

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Resolution by Holmes
County Board of County
Commissioners for extended area
service in Holmes County.

DOCKET NO. 870248-TL

In re: Request by Gilchrist
County Commissioners for
extended area service throughout
Gilchrist County.

DOCKET NO. 870790-TL

In re: Resolution by the Orange
County Board of County
Commissioners for extended area
service between the Mount Dora
exchange and the Apopka,
Orlando, Winter Garden, Winter
Park, East Orange, Reedy Creek,
Windermere, and Lake Buena Vista
exchanges.

DOCKET NO. 900039-TL

In re: Resolution by Bradford
County Commission requesting
extended area service within
Bradford County and between
Bradford County, Union County
and Gainesville.

DOCKET NO. 910022-TL

In re: Request by PUTNAM COUNTY
BOARD OF COUNTY COMMISSIONERS
for extended area service
between the Crescent City,
Hawthorne, Orange Springs, and
Melrose exchanges, and the
Palatka exchange.

DOCKET NO. 910528-TL

In re: Request by PASCO COUNTY
BOARD OF COUNTY COMMISSIONERS
for extended area service
between all Pasco County
exchanges.

DOCKET NO. 910529-TL

DOCUMENT NUMBER-DATE

06471 MAY 25 8

FPSC-RECORDS-REPORTING

ORDER NO. PSC-00-1035-FOF-TL

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In re: Request for extended area service between all exchanges within Volusia County by Volusia County Council.

DOCKET NO. 911185-TL

In re: Resolution by the Palm Beach County Board of County Commissioners for extended area service between all exchanges in Palm Beach County.

DOCKET NO. 921193-TL

In re: Petition by the residents of Polo Park requesting extended area service (EAS) between the Haines City exchange and the Orlando, West Kissimmee, Lake Buena Vista, Windermere, Reedy Creek, Winter Park, Clermont, Winter Garden and St. Cloud exchanges.

DOCKET NO. ~~930173-TL~~
ORDER NO. PSC-00-1035-FOF-TL
ISSUED: May 25, 2000

The following Commissioners participated in the disposition of this matter:

JOE GARCIA, Chairman
J. TERRY DEASON
SUSAN F. CLARK

ORDER GRANTING MOTION FOR EXTENSION OF TIME

BY THE COMMISSION:

I. **Case Background**

By Order No. PSC-99-1616-FOF-TL, issued August 17, 1999, we directed ALLTEL Florida, Inc.(ALLTEL), GTE Florida Incorporated (GTEFL), and Sprint-Florida, Incorporated (Sprint) (collectively,

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Joint Petitioners) to implement the one-way ECS routes as soon as possible, but not to exceed 8 months from the issuance date of the order, or April 17, 2000. Portions of that Order were issued as Proposed Agency Action. These portions were rendered final by Consummating Order No. PSC-99-1891-CO-TL, issued on September 23, 1999.

On April 17, 2000, the Joint Petitioners filed a motion for a limited extension of time to comply with the requirements of Order No. PSC-99-1616-FOF-TL, specifically requesting a one week extension to implement these routes on April 24, 2000.

We note that as of May 4, 2000, all of the required ECS routes have been implemented. The respective tariffs have also been filed.

In the Motion, the Joint Petitioners assert that Order No. PSC-99-1616-FOF-TL represents the first time this Commission has ordered one-way, interLATA ECS. As such, the originating local exchange companies have had no experience in establishing the interLATA routes on a one-way basis. The Joint Petitioners contend that because the routes are interLATA, the facilities to transport the one-way ECS traffic must be obtained through an interexchange carrier (IXC), a process that differs from conventional interLATA two-way ECS. Furthermore, they state that unforeseen technical, logistical, and administrative challenges may delay the implementation of these routes, despite their diligent effort to meet the April 17, 2000 deadline. The Joint Petitioners are concerned that unforeseen difficulties could cause a minor delay in implementing all of the interLATA, one-way ECS routes identified in the Order. Thus, the Joint Petitioners request a limited extension of time to comply with the requirements of Order No. PSC-99-1616-FOF-TL. They request an extension of up to seven calendar days, or April 24, 2000, to fully implement all of the named interLATA, one-way ECS routes.

II. Determination

We agree with the Joint Petitioners' assertions that the service at issue in this proceeding differs from conventional two-way ECS in several ways. While it is not clear to us that the necessary facilities to carry conventional two-way ECS traffic will

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involve an IXC, one-way, interLATA ECS routes will, by necessity, involve an IXC for transport purposes. Because the routes are one-way, the terminating LEC, which is BellSouth in all of the routes at issue here, requires that the calls be passed off to it in a specified manner. This process requires involvement from an IXC. Without prior experience of implementing an ECS arrangement as specified in this proceeding, the Joint Petitioners may encounter unforeseen technical, logistical, and administrative difficulties. We note that the routes at issue in this proceeding also differ from traditional two-way ECS in the billing process, because all calls are rated on a time sensitive basis, not on a flat, per-call basis, whether originated by a residential or business customer. Therefore, we shall grant the Motion for Extension of Time.

The Joint Petitioners sent out customer notices regarding implementation of these routes and announcing the implementation dates for these new ECS routes during the March and April billing cycles, as specified in our Order. Thus, we have some concern that customer confusion may result from any delay in the collective implementation of the routes. As such, in approving the requested extension of the April 17, 2000 deadline, we shall also require that the Joint Petitioners prepare their respective call centers to address any customer inquiries. Our own call center will be similarly advised of our decision. As of the date of our decision at the May 16, 2000, Agenda Conference, ALLTEL and GTEFL had reported only a very small number of calls regarding the missed implementation date. We are satisfied that ALLTEL and GTEFL have adequately addressed these inquiries. Only one inquiry regarding these routes was processed through our own call center prior to our May 16, 2000, Agenda Conference. ALLTEL has indicated to our staff that it is contemplating a possible second bill insert for the affected customers to diminish any confusion.

Upon consideration, we hereby grant the Joint Petitioners' motion for extension of time to comply with Order No. PSC-99-1616-FOF-TL. The parties must comply with the provisions of that Order on or before April 24, 2000. We shall also require that the Joint Petitioners prepare their respective call centers to address any customer inquiries regarding this extension of time.

It is therefore

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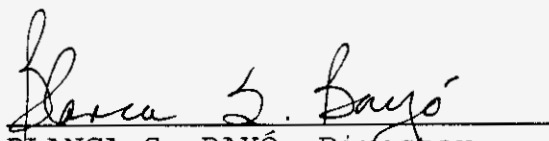
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ORDERED by the Florida Public Service Commission that the Joint Motion for Extension of Time filed on April 17, 2000, by ALLTEL Florida, Inc., GTE Florida Incorporated, and Sprint-Florida, Incorporated, is hereby granted as set forth in the body of this Order. It is further

ORDERED that these Dockets shall be closed, because the routes have already been implemented and the tariffs have been filed.

By ORDER of the Florida Public Service Commission this 25th day of May, 2000.



BLANCA S. BAYO, Director
Division of Records and Reporting

(S E A L)

BK

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of

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this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water and/or wastewater utility by filing a notice of appeal with the Director, Division of Records and reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.