

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Review of InVision
Telecom, Inc.'s tariff to block
collect calls from confinement
facilities.

DOCKET NO. 971016-TP
ORDER NO. PSC-98-1161-FOF-TP
ISSUED: August 25, 1998

The following Commissioners participated in the disposition of
this matter:

JULIA L. JOHNSON, Chairman
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.

ORDER ON TARIFF TO BLOCK COLLECT CALLS FROM
CONFINEMENT FACILITIES

BY THE COMMISSION:

InVision Telecom, Inc., holds interexchange telecommunications
(IXC) certificate number 3123 and pay telephone certificate number
4133. We opened this docket on August 7, 1997, to review
InVision's tariff, because we had received several complaints from
consumers. The consumers complained that Invision had blocked
their lines and prevented receipt of collect calls from
correctional facilities. The consumers reported that their lines
had been blocked without notice and without their authorization.
Several consumers asserted that they were customers in good
standing with the local exchange company, and they did not
understand why their lines had been blocked.

When our staff questioned InVision about the complaints,
InVision responded that it had filed the call blocking tariff
because of the high incidence of unpaid bills for collect calls
from confinement facilities. InVision explained that it had
implemented a policy whereby every number called could accept \$50
worth of collect calls in a 30-day period. If the charges exceeded
\$50 before the 30 days, InVision would block that consumer's line.
InVision stated that consumers were notified of this procedure by
an automated telephone call, which also provided a toll-free number
for contacting InVision to remove the block from the line. We note
here that Rule 25-24.471(4)(c), Florida Administrative Code,
Application for Certificate, states:

Where only one interexchange carrier is available in a
confinement facility, that interexchange carrier shall

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provide for completion of all inmate calls allowed by the confinement facility.

While our staff was reviewing InVision's tariff, we received a request for approval of the transfer of InVision's IXC certificate to Talton InVision, Inc. (Talton) on October 29, 1997. We approved the transfer of InVision's certificate to Talton in Docket No. 971430-TI.

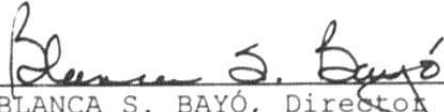
Thereafter, on July 14, 1998, Talton sent a letter to our staff, which stated that Talton had removed the questionable call blocking language from its tariff. Talton asserted that it would address the call blocking issue through its contracts with the individual correctional facilities. InVision will now operate under the Talton tariff. Since the Talton tariff no longer contains the incoming call blocking language that originally concerned us, and since InVision will not be operating under the tariff at issue in this docket, we find that it is no longer necessary to consider revisions to the InVision call blocking tariff.

Based on the foregoing, it is therefore

ORDERED by the Florida Public Service Commission that InVision Telecom, Inc. shall not be required to revise its tariff regarding incoming call blocking from confinement facilities, because InVision Telecom, Inc. will now operate under the Talton InVision, Inc. tariff. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission this 25th Day of August, 1998.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the proposed action files a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on September 15, 1998.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.