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September 21, 2004

Ms. Beth W. Salak, Director
Division of Competitive Markets and Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of the following tariff page from our General Services Tariff:

General Services, Section A2

Original Page 24.47

The purpose of this filing is to introduce a promotion to waive nonrecurring charges in the form of a certificate to business customers that switch to Verizon for local exchange service. Please handle this filing as required for approval.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely,
David M. Christian
Assistant Vice President
Regulatory Affairs Florida

DMC:sv
Attachments

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Continued)

.2 The following promotion is on file with the Florida Public Commission: (Continued)

	Area of Promotion	Service	Charges Waived	Period	Authority
306)	Company	Network Access Line Promotion (Business Individual Line, ECS, ECS-rot, PBX, PBX ECS)	<p>A promotional offering for former business customers who switch their existing service to Verizon for local exchange service from another local service carrier. Available only to customers who switch 1-2 Network Access or PBX lines to Verizon local exchange service from another local service carrier as a result of this promotion will receive a certificate valued at the appropriate nonrecurring charge(s) associated with the business customer's switch to Verizon for local exchange service. The certificate will be used to cover the cost of the applicable NRCs. Applicable nonrecurring charges associated with this promotion are:</p> <ul style="list-style-type: none"> - Network Access Establishment Charge - Network Access Change Charge - C.O. Line Connection Charge - Premise Visit Charge <p>Qualified customers will receive an NRC credit per eligible business line after signing up for service. The Customer must retain the service for a term period of 12 months.</p>	10/06/04-12/31/04	(N)

A2. GENERAL REGULATIONS

A2.10 Special Promotions (Continued)

.2 The following promotion ~~are approved by the Commission:~~ is on file with the Florida Public Commission: (Continued)

Area of Promotion	Service	Charges Waived	Period	Authority
306) Company	Company's Service Territory Business Service	Network Access Line Promotion (Business Individual Line, ECS, ECS-rot, PBX, PBX ECS)	10/06/04-12/31/04	(N)
		<p>A promotional offering for former business customers who switch their existing service to Verizon for local exchange service from another local service carrier as a direct result of Verizon's marketing or direct mail campaign. Available only to customers who switch 1-2 Network Access or PBX lines to Verizon local exchange service from another local service carrier as a result of this promotion will receive a certificate valued at the appropriate nonrecurring charge(s) associated with the business customer's switch to Verizon for local exchange service. The certificate will be used to cover the cost of the applicable NRCs.</p> <p>Applicable nonrecurring charges associated with this promotion are:</p> <ul style="list-style-type: none"> - Network Access Establishment Charge - Network Access Change Charge - C.O. Line Connection Charge - Premise Visit Charge <p>Qualified customers will receive one Calling Certificate/credit per eligible business line after signing up for service. Customers will receive the Certificate by mail 30-60 days after the service order is completed. The Customer must retain the service for a term period of 12 months.</p>	(N)	