

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request of GTE FLORIDA, INC. to )	DOCKET NO. 890491-TL
provide customer requested screening to )	
prevent operator-assisted, sent-paid, )	ORDER NO. 21268
credit card or third number calls from )	
being billed to the line )	ISSUED: 5-22-89

The following Commissioners participated in the disposition of this matter:

MICHAEL McK. WILSON, Chairman  
 THOMAS M. BEARD  
 BETTY EASLEY  
 GERALD L. GUNTER  
 JOHN T. HERNDON

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On March 8, 1989, General Telephone Company of Florida, Inc. (GTEFL) filed a proposal to implement two additional call screening options in its general services tariff. Both of these options provide screening information to the operator to prevent operator assisted, sent-paid, credit card or third number calls from being billed to the protected pay telephone service (PATS) access line. The difference between them is that one option is available where the PATS service is two-way, while the other option is offered where PATS service is outward only (such as in correctional institutions, for example).

These two screening options represent enhancements over currently tariffed operator screening options for PATS providers by adding the capability of preventing credit card or third number calls from being fraudulently billed to the line. Without this protection, callers from other telephones could charge a third party or collect call to the unprotected PATS telephone number resulting in PATS providers being billed for calls which produce no revenue. Ultimately, local exchange companies (LECs) and ratepayers will be the ones impacted by these fraudulent calls.

The proposed recurring charge for these new screening options is \$2.00 per line per month. This rate compares favorably to rates already in effect for similar services.

Accordingly, we approve GTEFL's tariff filing. It has been this Commission's position since the authorization of non-LEC PATS service that the LECs should provide fraud protection to the PATS providers. We find this filing enhances those protections and is in the public interest.

Based on the foregoing, it is therefore

ORDERED by the Florida Public Service Commission that the tariff revision (T-89-141) filed March 8, 1989, by General Telephone Company of Florida, Inc. to provide two additional call screening options for pay telephone providers is hereby approved. It is further

DOCUMENT NUMBER-DATE

05104 MAY 22 1989

FPSC-RECORDS/REPORTING

ORDER NO. 21268  
DOCKET NO. 890491-TL  
PAGE 2

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission,  
this 22nd day of MAY, 1989.

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STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.