



ARBORWOOD AT SUMMERTREE, INC.
 11632 ENGLISH ELM DRIVE
 NEW PORT RICHEY, FL. 34654
 PHONE (727) 856-5286 FAX (727) 856-4906
 E-MAIL ADDRESS-
 arborwood.summertree@verizon.net



June 8th, 2010

090462-WS

Florida Public Service Commission
 Div. of the Commission Clerk & Administrative Services
 2540 Shumard Oak Blvd.
 Tallahassee, FL. 32399-0850

Chairman - Nancy Argenziano
 Commissioner - Lisa Pulak Edgar
 Commissioner - David Klement
 Commissioner - Nathan Skop
 Commissioner - Ben Stevens

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 03814-10
 DISTRIBUTION:

COMMISSIONER CLERK

10 JUN 11 AM 8:40

RECEIVED FPSC

RE: Application for increase in water and waste water rates in Pasco County - Summertree by Utilities Inc. of Fla.

Docket # 090462 WS

I am writing, as the President of "Arborwood" @ Summertree, which has 288 individual homes and is part of five (5) other subdivisions, which includes a total of approximately 1100 homeowners, all being serviced by Utilities of Fla. Inc.

We, strongly PROTEST the request, (and already being charged the increase), excessive rate increases in our water and waste water. Requesting an increase to "earn a FAIR RETURN on their investments" is without merit - no one in today's economic times is getting anywhere near these types of returns on "any" investments.

We were not even adequately given notice or clarification about these unjust increases - in addition Summertree subdivisions are listed as receiving the "highest" rates of the three (3) areas in Pasco County - serviced by Utilities of Fla. Inc. - "WHY". ?

Some years ago, we were promised a "new" water treatment plant, on premises, to correct the terrible conditions of foul tasting water, cloudy water, smelly water, however, they never followed - up, forcing many residents to buy bottled water for drinking. Many, also have had special filtration systems installed, costing extra dollars our residents can not afford - and there have been NO improvements in the quality of the water to warrant the proposed increase.

This is a 55yr plus, Homeowners Community Association with 400 plus condos and over 700 private homes - a large majority of those residents are receiving Social Security as their only means of income - none have received any

increases in their checks for at least one year and counting. Therefore, no increase or at least a smaller increase should be considered in our water rates.

We as Board Members, have an annual budget for water, " irrigation" with Utilities of Fla. Inc. of \$115,000 for 12 months, which, if the rates are increased will add to each homeowners assessment, making it a "double" increase. We were told to conserve water due to the drought - we have done that. Now we are being billed for an increase in the rates, using less water and paying more - making no sense at all.

As per directions from Senator Fasano, here in Pasco County, who sits on Communications, Energy and Public Utilities committees, we are having the residents that are still here, on property, (many have gone North for the summer) write to your office with their comments for this unfair rate increase.

Please take this letter and other letters and e-mails that you already have received, into serious consideration, as we feel the increase was ill conceived and without merit, especially, when other districts are shown to be paying less than here in Pasco County.

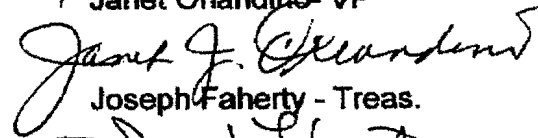
Thanking you for your attention to these matters; we remain

Sincerely;

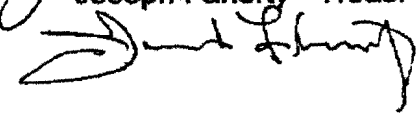
Ramon Albini - Pres.



Janet Orlandino - VP



Joseph Faherty - Treas.



COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP

STATE OF FLORIDA



DIVISION OF SERVICE, SAFETY &
CONSUMER ASSISTANCE
DANIEL M. HOPPE, DIRECTOR
(850) 413-6480

Public Service Commission

June 9, 2010

Ms. Janet Orlandino, Vice President
Arborwood at Summertree, Inc.
11632 English Elm Drive
New Port Richey, FL 34654

RE: PSC Inquiry 948159C

Dear Ms. Orlandino:

This is in response to your inquiry with the Florida Public Service Commission (PSC) regarding Utilities, Inc. of Florida (UIF) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. You expressed a concern about UIF's interim rate increase.

On March 5, 2010, UIF filed an application with the Florida Public Service Commission (PSC or Commission) for an increase to its water and wastewater rates. In its petition, the utility may request an interim rate increase to be effective during the eight-month rate case proceeding. The utility requests this when it believes it cannot wait eight months to collect the needed revenues from a rate increase. The interim request is handled within sixty days of the petition. Dollars collected due to the interim increase, plus interest, are subject to refund at the conclusion of the rate case proceeding.

On May 10, 2010, the PSC approved UIF's interim rates. The interim rate increase approved will be effective for all bills dated June 1, 2010, and thereafter. The interim increases will be credited back to customers with interest if the PSC determines they are not justified.

I have attached the PSC's special report about UIF's petition and a brochure, "*Utility Ratemaking in Florida*" for your review. We appreciate your comments and will add your correspondence to Docket No. 090462-WS.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Ms. Janet Orlandino, Vice President

Page 2

June 9, 2010

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

A handwritten signature in black ink that reads "Randy Roland". The signature is written in a cursive style with a large initial "R".

Randy Roland
Regulatory Program Administrator
Division of Service, Safety &
Consumer Assistance

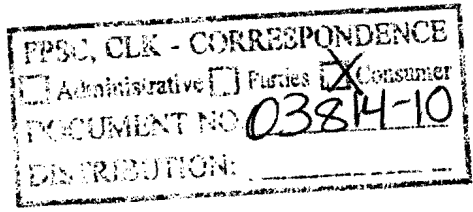
RR:mep

Enclosures (2)

090462-WS

Diamond Williams

From: Diamond Williams
Sent: Thursday, June 10, 2010 2:15 PM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: FW: To CLK Docket 090462
Attachments: FAX.TIF



Thank you for this information. This attachment has been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket 090462-WS.

-----Original Message-----
From: Ruth McHargue
Sent: Thursday, June 10, 2010 2:04:24 PM
To: Diamond Williams
Subject: FW: To CLK Docket 090462

customer correspondence

-----Original Message-----
From: Consumer Contact
Sent: Wednesday, June 09, 2010 10:58:28 AM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copy on file, see 948162C. DH

-----Original Message-----
From: Fax Server [mailto:FaxAdmins@psc.state.fl.us]
Sent: Wednesday, June 09, 2010 10:48 AM
To: Consumer Contact
Subject: 813 835 8777 , 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/9/2010 10:47:02 AM
Number of Pages: 1
From (CSID): 813 835 8777
From (ANI):
Sent to DID: 8504136362

Duration of Fax: 0:00:34

Transfer Speed: 14400

Received Status: Success

Number of Errors: 0

Port Received On: IPF_PORT_0012

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ESTELLE H. MARTIN
Address 12023 BOYNTON LANE (0226A) ^{unit.}
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: This raise is so out of line, others in
Pasco Co. pay as little as \$14 for water my last bill
was \$79.09 and the water is not drinkable - we have
to buy bottled water - water in toilet is always a
dis color - I am a widow on social security only
where are we supposed to get the money for all these
raises.

Signature: Estelle H. Martin

090462-WS

Diamond Williams

From: Diamond Williams
Sent: Thursday, June 10, 2010 2:15 PM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: FW: To CLK Docket 090462
Attachments: FAX.TIF

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO	03874-10
DISTRIBUTION:	

Thank you for this information. This attachment has been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Docket 090462-WS.

-----Original Message-----

From: Ruth McHargue
Sent: Thursday, June 10, 2010 1:53:41 PM
To: Diamond Williams
Subject: FW: To CLK Docket 090462

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Thursday, June 10, 2010 12:44:21 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copy on file, see 948403C. DH

-----Original Message-----

From: Fax Server [<mailto:FaxAdmins@psc.state.fl.us>]
Sent: Thursday, June 10, 2010 11:59 AM
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/10/2010 11:58:02 AM
Number of Pages: 1
From (CSID):
From (ANI):
Sent to DID: 8504136362

6/10/2010

Duration of Fax: 0:00:43

Transfer Speed: 9600

Received Status: Success

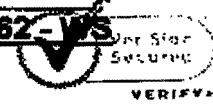
Number of Errors: 0

Port Received On: IPF_PORT_0012

training kits

Utilities, Inc. of Florida
Application for increase in water and wastewater rates in
Pasco County - Summertree

DOCKET NO. 090462 - WS



©2010 Celebrating Home

Name Joanne Grassi
Address 11531 Holly Ann Dr
New Port Richey, FL 34654

It's not too late! Let the Public Service Commission (PSC) know how you feel about the rate increase requested by Utilities Inc. All correspondence about this case will be placed in the file of this docket. Return comment form to SRF Office or PSC by mail, or send a fax to 1-800-511-0809.

CONSUMER COMMENTS:

I am a widow living on social security. Our water bill went from \$41.35 - prior to that the bill was 29.37

April 39.85 - June 45.13. Their proposed rate is going to \$81.13 - base of \$32.40. I think that is unacceptable. I think the previous can afford this. This is unbelievable. Please help.

Signature: Joanne Grassi

Florida Public Service Commission
Division of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Mrs. F.M. Beeman

FPSC, CLK - CORRESPONDENCE
 Administrative Parties
 DOCUMENT NO. 103814-10
 DISTRIBUTION:

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

DISTRIBUTION CENTER
 10 JUN 10 AM 7:19

Application for increase in water and wastewater rates in
 Pasco County - Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Florence M. Beeman
 Address 11741 White Oak Drive
New Port Richey, FL 34654

RECEIVED-PPSC
 10 JUN 10 AM 9:18
 COMMISSION
 CLERK

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I'm very careful running water, seldom
 use the Dishwasher and wash laundry
 in Cold water - This months bill
 is over \$82.00. Might not be much to you
 but it's alot to us Seniors. Last bill
 was \$57.+. This one over \$85.+. Maybe we
 Seniors should go around in dirty clothes
 & alot less showers -
 There's an awful lot of greed around,
 an it's pathetic. Good luck when you're
 all Seniors -



Kenneth R. Beeman
11741 White Ash Dr.
New Port Richey, FL 34654-1937

TAMPA FL 335
SAINT PETERSBURG FL
1005 JAN 20 2003 10:50 AM



Florida Public Service Commission
Division of the Commission Clerk Administration
2540 Skumers Oak Blvd.
Tallahassee, Florida

3 2399-0850

323990850



FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County - Summer tree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BETSY J. MOELL
Address 11610 WHITE ASH DR.
New Port Richey, FL 34654

RECEIVED-PPSC
10 JUN 10 AM 9:18
COMMISSION
CLERK

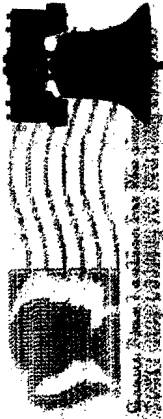
If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: Because there has been a significant rate increase June 2010 for no significant improvements in water quality or service I do not feel a second rate increase is ~~is~~ in any way justifiable. I am not in favor of a further rate increase.

Signature: *Betsy Moell*
11610 White Ash Dr.
New Port Richey, FL 34654-1934

USA FIRST-CLASS FOREVER



COLUMBIUS OH 430

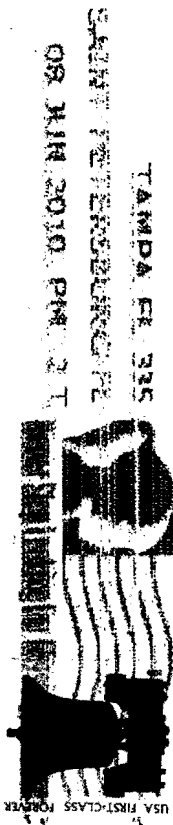
07 JUN 2010 PM 6 L

11610 White Oak Dr.
New Port Kechy, FL 34654

Florida Public Service Com.
Dir. of Com. Clerk & Adm. Svc.
2540 Shumard Park Blvd.
Tallahassee, FL 32309-1111

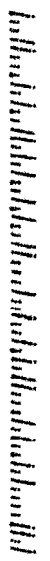
3230911111

Leonard Darkoski
11627 Scotch Pine Dr.
New Port Richey, FL 34654



FLORIDA Public Service Commission
DIVISION OF THE COMMISSIONER & CLERK
ADD ADMINISTRATION SERVICES
2540 SHUMARD OAK BLVD.
TALLAHASSEE, FL. 32399-0850

825990850



FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 038/4-10
 DISTRIBUTION:

DISTRIBUTION CENTER
 10 JUN 10 AM 7:23

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

RECEIVED-FPSC
 10 JUN 10 AM 9:18
 COMMISSION
 CLERK

Name ANGELA ROOTES
 Address 11539 HOLLY ANN DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

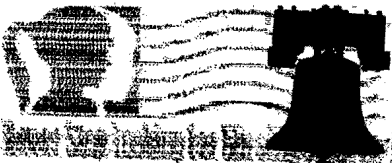
CONSUMER COMMENTS

HOW DARE YOU EVEN CONSIDER RAISING OUR WATER RATES HERE IN SUMMERTREE!!

THE WATER I RECEIVE FROM YOUR UTILITY IS NOT FIT TO DRINK, EVEN AFTER FILTERING; MAKES MY SKIN ITCH AFTER EVERY SHOWER; AND TURNS MY WHITE LAUNDRY YELLOW.

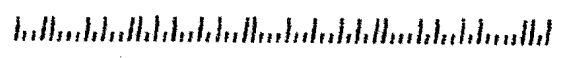
IF YOUR WATER WAS AT LEAST POTABLE, I WOULD NOT MIND PAYING MORE.

A. Rootes
11539 Holly Ann Dr.
New Pt. Richey, FL 34654

TAMPA FL 336
SAINT PETERSBURG FL
08 JUN 2010 PM 2 T

USA FIRST CLASS FOREVER

**Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850**

323990850



Diamond Williams

From: Diamond Williams
Sent: Thursday, June 10, 2010 12:36 PM
To: Ellen Plendl
Cc: Dorothy Menasco; Ann Cole
Subject: FW: Email

Attachments: FW: Water rate increases; Re: Water rate increases

PSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION:		



FW: Water rate increases Re: Water rate increases

Thank you for this information. These attachments have been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090462-WS.

Thank you,

Diamond Williams
Staff Assistant
Office of Commission Clerk
Florida Public Service Commission
Email: diwillia@psc.state.fl.us
Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Ellen Plendl
Sent: Wednesday, June 09, 2010 9:24 AM
To: Diamond Williams
Cc: Ann Cole; Dorothy Menasco
Subject: Email

See attached email and response to be placed in correspondence side of Docket No. 090462-WS

Diamond Williams

From: Governor Charlie Crist [Charlie.Crist@eog.myflorida.com]
Sent: Tuesday, June 08, 2010 5:54 PM
To: Ellen Plendl
Subject: FW: Water rate increases

Does the PSC regulate this company?

Thanks,

Jenn
cs

From: Marlene Woodford [mailto:mwoodford3@msn.com]
Sent: Saturday, June 05, 2010 2:19 PM
To: Governor Charlie Crist
Subject: Water rate increases

Dear Governor;

I realize your plate is more than full right now but maybe this can be passed on to whoever is in charge of senior's welfare issues. As a 76 year old dependent on only social security, I'm appalled that Utilities, Inc of Florida was allowed to raise their water rates by almost 50% just this month. Aren't there any safeguards at the state level to protect our seniors from this type of rip-off? Without any increases on the horizon for social security, how are we supposed to pay for this?

I'm getting scared that I will end up as so many in my age group, homeless or at least, living in extreme poverty.

Please, please don't forget us.

Congratulations on your recent, gutsy move to declare your independence. You and Mike Fasano have my vote!

Sincerely,
Marlene Woodford
12116 Cartwright Drive
Hudson, FL 34667

Diamond Williams

From: Randy Roland
Sent: Wednesday, June 09, 2010 9:23 AM
To: 'mwoodford3@msn.com'
Subject: Re: Water rate increases

Ms. Marlene Woodford
mwoodford3@msn.com

Dear Ms. Woodford:

The Governor's office forwarded a copy of your email regarding Utilities, Inc. of Florida (UIF) to the Florida Public Service Commission (PSC). The PSC regulates investor-owned electric, natural gas, and telecommunications utilities throughout Florida, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the PSC. You expressed a concern about UIF's interim rate increase.

On March 5, 2010, UIF filed an application with the Florida Public Service Commission (PSC or Commission) for an increase to its water and wastewater rates. In its petition, the utility may request an interim rate increase to be effective during the eight-month rate case proceeding. The utility requests this when it believes it cannot wait eight months to collect the needed revenues from a rate increase. The interim request is handled within sixty days of the petition. Dollars collected due to the interim increase, plus interest, are subject to refund at the conclusion of the rate case proceeding.

On May 10, 2010, the PSC approved UIF's interim rates. The interim rate increase approved will be effective for all bills dated June 1, 2010, and thereafter. The interim increases will be credited back to customers with interest if the PSC determines they are not justified.

You may review the PSC's special report about UIF's petition by using the following link:

<http://tinyurl.com/36nd5f3>

We appreciate your comments and will add your correspondence to Docket No. 090462-WS.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Randy Roland
Regulatory Program Administrator
Division of Service, Safety & Consumer Assistance Florida Public Service Commission

Diamond Williams

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Entities	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION: _____		

From: Diamond Williams
Sent: Thursday, June 10, 2010 12:24 PM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

Thank you for this information. This attachment has been printed and will be placed in *Docket Correspondence - Consumers and their Representatives*, in Dockets 090462-WS.

Thank you,

Diamond Williams
 Staff Assistant
 Office of Commission Clerk
 Florida Public Service Commission
 Email: diwillia@psc.state.fl.us
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue
Sent: Thursday, June 10, 2010 9:16 AM
To: Diamond Williams
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

Customer correspondence

From: Consumer Contact
Sent: Wednesday, June 09, 2010 3:55 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

From: Maryyiayia@aol.com [mailto:Maryyiayia@aol.com]
Sent: Wednesday, June 09, 2010 3:36 PM
To: Consumer Contact
Subject: (no subject)

RE: docket no. 090462-WS

RE: Utilities Inc. Rate Hike!!!

