

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to intro-)	DOCKET NO. 900050-TL
duce Inward Operator Services (IOS))	ORDER NO. 22545
Access Service filed by SOUTHERN BELL)	ISSUED: 2-14-90
TELEPHONE AND TELEGRAPH COMPANY.)	
)	

The following Commissioners participated in the disposition of this matter:

- MICHAEL MCK. WILSON, Chairman
- THOMAS M. BEARD
- BETTY EASLEY
- GERALD L. GUNTER
- JOHN T. HERNDON

ORDER APPROVING TARIFF

BY THE COMMISSION:

On December 8, 1989 Southern Bell filed a tariff proposal introducing Inward Operator Services (IOS) Access Service. The purpose of this tariff filing is to provide Busy Line Verification and Emergency Interruption (V&I) services to Interexchange Companies (IXCs) for their use in assisting end users who wish to verify or interrupt a local exchange subscriber line located outside the LATA where the end user is originating the request. Approval of this filing will enable subscribing IXCs to offer V&I services to their end users.

Under the proposal, an IXC's customer wanting to verify or interrupt a local exchange subscriber line located in a LATA other than his own contacts an IXC operator. Upon receiving a request for V&I, the IXC operator accesses Southern Bell's Operator System (TOPS DMS-200) in the LATA where the subscriber line to be verified or interrupted is located. For busy line verification, the IXC's operator asks Southern Bell's operator to verify that the subscriber line in question is in use. Utilizing Southern Bell's V&I network, Southern Bell's operator monitors the status of the subscriber line, and reports the status to the IXC operator. The IXC operator then relays this information to the end user. If the end user requests an Emergency Interruption, the IXC operator asks the Southern Bell operator to interrupt the call in progress. Southern Bell's operator then informs the subscriber whose call is interrupted that someone has an emergency need to reach his line, and asks

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the subscriber to terminate his call in progress and standby to receive the emergency call. If the subscriber agrees to hang up, Southern Bell's operator informs the IXC operator. The IXC operator then informs its end user that the subscriber line in question will be free momentarily, should the end user wish to again dial the number and complete his emergency call.

Southern Bell's proposed rates for V&I Service mirror those in Southern Bell's local exchange subscriber tariff for those services.

Both IOS subscribers and local exchange subscribers will be reaching Southern Bell's Operator Services System from a point within their LATA. The only difference will be in the facilities that carry the call. The local exchange subscribers pay for the transport of their call via LFR, LFB, LMR, or LMB rates. IXCs will pay for the transport of their IOS call via IOS transport.

The only rate proposed by Southern Bell that is not already tariffed in regard to this filing is the proposed IOS transport rate of \$.0089 per call.

The rate for IOS transport is based on the rate for Switched Access Local Transport. However, while Switched Access Local Transport is measured and charged in terms of minutes of use, IOS transport will be measured and charged on a per call basis. Southern Bell says that this is necessary due to technical limitations of the TOPS system, which measures usage on a per call basis. The rate for IOS transport was derived by multiplying the average holding time associated with an IOS call times the tariffed rate for Switched Access Local Transport. Southern Bell estimates, in its cost study, that the revenue from the IOS transport will be \$1,275.

InterLATA Directory Assistance is the only other service in-place that requires Southern Bell to carry an IXC call to Bell's operators. In Order No. 13934, the Commission ordered a non-time of day sensitive charge of \$.25 for all directory assistance calls. The Commission viewed directory assistance service as being beneficial to both the LECs and IXCs as it encourages use of the toll network. Therefore, local transport costs were not allowed to be recovered. However, this rationale does not apply to interLATA IOS transport. Therefore, we believe that the proposed rates for IOS transport should be approved.

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Therefore, based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Southern Bell's tariff proposal to introduce Inward Operator Services Access Service is approved to the extent outlined in the body of this order. It is further

ORDERED that this docket be and the same is hereby closed.

By ORDER of the Florida Public Service Commission,
this 14th day of FEBRUARY, 1990.


STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

JSR

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes (1985), as amended by Chapter 87-345, Section 6, Laws of Florida (1987), to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric,

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gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.