

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for approval of  
tariff filing to introduce toll  
control with PIN by Frontier  
Communications of the South,  
Inc.

DOCKET NO. 971212-TL  
ORDER NO. PSC-97-1236-FOF-TL  
ISSUED: October 13, 1997

The following Commissioners participated in the disposition of  
this matter:

JULIA L. JOHNSON, Chairman  
J. TERRY DEASON  
SUSAN F. CLARK  
DIANE K. KIESLING  
JOE GARCIA

ORDER APPROVING TARIFF

BY THE COMMISSION:

On August 27, 1997, Frontier Communications of the South, Inc. (Frontier) filed tariff pages T-97-0937 to add Toll Control with PIN effective September 27, 1997. On September 5, 1997, the company agreed to change the effective date to October 7, 1997, in order to provide us with the necessary cost information.

Toll Control with PIN is an optional service available to customers who currently subscribe to one of Frontier's optional toll restriction plans. The new service will allow those customers to place toll calls by using a feature access code and personal identification number (PIN). If a toll call is attempted prior to dialing the feature access code and PIN, the call will not be completed. Toll Control with PIN will benefit customers who, for example, choose to have toll restriction because of children or guests who make unauthorized long distance calls. Toll Control with PIN will allow the customer to make a long distance call when needed, yet continue to have toll restriction for the rest of household or employees.

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Customers subscribing to Toll Control with PIN dial a feature access code (\*13 for touchtone or 1113 for rotary), wait for a second dial tone, then input their preassigned PIN number and the # key for touchtone customers or wait for a "critical time-out," about 4-7 seconds for rotary customers. The customer then waits for a coded dial tone, then dials the telephone number. Once the feature is invoked, it will remain active for the duration that the subscriber is off-hook. Subscribers will have a feature that allows additional toll calls to be made without having to reial the feature access code and PIN.

Frontier proposes to offer Toll Control with PIN at the rates and charges in Section 30, Sheet 4, of tariff filing number T-97-0937. Frontier provided a cost study for Toll Control with PIN that was based on contract rates with the vendor. It appears that other LECs in Florida do not offer such a service. However, Frontier advised us that Hayneville Telephone Company in Alabama offers Toll Control with PIN and charges \$4.00 per month. The rates are also comparable with what Frontier is currently charging for other advanced custom calling features.

Based on the data provided, our staff has calculated that the additional revenue incurred by the offering of Toll Control with PIN will increase Frontier's return on equity by approximately .0276% for the remaining months in 1997 and .4971% in 1998. We do not believe this will create an overearnings situation.

Upon consideration, we find that the proposed tariff filing to offer Toll Control with PIN is appropriate and in the public interest. Therefore, we hereby approve Frontier's tariff filing to introduce Toll Control with PIN with an effective date of October 7, 1997.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Frontier Communications of the South, Inc.'s tariff filing is approved effective October 7, 1997. It is further

ORDERED that if no timely protest is filed within 21 days of the date of issuance of this Order, this docket shall be closed. If a timely protest is filed, the tariff filed in accordance with this Order shall remain in effect with revenues held subject to refund.

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By ORDER of the Florida Public Service Commission this 13th  
day of October, 1997.

  
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BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

WPC

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on November 3, 1997.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.