It is unconscionable to me that your Company has the audacity to increase the Utilities Inc water rate as high as you want. (which is already higher than Pasco County Utilities) they were our water company for 18 yrs.

We are senior citizens living here in Summertree, some older than others, but we live on Social Security. Your increase would be a hardship for us. Not only would the house usage bill go up, (which for us is already too high \$65.00 to 80+ a month), but our maintenance bill of \$205.00 a month will go up. We get outside water one night a week charged to HOA. (would mean higher Maintenance rate)

No Social security COLA last year Non for 2010 and 2011 How can we keep up with increases?

Mary Zucconi..

6/10/2010

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 9, 2010
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Stephen C. Larson, Assistant to Chairman Argenziano
RE: Correspondence in Docket #090462-WS

Please place the attached documents in the file for the above noted docket.

FPSO, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Purges	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0381410		
DISTRIBUTION:		

COMMISSION
CLERK

10 JUN -9 PM 1:53

RECEIVED FPSO



THE FLORIDA SENATE

Tallahassee, Florida 32399-1100

COMMITTEES:
Transportation and Economic Development
Appropriations, *Chair*
Banking and Insurance
Communications, Energy, and Public Utilities
Ethics and Elections
Governmental Operations - Policy and Steering
Governmental Oversight and Accountability
Judiciary
Transportation
Ways and Means - Policy and Steering

JOINT COMMITTEE:
Legislative Budget Commission

SENATOR MIKE FASANO
President Pro Tempore
11th District

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Purdie	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0381410		
DISTRIBUTION:		

June 7, 2010

Nancy Argenziano, Chairman
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399

Subject: Request for Rate Increase by Utilities Inc. of Florida
PSC Docket # 090462 - WS

Dear Ms. Argenziano *Nancy*

This morning I met with several residents of Summertree, a retirement community here in Pasco County. They are very concerned, as am I, about the huge rate increase requested by Utilities Inc. of Florida (UIF). Of the five counties serviced by UIF covered by this docket, the increase requested for the Summertree residents is by far the most egregious.

Enclosed please find several letters of protest from the Summertree residents. I would appreciate if you would add these documents to the docket on behalf of the consumers for the hearing scheduled for August 3, 2010.

Thanks in advance for your assistance. As always, let me know if I can ever do anything for you.

Yours truly,

Mike Fasano
State Senator, District 11

MF/cmh
Enclosures

REPLY TO:

- 8217 Massachusetts Avenue, New Port Richey, Florida 34653-3111 (727) 848-5885
- 404 Senate Office Building, 404 South Monroe Street, Tallahassee, Florida 32399-1100 (850) 487-5062

Senate's Website: www.flsenate.gov

JEFF ATWATER
President of the Senate

MIKE FASANO
President Pro Tempore

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name SALLY WAHL
Address 11437 WINDSTAR CT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

June 5, 2010

Comment: I am sending you copies of my
bills from the first of this year. I do not see
how my bill could increase from an average
of 30.00 a mo. to \$112.87 - The utility company
was quite belligerent when I called
to tell them I had been away from
home six weeks during that billing
Signature: Sally J. Wahl

period. Her answer to me: Your neighbor must have been using my water - R.E. - pressure washing - etc. - I told her my water was shut off during that time. She cannot water our lawns or wash cars, etc. She told me she'd send a meter reader to the house - he didn't come as promised for two days. He came yesterday - and guess what? - An error in reading. His reading was - 84,650!

Now, - our water quality is terrible, smells - almost unuseable except for toilet flushing - and the toilets have nasty residue in tanks, etc. WE DO NOT NEED A RATE INCREASE.

WE NEED GOOD WATER AND PLEASANT PEOPLE. Thank you. Allu



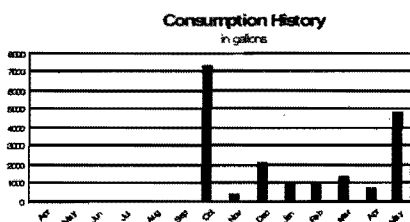
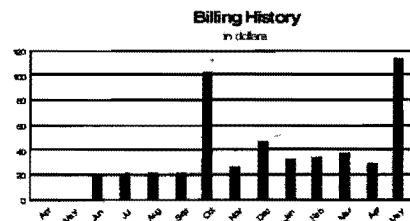
Utilities Inc of Florida
 Phone: (407) 869-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
05/27/2010	2196210000	6/18/2010	\$ 112.87

Name **SALLY H WAHL** Primary Telephone # **(727) 856-7943**
 Service Address **11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654**
 Activity Since Last Bill

Previous Balance	\$29.74	
Payments received as of 05/27/2010	\$-29.74	
Balance as of 05/27/2010		\$0.00
Residential Water Service		
Water Base Charge	\$2.88	
1,431 gallons at \$3.11 per 1,000 gallons	\$4.46	
Total Residential Water Service		\$7.34
Residential Water Service		
Water Base Charge	\$9.99	
3,339 gallons at \$4.64 per 1,000 gallons	\$15.49	
Total Residential Water Service		\$25.48
Residential Wastewater Service		
Wastewater Base Charge	\$3.40	
1,431 gallons at \$0.00963 per gallon	\$13.78	
Total Residential Wastewater Service		\$17.18
Residential Wastewater Service		
Wastewater Base Charge	\$12.45	
3,339 gallons at \$15.10 per 1,000 gallons	\$50.42	
Total Residential Wastewater Service		\$62.87
Total Amount Due		\$112.87

Summary of Service
 Meter Reading **Meter # 19568243**
 Current 88550 05/25/2010
 Previous 83780 04/25/2010
 Usage 4,770 Gallons
 Number of Days: 30
 Average Daily Use: 159 Gallons
 Average Daily Cost: \$ 3.76



The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages
 Pursuant to FPSC Order, and as previously notified, this bill reflects an approved interim rate increase. It has been prorated on this bill.

219621000000000112876



PO BOX 160609
 Altamonte Springs FL 32716-0609

#BWBCGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654



Account Number: 2196210000
 Due Date: 6/18/2010
 Please Pay: \$ 112.87

Amount Paid

AUTOPAY

Utilities Inc of Florida
 PO Box 11025
 Lewiston ME 04243-9476





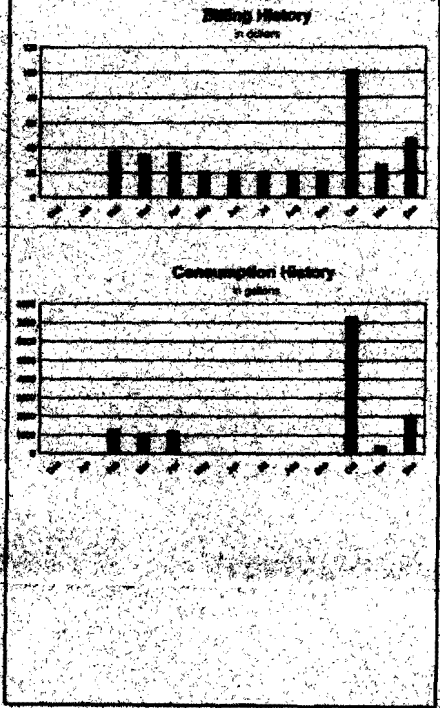
Utilities Inc of Florida
 Phone: (407) 889-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uhwater.com

Bill Date	Account Number	Due Date	Please Pay
12/31/2009	2196210000	1/22/2010	\$ 47.22

Summary of Service	
Meter Reading	Meter # 19608243
Current	79890 12/30/2009
Previous	77830 11/25/2009
Usage	2,060 Gallons
Number of Days:	35
Average Daily Use:	59 Gallons
Average Daily Cost:	\$ 1.35

Name: SALLY H WAHL Primary Telephone #: (727) 888-7943
 Service Address: 11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654

Activity Since Last Bill		
Previous Balance	\$26.43	
Payments received as of 12/31/2009	-\$26.43	
Balance as of 12/31/2009		\$0.00
Residential Water Service		
Water Base Charge	\$9.61	
2,060 gallons at \$0.00312 per gallon	\$6.43	
Total Residential Water Service		\$16.04
Residential Wastewater Service		
Wastewater Base Charge	\$11.34	
2,060 gallons at \$0.00563 per gallon	\$19.84	
Total Residential Wastewater Service		\$31.18
Total Amount Due		\$47.22



The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages



PO BOX 160609
 Altamonte Springs FL 32716-0609



Account Number: 2196210000

Due Date: 1/22/2010

Please Pay \$ 47.22

Amount Paid

AUTOPAY

#BWBOGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654

Utilities Inc of Florida
 PO BOX 160609
 Altamonte Springs FL 32716-0609



Utilities Inc of Florida
 Phone: (407) 869-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
01/31/2010	2196210000	2/22/2010	\$ 32.43

Name SALLY H WAHL Primary Telephone # (727) 856-7943
 Service Address 11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654

Activity Since Last Bill

Previous Balance \$47.22
 Payments received as of 01/31/2010 \$-47.22
 Balance as of 01/31/2010 \$0.00

Residential Water Service

Water Base Charge \$9.61
 900 gallons at \$0.00312 per gallon \$2.81
 Total Residential Water Service \$12.42

Residential Wastewater Service

Wastewater Base Charge \$11.34
 900 gallons at \$0.00963 per gallon \$8.67
 Total Residential Wastewater Service \$20.01

Total Amount Due \$32.43

Summary of Service

Meter Reading Meter # 19568243
 Current 80790 01/26/2010
 Previous 79890 12/30/2009
 Usage 900 Gallons
 Number of Days: 27
 Average Daily Use: 33 Gallons
 Average Daily Cost: \$ 1.20

Billing History
in dollars

Consumption History
in gallons

The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages

21962100000000032436



PO BOX 160609
 Altamonte Springs FL 32716-0609



Account Number: 2196210000

Due Date: 2/22/2010

Please Pay: \$ 32.43

Amount Paid



#BWBCGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654

Utilities Inc of Florida
 PO Box 11025
 Lewiston ME 04243-9476





Utilities Inc of Florida
 Phone: (407) 869-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay
03/03/2010	2196210000	3/25/2010	\$ 33.70

Name **SALLY H WAHL** Primary Telephone # **(727) 856-7943**
 Service Address **11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654**

Activity Since Last Bill

Previous Balance \$32.43
 Payments received as of 03/03/2010 \$-32.43
 Balance as of 03/03/2010 \$0.00

Residential Water Service

Water Base Charge \$9.61
 1,000 gallons at \$0.00312 per gallon \$3.12
 Total Residential Water Service \$12.73

Residential Wastewater Service

Wastewater Base Charge \$11.34
 1,000 gallons at \$0.00963 per gallon \$9.63
 Total Residential Wastewater Service \$20.97

Total Amount Due \$33.70

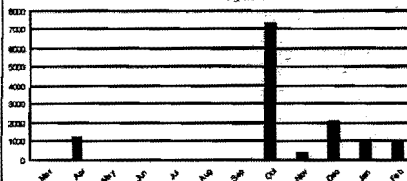
Summary of Service

Meter Reading Meter # 19568243
 Current 81790 02/24/2010
 Previous 80790 01/26/2010
 Usage 1,000 Gallons
 Number of Days: 29
 Average Daily Use: 34 Gallons
 Average Daily Cost: \$ 1.16

Billing History



Consumption History



The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages

219621000000000033701



PO BOX 160609
 Altamonte Springs FL 32716-0609



Account Number: 2196210000
 Due Date: 3/25/2010
 Please Pay: \$ 33.70

Amount Paid

AUTOPAY

#BWBCGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654

Utilities Inc of Florida
 PO Box 11025
 Lewiston ME 04243-9476





Utilities Inc of Florida
 Phone: (407) 869-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uilwater.com

Bill Date	Account Number	Due Date	Please Pay:
03/31/2010	2196210000	4/22/2010	\$ 37.53

Name **SALLY H WAHL** Primary Telephone # **(727) 856-7943**
 Service Address **11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654**
 Activity Since Last Bill

Previous Balance	\$33.70	
Payments received as of 03/31/2010	\$-33.70	
Balance as of 03/31/2010		\$0.00
Residential Water Service		
Water Base Charge	\$9.61	
1,300 gallons at \$0.00312 per gallon	\$4.06	
Total Residential Water Service		\$13.67
Residential Wastewater Service		
Wastewater Base Charge	\$11.34	
1,300 gallons at \$0.00963 per gallon	\$12.52	
Total Residential Wastewater Service		\$23.86
Total Amount Due		\$37.53

Summary of Service

Meter Reading Meter # 19568243
 Current 83090 03/30/2010
 Previous 81790 02/24/2010
 Usage 1,300 Gallons
 Number of Days: 34
 Average Daily Use: 38 Gallons
 Average Daily Cost: \$ 1.10

Billing History
in dollars

Consumption History
in gallons

The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages

219621000000000037538



PO BOX 160609
 Altamonte Springs FL 32716-0609



Account Number: 2196210000 Amount Paid
 Due Date: 4/22/2010
 Please Pay: \$ 37.53

AUTOPAY

#BWBCGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654

Utilities Inc of Florida
 PO Box 11025
 Lewiston ME 04243-9476

Address correction requested on back

Utilities, Inc.®

Utilities Inc of Florida
 Phone: (407) 869-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
04/29/2010	2196210000	5/21/2010	\$ 29.74

Name **SALLY H WAHL** Primary Telephone # **(727) 856-7943**
 Service Address **11437 WINDSTAR CT, NEW PRT RCHY, FL, 34654**

Activity Since Last Bill

Previous Balance	\$37.53	
Payments received as of 04/29/2010	\$-37.53	
Balance as of 04/29/2010		\$0.00

Residential Water Service

Water Base Charge	\$9.61	
690 gallons at \$3.11 per 1,000 gallons	\$2.15	
Total Residential Water Service		\$11.76

Residential Wastewater Service

Wastewater Base Charge	\$11.34	
690 gallons at \$0.00963 per gallon	\$6.64	
Total Residential Wastewater Service		\$17.98

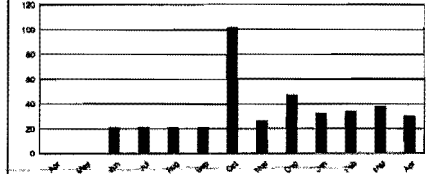
Total Amount Due \$29.74

Summary of Service

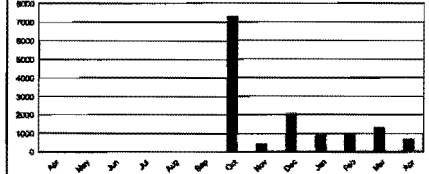
Meter Reading	Meter #	19568243
Current	83780	04/25/2010
Previous	83090	03/30/2010
Usage	690 Gallons	

Number of Days: 26
 Average Daily Use: 27 Gallons
 Average Daily Cost: \$ 1.14

Billing History
in dollars



Consumption History
in gallons



The payment for this bill is due upon receipt.
 Make check payable to: Utilities Inc of Florida

Messages

219621000000000029743

Utilities, Inc.®

PO BOX 160609
 Altamonte Springs FL 32716-0609



Account Number: 2196210000

Due Date: 5/21/2010

Please Pay: \$ 29.74

Amount Paid

AUTOPAY

#BWBCGPK
 SALLY H WAHL
 11437 WINDSTAR CT
 NEW PRT RCHY FL 34654

Utilities Inc of Florida
 PO Box 11025
 Lewiston ME 04243-9476



SHW

Sally H. Webb

11437 Windstar Court
New Port Richey, FL 34654

Be sure the return ad

prescrip

09



ENV69P

PLACE STAMP
HERE
POST OFFICE WILL
NOT DELIVER
WITHOUT POSTAGE

*Public
Service
Comm*

IMPORTANT!!!!
BEFORE MAILING, PLEASE MAKE SURE THE
PATIENT ORDER FORM
RETURN ADDRESS
SHOWS IN THIS WINDOW

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

.....

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Betty W. Heideger
Address 11707 Rose Tree Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail or send a fax to 1-800-611-0809

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850



Application for increase in water and wastewater rates in
 Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name John W. Nelson Sr. & Barbara
 Address 11638 White Oak Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jean Dwyer
Address 11926 Leblally Pine DR
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WAYNE DUPREE
Address 11448 MERGANSER WAY
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

IT IS BEYOND MY BELIEF THAT YOU WOULD EVEN CONSIDER RAISING WATER RATES IN OUR AREA WHEN YOU COME IN HERE AND OPEN FIRE HYDRANTS AND WATER LINES, POURING 1,000'S OF GAL. OF WATER INTO THE STORM DRAINS. YOU PROBABLY WASTE MORE WATER IN ONE DAY THAN WE USE IN A MONTH. NOT ONLY THAT, BUT YOU WANT TO RAISE THE RATE OF SOMETHING THAT LITERALLY "STINKS".

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name EDWARD & JO ANN KRUK
Address 11451 MERGAUSER WAY
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The quality of the water is poor.
Smells. The prices are double
from my ^{previous} location - I had Pasco
County Utilities and same amount
of water ^{sewer} was half the cost.
Their costs, Utilities Inc, are unaffordable.
We bought a whole house water
filtration system & reverse osmosis
for the kitchen.

