

Classification expired 2-3-92

EXHIBIT "A"

REQUEST FOR CONFIDENTIAL TREATMENT OF TRAFFIC STUDIES
BY UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL

(Copy with confidential information highlighted)

~~CONFIDENTIAL~~

DOCUMENT NUMBER
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Analysis Statement
United Telephone Company of Florida
Docket No. 900039-TL, Order No. 22567
Resolution by the Orange County Board of County
Commissioners for EAS between the Mt. Dora Exchange and
the Apopka, Orlando, Winter Garden, Winter Park, East Orange,
Reedy Creek, Windermere and Lake Buena Vista Exchanges

Mt. Dora Pocket

The calling volumes identified on Schedule I, Exhibit 3, show a range for messages per main station per month from .01 to 8.18 for the interLATA routes studied. The percentage of customers making two or more calls per month ranges from a low of 0% to a high of 57% for the one-way routes. The Mt. Dora Pocket to Apopka and Mt. Dora Pocket to Orlando routes meet the minimum calling volume levels identified in FPSC Rule 25-4.060(2)(a) of three (3) or more M/M/M with fifty percent (50%) of the subscribers making two or more calls. The Mt. Dora Pocket to Winter Park route, however, falls 2% short of the required calling level.

The calling volume identified on Schedule II, Exhibit 4, for the Mt. Dora Pocket to Orlando interLATA route does meet the community of interest qualification levels outlined in FPSC Rule 25-4.060(2). Per the rule, "a sufficient degree of community of interest between exchanges, sufficient to warrant further proceedings, will be considered to exist when the combined two-way calling rate over each interexchange route under consideration equals or exceeds two (2) messages per main and equivalent main station per month (M/M/M) and fifty percent (50%) or more of the subscribers in the exchanges involved make at least one call per month."

The remainder of the routes studied do not meet the FPSC Rule requirements.

This is an interLATA study and several exchanges are non-equal access exchanges; therefore, the messages shown are pure toll messages. Message traffic does not include Feature Group B access or originating Invats (800) access to interexchange carriers. There is no revenue shown on the one-way studies where the originating exchange is equal access (Apopka, Winter Garden and Winter Park). This is due to total revenue not being available for all messages shown. Similarly, on the two-way summaries, where one exchange is equal access, the revenue has been omitted. Exhibits 47 and 48 provide a separate analysis for one-way and two-way average revenue per message.

It is United Telephone Company of Florida's opinion that only the calling volumes identified in Schedules I and II for the Mt. Dora Pocket to Apopka and the Mt. Dora Pocket to Orlando route are sufficient to warrant further consideration under FPSC Rule 25-4.060.

Mt. Dora Pocket Information

Residential Access Lines Per Square Mile (Land Area)

| <u>Exchange</u> | <u>Square Miles</u> | <u>Res. A. L.</u> | <u>Res A.L. Per Square Mile</u> |
|-----------------|-------------------------|-----------------------|-------------------------------------|
| Mt. Dora Pocket | 8.0 | 650 | 81.3 |

MT. DORA EXCHANGE

The Mt. Dora Exchange covers 80.4 square miles, eight of which are in Orange County, with the majority in Lake County. Included in this exchange are the communities of Mt. Plymouth, Sorrento, Lake Jem and Tangerine. The City of Mt. Dora is located on the north side of Lake Dora and is bound by U. S. 441 on its north and east sides. The exchange extends 13 miles east through Sorrento and Mt. Plymouth to the Wekiva River and south approximately 4 miles into Orange County. The City of Mt. Dora is made up of mostly retirees and service type jobs are most prevalent. The children go to Lake County Schools and Tavares is the county seat for all county business.

Retirees, winter visitors and agriculture are the mainstays of the economy in this exchange. Small retail stores and professional services cater to permanent and temporary residents and the quantity of antique shops has led to the name of "Antique Center of Central Florida" for Mt. Dora. Foliage nurseries and vegetable farms, along with the pre-cooling plants and packing houses necessary to maintain them, have become the predominant agriculture factor since the demise of the citrus industry in 1985.

Of concern is the expected growth of State Road 46 from Interstate 4 to Mt. Dora. Over 5000 vehicles travel this road daily. This area will be one of the higher growth areas in Lake County in the near future. The effect the northwest beltway will have on this area will be tremendous. Population is expected to move from Orlando to Lake County to get away from the rush and congested areas. People in the Wekiva area of the Mt. Dora Exchange are expected to do most of their shopping in Sanford or Winter Park.

U. S. 441, a major corridor highway that runs from Orlando north through the Mt. Dora Exchange, is traveled by many motorists each day getting to and from work. Also, many tourists travel this road daily. According to the State Road Department Stratgetic Transportation Plan, additional lanes will be added from Orlando north through Apopka in the year 2000.

The community of interest for the Lake County portion of the Mt. Dora Exchange is Lake County. The community of interest for that portion of Orange County in the Mt. Dora Exchange is Apopka. Any county business would have to be conducted there, including school attendance.

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Mt. Dora Exchange

The calling volumes identified on Schedule I, Exhibit 1, show a range for messages per main station per month from .04 to 4.24 for the routes studied. The percentage of customers making two or more calls per month ranges from a low of 1% to a high of 39% for the one-way interLATA routes. None of the routes meet the minimum calling volume levels identified in FPSC Rule 25-4.060(2)(a) of three (3) or more M/M/M with fifty percent (50%) of the subscribers making two or more calls. However, three (3) of the interLATA routes, Mt. Dora Exchange to Apopka, Mt. Dora Exchange to Orlando and Mt. Dora Exchange to Winter Park, do meet the calling rate requirement with 3.18 M/M/M, 4.24 M/M/M and 3.47 M/M/M, respectively.

The calling volume identified on Schedule II, Exhibit 2, for the Mt. Dora Exchange to Orlando interLATA route does meet the community of interest qualification levels outlined in FPSC Rule 25-4.060(2). The calling volume for the Mt. Dora Exchange to Apopka route does not meet the minimum calling level requirement but does meet the calling rate requirement with 2.07 M/M/M. The other routes do not meet the qualification levels. Per the rule, "a sufficient degree of community of interest between exchanges, sufficient to warrant further proceedings, will be considered to exist when the combined two-way calling rate over each interexchange route under consideration equals or exceeds two (2) messages per main and equivalent main station per month (M/M/M) and fifty percent (50%) or more of the subscribers in the exchanges involved make at least one call per month." For the Mt. Dora Exchange to Orlando route, the United portion shows a calling rate of 4.24 with 51% of the subscribers making at least one call per month.

This is an interLATA study and several exchanges are non-equal access exchanges; therefore, the messages shown are pure toll messages. Message traffic does not include Feature Group B access or originating Invats (800) access to interexchange carriers. There is no revenue shown on the one-way studies where the originating exchange is equal access (Apopka, Winter Garden and Winter Park). This is due to total revenue not being available for all messages shown. Similarly, on the two-way summaries, where one exchange is equal access, the revenue has been omitted. Exhibits 47 and 48 provide a separate analysis for one-way and two-way average revenue per message.

It is United Telephone Company of Florida's opinion that only the calling volumes identified in Schedule II for the Mt. Dora Exchange to Orlando route are sufficient to warrant further consideration under FPSC Rule 25-4.060.

Mt. Dora Exchange Information

Residential Access Lines Per Square Mile (Land Area)

| <u>Exchange</u> | <u>Square Miles</u> | <u>Res. A. L.</u> | <u>Res A.L. Per Square Mile</u> |
|-----------------|-------------------------|-----------------------|-------------------------------------|
| Mt. Dora | 80.4 | 8,009 | 99.6 |

United Telephone Company of Florida
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Commissioners for EAS between the Mt. Dora Exchange and
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Reedy Creek, Windermere and Lake Buena Vista Exchanges

- Exhibit 1 - Completed Schedule I as requested in Order No. 22567. It depicts the various routes studied for the Mt. Dora Exchange in order of highest to lowest M/M/M and identifies the number/percent of customers making two or more calls.
- Exhibit 2 - Completed Schedule II as requested in Order No. 22567. It depicts the routes studied for the Mt. Dora Exchange in order of highest to lowest M/M/M and identifies the number/percent of customers making one or more calls.
- Exhibit 3 - Completed Schedule I as requested in Order No. 22567. It depicts the various routes studied for the Mt. Dora Pocket in order of highest to lowest M/M/M and identifies the number/percent of customers making two or more calls.
- Exhibit 4 - Completed Schedule II as requested in Order No. 22567. It depicts the routes studied for the Mt. Dora Pocket in order of highest to lowest M/M/M and identifies the number/percent of customers making one or more calls.
- Exhibit 5 - Mt. Dora Exchange to Apopka two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 6 - Mt. Dora Exchange to Reedy Creek two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 7 - Mt. Dora Exchange to Windermere two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 8 - Mt. Dora Exchange to Winter Garden two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 9 - Mt. Dora Exchange to Winter Park two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 10 - Mt. Dora Pocket to Apopka two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.

- Exhibit 11 - Mt. Dora Pocket to Reedy Creek two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 12 - Mt. Dora Pocket to Windermere two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 13 - Mt. Dora Pocket to Winter Garden two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 14 - Mt. Dora Pocket to Winter Park two-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 15 - Mt. Dora Exchange to Apopka one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 16 - Mt. Dora Exchange to Reedy Creek one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 17 - Mt. Dora Exchange to Windermere one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 18 - Mt. Dora Exchange to Winter Garden one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 19 - Mt. Dora Exchange to Winter Park one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 20 - Mt. Dora Pocket to Apopka one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 21 - Mt. Dora Pocket to Reedy Creek one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 22 - Mt. Dora Pocket to Windermere one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.

- Exhibit 23 - Mt. Dora Pocket to Winter Garden one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 24 - Mt. Dora Pocket to Winter Park one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 25 - Apopka to Mt. Dora Exchange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 26 - Reedy Creek to Mt. Dora Exchange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 27 - Windermere to Mt. Dora Exchange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 28 - Winter Garden to Mt. Dora Exchange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 29 - Winter Park to Mt. Dora Exchange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 30 - Apopka to Mt. Dora Pocket one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 31 - Reedy Creek to Mt. Dora Pocket one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 32 - Windermere to Mt. Dora Pocket one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 33 - Winter Garden to Mt. Dora Pocket one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 34 - Winter Park to Mt. Dora Pocket one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.

- Exhibit 35 - Mt. Dora Exchange to Orlando one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 36 - Mt. Dora Exchange to East Orange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 37 - Mt. Dora Exchange to Lake Buena Vista one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 38 - Mt. Dora Pocket to Orlando one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 39 - Mt. Dora Pocket to East Orange one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 40 - Mt. Dora Pocket to Lake Buena Vista one-way traffic study. Includes calculated calling rates and a detailed analysis of the distribution of calls among subscribers.
- Exhibit 41 - Station classification data showing by class of service the number of main and equivalent main stations in service for the exchange studied.
- Exhibit 42 - Mt. Dora Exchange map showing the existing EAS routes.
- Exhibit 43 - Mt. Dora Exchange map showing the proposed EAS routes with the M/M/M and percent of subscribers making two or more calls identified for each route.
- Exhibit 43A - Mt. Dora Pocket map showing the proposed EAS routes with the M/M/M and percent of subscribers making two or more calls identified for each route.
- Exhibit 44 - Interexchange toll rates and distance between rate centers.
- Exhibit 45 - Foreign Exchange analysis for Mt. Dora Exchange to Orange County. Includes number in service, average calling volumes and M/M/M calculations as if the FX were considered point-to-point.
- Exhibit 46 - Foreign Exchange analysis for Mt. Dora Pocket to Orange County. Includes number in service, average calling volumes and M/M/M calculations as if the FX were considered point-to-point.

Exhibit 47 - One-way route analysis for Calls Originating from Non-Equal Access Offices

Exhibit 48 - Two-way route analysis for Calls Originating from Non-Equal Access Offices

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : APOPKA

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 24,398 | 5,873 | 30,271 |
| 2. CUSTOMERS BILLED | | 24,398 | 4,011 | 28,409 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 6,387 | 1,809 | 8,196 |
| 4. ORIGINATING MESSAGES | | 42,406 | 20,362 | 62,768 |
| 5. MESSAGE MINUTES | | 178,783 | 52,818 | 231,601 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 26 | 45 | 29 |
| 7. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 1.74 | 3.47 | 2.07 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 6.64 | 11.26 | 7.66 |
| 9. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.22 | 2.59 | 3.69 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 4,298 | 1,410 | 5,708 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L10/L2) | 18 | 35 | 20 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE REVENUE IS NOT LISTED.

DATE: 03/28/90
TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : REEDY CREEK

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 11,271 | 3,539 | 14,810 |
| 2. CUSTOMERS BILLED | | 11,271 | 2,263 | 13,534 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 152 | 91 | 243 |
| 4. ORIGINATING MESSAGES | | 422 | 274 | 696 |
| 5. MESSAGE MINUTES | | 2,111 | 1,062 | 3,173 |
| 6. MESSAGE REVENUE | | \$387.87 | \$285.11 | \$672.98 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 4 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .04 | .08 | .05 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.78 | 3.01 | 2.86 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.00 | 3.88 | 4.56 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.92 | \$1.04 | \$.97 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.03 | \$.08 | \$.05 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.55 | \$3.13 | \$2.77 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 68 | 34 | 102 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 2 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTERMERE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 11,747 | 2,047 | 13,794 |
| 2. CUSTOMERS BILLED | | 11,747 | 1,484 | 13,231 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 258 | 58 | 316 |
| 4. ORIGINATING MESSAGES | | 683 | 160 | 843 |
| 5. MESSAGE MINUTES | | 4,542 | 634 | 5,176 |
| 6. MESSAGE REVENUE | | \$618.87 | \$121.85 | \$740.72 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 2 | 4 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .06 | .08 | .06 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.65 | 2.76 | 2.67 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.65 | 3.96 | 6.14 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.91 | \$.76 | \$.88 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.05 | \$.06 | \$.05 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.40 | \$2.10 | \$2.34 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 132 | 30 | 162 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 2 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTER GARDEN

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 18,121 | 4,558 | 22,679 |
| 2. CUSTOMERS BILLED | | 18,121 | 3,046 | 21,167 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 1,116 | 537 | 1,653 |
| 4. ORIGINATING MESSAGES | | 3,942 | 1,825 | 5,767 |
| 5. MESSAGE MINUTES | | 22,071 | 5,987 | 28,058 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 6 | 18 | 8 |
| 7. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .22 | .40 | .25 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.53 | 3.40 | 3.49 |
| 9. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.60 | 3.28 | 4.87 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 587 | 289 | 876 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L10/L2) | 3 | 9 | 4 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE
THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE
ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE
REVENUE IS NOT LISTED.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTER PARK

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 116,702 | 52,595 | 169,297 |
| 2. CUSTOMERS BILLED | | 116,702 | 30,628 | 147,330 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 8,216 | 4,203 | 12,419 |
| 4. ORIGINATING MESSAGES | | 39,032 | 23,246 | 62,278 |
| 5. MESSAGE MINUTES | | 186,093 | 73,587 | 259,680 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 7 | 14 | 8 |
| 7. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .33 | .44 | .37 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 4.75 | 5.53 | 5.01 |
| 9. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.77 | 3.17 | 4.17 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 4,938 | 2,469 | 7,407 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L10/L2) | 4 | 8 | 5 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE
THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE
ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE
REVENUE IS NOT LISTED.

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DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : APOPKA

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 16,952 | 4,373 | 21,325 |
| 2. CUSTOMERS BILLED | | 16,952 | 2,936 | 19,888 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 1,361 | 444 | 1,805 |
| 4. ORIGINATING MESSAGES | | 8,806 | 3,096 | 11,902 |
| 5. MESSAGE MINUTES | | 36,259 | 7,852 | 44,111 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 8 | 15 | 9 |
| 7. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .52 | .71 | .56 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 6.47 | 6.97 | 6.59 |
| 9. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.12 | 2.54 | 3.71 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 862 | 265 | 1,127 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L10/L2) | 5 | 9 | 6 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE
THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE
ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE
REVENUE IS NOT LISTED.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : REEDY CREEK

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 3,825 | 2,039 | 5,864 |
| 2. CUSTOMERS BILLED | | 3,825 | 1,188 | 5,013 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 15 | 11 | 26 |
| 4. ORIGINATING MESSAGES | | 53 | 28 | 81 |
| 5. MESSAGE MINUTES | | 250 | 124 | 374 |
| 6. MESSAGE REVENUE | \$46.54 | \$32.85 | \$79.39 | |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 0 | 1 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .01 | .01 | .01 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.53 | 2.55 | 3.12 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.72 | 4.43 | 4.62 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.88 | \$1.17 | \$.98 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.01 | \$.02 | \$.01 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.10 | \$2.99 | \$3.05 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 9 | 4 | 13 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 0 | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTERMERE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 4,301 | 547 | 4,848 |
| 2. CUSTOMERS BILLED | | 4,301 | 409 | 4,710 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 32 | 8 | 40 |
| 4. ORIGINATING MESSAGES | | 57 | 14 | 71 |
| 5. MESSAGE MINUTES | | 298 | 52 | 350 |
| 6. MESSAGE REVENUE | | \$44.30 | \$9.19 | \$53.49 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 2 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .01 | .03 | .01 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 1.78 | 1.75 | 1.77 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.23 | 3.71 | 4.93 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.78 | \$.66 | \$.75 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.01 | \$.02 | \$.01 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$1.38 | \$1.15 | \$1.34 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 16 | 2 | 18 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 0 | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTER GARDEN

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 10,675 | 3,058 | 13,733 |
| 2. CUSTOMERS BILLED | | 10,675 | 1,971 | 12,646 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 161 | 70 | 231 |
| 4. ORIGINATING MESSAGES | | 487 | 159 | 646 |
| 5. MESSAGE MINUTES | | 2,682 | 538 | 3,220 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 2 | 4 | 2 |
| 7. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .05 | .05 | .05 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.02 | 2.27 | 2.80 |
| 9. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.51 | 3.38 | 4.98 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 79 | 29 | 108 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L10/L2) | 1 | 1 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE
THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE
ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE
REVENUE IS NOT LISTED.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
TWO-WAY

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
SUMMARY TO : WINTER PARK

| | | RESIDENCE | BUSINESS | TOTAL |
|--|--|-----------|----------|---------|
| 1. ACCESS LINES | | 109,256 | 51,095 | 160,351 |
| 2. CUSTOMERS BILLED | | 109,256 | 29,553 | 138,809 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 1,009 | 558 | 1,567 |
| 4. ORIGINATING MESSAGES | | 4,872 | 2,019 | 6,891 |
| 5. MESSAGE MINUTES | | 24,501 | 6,612 | 31,113 |
| 6. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE (L3/L2) | | 1 | 2 | 1 |
| 7. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | | .04 | .04 | .04 |
| 8. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | | 4.83 | 3.62 | 4.40 |
| 9. AVERAGE MINUTES PER MESSAGE (L5/L4) | | 5.03 | 3.27 | 4.52 |
| 10. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 588 | 234 | 822 |
| 11. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES (L10/L2) | | 1 | 1 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

AT LEAST ONE EXCHANGE ON THIS STUDY ROUTE HAS AN OFFICE THAT HAS BEEN CONVERTED TO EQUAL ACCESS. TOTAL REVENUE ASSOCIATED WITH STUDY MESSAGES WAS NOT AVAILABLE. THEREFORE REVENUE IS NOT LISTED.

