BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause proceedings against GTE Florida Incorporated for apparent violation of service standards. DOCKET NO. 991376-TL ORDER NO. PSC-01-0834-PCO-TL ISSUED: March 30, 2001

ORDER MODIFYING PROCEDURAL SCHEDULE

On September 10, 1999, a docket was established to initiate show cause proceedings against Verizon Select Services, Inc. f/k/a GTE Communications Corporation (Verizon) for its apparent violations of service standards. On September 17, 1999, the Office of Public Counsel (OPC) filed a Notice of Intervention that was acknowledged by Order No. PSC-99-2494-PCO-TL, issued December 20, 1999. Pursuant to the Order Establishing Procedure, Order No. PSC-00-0686-PCO-TL, issued April 12, 2000, this matter was scheduled for an administrative hearing on August 17, 2000. On June 30, 2000, Order No. PSC-00-1191-PCO-TL was issued, continuing the hearing and suspending all other controlling dates.

During the intervening time, there has been no apparent progress in resolving the issues involved in this Docket. Accordingly, it is now appropriate that the matter be rescheduled for hearing. The date of the hearing and related dates will be as follows:

Rebuttal Testimony and Exhibits - Company	April 20, 2001
Surrebuttal - Staff and Intervener	May 4, 2001
Prehearing Statements	May 16, 2001
Prehearing Conference	May 30, 2001
Hearing	June 21, 2001
Briefs Due	July 12, 2001

It is, therefore

DOCUMENT NUMBER-DATE 03962 MAR 30 = FPSC-PERCEPCI APPORTING ORDER NO. PSC-01-0834-PCO-TL DOCKET NO. 991376-TL PAGE 2

ORDERED by Commissioner J. Terry Deason, as Prehearing Officer, that the procedural schedule for this docket shall be modified as reflected in the body of this Order. It is further

ORDERED that Order No. PSC-00-0686-PO-TL is affirmed in all other respects.

By ORDER of Commissioner J. Terry Deason, as Prehearing Officer, this <u>30th</u> Day of <u>March</u>, <u>2001</u>.

J. TERRY DEASON Commissioner and Prehearing Officer

(SEAL)

CLF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

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Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Preferring Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.