Edward Kruk
JoAnn Kruk

M. Mason
11317 Golf Round Dr.
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Marcia Mason
Address 11317 Golf Round Drive
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Disgusting smell coming through
to my bathroom enough to
gag us. Our guests are offended
by the water smell and none
plus would ever drink the water.
I have to buy water to survive.
Who wants to pay more for water
we are forced to avoid.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOHN R. + MICHELINE F. FINLEY
Address 11314 GOLF ROUND DRIVE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

HOW MUCH SHOULD CONSUMERS PAY FOR WATER THAT IS NOT DRINKABLE?
FOR WATER THAT HAS AN HORRIFIC ODOR? FOR WATER THAT LEAVES
A SLIMY RESIDUE IN THE TOILET TANK? THAT KIND OF WATER
SHOULD NOT EVEN BE USED LET ALONE REQUIRE PEOPLE TO
PAY FOR IT. AND NOW UTILITIES, INC. OF FLORIDA IS REQUESTING
AN INCREASE IN WATER AND WASTEWATER RATES THAT
SHOULD IMMEDIATELY BE REJECTED BY THE FLORIDA
PUBLIC SERVICE COMMISSION. IN FACT, THE COMMISSION
SHOULD PUT UTILITIES, INC. OF FLORIDA OUT OF BUSINESS.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name James Marie Chandler

Address 12216 Potter Gln Ct

New Port Richey, FL 34654

727-257-1840

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Rec. Sirs:

Why should we have to pay for water that Utilities Inc pours down the street for hours every week? What a waste! In fourteen years allowing rates excessive increase in the water rates. Our monthly statement reflects an increase from \$46.92 to \$75.65 for the same average daily use. With 491 to 19.13 hours water \$10.07 to \$41.52, equals a total increase of \$38.69 for water that is not drinkable, even with our soft water unit.

A review of this increase, and any further increase, warrants your close attention. Let's get politics out of the picture. General & others have played this game... we citizen are at the mercy of those who hold us captive for water. Surely something can and should be done to stop the gouging by water beacons.

Thank You

James Marie Chandler

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name COLLEEN TODD
Address 11726 CARISSA LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I protest such a huge increase in the water bill. The water is undrinkable, its yellow. The promises made to fix the problem has not been kept. My kidneys are in bad shape in part due to your chlorine. A 40% increase is or should I say it should be laughable. I am also on a fixed income as in most of Summertree and cannot afford these huge increases.

Colleen Todd

JUNE 3rd
Meeting

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name

Patricia Deeg

Address

12007 Bayonet Ln

New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*I think we are over
charged for your service*

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mrs & Mrs PHILIP GIANCOLA
Address 11445 MORGANSEER WAY
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*We are on a fixed income, We can not afford
Any increase in anything.*

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Eleonor Wanker
Address 11831 Boynton Lane
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: I have lived in Fla. 29 years, in Summertree 5 years and the last 5 years I have had discolored water, anywhere from yellow to black. I do not drink the water or cook with it since I have arthritis which is an immune deficiency. I launder with cold water so that I will not cause Toxic fumes. I would like to be able to use my Signature: water in a normal way but realize that is not possible. I hope your CEO's understand why I object to this increase for inferior water, (the worst that I have ever had in Fla.)

Eleonor Wanker

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Sophia L. Capeland
Address 11914 CALISSA LN.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: As far as I'm concerned you're
getting too much for your water fee
with no improvements for the 5 years
I have lived here, and I have kidneys
that are shutting down probably from
the chemicals in the water.

Signature: Sophia L. Capeland

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Elizabeth Beighley
Address 11917 Carissa Ln
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

COMMENTS

Please do not raise our water + wastewater rates any higher. Today's economy is high enough. We have poor water quality + services as it is. Please decrease the price. There is much waste in leaks + poor quality of pipes + repairs are not being done! We pay enough.

SIGNATURE

Elizabeth Beighley

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BERNICE SANTAS-PEREZ
Address 11916 CARISSA LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comments - MY HUSBAND + I ARE ON FIXED INCOME.
WE CAN HARDLY KEEP UP WITH THE BILLS NOW! ANY
INCREASE IN UTILITIES WILL DEFINITELY PUT US
UNDER.

SIGNATURE - Bernice Santos-Perez

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Louise D Kiehl
Address 11928 Carissa Lane
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment:

At this time, how can you justify an increase in the
cost of water? Are we not entitled to a reason
or at least an explanation?

Signature: Louise D Kiehl

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Maryellen Figgins
Address 11919 Carissa Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

COMMENTS - Bad tasting water - no
improvements made in last 5
years.

SIGNATURE Maryellen Figgins

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name BASIL R. DAVIS
Address 11835 CARISSA LN.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I BUY MY DRINKING WATER BECAUSE IT TASTE
MUCH BETTER. I DON'T TRUST IT AS IS.
AN OIL IN THE GULF I'M AFRAID OF.
MY WATER BILL FROM YOU INCREASE \$09.82 OR
ABOUT 1/3 THAT'S ONE HECK OF A INCREASE
IF EVERYBODY HAS TO PAY 1/3 MORE FOR
FOOD - GAS - ALL UTILITIES, INSURANCE & EVERYTHING
IT IS A WAY AN HECK OUT OF LINE

Basil R. Davis

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name EVA C. DANE
Address 17837 CARISSA LN.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WATER IS NOT FIT TO DRINK,
MUST BUY ALL MY WATER TO DRINK.
VERY BIG EXPENSE.

APRIL BILL 28.22 } ?
MAY BILL 41.83 } ?

Eva C. Dane

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Melissa D. Lewis
Address 11843 Carissa Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

~~They~~ are charging me 17.05 more month
and I can't drink the water.
The day I can drink the water I will
let you know. Please Help.

Melissa D. Lewis

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Conita Hess
Address 11332 Cherry Way
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

LIVING ON A FIXED INCOME, WE WILL HAVE
TROUBLE IF THE COST IS DOUBLED.

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name Joseph A CANOSA
Address 11455 Golf Round Dr
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WE DO NOT WANT TO BE WITH UTILITIES, INC
OF FLORIDA ANY LONGER, WE HAVE BEEN putting
up with UNDRINKABLE WATER AND NASTY smelling
water. WE were with Pasco Utilities FOR 27yrs
SO we KNOW THE difference BETWEEN Good And
BAD. WE would like TO BE ABLE TO SWITCH TO
PASCO utilities AS THE WATER, SERVICES AND monthly Bills
ARE MORE TO OUR FINANCES, AND Quality of Life. WE feel
Signature: Joseph A Canosa we have been getting overcharged
DATE OR May 2010 by AN interior Product FOR
over 5 yrs.

JC

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name DONALD M. PITTSLEY
Address 11130 MERGANSER WAY
New Port Richey, FL 34654

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CONSUMER COMMENTS

- 1) THE WATER ON MANY OCCASION REEKS OF ODOR THAT WOULD TURN YOUR STOMACH. I HAVE A FILTER IN MY GARAGE PLUS A REVERSE OSMOSIS SYSTEM AND I STILL DO NOT WANT TO DRINK THIS FLUID THEY CALL WATER.
- 2) IF YOU LOOK INSIDE MY TOILET YOU WILL FIND A GEL LOOKING SUBSTANCE FLOATING INSIDE THE TANK. THE TOILET BOWL HAS A BLACK MOLD LIKE SUBSTANCE THAT IS TOTALLY DISGUSTING.
- 3) MY HOUSE IS FOR SALE AND I AM THE ORIGINAL OWNER SINCE 2007, BUT WHO WOULD BUY A HOUSE WITH THESE WATER CONDITIONS.
- 4) I FEEL I OVERPAY NOW FOR THIS SWAMP WATER. WHAT IS THE GOING PRICE FOR SWAMP WATER ON TODAY'S MARKET?
- 5) EVERY 3 WEEKS I HAVE TO TAKE FAUCETS & SHOWER HEADS OFF AND CLEAN WITH "LIME OUT". OTHERWISE, I WILL HAVE NO SWAMP WATER TO WASH OUR BODIES.

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name SHIRLEY FASSNACHT

Address 11507 PAMPAS DR.

New Port Richey, FL 34654

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CONSUMER COMMENTS

A COST INCREASE OF THIS MAGNITUDE FOR A COMPANY THAT REPEATEDLY PROVIDES A SUBSTANDARD PRODUCT IS BOTH EGREGIOUS AND OUTRAGEOUS. ALMOST ON AN ANNUAL BASIS, THIS UTILITY ADMITS THE QUALITY OF WATER IS NOT WITHIN GOV'T. GUIDELINES. THIS SITUATION SMACKS OF THE INCOMPETENT ALOHA WATER COMPANY THAT ATTEMPTED TO PROVIDE QUALITY WATER TO HOLIDAY, FLA RESIDENTS AND WAS NOT HELD ACCOUNTABLE. I MISTAKENLY BELIEVED THE PURPOSE OF THE PUBLIC SERVICE COMMISSION WAS TO PROTECT UTILITY SUBSCRIBERS FROM UNFAIR PRACTICES -- NOT FURTHER ABUSE THEM. PLEASE RECONSIDER THIS INCREASE REQUEST

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Robert and Loci Thompson
Address 11609 English Elm Drive
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I am not in favor of the proposed rate increase. Our services or condition of the water has not improved. We have had a lot of broken promises for improvements.

Loci A. Thompson

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name LESTER and JOAN PIKE
Address 11506 PAMPAS DRIVE
New Port Richey, FL 34654

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CONSUMER COMMENTS

IN AS MUCH AS THE BULLETIN DOES NOT SHOW HOW MUCH OF AN INCREASE YOU ARE CONSIDERING, WE LOOK AT THE COLOR OF THE WATER AND FEEL NO INCREASE IS WARRANTED UNTIL YOU CLEAN UP THE WATER TO WHERE IT IS DRINKABLE. We definitely ARE NOT IN FAVOR OF THIS INCREASE.

Lester and Joan Pike

Florida Public Service Commission
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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

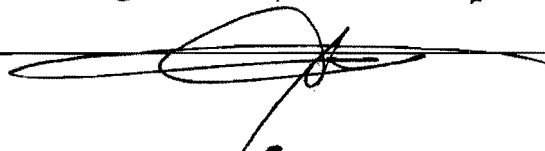
Name Tony Vagts
Address Coburn Drive 11649
New Port Richey, FL 34654

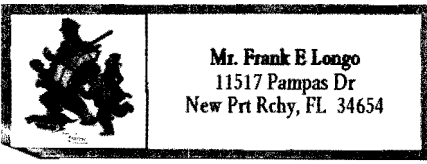
If you want to let the Public Service Commission know how you feel about this case,
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CONSUMER COMMENTS

I have only one question
Is your salary also up
40 %.

I hope for you.
What you do now
is terrible.





Florida Public Service Commission
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Application for increase in water and wastewater rates in
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Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name FRANK E LONGO
Address 11517 PAMPAS DR., NEW PORT RICHEY, FLA. 34654
New Port Richey, FL 34654

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CONSUMER COMMENTS

Comment: 75% increase for water is out of order.
Also, water is not drinkable.

Signature: Frank E Longo

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name RICHARD SANTINI
Address 11516 PAMPAS, DR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

ENOUGH ALREADY - QUIT SCRAMING THE PUBLIC
A RAISE FOR WHAT - MORE LOUSY WATER !!!
KEEP YOUR POISON !!!

Richard F. Santini

P.S., No Way !!!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Frank W. Abdale
Address 11918 Carissa Lane
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

COMMENTS: *Why such a big increase?
Utilities, Inc. has done nothing to increase services
for me or anyone else I know of.
Billed from \$3.11 per 1,000 gallons to \$4.64 per 1,000 gallons.
And what is the \$15.16 per 1,000 gallons on my bill? No dates
on my bill for each charge.*

SIGNATURE:
Frank W. Abdale

GERALDINE LAMB
11608 COCOWOOD DR.
NPA, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name GERALDINE LAMB
Address 11608 COCOWOOD DR
New Port Richey, FL 34654

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CONSUMER COMMENTS

I AM PROTESTING A RATE INCREASE

A FEW YEARS AGO, NOT SURE OF DATE I WAS
BILLED \$100 WHEN THEY CHECKED I HAD NO
LEAKS, THEY WANTED ME TO HAVE MY METER
CALIBRATED AT MY EXPENSE, I LIVE ALONE
AND THERE WAS NO REASON FOR THE LARGE
BILL, UTILITIES WOULD NOT ADJUST MY BILL, I
CANNOT AFFORD A RATE INCREASE

JUNE 3rd
Meeting

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name LOUERA EBERSOLE
Address 11525 PEAR TREE DRIVE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I am paying my water bill in protest.
Our quality of water is not good it
is yellow straight from the tap.
I do not feel an increase is
necessary when nothing has been done
to improve our water & make it safe
to drink.

James & Virginia Stegall
11625 Holly Ann Dr.
New Port Richey, FL 34654-1733

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JAMES M & Virginia F. Stegall
Address 11625 HOLLY ANN DR, NPR, FL
New Port Richey, FL 34654/

- Summertree -

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

As homeowners in Summertree, NPR, Pasco County, FL we are very upset with Utilities Inc.'s exorbitant price increase for usage of the water/sewage in our community. Our current bill increased 50% since last month (April). We seniors here in Summertree feel as if we are being singled out and overbilled. We are aware that other counties that have your service are not being billed with the high rates we must absorb.

We are seniors, living on a fixed income.

There seems to be discrepancies in our bills. It appears strange our bills for Mar, Apr & May reflect practically the same usage for each month? We were billed in March at the Average Daily Cost of \$1.52; April the Average Daily Cost of \$1.91 & May the Average Daily Cost of \$2.44? Our question is? Will the price continue to increase every month?

At the current rate, our water/sewage bill will increase \$300.00 a year. This is totally unacceptably

Last year Utilities Inc. promised Summertree a new filtration system to purify our water. What happened to the new system we were promised? We buy our drinking water, because we do not feel the water from Utilities Inc. is safe to drink.

When can we the residents of Summertree expect a response regarding this extremely high rate of increase?

JUNE 3rd Meeting

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JONAS HARTMAN
Address 12035 BOYNTON LANE
New Port Richey, FL 34654

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CONSUMER COMMENTS

I object to the increase Utilities Inc.
has asked for and applied to our bills.
The water quality is not good enough
to drink and we have to filter the
water and buy bottled water.

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Alice Hess
Address 11604 Aspenwood Dr
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

DISSATISFIED WITH QUALITY OF WATER

Alice Hess

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Henry + Rachel Desroches
Address 11605 Aspenwood Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

DISSATISFIED WITH RATE INCREASE

Henry Desroches

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Rene Colnois
Address 71608 Copperwood Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

POOR QUALITY OF WATER

PRICE FOR WATER SHOULD BE REDUCED

Rene Colnois

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name LORRAINE MOLYNEUX
Address 11650 BOYNTON LANE
New Port Richey, FL 34654

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CONSUMER COMMENTS

Comment: Utilities had a large increase less than 3
years ago. The water quality is still bad - yellow
color, sulfur, smells. Hardly passes required levels.
We are a community living on fixed incomes,
(mainly from social security) which has not been
increased for 2 years. The amount of the proposed
increase for our water is usurious and
unethical. Do NOT ALLOW THIS
OUTRAGEOUS RATE HIKE.

Lorraine Molyneux

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MADELINE PROCE
Address 11733 Bayonet Lane
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Madeline M. Proce

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Catherine Kiely
Address 11639 Boynton Lane
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Catherine Kiely -

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Richard Bendtzen
Address 11156 Merganser way, New Port Richey, FL 34654
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Would not mind a small increase for good quality water
BUT our water smells bad a good deal of the time!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARILYN & LOUISE BUONO
Address 11841 CARISSA LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: AT THIS TIME WE ARE PAYING
ENOUGHT AND TO RAISE RATES WILL
BE PUTTING HARDSHIP ON ALL SENIORS
AND PEOPLE WHO LIVE IN THIS AREA.

Signature: MARILYN BUONO
LOUISE BUONO-

Florida Public Service Commission
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Tallahassee, FL 32399-0850



Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name THEODORE BROSCH
Address 11448 GOLF ROUND DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
Comment:	I SEE NO REASON TO INCREASE WATER RATES AT THIS TIME OTHER THAN GREED ON THE PART OF UTILITES INC.
Signature:	Theodore Brosch

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BARBARA DOYLE
Address 11413 BLOOMINGTON CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The raise in water rates that Utilities Inc wants is absolutely not justified. Our water often smells bad and has a yellow color. The water pressure is not always adequate, so what happens when in the next few months about 100 new homes is added to our community? The water company has already said they have no intentions of increasing the size of the water supply line. Utilities Inc made a big presentation to our community about how they were going to build a new water treatment plant here. Chloramines were only going to be a temporary fix. That never happened. This is a 55 plus community and these people are taking advantage of us. We need your help.
Barbara Doyle

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mr & Mrs. C. Hetherington
Address 11507 Yellow Birch Ct.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*Unless you do something about
making the water drinkable, you do
not have the right to ask for an
increase in our water rate.*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ROBERT W. GRAY
Address 11726 ALDERWOOD DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Water is already too costly
to senior citizens on a fixed
income! The water doesn't
taste good - we have to filter
it, which is costly too!
Occasionally it even
smells poorly! Utilities
Inc. is charging us enough!!

Robert W. Gray
6-3-10

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Roy - Patricia M. Anttila
Address 11451 Golf Round Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water stinks - Not fit for consumption.

We strongly protest such a great increase -

*We have had no improvements in water quality
only raised in costs.*

Please reconsider such a large increase -

Patricia M. Anttila 06-02-10
Roy Anttila

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WILLIAM THOMPSON
Address 11820 WAX MYRTLE CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment: I am not SATISFIED WITH THE WATER
RATES - THEY WAY OUT OF LINE OUR RATES ARE
40% ^{HIGHER} OF OTHER COMPANY ARE CHARGED.

Signature:
William Thompson

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WILLIAM J. CURRY
Address 11638 BOYNTON LN
New Port Richey, FL 34654

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CONSUMER COMMENTS

Comment: I think the proposed increase is out of line with the current economy. Most seniors did not receive an increase in their pensions this year & according to a recent statement by President Obama probably not in 2011. I believe utilities could well afford to forego any increase at this time. The quality is poor water

Signature:

William J. Curry

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Alui Barel
Address 11615 Aspenwood Drive
New Port Richey, FL 34654

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CONSUMER COMMENTS

I would like to go ^{on} record to state that I object to your outrageous proposal for raising your utility rate. I am a senior citizen who has been deeply affected by the state of the economy. Costs have been rising while my income has been dropping. Water quality has not been improving. I keep looking for a light at the end of the tunnel and these increases have got to stop somewhere.