DATE:04/03/90
TIME:16.53.02

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31
SUMMARY TO : APOPKA

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|---------|-------------|------------|-------------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 2,720 | 571 | 3,291 |
| 4. ORIGINATING MESSAGES | | 23,139 | 7,571 | 30,710 |
| 5. MESSAGE MINUTES | | 95,700 | 20,156 | 115,856 |
| 6. MESSAGE REVENUE | | \$14,382.83 | \$4,581.04 | \$18,963.87 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 34 | 50 | 36 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 2.86 | 4.83 | 3.18 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 8.51 | 13.26 | 9.33 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.14 | 2.66 | 3.77 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.62 | \$.61 | \$.62 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$1.78 | \$2.92 | \$1.96 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$5.29 | \$8.02 | \$5.76 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 1,986 | 458 | 2,444 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L4/L2) | 25 | 40 | 26 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:05

FROM: MOUNT DORA
TO : APOPKA
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGC TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|-------------------------|-------------------------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 5376 | 0.00 |
| 1 | 304 | 230.77 | 1139 | 224 | 153.83 | 1016 | 206 | 76.18 | 740 | 734 | 460.78 |
| 2 | 332 | 211.88 | 994 | 226 | 162.34 | 1138 | 190 | 63.04 | 633 | 374 | 437.26 |
| 3 | 313 | 191.24 | 930 | 245 | 174.71 | 1227 | 192 | 76.28 | 697 | 250 | 442.23 |
| 4 | 317 | 219.03 | 1067 | 223 | 145.06 | 1013 | 168 | 66.55 | 631 | 177 | 430.64 |
| 5 | 295 | 172.45 | 768 | 304 | 216.21 | 1527 | 216 | 84.59 | 854 | 163 | 473.25 |
| 6 | 256 | 180.76 | 919 | 238 | 170.82 | 1266 | 166 | 69.00 | 688 | 110 | 420.58 |
| 7 | 268 | 165.66 | 800 | 234 | 177.66 | 1280 | 170 | 62.40 | 606 | 96 | 405.72 |
| 8 | 237 | 144.28 | 724 | 261 | 188.06 | 1289 | 206 | 66.48 | 635 | 88 | 398.82 |
| 9 | 217 | 141.64 | 723 | 256 | 219.88 | 1632 | 175 | 76.22 | 806 | 72 | 437.74 |
| 10 | 208 | 135.81 | 660 | 225 | 144.05 | 1020 | 177 | 69.30 | 720 | 61 | 349.16 |
| 11 | 138 | 99.54 | 489 | 211 | 164.89 | 1170 | 102 | 39.49 | 364 | 41 | 303.92 |
| 12 | 142 | 105.36 | 552 | 163 | 150.39 | 1100 | 127 | 44.82 | 465 | 36 | 300.57 |
| 13 | 162 | 97.40 | 481 | 140 | 92.36 | 647 | 140 | 50.92 | 513 | 34 | 240.68 |
| 14 | 172 | 106.80 | 534 | 145 | 100.85 | 690 | 131 | 57.90 | 494 | 32 | 265.55 |
| 15 | 173 | 127.98 | 645 | 145 | 79.35 | 515 | 132 | 48.84 | 474 | 30 | 256.17 |
| 16 | 235 | 179.32 | 932 | 253 | 166.53 | 1198 | 184 | 70.80 | 697 | 42 | 416.65 |
| 17 | 198 | 141.76 | 739 | 188 | 136.72 | 978 | 124 | 56.00 | 603 | 30 | 334.48 |
| 18 | 148 | 99.06 | 462 | 120 | 80.86 | 538 | 110 | 28.20 | 270 | 21 | 208.12 |
| 19 | 180 | 136.24 | 673 | 162 | 95.34 | 673 | 95 | 48.78 | 473 | 23 | 280.36 |
| 20 | 154 | 157.29 | 852 | 188 | 149.26 | 1032 | 198 | 76.20 | 802 | 27 | 382.74 |
| 21 | 129 | 150.96 | 799 | 129 | 89.44 | 577 | 120 | 51.48 | 416 | 18 | 291.88 |
| 22 | 149 | 99.20 | 503 | 102 | 68.50 | 486 | 79 | 22.70 | 212 | 15 | 190.40 |
| 23 | 130 | 104.93 | 507 | 159 | 114.35 | 837 | 171 | 49.25 | 465 | 20 | 268.53 |
| 24 | 121 | 77.04 | 385 | 137 | 98.21 | 708 | 102 | 53.92 | 581 | 15 | 229.17 |
| 25 | 147 | 82.00 | 369 | 180 | 142.66 | 983 | 148 | 43.12 | 353 | 19 | 267.78 |
| 26 | 62 | 32.36 | 137 | 72 | 40.00 | 246 | 48 | 14.60 | 134 | 7 | 86.96 |
| 27 | 146 | 96.12 | 429 | 108 | 55.24 | 346 | 97 | 31.26 | 268 | 13 | 182.62 |
| 28 | 93 | 72.56 | 366 | 77 | 37.33 | 238 | 82 | 24.28 | 240 | 9 | 134.17 |
| 29 | 178 | 105.20 | 524 | 134 | 79.46 | 545 | 94 | 35.28 | 283 | 14 | 219.94 |
| 30 | 41 | 25.24 | 127 | 51 | 27.15 | 188 | 58 | 39.68 | 440 | 5 | 92.07 |
| 31 | 153 | 86.00 | 423 | 120 | 63.84 | 443 | 99 | 31.22 | 299 | 12 | 181.06 |
| 32 | 69 | 38.88 | 193 | 94 | 64.38 | 466 | 61 | 23.46 | 235 | 7 | 126.72 |
| 33 | 34 | 26.48 | 134 | 54 | 27.06 | 185 | 44 | 16.64 | 150 | 4 | 70.18 |
| 34 | 54 | 29.92 | 145 | 58 | 58.62 | 320 | 24 | 26.58 | 208 | 4 | 115.12 |
| 35 | 168 | 111.80 | 540 | 148 | 96.40 | 659 | 104 | 36.67 | 370 | 12 | 244.87 |
| 36 | 51 | 36.28 | 191 | 70 | 41.58 | 294 | 59 | 25.54 | 275 | 5 | 103.40 |
| 37 | 28 | 15.14 | 58 | 24 | 12.84 | 89 | 22 | 5.72 | 55 | 2 | 33.70 |
| 38 | 39 | 19.76 | 88 | 76 | 45.48 | 322 | 75 | 20.54 | 163 | 5 | 85.78 |
| 39 | 73 | 64.96 | 345 | 20 | 12.12 | 86 | 24 | 10.80 | 101 | 3 | 87.88 |
| 40 | 18 | 13.04 | 68 | 10 | 13.02 | 101 | 12 | 4.32 | 45 | 1 | 30.38 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

-

II
8/

DATE: 03/14/90
TIME: 12:05

FROM: MOUNT DORA
TO : APOPKA

RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| 1 41 | 90 | 53.36 | 266 | 65 | 31.65 | 215 | 50 | 17.68 | 163 | 5 | 102.69 | | | |
| 2 42 | 35 | 34.44 | 189 | 67 | 47.95 | 341 | 66 | 29.80 | 323 | 4 | 112.19 | | | |
| 3 43 | 48 | 41.56 | 226 | 41 | 35.49 | 265 | 40 | 22.36 | 249 | 3 | 99.41 | | | |
| 4 44 | 114 | 74.12 | 359 | 91 | 63.35 | 462 | 59 | 17.06 | 168 | 6 | 154.53 | | | |
| 5 45 | 29 | 9.88 | 40 | 81 | 52.09 | 374 | 70 | 28.44 | 303 | 4 | 90.41 | | | |
| 6 46 | 54 | 28.40 | 137 | 34 | 16.18 | 101 | 50 | 12.04 | 113 | 3 | 56.62 | | | |
| 7 47 | 50 | 18.48 | 78 | 59 | 117.63 | 946 | 32 | 29.84 | 325 | 3 | 165.95 | | | |
| 8 48 | 78 | 44.93 | 202 | 104 | 58.12 | 398 | 58 | 12.92 | 118 | 5 | 115.97 | | | |
| 9 49 | 40 | 28.48 | 148 | 1 | 0.33 | 2 | 8 | 2.88 | 30 | 1 | 31.69 | | | |
| 10 50 | 5 | 2.04 | 9 | 19 | 8.43 | 56 | 26 | 4.52 | 37 | 1 | 14.99 | | | |
| 11 51 | 16 | 7.68 | 36 | 14 | 7.38 | 51 | 21 | 6.30 | 63 | 1 | 21.36 | | | |
| 12 52 | 36 | 58.51 | 341 | 87 | 51.51 | 366 | 33 | 17.58 | 195 | 3 | 127.60 | | | |
| 13 54 | 57 | 31.96 | 157 | 53 | 19.29 | 121 | 52 | 18.96 | 197 | 3 | 70.21 | | | |
| 14 55 | 6 | 2.48 | 11 | 19 | 6.75 | 42 | 30 | 6.12 | 54 | 1 | 15.35 | | | |
| 15 56 | 12 | 5.28 | 24 | 33 | 21.93 | 159 | 11 | 4.26 | 45 | 1 | 31.47 | | | |
| 16 57 | 37 | 18.20 | 86 | 15 | 6.75 | 45 | 5 | 1.10 | 10 | 1 | 26.05 | | | |
| 17 58 | 53 | 67.64 | 383 | 31 | 28.59 | 215 | 32 | 14.00 | 148 | 2 | 110.23 | | | |
| 18 59 | 4 | 1.28 | 5 | 40 | 12.36 | 73 | 15 | 3.62 | 34 | 1 | 17.26 | | | |
| 19 60 | 13 | 6.36 | 30 | 28 | 14.76 | 102 | 19 | 10.02 | 111 | 1 | 31.14 | | | |
| 20 62 | 94 | 120.96 | 692 | 82 | 66.90 | 496 | 72 | 33.92 | 362 | 4 | 221.78 | | | |
| 21 63 | 106 | 51.20 | 228 | 37 | 17.25 | 116 | 46 | 10.92 | 100 | 3 | 79.37 | | | |
| 22 64 | 10 | 3.60 | 15 | 40 | 17.16 | 113 | 14 | 2.68 | 23 | 1 | 23.44 | | | |
| 23 65 | 56 | 30.96 | 114 | 46 | 14.02 | 74 | 28 | 5.44 | 47 | 2 | 50.42 | | | |
| 24 66 | 55 | 24.84 | 115 | 73 | 37.77 | 260 | 70 | 17.96 | 172 | 3 | 80.57 | | | |
| 25 67 | 28 | 20.00 | 104 | 79 | 73.95 | 559 | 27 | 12.54 | 132 | 2 | 106.49 | | | |
| 26 73 | 31 | 16.36 | 79 | 30 | 35.94 | 277 | 12 | 5.52 | 35 | 1 | 57.82 | | | |
| 27 74 | 30 | 19.60 | 105 | 33 | 25.17 | 185 | 11 | 2.98 | 29 | 1 | 47.75 | | | |
| 28 75 | 24 | 16.80 | 87 | 79 | 111.51 | 870 | 47 | 21.70 | 236 | 2 | 150.01 | | | |
| 29 76 | 22 | 15.92 | 83 | 33 | 31.29 | 236 | 21 | 4.46 | 40 | 1 | 51.67 | | | |
| 30 77 | 66 | 32.08 | 151 | 5 | 3.09 | 22 | 6 | 2.52 | 25 | 1 | 37.69 | | | |
| 31 78 | 14 | 11.28 | 60 | 43 | 26.55 | 189 | 21 | 6.14 | 61 | 1 | 43.97 | | | |
| 32 80 | 35 | 32.32 | 157 | 16 | 13.32 | 99 | 29 | 8.14 | 80 | 1 | 53.78 | | | |
| 33 81 | 50 | 23.60 | 110 | 50 | 22.86 | 153 | 62 | 18.68 | 187 | 2 | 65.14 | | | |
| 34 85 | 86 | 62.16 | 324 | 41 | 23.01 | 161 | 43 | 10.98 | 105 | 2 | 96.15 | | | |
| 35 90 | 134 | 106.27 | 560 | 24 | 18.84 | 139 | 22 | 6.12 | 60 | 2 | 131.23 | | | |
| 36 91 | 13 | 6.52 | 31 | 43 | 27.83 | 200 | 35 | 8.66 | 82 | 1 | 43.01 | | | |
| 37 98 | 19 | 20.54 | 80 | 38 | 87.18 | 476 | 41 | 61.60 | 433 | 1 | 169.32 | | | |
| 38 106 | 53 | 25.99 | 118 | 27 | 11.31 | 74 | 26 | 8.76 | 88 | 1 | 46.06 | | | |
| 39 107 | 37 | 39.64 | 220 | 36 | 23.28 | 167 | 34 | 14.04 | 150 | 1 | 76.96 | | | |
| 40 115 | 7 | 4.36 | 22 | 74 | 39.22 | 272 | 34 | 7.64 | 70 | 1 | 51.22 | | | |
| 41 144 | 134 | 69.68 | 335 | 9 | 4.93 | 26 | 1 | 0.30 | 3 | 1 | 74.91 | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:05

FROM: MOUNT DORA
TO : APOPKA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

RESIDENCE

FGC TOLL

| | MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|---|----------|--|---------|---------|---|---------|---------|--|---------|---------|-----------------|---------------|
| 1 | 162 | 55 | 38.36 | 199 | 47 | 28.71 | 204 | 60 | 44.00 | 505 | 1 | 111.07 |
| 2 | 178 | 79 | 37.80 | 177 | 59 | 21.95 | 140 | 40 | 9.76 | 92 | 1 | 69.51 |
| 3 | 191 | 143 | 335.96 | 1980 | 3 | 0.75 | 4 | 45 | 63.58 | 681 | 1 | 400.29 |
| 4 | 194 | 188 | 77.00 | 341 | 6 | 3.06 | 21 | 0 | 0.00 | 0 | 1 | 80.06 |
| 5 | 296 | 31 | 22.12 | 115 | 203 | 232.23 | 1808 | 62 | 25.64 | 272 | 1 | 279.99 |
| 6 | TOTALS | 8709 | 6133.13 | 30743 | 8112 | 5776.47 | 40743 | 6318 | 2473.23 | 24214 | 8096 | 14382.83 |
| 7 | 26+ | 3584 | 2574.74 | 13097 | 3254 | 2294.14 | 16203 | 2489 | 1020.77 | 10022 | 192 | 5889.65 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/19/89
TIME: 12:05

FROM: MOUNT DORA
TO : APOPKA
BUSINESS

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
4

FGC TOLL

| MESSAGES | MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|----------|--------------------------------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|--|
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 563 | 0.00 | |
| 1 | 84 | 58.15 | 223 | 14 | 11.46 | 60 | 15 | 5.30 | 30 | 113 | 74.91 | | | | |
| 2 | 118 | 82.09 | 325 | 27 | 24.05 | 76 | 27 | 11.49 | 64 | 86 | 117.63 | | | | |
| 3 | 90 | 64.41 | 271 | 19 | 20.78 | 61 | 20 | 12.79 | 98 | 43 | 97.98 | | | | |
| 4 | 107 | 65.37 | 258 | 25 | 14.09 | 57 | 20 | 14.22 | 40 | 38 | 93.68 | | | | |
| 5 | 115 | 78.51 | 313 | 25 | 18.99 | 77 | 20 | 17.80 | 43 | 32 | 115.30 | | | | |
| 6 | 121 | 88.82 | 348 | 24 | 18.40 | 77 | 17 | 9.64 | 39 | 27 | 116.86 | | | | |
| 7 | 135 | 115.24 | 426 | 23 | 22.76 | 87 | 45 | 31.79 | 119 | 29 | 169.79 | | | | |
| 8 | 85 | 66.27 | 252 | 25 | 20.44 | 62 | 18 | 17.29 | 37 | 16 | 104.00 | | | | |
| 9 | 71 | 38.44 | 187 | 8 | 7.52 | 40 | 2 | 0.28 | 2 | 9 | 46.24 | | | | |
| 10 | 73 | 52.88 | 165 | 29 | 27.97 | 78 | 18 | 13.23 | 35 | 12 | 94.08 | | | | |
| 11 | 90 | 71.92 | 207 | 33 | 29.87 | 95 | 31 | 28.88 | 69 | 14 | 130.67 | | | | |
| 12 | 56 | 37.14 | 137 | 21 | 17.05 | 68 | 7 | 4.38 | 12 | 7 | 58.57 | | | | |
| 13 | 120 | 99.73 | 388 | 34 | 38.02 | 108 | 41 | 34.46 | 125 | 15 | 172.21 | | | | |
| 14 | 90 | 48.15 | 230 | 7 | 7.95 | 36 | 15 | 8.78 | 61 | 8 | 64.88 | | | | |
| 15 | 79 | 57.08 | 235 | 6 | 1.74 | 10 | 5 | 3.58 | 13 | 6 | 62.40 | | | | |
| 16 | 105 | 66.70 | 285 | 22 | 10.43 | 35 | 33 | 19.80 | 79 | 10 | 96.93 | | | | |
| 17 | 79 | 50.08 | 210 | 19 | 10.79 | 59 | 38 | 27.23 | 97 | 8 | 88.10 | | | | |
| 18 | 12 | 4.96 | 22 | 2 | 0.90 | 6 | 4 | 0.72 | 6 | 1 | 6.58 | | | | |
| 19 | 67 | 54.6 | 202 | 6 | 7.58 | 17 | 3 | 1.58 | 5 | 9 | 63.77 | | | | |
| 20 | 73 | 50.2 | 184 | 32 | 28.63 | 100 | 15 | 12.48 | 51 | 6 | 91.31 | | | | |
| 21 | 59 | 27.83 | 125 | 17 | 14.61 | 109 | 8 | 2.52 | 13 | 4 | 44.96 | | | | |
| 22 | 60 | 37.36 | 151 | 43 | 21.02 | 95 | 29 | 11.79 | 60 | 6 | 70.17 | | | | |
| 23 | 41 | 21.76 | 99 | 16 | 9.72 | 69 | 12 | 2.80 | 26 | 3 | 34.28 | | | | |
| 24 | 32 | 23.51 | 87 | 31 | 15.49 | 60 | 33 | 14.22 | 103 | 4 | 53.22 | | | | |
| 25 | 53 | 39.64 | 133 | 8 | 10.23 | 23 | 14 | 12.43 | 48 | 3 | 62.30 | | | | |
| 26 | 44 | 36.36 | 138 | 19 | 16.31 | 55 | 15 | 12.54 | 33 | 3 | 65.21 | | | | |
| 27 | 92 | 42.88 | 199 | 31 | 12.39 | 80 | 12 | 3.12 | 30 | 5 | 58.39 | | | | |
| 28 | 39 | 31.64 | 106 | 8 | 14.08 | 53 | 13 | 13.54 | 47 | 2 | 59.26 | | | | |
| 29 | 31 | 8.72 | 41 | 6 | 3.94 | 20 | 7 | 1.38 | 12 | 1 | 14.04 | | | | |
| 30 | 64 | 85.55 | 232 | 14 | 14.25 | 52 | 18 | 18.09 | 47 | 3 | 117.89 | | | | |
| 31 | 65 | 35.00 | 170 | 0 | 0.00 | 0 | 1 | 0.14 | 1 | 2 | 35.14 | | | | |
| 32 | 23 | 8.04 | 33 | 26 | 10.14 | 65 | 19 | 4.26 | 39 | 2 | 22.44 | | | | |
| 33 | 96 | 58.36 | 293 | 18 | 17.34 | 131 | 26 | 7.16 | 70 | 4 | 82.86 | | | | |
| 34 | 73 | 46.65 | 154 | 17 | 24.95 | 66 | 18 | 9.46 | 36 | 3 | 81.06 | | | | |
| 35 | 35 | 15.99 | 69 | 1 | 1.21 | 1 | 1 | 0.14 | 1 | 1 | 17.34 | | | | |
| 36 | 28 | 11.84 | 53 | 8 | 3.36 | 22 | 2 | 0.28 | 2 | 1 | 15.48 | | | | |
| 37 | 27 | 15.72 | 78 | 4 | 2.28 | 16 | 8 | 1.52 | 13 | 1 | 19.52 | | | | |
| 38 | 40 | 98 | 46.00 | 214 | 15 | 11.91 | 88 | 7 | 4.66 | 53 | 3 | 62.57 | | | |
| 39 | 41 | 32 | 21.76 | 112 | 2 | 0.54 | 3 | 1.38 | 12 | 3 | 23.68 | | | | |
| 40 | 43 | 27 | 19.08 | 99 | 12 | 3.48 | 20 | 4 | 1.28 | 13 | 1 | 23.84 | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:05

