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900242-TC



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• TELEPHONES • PAGING SYSTEMS • FACSIMILE MACHINES •

JANUARY 10, 1990

MS. PAMELA AUSTIN
FLORIDA PUBLIC SERVICE COMMISSION
101 EAST GAINES STREET
TALLAHASSEE, FL 32399-0850



THIS LETTER IS TO REQUEST WAIVERS FROM RULES 24-24.515, SUBSECTIONS 3, 4, AND 6; FOR PRISON INSTALLATIONS, BY OUR COMPANY, WITHIN THE STATE OF FLORIDA.

OUR COMPANY HAS CONTRACTS TO PROVIDE "COLLECT ONLY" TELEPHONE SERVICE TO THE ESCAMBIA AND SANTA ROSA COUNTY JAILS. THESE PHONES WILL BE PHYSICALLY LOCATED WITHIN THE JAIL CELLS AND WILL NOT BE ACCESSIBLE BY THE PUBLIC. THE REQUIREMENTS PLACED UPON US ARE:

1. THE CALLS BE OF LIMITED DURATION
2. COLLECT CALLS ONLY, NO CREDIT CARD OR COIN CALLS
3. NO INFORMATION OR EMERGENCY CALLS
4. NO INCOMING CALLS
5. ELIMINATE FRAUD IF POSSIBLE.

THEREFORE, WE REQUEST THE ABILITY TO LIMIT THE LENGTH OF THE CALLS; THAT ALL CALLS BE MADE COLLECT; THAT THERE BE NO INFORMATION CALLS (BELL WILL NOT ACCEPT A COLLECT CALL, AND THE PRISONER SHOULD NOT BE ABLE TO CHARGE THE CALL TO THE PAYPHONE), AND EMERGENCY CALLS WOULD BE "NUISANCE CALLS"; THAT THE PHONE LINES BE ONE WAY LINES (OUTBOUND) SO THAT THE PRISONERS WOULDN'T HAVE UNAUTHORISED ACCESS FROM THE GENERAL POPULATION; THAT WE BE ABLE TO RESTRICT ACCESS TO OUR CHOICE OF CARRIER TO CUT DOWN ON FRAUD. CALLS WILL BE MADE BY DIALING A "0" + NUMBER + 1.

AN ADDITIONAL REQUEST IS MADE THAT WE BE ALLOWED TO HANDLE OUR OWN LOCAL AND INTRALATA COLLECT CALLS; OVER THE LOCAL TELCO NETWORKS. THE EQUIPMENT WE ARE INSTALLING HAS THE ABILITY TO HANDLE COLLECT CALLS, OF ALL TYPES, WITH NO LIVE OPERATOR INTERVENTION - THIS WILL GREATLY REDUCE THE CHANCES OF FRAUD BY THE INMATES. ADDITIONALLY, WE WOULD PROVIDE A COLLECT CALL AT A RATE LOWER THAN THE SURCHARGE APPROVED RATES SOUTHERN BELL IS USING. OTHER AMPLIFYING INFORMATION: NEITHER COUNTY JAIL CURRENTLY HAS LOCAL PUBLIC PHONES SO WE ARE NOT REPLACING ANY EXISTING EQUIPMENT; WE WERE AWARDED THE BID BY THE COUNTY, AND SOUTHERN BELL DID NOT SUBMIT A BID; THIS BEING A COUNTY JAIL, MOST OF THE CALLS WILL BE LOCAL OR INTRALATA CALLS AND OUR COMPANY NEEDS THE REVENUE GENERATED BY THESE CALLS TO BE PROFITABLE - BECAUSE BELL DID NOT BID THE JOB AND WOULD NOT PROVIDE THE INSTRUMENTS, IF A PRIVATE COMPANY SUCH AS US DIDN'T, THE COUNTY WIL NOT HAVE THE "COLLECT PHONE SYSTEM" IT IS REQUIRED BY LAW TO HAVE; SOUTHERN BELL WILL RECEIVE REVENUE FROM EACH CALL BY THE "MEASURED SERVICE" CHARGES THAT WE WOULD PAY FOR EACH CALL PLACED ON THEIR NETWORK, THE \$105.00 INSTALLATION CHARGES FOR EACH LINE, AND THE MONTHLY COCOT BILL THEY WILL SEND.

THANK YOU FOR YOUR CONSIDERATION.

OWN YOUR OWN PHONE CENTERS, INC.

James N. McDonald
JAMES N. McDONALD

RECEIVED & FILED

DOCUMENT NUMBER-DATE

02060 APR-2 890

FPSC-BUREAU OF RECORDS

FPSC-RECORDS/REPORTING

Docket No. 891135-TC

Certificate No. 2401

Order No. 22032

Date 10/10/89



**Florida
Public Service Commission
Telephone
Certificate of Public
Convenience and Necessity**

Upon consideration of the record in the above numbered docket, it is

ORDERED that authority be and is hereby granted to

OWN YOUR OWN PHONE CENTERS, INC.

whose principal address is 1816 3rd Ave, N. Bessemer, Alabama 35020 to provide telecommunication service in accordance with Chapter 364, Florida Statutes, the Rules, Regulations and Orders of this Commission, and the conditions and provisions prescribed in Order No. 22032 in the territory described therein.

This Certificate shall remain in force and effect until amended, suspended, cancelled or revoked by Order of this Commission.

**BY ORDER OF THE
FLORIDA PUBLIC SERVICE COMMISSION**


Director, Division of
Records & Reporting


Executive Director