Alui Barel

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Janet D. Sheldon
Address 11609 Aspenwood Dr.
New Port Richey, FL 34654

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CONSUMER COMMENTS

The proposed rate increase you plan is certainly putting the seniors, (trying to keep their bills paid on their low income) in the poor house. When is this going to turn around and be a country where people and government work together. It has to start somewhere, and it won't happen with companies like yours raising prices. We need help!!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

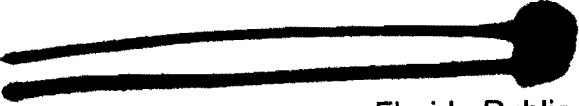
DOCKET NO. 090462 - WS

Name ERICH & HALINA LANGE
Address 11053 PARADISE POINTE WAY
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water is terrible, it's smelly,
has a rust and it looks like
grease floating on top of it.
Haling ang



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

.....

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name _____

Address _____

_____ New Port Richey, FL 34654 _____

If you want to let the Public Service Commission know how you feel about this case,
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Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment:

Rates for water + waste are
unreasonable and we would like to have
a more reasonable solution to our
problems.

Signature: Richard & Beverly Reckels

R. WHITE
11600 SCOTCH PINE
NPR, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Seminole Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Rose F. WHITE
Address 11600 SCOTCH PINE DRIVE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: How can you add chlorine and ammonia
which together, create a deadly gas? Where is our
new treatment plant? I've already been put through
in past 40 pay for this - but all we get are promises.
My income has certainly not gone up 7 to 11% in many
years - why should Utilities, Inc. investors get this kind
of increase? How can Utilities Inc. justify to you and yours?

Signature:
Rose F. White

KATHRYN R. MICHAEL
12034 BOYNTON LANE
NPR, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shomard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name KATHRYN R. MICHAEL
Address 12034 BOYNTON LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: I AM AN 89-YO ON A FIXED INCOME. I HAVE SMELLY,
POURFUL-TASTING WATER. UTILITIES INC MAKES PROMISES IT DOES
NOT KEEP, NAMELY A NEW WATER TREATMENT PLANT. HOW CAN YOU
IN GOOD CONSCIENCE ALLOW SUCH AN INCREASE IN OUR RATES?
PLEASE STOP THIS MADNESS!

Signature: Kathryn R. Michael

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOE DZIERZYK
Address 11804 CASISSA LN
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment BAD WATER

Signature Joseph Dzierzynski

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name Mary Bowman
Address 11911 Bayonet Ln.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I believe a 40% raise on our water bill
would be a crime and outrageous!!!!

1.) We already pay more than people in our
surrounding areas

2.) The water is smelly and yellow -

3.) It is not fit to drink &

Most residents resort to buying
bottled water - some purchase
filters -

4.) ??? So what makes Utilities, Inc.
of Florida think their water is
worth so much money?

Helen Baldelli
11412 Golf Rd. DR.
N. P. Richey FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Helen Baldelli
Address 11412 Golf Rd. Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

1. The water is well water, not good to drink
2. It has a terrible smell.
3. Their has need for us to pay for our water.
4. We don't any raise so their know way
we should pay more money for water
That not good.

Thank you
Helen Baldelli

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Theresa Riggio
Address 11919 Boynton Ln, New Port Richey, Fla. 34654
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Water has a yellowish color, has an odor,
has a funny taste, I will not drink
the water.

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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name CHARLES J. CORDERO
Address 11138 CLEAR OAK CIR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Water is BAD

PRESSURE IS LOW

Charles J. Cordero

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Alan & Sally Zagurski
Address 11825 Boynton Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

If you're a public service help us
keep our rates low. - Serve the public
NOT INCREASE your profits.

Ronia Brock

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ARNOLD + Sadie FLORIO
Address 11824 BOYNTON LN. 22B
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Do NOT need To Pay any more - we are
paying enough now !!

Water taste's like - Sulphur Flavor !!

We buy our water from the supermarket !!

Quinn Brock

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Otto Schifferdecker
Address 11822 Boynton Ln.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I don't think the quality of the
water warrants an increase in
the rates.

I am fortunate to have an R/O
system.

Mina Brock

Florida Public Service Commission
Division of the Commission Staff and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BARBARA Ahlhelm
Address 11503 Yellow Birch Ct
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1 800 511 9800.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

This is so unfair to raise
our water so much. A little I
can understand, but we have fixed
incomes also with our economy my
income has gone down each month.
Help us please. This is so
unfair

June 3rd Meeting
Clubhouse

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Anna Balicki
Address 11510 - Yellow Birch Birch CT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

This is an outrageous increase, we pay top dollar for our water as it is -- Now we are being asked for more. We are all living in a crisis - We, the elderly are being asked for increases here & there, yet we received no increase in our checks, what next, cut back on keeping our homes clean & our bodies the same way - Maybe the elderly are living too long -- When do we get a break - Insurance has gone up, cost of living also - I for one, am very disappointed in your Co - I wish I had another choice for a water Co -

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Charlotte Hendry-Bailey
Address 117 Rose tree
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am only one person here on a very low fixed income. It is not fair to make so much of an increase especially since times are so bad. It is hard enough paying for medication and I have to decide which one I can have and now you are making things even worse with this increase. It is not necessary to have so high an increase. Don't you care anything about older people. Shame on you

φ

Mr. Al Prior

11424 Turtle Dove Pl

New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ALPHONSE & AGNES PRIOR
Address 11424 TURTLE DOVE PL
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

WE MUST PROTEST AGAINST THE 60%+ EXORBITANT RATE INCREASE PROPOSED
BY UTILITIES INC REGARDING WATER CONSUMPTION IN THE SUMMERTREE
COMPLEX (CROSS CREEK AREA)

WE HAVE RESIDENTS/OWNERS IN SUMMERTREE/CROSS CREEK FOR 7 YEARS
THE WATER WAS TERRIBLE WHEN WE ARRIVED HERE AND CONTUNUES TO BE. WE
RECEIVED PERIODIC COMMUNICATIONS FROM UTILITIES INC THAT QUALITY
WOULD BE BROUGHT UP TO SCIENTIFIC STANDARDS - IT HAS NOT BEEN WE
COMMUNICATED OUR CONCERNS TO UTILITIES INC & THE P.S.C. TO NO AVAIL. WATER
CONTUNUES TO TASTE TERRIBLE & PERIODICALLY HAVE A FOUL OOR. WE HAVE STOPPED
DRINKING THE WATER - USING SAME ONLY FOR COOKING, HOPEFULLY DETERMINING
BOILING SAME WILL REMOVE IMPURITIES. SHOWERS & WATERING PLANTS & LAWN
SERVICE & WATER QUALITY ABOMINABLE - RATE INCREASES SHOULD BE VETUED - LOOK FOR
A BETTER PROVIDER

Alphonse Prior

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ELIZABETH RORKE
Address 11641 HOLLY ANN DRIVE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: Utilities Inc has not given us the
quality of water they promised and do not deserve
an increase. I am retired living on social security
with a kidney problem and have to buy water to
drink and cook because the water is unfit to
drink. Promises have not been kept. They do
not deserve an increase. I protest
Signature: Joseph & Elizabeth Rorke

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Ronald E. Coleman
Address 11922 Hobblekirk Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Water color and taste bad
Where is Summertree treatment plant

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Judith A Carroll
Address 11905 Carissa Ln. (SUMMERTREE)
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Bandaid has bleed thru - we need permanent fixes
not hike in bills !!!*

*The spring water (so they claim) companies are getting
rich !!*

Shame on you !!

What happened to Summertree treatment plant

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ELIZABETH MATOLA
Address 11903 CARISSA LN (SUMMERTREE)
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: Very DISSATISFIED with WATER !!

Signature:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MADELINE M. PROCE
Address 11733 Daynet Lane
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Quality of water is so good - Therefore
increases is not justified.*

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ELAINE PARK
Address 11641 Rose Tree Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: This is AN OUTRAGE! Our water
is Terrible Our water smells, stains
AND smells. Help us, please

Signature: Elaine Park

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Joseph S. AARON
Address 11247 CLEAR OAK CIR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WATER IS UNDRINKABLE,

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name GERTRUDE JORGE
Address 11833 BOYNTON LN
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

YOU CANT DRINK THE WATER
IT HAS A YELLOW COLOR
AND OFTEN SMELLS BAD.
I DONT FEEL THEY DESERVE AN INCREASE

Gertrude Jorge

John W. Hodges, Jr.
Penny M. Hodges
11419 Turtle Dove Place
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name John W. Hodges Jr.
Address 11419 TURTLE DOVE PL.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I BELIEVE YOU SHOULD DO THE JOB YOU ARE BEING
PAID TO DO - BEFORE YOU ASK FOR A RATE INCREASE.
MY WATER IS GREEN, TURNS MY CLOTHES GREY
AND IS UNFIT TO DRINK. THIS IS NOT WHAT I AM
PAYING FOR - NOR IS IT ACCEPTABLE.

ADDITIONALLY, OUR CURRENT ECONOMIC CLIMATE DICTATES A REDUCTION
IN COST AND THEREFORE THE AMOUNT YOU CHARGE FOR YOUR PRODUCT.
PERHAPS A REDUCTION IN SALARY & BENEFITS OF THE TOP 4 OR 5
LEVELS OF MANAGEMENT WOULD BE IN ORDER.

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Application for increase in water and wastewater rates in
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Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MR+MRS G. RHODES
Address 11125 CLEAR OAK ~~DRIVE~~ CIRCLE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*NO FNC IN WATER
just leads*

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Louise Raimondo
Address 12603 Loblolly Pine Dr
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

When I check the literature we are
paying too much (summertree)

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Sally Shumway - Grossa
Address 11811 Pampas Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Very opposed to increase in water rates as
no changes or corrections have been made!!! I'm
embarrassed to have company overnight due to horrible
smell of water in shower and coming from sink.
& I can barely brush my teeth without gagging!
Why would Summertree have such a huge increase
and your other locations as low as \$8.00

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name DOUGLAS GROSSA
Address 11743 BOYNTON LANE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

POOR WATER QUALITY SO WHY AN
INCREASE? SOLICITATION BY A COMPANY
WANTING TO SELL "INSURANCE" FOR WATER
PIPE FROM METER TO MY HOUSE! WHAT
A RIP-OUT! PUT THE METER AT THE
HOUSE & YOU TAKE RESPONSIBILITY FOR
THE WATER LINES TO THE HOUSE!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Roy + Anna Hansen
Address 11606 Rose Tree Dr
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

My pension + my wife's social security
have not gone up. Where will
our money come from
A. Hansen

No increase

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOHN DEGENY
Address 11654 HOLLY ANN DR
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

DIRTY WATER CANNOT DRINK

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Eleanor L. Kardas
Address 11733 Aspenwood DR., D.P.R.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Raising our monthly bill at this time
is wrong, many of us can not afford it
A couple of dollars is enough, but not
any way as high as you would like.

Eleanor L. Kardas

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jan Malerka - Pres. Sawway ^{Homeowner}
Address 10110 Labally Pine Dr.
New Port Richey, FL 34654

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CONSUMER COMMENTS

I am purchasing bottled water,
I have reverse osmosis. Every
meter imaginable on my refrigerator,
water pitcher. How dare they
ask for such an increase. Are
they mad? With the economy
what if we will all become
homeless if this increase is granted.

Mavis Somma
12118 LOBLOLLY PINE DR.
New Port Richey FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MAVIS SOMMA
Address 12118 LOBLOLLY PINE DR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Please stop this planned increase
We are on a fixed income. The increase would
be a great hardship.
We are unable to drink the water because of
the foul taste.

Mavis Somma

From:
D.R. Mellicker
12153 Loblouly Pine Dr
N.P.R. FL 34654

To: Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name SHIRLEY R MELICKER V.P. POINTE WEST RECREATION FACILITY
Address 12153 LOBLOULY PINE DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I request to deny any increase in
water rates for Utilities, Inc. The
Commissioners are not informed or experienced
enough at this time to burden users
with increases unless they - Utilities, Inc
present a Financial Report demonstrating
they are operating at a loss.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name PATRICIA PEERY
Address 11800 IVYWOOD PLACE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

THE WATER IS NOT DANKABLE.
I GET BLACK WATER ~~IN THE~~
THROUGHOUT THE SYSTEM. I GET
A RASH FROM THE CHLORAMINES.
RUST IS ALSO A BIG PROBLEM.
WE WERE PROMISED AN AERATION
PLANT, AND AN END OF
CHLORAMINES, WHICH NEVER
HAPPENED! SERVICE IS 1/10 BAD.
NO RATE HIKE!!

Patricia Peery
5/29/10

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Harold ROBERTS
Address 11149 Clear Oak Circle
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Utilities Inc was refused a rate increase a few years ago
they promised improved service on a new plant.
To date no actions has been taken.

Our water is foul smelling and discolored.
I had to install a water filtration system
to help keep our clothes clean.

They do nothing but provide poor
water and will continue if you do
not do something to stop them.

Harold Roberts

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Clice A Bouchard
Address 11640 Aspenwood Drive
New Port Richey, FL 34654

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CONSUMER COMMENTS

*We seniors did not receive an increase in our social security
because cost of living did not go up - and you want to almost
double our fees - I can get 1.25% in Ed and .70 in checking
4% for your holder is adequate (more than at this time) Bonds
are only @ 4.5%*

Clice A. Bouchard

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOANNE D'ALESSIO
Address 12008 BAYONET LANE
New Port Richey, FL 34654

ALSO 12006 BAYONET LANE
NEW PORT RICHEY FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

NO INCREASES. SERVICE IS BAD.

Joanne J. D'Alessio

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARY SUPERMAN
Address 11633 ASPENWOOD DR.
New Port Richey, FL 34654

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CONSUMER COMMENTS

Please, I am 80 yrs old and can not afford any increase.

Mary Superman

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Robert T. Eckhardt
Address 11519 Scotch Pine Dr
New Port Richey, FL 34654

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CONSUMER COMMENTS

*The increase is way too large. It will
greatly impact the members of Arborwood Home Owners
both as individuals and as a whole.*

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Bette Yablonsky
Address 11723 Clear Oak Cr -
New Port Richey, FL 34654

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CONSUMER COMMENTS

Quality of our water certainly does not deserve a
raise. The utilities are high enough as is.
Please do not raise our utilities.
We are all Sr. Citizens here on fixed incomes

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Marie Langone
Address 11623 FOXWORTH LANE
New Port Richey, FL 34654

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CONSUMER COMMENTS

THIS IS UNFAIR - WATER HAS AN ODOR

YOU CAN NOT DRINK THIS WATER.

WE BUY WATER TO COOK WITH. SO

WHY DO YOU THINK THE WATER IS

SO GOOD? Q. AND WHY THE RAISE
RIDICULOUS

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: 090462
Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Walter H. Johnson
Address 1146 Clear Oak Cir.
New Port Richey, FL 34654

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CONSUMER COMMENTS

Forget it!! The water smells of sulphur & ~~never~~ ^{never} drink
it!! My laundry (white) comes out yellow at times!

E. PESCE
11616 ASPENWOOD DR
NEW PORT RICHEY FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name FRANK PESCE
Address 11616 ASPENWOOD DRIVE
New Port Richey, FL 34654

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CONSUMER COMMENTS

JUST WHAT WE NEED, ANOTHER INCREASE
IN RATES. WE ALL LIVE ON A FIXED
INCOME.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Rita Strubel
Address 11607 Foxworth Ln
New Port Richey, FL 34654

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CONSUMER COMMENTS

Ridiculous - Quality of water is bad.
Don't deserve a raise. How can you justify
a raise when quality is so poor. I won't use
it for cooking or for drinking. I live alone
my bill will be close to \$100 + I live on a
fixed income can't afford the raise.

A. MILLER
11342 TURTLE DOVE PL
N. PT. RICHEY, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

.....

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ALICE MILLER
Address 11342 TURTLE PL.
New Port Richey, FL 34654

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CONSUMER COMMENTS

NO WAY! THIS WATER IS
PUTRID - SMELLS & STAINS EVERYTHING!
DOES NOT DESERVE RAISE!

MR. & MRS. DEL PLATO
11410 BLOOMINGTON CT
NEW PORT RICHEY, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MR. & MRS. DEL PLATO

Address 11410 BLOOMINGTON COURT

New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WE FEEL A WATER AND WASTEWATER RATE INCREASE IS NOT JUSTIFIED.
SINCE WE RELOCATED TO FLORIDA 6 YEARS AGO WE HAD TO INSTALL
A WATER PURIFICATION SYSTEM, WHICH WAS VERY COSTLY TO INSTALL,
AND IS COSTLY TO MAINTAIN. THIS WE HOPED WOULD TAKE CARE OF THE
HARDNESS, STRONG ODOR AND CONTAMINATES (FOUND IN YOUR QUALITY
REPORTS). AS IT HAS HELPED SOME WE FIND IT STILL NECESSARY TO
PURCHASE SPRING WATER FOR OUR CONSUMPTION. THE WASTEWATER
CHARGE IS VERY HIGH. SHOULD WE USE THE OUTSIDE HOSE WE ARE
BEING CHARGED FOR WASTEWATER THAT IS NOT IMPACTING THE
SEWER SYSTEM. PLEASE IMPROVE THE WATER QUALITY AND NOT
INCREASE THE RATES.

Donald Del Plato

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name KARIN KOLL
Address 11407 Bloomington CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

the water from my forces

has a bad taste! and it smells bad!

I by the water from Publics,

Mrs K Koll

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WANDA Papin
Address 11401 Bloomington
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Water smells, Full of Rust And I don't feel at
this time they deserve A RAISE

Wanda J Papin

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Don + Dorothy Winkes
Address 11436 Turtle Dove Pl
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I Do not want A rate increase
No Increase in water fees
Received NO updates in Service
what Are we paying for?