FROM: MOUNT DORA
TO : APOPKA
BUSINESS

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 5

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | | |
|----------|--------------------------------|---------|-------------|-------------------------------|--------------|------------|--------------------------------|-------------|-------------|-----------------|---------------|-------------|----------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | |
| 1 | 44 | 28 | 15.36 | 75 | 12 | 3.96 | 24 | 4 | 0.96 | 9 | 1 | 20.28 | |
| 2 | 45 | 67 | 64.40 | 171 | 11 | 13.43 | 62 | 12 | 8.36 | 31 | 2 | 86.19 | |
| 3 | 47 | 43 | 21.80 | 104 | 3 | 2.67 | 20 | 1 | 0.22 | 2 | 1 | 24.69 | |
| 4 | 48 | 30 | 16.50 | 65 | 3 | 0.63 | 3 | 15 | 4.42 | 44 | 1 | 21.55 | |
| 5 | 49 | 37 | 18.52 | 88 | 10 | 4.62 | 31 | 2 | 0.76 | 8 | 1 | 23.90 | |
| 6 | 51 | 34 | 22.20 | 107 | 6 | 1.86 | 11 | 11 | 5.22 | 57 | 1 | 29.28 | |
| 7 | 52 | 25 | 11.00 | 50 | 24 | 9.12 | 58 | 3 | 0.58 | 5 | 1 | 20.70 | |
| 8 | 53 | 70 | 33.47 | 152 | 13 | 4.05 | 24 | 23 | 5.94 | 57 | 2 | 43.46 | |
| 9 | 54 | 50 | 36.84 | 193 | 2 | 0.78 | 5 | 2 | 0.36 | 3 | 1 | 37.98 | |
| 10 | 62 | 52 | 30.64 | 140 | 2 | 2.66 | 4 | 8 | 5.68 | 15 | 1 | 38.98 | |
| 11 | 67 | 29 | 12.80 | 52 | 14 | 5.34 | 34 | 24 | 5.92 | 52 | 1 | 24.06 | |
| 12 | 69 | 19 | 11.80 | 47 | 30 | 11.94 | 77 | 20 | 4.72 | 44 | 1 | 28.46 | |
| 13 | 70 | 50 | 26.91 | 126 | 6 | 1.86 | 11 | 14 | 3.16 | 29 | 1 | 31.93 | |
| 14 | 73 | 70 | 40.72 | 202 | 0 | 0.00 | 0 | 3 | 1.22 | 13 | 1 | 41.94 | |
| 15 | 83 | 52 | 20.64 | 90 | 10 | 2.46 | 13 | 21 | 4.46 | 40 | 1 | 27.56 | |
| 16 | 89 | 67 | 40.20 | 201 | 21 | 12.81 | 91 | 1 | 0.22 | 2 | 1 | 53.23 | |
| 17 | 92 | 78 | 65.31 | 270 | 7 | 2.91 | 19 | 7 | 3.46 | 38 | 1 | 71.68 | |
| 18 | 100 | 99 | 38.92 | 169 | 1 | 0.21 | 1 | 0 | 0.00 | 0 | 1 | 39.13 | |
| 19 | 105 | 99 | 34.44 | 141 | 5 | 1.77 | 11 | 1 | 0.30 | 3 | 1 | 36.51 | |
| 20 | 113 | 46 | 27.76 | 139 | 8 | 2.64 | 16 | 59 | 15.46 | 149 | 1 | 45.86 | |
| 21 | 114 | 215 | 91.72 | 412 | 4 | 1.92 | 13 | 9 | 2.22 | 21 | 2 | 95.86 | |
| 22 | 130 | 88 | 50.56 | 250 | 19 | 14.07 | 103 | 23 | 6.34 | 59 | 1 | 70.97 | |
| 23 | 134 | 82 | 49.20 | 246 | 14 | 4.14 | 24 | 38 | 9.08 | 85 | 1 | 62.42 | |
| 24 | 150 | 134 | 64.08 | 300 | 4 | 4.32 | 33 | 12 | 1.84 | 14 | 1 | 70.24 | |
| 25 | 152 | 149 | 47.96 | 188 | 0 | 0.00 | 0 | 3 | 0.74 | 7 | 1 | 48.70 | |
| 26 | 155 | 101 | 51.96 | 249 | 33 | 9.21 | 52 | 21 | 4.38 | 39 | 1 | 65.55 | |
| 27 | 168 | 155 | 120.79 | 618 | 8 | 3.00 | 19 | 5 | 1.18 | 11 | 1 | 124.97 | |
| 28 | 177 | 135 | 68.08 | 318 | 17 | 5.89 | 28 | 25 | 7.38 | 61 | 1 | 81.35 | |
| 29 | 196 | 190 | 91.50 | 420 | 5 | 2.25 | 15 | 1 | 0.14 | 1 | 1 | 93.89 | |
| 30 | 202 | 185 | 132.16 | 681 | 4 | 4.44 | 34 | 13 | 6.62 | 72 | 1 | 143.22 | |
| 31 | 294 | 283 | 144.20 | 689 | 2 | 1.26 | 9 | 9 | 1.50 | 12 | 1 | 146.96 | |
| 32 | TOTALS | | 5538 | 3386.88 | 14407 | 995 | 682.89 | 3082 | 1038 | 511.27 | 2667 | 1134 | 4581.04 |
| 33 | 26+ | 3523 | 1986.03 | 8944 | 479 | 272.40 | 1517 | 548 | 191.79 | 1392 | 67 | 2450.22 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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||

22

DATE: 03/16/90
TIME: 12:05

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
6

FROM: MOUNT DORA
TO : APOPKA
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 5939 | 0.00 |
| 1 | 388 | 288.92 | 1362 | 238 | 165.29 | 1076 | 221 | 81.48 | 770 | 847 | 535.69 | |
| 2 | 450 | 293.97 | 1319 | 253 | 186.39 | 1214 | 217 | 74.53 | 697 | 460 | 554.89 | |
| 3 | 403 | 255.65 | 1201 | 264 | 195.49 | 1288 | 212 | 89.07 | 795 | 293 | 540.21 | |
| 4 | 424 | 284.40 | 1325 | 248 | 159.15 | 1070 | 188 | 80.77 | 671 | 215 | 524.32 | |
| 5 | 410 | 250.96 | 1081 | 329 | 235.20 | 1604 | 236 | 102.39 | 897 | 195 | 588.55 | |
| 6 | 377 | 269.58 | 1267 | 262 | 189.22 | 1343 | 183 | 78.64 | 727 | 137 | 537.44 | |
| 7 | 403 | 280.90 | 1226 | 257 | 200.42 | 1367 | 215 | 94.19 | 725 | 125 | 575.51 | |
| 8 | 322 | 210.55 | 976 | 286 | 208.50 | 1351 | 224 | 83.77 | 672 | 104 | 502.82 | |
| 9 | 288 | 180.08 | 910 | 264 | 227.40 | 1672 | 177 | 76.50 | 808 | 81 | 483.98 | |
| 10 | 281 | 188.69 | 825 | 254 | 172.02 | 1098 | 195 | 82.53 | 755 | 73 | 443.24 | |
| 11 | 228 | 171.46 | 696 | 244 | 194.76 | 1265 | 133 | 68.37 | 433 | 55 | 434.59 | |
| 12 | 198 | 142.50 | 689 | 184 | 167.44 | 1168 | 134 | 49.20 | 477 | 43 | 359.14 | |
| 13 | 282 | 197.13 | 869 | 174 | 130.38 | 755 | 181 | 85.38 | 638 | 49 | 412.89 | |
| 14 | 262 | 154.95 | 764 | 152 | 108.80 | 726 | 146 | 66.68 | 555 | 40 | 330.43 | |
| 15 | 252 | 185.06 | 880 | 151 | 81.09 | 525 | 137 | 52.42 | 487 | 36 | 318.57 | |
| 16 | 340 | 246.02 | 1217 | 275 | 176.96 | 1233 | 217 | 90.60 | 776 | 52 | 513.58 | |
| 17 | 277 | 191.84 | 949 | 207 | 147.51 | 1037 | 162 | 83.23 | 700 | 38 | 422.58 | |
| 18 | 160 | 104.02 | 484 | 122 | 81.76 | 544 | 114 | 28.92 | 276 | 22 | 214.70 | |
| 19 | 247 | 190.85 | 875 | 168 | 102.92 | 690 | 98 | 50.36 | 478 | 27 | 344.13 | |
| 20 | 227 | 207.48 | 1036 | 220 | 177.89 | 1132 | 213 | 88.68 | 853 | 33 | 474.05 | |
| 21 | 188 | 178.79 | 924 | 146 | 104.05 | 686 | 128 | 54.00 | 429 | 22 | 336.84 | |
| 22 | 209 | 136.56 | 654 | 145 | 89.52 | 581 | 108 | 34.49 | 272 | 21 | 260.57 | |
| 23 | 171 | 126.69 | 606 | 175 | 124.07 | 906 | 183 | 52.05 | 491 | 23 | 302.81 | |
| 24 | 153 | 100.55 | 472 | 168 | 113.70 | 768 | 135 | 68.14 | 684 | 19 | 282.39 | |
| 25 | 200 | 121.64 | 502 | 188 | 152.89 | 1006 | 162 | 55.55 | 401 | 22 | 330.08 | |
| 26 | 106 | 68.72 | 275 | 91 | 56.31 | 301 | 63 | 27.14 | 167 | 10 | 152.17 | |
| 27 | 238 | 139.00 | 628 | 139 | 67.63 | 426 | 109 | 34.38 | 298 | 18 | 241.01 | |
| 28 | 93 | 72.56 | 366 | 77 | 37.33 | 238 | 82 | 24.28 | 240 | 9 | 134.17 | |
| 29 | 178 | 105.20 | 524 | 134 | 79.46 | 545 | 94 | 35.28 | 283 | 14 | 219.94 | |
| 30 | 80 | 56.88 | 233 | 59 | 41.23 | 241 | 71 | 53.22 | 487 | 7 | 151.33 | |
| 31 | 171 | 94.72 | 464 | 126 | 67.78 | 463 | 106 | 32.60 | 311 | 13 | 195.10 | |
| 32 | 133 | 124.43 | 425 | 108 | 78.63 | 518 | 79 | 41.55 | 282 | 10 | 244.61 | |
| 33 | 99 | 61.48 | 304 | 54 | 27.06 | 185 | 45 | 16.78 | 151 | 6 | 105.32 | |
| 34 | 77 | 37.96 | 178 | 84 | 68.76 | 385 | 43 | 30.84 | 247 | 6 | 137.56 | |
| 35 | 264 | 170.16 | 833 | 166 | 113.74 | 790 | 130 | 43.83 | 440 | 16 | 327.73 | |
| 36 | 124 | 82.93 | 345 | 87 | 66.53 | 360 | 77 | 35.00 | 311 | 8 | 184.46 | |
| 37 | 63 | 31.13 | 127 | 25 | 14.05 | 90 | 23 | 5.86 | 56 | 3 | 51.04 | |
| 38 | 67 | 31.60 | 141 | 84 | 48.84 | 344 | 77 | 20.82 | 165 | 6 | 101.26 | |
| 39 | 100 | 80.68 | 423 | 24 | 14.40 | 102 | 32 | 12.32 | 114 | 4 | 107.40 | |
| 40 | 116 | 59.04 | 282 | 25 | 24.93 | 189 | 19 | 8.98 | 98 | 4 | 92.95 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:05

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
7

FROM: MOUNT DORA
TO : APOPKA
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|-------------------------|-------------------------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|--------|
| 1 | 41 | 122 | 75.12 | 378 | 67 | 32.19 | 218 | 57 | 19.06 | 175 | 6 | 126.37 |
| 2 | 42 | 35 | 34.44 | 189 | 67 | 47.95 | 341 | 66 | 29.80 | 323 | 4 | 112.19 |
| 3 | 43 | 75 | 60.64 | 325 | 53 | 38.97 | 285 | 44 | 23.64 | 262 | 4 | 123.25 |
| 4 | 44 | 142 | 89.48 | 434 | 103 | 67.31 | 486 | 63 | 18.02 | 177 | 7 | 174.81 |
| 5 | 45 | 96 | 74.28 | 211 | 92 | 65.52 | 436 | 82 | 36.80 | 334 | 6 | 176.60 |
| 6 | 46 | 54 | 28.40 | 137 | 34 | 16.18 | 101 | 50 | 12.04 | 113 | 3 | 56.62 |
| 7 | 47 | 93 | 40.28 | 182 | 62 | 120.30 | 966 | 33 | 30.06 | 327 | 4 | 190.64 |
| 8 | 48 | 108 | 61.43 | 267 | 107 | 58.75 | 401 | 73 | 17.34 | 162 | 6 | 137.52 |
| 9 | 49 | 77 | 47.00 | 236 | 11 | 4.95 | 33 | 10 | 3.64 | 38 | 2 | 55.59 |
| 10 | 50 | 5 | 2.04 | 9 | 19 | 8.43 | 56 | 26 | 4.52 | 37 | 1 | 14.99 |
| 11 | 51 | 50 | 29.88 | 143 | 20 | 9.24 | 62 | 32 | 11.52 | 120 | 2 | 50.64 |
| 12 | 52 | 61 | 69.51 | 391 | 111 | 60.63 | 424 | 36 | 18.16 | 200 | 4 | 148.30 |
| 13 | 53 | 70 | 33.47 | 152 | 13 | 4.05 | 24 | 23 | 5.94 | 57 | 2 | 43.46 |
| 14 | 54 | 107 | 68.80 | 350 | 55 | 20.07 | 126 | 54 | 19.32 | 200 | 4 | 108.19 |
| 15 | 55 | 6 | 2.48 | 11 | 19 | 6.75 | 42 | 30 | 6.12 | 54 | 1 | 15.35 |
| 16 | 56 | 12 | 5.28 | 24 | 33 | 21.93 | 159 | 11 | 4.26 | 45 | 1 | 31.47 |
| 17 | 57 | 37 | 18.20 | 86 | 15 | 6.75 | 45 | 5 | 1.10 | 10 | 1 | 26.05 |
| 18 | 58 | 53 | 67.61 | 383 | 31 | 28.59 | 215 | 32 | 14.00 | 148 | 2 | 110.23 |
| 19 | 59 | 4 | 1.28 | 5 | 40 | 12.36 | 73 | 15 | 3.62 | 34 | 1 | 17.26 |
| 20 | 60 | 13 | 6.36 | 30 | 28 | 14.76 | 102 | 19 | 10.02 | 111 | 1 | 31.14 |
| 21 | 62 | 146 | 151.60 | 832 | 84 | 69.56 | 500 | 80 | 39.60 | 377 | 5 | 260.76 |
| 22 | 63 | 106 | 51.20 | 228 | 37 | 17.25 | 116 | 46 | 10.92 | 100 | 3 | 79.37 |
| 23 | 64 | 10 | 3.60 | 15 | 40 | 17.16 | 113 | 14 | 2.68 | 23 | 1 | 23.44 |
| 24 | 65 | 56 | 30.96 | 114 | 46 | 14.02 | 74 | 28 | 5.44 | 47 | 2 | 50.42 |
| 25 | 66 | 55 | 24.84 | 115 | 73 | 37.77 | 260 | 70 | 17.96 | 172 | 3 | 80.57 |
| 26 | 67 | 57 | 32.80 | 156 | 93 | 79.29 | 593 | 51 | 18.46 | 184 | 3 | 130.55 |
| 27 | 69 | 19 | 11.80 | 47 | 30 | 11.94 | 77 | 20 | 4.72 | 44 | 1 | 28.46 |
| 28 | 70 | 50 | 26.91 | 126 | 6 | 1.86 | 11 | 14 | 3.16 | 29 | 1 | 31.93 |
| 29 | 73 | 101 | 57.08 | 281 | 30 | 35.94 | 277 | 15 | 6.74 | 48 | 2 | 99.76 |
| 30 | 74 | 30 | 19.60 | 105 | 33 | 25.17 | 185 | 11 | 2.98 | 29 | 1 | 47.75 |
| 31 | 75 | 24 | 16.80 | 87 | 79 | 111.51 | 870 | 47 | 21.70 | 236 | 2 | 150.01 |
| 32 | 76 | 22 | 15.92 | 83 | 33 | 31.29 | 236 | 21 | 4.46 | 40 | 1 | 51.67 |
| 33 | 77 | 66 | 32.08 | 151 | 5 | 3.09 | 22 | 6 | 2.52 | 25 | 1 | 37.69 |
| 34 | 78 | 14 | 11.28 | 60 | 43 | 26.55 | 189 | 21 | 6.14 | 61 | 1 | 43.97 |
| 35 | 80 | 35 | 32.32 | 157 | 16 | 13.32 | 99 | 29 | 8.14 | 80 | 1 | 53.78 |
| 36 | 81 | 50 | 23.60 | 110 | 50 | 22.86 | 153 | 62 | 18.68 | 187 | 2 | 65.14 |
| 37 | 83 | 52 | 20.64 | 90 | 10 | 2.46 | 13 | 21 | 4.46 | 40 | 1 | 27.56 |
| 38 | 85 | 86 | 62.16 | 324 | 41 | 23.01 | 161 | 43 | 10.98 | 105 | 2 | 96.15 |
| 39 | 89 | 67 | 40.20 | 201 | 21 | 12.81 | 91 | 1 | 0.22 | 2 | 1 | 53.23 |
| -40 | 90 | 134 | 106.27 | 560 | 24 | 18.84 | 139 | 22 | 6.12 | 60 | 2 | 131.23 |
| 41 | 91 | 13 | 6.52 | 31 | 43 | 27.83 | 200 | 35 | 8.66 | 82 | 1 | 43.01 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

2
T

DATE: 03/14/90
TIME: 12:05

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
8

FROM: MOUNT DORA
TO : APOPKA
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | | **EVENING (5-11) DISCOUNTED** | | | | **NIGHT + WEEKEND DISCOUNTED** | | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|----------|-------------------------------|---------|----------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 92 | 78 | 65.31 | 270 | 7 | 2.91 | 19 | 7 | 3.46 | 38 | | | 1 | 71.68 |
| 2 | 98 | 19 | 20.54 | 80 | 38 | 87.18 | 476 | 41 | 61.60 | 433 | | | 1 | 169.32 |
| 3 | 100 | 99 | 38.92 | 169 | 1 | 0.21 | 1 | 0 | 0.00 | 0 | | | 1 | 39.13 |
| 4 | 105 | 99 | 34.44 | 141 | 5 | 1.77 | 11 | 1 | 0.30 | 3 | | | 1 | 36.51 |
| 5 | 106 | 53 | 25.99 | 118 | 27 | 11.31 | 74 | 26 | 8.76 | 88 | | | 1 | 46.06 |
| 6 | 107 | 37 | 39.64 | 220 | 36 | 23.28 | 167 | 34 | 14.04 | 150 | | | 1 | 76.96 |
| 7 | 113 | 46 | 27.76 | 139 | 8 | 2.64 | 16 | 59 | 15.46 | 149 | | | 1 | 45.86 |
| 8 | 114 | 215 | 91.72 | 412 | 4 | 1.92 | 13 | 9 | 2.22 | 21 | | | 2 | 95.86 |
| 9 | 115 | 7 | 4.36 | 22 | 74 | 39.22 | 272 | 34 | 7.64 | 70 | | | 1 | 51.22 |
| 10 | 130 | 88 | 50.56 | 250 | 19 | 14.07 | 103 | 23 | 6.34 | 59 | | | 1 | 70.97 |
| 11 | 134 | 82 | 49.20 | 246 | 14 | 4.14 | 24 | 38 | 9.08 | 85 | | | 1 | 62.42 |
| 12 | 144 | 134 | 69.68 | 335 | 9 | 4.93 | 26 | 1 | 0.30 | 3 | | | 1 | 74.91 |
| 13 | 150 | 134 | 64.08 | 300 | 4 | 4.32 | 33 | 12 | 1.84 | 14 | | | 1 | 70.24 |
| 14 | 152 | 149 | 67.96 | 188 | 0 | 0.00 | 0 | 3 | 0.74 | 7 | | | 1 | 48.70 |
| 15 | 155 | 101 | 51.96 | 249 | 33 | 9.21 | 52 | 21 | 4.38 | 39 | | | 1 | 65.55 |
| 16 | 162 | 55 | 38.36 | 199 | 47 | 28.71 | 204 | 60 | 44.00 | 505 | | | 1 | 111.07 |
| 17 | 168 | 155 | 120.79 | 618 | 8 | 3.00 | 19 | 5 | 1.18 | 11 | | | 1 | 124.97 |
| 18 | 177 | 135 | 68.08 | 318 | 17 | 5.89 | 28 | 25 | 7.38 | 61 | | | 1 | 81.35 |
| 19 | 178 | 79 | 37.80 | 177 | 59 | 21.95 | 140 | 40 | 9.76 | 92 | | | 1 | 69.51 |
| 20 | 191 | 143 | 335.96 | 1980 | 3 | 0.75 | 4 | 45 | 63.58 | 681 | | | 1 | 400.29 |
| 21 | 194 | 188 | 77.00 | 341 | 6 | 3.06 | 21 | 0 | 0.00 | 0 | | | 1 | 80.06 |
| 22 | 196 | 190 | 91.50 | 420 | 5 | 2.25 | 15 | 1 | 0.14 | 1 | | | 1 | 93.89 |
| 23 | 202 | 185 | 132.16 | 681 | 4 | 4.44 | 34 | 13 | 6.62 | 72 | | | 1 | 143.22 |
| 24 | 294 | 283 | 144.20 | 689 | 2 | 1.26 | 9 | 9 | 1.50 | 12 | | | 1 | 146.96 |
| 25 | 296 | 31 | 22.12 | 115 | 203 | 232.23 | 1808 | 62 | 25.64 | 272 | | | 1 | 279.99 |
| 26 | TOTALS | 14247 | 9520.01 | 45150 | 9107 | 6459.36 | 43825 | 7356 | 2984.50 | 26881 | 9230 | | 18963.87 | |
| 27 | 26+ | 7107 | 4560.77 | 22041 | 3733 | 2566.54 | 17720 | 3037 | 1212.56 | 11414 | 259 | | 8339.87 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/28/90
 TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
 POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE
 SUMMARY TO : REEDY CREEK

