

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Cancellation by Florida
Public Service Commission of
PATS Certificate No. 2358 issued
to Telaleasing Enterprises, Inc.
for violation of Rule 25-4.0161,
F.A.C., Regulatory Assessment
Fees; Telecommunications
Companies.

DOCKET NO. 030686-TC
ORDER NO. PSC-03-1466A-AS-TC
ISSUED: January 6, 2004

AMENDATORY ORDER

BY THE COMMISSION:

On December 23, 2003, we issued Order No. PSC-03-1466-AS-TC, approving a settlement agreement proposed by Telaleasing Enterprises, Inc. (Telaleasing) for violation of Rule 25-4.0161, Florida Administrative Code, Regulatory Assessment Fees; Telecommunications Companies. However, due to an oversight, a copy of Telaleasing's letter detailing the settlement agreement was not attached to the order. Therefore, Order No. PSC-03-1466-AS-TC is amended to reflect the addition of Telaleasing's letter as Attachment "A".

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Order No. PSC-03-1466-AS-TC is hereby amended to reflect the addition of Telaleasing's letter as Attachment "A". It is further

ORDERED that Order No. PSC-03-1466-AS-TC is reaffirmed in all other respects.

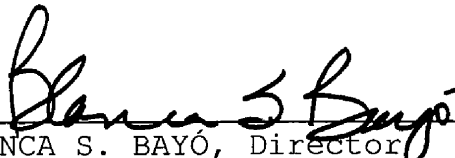
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FPSC-COMMISSION CLERK

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By ORDER of the Florida Public Service Commission this 6th
Day of January, 2004.



BLANCA S. BAYÓ, Director
Division of the Commission Clerk
and Administrative Services

(S E A L)

PAC



VIA FACSIMILE 850-413-6583 AND OVERNIGHT MAIL

November 7, 2003

Mr. Richard A. Moses
Chief, Bureau of Service Quality
Division of Competitive Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0866

RECEIVED
NOV 10 11:07 AM
COMMUNICATIONS DIVISION

Dear Mr. Moses:

I would like to begin by expressing my sincere appreciation to you and other key staff members for taking the time to meet with Ms. Lin Harvey and Ms. Angela Green on behalf of Telaleasing Enterprises, Inc. ("Telaleasing" or the "Company") this week and for affording us the opportunity to work with you on the issues surrounding the late filing of our regulatory assessment report and the fees associated with the filing. Your feedback is very important to us, and we have taken your input into consideration in formulating the Company's response.

As was explained during the meeting, the Company relied upon designated employees to perform their assigned job responsibilities in a timely manner. Unfortunately, it appears that our reliance was misplaced and, accordingly, we did not meet the Commission's standards for timely filing. We are gravely concerned about this incident, and we understand the need for the Company to take appropriate corrective action to ensure that such an event does not occur in the future.

During this most recent meeting, you were provided with a copy of the memorandum from Mr. Woody McGee, CEO of the Company, addressed to our accounting department. In this memorandum, it is clear that Mr. McGee has imposed strict performance requirements directly related to the timely filing of the regulatory report. As you can see, Mr. McGee is personally calendaring this item and requiring the completed report to be on his desk, ready for filing with the Commission, several weeks in advance of its due date. Employees are subject to serious sanctions for noncompliance with this mandate, up to and including termination.

In addition to the actions set forth in Mr. McGee's memo, Telaleasing will be taking further steps to ensure that the Commission receives timely responses to all of its communications. The Company's Office of General Counsel will become the official point of

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contact (liaison of record) for all correspondence received from the Commission. In assuming this role, the General Counsel's Office will implement a system by which all Commission correspondence will be logged and tracked, with appropriate internal due dates assigned to meet required response deadlines.

Telaleasing prides itself on providing high quality public communications services to the public, as well as maintaining consistent compliance with all appropriate regulatory requirements and agencies. We sincerely regret this error. Although we genuinely believe that our oversight in this case was inadvertent, we recognize the seriousness of the issue and want to assure the Commission that management is making a personal commitment to ensure compliance with all Commission requirements. In recognition of the efforts expended by the staff in helping to bring this matter to resolution, Telaleasing will make a voluntary contribution of \$20,000.00 to the General Revenue Fund of the State of Florida, to be paid at such date as determined by the Commission.

Again, I wish to thank you and the other staff members for all of the assistance you have provided us. We look forward to continuing to work together in the future.

Best regards,

Telaleasing Enterprises, Inc.

A wholly owned subsidiary of Davel Communications, Inc.



Tammy L. Martin
General Counsel

Tlm/mys

Cc: Woody McGee
Lin Harvey
Angela Green