Don + Dorothy Winkes

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name RONALD K PARK
Address 11641 ROSE TREE DR.
New Port Richey, FL 34654

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CONSUMER COMMENTS

WE WERE ASKED TO CUT BACK ON WATER USAGE. WE DID, AND NOW UTILITIES, INC. WANTS TO RAISE RATES "AGAIN". GIVE US A BREAK! WE ARE ALL THIGHTING OUR BELTS. UTILITIES, INC. MUST DO THE SAME.

Jane M Matta
11813 Boynton La
New Port Richey Fl
34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JANE M MATTA

Address 11813 BOYNTON LA NEW PORT RICHEY FL 34654
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Do not rise rates I have rest in
my water
Jane M Matta

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Rita Pieher
Address 11919 Leblondy Pine DR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

VERY UNFAIR

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Walter + Gertrude Good
Address 11802 White Ash Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Have water + looks black at times
One water closet is black
2nd water closet is O.K. Why?

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jean Galassi
Address 11906 Crossin Lane
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*We are receiving no increase
in service & demand an
increase with this poor
economy.*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jean Balassi
Address 11808 WAY MYRTLE CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*There is no improvement to
us to warrant an increase.*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPH A. GRASSO
Address 11820 LOBLOLLY PINE DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WATER QUALITY IS BELOW PAR AND SMELLS LIKE
ROTTEN EGGS - THEIR REQUEST FOR AN INCREASE IN
THE WATER RATES IS UNREASONABLE. I STRONGLY URGE
THE PSC NOT TO GRANT ANY INCREASE

L. HAUGH
11821 BAYONET LN.
N.P.R., FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Louise HAUGH

Address 11821 BAYONET LANE

New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I don't agree with the rate increase. There
have been no improvements in service to
warrant it. With the economy in the state
its in this seems like a bad time to raise
anything.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Carol Matroeu
Address 11723 Rose Tree Drive
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I strongly object to any raise in our water bill. I have a water purifier in my home which cost every month to buy. Still, I also use a water water filter all of this because of the impurities in our water. In stead of a raise in the water, we home owners should be due a rebate for the monies we have to spend to make our water drinkable. Also we buy bottled water to drink when we are out because we can't drink the water as is. This is quite a cost to me and many home owners
Carol Matroeu

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Arthur McJunkie
Address 11526 Pearl Tree Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*I am not in favor of a rate increase
because of the poor quality of the water*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPHINE P. MULHALL
WILLIAM J. MULHALL
Address 11942 BOYNTON LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I AM AGAINST ANY RATE INCREASE. MY WATER
BILLS ARE ALREADY OUT OF SIGHT. E.G. OUR
DEC¹⁰ WATER BILL FOR 3716 GALLONS WAS \$68.38
OUR LATEST BILL FOR MAY (4/26/10 - 5/24/10) FOR 3510
GALLONS WAS \$91.16 (A 33% INCREASE).
ALSO, WE ARE AFRAID TO DRINK THE WATER WITHOUT
~~BE~~ PURIFICATION (MY WIFE BUYS BOTTLED WATER
TO DRINK.) I HAVE ATTACHED A PURIFICATION SYSTEM
(PUR) TO THE KITCHEN FAUCET FOR MY DRINKING
WATER. ALSO, THE WATER IS NOT CLEAR.

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPH BLOTTA / NANCY PURA
Address 11622 WHITE ASH DRIVE
New Port Richey, FL 34654

"SUMMERTREE"

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

LIVING IN A SENIOR COMMUNITY ON A FIXED INCOME, THIS INCREASE WILL MORE THAN DOUBLE OUR MONTHLY WATER BILL AND ADD ADDITIONAL BURDEN TO MY LIMITED INCOME. I SEE THAT OTHER COMMUNITIES INCREASES WILL BE MINIMAL, HOWEVER, SUMMERTREE'S EXPENSES WILL DOUBLE. WHY?

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ROBERT W. HANSEN
Address 11520 PAMPAS DR.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I FEEL THE SUB STANDARD WATER IN ^{BILLS}
SUMMERTREE IS TOO HIGH AS IT IS.
TWO YEARS AGO I RECEIVED A NOTICE THAT
UTILITIES, INC. COULD "NOT" REMOVE ALL THE
IMPURITIES IN SUMMERTREE WATER.
WE HAVE TO BUY OUR DRINKING WATER OR
BE SICK DRINKING THEIR WATER.
Robert W. Hansen

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for Increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ESTERLY & JEROME FERN
Address 11537 Cocowood Dr
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We ARE VERY UNHAPPY about this
RAISE, WE ARE SENIORS on fixed incomes
A SIMPLY CANNOT AFFORD THIS

Esterly Fern Jerome Fern

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ELIZABETH + WILLIAM MANGINI
Address 11923 BOYNTON LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

NO TO RATE INCREASE FOR POOR WATER QUALITY!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name LARRY + VIVIAN FALADZAN
Address 11741 ROYSTON LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

PLEASE - NO RATE INCREASE FOR POOR WATER QUALITY

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jean + Nigel Tanguy
Address 11717 Bayonet Lane
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

poor quality water does not merit rate increase

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name KATHLEEN C. DAVIS
Address 11739 TUPELO DR.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I'm very unhappy with the rate increase
The service is marginal, so is the quality.
When contacted, they are NOT rushing to
fix the problem.

In this economy, doing this to senior
citizens is really a crime. I hope
you put a stop to this.

Thank you,
Kathi Davis

Buchmiller
11400 Windstar Ct.
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Gordon Buchmiller
Address 11400 Windstar Ct.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

THERE ARE A LOT OF PROBLEMS
TO BE RESOLVED, PRESSURE
QUALITY BEFORE AN INCREASE
SHOULD BE CONSIDERED

Gordon Buchmiller

Buchmiller
11400 WINDSTAR CT
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Betsy Buchmiller
Address 11400 Windstar Ct.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Our water pressure is terrible!! Also, water in bathtub
is tinted green. Water's taste is unpleasant! As a retiree,
I cannot continue to meet "Everyone's" raises!

Betsy B. Buchmiller

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mrs Nancy Hankins
Address 11511 Bloomington Ct.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*This company does not deserve a raise when I
have water that smells like rotten eggs & I
have rings in my toilet & dogs water bowl. The
water has not improved in the six & 1/2 yrs we
have lived in Summertree. I am buying drinking
water because the quality of water is so bad so
how can I afford to pay more for water.*

*Sincerely
Mrs Nancy D. Hankins*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARIA COSTOPASSI
Address 1145 CLEARHOLM CIR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

We don't want it to be increased.

Maria Costopassi

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name AL RICCIARDI
Address 11131 CLEAN OAK CIRCLE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

We don't want it to be increased.

Al Ricciardi

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOE VILLELLA JR.
Address 12204 PUTTER GREEN CT.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

1. CHANGE WATER COLOR - FROM BROWN TO CLEAR.

2. BETTER SERVICE

ESPECIALLY ON PHONE CALLS

Joe Villella Jr.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Morrrell Roberts
Address 11505 Sinatra ST ~~CR~~
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

There has been no improvement in our
service in 8 yrs. No increase is warranted
at this time

Morrrell Roberts

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MR. + MRS. JAMES JAYARESE
Address 11720 ASPEN WOOD DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*NO improvement in water service. NO increase
is warranted.*

Mary + James Jayarese

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARCIA SALLARD
Address 11216 Godwin CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I FEEL UTILITIES INC SHOULD NOT GET AN INCREASE
THE WATER STINK QUITE OFTEN AND WE HAVE TO
COMPLAIN TO THEM! THE FEE IS HIGH NOW AND
THIS INCREASE IS OUT OF LINE. THESE ARE
SERVICERS AND THIS INCREASE IS A BURDEN ON THEM!

Marcia Sallard

PLEASE VOTE FOR NO INCREASE

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mrs. Joan C. King
Address 11501 BLOOMINGTON CT.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

We are not pleased with the water quality here in
Summertree, and do not feel they deserve a rate
increase at this time. Especially with the economy
and housing values down at this time.

Joan C. King

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name HAROLD & SYLVIA WENDELL
Address 11505 Bloomington Ct.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

At this time of bad economy how can
we afford such a large increase?
Our water has a sulfur smell.
The quality of water is not good.

Sylvia & Harold Wendell

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ANNA PETERSON
Address 11414 BLOOMINGTON CT.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

- ① NO IMPROVEMENT IN WATER
(CAN'T DRINK THE WATER - THE WATER
IS YELLOW AND AT TIMES SMELLS)
(I HAVE TO BUY DRINKING WATER).
 - ② NO IMPROVEMENT IN SERVICE
 - ③ NOT HAPPY WITH QUALITY OF
WATER & SERVICE.
 - ④ WHERE IS THE WATER TREATMENT PLANT
THAT WAS PROMISED TO BE BUILT?
I DON'T SEE IT.
- Anna Peterson*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MR + MRS A. BAKKER
Address 11828 WAX MYRTLE CT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

YOU ARE TRYING TO BLEED US DRY WITH YOUR
PROPOSED RATE INCREASE. SENIOR COMMUNITIES
CANNOT AFFORD THESE OUTRAGEOUS PRICES.
OUR PROPERTY GETS WATER IN BOTH BATHS
THAT HAS A FOUL ODOR. I CAN'T SEE PAYING
MORE FOR THAT !!

Hubert Bakker

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

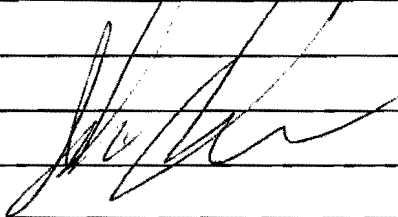
DOCKET NO. 090462 - WS

Name JOHN NAUMAN
Address 11304. CLEAR OAK CIR
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

CANNOT AFFORD THESE OUTRAGEOUS PRICE



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name DONALD FRANKS
Address 11602 Golden Rain Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Not ~~st~~ satisfied with the quality of water
and the exorbitant price for said water*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WALTER H. + JEAN M. BROWN
Address 11949 LOBLOLLY PINE DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

We've had to put filters throughout the whole house because of the dark brown water.
Toilet tanks have dark brown water + sediment, they have to be cleaned constantly. Brown water comes out of bathroom faucets from time to time.
Have very low water pressure. Cost of water is too high for the quality of water.

Jean M. Brown
Walter H. Brown

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MR & MRS. TULLIO DAVID

Address 11400 BLOOMINGTON CT.

New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water quality is poor it is a disgrace for the
price to go up to us people also we called the water CO.
They sent a representative to check the water because the water
smelled terrible we asked the representative how can we drink
this water the representative was rude and said to hold your
nose and drink it

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Eleanora Tristano
Address 11945 Loblolly Pine Dr
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

How come we pay more than every one else

Brown
11432 Merganser Way
New Port Richey, FL
34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Wayne S. Brown
Address 11432 Merganser Way
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I am against the raising of fees for water &
waste water. Most residents are on Fixed incomes
& this ~~when~~ will impact them badly

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mr. + Mrs. De Fleri
Address 12126 Tournament View Ave.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We do not feel that an increase ^{is} justified
An increase to your stock holders from 1% -
11% is absolutely unreasonable in this economy.

Mr. + Mrs. De Fleri

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name THOMAS A. SMITH
Address 11647 BOYNTON LA.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I'M ON A BUDGET & CAN'T AFFORD AN
INCREASE!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JUANITA SLADKY
Address 11812 BAYONET LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

IF THIS INCREASE IS ALLOWED, FIXED INCOME
OWNERS, INCLUDING MYSELF WILL NOT BE ABLE TO
EAT. WE CAN'T CUT ANY OTHER CORNERS!

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Irving Belbin
Address 11612 Scotch Pine DR.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Stop The Bleeding ! OUTRAGEOUS !

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

See Comments Below

~~Application for increase in water and wastewater rates in~~
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Sherrill C. Kellner
Address 12103 Loblolly Pine Drive
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I, Sherrill C. Kellner, do NOT approve of this Water Rate Increase! The dollar amount is excessive and the water quality is extremely poor!! Consider the effect this increase will do to the many people in my area alone.

Thank you

Mrs. Sherrill C. Kellner

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ROBERT + CAROL PODOJNY
Address 12122 LOBLOLLY PINE DR.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

— NO RATE INCREASE —

Comment: We can't believe that you singled out Summertree for your highest rate increase. We are living on a fixed income & didn't even get a 5% cost of living increase this year. We have cancer in our family & were told not to drink this water. As a result, we buy bottled water to drink. Using a clear glass, the water color is yellow-brown. We will not drink it. The toilets & bowls always have a black sediment & you say that we can drink it. You were supposed to build a purification plant in our Summertree Community, on Paradise Point Way, last year, but for some reason decided against it. Instead you decided to give us a rate increase for undrinkable water.

Sincerely,
Robert & Carol Podony

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name RAY + Helen WALTER
Address 1814 Leywood Pl N.R.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WATER HAS AN ODOR AT TIMES
BROWN WATER AT TIMES
WE INSTALLED A WATER CONDITIONER IN
ORDER to make it drinkable
I DO NOT feel that a rate increase
will improve the water conditions

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ERNEST DE SORDI
Address 11807 IVYWOOD PL.
New Port Richey, FL 34654

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CONSUMER COMMENTS

YOU WANT A INCREASE!

THE QUALITY OF THE WATER IS BAD, BAD
BAD. THE COLOR IS A LIGHT TAN, THE ODOR
IS AWFUL.

ITS UNDRINKABLE, WE HAVE TO BUY OUR
DRINKING WATER BY THE CASE.

YOU SHOULD WORK ON THE QUALITY OF
THE WATER, NOT JUST YOUR POCKETS. MEANING
THE COMPANY - UTILITIES INC.

THEY USE TO FLUSH OUT THE SYSTEM-
I DON'T SEE THEM DOING EVEN THAT ANY MORE

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name

Sheela A. Cunn

Address

11422 Windstar Ct

New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The water bill definitely does not warrant
an increase in rates. Water is not
drinkable. To ask for an increase with
the quality of water we get is
ridiculous.

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Richard O. Gulon
Address 11416 Windstar Ct
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

An increase is not wanted. Water
not drinkable - Also best in water

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Jack Sotus U Juan Sabas
Address 11427 Wendstar St.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I DO NOT WANT THE WATER RATE TO INCREASE.
Commisio made have not been kept.
Water is not consumable. Rate increase is unthinkable!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name SALVATORE & JUDITH TRANCUCCI
Address 11303 CLEAR OAK CIRCLE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

It's understandable that a small rate increase
is needed however the substantial increase
recently given is way out of line and
a hardship for many people living on
fixed incomes.

Please consider a Senior Citizen discount.
This would significantly help many
residents be able to afford their water
bill as well as other bills just for necessities.

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ELAINE FILLER
Address 11148 CLEAR OAK CIRCLE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

QUALITY OF WATER VERY UNSATISFACTORY!

SMELL IS GROSS!

COMPANY DOES NOT DESERVE ANY INCREASE
UNLESS THEY SUBSTANTIALLY IMPROVE THEIR
WATER AND ODOR!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Peter & Ruth Di Dio
Address 11338 Clear Oak Circle, New Port Richey, Fla 34654
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

If Utilities Inc. water reports explain the
contaminates in our water - Then it is NOT SAFE!
We purchased a filtration system!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
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Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mr & Mrs. Fred Evola
Address 11535 Golden Rain Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: - I am very dissatisfied with quality
of your water. Your water cause our
toilet tanks to turn black. We don't even
drink it. And to raise the cost of your
water to us seniors is unjustified.
Most of us are on fixed incomes.

Signature: Fred Evola

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Lucille Splendorio
Address 11732 CARISSA LN.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I'm A single woman living on a fixed income. The water is horrible and I am forced to pay for bottled water - I do not have a washing machine nor use my dishwasher. I used 1590 gals. and got a Bill for \$57. I have never received such a high bill - I protest this profusely -

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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name CAROLINA WATKINS
Address 11620 Scotch Pine DR.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Water Rates too extreme - my
income does not warrant
me to spend so much.

Carolina Watkins

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mr & Mrs. Walter Hemming
Address 11427 Truth Dove Place
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: Poor quality for drinking. I don't
think that the quality does not deserve an
increase.

Signature: Lolita & Walter Hemming

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name Marie Smith
Address 1600 Boynton Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment:

Water is very bad
Sometimes it HAS no natural color -
I don't deserve an increase

Signature:

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name THOMAS McDERMOTT
Address 12104 ROYNTON LANE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

THE WATER IS TERRIBLE. THERE SHOULD NOT BE AN INCREASE

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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.....

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Richard W. Schuetz
Address 11427 Bloomington Ct
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Comment: I do not believe the proposed increase is
appropriate at this time because of the economic
times and the amount of the increase*

Signature: Richard Schuetz

~~Charles & Barbara Rosetti~~
~~11431 Turtle Dove Place~~
~~New Port Richey FL 34654~~

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Charles A. Rosetti, Jr.
Address 11431 Turtle Dove Place
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The way our economy is today I don't feel
that any increase is justified at this time.

We, as senior citizens are on a fixed
income and it is becoming a burden
on us all.

We at Summertree ask you to vote against
this billing.

Richard Passenti
11038 Kiskadee Circle
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Richard Passenti
Address 11038 Kiskadee Circle
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Learn to budget your accounts better,
we must.

It's out of control

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Joyce Wondolch
Address 11228 Clear Oak Circle
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

can't drink the water because of
the taste, why should we pay
more for something we can't use

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Paul Windisch
Address 11228 Clear Oak Circle
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment: Bad TASTE - yellow WATER - HAVE TO BUY
WATER TO DRINK.

Signature:

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Deanne Rodriguez
Address 1530 ROSE TREES Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment: The quality of our water is very poor +
way too expensive (no more increases) for such
shoddy service - this situation should be made
public - Shame on Utilities Inc.