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 108 | 35 | 143 |
| 4. ORIGINATING MESSAGES | | 273 | 72 | 345 |
| 5. MESSAGE MINUTES | | 1,163 | 278 | 1,441 |
| 6. MESSAGE REVENUE | | \$224.42 | \$76.05 | \$300.47 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 3 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .03 | .05 | .04 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.53 | 2.06 | 2.41 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.26 | 3.86 | 4.18 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.82 | \$1.06 | \$.87 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.03 | \$.05 | \$.03 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.08 | \$2.17 | \$2.10 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 52 | 11 | 63 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 1 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
 REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:17

FROM: MOUNT DORA
RESIDENCE TO : REEDY CREEK

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 7988 | 0.00 | |
| 2 | 26 | 23.70 | 83 | 14 | 11.79 | 62 | 16 | 7.26 | 56 | 56 | 42.75 | |
| 3 | 15 | 15.33 | 41 | 14 | 11.78 | 64 | 11 | 3.46 | 25 | 20 | 30.57 | |
| 4 | 9 | 3.75 | 12 | 9 | 9.22 | 45 | 18 | 9.47 | 61 | 12 | 22.44 | |
| 5 | 9 | 8.58 | 33 | 8 | 11.84 | 65 | 11 | 9.43 | 77 | 7 | 29.85 | |
| 6 | 9 | 6.05 | 22 | 13 | 16.39 | 89 | 3 | 3.27 | 27 | 5 | 25.71 | |
| 7 | 7 | 3.76 | 14 | 8 | 7.53 | 40 | 3 | 1.66 | 13 | 3 | 12.95 | |
| 8 | 3 | 7.23 | 30 | 3 | 5.06 | 28 | 2 | 2.52 | 21 | 1 | 14.81 | |
| 9 | 1 | 0.57 | 2 | 4 | 5.31 | 29 | 4 | 1.47 | 11 | 1 | 7.35 | |
| 10 | 5 | 6.99 | 28 | 2 | 0.84 | 4 | 4 | 1.48 | 11 | 1 | 9.31 | |
| 11 | 1 | 0.34 | 1 | 13 | 4.11 | 18 | 3 | 0.62 | 4 | 1 | 5.07 | |
| 12 | 25 | 0.34 | 1 | 12 | 15.61 | 85 | 12 | 7.66 | 61 | 1 | 23.61 | |
| 13 | TOTALS | 86 | 76.64 | 267 | 100 | 99.48 | 529 | 87 | 48.30 | 367 | 8096 | 224.42 |
| 14 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:17

BUSINESS FROM: MOUNT DORA
TO : REEDY CREEK

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| | MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES REVENUE MINUTES | **EVENING (5-11) DISCOUNTED** MESSAGES REVENUE MINUTES | **NIGHT + WEEKEND DISCOUNTED** MESSAGES REVENUE MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----|----------|--|---|--|-----------------|---------------|
| 1 | 0 | 0.00 0 | 0 0.00 0 | 0 0.00 0 | 1099 | 0.00 |
| 2 | 20 | 20.86 67 | 2 2.52 5 | 3 0.45 3 | 24 | 23.83 |
| 3 | 8 | 10.63 25 | 2 5.68 32 | 0 0.00 0 | 5 | 16.31 |
| 4 | 1 | 2.03 4 | 2 2.52 5 | 3 3.32 8 | 2 | 7.87 |
| 5 | 4 | 2.51 9 | 0 0.00 0 | 0 0.00 0 | 1 | 2.51 |
| 6 | 0 | 0.00 0 | 5 4.18 22 | 1 0.28 2 | 1 | 4.46 |
| 7 | 7 | 0.00 0 | 7 8.15 44 | 0 0.00 0 | 1 | 8.15 |
| 8 | 15 | 12.24 47 | 0 0.00 0 | 2 0.68 5 | 1 | 12.92 |
| 9 | TOTALS | 46 48.27 152 | 18 23.05 108 | 8 4.73 18 | 1134 | 76.05 |
| 10 | 26+ | 0 0.00 0 | 0 0.00 0 | 0 0.00 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/16/90
TIME: 13:17

FROM: MOUNT DORA
COMBINED TO : REEDY CREEK

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |
| 2 | 46 | 44.56 | 150 | 16 | 14.31 | 67 | 18 | 7.71 |
| 3 | 23 | 25.96 | 66 | 16 | 17.46 | 96 | 11 | 3.46 |
| 4 | 10 | 5.78 | 16 | 11 | 11.74 | 50 | 21 | 12.79 |
| 5 | 13 | 11.09 | 42 | 8 | 11.84 | 65 | 11 | 9.43 |
| 6 | 9 | 6.05 | 22 | 13 | 16.39 | 89 | 3 | 3.27 |
| 7 | 7 | 3.76 | 14 | 13 | 11.71 | 62 | 4 | 1.94 |
| 8 | 0 | 0.00 | 0 | 7 | 8.15 | 44 | 0 | 0.00 |
| 9 | 3 | 7.23 | 30 | 3 | 5.06 | 28 | 2 | 2.52 |
| 10 | 1 | 0.57 | 2 | 4 | 5.31 | 29 | 4 | 1.47 |
| 11 | 5 | 6.99 | 28 | 2 | 0.84 | 4 | 4 | 1.48 |
| 12 | 15 | 12.24 | 47 | 0 | 0.00 | 0 | 2 | 0.68 |
| 13 | 17 | 0.34 | 1 | 13 | 4.11 | 18 | 3 | 0.62 |
| 14 | 25 | 0.34 | 1 | 12 | 15.61 | 85 | 12 | 7.66 |
| 15 | TOTALS | 132 | 124.91 | 419 | 118 | 122.53 | 637 | 95 |
| 16 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 |
| | | | | | | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

6/2 11

DATE: 03/28/90
TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE
SUMMARY
TO : WINTERMERE

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 120 | 35 | 155 |
| 4. ORIGINATING MESSAGES | | 313 | 112 | 425 |
| 5. MESSAGE MINUTES | | 1,775 | 408 | 2,183 |
| 6. MESSAGE REVENUE | | \$240.32 | \$78.23 | \$318.55 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 3 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .04 | .07 | .04 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.61 | 3.20 | 2.74 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.67 | 3.64 | 5.14 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.77 | \$.70 | \$.75 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.03 | \$.05 | \$.03 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.00 | \$2.24 | \$2.06 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 63 | 18 | 81 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 2 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:44

FROM: MOUNT DORA
TO : WINDERMERE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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RESIDENCE

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 7976 | 0.00 | |
| 1 | 14 | 11.24 | 41 | 22 | 18.78 | 140 | 21 | 16.65 | 183 | 57 | 46.67 | |
| 2 | 14 | 7.16 | 28 | 31 | 27.59 | 190 | 13 | 4.26 | 31 | 29 | 39.01 | |
| 3 | 10 | 4.60 | 22 | 26 | 16.50 | 118 | 18 | 4.04 | 37 | 18 | 25.14 | |
| 4 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 8 | 12.18 | 40 | 2 | 12.18 | |
| 5 | 5 | 4.28 | 23 | 0 | 0.00 | 0 | 10 | 4.28 | 46 | 3 | 8.56 | |
| 6 | 2 | 0.72 | 3 | 14 | 8.82 | 63 | 2 | 2.12 | 25 | 3 | 11.66 | |
| 7 | 7 | 4.08 | 14 | 13 | 22.73 | 190 | 8 | 7.36 | 86 | 4 | 34.17 | |
| 8 | 2 | 8.24 | 50 | 2 | 2.22 | 17 | 4 | 4.24 | 50 | 1 | 14.70 | |
| 9 | 10 | 1.44 | 6 | 6 | 1.86 | 11 | 0 | 0.00 | 0 | 1 | 3.30 | |
| 10 | 18 | 0.00 | 0 | 15 | 12.51 | 93 | 3 | 2.18 | 25 | 1 | 14.69 | |
| 11 | 39 | 4.88 | 29 | 22 | 18.06 | 134 | 15 | 7.30 | 80 | 1 | 30.24 | |
| 12 | TOTALS | 60 | 46.64 | 216 | 151 | 129.07 | 956 | 102 | 64.61 | 603 | 8096 | 240.32 |
| 13 | 26+ | 2 | 4.88 | 29 | 22 | 18.06 | 134 | 15 | 7.30 | 80 | 1 | 30.24 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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12

DATE: 03/14/90
TIME: 13:44

BUSINESS FROM: MOUNT DORA
TO : WINDERMERE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1099 | 0.00 |
| 1 | 11 | 13.55 | 53 | 3 | 2.31 | 17 | 17 | 18.44 |
| 2 | 3 | 1.80 | 9 | 5 | 6.77 | 36 | 5 | 10.67 |
| 3 | 5 | 6.46 | 21 | 4 | 1.95 | 7 | 3 | 11.21 |
| 4 | 13 | 11.80 | 64 | 7 | 2.19 | 13 | 0 | 13.99 |
| 5 | 5 | 1.40 | 5 | 0 | 0.00 | 0 | 0 | 1.40 |
| 6 | 7 | 1.64 | 8 | 4 | 6.24 | 49 | 0 | 7.88 |
| 7 | 18 | 5.48 | 26 | 1 | 1.17 | 9 | 6 | 1.32 |
| 8 | 23 | 0.00 | 0 | 7 | 2.91 | 19 | 16 | 3.76 |
| 9 | | | | | | | | 6.67 |
| 10 TOTALS | 51 | 42.13 | 186 | 31 | 23.54 | 150 | 30 | 12.56 |
| // | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:44

FROM: MOUNT DORA
COMBINED
TO : WINDERMERE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 9075 | 0.00 | |
| 2 | 25 | 24.79 | 94 | 25 | 21.09 | 157 | 24 | 19.23 | 188 | 74 | 65.11 | |
| 3 | 17 | 8.96 | 37 | 36 | 34.36 | 226 | 15 | 6.36 | 37 | 34 | 49.68 | |
| 4 | 15 | 11.06 | 43 | 30 | 18.45 | 125 | 21 | 6.84 | 51 | 22 | 36.35 | |
| 5 | 13 | 11.80 | 64 | 7 | 2.19 | 13 | 8 | 12.18 | 40 | 7 | 26.17 | |
| 6 | 10 | 5.68 | 28 | 0 | 0.00 | 0 | 10 | 4.28 | 46 | 4 | 9.96 | |
| 7 | 2 | 0.72 | 3 | 14 | 8.82 | 63 | 2 | 2.12 | 25 | 3 | 11.66 | |
| 8 | 10 | 5.72 | 22 | 17 | 28.97 | 239 | 8 | 7.36 | 86 | 5 | 42.05 | |
| 9 | 2 | 8.24 | 50 | 2 | 2.22 | 17 | 4 | 4.24 | 50 | 1 | 14.70 | |
| 10 | 6 | 1.44 | 6 | 6 | 1.86 | 11 | 0 | 0.00 | 0 | 1 | 3.30 | |
| 11 | 18 | 5.48 | 26 | 16 | 13.68 | 102 | 9 | 3.50 | 37 | 2 | 22.66 | |
| 12 | 23 | 0.00 | 0 | 7 | 2.91 | 19 | 16 | 3.76 | 35 | 1 | 6.67 | |
| 13 | 39 | 4.88 | 29 | 22 | 18.06 | 134 | 15 | 7.30 | 80 | 1 | 30.24 | |
| 14 | TOTALS | 111 | 88.77 | 402 | 182 | 152.61 | 1106 | 132 | 77.17 | 675 | 9230 | 318.55 |
| 15 | 26+ | 2 | 4.88 | 29 | 22 | 18.06 | 134 | 15 | 7.30 | 80 | 1 | 30.24 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

W
W

DATE:03/28/90

TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE

89/10/01 TO 89/10/31

TOLL

SUMMARY TO : WINTER GARDEN

| | | RESIDENCE | BUSINESS | TOTAL |
|--|---------|------------|----------|------------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 544 | 215 | 759 |
| 4. ORIGINATING MESSAGES | | 2,157 | 696 | 2,853 |
| 5. MESSAGE MINUTES | | 11,742 | 2,282 | 14,024 |
| 6. MESSAGE REVENUE | | \$1,743.23 | \$519.67 | \$2,262.90 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 7 | 19 | 8 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .27 | .44 | .30 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.97 | 3.24 | 3.76 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.44 | 3.28 | 4.92 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.81 | \$.75 | \$.79 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.22 | \$.33 | \$.23 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.20 | \$2.42 | \$2.98 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 305 | 116 | 421 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L4/L2) | 4 | 10 | 5 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:56

FROM: MOUNT DORA
TO : WINTER GARDEN
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| | | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|----------|--------------------------------|---------|-------------------------------|---------|--------------------------------|----------|---------|-----------------|---------------|--------------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 7552 0.00 | |
| 1 | 100 | 85.74 | 439 | 80 | 75.96 | 523 | 59 | 23.82 | 241 | 239 185.52 | |
| 2 | 65 | 53.76 | 281 | 53 | 53.61 | 407 | 42 | 18.70 | 171 | 80 126.07 | |
| 3 | 93 | 46.60 | 217 | 55 | 35.67 | 256 | 32 | 14.96 | 159 | 60 97.23 | |
| 4 | 49 | 42.88 | 225 | 49 | 31.41 | 225 | 38 | 13.16 | 136 | 34 87.45 | |
| 5 | 70 | 58.88 | 303 | 42 | 32.70 | 241 | 28 | 15.19 | 120 | 28 106.77 | |
| 6 | 37 | 26.95 | 136 | 51 | 39.06 | 281 | 50 | 23.97 | 234 | 23 89.98 | |
| 7 | 19 | 25.16 | 143 | 58 | 42.78 | 313 | 28 | 13.50 | 104 | 15 81.44 | |
| 8 | 61 | 43.02 | 195 | 27 | 25.57 | 172 | 24 | 9.20 | 97 | 14 77.79 | |
| 9 | 18 | 12.08 | 62 | 25 | 13.65 | 95 | 11 | 5.46 | 60 | 6 31.19 | |
| 10 | 41 | 38.20 | 208 | 11 | 7.11 | 51 | 18 | 10.04 | 78 | 7 55.35 | |
| 11 | 6 | 5.04 | 27 | 15 | 11.31 | 83 | 12 | 5.60 | 61 | 3 21.95 | |
| 12 | 19 | 9.56 | 33 | 6 | 4.70 | 18 | 23 | 10.70 | 79 | 4 24.96 | |
| 13 | 16 | 19.04 | 110 | 31 | 45.63 | 357 | 18 | 15.00 | 169 | 5 79.67 | |
| 14 | 12 | 47.52 | 288 | 25 | 26.17 | 201 | 19 | 22.90 | 272 | 4 96.59 | |
| 15 | 24 | 18.08 | 95 | 10 | 5.58 | 39 | 11 | 4.82 | 52 | 3 28.48 | |
| 16 | 1 | 0.28 | 1 | 5 | 3.45 | 25 | 11 | 4.98 | 54 | 1 8.71 | |
| 17 | 13 | 4.92 | 21 | 19 | 6.99 | 44 | 6 | 1.24 | 11 | 2 13.15 | |
| 18 | 16 | 9.28 | 46 | 18 | 8.82 | 60 | 6 | 1.00 | 8 | 2 19.10 | |
| 19 | 31 | 27.88 | 151 | 22 | 15.18 | 110 | 16 | 6.00 | 63 | 3 49.06 | |
| 20 | 0 | 0.00 | 0 | 17 | 13.65 | 101 | 7 | 1.78 | 17 | 1 15.43 | |
| 21 | 7 | 6.76 | 37 | 12 | 4.68 | 30 | 6 | 2.44 | 26 | 1 13.88 | |
| 22 | 3 | 1.16 | 5 | 23 | 21.39 | 161 | 4 | 0.56 | 4 | 1 23.11 | |
| 23 | 0 | 0.00 | 0 | 23 | 27.59 | 215 | 8 | 4.88 | 55 | 1 32.47 | |
| 24 | 14 | 13.52 | 78 | 32 | 38.60 | 306 | 20 | 15.52 | 179 | 2 67.64 | |
| 25 | 13 | 13.08 | 72 | 16 | 18.16 | 106 | 9 | 4.30 | 47 | 1 35.54 | |
| 26 | 22 | 28.88 | 164 | 17 | 8.01 | 54 | 6 | 1.24 | 11 | 1 38.13 | |
| 27 | 5 | 9.84 | 63 | 36 | 101.28 | 817 | 6 | 3.92 | 32 | 1 115.04 | |
| 28 | 21 | 12.28 | 61 | 18 | 7.50 | 49 | 13 | 3.26 | 31 | 1 23.04 | |
| 29 | 54 | 7 | 21.92 | 88 | 40.61 | 124 | 22 | 35.96 | 158 | 1 98.49 | |
| 30 | TOTALS | 783 | 682.31 | 3549 | 821 | 766.82 | 5464 | 553 | 294.10 | 2729 | 8096 1743.23 |
| 31 | 26+ | 85 | 100.68 | 531 | 190 | 263.14 | 1832 | 88 | 69.64 | 517 | 9 433.40 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:56

