

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request by Orlando  
Regional Healthcare to review  
allocation of 321 NPA-NXXs in  
Orlando area.

DOCKET NO. 030010-TL

In re: Petition for Review of  
Proposed Numbering Plan Relief  
for the 407/321 Area Codes by  
NEUSTAR, Inc., as North American  
Numbering Plan Administrator, on  
Behalf of Florida  
Telecommunications Industry.

DOCKET NO. 010743-TL  
ORDER NO. PSC-03-0188-PAA-TL  
ISSUED: February 6, 2003

The following Commissioners participated in the disposition of  
this matter:

LILA A. JABER, Chairman  
J. TERRY DEASON  
BRAULIO L. BAEZ  
RUDOLPH "RUDY" BRADLEY  
CHARLES M. DAVIDSON

NOTICE OF PROPOSED AGENCY ACTION  
ORDER DIRECTING NANPA TO PROVIDE  
BELLSOUTH TELECOMMUNICATIONS, INC.  
A 321 XXX CODE FOR USE BY ORLANDO  
REGIONAL HEALTH CARE IN THE ORLANDO AREA

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service  
Commission that the action discussed herein is preliminary in  
nature and will become final unless a person whose interests are  
substantially affected files a petition for a formal proceeding,  
pursuant to Rule 25-22.029, Florida Administrative Code.

DOCUMENT NUMBER-DATE

01262 FEB-6 8

FPSC-COMMISSION CLERK

BACKGROUND

On December 20, 2002, we received a letter from Orlando Regional Healthcare (ORH) requesting assistance in the implementation of its Metro area dialing plan (MADP). ORH serves the healthcare needs of the entire Central Florida Region with nine major facilities and more than 75 smaller facilities including Arnold Palmer Hospital for Children & Women, M. D. Anderson Cancer Center Orlando, Orlando Regional Medical Center, Orlando Regional Lucerne Hospital, Orlando Regional Sand Lake Hospital, Orlando Regional South Seminole Hospital, Orlando Regional St. Cloud Hospital, Leesburg Regional Medical Center, South Lake Hospital, ORH Foundation, Health Research Institute, Graduate Medical Education, Orlando Regional Visiting Nurse Association, and Westminster Care of Orlando.

ORH has designed and built a telecommunications system centered on a Nortel SL100 (DMS100) switch and a former BellSouth Central Office. The telecommunications system connects to all of the major ORH campuses via a Synchronous Optical Network (SONET) ring. SONET is an optical interface standard that allows interworking of transmission products from multiple vendors. With this infrastructure, ORH has the ability to distribute telephone calls, move telephone service, and transfer connectivity anywhere in the corporation without the use of Telco provided lines.

This infrastructure and the MADP enables ORH to achieve three major objectives:

1. ORH provides the customer with a single access point and simple call routing simplifying the customer interface and improving the customer experience.
2. It reduces the overall cost of telecommunication services by over \$1M per year which in turn drives down the cost of healthcare to Florida consumers.
3. It increases ORH's ability to move healthcare services around within the community without changing access numbers or incurring expenses to forward numbers.

ORDER NO. PSC-03-0188-PAA-TL  
DOCKET NO. 030010-TL & 010743-TL  
PAGE 3

In the year 2000, ORH requested two 407 Numbering Plan Area (NPA or area code) blocks from its service provider, BellSouth Telecommunications, Inc. (BellSouth), to institute its new MADP. At that time, BellSouth advised ORH that there were no 407 NXX blocks available. However, its request could be met using two NXXs from the new 321 area code. Subsequently, ORH was provided the 321/841, and 321/843 NXX codes through BellSouth.

In mid 2002, after realizing that one more 321 NXX code was needed to complete the integration of its MADP, ORH requested BellSouth to provide another 321 NXX. However, BellSouth advised ORH that no more 321 NXX codes were available for the Orlando area. BellSouth said it could not authorize additional 321 NXX codes because Commission Order No. PSC-02-0405-FOF-TL, issued March 25, 2002 [implementing area code relief for the 407/321 area codes], prohibited the issuing of any additional 321 NXXs in the overlay area of 407/321. The Order stated:

Alternative #3, an all services distributed overlay shall be implemented. A new NPA code shall be assigned to the same geographic area as the existing 407/321 area code. No more central office (CO or NXX) codes from the 321 NPA shall be assigned to that area. The remainder of the CO codes in the 321 NPA shall be reserved for use in the Brevard County area.

BellSouth did inform ORH that although no further 321 NXX codes were available, there were now 407 NPA blocks available. However, ORH advised BellSouth that a 407 NXX code would not be compatible with its MADP. ORH further stated that much time, resources, and expenses had been expended to notify all parties of its new 321 NXX numbers in part by completing a total change of all of its phone numbers in a variety of telephone directories across multiple telephone companies. ORH believes that it would be a hardship to now switch its numbers back to 407 NXX blocks.

Therefore, ORH is requesting that it receive a 321 NXX (first three digits of a seven-digit phone number) code to complete its MADP to ensure customers have a single access point and simple call routing simplifying the customer interface to its system.

DISCUSSION

The purpose of freezing all unused 321 NXX blocks in the Orlando area for reassignment in the Brevard County area was to extend the life of the 321 area code. Based on the additional 321 NXX blocks allotted to Brevard County, the North American Numbering Plan Administrator (NANPA) revised its estimated exhaust date for the 321 NPA in Brevard County to the third quarter of 2021. With the onset of wireless number pooling, the exhaust date is likely to be extended again when the new forecast is issued in a few months.

This Commission recognizes that ORH was caught in the middle of the area code relief process for the central Florida area, and agrees that it would be a hardship to change 20,000 numbers back to the 407 area code to receive an additional 10,000 numbers to complete its MADP. Since the exhaust date for the Brevard County 321 area code has been extended to 2021, the Commission believes that the issuance of one 321 NXX code to ORH would not materially alter the exhaust date of the 321 area code in Brevard County.

Based on the special circumstances in this case, the Commission believes that Orlando Regional Healthcare should be allowed to obtain the 321 NXX code it requested. Therefore, we direct NANPA to issue a 321 NXX code to BellSouth for Orlando Regional Healthcare's use in the Orlando area.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the North American Numbering Plan Administrator issue a 321 NXX to BellSouth Telecommunications, Inc. for Orlando Regional Healthcare's use in the Orlando area. It is further

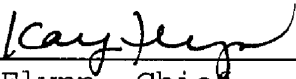
ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative Code, is received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDER NO. PSC-03-0188-PAA-TL  
DOCKET NO. 030010-TL & 010743-TL  
PAGE 5

ORDERED that in the event this Order becomes final, these Dockets shall be closed.

By ORDER of the Florida Public Service Commission this 6th Day of February, 2003.

BLANCA S. BAYÓ, Director  
Division of the Commission Clerk  
and Administrative Services

By:   
Kay Flynn, Chief  
Bureau of Records and Hearing  
Services

( S E A L )

BRT

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

ORDER NO. PSC-03-0188-PAA-TL  
DOCKET NO. 030010-TL & 010743-TL  
PAGE 6

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Director, Division of the Commission Clerk and Administrative Services, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on February 27, 2003.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.