Signature: Deanne J. Rodriguez

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Theresa Schenck
Address 12147 PUTTER GREEN CT.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water is stinky & the tub &
toilets are brown, I pay so much
now living alone & on a fixed income
I'm not interested in paying more
it smells like rotten eggs. my clothes
turn yellow - I can't afford more
money - its too expensive -

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name

PAUL LEOCI

Address

11326 CLEAN OAK CIR.

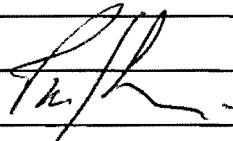
NEW PORT RICHEY, FL 34654

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CONSUMER COMMENTS

THERE HAS BEEN NO IMPROVEMENT IN OUR WATER UTILITIES WAS TO BUILT A PLANT TO GIVE US CLEAN WATER THIS HAS NOT HAPPEN. WE PAID AN INCREASE ABOUT TWO OR THREE YEARS AGO TO IMPROVE OUR WATER. DO NOT APPROVE ANOTHER INCREASE UNTIL THEY DO WHAT THEY PROMISED

I BELIEVE THAT PASCO COUNTY SHOULD TAKE OVER THIS WATER COMPANY & SUPPLY US WITH SAFE + CLEAN WATER



Florida Public Service Commission
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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name William Brock
Address 11827 Baynton Ln
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*I dont like the water
I dont want a increase on the water*

Florida Public Service Commission
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Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name Rose SANTISE
Address 11730 CARISSA LN.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

I am a widow on a fixed
income & this is a terrible
hardship - also my water is
not satisfactory

Florida Public Service Commission
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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name JOHN L GROSS
Address 4450 BLOOMINGTON CT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

POOR QUALITY - HIGH PRICE

John L Gross

Florida Public Service Commission
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.....

Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name WILLIAM PECK
Address 11432 Bloomington Court
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

water quality is no good it smells all the time

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name ELIZABETH MOUNTZ

Address 11618 WHITE ASH DR.

New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

NO INCREASE MERITED!

A. LIGUORI
11322 GOLF RD DR
NEW PORT RICHEY FL 34654

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ANTHONY LIGUORI
Address 11322 GOLF ROUND DR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water quality is very bad, it smells
like "rotten eggs", we have red stain in
the shower and toilet.

We must drink and cook with bottled
water.

A. Liguori

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ANTHONY V. GRAFFEO
Address 11726 BAYONET LANE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment: our water is un-drinkable, smells & has
poison added to it. You have to be kidding asking for
a large raise in its cost. There is a recession out there
or maybe you can call S.S.I. and ask them to give
me a raise say only just as much as you guys want
all kidding aside "oh" you have the water hook up to
the sewer in Summertree, why not come over for a drink.

Signature:

Anthony V. Grafeo

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Michael D. Tuisa
Address 4630 Golden Rain Drive
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: *poor quality for the price charged.
Rates are ridiculous for when you charge
more for sewage than water.
I'm tired of having to buy my drinking water
when I'm paying so much.
Please deny any rate increases.*

Signature: *Michael D. Tuisa*

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
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DOCKET NO. 090462 - WS

Name MARIE BENTIVEENA
Address 11629 ROSE TREE DR.
New Port Richey, FL 34654 N.P.R.

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Utilities are high, especially water
We are tapped out because of
limited finances

Marie Bentiveena

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARY E. CASSIDY
Address 11639 Scotch Pine Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: The taste of the water has
changed, considerable, worst, then ever
before. Black scum in the bathroom
bowls - no cleaning helps. - With such a
large increase - how can we contin-
ue to put out more than we have
coming in. House Insurance due to
Signature: Pot Holes -

Mary E. Cassidy

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Pence Sang
Address 11613 Pear Tree Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
Comment:	- Rate increase is not suitable for senior citizens living in Summertree. We all live on a fixed income. The water quality is not healthy, the color is deplorable.
Signature:	Pence Sang

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name FRANCES KRANICK
Address 11348 WINDSTAR CT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Not satisfied with water it smells
leaves black slime in toilet Rust in
water have to change water filter every Mo.
water is not safe to drink wastewater is
not fair. fix the water what happen to the
treatment plant. no money

Frances Kranick

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mary Mitchell Rassiter
Address 11900 Cassin Ln.
New Port Richey, FL 34654

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CONSUMER COMMENTS

Majority of people in Point West live on Social Security. We did not get a raise this year. The water quality is very poor. Always has been. The chlorine odor isn't as strong as in the past.

The extra expense people here now does not require an raise. We have parolators on in kitchen faucets, some have water softener, and I buy many other cases of bottled water. This alone causes us much more expense.
Thank You Mary Rassiter

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Dolores L. Sepcik
Address 11844 Carissa Ln N.P.R. FL 34654
New Port Richey, FL 34654 (Summertree)

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*This increase should not be approved.
We pay enough for water, we can not drink.
I pay extra for a Water Pur- plus \$11.00 per
bag for salt to keep my water pure.
I am a widow, and can't afford this
out of the question increase, which I feel
is not justified*

*Thank you
Dolores L. Sepcik*

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name _____

Address _____

_____ New Port Richey, FL 34654 _____

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CONSUMER COMMENTS

*Comment: In this badely economic
environment there is no increase in
rates justified nor warranted*

*Signature: Peter & Mildred Giannotta
11615 Foxworth Lane
NPR. Tel. 379-9747*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name PETER P. PURPURA
Address 11447 GOLF ROUND DRIVE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

YOUR WATER IS TERRIBLE. NOT FIT
FOR HUMAN CONSUMPTION. I HAD
TO INVEST IN A WATER FILTERING
SYSTEM. — SO I CAN ENJOY A GOOD
CUP OF COFFEE & A DELICIOUS
GLASS OF WATER.

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Florence Turner

Address 11439 Bloomington Ct

New Port Richey, FL 34654

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CONSUMER COMMENTS

we pay enough increase is not warranted!

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Herbert Kennell
Address 11526 White Ash Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*Water brown in color not good to
drink.*

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Karen Kennell
Address 11523 Scotch Pine Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Water ~~is~~ not fit to drink.

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOAN DONOFRIO
Address 12102 BAYNTON LANE.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*I pay a utility bill every month, and I only
use the water for bathing and for washing clothes.*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name DOROTHY F. LA CROIX
Address 11346 GOLF ROUND DRIVE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

THE QUALITY OF WATER WE GET IS VERY BAD
WE SHOULD GET A DECREASE NOT INCREASE

Dorothy F. LaCroix

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Robert C + Margaret Mikut
Address 11504 Bloomington Ct.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*Utilities Inc of Florida does not deserve
a rate increase due to the poor quality
of our water*

*Robert C Mikut
Margaret Mikut*

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name RUTH M FOLTZ
Address 11433 BLOOMINGTON CT.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

water quality is not good and is too expensive
why waste water from hydrants? Put it to good use.
the water bill is almost as costly as the electric bill which
runs almost continuously. I live alone and definitely cannot
~~justify a \$61.89 water bill!~~ justify a \$61.89 water bill!
Why am I being charged twice for Residential wastewater service?
(Also charged twice for Residential water service?)

Ruth M Foltz

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name PATRICIA JAY
Address 11213 CLEAR OAK CIR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WE ARE NOT SATISFIED WITH THE WATER
UTILITIES INC IS PROVIDING, WATER
SMELLS, SCUM BUILD UP IN TOILETS, CHLOR-
AMINE IS STILL IN OUR WATER, TASTE
IS BAD.

WE ARE PROTESTING UTILITIES, INC
RATE INCREASE

Patricia Jay

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name AUGUSTO N. FLERI
Address 12126 TOURNAMENT VIEW AVE.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

- WATER TASTE TERRIBLE
- DISCOLORED WATER
- SULFURIC SMELL
- CONTAMINATED WATER
- ADDITIONAL CHARGES ARE NOT EQUITABLE

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name LAWRENCE ZACZYK
Address 11527 HOLLY ANN DR
New Port Richey, FL 34654

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CONSUMER COMMENTS

POOR QUALITY & TASTE

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Richard Kassel
Address 11428 Windstar Ct
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

^{Water}
Poor Quality → No Increase!!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BETTY CAPONE
Address 11444 BLOOMINGTON COURT
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

THE WATER IS TOO EXPENSIVE FOR
THE AMOUNT WE PAY NOW - THE QUALITY
IS BAD - AND IT SMELLS

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name David B. May
Address 11139 Clear Oak Cir
New Port Richey, FL 34654

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CONSUMER COMMENTS

Poor Quality

No INCREASE!!!

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARIA DE VASCONCELLOS
Address 11601 GOLDEN RAIN DRIVE
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WHY SHOULD WE PAY MORE FOR BAD WATER QUALITY?
BAD ENOUGH I HAVE TO BUY BOTTLED WATER!
AND DURING THESE HARD ECONOMIC TIMES THEY
WANT A MAJOR INCREASE? HOW COULD THIS
BE?

Maria De Vasconcellos

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BARBARA & JOHN ROBERTS
Address 11420 Bloomington Court
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*Its some thing when your water bill is bigger
than your electric*

Barbara Roberts

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Dorothy Shipley
Address 11608 English Elm
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Cant afford a raise in the water
bill

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Lea Ann Deppey
Address 11905 BAYONET AND 11423 Turtle Dove Pl.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

The water smells, HAVE to Buy water

You ARE over PAID Now.

Lea Ann Deppey

John 319 1.30pm
not for use

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BARBARA & VINCENT EHTZBAR
Address 1165V GOLDEN RAIN DRIVE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

DEAR SIRs:

SUMMERTREE WANTS US TO CONSERVE WATER.

SO WE WENT OUT & BOUGHT TWO NEW TOILETS
& TWO NEW SINKS & FAUCETS TO CONSERVE
WATER. NOW UTILITIES INC. SAYS THEY ARE NOT
MAKING ENOUGH MONEY. LETS GET TOGETHER ON THIS.
THE BANKS ARENT MAKING ENOUGH MONEY EITHER.
WHAT WILL WE DO BLAME IT ON POLITICS.

I REALLY DON'T THINK THEY DESERVE A 40%
INCREASE. LET THEM SUFFER LIKE THE REST OF
US ALL.

Florida Public Service Commission
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Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Roland C. Alexander
Address 11631 White Oak Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Before long I won't be able to afford to live here if
things keep raising. I am 93 and on a fixed income.

Roland C. Alexander

Florida Public Service Commission
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Judith Beyer
Address 11718 Rose Tree Drive
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Comment: Water undrinkable

Signature: Judith Beyer

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Ken Bernard
Address 11741 White Ash
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

*When will the bleeding stop! After 25 years
living here, the problems (the water) have
gotten worse. This reminds us of Alaska water
also —*

Florida Public Service Commission
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Application for increase in water and wastewater rates in
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DOCKET NO. 090462 - WS

Name HARRIET WILLIAMS
Address 11713 BAYONET LN
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

WATER gets Rusty VERY OFTEN

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Edward J. Basia
Address 11731 Esplanade Dr
New Port Richey, FL 34654

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CONSUMER COMMENTS

POOR QUALITY

NO INCREASE !!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ANITA DOMFORT
Address 11842 JARISSA LN, NPR FL.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

^{WATER}
POOR QUALITY!
NO INCREASE!

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name PHYLLIS TYLER
Address 11728 WHITE ASH DR
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

water is a yellow color. I ~~try~~ buy bottled
water for drinking and cooking

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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name John Laboda
Address 11408 Golf Round Dr.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

Poor water Quality - No increase

Florida Public Service Commission
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Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name HAROLD E. & LINDA H. FURROW
Address 11609 Golden Rain DR.
New Port Richey, FL 34654

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you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
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CONSUMER COMMENTS

We just had a raise and none
of us even offered another raise. We
are all on fixed incomes and will
not get any for three years. All
things have gone up. One top
of that our water is not good water.
Its taste is horrible even with
another filter. Wake up!!!

Linda S. Furrow

Mr. & Mrs. Robert Ryan
11436 Windstar Ct.
New Port Richey, FL 34654

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Robert & Ann Marie Ryan
Address 11436 Windstar Ct
New Port Richey, FL 34654

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CONSUMER COMMENTS

We protest Utilities Inc's request for an increase
We are especially appalled for their
audacity for asking for such a LARGE increase.
Our water quality is poor - color, taste, low
water pressure are everyday issues.

Utilities Inc added Chloramines to Summertree's
Water supply to address 2 1/2 yrs. failed water
quality. The chloramines were to be a temporary
solution yet this process has become the
standard. We were promised a water treatment plan
We have received have receive no change in quality.
Please help us to get the quality water we
need at a fair price. We appreciate your

Commission giving our community a chance to be heard. We are a 55+ community and these increases would be a hardship for many of our neighbors.

Utilities Inc needs to be held accountable not only for being financially responsible but also for providing safe water. Chloramine additives do not have proven safety documentation.

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Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Mary A. Gardner
Address 11529 Rose Tree Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

No Increase, please !!!

your water does not deserve
an increase.

Please refund the water
we have had to buy. Thanks.

B HOUSE MEETING
1 3rd 1:30 PM

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPH M. HAUGH
Address 11821 BAYONET LANE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: I've been in this community since 1996 and the water quality has always been bad. I have never seen it improved in all the time I have ^{been} here. My bills have gone from \$30.00 a month up to \$90.00. What are the Utilities Inc doing with the money.

Signature: Joseph Haugh

Cancer - Kidney

11.17%

Raise

40% higher

7.4 increase Raise

\$ 34.00

Dec 2005

Penalty \$900

Atty: Charles

75%

Water - Waste

Greens, Arbours, Cross Creek
Double

\$ wast.
\$ 47.73

\$ 71.00

\$2000 \$3000 for Waste Water

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Michael & Barbara LaCava
Address 120 49 Lobbolly Pine Dr.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comments: It is very unclear to me why another increase is needed since the 7.4% increase in our water & sewer bill just became effective 5/5/10. What is the reason for another increase. In fact what was the reason ~~increase~~ for the 1st increase. The taste of the water is fair & the color of the water is not clear at all. It seems the color of the water is a very light brown. We are definitely against another increase. My SS check is not getting an increase.

Signature:

Barbara & Michael LaCava

CLUB HOUSE MEETING

JULY 3RD 1:30PM

090462-WS

Tom + Carol MANISCALCO
12111 Hoblolly Pine Drive
New Port Richey, FL 34654

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Public	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION:		

DISTRIBUTION CENTER
10 JUN -9 AM 7:22

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Tom + Carol MANISCALCO
Address 12111 Hoblolly Pine Drive
New Port Richey, FL 34654

RECEIVED - FPSC
10 JUN -9 AM 9:34
COMMISSION CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comments: Summertree is a 55+ Service Community where most people are on a fixed - ^{low} - medium income. For Utilities Inc. to be gouging us for water - something one cannot live without - is sinful! As it is, there is no Purification Plant and the water is yellow/brown with all sorts of bad toxins and they are now raising rates to the point where bottled water is almost cheaper if not safer! America ^{should} be one of the places in the world where one can have drinkable water at a reasonable rate!

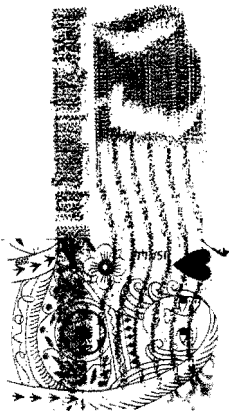
Carol Maniscalco

Tom Maniscalco



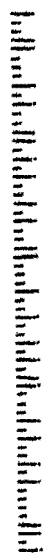
Carol A. Maniscalco
 12111 Loblolly Pine Dr.
 New Port Richey, FL 34654-1738

TAMPA FL 336
 SAINT PETERSBURG FL
 DE MINERIO PA 157



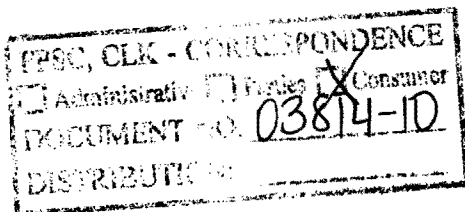
Florida Public Service Commission
 Division of the Commission Clerk & Administrative Services
 2576 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850

323990850





Lauren Smith
 12045 Loblolly Pine Dr.
 New Port Rchy, FL 34654



Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

DISTRIBUTION CENTER
 10 JUN -9 AM 7: 24

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Andrew and Lauren Smith
 Address 12045 Loblolly Pine Dr, Summertree
New Port Richey, FL 34654

RECEIVED-FPSC
 10 JUN -9 AM 9: 34
 COMMISSIONER
 CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We are opposed to the requested increase by Utilities Inc. They did not perform as promised in improving our water quality.

The requested rate increase is too high, 40% in the interim approved rate is ridiculously high to begin with and they are requesting even more.

We are a captive group with no choice for a different provider.

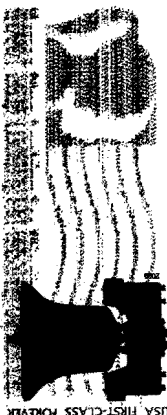
Thank you.