FROM: MOUNT DORA
TO : WINTER GARDEN
BUSINESS

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGC TOLL

| | | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | | | | | |
|----|----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|----------|---------|---------|-----------------|---------------|
| | MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 919 | 0.00 |
| 2 | 1 | 75 | 64.91 | 239 | 13 | 15.74 | 61 | 11 | 7.92 | 22 | 99 | 88.57 |
| 3 | 2 | 62 | 52.92 | 203 | 10 | 8.28 | 24 | 18 | 14.50 | 49 | 45 | 75.70 |
| 4 | 3 | 61 | 54.57 | 200 | 10 | 15.68 | 94 | 13 | 10.19 | 52 | 28 | 80.44 |
| 5 | 4 | 29 | 20.04 | 66 | 6 | 3.10 | 13 | 1 | 1.14 | 1 | 9 | 24.28 |
| 6 | 5 | 27 | 10.76 | 47 | 4 | 0.84 | 4 | 4 | 1.64 | 5 | 7 | 13.24 |
| 7 | 6 | 8 | 5.82 | 21 | 3 | 4.24 | 6 | 7 | 6.54 | 14 | 3 | 16.60 |
| 8 | 7 | 34 | 25.89 | 80 | 0 | 0.00 | 0 | 1 | 1.22 | 2 | 5 | 27.10 |
| 9 | 8 | 18 | 10.63 | 47 | 4 | 1.08 | 6 | 2 | 0.76 | 8 | 3 | 12.52 |
| 10 | 9 | 18 | 10.00 | 49 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 2 | 10.00 |
| 11 | 10 | 27 | 17.32 | 88 | 8 | 11.56 | 82 | 5 | 1.66 | 17 | 4 | 30.54 |
| 12 | 13 | 13 | 7.16 | 35 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 7.16 |
| 13 | 15 | 27 | 21.84 | 110 | 3 | 0.63 | 3 | 0 | 0.00 | 0 | 2 | 22.47 |
| 14 | 16 | 15 | 16.31 | 86 | 0 | 0.00 | 0 | 1 | 0.22 | 2 | 1 | 16.53 |
| 15 | 17 | 24 | 16.64 | 86 | 1 | 0.57 | 4 | 9 | 3.74 | 40 | 2 | 20.95 |
| 16 | 18 | 18 | 6.48 | 27 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 6.48 |
| 17 | 29 | 20 | 11.52 | 57 | 6 | 4.50 | 33 | 3 | 1.70 | 19 | 1 | 17.72 |
| 18 | 37 | 37 | 20.60 | 101 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 20.60 |
| 19 | 40 | 27 | 20.84 | 110 | 5 | 4.89 | 37 | 8 | 3.04 | 32 | 1 | 28.77 |
| 20 | TOTALS | 540 | 394.29 | 1652 | 73 | 71.11 | 367 | 83 | 54.27 | 263 | 1134 | 519.67 |
| 21 | 26+ | 84 | 52.96 | 268 | 11 | 9.39 | 70 | 11 | 4.74 | 51 | 3 | 67.09 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 13:56

FROM: MOUNT DORA
TO : WINTER GARDEN
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| | | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE | | | |
|----|----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|------|------|---------|
| | MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | | |
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | | | |
| 2 | 175 | 150.65 | 678 | 93 | 91.70 | 584 | 70 | 31.74 | 263 | | | |
| 3 | 127 | 106.68 | 484 | 63 | 61.89 | 431 | 60 | 33.20 | 220 | | | |
| 4 | 154 | 101.17 | 417 | 65 | 51.35 | 350 | 45 | 25.15 | 211 | | | |
| 5 | 78 | 62.92 | 291 | 55 | 34.51 | 238 | 39 | 14.30 | 137 | | | |
| 6 | 97 | 69.64 | 350 | 46 | 33.54 | 245 | 32 | 16.83 | 125 | | | |
| 7 | 45 | 32.77 | 157 | 54 | 43.30 | 287 | 57 | 30.51 | 125 | | | |
| 8 | 53 | 51.04 | 223 | 58 | 42.78 | 313 | 29 | 14.72 | 248 | | | |
| 9 | 79 | 53.70 | 242 | 31 | 26.65 | 178 | 26 | 9.96 | 106 | | | |
| 10 | 36 | 22.08 | 111 | 25 | 13.65 | 95 | 11 | 5.46 | 105 | | | |
| 11 | 68 | 55.52 | 296 | 19 | 18.67 | 133 | 23 | 11.70 | 8 | | | |
| 12 | 6 | 5.04 | 27 | 15 | 11.31 | 83 | 12 | 5.60 | 95 | | | |
| 13 | 19 | 9.56 | 33 | 6 | 4.70 | 18 | 23 | 10.70 | 61 | | | |
| 14 | 29 | 26.20 | 145 | 31 | 45.63 | 357 | 18 | 15.00 | 79 | | | |
| 15 | 12 | 47.52 | 288 | 25 | 26.17 | 201 | 19 | 22.90 | 169 | | | |
| 16 | 51 | 39.92 | 205 | 13 | 6.21 | 42 | 11 | 4.82 | 272 | | | |
| 17 | 15 | 16.31 | 86 | 0 | 0.00 | 0 | 1 | 0.22 | 52 | | | |
| 18 | 25 | 16.92 | 87 | 6 | 4.02 | 29 | 20 | 8.72 | 5 | | | |
| 19 | 18 | 6.48 | 27 | 0 | 0.00 | 0 | 0 | 0.00 | 94 | | | |
| 20 | 13 | 4.92 | 21 | 19 | 6.99 | 44 | 6 | 1.24 | 0 | | | |
| 21 | 16 | 9.28 | 46 | 18 | 8.82 | 60 | 6 | 1.00 | 11 | | | |
| 22 | 31 | 27.88 | 151 | 22 | 15.18 | 110 | 16 | 6.00 | 2 | | | |
| 23 | 0 | 0.00 | 0 | 17 | 13.65 | 101 | 7 | 1.78 | 63 | | | |
| 24 | 7 | 6.76 | 37 | 12 | 4.68 | 30 | 6 | 2.44 | 17 | | | |
| 25 | 20 | 11.52 | 57 | 6 | 4.50 | 33 | 3 | 1.70 | 26 | | | |
| 26 | 3 | 1.16 | 5 | 23 | 21.39 | 161 | 4 | 0.56 | 19 | | | |
| 27 | 0 | 0.00 | 0 | 23 | 27.59 | 215 | 8 | 4.88 | 4 | | | |
| 28 | 14 | 13.52 | 78 | 32 | 38.60 | 306 | 20 | 15.52 | 55 | | | |
| 29 | 37 | 20.60 | 101 | 0 | 0.00 | 0 | 0 | 0.00 | 179 | | | |
| 30 | 13 | 13.08 | 72 | 16 | 18.16 | 106 | 9 | 4.30 | 0 | | | |
| 31 | 27 | 20.84 | 110 | 5 | 4.89 | 37 | 8 | 3.04 | 47 | | | |
| 32 | 22 | 28.88 | 164 | 17 | 8.01 | 54 | 6 | 1.24 | 32 | | | |
| 33 | 5 | 9.84 | 63 | 36 | 101.28 | 817 | 6 | 3.92 | 11 | | | |
| 34 | 21 | 12.28 | 61 | 18 | 7.50 | 49 | 13 | 3.26 | 32 | | | |
| 35 | 7 | 21.92 | 88 | 25 | 40.61 | 124 | 22 | 35.96 | 31 | | | |
| 36 | TOTALS | 1323 | 1076.60 | 5201 | 894 | 837.93 | 5831 | 636 | 348.37 | 2992 | 9230 | 2262.91 |
| 37 | 26+ | 169 | 153.64 | 799 | 201 | 272.53 | 1902 | 99 | 74.38 | 568 | 12 | 500.5 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

W
V

DATE: 03/28/90
TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE 89/10/01 TO 89/10/31
SUMMARY TO : WINTER PARK

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-------------|------------|-------------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 3,444 | 679 | 4,123 |
| 4. ORIGINATING MESSAGES | | 23,772 | 9,794 | 33,566 |
| 5. MESSAGE MINUTES | | 99,002 | 30,869 | 129,871 |
| 6. MESSAGE REVENUE | | \$20,508.38 | \$8,601.03 | \$29,109.41 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 43 | 60 | 45 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 2.94 | 6.25 | 3.47 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 6.90 | 14.42 | 8.14 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.16 | 3.15 | 3.87 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.86 | \$.88 | \$.87 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$2.53 | \$5.49 | \$3.01 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$5.95 | \$12.67 | \$7.06 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 2,497 | 566 | 3,063 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 31 | 50 | 33 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 14:11

FROM: MOUNT DORA
TO : WINTER PARK
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FGC TOLL

| MESSAGES | MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|----------|--------------------------------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 4652 | 0.00 |
| 2 | 479 | 447.42 | 1618 | 244 | 301.10 | 1552 | 224 | 147.56 | 1128 | 947 | 896.08 | |
| 3 | 467 | 425.03 | 1536 | 256 | 268.86 | 1411 | 203 | 109.01 | 819 | 463 | 802.90 | |
| 4 | 579 | 513.73 | 1864 | 311 | 346.07 | 1846 | 262 | 168.19 | 1280 | 384 | 1027.99 | |
| 5 | 500 | 432.31 | 1539 | 311 | 364.75 | 1943 | 213 | 131.67 | 1002 | 256 | 928.73 | |
| 6 | 538 | 456.60 | 1638 | 269 | 256.96 | 1373 | 213 | 106.23 | 814 | 204 | 819.79 | |
| 7 | 488 | 422.65 | 1539 | 281 | 277.64 | 1446 | 227 | 122.81 | 869 | 166 | 823.10 | |
| 8 | 473 | 418.48 | 1555 | 284 | 284.42 | 1438 | 216 | 113.75 | 808 | 139 | 816.65 | |
| 9 | 408 | 366.43 | 1278 | 239 | 213.81 | 1121 | 177 | 79.88 | 593 | 103 | 660.12 | |
| 10 | 537 | 517.87 | 1984 | 259 | 305.01 | 1669 | 203 | 116.66 | 851 | 111 | 939.54 | |
| 11 | 288 | 275.82 | 987 | 220 | 247.50 | 1290 | 182 | 111.61 | 741 | 69 | 634.93 | |
| 12 | 281 | 260.83 | 975 | 209 | 271.35 | 1456 | 148 | 74.37 | 548 | 58 | 606.55 | |
| 13 | 240 | 216.04 | 743 | 211 | 223.68 | 1216 | 161 | 98.44 | 770 | 51 | 538.16 | |
| 14 | 305 | 282.76 | 1001 | 175 | 191.42 | 1003 | 170 | 82.85 | 585 | 50 | 557.03 | |
| 15 | 237 | 251.65 | 969 | 180 | 218.21 | 1185 | 87 | 52.82 | 401 | 36 | 522.68 | |
| 16 | 242 | 225.72 | 809 | 196 | 207.13 | 1067 | 162 | 117.18 | 877 | 40 | 550.03 | |
| 17 | 178 | 145.76 | 542 | 132 | 123.48 | 654 | 74 | 42.49 | 334 | 24 | 311.73 | |
| 18 | 264 | 277.44 | 1080 | 171 | 214.49 | 1168 | 126 | 68.32 | 501 | 33 | 560.25 | |
| 19 | 250 | 221.60 | 817 | 214 | 215.20 | 1154 | 184 | 106.00 | 811 | 36 | 542.80 | |
| 20 | 175 | 177.36 | 680 | 157 | 216.22 | 1222 | 124 | 101.62 | 818 | 24 | 495.20 | |
| 21 | 103 | 102.02 | 353 | 111 | 125.62 | 696 | 46 | 23.34 | 172 | 13 | 250.98 | |
| 22 | 108 | 108.25 | 419 | 72 | 71.36 | 381 | 93 | 30.55 | 222 | 13 | 210.16 | |
| 23 | 116 | 88.43 | 329 | 180 | 173.77 | 903 | 122 | 73.95 | 586 | 19 | 336.15 | |
| 24 | 171 | 136.04 | 474 | 108 | 98.67 | 459 | 89 | 38.20 | 271 | 16 | 272.91 | |
| 25 | 160 | 138.45 | 485 | 144 | 109.52 | 570 | 80 | 47.49 | 376 | 16 | 295.46 | |
| 26 | 66 | 77.08 | 234 | 30 | 34.44 | 134 | 29 | 13.87 | 107 | 5 | 125.39 | |
| 27 | 98 | 92.64 | 325 | 109 | 103.51 | 542 | 79 | 31.46 | 215 | 11 | 227.61 | |
| 28 | 91 | 79.47 | 302 | 69 | 74.65 | 396 | 83 | 42.76 | 331 | 9 | 196.88 | |
| 29 | 96 | 74.27 | 277 | 94 | 65.61 | 338 | 34 | 20.09 | 159 | 8 | 159.97 | |
| 30 | 47 | 62.75 | 246 | 42 | 39.40 | 205 | 27 | 9.16 | 67 | 4 | 111.31 | |
| 31 | 98 | 75.49 | 277 | 92 | 100.80 | 537 | 50 | 23.28 | 175 | 8 | 199.57 | |
| 32 | 90 | 63.72 | 234 | 58 | 52.66 | 279 | 38 | 16.99 | 128 | 6 | 133.37 | |
| 33 | 186 | 195.34 | 762 | 126 | 100.75 | 523 | 72 | 45.88 | 362 | 12 | 341.97 | |
| 34 | 45 | 49.11 | 193 | 14 | 16.61 | 90 | 7 | 3.37 | 19 | 2 | 69.09 | |
| 35 | 96 | 81.25 | 303 | 87 | 70.73 | 371 | 89 | 45.57 | 355 | 8 | 197.55 | |
| 36 | 30 | 18.25 | 65 | 0 | 0.00 | 0 | 5 | 2.69 | 21 | 1 | 20.94 | |
| 37 | 59 | 81.98 | 331 | 59 | 37.78 | 188 | 26 | 12.67 | 98 | 4 | 132.43 | |
| 38 | 81 | 68.02 | 257 | 33 | 38.28 | 207 | 34 | 12.29 | 90 | 4 | 118.59 | |
| 39 | 63 | 45.80 | 169 | 22 | 31.69 | 176 | 29 | 16.28 | 128 | 3 | 93.77 | |
| 40 | 81 | 86.64 | 323 | 138 | 108.89 | 563 | 93 | 32.10 | 227 | 8 | 227.63 | |
| 41 | 96 | 94.97 | 367 | 44 | 37.24 | 196 | 20 | 11.20 | 85 | 4 | 143.41 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

b39

DATE: 03/14/90
TIME: 14:11

FROM: MOUNT DORA
TO : WINTER PARK
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| 1 | 41 | 73 | 60.87 | 230 | 29 | 23.14 | 121 | 21 | 5.96 | 42 | | | 3 | 89.97 |
| 2 | 42 | 62 | 48.91 | 183 | 104 | 77.62 | 403 | 44 | 15.80 | 117 | | | 5 | 142.33 |
| 3 | 43 | 90 | 82.37 | 305 | 66 | 66.93 | 358 | 59 | 23.08 | 173 | | | 5 | 172.38 |
| 4 | 44 | 23 | 19.09 | 72 | 15 | 13.44 | 71 | 6 | 3.69 | 12 | | | 1 | 36.22 |
| 5 | 45 | 97 | 85.36 | 325 | 94 | 97.91 | 525 | 124 | 58.03 | 434 | | | 7 | 241.30 |
| 6 | 46 | 86 | 113.19 | 451 | 55 | 63.59 | 345 | 43 | 27.35 | 218 | | | 4 | 204.13 |
| 7 | 48 | 49 | 41.27 | 156 | 37 | 35.82 | 191 | 10 | 5.94 | 47 | | | 2 | 83.03 |
| 8 | 49 | 143 | 86.19 | 302 | 63 | 63.67 | 329 | 39 | 17.50 | 134 | | | 5 | 167.36 |
| 9 | 50 | 51 | 40.57 | 152 | 57 | 32.54 | 163 | 42 | 18.92 | 137 | | | 3 | 92.03 |
| 10 | 51 | 31 | 18.36 | 65 | 22 | 14.65 | 75 | 49 | 15.84 | 106 | | | 2 | 48.85 |
| 11 | 52 | 27 | 20.22 | 75 | 51 | 51.06 | 273 | 26 | 8.53 | 62 | | | 2 | 79.81 |
| 12 | 53 | 20 | 15.08 | 56 | 13 | 16.90 | 92 | 20 | 11.31 | 89 | | | 1 | 43.29 |
| 13 | 54 | 134 | 129.05 | 497 | 63 | 55.09 | 285 | 73 | 27.51 | 205 | | | 5 | 211.65 |
| 14 | 56 | 10 | 9.61 | 37 | 25 | 13.85 | 69 | 21 | 4.13 | 26 | | | 1 | 27.59 |
| 15 | 57 | 7 | 3.07 | 10 | 17 | 17.19 | 92 | 33 | 19.16 | 142 | | | 1 | 39.42 |
| 16 | 58 | 98 | 79.78 | 300 | 40 | 34.53 | 182 | 36 | 13.09 | 97 | | | 3 | 127.40 |
| 17 | 60 | 17 | 21.65 | 86 | 20 | 34.41 | 140 | 23 | 32.93 | 167 | | | 1 | 88.99 |
| 18 | 61 | 30 | 15.95 | 55 | 22 | 15.87 | 82 | 9 | 8.18 | 67 | | | 1 | 40.00 |
| 19 | 65 | 23 | 17.71 | 66 | 25 | 19.18 | 100 | 17 | 7.00 | 53 | | | 1 | 43.89 |
| 20 | 66 | 19 | 27.94 | 70 | 15 | 12.50 | 57 | 32 | 49.25 | 233 | | | 1 | 89.69 |
| 21 | 67 | 66 | 53.27 | 187 | 44 | 25.21 | 109 | 24 | 7.33 | 35 | | | 2 | 85.81 |
| 22 | 70 | 6 | 3.65 | 13 | 41 | 30.08 | 150 | 23 | 9.51 | 72 | | | 1 | 43.24 |
| 23 | 71 | 65 | 54.76 | 207 | 5 | 2.80 | 14 | 1 | 0.17 | 1 | | | 1 | 57.73 |
| 24 | 72 | 42 | 42.97 | 169 | 21 | 27.41 | 145 | 9 | 6.00 | 48 | | | 1 | 76.38 |
| 25 | 73 | 53 | 52.75 | 204 | 7 | 3.99 | 20 | 13 | 11.29 | 74 | | | 1 | 68.03 |
| 26 | 74 | 114 | 152.82 | 615 | 116 | 115.17 | 618 | 66 | 32.84 | 255 | | | 4 | 300.83 |
| 27 | 75 | 27 | 25.51 | 98 | 38 | 77.46 | 487 | 10 | 4.89 | 38 | | | 1 | 107.86 |
| 28 | 78 | 169 | 116.57 | 426 | 40 | 24.51 | 124 | 25 | 6.65 | 46 | | | 3 | 147.73 |
| 29 | 81 | 32 | 34.28 | 136 | 36 | 21.97 | 111 | 13 | 4.85 | 36 | | | 1 | 61.10 |
| 30 | 82 | 6 | 7.33 | 29 | 45 | 96.61 | 547 | 31 | 27.54 | 225 | | | 1 | 131.48 |
| 31 | 83 | 43 | 63.15 | 254 | 21 | 25.45 | 138 | 19 | 11.71 | 93 | | | 1 | 100.31 |
| 32 | 89 | 28 | 15.84 | 56 | 39 | 19.60 | 96 | 22 | 7.96 | 59 | | | 1 | 43.40 |
| 33 | 90 | 75 | 50.11 | 183 | 68 | 48.39 | 250 | 37 | 14.64 | 110 | | | 2 | 113.14 |
| 34 | 103 | 55 | 39.80 | 147 | 36 | 22.63 | 115 | 12 | 6.16 | 48 | | | 1 | 68.59 |
| 35 | 117 | 81 | 79.75 | 308 | 28 | 50.16 | 278 | 8 | 4.11 | 30 | | | 1 | 134.02 |
| 36 | TOTALS | 10862 | 9884.27 | 36404 | 7369 | 7590.61 | 40123 | 5541 | 3033.50 | 22475 | | | 8096 | 20508.38 |
| 37 | 26+ | 3209 | 2898.50 | 10956 | 2405 | 2229.93 | 11766 | 1726 | 854.64 | 6191 | | | 168 | 5983.07 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

