

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for review of
proposed numbering plan relief
for the 954 area code.

DOCKET NO. 990457-TL
ORDER NO. PSC-02-0406-PCO-TL
ISSUED: March 25, 2002

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON
BRAULIO L. BAEZ

ORDER EXTENDING DATE FOR MANDATORY 10-DIGIT DIALING

BY THE COMMISSION:

I. BACKGROUND

By Order No. PSC-00-1937-PAA-TL, issued October 20, 2000, in this Docket, we approved an area code overlay relief plan for the 954 area code, but withheld the implementation dates pending the outcome of various number conservation measures. Currently, the majority of available central office codes (NXX) between the Broward County exchanges (954 area code) and the Palm Beach County exchanges (561 area code) are protected due to code conflicts. At the time of our vote, there were only 12 of 119 NXXs in the 954 area code that could be assigned, and only 6 of 143 NXXs in the 561 area code that could be assigned in these exchanges. On June 28, 2001, we issued Order No. PSC-01-1403-PCO-TL and approved implementation dates for the area code overlay to eliminate the code conflicts and provide numbering resources for the 954 and 561 area codes. We ordered that permissive 7 or 10-digit dialing would begin on August 1, 2001, and mandatory 10-digit dialing would begin on April 1, 2002. We also ordered the affected Local Exchange Companies (LECs) to send a letter to alarm monitoring companies nine months before the mandatory dialing period advising them of the need to reprogram their equipment.

On March 4, 2002, Coastal Security Systems (CSS) requested an extension of time for permissive 7 or 10-digit dialing for four NXX codes in the 954 area code. Further, on March 18, 2002, Guardian International, Inc. advised that it was unable to complete the

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reprogramming of its alarms in two additional NXXs in this area code.

We are vested with jurisdiction pursuant to Sections 364.01 and 364.16(4), Florida Statutes, and 47 C.F.R. §§ 52.3 and 52.19.

II. DISCUSSION

On March 4, 2002, CSS requested a 90-day extension of time for permissive 7 or 10-digit dialing for the 971, 926, 943 and 946 NXXs in the 954 area code. The request was made to enable CSS to complete the reprogramming of the alarm monitoring devices for its customers. CSS has informed our staff that it began the conversion process on September 1, 2001, as soon as it received notice from BellSouth. CSS reported that it immediately added three new service technicians in an attempt to handle the conversion process before the mandatory 10-digit dialing date of April 1, 2002. CSS estimates that out of over 5,000 accounts, only 1,426 accounts will need to be converted after April 1, 2002. Therefore, it requests a three-month extension of the permissive dialing period until July 1, 2002 for the four enumerated NXX codes.

The request on March 18, 2002, by Guardian International, Inc. (Guardian) was similar in nature. Guardian advised that it was unable to complete the reprogramming of its alarms in two additional NXXs in this area code, 523, and 527. Accordingly, Guardian, also, was requesting a three-month extension of the permissive dialing period for those NXXs.

We have granted extensions of time in two other cases in the past. By Order No. PSC-98-1267-FOF-TL, issued September 23, 1998, in Docket No. 971058-TL (305 area code), we granted SecurityLink an extension of the permissive dialing period for three months, and subsequently extended the time frame by another month. We granted the extension because the 305 area code overlay was the first overlay relief plan approved in the state of Florida, and since SecurityLink had recently acquired ten to twelve new companies with different alarm system technologies, it needed the extra time to complete the conversions.

By Order No. PSC-99-2185-FOF-TL, issued November 8, 1999, in Docket No. 980671-TL (407 area code), we denied ADT's request for

an extension because a stricter rationing of NXX codes in the 407 area code was needed. In this case, the wireless carriers needed access to telephone numbers during the month of December due to seasonal sales increases. Also, substantial costs would have been incurred by the LEC to renotify customers of a new date if the mandatory date was postponed. BellSouth filed for reconsideration of the Order indicating that it misinformed us of potential problems with an extension of the permissive dialing period. We subsequently granted an extension of the permissive dialing period for six months.

BellSouth has informed us that it does not anticipate a problem with the extension of the permissive dialing period for the NXXs that CSS and Guardian requested.

III. FINDING

CSS and Guardian have worked diligently to complete the conversion process within the required time period, but has been unable to do so. They monitor over Eleven thousand fire, intrusion, hold-up and medical alarm systems in Broward County. We find that the inability to provide service to those customers could expose customers in that area to potential life-threatening situations. Therefore, we grant the requests and provide a 3-month extension of time for permissive 7 or 10-digit dialing for the 971, 926, 943, 946, 523 and 527 NXXs in the 954 area code.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the permissive 7 or 10-digit dialing for the 971, 926, 943, 946, 523 and 527 NXXs in the 954 area code shall be extended until July 1, 2002. It is further

ORDERED that this docket shall remain open pending full implementation of the 754 overlay.

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By ORDER of the Florida Public Service Commission this 25th
Day of March, 2002.

BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

By: Kay Flynn
Kay Flynn, Chief
Bureau of Records and Hearing
Services

(S E A L)

CLF

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

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Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

Any party adversely affected by this order, which is preliminary, procedural or intermediate in nature, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.0376, Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of the Commission Clerk and Administrative Services, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.