Lauren Smith



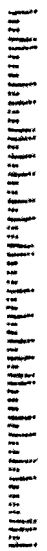
Lauren Smith
12045 Loblolly pine Dr.
New Prt Rchy, FL 34654

TAMPA FL 335
SAINT PETERSBURG FL
07 JUN 2010 PM 2 T



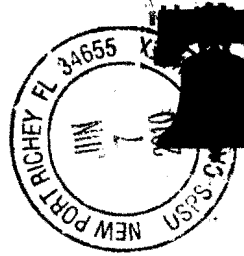
Florida Public Service Commission
Dir. of the Commission Clerk +
Administrative Services
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850

Re: Docket # 090462





FPSC, CONSUMER CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 03814-10
 DISTRIBUTION: _____



Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Marianne Flanagan
 Address 1102 Boynton Lane
New Port Richey, FL 34654

RECEIVED-FPSC
 10 JUN -9 AM 9:34
 COMMISSION
 CLERK

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
Comment:	
1. This price increase is outrageous	
2. The Chloramin they use to Kill bacteria is dangerous. For years we have been told never to mix Chlorine and Ammonia. I once almost suffocated in the shower when they put too much of the stuff in the system.	
3. The scum the water leaves in the toilet is disgusting. And we are supposed to drink this water.	
4. Utilities, Inc. waited with their price increase proposal until the seasonal residents left, so there are fewer complaints.	
	Marianne Flanagan

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 0381410
 DISTRIBUTION:

RECEIVED-FPSC

10 JUN -9 AM 9:31

DISTRIBUTION CENTER
 10 JUN -9 AM 7:22

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

COMMISSION
 CLERK

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name ARTHUR & CLAIRE MEANEY
 Address 11617 - HOLLY ANN DRIVE
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*Water is expensive enough. We don't need
 an increase. Utilities was always more
 than city water!!*

The Meaneys

FPSC, CLERK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 03814-10
 DISTRIBUTION:

DISTRIBUTION CENTER
 10 JUN -9 AM 7:21

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
 Pasco County - Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Erika Milligan
 Address 12114 Loblolly Pine Dr
New Port Richey, FL 34654

RECEIVED-PPSC
 10 JUN -9 AM 9:31
 COMMISSION
 CLERK

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The water that comes from the tap is unfit to drink. Need to buy bottled water to drink and for tea and coffee.
 Without a water softener - clothes and dishes come out unwashed.
 I no longer take tap bath since I do not care to sit in yellow water.
 Unless Utilities Inc can guarantee that the water quality will be improved making the purchase of bottled water and salt for the water softener unnecessary, I am adamantly opposed to an increase in rates

090462

Diamond Williams

From: Diamond Williams
Sent: Tuesday, June 08, 2010 11:11 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION:		

Thank you for this information. These attachments have been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090462-WS.

Thank you,

Diamond Williams
Staff Assistant
Office of Commission Clerk
Florida Public Service Commission
Email: diwillia@psc.state.fl.us
Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Ruth McHargue
Sent: Tuesday, June 08, 2010 10:04 AM
To: Diamond Williams
Cc: Ann Cole; Dorothy Menasco
Subject: FW: To CLK Docket 090462

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, June 04, 2010 4:09 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copy on file, see 947450C. DH

-----Original Message-----

From: Dale Gifford [mailto:mspears5@att.net]
Sent: Friday, June 04, 2010 3:35 PM
To: Consumer Contact
Subject: Rate increase water

Utilities Inc. water increase. Why were they allowed to increase water useage by the amount. We as senior citizens in the state of florida are on fixed inncome can not afford it. We did not get an increase in our checks. Please have someone contact me to explain why thi was made possiable. If they need to do upgrade let them use

there profit.

My E-MAIL address is [mspears5@att.net.] Let me know how how I can file a complaint. Thank you

090462 - WS

Diamond Williams

FPSC, CLK - CORRESPONDENCE	
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties <input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10	
DISTRIBUTION: _____	

From: Diamond Williams
Sent: Tuesday, June 08, 2010 11:10 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462
Attachments: 7278565062 , 1 page(s); , 2 page(s)

Thank you for this information. These attachments have been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090462-WS.

Thank you,

Diamond Williams
 Staff Assistant
 Office of Commission Clerk
 Florida Public Service Commission
 Email: diwillia@psc.state.fl.us
 Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

From: Ruth McHargue
Sent: Tuesday, June 08, 2010 10:03 AM
To: Diamond Williams
Cc: Ann Cole; Dorothy Menasco
Subject: FW: To CLK Docket 090462

customer correspondence

From: Diane Hood
Sent: Monday, June 07, 2010 11:43 AM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copies on file with docket information. DH

6/8/2010

Diamond Williams

From: FaxAdmins
Sent: Saturday, June 05, 2010 9:46 AM
To: Consumer Contact
Subject: 7278565062 , 1 page(s)

Attachments: FAX.TIF



FAX.TIF (23 KB)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/5/2010 9:45:16 AM
Number of Pages: 1
From (CSID): 7278565062
From (ANI):
Sent to DID: 8504136362

Duration of Fax: 0:00:50
Transfer Speed: 14400

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

Diamond Williams

From: FaxAdmins
Sent: Friday, June 04, 2010 8:59 PM
To: Consumer Contact
Subject: , 2 page(s)
Attachments: FAX.TIF



FAX.TIF (45 KB)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/4/2010 8:57:44 PM
Number of Pages: 2
From (CSID):
From (ANI):
Sent to DID: 8504136362

Duration of Fax: 0:01:05
Transfer Speed: 9600

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION: _____

DISTRIBUTION CENTER
10 JUN - 7 AM 7:46

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name MARIANNE KOESTNER
Address 12107 LOBLOKLY PINE DR
New Port Richey, FL 34654

RECEIVED-FPSC
10 JUN - 7 AM 9:55
COMMISSION
CLERK

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comments: Highway robbery - The utilities &
their stockholders need to tighten their belts like
everyone else. Where are the unemployed &
services supposed to get the extra money from.

Signature: Marianne Koestner

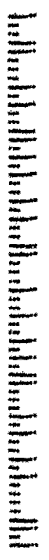


TAMPA FL 335
 SAINT PETERSBURG FL
 05 JUN 2010 PM 2 L

USA FIRST-CLASS FOREVER

Florida Public Service Commission
 Div. of Commission Clerk & Admin Services
 2540 Shumard Lake Blvd.
 Tallahassee, FL 32399-0850

323990850



Robert Ellis
11452 Sinatra Ct.
New Port Richey, FL 34654

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

RECEIVED-FPSC

10 JUN -7 AM 9:57

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Robert Ellis
Address 11452 SINATRA CT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

CONSIDERING the poor QUALITY OF OUR
WATER in the impurities CONTAINED,
the SMELL & TASTE REQUIRES ADDITIONAL
FILTERING in the home & Discolored
Clothing from WASHING This increase
is OUTRAGEOUS.

Robert Ellis & Paul B Ellis

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

RECEIVED-FPSC

10 JUN -7 AM 9:57

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Ronald Koons
Address 11616 Pear Tree Drive
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We Feel that it is unfair for Utilities
Inc, of Florida to single out our little
55+ Community and increase our fees
by up to 40%. We are at retirement
limited income

Koons
11616 Pear Tree Drive
New Port Richey, FL 34654

TAMPA FL 335
SAINT PETERSBURG FL
04 JUN 2010 PM 4 L



**Florida Public Svc Commission
Div of the Commission Clerk & Administrative Svc
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850**

323990850



FPSC, CLK - CORRESPONDENCE
 Administrative Public Consumer
 DOCUMENT NO. 03814-10
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10 JUN -7 AM 9:58

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

COMMISSION
CLERK

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name GLORIA THOMPSON
 Address 11850 WAX MYRTLE ET
New Port Richey, FL 34654


DISTRIBUTION CENTER
10 JUN -7 AM 7:45

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

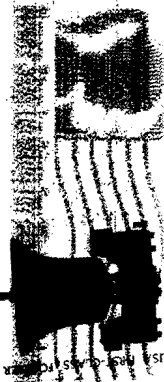
CONSUMER COMMENTS

I AM NOT HAPPY WITH A 40% RAISE IN MY WATER BILL
 WHEN EVERYONE ELSE IS TRYING TO STAY AFLOAT.
 IT SEEMS THAT THE LARGEST INCREASE IS PROPOSED
 FOR THE SUMMERTREE RESIDENTS. THESE PEOPLE
 NEED YOUR HELP. THANK YOU

George D. Thompson
William Thompson

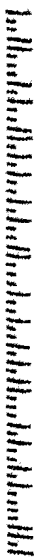
 William Thompson
11820 Wax Myrtle Ct.
New Port Richey, FL 34634

TAMPA FL 335
SAINT PETERSBURG FL
05 JUN 2010 PM 2 L



FLORIDA PUBLIC SERVICE COMMISSION
DIVISION OF THE COMMISSIONER AND ADMINISTRATIVE SERVICES,
2540 SHUKARD OAK BOULEVARD
LAKELASSEE, FL. 32399-0850

323990850





Pointe West

Condominium Association Inc.

11945 Paradise Pointe Way
New Port Richey, FL 34654

RECEIVED-FPSC

10 JUN -7 AM 9:58

COMMISSION
CLERK

DISTRIBUTION CENTER
10 JUN
AM 7:41
Fax (727) 856-6519

Phone (727) 856-3034

June 1, 2010

Public Utilities Supervisor
Florida Public Service Commission
540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION:		

Re: Docket No. 090462-WS Utilities, Inc. of Florida

To Whom It May Concern:

On behalf of the Pointe West Condominium Association Board of Directors, I would like to offer the following regarding the rate increase by Utilities, Inc. of Florida.

It is of grave concern to us that such a large rate increase is being considered given the quality of service being provided to the customers of Utilities of Florida, Inc. No one should be allowed to profit from an inferior product be they management, employees or stockholders. In normal circumstances customers have a choice and can decide not to purchase a bad product, which helps control the market place. In this instance, we, the residents of Pointe West Condominium Association (a 425 unit 55+ community), are captive customers and have no choice. We are dependent on Utilities of Florida, Inc. for our water and sewer service.

Therefore, we feel it is important for us to once more stress that our water is not drinkable, it tastes bad, smells foul and lacks consistent pressure. It also discolors our appliances and our clothes. Also the new formulation destroys the gaskets and seals in our pipes and appliances. We should not have to have expensive filtration systems installed in our homes or to rely on bottled water for cooking and drinking. This is a costly venture for senior citizens, many of whom live on small fixed incomes.

Again, we thank you for considering our very real concerns.

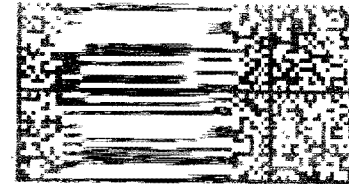
Marilyn S. Gay
Marilyn S. Gay
President
Pointe West Condominium Association
Board of Directors



Pointe West

Condominium Association Inc.

11945 Paradise Pointe Way
New Port Richey, Florida 34654



HASLER	04/10/2010	U.S. POSTAGE
	\$0.440	
	000010010	
	Mailed From 34654	

Public Utilities Supervisor
Florida Public Service Commission
540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

323990850



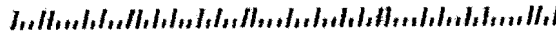


Ms. Betty Klobuchar
 11520 Bloomington Ct
 New Port Rchy, FL 34654

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
 DOCUMENT NO. 03814-10
 DISTRIBUTION: _____

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

323990850



Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BETTYLOU KLOBUCHAR
 Address 11520 BLOOMINGTON COURT
NEW PORT RICHEY, FL 34654

RECEIVED-FPSC
 10 JUN - 7 AM 10:00
 COMMISSION
 CLERK

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

*I feel the quality of the water is no better and doesn't
 warrant paying more
 also - with the economy so bad I feel we shouldn't get an
 increase at this time.*

FPSC, CLK - CORRESPONDENCE
 Administrator Public Consumer
 DOCUMENT NO. 03814-10
 DISTRIBUTION

DISTRIBUTION CENTER
 10 JUN - 7 AM 7:27

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

RECEIVED-FPSC
 10 JUN - 7 AM 10:01
 COMMISSION
 CLERK

Name Shirley A. Keigher
 Address 11742 Dogwood Pl
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Comment: I think it is very unfair
 that our community here at Summertree 'should not'
 have a raise in our utilities. Please consider
 we are senior citizens & have fixed incomes.
 Thank you

Signature:
 Ma. & Mrs. Walter Keigher

Shirley Keigher
11742 Ivywood Pl
New Prt Rchy, FL 34654



TAMPA FL 335
SAINT PETERSBURG FL
04 JUN 2010 PM 2 T



Florida Public Service Commission
Division of the Commission Clerk & Adm. Service
2540 Shumard Oak Boulevard
Jallahasssee, Fl. 32399-0850

323990850



Florida Public Service Commission
Division of the Commission Clerk and Administration
2540 Shumard Oak Boulevard
Tallahassee, Fl. 32399-0850

RECEIVED-FPSC
10 JUN -7 AM 10: 01

COMMISSION
CLERK

DISTRIBUTION CENTER
10 JUN -7 AM 7: 27

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION		

To the Commission:

In regard to Docket #090462-WS

I fail to see the need or reason for an increase of rates of water and wastewater

In Pasco County, in Summertree ! We have not had any new waterlines or

Sewage lines since we have lived here. We moved here in the year 2003. I see

No betterment in the service.

At a time, when the economy is at a low and people (mainly on fixed incomes)

Are struggling with high home insurance rates and taxes, this is a poor time to

Increase the rates to a tune of 40%!!!. Increasing rates to homeowners also increases

Our Association dues. The interim rate used this month on our bill was \$20 higher than

Last month and we used a lot less water this month.

I urged you to deny the increase!! I also do not agree that it is right to have an interim

Rate change, before the Commission has a ruling!

Sincerely,

Mrs. Warren C. Terry

Mrs. Warren C. Terry
11830 Wax Myrtle Ct.
New Port Richey, Fl. 34654

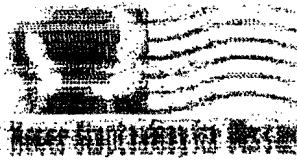


Warren C. & Patti Terry
11830 Wax Myrtle Ct
New Port Richey, FL 34654

TAMPA FL 335

SANIT PETERSBURG FL

335 335 335 335 335 335



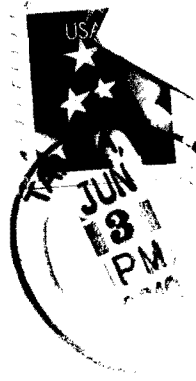
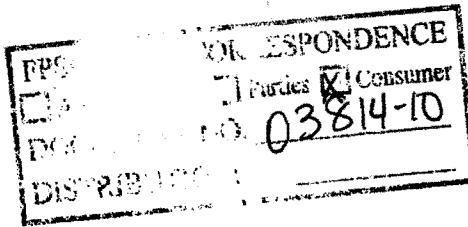
~~AP.~~
Docket
#090462-WS

Florida Public Service Commission
Division of the Commission Clerk FADM-
2540 SHUMMARD OAK BLVD.
TALLAHASSEE, FL 32399-0850

323990850



12123 Sabal Palms Blvd,
New Port Richey, FL 34654



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JUANITA VANEIK
Address 12123 Sabal Palms Blvd.
New Port Richey, FL 34654

RECEIVED-FPSC
10 JUN -7 AM 10:02
COMMISSION
CLERK

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

No. The water is too dirty to use the
prices. I think you should get it cleaned
up

B. Crosscut
11734 CARISSA LN.
New Port Richey 34654

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BILL + FLORENCE CROSSCUT
Address 11734 CARISSA LANE
New Port Richey, FL 34654

RECEIVED-FPSC
10 JUN - 7 AM 10: 02
COMMISSION
CLERK

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

We ARE SEASONAL Residents who
ARE NOT happy with the water in the
first place. A rate increase such
as this is totally preposterous and
not justified. Why are we being
targeted?

Ms. Catherine Drosdick
2154 Putter Green Ct
New Port Richey, FL 34654

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

RECEIVED-FPSC
10 JUN -7 AM 9:59

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name Catherine Drosdick
Address 12154 Putter Green Ct. (Summertree)
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The quality of the water is very poor, has
a smell and terrible taste. The idea of paying
almost double of what I am paying now is
unreasonable! Please reconsider.

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

RECEIVED-FPSC
10 JUN -7 AM 9:57

DOCKET NO. 090462 - WS

Name

Mr. Timothy Prosen
12037 Boynton Ln.

Address

New Port Richey, FL 34654

New Port Richey, FL 34654

COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 038/4-10
DISTRIBUTION:

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I protest the increase. The H₂O (WATER) IS NOT
of good quality. I can't believe I have to buy water
in the USA! Utilities Inc is operating for profitability
& NOT the good of the customer.

Why would you charge more for an inferior
service & tainted product. That is criminal!
Is Utilities Inc motivated by American greed?
Where are their ethics?

It is not OK to rob people.

Timothy Prosen

RECEIVED-FPSC

10 JUN -7 AM 9: 57

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 03814-10

DISTRIBUTION: _____

Application for increase in water and wastewater rates in
Pasco County – Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name WM SCHEIDLEIN
Address 11815 WAX MYRTLE CT.
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

MANY OTHER NEARBY RETIREMENT COMMUNITIES
IN OUR AREA HAVE WATER + SEWER RATES
MUCH LESS THAN OURS. UTILITIES OF FLA.
NEVER GET TIRED OF RAISING OUR RATES.
NOW THEY WANT NEARLY A 50% INCREASE.
ENOUGH IS ENOUGH, IF YOU GRANT THEM
AN INCREASE AT LEAST MAKE IT MODEST.

THANKS



Mr Bill Scheiblein
11815 Wax Myrtle Ct
New Port Richey, FL 34654-1727



FLA. PUBLIC SERVICE COMM.
DIV. OF THE COMM. CLERK ADM. SVCS
540 SHUMARD OAK BLVD
TALLAHASSEE FL

32399-0850
3239997019

090462-WS

Diamond Williams

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION: _____		

From: Diamond Williams
Sent: Monday, June 07, 2010 8:11 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: FW: FW: To CLK Docket 090462
Attachments: FAX.TIF

Thank you for this information. This attachment has been printed and will be placed in **Docket Correspondence - Consumers and their Representatives**, in Docket 090462-WS.