OK

DATE: 03/14/90
TIME: 14:11

BUSINESS FROM: MOUNT DORA
TO : WINTER PARK

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 455 | 0.00 |
| 1 | 76 | 87.38 | 282 | 18 | 16.18 | 48 | 19 | 13.60 | 69 | 113 | 117.16 |
| 2 | 137 | 119.34 | 374 | 14 | 18.63 | 64 | 21 | 17.06 | 80 | 86 | 155.03 |
| 3 | 111 | 93.37 | 292 | 18 | 24.53 | 79 | 15 | 9.29 | 26 | 48 | 127.19 |
| 4 | 163 | 133.07 | 443 | 15 | 19.52 | 75 | 22 | 18.21 | 68 | 50 | 170.80 |
| 5 | 113 | 107.09 | 351 | 19 | 24.23 | 103 | 18 | 15.58 | 79 | 30 | 146.90 |
| 6 | 128 | 135.43 | 420 | 12 | 15.07 | 66 | 22 | 14.03 | 58 | 27 | 164.53 |
| 7 | 164 | 161.33 | 523 | 15 | 12.34 | 43 | 24 | 14.54 | 74 | 29 | 188.21 |
| 8 | 134 | 149.49 | 500 | 39 | 37.50 | 120 | 27 | 24.45 | 74 | 25 | 211.44 |
| 9 | 134 | 143.60 | 407 | 36 | 47.14 | 186 | 28 | 26.39 | 84 | 22 | 217.13 |
| 10 | 140 | 135.52 | 414 | 31 | 26.68 | 119 | 29 | 14.48 | 71 | 20 | 176.68 |
| 11 | 126 | 137.76 | 430 | 34 | 42.78 | 150 | 27 | 23.58 | 65 | 17 | 204.12 |
| 12 | 147 | 128.85 | 441 | 29 | 20.24 | 84 | 16 | 15.10 | 74 | 16 | 164.19 |
| 13 | 152 | 135.79 | 409 | 35 | 33.03 | 112 | 21 | 14.79 | 45 | 16 | 183.61 |
| 14 | 169 | 161.67 | 471 | 23 | 24.99 | 94 | 18 | 14.07 | 51 | 15 | 200.73 |
| 15 | 60 | 51.36 | 162 | 12 | 9.19 | 32 | 18 | 15.70 | 87 | 6 | 76.25 |
| 16 | 95 | 73.27 | 234 | 24 | 17.29 | 59 | 9 | 9.87 | 49 | 8 | 100.43 |
| 17 | 99 | 87.52 | 281 | 19 | 12.88 | 56 | 18 | 24.34 | 62 | 8 | 124.74 |
| 18 | 91 | 101.66 | 280 | 6 | 5.12 | 11 | 11 | 10.97 | 38 | 6 | 117.75 |
| 19 | 94 | 114.17 | 316 | 23 | 31.97 | 72 | 16 | 14.95 | 40 | 7 | 161.09 |
| 20 | 30 | 46.19 | 188 | 10 | 8.54 | 45 | 0 | 0.00 | 0 | 2 | 54.73 |
| 21 | 149 | 125.83 | 453 | 8 | 4.76 | 24 | 11 | 4.61 | 35 | 8 | 135.20 |
| 22 | 119 | 95.69 | 270 | 9 | 8.02 | 12 | 4 | 1.02 | 7 | 6 | 104.73 |
| 23 | 73 | 93.92 | 243 | 9 | 13.29 | 28 | 10 | 9.08 | 20 | 4 | 116.29 |
| 24 | 98 | 89.25 | 264 | 25 | 34.57 | 150 | 21 | 19.34 | 102 | 6 | 143.16 |
| 25 | 74 | 85.24 | 220 | 30 | 34.69 | 89 | 46 | 60.08 | 188 | 6 | 180.01 |
| 26 | 73 | 67.68 | 255 | 5 | 1.42 | 6 | 0 | 0.00 | 0 | 3 | 69.10 |
| 27 | 106 | 98.76 | 292 | 22 | 15.93 | 65 | 7 | 7.22 | 28 | 5 | 121.91 |
| 28 | 141 | 125.53 | 424 | 44 | 31.71 | 103 | 39 | 21.08 | 135 | 8 | 178.32 |
| 29 | 93 | 99.19 | 327 | 30 | 39.33 | 152 | 22 | 19.35 | 84 | 5 | 157.87 |
| 30 | 48 | 57.35 | 109 | 5 | 8.09 | 20 | 7 | 8.21 | 16 | 2 | 73.65 |
| 31 | 24 | 16.67 | 61 | 0 | 0.00 | 0 | 7 | 2.45 | 18 | 1 | 19.12 |
| 32 | 45 | 32.37 | 121 | 13 | 15.17 | 82 | 6 | 1.70 | 12 | 2 | 49.24 |
| 33 | 81 | 64.94 | 236 | 23 | 14.84 | 70 | 28 | 14.45 | 95 | 4 | 94.23 |
| 34 | 86 | 64.89 | 261 | 13 | 4.97 | 23 | 3 | 0.97 | 7 | 3 | 70.83 |
| 35 | 69 | 66.85 | 212 | 23 | 12.89 | 60 | 13 | 6.25 | 31 | 3 | 85.99 |
| 36 | 33 | 31.00 | 119 | 1 | 0.77 | 4 | 2 | 1.37 | 11 | 1 | 33.14 |
| 37 | 72 | 44.49 | 159 | 2 | 1.53 | 8 | 0 | 0.00 | 0 | 2 | 46.02 |
| 38 | 182 | 178.65 | 672 | 27 | 23.92 | 99 | 19 | 14.24 | 65 | 6 | 216.81 |
| 39 | 23 | 31.61 | 46 | 8 | 8.87 | 13 | 9 | 12.32 | 16 | 1 | 52.80 |
| 40 | 32 | 26.06 | 98 | 1 | 1.29 | 7 | 8 | 3.65 | 28 | 1 | 31.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 14:11

**UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89**

EA185A0A/012

PAGE
4

BUSINESS FROM: MOUNT DORA
TO : WINTER PARK

FGC TOLL

| | | **** DAY (8-5) **** | NO DISCOUNTS | **** EVENING (5-11) **** | DISCOUNTED** | **** NIGHT + WEEKEND **** | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE | | | | |
|----------|---------------|---------------------|--------------|--------------------------|--------------|---------------------------|--------------|-----------------|---------------|--------|------|---------|---------|
| MESSAGES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MESSAGES | REVENUE | | | | | | |
| 1 | 42 | 74 | 57.50 | 198 | 4 | 1.17 | 5 | 6 | 59.92 | | | | |
| 2 | 43 | 85 | 73.98 | 281 | 1 | 2.49 | 14 | 0 | 76.47 | | | | |
| 3 | 44 | 42 | 24.63 | 87 | 2 | 0.85 | 4 | 0 | 25.48 | | | | |
| 4 | 46 | 47 | 25.41 | 88 | 29 | 15.71 | 78 | 16 | 53.25 | | | | |
| 5 | 47 | 86 | 83.31 | 270 | 2 | 1.71 | 9 | 6 | 86.72 | | | | |
| 6 | 48 | 47 | 61.29 | 244 | 1 | 0.60 | 3 | 0 | 61.89 | | | | |
| 7 | 49 | 46 | 35.66 | 120 | 2 | 1.02 | 5 | 1 | 37.19 | | | | |
| 8 | 50 | 71 | 81.26 | 315 | 60 | 57.06 | 306 | 19 | 145.20 | | | | |
| 9 | 51 | 37 | 39.66 | 156 | 25 | 18.71 | 97 | 40 | 75.32 | | | | |
| 10 | 52 | 45 | 29.10 | 105 | 1 | 0.60 | 3 | 6 | 32.66 | | | | |
| 11 | 53 | 44 | 40.49 | 155 | 0 | 0.00 | 0 | 9 | 43.05 | | | | |
| 12 | 54 | 20 | 9.10 | 30 | 27 | 11.59 | 55 | 7 | 22.22 | | | | |
| 13 | 55 | 147 | 136.69 | 524 | 6 | 3.57 | 18 | 12 | 146.18 | | | | |
| 14 | 58 | 69 | 63.03 | 239 | 22 | 26.36 | 143 | 25 | 112.78 | | | | |
| 15 | 59 | 54 | 35.95 | 134 | 4 | 3.24 | 17 | 1 | 39.36 | | | | |
| 16 | 65 | 124 | 103.93 | 323 | 4 | 2.05 | 10 | 2 | 106.32 | | | | |
| 17 | 66 | 127 | 110.12 | 403 | 2 | 1.19 | 6 | 3 | 114.42 | | | | |
| 18 | 67 | 120 | 118.06 | 454 | 64 | 62.10 | 253 | 17 | 197.11 | | | | |
| 19 | 69 | 92 | 84.27 | 305 | 12 | 6.08 | 24 | 34 | 104.37 | | | | |
| 20 | 71 | 67 | 39.62 | 141 | 2 | 0.67 | 3 | 2 | 40.63 | | | | |
| 21 | 76 | 71 | 45.42 | 157 | 3 | 1.10 | 5 | 2 | 46.86 | | | | |
| 22 | 83 | 77 | 64.27 | 235 | 2 | 0.67 | 3 | 4 | 66.30 | | | | |
| 23 | 84 | 35 | 51.08 | 201 | 31 | 27.27 | 144 | 18 | 91.60 | | | | |
| 24 | 92 | 89 | 74.06 | 271 | 1 | 0.77 | 4 | 2 | 75.28 | | | | |
| 25 | 105 | 85 | 89.16 | 272 | 3 | 10.16 | 14 | 17 | 107.89 | | | | |
| 26 | 106 | 76 | 74.08 | 286 | 26 | 8.75 | 39 | 4 | 83.74 | | | | |
| 27 | 108 | 100 | 98.7 | 364 | 7 | 3.47 | 17 | 1 | 102.36 | | | | |
| 28 | 118 | 111 | 72.4 | 262 | 1 | 0.25 | 1 | 6 | 74.20 | | | | |
| 29 | 132 | 106 | 96.83 | 354 | 15 | 11.50 | 60 | 11 | 112.25 | | | | |
| 30 | 133 | 62 | 34.58 | 112 | 22 | 10.18 | 49 | 49 | 58.66 | | | | |
| 31 | 145 | 131 | 97.21 | 360 | 6 | 13.05 | 73 | 8 | 112.30 | | | | |
| 32 | 191 | 173 | 203.81 | 796 | 9 | 5.15 | 20 | 9 | 212.77 | | | | |
| 33 | 192 | 177 | 115.15 | 418 | 6 | 2.71 | 13 | 9 | 120.29 | | | | |
| 34 | 223 | 203 | 179.51 | 666 | 0 | 0.00 | 0 | 20 | 187.47 | | | | |
| 35 | 303 | 300 | 230.80 | 835 | 2 | 0.67 | 3 | 1 | 231.75 | | | | |
| 36 | 428 | 319 | 240.13 | 890 | 33 | 28.27 | 149 | 76 | 294.64 | | | | |
| 37 | TOTALS | 7543 | 6820.17 | 23091 | 1167 | 1064.65 | 4280 | 1084 | 716.21 | 3498 | 1134 | 8601.03 | |
| 38 | TOTALS | 26+ | 4667 | 4026.38 | 16623 | 656 | 521.67 | 2359 | 613 | 311.08 | 1952 | 98 | 4858.93 |

THIS REPORT INCLUDES TOLL TYPES: TOLL REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 14:11

FROM: MOUNT DORA
TO : WINTER PARK
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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5

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 | 0 | 555 | 534.80 | 1900 | 262 | 317.28 | 1600 | 243 | 161.16 | 1197 | 5107 | 0.00 |
| 2 | 604 | 544.37 | 1910 | 270 | 287.49 | 1475 | 224 | 126.07 | 899 | 1060 | 1013.24 | |
| 3 | 690 | 607.10 | 2156 | 329 | 370.60 | 1925 | 277 | 177.48 | 1306 | 549 | 957.93 | |
| 4 | 663 | 565.38 | 1982 | 326 | 384.27 | 2018 | 235 | 149.88 | 1070 | 432 | 1155.18 | |
| 5 | 651 | 563.69 | 1989 | 288 | 281.19 | 1476 | 231 | 121.81 | 893 | 306 | 1099.53 | |
| 6 | 616 | 558.08 | 1959 | 293 | 292.71 | 1512 | 249 | 136.84 | 927 | 234 | 966.69 | |
| 7 | 637 | 579.81 | 2078 | 299 | 296.76 | 1481 | 240 | 128.29 | 882 | 193 | 987.63 | |
| 8 | 542 | 515.92 | 1778 | 278 | 251.31 | 1241 | 204 | 104.33 | 667 | 168 | 1004.86 | |
| 9 | 671 | 661.47 | 2391 | 295 | 352.15 | 1855 | 231 | 143.05 | 935 | 128 | 871.56 | |
| 10 | 428 | 411.34 | 1401 | 251 | 274.18 | 1409 | 211 | 126.09 | 812 | 133 | 1156.67 | |
| 11 | 407 | 398.59 | 1405 | 243 | 314.13 | 1606 | 175 | 97.95 | 613 | 89 | 811.61 | |
| 12 | 387 | 344.89 | 1184 | 240 | 243.92 | 1300 | 177 | 113.54 | 844 | 75 | 810.67 | |
| 13 | 457 | 418.55 | 1410 | 210 | 224.45 | 1115 | 191 | 97.64 | 630 | 67 | 702.35 | |
| 14 | 406 | 413.32 | 1440 | 203 | 243.20 | 1279 | 105 | 66.89 | 452 | 66 | 740.64 | |
| 15 | 302 | 277.08 | 971 | 208 | 216.32 | 1099 | 180 | 132.88 | 964 | 51 | 723.41 | |
| 16 | 273 | 219.03 | 776 | 156 | 140.77 | 713 | 83 | 52.36 | 383 | 46 | 626.28 | |
| 17 | 363 | 364.96 | 1361 | 190 | 227.37 | 1224 | 144 | 92.66 | 563 | 32 | 412.16 | |
| 18 | 341 | 323.26 | 1097 | 220 | 220.32 | 1165 | 195 | 116.97 | 849 | 41 | 684.99 | |
| 19 | 269 | 291.53 | 996 | 180 | 248.19 | 1294 | 140 | 116.57 | 858 | 42 | 660.55 | |
| 20 | 133 | 148.21 | 541 | 121 | 134.16 | 741 | 46 | 23.34 | 172 | 31 | 656.29 | |
| 21 | 257 | 234.08 | 872 | 80 | 76.12 | 405 | 104 | 35.16 | 257 | 15 | 305.71 | |
| 22 | 235 | 184.12 | 599 | 189 | 181.79 | 915 | 126 | 74.97 | 593 | 21 | 345.36 | |
| 23 | 244 | 229.96 | 717 | 117 | 111.96 | 487 | 99 | 47.28 | 291 | 25 | 940.88 | |
| 24 | 258 | 227.70 | 749 | 169 | 144.09 | 720 | 101 | 66.83 | 478 | 20 | 389.20 | |
| 25 | 140 | 162.32 | 454 | 60 | 69.13 | 223 | 75 | 73.95 | 295 | 22 | 438.62 | |
| 26 | 171 | 160.32 | 580 | 114 | 104.93 | 548 | 79 | 31.46 | 215 | 11 | 305.40 | |
| 27 | 197 | 178.23 | 594 | 91 | 90.58 | 461 | 90 | 49.98 | 359 | 14 | 296.71 | |
| 28 | 237 | 199.80 | 701 | 138 | 97.32 | 441 | 73 | 41.17 | 294 | 14 | 318.79 | |
| 29 | 140 | 161.94 | 573 | 72 | 78.73 | 357 | 49 | 28.51 | 151 | 9 | 338.29 | |
| 30 | 146 | 132.84 | 386 | 97 | 108.89 | 557 | 57 | 31.49 | 191 | 10 | 269.18 | |
| 31 | 114 | 80.39 | 295 | 58 | 52.66 | 279 | 45 | 19.44 | 146 | 7 | 273.22 | |
| 32 | 231 | 227.71 | 883 | 139 | 115.92 | 605 | 78 | 47.58 | 374 | 14 | 152.49 | |
| 33 | 126 | 114.05 | 429 | 37 | 31.45 | 160 | 35 | 17.82 | 114 | 6 | 391.21 | |
| 34 | 182 | 146.14 | 544 | 100 | 75.70 | 394 | 92 | 46.54 | 362 | 11 | 163.32 | |
| 35 | 99 | 85.10 | 277 | 23 | 12.89 | 60 | 18 | 8.94 | 52 | 4 | 268.38 | |
| 36 | 35 | 112.98 | 450 | 60 | 38.55 | 192 | 28 | 14.04 | 109 | 5 | 106.93 | |
| 37 | 92 | 112.51 | 416 | 35 | 39.81 | 215 | 34 | 12.29 | 90 | 6 | 165.57 | |
| 38 | 153 | 224.45 | 841 | 49 | 55.61 | 275 | 48 | 30.52 | 193 | 9 | 164.61 | |
| 39 | 81 | 86.64 | 323 | 138 | 108.89 | 563 | 93 | 32.10 | 227 | 8 | 310.58 | |
| 40 | 119 | 126.58 | 413 | 52 | 46.11 | 209 | 29 | 23.52 | 101 | 5 | 227.63 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

-

CX
CJ

DATE: 03/14/90
TIME: 14:11

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
6

FROM: MOUNT DORA
TO : WINTER PARK
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 41 | 105 | 86.93 | 328 | 30 | 24.43 | 128 | 29 | 9.61 | 70 | 4 | 120.97 |
| 2 42 | 136 | 106.41 | 381 | 108 | 78.79 | 408 | 50 | 17.05 | 125 | 7 | 202.25 |
| 3 43 | 175 | 156.35 | 586 | 67 | 69.42 | 372 | 59 | 23.08 | 173 | 7 | 248.85 |
| 4 44 | 65 | 43.72 | 159 | 17 | 14.29 | 75 | 6 | 3.69 | 12 | 2 | 61.70 |
| 5 45 | 97 | 85.36 | 325 | 94 | 97.91 | 525 | 124 | 58.03 | 434 | 7 | 241.30 |
| 6 46 | 133 | 138.60 | 539 | 84 | 79.30 | 423 | 59 | 39.48 | 316 | 6 | 257.38 |
| 7 47 | 86 | 83.31 | 270 | 2 | 1.71 | 9 | 6 | 1.70 | 12 | 2 | 86.72 |
| 8 48 | 96 | 102.56 | 400 | 38 | 36.42 | 194 | 10 | 5.94 | 47 | 3 | 144.92 |
| 9 49 | 189 | 121.85 | 422 | 65 | 64.69 | 334 | 40 | 18.01 | 138 | 6 | 204.55 |
| 10 50 | 122 | 121.83 | 467 | 117 | 89.60 | 469 | 61 | 25.80 | 188 | 6 | 237.23 |
| 11 51 | 68 | 58.02 | 221 | 47 | 33.36 | 172 | 89 | 32.79 | 235 | 4 | 124.17 |
| 12 52 | 72 | 49.32 | 180 | 52 | 51.66 | 276 | 32 | 11.49 | 85 | 3 | 112.47 |
| 13 53 | 64 | 55.57 | 211 | 13 | 16.90 | 92 | 29 | 13.87 | 107 | 2 | 86.34 |
| 14 54 | 154 | 138.15 | 527 | 90 | 66.68 | 340 | 80 | 29.04 | 215 | 6 | 233.87 |
| 15 55 | 147 | 136.69 | 524 | 6 | 3.57 | 18 | 12 | 5.92 | 44 | 3 | 146.18 |
| 16 56 | 10 | 9.61 | 37 | 25 | 13.85 | 69 | 21 | 4.13 | 26 | 1 | 27.59 |
| 17 57 | 7 | 3.07 | 10 | 17 | 17.19 | 92 | 33 | 19.16 | 142 | 1 | 39.42 |
| 18 58 | 167 | 142.81 | 539 | 62 | 60.89 | 325 | 61 | 36.48 | 280 | 5 | 240.18 |
| 19 59 | 54 | 35.95 | 134 | 4 | 3.24 | 17 | 1 | 0.17 | 1 | 1 | 39.36 |
| 20 60 | 17 | 21.65 | 86 | 20 | 34.41 | 140 | 23 | 32.93 | 167 | 1 | 88.99 |
| 21 61 | 30 | 15.95 | 55 | 22 | 15.87 | 82 | 9 | 8.18 | 67 | 1 | 40.00 |
| 22 65 | 147 | 121.64 | 389 | 29 | 21.23 | 110 | 19 | 7.34 | 55 | 3 | 150.21 |
| 23 66 | 146 | 138.06 | 473 | 17 | 13.69 | 63 | 35 | 52.36 | 245 | 3 | 204.11 |
| 24 67 | 186 | 171.33 | 641 | 108 | 87.31 | 362 | 41 | 24.28 | 107 | 5 | 282.92 |
| 25 69 | 92 | 84.27 | 305 | 12 | 6.08 | 24 | 34 | 14.02 | 106 | 2 | 104.37 |
| 26 70 | 6 | 3.65 | 13 | 41 | 30.08 | 150 | 23 | 9.51 | 72 | 1 | 43.24 |
| 27 71 | 132 | 94.38 | 348 | 7 | 3.47 | 17 | 3 | 0.51 | 3 | 2 | 98.36 |
| 28 72 | 42 | 42.97 | 169 | 21 | 27.41 | 145 | 9 | 6.00 | 48 | 1 | 76.38 |
| 29 73 | 53 | 52.75 | 204 | 7 | 3.99 | 20 | 13 | 11.29 | 74 | 1 | 68.03 |
| 30 74 | 114 | 152.82 | 615 | 116 | 115.17 | 618 | 66 | 32.84 | 255 | 4 | 300.83 |
| 31 75 | 27 | 25.51 | 98 | 38 | 77.46 | 487 | 10 | 4.89 | 38 | 1 | 107.86 |
| 32 76 | 71 | 45.42 | 157 | 3 | 1.10 | 5 | 2 | 0.34 | 2 | 1 | 46.86 |
| 33 78 | 169 | 116.57 | 426 | 40 | 24.51 | 124 | 25 | 6.65 | 46 | 3 | 147.73 |
| 34 81 | 32 | 34.28 | 136 | 36 | 21.97 | 111 | 13 | 4.85 | 36 | 1 | 61.10 |
| 35 82 | 6 | 7.33 | 29 | 45 | 96.61 | 547 | 31 | 27.54 | 225 | 1 | 131.48 |
| 36 83 | 120 | 127.42 | 489 | 23 | 26.12 | 141 | 23 | 13.07 | 103 | 2 | 166.61 |
| 37 84 | 35 | 51.08 | 201 | 31 | 27.27 | 144 | 18 | 13.25 | 107 | 1 | 91.60 |
| 38 89 | 28 | 15.84 | 56 | 39 | 19.60 | 96 | 22 | 7.96 | 59 | 1 | 43.40 |
| 39 90 | 75 | 50.11 | 183 | 68 | 48.39 | 250 | 37 | 14.64 | 110 | 2 | 113.14 |
| 40 92 | 89 | 74.06 | 271 | 1 | 0.77 | 4 | 2 | 0.45 | 3 | 1 | 75.28 |
| 41 103 | 55 | 39.80 | 147 | 36 | 22.63 | 115 | 12 | 6.16 | 48 | 1 | 68.59 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 14:11

