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January 19, 2007

**BY ELECTRONIC FILING**

Ms. Beth Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0866

Dear Ms. Salak:

Attached for filing with the Commission are revisions to the TCG South Florida Price List to be effective January 22, 2007 as follows:

Section 2.0

Original Sheet 33.2

This filing introduces the Duplicate Bill Fee rates for TCG South Florida. If you have any questions regarding this filing, please do not hesitate to give me a call.

Best regards,

*Brian Musselwhite*

Brian Musselwhite

Attachment

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**SECTION 2.0 - RULES AND REGULATIONS (continued)**

## 2.23 Duplicate Bill Charges

## 2.23.1 General

- A. Subject to Company retention policies, availability of the bill(s), and ability of the Company to retrieve the bill(s), a customer may request a paper copy of their bill(s). A Duplicate Bill Charge may apply upon a customer's request for duplicate copies of their telephone bill(s) in accordance with the charges specified following, unless stipulated differently in the customer's contract. This service will be available where billing and technology exist.
- B. The Duplicate Bill Charge, as defined below, will not be applied in the following instances:
1. When a customer is currently subscribing to a service to receive additional copies of their bills;
  2. When customers request a copy of the bill because of non-receipt of an initial bill after new connect, transfer or change of address orders;
  3. When customers have not received a bill due to Company error in the address of the bill;
  4. When a customer requests a copy of the current month bill or final bill;

## 2.23.2 Rates and Charges

Duplicate Bill Charge, mailed via standard US mail only:

Per bill copy charge        \$5.00

## 2.23.3 Liability

With respect to any claim or suit, by a customer or any others, for damages arising from delays, errors or omissions, or the failure to provide bill copies, Company's liability, if any, shall not exceed the amount paid for the service.