

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for review and reversal of
Neustar's denial of growth numbering
resources in the Panama City rate center by
Knology of Florida, Inc. d/b/a/ WOW!
Internet, Cable, and Phone

DOCKET NO. 140108-TL
ORDER NO. PSC-14-0322-PAA-TL
ISSUED: June 18, 2014

NOTICE OF PROPOSED AGENCY ACTION ORDER
DIRECTING NEUSTAR TO PROVIDE KNOLOGY OF FLORIDA, INC. D/B/A/ WOW!
WITH NUMBERING RESOURCES

BY THE COMMISSION:

NOTICE is hereby given by the Florida Public Service Commission that the action discussed herein is preliminary in nature and will become final unless a person whose interests are substantially affected files a petition for a formal proceeding, pursuant to Rule 25-22.029, Florida Administrative Code.

BACKGROUND

On May 15, 2014 Knology of Florida, Inc. d/b/a WOW! (Knology) submitted a Part 1 growth code request (Request) to the Number Pooling Administrator (NeuStar) for the opening of a new NPA-NXX in the 850 NPA, Panama City, FL rate center in support of establishing a new Local Routing Number (LRN). Knology submitted this request because it requires a specific and distinct LRN to support the routing of traffic on the new switch represented by CLLI Code PCBHFLANGTO. NEUSTAR denied the request on May 15, 2014 because Knology did not meet the months-to-exhaust ("MTE") or utilization criteria established by the Federal Communications Commission ("FCC").

On May 27, 2014, Knology filed a petition requesting that we reverse NeuStar's decision. In its petition, Knology stated that it submitted its request because it requires a specific and distinct LRN to support the routing of traffic on the new switch represented by CLLI Code PCBHFLANGTO. Knology further asserted that it did not meet the MTE or utilization criteria at the time it filed the Request. Knology requests that we reverse NeuStar's decision as NeuStar's denial interferes with Knology's ability to best serve its existing customers and its potential customers.

We are vested with jurisdiction pursuant to Sections 364.16(7), F.S., and 47 U.S.C. §151, and 47 C.F.R. §52.15(g)(3)(iv).

ANALYSIS

Prior to March 31, 2000, carriers submitting an application for additional numbering resources had to certify that existing codes associated with that switch, Point of Interface (POI), or rate center would exhaust within 12 months. In jeopardy Numbering Plan Areas (NPAs), applicants seeking additional numbering resources had to certify that existing NXX codes would exhaust within six months.

Pursuant to Order No. FCC 00-104¹ applicants must now show the Months-to-Exhaust criteria by rate center instead of by switch, and have no more than a six-month inventory of telephone numbers. Pursuant to 47 C.F.R. § 52.15(g)(3)(iii):

All service providers shall maintain no more than a six-month inventory of telephone numbers in each rate center or service area in which it provides telecommunications service.

We believe that the new Months-to-Exhaust criteria creates a disadvantage for carriers with multiple switch rate centers because it is now based on rate centers, rather than switches. One switch in a multiple-switch rate center may be near exhaust while the average Months-to-Exhaust for the rate center is above six months, thus preventing a carrier from obtaining additional numbering resources for the switch near exhaust.

We conclude that the denial of additional numbering resources also poses a possible barrier to competition. A customer desiring service from one company may have to obtain services from another carrier simply because Knology cannot meet the MTE or utilization rate center requirement. Another carrier who may have just one switch in the rate center would have an advantage and may be able to obtain the additional numbering resources to provide the service. In Order No. DA 01-386², the FCC stated:

Under no circumstances should consumers be precluded from receiving telecommunications services of their choice from providers of their choice for want of numbering resources.

FCC No. DA 01-386 at ¶11.

A procedure is available to carriers who are denied additional numbering resources because of the rate center Months-to-Exhaust requirement. Addressing additional numbering resources denials, 47 C.F.R. § 52.15(g)(3)(iv), states, in part:

¹Report and Order, CC Docket No. 99-200, In the Matter of Number Resource Optimization, Order No. FCC 00-104 (March 31, 2000).

²DA 01-386, CC Docket No. 99-200, CC Docket No. 96-98, In the Matter of Numbering Resource Optimization, Implementation of the Local Competition Provisions of the Telecommunications Act of 1996 (February 14, 2001).

The carrier may challenge NeuStar's decision to the appropriate state regulatory commission. The state regulatory commission may affirm or overturn NeuStar's decision to withhold numbering resources from the carrier based on its determination of compliance with the reporting and numbering resource application requirements herein.

In processing the company's petition as contemplated by 47 C.F.R. § 52.15(g)(3)(iv), we have required the company to provide this Commission with the following:

1. The customer's name, address, and telephone number.
2. The utilization thresholds for every switch in that particular rate center where additional numbering resources are sought.
3. The Months-to-Exhaust for every switch in that particular rate center where additional numbering resources are sought.

Upon consideration of the information provided and in accordance with Commission Order No. PSC-01-1973-PCO-TL, we find that the company has met the following criteria:

1. The carrier has demonstrated that it has customers in need of immediate numbering resources.
2. The carrier has shown that it is unable to provide services to a potential customer because of NeuStar's denial of the numbering resources.
3. A potential customer cannot obtain service from the provider of his/her choice because the carrier does not have the numbers available.

CONCLUSION

Based on the foregoing, we find it appropriate to reverse NeuStar's decision to deny additional numbering resources and direct NeuStar to provide Knology with additional numbering resources to meet its customer's needs in the Panama City rate center as soon as possible.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the Number Pooling Administrator (NeuStar) shall provide Knology of Florida, Inc. d/b/a/ WOW! Internet, Cable, and Phone with additional numbering resources for the Panama City rate center as soon as possible, as reflected in the body of this Order. It is further

ORDERED that the provisions of this Order, issued as proposed agency action, shall become final and effective upon the issuance of a Consummating Order unless an appropriate petition, in the form provided by Rule 28-106.201, Florida Administrative Code, is received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on the date set forth in the "Notice of Further Proceedings" attached hereto. It is further

ORDERED that in the event this Order becomes final, this Docket shall be closed.

By ORDER of the Florida Public Service Commission this 18th day of June, 2014.



CARLOTTA S. STAUFFER
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399
(850) 413-6770
www.floridapsc.com

Copies furnished: A copy of this document is provided to the parties of record at the time of issuance and, if applicable, interested persons.

JVB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing that is available under Section 120.57, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing will be granted or result in the relief sought.

Mediation may be available on a case-by-case basis. If mediation is conducted, it does not affect a substantially interested person's right to a hearing.

The action proposed herein is preliminary in nature. Any person whose substantial interests are affected by the action proposed by this order may file a petition for a formal proceeding, in the form provided by Rule 28-106.201, Florida Administrative Code. This petition must be received by the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on July 9, 2014.

In the absence of such a petition, this order shall become final and effective upon the issuance of a Consummating Order.

Any objection or protest filed in this/these docket(s) before the issuance date of this order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.