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA105A0A/012

PAGE
7

FROM: MOUNT DORA
TO : WINTER PARK
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) | NO DISCOUNT**** | MINUTES | **EVENING (5-11) | REVENUE | DISCOUNTED** | MINUTES | **NIGHT + WEEKEND | REVENUE | DISCOUNTED** | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|----------------|-----------------|---------|------------------|---------|--------------|---------|-------------------|---------|--------------|----------|-----------------|---------------|
| | MESSAGES | REVENUE | | MESSAGES | | REVENUE | | MESSAGES | | REVENUE | | | |
| 105 | 85 | 89.16 | 272 | 3 | 10.16 | 14 | 17 | 8.57 | 58 | 1 | 107.89 | | |
| 106 | 76 | 74.08 | 286 | 26 | 8.75 | 39 | 4 | 0.91 | 6 | 1 | 83.74 | | |
| 108 | 100 | 98.72 | 364 | 7 | 3.47 | 17 | 1 | 0.17 | 1 | 1 | 102.36 | | |
| 117 | 81 | 79.75 | 308 | 28 | 50.16 | 278 | 8 | 4.11 | 30 | 1 | 134.02 | | |
| 118 | 111 | 72.47 | 262 | 1 | 0.25 | 1 | 6 | 1.48 | 10 | 1 | 74.20 | | |
| 132 | 106 | 96.83 | 354 | 15 | 11.50 | 60 | 11 | 3.92 | 27 | 1 | 112.25 | | |
| 133 | 62 | 34.58 | 112 | 22 | 10.18 | 49 | 49 | 13.90 | 98 | 1 | 58.66 | | |
| 145 | 131 | 97.21 | 360 | 6 | 13.05 | 73 | 8 | 2.04 | 14 | 1 | 112.30 | | |
| 191 | 173 | 203.81 | 796 | 9 | 5.15 | 20 | 9 | 3.81 | 29 | 1 | 212.77 | | |
| 192 | 177 | 115.15 | 418 | 6 | 2.71 | 13 | 9 | 2.43 | 17 | 1 | 120.29 | | |
| 223 | 203 | 179.51 | 666 | 0 | 0.00 | 0 | 20 | 7.96 | 54 | 1 | 187.47 | | |
| 303 | 300 | 230.80 | 835 | 2 | 0.67 | 3 | 1 | 0.28 | 2 | 1 | 231.75 | | |
| 428 | 319 | 240.13 | 890 | 33 | 28.27 | 149 | 76 | 26.24 | 193 | 1 | 294.64 | | |
| TOTALS | 18405 | 16704.44 | 59495 | 8536 | 8655.26 | 44403 | 6625 | 3749.71 | 25973 | 9230 | 29109.41 | | |
| 26+ | 7876 | 6924.88 | 25379 | 3059 | 2751.40 | 14125 | 2339 | 1165.72 | 8143 | 266 | 10842.00 | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

5/1

DATE:03/28/90
TIME:14.34.40

FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31 TOLL
TO : APOPKA

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|------------|----------|------------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 405 | 43 | 448 |
| 4. ORIGINATING MESSAGES | | 4,907 | 959 | 5,866 |
| 5. MESSAGE MINUTES | | 18,791 | 2,543 | 21,334 |
| 6. MESSAGE REVENUE | | \$2,862.92 | \$559.45 | \$3,422.37 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 62 | 73 | 63 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 7.55 | 14.31 | 8.18 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 12.12 | 22.30 | 13.09 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 3.83 | 2.65 | 3.64 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.58 | \$.58 | \$.58 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$4.40 | \$8.35 | \$4.77 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$7.07 | \$13.01 | \$7.64 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 330 | 35 | 365 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 51 | 59 | 51 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

EA185A0A/012

PAGE
1

FROM: MOUNT DORA POCKET
RESIDENCE TO : APOPKA

10/01/89 TO 10/31/89

FGC TOLL

| MESSAGES | MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|----------|--------------------------------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 245 | 0.00 |
| 1 | 29 | 16.60 | 82 | 24 | 7.68 | 46 | 22 | 8.48 | 77 | 75 | 75 | 32.76 |
| 2 | 52 | 28.80 | 141 | 22 | 12.66 | 64 | 16 | 3.84 | 36 | 45 | 45 | 45.30 |
| 3 | 43 | 24.72 | 116 | 38 | 25.66 | 177 | 30 | 10.76 | 87 | 37 | 37 | 61.14 |
| 4 | 62 | 42.68 | 214 | 33 | 22.65 | 164 | 25 | 12.38 | 110 | 30 | 30 | 77.71 |
| 5 | 40 | 23.47 | 112 | 38 | 16.51 | 82 | 22 | 9.83 | 94 | 20 | 20 | 49.81 |
| 6 | 31 | 21.96 | 114 | 29 | 15.21 | 105 | 18 | 6.04 | 62 | 13 | 13 | 43.21 |
| 7 | 47 | 20.36 | 92 | 37 | 22.73 | 145 | 21 | 9.02 | 72 | 15 | 15 | 52.11 |
| 8 | 26 | 12.24 | 57 | 50 | 40.09 | 232 | 44 | 15.12 | 131 | 15 | 15 | 67.45 |
| 9 | 61 | 48.92 | 260 | 31 | 14.19 | 95 | 25 | 8.14 | 83 | 13 | 13 | 71.25 |
| 10 | 19 | 8.68 | 40 | 29 | 15.69 | 109 | 32 | 11.44 | 119 | 8 | 8 | 35.81 |
| 11 | 29 | 17.76 | 83 | 33 | 32.37 | 220 | 15 | 3.62 | 34 | 7 | 7 | 53.75 |
| 12 | 23 | 10.92 | 51 | 30 | 26.66 | 201 | 19 | 8.18 | 88 | 6 | 6 | 45.76 |
| 13 | 48 | 24.00 | 114 | 31 | 32.75 | 257 | 25 | 5.18 | 46 | 8 | 8 | 61.93 |
| 14 | 38 | 20.24 | 98 | 23 | 14.79 | 106 | 37 | 16.30 | 176 | 7 | 7 | 51.33 |
| 15 | 16 | 13.12 | 70 | 4 | 3.00 | 22 | 10 | 2.84 | 28 | 2 | 2 | 18.96 |
| 16 | 53 | 42.56 | 220 | 71 | 44.79 | 320 | 52 | 20.72 | 170 | 11 | 11 | 108.07 |
| 17 | 40 | 23.92 | 121 | 38 | 26.78 | 178 | 24 | 9.20 | 97 | 6 | 6 | 59.90 |
| 18 | 20 | 10.72 | 52 | 13 | 6.81 | 47 | 21 | 5.10 | 48 | 3 | 3 | 22.63 |
| 19 | 48 | 35.36 | 185 | 30 | 25.74 | 192 | 17 | 12.98 | 134 | 5 | 5 | 74.08 |
| 20 | 24 | 14.88 | 75 | 33 | 18.33 | 128 | 63 | 28.98 | 315 | 6 | 6 | 62.19 |
| 21 | 26 | 20.88 | 111 | 23 | 13.98 | 93 | 14 | 4.20 | 42 | 3 | 3 | 39.06 |
| 22 | 8 | 3.52 | 16 | 9 | 3.25 | 12 | 5 | 1.78 | 6 | 1 | 1 | 8.55 |
| 23 | 19 | 9.48 | 45 | 24 | 17.28 | 128 | 26 | 5.48 | 49 | 3 | 3 | 32.24 |
| 24 | 21 | 10.84 | 52 | 15 | 7.59 | 52 | 12 | 5.52 | 58 | 2 | 2 | 23.95 |
| 25 | 59 | 27.56 | 128 | 93 | 80.61 | 602 | 48 | 12.00 | 114 | 8 | 8 | 120.17 |
| 26 | 5 | 2.52 | 12 | 11 | 2.55 | 13 | 10 | 1.56 | 12 | 1 | 1 | 6.63 |
| 27 | 20 | 7.36 | 31 | 19 | 8.19 | 54 | 15 | 2.42 | 19 | 2 | 2 | 17.97 |
| 28 | 12 | 27.16 | 142 | 10 | 6.50 | 30 | 6 | 1.00 | 8 | 1 | 1 | 34.66 |
| 29 | 24 | 16.00 | 82 | 22 | 6.42 | 37 | 12 | 1.92 | 15 | 2 | 2 | 24.34 |
| 30 | 15 | 10.44 | 54 | 6 | 3.30 | 23 | 9 | 2.86 | 29 | 1 | 1 | 16.60 |
| 31 | 90 | 46.76 | 225 | 56 | 27.60 | 188 | 40 | 12.80 | 113 | 6 | 6 | 87.16 |
| 32 | 35 | 17.32 | 82 | 44 | 38.40 | 287 | 17 | 5.10 | 51 | 3 | 3 | 60.82 |
| 33 | 10 | 6.68 | 28 | 8 | 3.96 | 27 | 15 | 3.94 | 38 | 1 | 1 | 14.58 |
| 34 | 24 | 15.28 | 76 | 31 | 27.63 | 82 | 13 | 13.58 | 85 | 2 | 2 | 56.49 |
| 35 | 85 | 46.20 | 202 | 80 | 53.08 | 349 | 45 | 19.13 | 196 | 6 | 6 | 118.41 |
| 36 | 17 | 11.90 | 46 | 13 | 5.61 | 37 | 7 | 2.02 | 20 | 1 | 1 | 19.53 |
| 37 | 15 | 5.80 | 25 | 29 | 18.81 | 135 | 32 | 8.16 | 78 | 2 | 2 | 32.77 |
| 38 | 9 | 7.96 | 43 | 12 | 10.20 | 76 | 18 | 6.20 | 64 | 1 | 1 | 24.36 |
| 39 | 39 | 19.72 | 94 | 18 | 7.38 | 48 | 25 | 12.66 | 119 | 2 | 2 | 39.76 |
| 40 | 42 | 7 | 14.12 | 16 | 12.48 | 92 | 19 | 9.14 | 100 | 1 | 1 | 35.74 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

6/4

DATE: 03/15/90
TIME: 15:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

EA185A0A/012

PAGE
2

FROM: MOUNT DORA POCKET
TO : APOPKA
RESIDENCE

10/01/89 TO 10/31/89

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE | |
|-----------|--------------------------------|-------------|----------------|-------------|-------------------------------|----------------|-------------|-------------|--------------------------------|-----------------|---------------|----------------|
| 45 | 25 | 8.44 | 34 | 25 | 12.45 | 85 | 40 | 17.28 | 186 | 2 | 38.17 | |
| 48 | 11 | 6.12 | 30 | 70 | 37.66 | 253 | 15 | 2.98 | 26 | 2 | 46.76 | |
| 50 | 5 | 2.04 | 9 | 19 | 8.43 | 56 | 26 | 4.52 | 37 | 1 | 14.99 | |
| 51 | 16 | 7.68 | 36 | 14 | 7.38 | 51 | 21 | 6.30 | 63 | 1 | 21.36 | |
| 52 | 21 | 51.00 | 310 | 60 | 40.56 | 293 | 23 | 14.82 | 168 | 2 | 106.38 | |
| 54 | 41 | 23.80 | 118 | 28 | 12.12 | 80 | 39 | 15.62 | 166 | 2 | 51.54 | |
| 55 | 6 | 2.48 | 11 | 19 | 6.75 | 42 | 30 | 6.12 | 54 | 1 | 15.35 | |
| 60 | 13 | 6.36 | 30 | 28 | 14.76 | 102 | 19 | 10.02 | 111 | 1 | 31.14 | |
| 62 | 26 | 35.92 | 205 | 11 | 7.83 | 57 | 25 | 13.18 | 146 | 1 | 56.93 | |
| 63 | 23 | 11.88 | 57 | 18 | 7.86 | 52 | 22 | 5.48 | 50 | 1 | 25.22 | |
| 64 | 10 | 3.60 | 15 | 40 | 17.16 | 113 | 14 | 2.68 | 23 | 1 | 23.44 | |
| 65 | 30 | 13.20 | 60 | 24 | 6.72 | 38 | 11 | 2.18 | 19 | 1 | 22.10 | |
| 66 | 25 | 8.76 | 36 | 24 | 14.76 | 105 | 17 | 4.46 | 43 | 1 | 27.98 | |
| 67 | 17 | 11.80 | 61 | 36 | 42.96 | 333 | 14 | 3.72 | 36 | 1 | 58.48 | |
| 73 | 31 | 16.36 | 79 | 30 | 35.94 | 277 | 12 | 5.52 | 35 | 1 | 57.82 | |
| 74 | 30 | 19.60 | 105 | 33 | 25.17 | 185 | 11 | 2.98 | 29 | 1 | 47.75 | |
| 75 | 19 | 10.12 | 49 | 27 | 16.47 | 117 | 29 | 7.66 | 74 | 1 | 34.25 | |
| 80 | 35 | 32.32 | 157 | 16 | 13.32 | 99 | 29 | 8.14 | 80 | 1 | 53.78 | |
| 98 | 19 | 20.54 | 80 | 38 | 87.18 | 476 | 41 | 61.60 | 433 | 1 | 169.32 | |
| 115 | 7 | 4.36 | 22 | 74 | 39.22 | 272 | 34 | 7.64 | 70 | 1 | 51.22 | |
| 21 | TOTALS | 1699 | 1085.79 | 5378 | 1810 | 1234.61 | 8341 | 1398 | 542.52 | 5072 | 650 | 2862.92 |
| 22 | 26+ | 817 | 551.60 | 2729 | 1009 | 686.81 | 4564 | 755 | 305.39 | 2796 | 56 | 1543.80 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

87

DATE: 03/15/90
TIME: 15:19

BUSINESS FROM: MOUNT DORA POCKET
TO : APOPKA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | **EVENING (5-11) MESSAGES | DISCOUNTED** | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE | | | | | |
|----------|--------------------------------|---------------------------|--------------|----------------------------|--------------|-----------------|---------------|-----|-------|-----|----|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | | | | | |
| 1 | 4 | 1.28 | 5 | 2 | 0.54 | 3 | 1.36 | | | | | |
| 2 | 4 | 1.28 | 5 | 2 | 0.66 | 4 | 0.44 | | | | | |
| 3 | 3 | 0.84 | 3 | 2 | 0.66 | 4 | 0.30 | | | | | |
| 4 | 3 | 1.32 | 6 | 1 | 0.33 | 2 | 0.00 | | | | | |
| 5 | 8 | 4.84 | 18 | 2 | 3.22 | 17 | 0.00 | | | | | |
| 6 | 0 | 0.00 | 0 | 2 | 0.42 | 2 | 1.52 | | | | | |
| 7 | 14 | 6.96 | 33 | 4 | 1.80 | 12 | 2.08 | | | | | |
| 8 | 8 | 2.72 | 11 | 0 | 0.00 | 0 | 0.00 | | | | | |
| 9 | 6 | 4.24 | 22 | 3 | 0.87 | 5 | 0.36 | | | | | |
| 10 | 19 | 9.00 | 42 | 3 | 1.11 | 7 | 0.56 | | | | | |
| 11 | 8 | 6.40 | 34 | 3 | 2.31 | 17 | 0.56 | | | | | |
| 12 | 19 | 25.08 | 125 | 2 | 1.66 | 4 | 0.36 | | | | | |
| 13 | 8 | 9.52 | 16 | 9 | 8.60 | 17 | 6.19 | | | | | |
| 14 | 22 | 1.16 | 5 | 15 | 9.39 | 67 | 1.42 | | | | | |
| 15 | 23 | 11.40 | 31 | 9 | 7.59 | 19 | 2.66 | | | | | |
| 16 | 18 | 7.60 | 34 | 5 | 2.73 | 19 | 0.50 | | | | | |
| 17 | 22 | 14.64 | 75 | 4 | 1.56 | 10 | 0.46 | | | | | |
| 18 | 9 | 14.08 | 25 | 8 | 14.08 | 53 | 13.54 | | | | | |
| 19 | 9 | 12.78 | 20 | 10 | 9.93 | 19 | 16.35 | | | | | |
| 20 | 18 | 11.72 | 60 | 9 | 11.13 | 86 | 1.84 | | | | | |
| 21 | 27 | 19.08 | 99 | 12 | 3.48 | 20 | 1.28 | | | | | |
| 22 | 53 | 21.04 | 100 | 7 | 2.55 | 16 | 0.80 | | | | | |
| 23 | 53 | 51.43 | 202 | 4 | 1.80 | 12 | 1.98 | | | | | |
| 24 | 69 | 11.80 | 47 | 30 | 11.94 | 77 | 4.72 | | | | | |
| 25 | 50 | 26.91 | 126 | 6 | 1.86 | 11 | 3.16 | | | | | |
| 26 | 130 | 50.56 | 250 | 19 | 14.07 | 103 | 6.34 | | | | | |
| 27 | 152 | 47.96 | 188 | 0 | 0.00 | 0 | 0.74 | | | | | |
| 28 | TOTALS | 638 | 375.64 | 1582 | 173 | 114.29 | 606 | 148 | 69.52 | 355 | 59 | 559.45 |
| 29 | 26+ | 504 | 289.60 | 1226 | 114 | 75.13 | 426 | 111 | 51.71 | 282 | 12 | 416.44 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:19