-----Original Message-----

From: Ruth McHargue
Sent: Friday, June 04, 2010 2:23:53 PM
To: Diamond Williams
Subject: FW: To CLK Docket 090462

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, June 04, 2010 11:09:36 AM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copy on file, see 947288C. DH

-----Original Message-----

From: Fax Server [<mailto:FaxAdmins@psc.state.fl.us>]
Sent: Thursday, June 03, 2010 4:59 PM
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/3/2010 4:57:44 PM
Number of Pages: 1
From (CSID):
From (ANI):
Sent to DID: 8504136362

6/7/2010

Duration of Fax: 0:00:47
Transfer Speed: 12000

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

Diamond Williams

From: Ruth McHargue
Sent: Friday, June 04, 2010 2:24 PM
To: Diamond Williams
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462
Attachments: FAX.TIF

Customer correspondence

-----Original Message-----
From: Consumer Contact
Sent: Friday, June 04, 2010 11:09:36 AM
To: Ruth McHargue
Subject: To CLK Docket 090462

Copy on file, see 947288C. DH

-----Original Message-----
From: Fax Server [<mailto:FaxAdmins@psc.state.fl.us>]
Sent: Thursday, June 03, 2010 4:59 PM
To: Consumer Contact
Subject: , 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

Received Fax Details

Received On: 6/3/2010 4:57:44 PM
Number of Pages: 1
From (CSID):
From (ANI):
Sent to DID: 8504136362

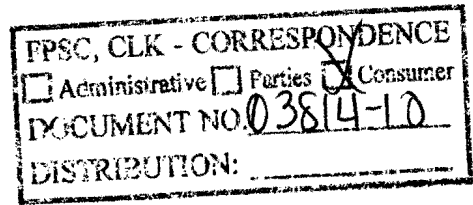
Duration of Fax: 0:00:47
Transfer Speed: 12000

Received Status: Success
Number of Errors: 0
Port Received On: IPF_PORT_0012

090462-14

Diamond Williams

From: Diamond Williams
Sent: Monday, June 07, 2010 8:10 AM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: RE: To CLK Docket 090462



Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090462-WS.

Thank you,

Diamond Williams
Staff Assistant
Office of Commission Clerk
Florida Public Service Commission
Email: diwillia@psc.state.fl.us
Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Ruth McHargue
Sent: Friday, June 04, 2010 2:21 PM
To: Diamond Williams
Cc: Dorothy Menasco; Ann Cole
Subject: FW: To CLK Docket 090462

Customer correspondence

-----Original Message-----

From: Consumer Contact
Sent: Friday, June 04, 2010 1:05 PM
To: Ruth McHargue
Subject: To CLK Docket 090462

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Friday, June 04, 2010 8:49 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 24841

Complaint filed with PSC

Select County: PASCO
CUSTOMER INFORMATION

Name: Allan and Christine Hunter
Telephone: 727-860-5559
Email: alchrishunter@earthlink.net
Address: 11318 Golf Round Drive New Port Richey 34654

BUSINESS INFORMATION

Business Account Name: Allan and Christine Hunter Account Number:
Address: 11318 Golf Round Drive New Port Richey Florida 34654

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida
Details:

We totally disagree with the request for a rate increase filed by Utilities Inc of Florida (Docket # 090462). Their water is not fit to drink. We purchase bottled water because the water leaves a red residue in the toilets and sinks. Also, there is periodically a rotten egg smell associated when running the faucets. Until Utilities Inc of Florida can correct these problems, we do not believe that they deserve a rate increase.

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

Application for increase in water and wastewater rates in
Marion, Orange, Pasco, Pinellas, and Seminole Counties by

Utilities, Inc. of Florida

DOCKET NO. 090462 - WS

RECEIVED-PPSC
10 JUN -4 AM 9:40
COMMISSION
CLERK

Name MARION E. DAHL
Address 11940 BOYNTON LANE
NEW PORT RICHEY, FL. 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Today, June 1, 2010, I received my May bill from Utilities Inc. for water usage at my Condo. The bill is for \$79.63. As indicated on the bill, the bill reflects the approved interim rate increase. My bill for April was \$30.89.

This interim rate increase is exorbitant. And I doubt that I can continue using any water if the bills are so high! As many senior citizens (I am 85) most of my income is from my Social Security check. Social Security was not increased this year. I understand the need for monetary increases for utilities but feel that the Public Service Commission should be more aware of how these increases affect the citizens of Florida.

Fold and tape -- see back for address

Marion E. Dahl

Marini Dahl
11940 Boynton Lane
New Port Richey
Florida - 34654

TALLAHASSEE
SACRED PETERSBURG FL
07 JUN 2003 PM 3:1



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

323990850



Fold Here

Tape

Fold Here

090462-WS
11908

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED FPSC
10 JUN - 3 AM 9:26
COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPH W HULL
Address 11726 Rose Tree DR
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

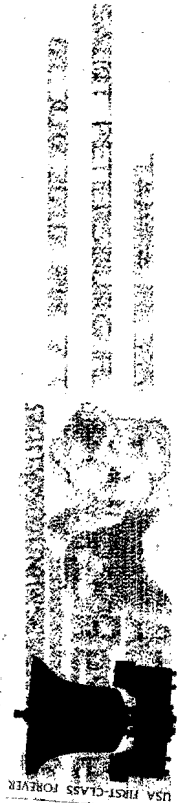
CONSUMER COMMENTS

Enough is enough - A small increase
would be acceptable - but 40% - -
please give not only
seniors but working people also.

M. Patricia Hull
11726 Rose Tree Dr.
New Port Richey, FL 34654-1720

DISTRIBUTION CENTER

10 JUN -3 AM 7:18



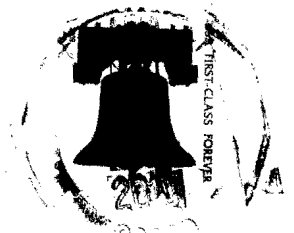
Florida Public Service Comm. Services
Mem. of the Comm. State of Conn. Services
2545 Alameda Oak Road
Tallahassee, FL

3239930450

~~3239930450~~ 9852



Mrs. Nancy J Pura
11622 White Ash Dr
New Port Richey, FL 34654



090462-WS

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

10 JUN -3 AM 7:19

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FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 03814-10

DISTRIBUTION:

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name JOSEPH BLOTTA / NANCY PURA

Address 11622 WHITE ASH DRIVE

New Port Richey, FL 34654

"SUMMERTREE"

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

LIVING IN A SENIOR COMMUNITY ON A FIXED INCOME, THIS INCREASE WILL MORE THAN DOUBLE OUR MONTHLY WATER BILL AND ADD ADDITIONAL BURDEN TO MY LIMITED INCOME. I SEE THAT OTHER COMMUNITIES INCREASES WILL BE MINIMAL, HOWEVER, SUMMERTREE'S EXPENSES WILL DOUBLE. WHY?

090462-WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. <u>03814-10</u>		
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Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

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 COMMISSION
 CLERK

Application for increase in water and wastewater rates in
 Pasco County - Summertree by
Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name *Colin Curry*
 Address *11638 Blystone Lane*
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
 you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
 Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Why should Pasco County pay so much more for water than the surrounding counties?

We feel the rates are far high already

Mrs William Curry
11638 Boynton Ln
New Port Rchy FL 34654-1610

DISTRIBUTION CENTER

TALEPA FL 333
SAINT PETERSBURG FL
03 JUN 2010 PM 8 T



10 JUN -3 AM 8:18.

Florida Public Service Com.

Dir of the Com. Clark & Lewis. Sec.
2540 Alameda Ave Blvd.

Tallahassee, FL 32309-2852

William D. Crage
11645 Cocowood Drive
New Port Richey, FL 34654

FLORIDA PUBLIC SERVICE COMMISSION
TALLAHASSEE, FL 32304
02 JUN 2009 PM 5 T



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10 JUN -3 AM 7:18

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED - FPSC
10 JUN -3 AM 9:25
COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. Of Florida

090462-WS

DOCKET NO. 090462 - WS

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 0384-10		
DISTRIBUTION:		

Name William + Donna Crage
Address 11645 Cocowood Drive
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

At this time of economic depression this amount of increase is selfishly inappropriate. There are too many people struggling to make ends meet - this would be a hardship for many. People who have jobs should be thankful and cope with the situation + times. You have an opportunity to set an example as a company with fiscal responsibility.

2010 Mr. John L. Roberts
11420 Bloomington Ct.
New Port Richey, FL 34654

DISTRIBUTION CENTER

090462-WS

10 JUN -3 AM 7:18

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FPSC, CLERK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

RECEIVED-FPSC
10 JUN -3 AM 9:26
COMMISSION
CLERK

Application for increase in water and wastewater rates in
Pasco County - Summertree by
Utilities, Inc. of Florida

DOCKET NO. 090462 - WS

Name JOHN ROBERTS
Address 11420 BLOOMINGTON COURT
New Port Richey, FL 34654

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I AM A RETIRED PERSON ON SOCIAL SECURITY.
THE FEDERAL GOVT SAW FIT NOT TO ISSUE A COL INCREASE
THIS YEAR. WHY IS IT ANY DIFFERENT FOR UTILITIES, INC
TO RAISE RATES? TO GIVE STOCK HOLDERS A
GREATER DIVIDEND? WHY ARE THEIR OPERATING COSTS HIGHER
AND IF SO, DO THE CUSTOMERS PAY FOR THIS? WHY DOESNT
UTILITIES, INC. RESIST THESE INCREASES ON BEHALF OF
ALL OF THE CUSTOMERS THAT WOULD FINANCIALY BE
HURT BY THIS?

090462

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION: _____		

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, FL 32399-0850

Application for increase in water and wastewater rates in
 Pasco County – Summertree by
 Utilities, Inc. Of Florida

DOCKET NO. 090462 - WS

Name BARBARA LONGO
 Address 11416 GOLF ROUND DR.
New Port Richey, FL 34654

DISTRIBUTION CENTER
 10 JUN - 1 AM 7:30

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
THE WATER IS NOT FIT FOR
HUMAN CONSUMPTION. IT HAS
A FOUL ODER AND IT IS
YELLOW IN THE WASH MACHINE.
THE SHOWER WATER IS
FULL OF CHLORINE AND AMONIA,
ANIMALS ARE DYING.

Robert J. Longo, Sr.
11416 Golf Round Dr
New Port Rchy, FL 34654

TAMPA FL 335
SAINT PETERSBURG FL
29 MAY 2020 PM 11 T

Florida Public Service Comm.
Division of the Comm. Clerk and Admin. Ser
2540 Shumard Oak Boulevard

TALLAHASSEE, FL 32399-0850
323990850

Diamond Williams

From: Dorothy Menasco
Sent: Tuesday, May 25, 2010 9:05 AM
To: Diamond Williams
Cc: Rick Wright
Subject: FW: Docket No. 090462-WS, Utilities Inc. of Florida

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION: _____		

Diamond,

Please place the response below in Consumer Correspondence for Docket 090462-WS.

Thank you.

*Dorothy Menasco
 Chief Deputy Commission Clerk
 Florida Public Service Commission
 Office of Commission Clerk
 850-413-6770*

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Rick Wright
Sent: Monday, May 24, 2010 4:25 PM
To: 'ladylibra2881@yahoo.com'
Subject: Docket No. 090462-WS, Utilities Inc. of Florida

Dear Ms. Perkins:

Thank you for your email in which you expressed your concerns about a rate increase petition filed by Utilities Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, a copy of your email has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. Overtime, the financial needs of a Utility may make rate increases necessary. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating expenses. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The

5/25/2010

Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

UIF filed for interim relief and interim relief was granted on April 20, 2010 (See Order No. PSC-10-0300-PCO-WS, issued May 10, 2010). In accordance with Section 367.082, F.S., the Commission is required to process Interim Rate Requests within 60 days of the filing. The Commission is required to allow the collection of rates sufficient for the Utility to earn the minimum of its approved range of return. As the time frame to process the interim request is 60 days, the statute dictates that the company need only make a prima facie showing that it is earning outside the range of reasonableness as established in the company's previous rate case. The interim increase is, however, subject to refund with interest based on the commercial paper rate. The interim increase will be refunded to the extent that the Commission finds that it was not warranted.

If you wish, you may take an additional opportunity to voice your concerns regarding this matter at the customer meeting being held at the West Pasco Government Center, Wednesday, May 26, 2010, at 6 p.m. The purpose of the meeting is to give customers and other interested persons an opportunity to offer comments to the Commission regarding the quality of service the Utility provides and the proposed rate increase. Customers will also be given the opportunity to ask questions or make comments on other issues. Commission staff will be available to address and coordinate customers' comments and to assist members of the public. One or more Commissioners of the Florida Public Service Commission may also attend and participate in the meeting.

We understand your concerns regarding the Utility's proposed increases. During these difficult economic times, any increase in your utility bill would create more of a hardship. I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6435 or email me at rwright@psc.state.fl.us.

Sincerely,

Rick Wright
Professional Accountant Specialist

cc: Division of Economic Regulation (Maurey, Fletcher, Linn, Deason, Rieger, Walden)
Office of General Counsel (Young)
Office of Commission Clerk (Docket No. 090462-WS)
Office of Public Counsel

5/25/2010

COMMISSIONERS:
NANCY ARGENZIANO, CHAIRMAN
LISA POLAK EDGAR
NATHAN A. SKOP
DAVID E. KLEMENT
BEN A. "STEVE" STEVENS III

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

0904162-WS

Public Service Commission

May 21, 2010

FPSC, CLK - CORRESPONDENCE		
<input type="checkbox"/> Administrative	<input type="checkbox"/> Parties	<input checked="" type="checkbox"/> Consumer
DOCUMENT NO. 03814-10		
DISTRIBUTION: _____		

Mr. and Mrs. Marrs
4029 Lange Rd.
Holiday, FL 34691-3567

Re: Utilities Inc. of Florida - Docket No. 090462-WS

Dear Mr. and Mrs. Marrs:

Thank you for your letter in which you expressed your concerns about a rate increase petition filed by Utilities Inc. of Florida (UIF or Utility). To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. Overtime, the financial needs of a Utility may make rate increases necessary. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes (F.S.). Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and the geographic spread of the service area. During a rate case, the Commission's accountants, engineers, and economists examine the financial and engineering information filed by the Utility as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed.

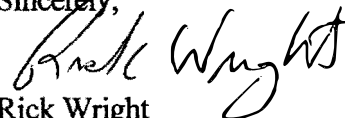
Mr. and Mrs. Marrs
Page 2
May 21, 2010

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Sincerely,



Rick Wright

Professional Accountant Specialist

cc: Division of Economic Regulation (Maurey, Fletcher, Deason, Linn, Rieger, Walden)
Office of General Counsel (Young)
Office of Commission Clerk (Docket No. 090462-WS)
Office of Public Counsel

COMMISSION
CLERK

10 MAY 25 AM 9:11

RECEIVED-PSC

DISTRIBUTION CENTER
10 MAY 20 AM 7:19

Frances K. Henke
4295 Middle Rd.
Allison Park, Pa. 15101

FPSC, CLK - CORRESPONDENCE
Administrative Parties / Consumer
DOCUMENT NO. 03814-10
DISTRIBUTION:

May 17, 2010

Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl. 32399-0850

RECEIVED-FPSC
10 MAY 20 AM 11:44
COMMISSION
CLERK

REF: Docket #090462-WS Increase
in Water Rates Marion County

Property at 5252 N.W. 76th Ct. Ocala Fl.

Gentlemen:

I wish to make a comment relative to your proposed
increase in water rates for Ocala, Fl. 34482.

For two years, I have been paying a fee of \$9.60/mo.
(sometimes higher) for NO WATER USED at this residence.

Why not decrease this charge until such time as
service is rendered? There is no use reading a meter
since consumption is ZERO.

May I hear from you?

Frances Henke
Frances Henke
(412) 486-9404

Frances Henke
4295 Middle Rd
Allison Park PA 15101-1224

Re: Docket No 90462-WS

FPSC CLERK - CORRESPONDENCE
03814-10

May 15, 2010

DISTRIBUTION CENTER
10 MAY 19 AM 7:21

Office of the Commission Clerk,

We are in receipt of letter issued May 12, 2010 concerning rate increases for Water and Wastewater rates in several counties including ours Pasco.

We are unable to attend this meeting but would like to express our concern about the rate hike. Everything is going up these days except the retired persons income, we personally have lost about \$400.00 per month because of the stock market and do not expect to see that amount ever again. No matter where one turns these days someone else wants more money, the companies need to learn to live with what they have as have the citizens of this country, and there are some who cannot even do that!! They could first start by cutting the upper managements bonuses, salary and whatever perks they are given and put it back in the company.

Therefore we are against any hike increase in our service from Utilities Inc. They do a good job supplying us with water and have no complaints about them as far as that goes just the rate increase.

Sincerely,

Patrick E Marris



Barbara J Marris



RECEIVED-FPSC

10 MAY 19 AM 9:01

COMMISSION CLERK

Diamond Williams

090462

From: Diamond Williams
Sent: Thursday, May 06, 2010 2:40 PM
To: Ruth McHargue
Cc: Dorothy Menasco; Ann Cole
Subject: RE: Docket 090462

CONSUMER

Thank you for this information. This attachment has been printed and will be placed in Docket Correspondence - Consumers and their Representatives, in Docket 090462-WS.

Thank you,

Diamond Williams
Staff Assistant
Office of Commission Clerk
Florida Public Service Commission
Email: diwillia@psc.state.fl.us
Phone: 850-413-6094

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

-----Original Message-----

From: Ruth McHargue
Sent: Thursday, May 06, 2010 1:01 PM
To: Diamond Williams
Cc: Dorothy Menasco; Ann Cole
Subject: Docket 090462

Customer correspondence

-----Original Message-----

From: contact@psc.state.fl.us [mailto:contact@psc.state.fl.us]
Sent: Wednesday, May 05, 2010 10:10 AM
To: Consumer Contact
Subject: E-Form Other Complaint TRACKING NUMBER: 24492

Complaint filed with PSC

Select County: PASCO
CUSTOMER INFORMATION

Name: Judith Perkins
Telephone: 727-945-9469
Email: ladylibra2881@yahoo.com
Address: 2449 Santiago Dr. Holiday 34690

DOCUMENT NUMBER-DATE

03814 MAY-6 0

FPSC-COMMISSION CLERK

BUSINESS INFORMATION

Business Account Name: Judith Perkins

Account Number:

Address: 2449 Santiago Dr. Holiday Florida 34690

COMPLAINT INFORMATION

Complaint: Other Complaint against Utilities, Inc. of Florida

Details:

Regarding docket NO. 090462-WS I am not in favor of the proposed rate increase. I live in a retirement community (Buena Vista Manor) and many of us are struggling to get by month to month financially. Last year Progress Energy hiked rates 25% and this causes a lot of folks to go without heat or air when it is needed. We can not take much more of this financial burden. Please do not approve this rate increase. Thank you.