

MEMORANDUM

December 11, 1998

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RECORDS & REPORTING

TO : DIVISION OF RECORDS & REPORTING  
FROM : DIANA W. CALDWELL *DWC* ASSOCIATE GENERAL COUNSEL  
RE : DOCKET NO. 960312-TI, PROPOSED AMENDMENTS TO RULES 25-4.002, F.A.C., APPLICATION AND SCOPE; 25-24.600, F.A.C., APPLICATION AND SCOPE; 26-24.610, F.A.C., TERMS AND DEFINITIONS; RULES INCORPORATED; 25-24.620, F.A.C., SERVICE REQUIREMENTS FOR COMPANIES PROVIDING OPERATOR SERVICES; 25-24.630, F.A.C., RATE AND BILLING REQUIREMENTS, AND 25-24.800, F.A.C., SCOPE

*98-1707-FDF*

Attached please find a Notice of Adoption for distribution by your office.

Industry distribution is:

- Electric (EI)
- Electric (EM)
- Electric (EC)
- Gas (GU)
- Gas (GS)
- Gas Pipeline (GP)
- Telephone (TL)
- Telephone (TI)
- Telephone (TC)
- Telephone (TS)
- Telephone (TX)
- Telephone Alternate Access Vendors (TA)
- Water and Wastewater (WAW)

*See 1*      *TL*  
*TA*  
*TL*  
*WAW*

This document has the following priority:

- Must be issued today.
- Must be issued within 48 hours.
- Must be issued within 5 working days.

This docket will be closed upon issuance of the Notice.

NOA600.DWC

Attachment

cc: File

Sandy Moses (w/o attach.)

W. Terrell

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed Amendments to  
Rules 25-4.002, F.A.C.,  
Application and Scope; 25-  
24.600, F.A.C., Application and  
Scope; 25-24.610, F.A.C., Terms  
and Definitions; Rules  
Incorporated; 25-24.620, F.A.C.,  
Service Requirements for  
Companies Providing Operator  
Services; 25-24.630, F.A.C.,  
Rate and Billing Requirements;  
and 25-24.800, F.A.C., Scope

DOCKET NO. 960312-TP  
ORDER NO. PSC-98-1707-FOF-TP  
ISSUED: December 15, 1998

The following Commissioners participated in the disposition of  
this matter:

JULIA L. JOHNSON, Chairman  
J. TERRY DEASON  
SUSAN F. CLARK  
JOE GARCIA  
E. LEON JACOBS, JR.

NOTICE OF ADOPTION OF RULES

NOTICE is hereby given that the Florida Public Service  
Commission, pursuant to Section 120.54, Florida Statutes, has  
adopted the amendments to Rules 25-24.620 and 25-24.800, Florida  
Administrative Code, relating to the provision of operator services  
without changes.

The rules were filed with the Department of State on December  
11, 1998 and will be effective on February 1, 1999. A copy of the  
rule as filed with the Secretary of State is attached to this  
Notice.

This docket is closed upon issuance of this notice.

DOCUMENT NO. DATE

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FLORIDA PUBLIC SERVICE COMMISSION

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By ORDER of the Florida Public Service Commission, this 15th  
day of December, 1998.

BLANCA S. BAYÓ, Director  
Division of Records & Reporting

By: Kay Flynn  
Kay Flynn, Chief  
Bureau of Records

( S E A L )

DWC

25-24.620 Service Requirements for Companies Providing Operator Services.

(1) Every company providing operator services shall clearly state the name of the company upon answer and again after accepting billing information before the call is connected.

(2) In its tariffs for and contracts with billing and collection agents and other companies providing operator services, every company providing operator services shall require the other party to:

(a) Allow end users to access, at no charge, all locally available interexchange companies via all locally available methods of access, such as including 10XXX, 10XXXX, 101XXXX, 950-XXXX, and toll free access codes, such as 800, 877, and 888; except that Feature Group A (seven-digit local number) access lines are exempt from this requirement;

(b) Allow end users to access the universal telephone number "911", where operable, at no charge to the end user, and where not operable, to allow end users to access the operator of the provider of local exchange telecommunications services at no charge;

(c) Route all end user dialed 0 + local and all 0- calls to the provider of local exchange telecommunications services unless the end user dials the appropriate access code for his carrier of choice, such as 950, 800, 877, 888, 10XXXX, 101XXXX, or 10XXX; and

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(d) Route all end user dialed 1 + and 0+ toll calls to the preselected carrier unless the end user dials the appropriate access code for his carrier of choice, such as 950, 800, 877, 888, 10XXXX, 101XXX, or 10XXX; and

(e) Route all end user dialed 0- calls to the operator of the provider of local exchange telecommunications services at no charge to the end user when no additional digits are dialed after five seconds.

(3) Each operator services provider shall provide an opportunity for each caller to be identified by name to the called party before any collect calls may be completed.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01, 364.3376, F.S.

History: New 9/6/93, Amended 1/16/96, 9/10/97, 02/01/99.

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25-24.800 Scope

(1) This part applies only to Alternative Local Exchange Companies. The provisions of Chapters 25-4, 25-9 or 25-14 shall not apply to Alternative Local Exchange Companies, unless specifically provided by this part.

In addition to the rules contained in this part, any Alternative Local Exchange Company which provides operator services in a call aggregator context shall also comply with the rules contained in Part XIII of Chapter 25-24, F.A.C.

Specific Authority: 350.127(2), F.S.

Law Implemented: 364.01, 364.337, F.S.

History: New 12/27/95, Amended 02/01/99.