

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to
add Call Return/Automatic Call
Return and Continuous Redial
with Prompting by Frontier
Communications of the South,
Inc. (T-00-1367 filed 9/20/00)

DOCKET NO. 001624-TL
ORDER NO. PSC-00-2370-TRF-TL
ISSUED: December 11, 2000

The following Commissioners participated in the disposition of
this matter:

J. TERRY DEASON, Chairman
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On September 20, 2000, Frontier Communications of the South,
Inc. (Frontier) filed a tariff to add Call Return/Automatic Call
Return and Continuous Redial with Prompting. Frontier is a small
local exchange telecommunications company which is rate base, rate
of return regulated. The company has submitted a letter extending
the 30-day effective date of this tariff filing to November 28,
2000.

We are vested with jurisdiction over this matter through the
provisions of Sections 364.04, 364.05 and 364.052, Florida
Statutes. Pursuant to Section 362.052, Florida Statutes, Rule 25-
4.214, Florida Administrative Code, Tariff Filings, was adopted
which states that:

Tariff filings for new services and changes to
an existing service that are submitted by
small local exchange companies subject to the
Commission's rate base and rate of return
regulation shall go into effect on the 30th
day following the day of filing unless: (1)

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The company requests a later effective date;
or (2) The Commission suspends or denies the
filing prior to the 30th day.

Call Return is a feature that remembers the number of the last person who called, whether the call was answered or not, and allows the called party to return the call. If the line is busy, it will keep attempting for up to 30 minutes until the call is completed. The activation code is *69. The user can press *89 to deactivate this feature.

Continuous Redial with Prompting is a feature that enables a customer to dial a code to have their phone continuously attempt to redial a busy number. When the line is free, the customer will be alerted with a special ring, and a call will automatically be made. This feature can also be used to redial the last number called. The automatic prompting works as follows: when a called party's line is busy, a recorded announcement is played to inform the calling party that Continuous Redial is available. By entering the pre-defined acceptance code, the calling party activates the feature while still on-hook. The activation code is *66. The user can press *86 to deactivate this feature.

We have reviewed the revenue impact data provided by Frontier. The company estimated that the additional revenue generated by these tariff changes would be an annual increase of \$15,120. The company reported an achieved return on equity (ROE) of -5.95% on its December 31, 1999, Earnings Surveillance Report (ESR). Based on the ESR for December 31, 1999, an increase of \$32,229 in revenue equates to a 1% increase in ROE. This additional revenue would increase the company's ROE by approximately .47% which equates to -5.48%. Accordingly, Frontier's tariff filing to add Call Return/Automatic Call Return and Continuous Redial with Prompting is hereby approved, effective November 28, 2000.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff filed by Frontier Communications of the South, Inc. to add Call Return/Automatic Call Return and Continuous Redial with Prompting is hereby approved. It is further

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ORDERED that if a protest is filed in accordance with the requirements set forth below in the Notice of Further Proceedings or Judicial Review, the tariff shall remain in effect pending resolution of the protest, with any charges held subject to refund pending resolution of the protest. It is further

Order that if no protest is filed in accordance with requirements set forth below in the Notice of Further Proceedings or Judicial Review, this docket shall be closed upon the issuance of a Consummating Order.

By ORDER of the Florida Public Service Commission this 11th day of December, 2000.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

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The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the proposed action files a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on January 1, 2001.

In the absence of such a petition, this Order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this docket before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.