FROM: MOUNT DORA POCKET
COMBINED
TO : APOPKA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | MINUTES | DISCOUNTED** | **NIGHT + WEEKEND MESSAGES | REVENUE | MINUTES | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|---------|--------------|----------------------------|---------|---------|--------------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 261 | 0.00 |
| 1 | 33 | 17.88 | 87 | 26 | 8.22 | 49 | 24 | 9.84 | 80 | 83 | 80 | 83 | 35.94 | |
| 2 | 56 | 30.08 | 146 | 24 | 13.32 | 68 | 18 | 4.28 | 40 | 49 | 40 | 49 | 47.68 | |
| 3 | 46 | 25.56 | 119 | 40 | 26.32 | 181 | 31 | 11.06 | 90 | 39 | 90 | 39 | 62.94 | |
| 4 | 65 | 44.00 | 220 | 34 | 22.98 | 166 | 25 | 12.38 | 110 | 31 | 110 | 31 | 79.36 | |
| 5 | 48 | 28.31 | 130 | 40 | 19.73 | 99 | 22 | 9.83 | 94 | 22 | 94 | 22 | 57.87 | |
| 6 | 31 | 21.96 | 114 | 31 | 15.63 | 107 | 22 | 7.56 | 78 | 14 | 78 | 14 | 45.15 | |
| 7 | 61 | 27.32 | 125 | 41 | 24.53 | 157 | 24 | 11.10 | 77 | 18 | 77 | 18 | 62.95 | |
| 8 | 34 | 14.96 | 68 | 50 | 40.09 | 232 | 44 | 15.12 | 131 | 16 | 131 | 16 | 70.17 | |
| 9 | 61 | 48.92 | 260 | 31 | 14.19 | 95 | 25 | 8.14 | 83 | 13 | 83 | 13 | 71.25 | |
| 10 | 19 | 8.68 | 40 | 29 | 15.89 | 109 | 32 | 11.44 | 119 | 8 | 119 | 8 | 35.81 | |
| 11 | 35 | 22.00 | 105 | 36 | 33.24 | 225 | 17 | 3.98 | 37 | 8 | 37 | 8 | 59.22 | |
| 12 | 23 | 10.92 | 51 | 30 | 26.66 | 201 | 19 | 8.18 | 88 | 6 | 88 | 6 | 45.76 | |
| 13 | 67 | 33.00 | 156 | 34 | 33.86 | 264 | 29 | 5.74 | 50 | 10 | 50 | 10 | 72.60 | |
| 14 | 38 | 20.24 | 98 | 23 | 14.79 | 106 | 37 | 16.30 | 176 | 7 | 176 | 7 | 51.33 | |
| 15 | 24 | 19.52 | 104 | 7 | 5.31 | 39 | 14 | 3.40 | 32 | 3 | 32 | 3 | 28.23 | |
| 16 | 53 | 42.56 | 220 | 71 | 44.79 | 320 | 52 | 20.72 | 170 | 11 | 170 | 11 | 108.07 | |
| 17 | 40 | 23.92 | 121 | 38 | 26.78 | 178 | 24 | 9.20 | 97 | 6 | 97 | 6 | 59.90 | |
| 18 | 20 | 10.72 | 52 | 13 | 6.81 | 47 | 21 | 5.10 | 48 | 3 | 48 | 3 | 22.63 | |
| 19 | 82 | 60.44 | 310 | 32 | 27.40 | 196 | 19 | 13.34 | 137 | 7 | 137 | 7 | 101.18 | |
| 20 | 24 | 14.88 | 75 | 33 | 18.33 | 128 | 63 | 28.98 | 315 | 6 | 315 | 6 | 62.19 | |
| 21 | 26 | 20.88 | 111 | 23 | 13.98 | 93 | 14 | 4.20 | 42 | 3 | 42 | 3 | 39.06 | |
| 22 | 16 | 13.04 | 32 | 18 | 11.85 | 29 | 10 | 7.97 | 14 | 2 | 14 | 2 | 32.86 | |
| 23 | 22 | 10.64 | 50 | 39 | 26.67 | 195 | 31 | 6.90 | 63 | 4 | 63 | 4 | 44.21 | |
| 24 | 33 | 22.24 | 83 | 24 | 15.18 | 71 | 15 | 8.18 | 64 | 3 | 64 | 3 | 45.60 | |
| 25 | 59 | 27.56 | 128 | 93 | 80.61 | 602 | 48 | 12.00 | 114 | 8 | 114 | 8 | 120.17 | |
| 26 | 23 | 10.12 | 46 | 16 | 5.28 | 32 | 13 | 2.06 | 16 | 2 | 16 | 2 | 17.46 | |
| 27 | 42 | 22.00 | 106 | 23 | 9.75 | 64 | 16 | 2.88 | 24 | 3 | 24 | 3 | 34.63 | |
| 28 | 12 | 27.16 | 142 | 10 | 6.50 | 30 | 6 | 1.00 | 8 | 1 | 8 | 1 | 34.66 | |
| 29 | 24 | 16.00 | 82 | 22 | 6.42 | 37 | 12 | 1.92 | 15 | 2 | 15 | 2 | 24.34 | |
| 30 | 24 | 24.52 | 79 | 14 | 17.38 | 76 | 22 | 16.40 | 76 | 2 | 76 | 2 | 58.30 | |
| 31 | 90 | 46.76 | 225 | 56 | 27.60 | 188 | 40 | 12.80 | 113 | 6 | 113 | 6 | 87.16 | |
| 32 | 44 | 30.10 | 102 | 54 | 48.33 | 306 | 30 | 21.45 | 80 | 4 | 80 | 4 | 99.88 | |
| 33 | 10 | 6.68 | 28 | 8 | 3.96 | 27 | 15 | 3.94 | 38 | 1 | 38 | 1 | 14.58 | |
| 34 | 24 | 15.28 | 76 | 31 | 27.63 | 82 | 13 | 13.58 | 85 | 2 | 85 | 2 | 56.49 | |
| 35 | 103 | 57.92 | 262 | 89 | 64.21 | 435 | 53 | 20.97 | 213 | 7 | 213 | 7 | 143.10 | |
| 36 | 17 | 11.90 | 46 | 13 | 5.61 | 37 | 7 | 2.02 | 20 | 1 | 20 | 1 | 19.53 | |
| 37 | 15 | 5.80 | 25 | 29 | 18.81 | 135 | 32 | 8.16 | 78 | 2 | 78 | 2 | 32.77 | |
| 38 | 9 | 7.96 | 43 | 12 | 10.20 | 76 | 18 | 6.20 | 64 | 1 | 64 | 1 | 24.36 | |
| 39 | 41 | 19.72 | 94 | 18 | 7.38 | 48 | 25 | 12.66 | 119 | 2 | 119 | 2 | 39.76 | |
| 40 | 42 | 14.12 | 83 | 16 | 12.48 | 92 | 19 | 9.14 | 100 | 1 | 100 | 1 | 35.74 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FROM: MOUNT DORA POCKET
TO : APOPKA
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | | | MESSAGES | | | MESSAGES | | | | |
| 1 | 43 | 27 | 19.08 | 99 | 12 | 3.48 | 20 | 4 | 1.28 | 13 | 1 23.84 |
| 2 | 45 | 25 | 8.44 | 34 | 25 | 12.45 | 85 | 40 | 17.28 | 186 | 2 38.17 |
| 3 | 48 | 11 | 6.12 | 30 | 70 | 37.66 | 253 | 15 | 2.98 | 26 | 2 46.76 |
| 4 | 50 | 5 | 2.04 | 9 | 19 | 8.43 | 56 | 26 | 4.52 | 37 | 1 14.99 |
| 5 | 51 | 16 | 7.68 | 36 | 14 | 7.38 | 51 | 21 | 6.30 | 63 | 1 21.36 |
| 6 | 52 | 21 | 51.00 | 310 | 60 | 40.56 | 293 | 23 | 14.82 | 168 | 2 106.38 |
| 7 | 53 | 42 | 21.04 | 100 | 7 | 2.55 | 16 | 4 | 0.80 | 7 | 1 24.39 |
| 8 | 54 | 41 | 23.80 | 118 | 28 | 12.12 | 80 | 39 | 15.62 | 166 | 2 51.54 |
| 9 | 55 | 6 | 2.48 | 11 | 19 | 6.75 | 42 | 30 | 6.12 | 54 | 1 15.35 |
| 10 | 60 | 13 | 6.36 | 30 | 28 | 14.76 | 102 | 19 | 10.02 | 111 | 1 31.14 |
| 11 | 62 | 79 | 87.35 | 407 | 15 | 9.63 | 69 | 30 | 15.16 | 167 | 2 112.14 |
| 12 | 63 | 23 | 11.88 | 57 | 18 | 7.86 | 52 | 22 | 5.48 | 50 | 1 25.22 |
| 13 | 64 | 10 | 3.60 | 15 | 40 | 17.16 | 113 | 14 | 2.68 | 23 | 1 23.44 |
| 14 | 65 | 30 | 13.20 | 60 | 24 | 6.72 | 38 | 11 | 2.18 | 19 | 1 22.10 |
| 15 | 66 | 25 | 8.76 | 36 | 24 | 14.76 | 105 | 17 | 4.46 | 43 | 1 27.98 |
| 16 | 67 | 17 | 11.80 | 61 | 36 | 42.96 | 333 | 14 | 3.72 | 36 | 1 58.48 |
| 17 | 69 | 19 | 11.80 | 47 | 30 | 11.94 | 77 | 20 | 4.72 | 44 | 1 28.46 |
| 18 | 70 | 50 | 26.91 | 126 | 6 | 1.86 | 11 | 14 | 3.16 | 29 | 1 31.93 |
| 19 | 73 | 31 | 16.36 | 79 | 30 | 35.94 | 277 | 12 | 5.52 | 35 | 1 57.82 |
| 20 | 74 | 30 | 19.60 | 105 | 33 | 25.17 | 185 | 11 | 2.98 | 29 | 1 47.75 |
| 21 | 75 | 19 | 10.12 | 49 | 27 | 16.47 | 117 | 29 | 7.66 | 74 | 1 34.25 |
| 22 | 80 | 35 | 32.32 | 157 | 16 | 13.32 | 99 | 29 | 8.14 | 80 | 1 53.78 |
| 23 | 98 | 19 | 20.54 | 80 | 38 | 87.18 | 476 | 41 | 61.60 | 433 | 1 169.32 |
| 24 | 115 | 7 | 4.36 | 22 | 74 | 39.22 | 272 | 34 | 7.64 | 70 | 1 51.22 |
| 25 | 130 | 88 | 50.56 | 250 | 19 | 14.07 | 103 | 23 | 6.34 | 59 | 1 70.97 |
| 26 | 152 | 149 | 47.96 | 188 | 0 | 0.00 | 0 | 3 | 0.74 | 7 | 1 48.70 |
| 27 | TOTALS | 2337 | 1461.43 | 6960 | 1983 | 1348.90 | 8947 | 1546 | 612.04 | 5427 | 709 3422.37 |
| 28 | 26+ | 1321 | 841.20 | 3955 | 1123 | 761.94 | 4990 | 866 | 357.10 | 3078 | 68 1960.24 |

THIS REPORT INCLUDES TOLL TYPFS: TOLL
REVENUES SHOWN REFLECT MESSAGLS RATED AT FULL TOLL RATES.

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

FROM: MOUNT DORA POCKET
SUMMARY TO : REEDY CREEK

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 11 | 5 | 16 |
| 4. ORIGINATING MESSAGES | | 37 | 13 | 50 |
| 5. MESSAGE MINUTES | | 191 | 69 | 260 |
| 6. MESSAGE REVENUE | | \$35.63 | \$19.31 | \$54.94 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 2 | 8 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .06 | .19 | .07 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.36 | 2.60 | 3.13 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.16 | 5.31 | 5.20 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.96 | \$1.49 | \$1.10 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.05 | \$.29 | \$.08 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.24 | \$3.86 | \$3.43 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 8 | 3 | 11 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 5 | 2 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 16:15

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

RESIDENCE FROM: MOUNT DORA POCKET
 TO : REEDY CREEK

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 639 | 0.00 |
| 1 | 2 | 4.13 | 17 | 0 | 0.00 | 0 | 1 | 0.17 | 1 | 3 | 4.30 |
| 2 | 2 | 3.27 | 10 | 0 | 0.00 | 0 | 2 | 0.91 | 7 | 2 | 4.18 |
| 3 | 2 | 0.91 | 3 | 0 | 0.00 | 0 | 4 | 0.90 | 6 | 2 | 1.81 |
| 4 | 1 | 1.95 | 8 | 1 | 0.60 | 3 | 6 | 5.60 | 46 | 2 | 8.15 |
| 5 | 1 | 1.49 | 6 | 3 | 4.38 | 24 | 1 | 2.01 | 17 | 1 | 7.88 |
| 7 | 11 | 6.99 | 28 | 2 | 0.84 | 4 | 4 | 1.48 | 11 | 1 | 9.31 |
| 8 TOTALS | 13 | 18.74 | 72 | 6 | 5.82 | 31 | 18 | 11.07 | 88 | 650 | 35.63 |
| 9 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 16:15

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

BUSINESS FROM: MOUNT DORA POCKET
TO : REEDY CREEK

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) | | DISCOUNTED** | | **NIGHT + WEEKEND | | DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|------------------|----------|--------------|---------|-------------------|---------|--------------|----|--------------------|------------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 54 | 0.00 | |
| 2 1 | 2 | 3.04 | 9 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 2 | 3.04 | |
| 3 2 | 4 | 8.12 | 16 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 2 | 8.12 | |
| 4 7 | 0 | 0.00 | 0 | 7 | 8.15 | 44 | 0 | 0.00 | 0 | 1 | 8.15 | |
| 5 TOTALS | 6 | 11.16 | 25 | 7 | 8.15 | 44 | 0 | 0.00 | 0 | 59 | 19.31 | |
| 6 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

III
HSG

DATE: 03/15/90
TIME: 16:15

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: MOUNT DORA POCKET
TO : REEDY CREEK

PAGE
3

COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 693 | 0.00 |
| 2 | 4 | 7.17 | 26 | 0 | 0.00 | 0 | 1 | 0.17 | 1 | 5 | 7.34 |
| 3 | 6 | 11.39 | 26 | 0 | 0.00 | 0 | 2 | 0.91 | 7 | 4 | 12.30 |
| 4 | 2 | 0.91 | 3 | 0 | 0.00 | 0 | 4 | 0.90 | 6 | 2 | 1.81 |
| 5 | 1 | 1.95 | 8 | 1 | 0.60 | 3 | 6 | 5.60 | 46 | 2 | 8.15 |
| 6 | 1 | 1.49 | 6 | 3 | 4.38 | 24 | 1 | 2.01 | 17 | 1 | 7.88 |
| 7 | 0 | 0.00 | 0 | 7 | 8.15 | 44 | 0 | 0.00 | 0 | 1 | 8.15 |
| 8 | 11 | 6.99 | 28 | 2 | 0.84 | 4 | 4 | 1.48 | 11 | 1 | 9.31 |
| 9 TOTALS | 19 | 29.90 | 97 | 13 | 13.97 | 75 | 18 | 11.07 | 88 | 709 | 54.94 |
| 10 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

III

55

DATE:03/28/90

TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA POCKET

89/10/01 TO 89/10/31

TOLL

SUMMARY TO : WINTERMERE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 10 | 3 | 13 |
| 4. ORIGINATING MESSAGES | | 18 | 3 | 21 |
| 5. MESSAGE MINUTES | | 62 | 4 | 66 |
| 6. MESSAGE REVENUE | | \$8.11 | \$.75 | \$8.86 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 2 | 5 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .03 | .04 | .03 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 1.80 | 1.00 | 1.62 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 3.44 | 1.33 | 3.14 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.45 | \$.25 | \$.42 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.01 | \$.01 | \$.01 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$.81 | \$.25 | \$.68 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 5 | 0 | 5 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 0 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 16:34

FROM: MOUNT DORA POCKET
TO : WINDERMERE
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 640 | 0.00 |
| 2 | 1 | 0.60 | 3 | 3 | 0.87 | 5 | 1 | 1.34 | 16 | 5 | 2.81 |
| 3 | 2 | 0.00 | 0 | 3 | 3.39 | 26 | 1 | 0.22 | 2 | 2 | 3.61 |
| 4 | 3 | 0.28 | 1 | 3 | 0.63 | 3 | 5 | 0.78 | 6 | 3 | 1.69 |
| 5 | TOTALS | 2 | 0.88 | 4 | 4.89 | 34 | 7 | 2.34 | 24 | 650 | 8.11 |
| 6 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE: 03/15/90
TIME: 16:34

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

BUSINESS FROM: MOUNT DORA POCKET
 TO : WINTERMERE

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 56 | 0.00 |
| 2 | 1 | 0.00 | 0 | 3 | 0.75 | 4 | 3 | 0.75 |
| 3 | TOTALS | 0 | 0.00 | 0 | 0.75 | 4 | 0 | 0.75 |
| 4 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

1
2
3
4

DATE: 03/15/90
TIME: 16:34

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

FROM: MOUNT DORA POCKET
TO : WINTERMERE
COMBINED

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) | | NO DISCOUNT**** | | **EVENING (5-11) | | DISCOUNTED** | | **NIGHT + WEEKEND | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|----------------|---------|-----------------|----------|------------------|---------|--------------|---------|-------------------|-----|--------------------|------------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 696 | 0.00 | |
| 2 | 1 | 0.60 | 3 | 6 | 1.62 | 9 | 1 | 1.34 | 16 | 8 | 3.56 | |
| 3 | 2 | 0.00 | 0 | 3 | 3.39 | 26 | 1 | 0.22 | 2 | 2 | 3.61 | |
| 4 | 3 | 0.28 | 1 | 3 | 0.63 | 3 | 5 | 0.78 | 6 | 3 | 1.69 | |
| 5 TOTALS | 2 | 0.88 | 4 | 12 | 5.64 | 38 | 7 | 2.34 | 24 | 709 | 8.86 | |
| 6 | 26+ | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

65 =

PAGE 1

DATE:03/28/90
TIME:14.34.40UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31

SUMMARY TO : WINTER GARDEN

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|--|-----------|----------|----------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 84 | 19 | 103 |
| 4. ORIGINATING MESSAGES | | 303 | 53 | 356 |
| 5. MESSAGE MINUTES | | 1,520 | 225 | 1,745 |
| 6. MESSAGE REVENUE | | \$225.28 | \$48.85 | \$274.13 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE (L3/L2) | | 13 | 32 | 15 |
| 8. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | | .47 | .79 | .50 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | | 3.61 | 2.79 | 3.46 |
| 10. AVERAGE MINUTES PER MESSAGE (L5/L4) | | 5.02 | 4.25 | 4.90 |
| 11. AVERAGE REVENUE PER MESSAGE (L6/L4) | | \$.74 | \$.92 | \$.77 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE (L6/L1) | | \$.35 | \$.73 | \$.38 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER (L6/L3) | | \$2.68 | \$2.57 | \$2.66 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 46 | 12 | 58 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES (L14/L2) | | 7 | 20 | 8 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
 REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 17:06

RESIDENCE FROM: MOUNT DORA POCKET
TO : WINTER GARDEN

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|-----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|-------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 566 | 0.00 | |
| 2 | 17 | 10.31 | 47 | 14 | 16.02 | 98 | 7 | 2.34 | 24 | 38 | 28.67 | |
| 3 | 11 | 6.92 | 35 | 15 | 14.79 | 112 | 8 | 2.24 | 22 | 17 | 23.95 | |
| 4 | 8 | 5.64 | 23 | 5 | 2.49 | 17 | 2 | 0.52 | 5 | 5 | 8.65 | |
| 5 | 6 | 3.44 | 17 | 7 | 4.95 | 36 | 3 | 0.90 | 9 | 4 | 9.29 | |
| 6 | 20 | 23.28 | 118 | 11 | 7.47 | 54 | 4 | 1.20 | 12 | 7 | 31.95 | |
| 7 | 7 | 4.20 | 21 | 0 | 0.00 | 0 | 5 | 0.94 | 8 | 2 | 5.14 | |
| 8 | 2 | 2.16 | 12 | 5 | 1.29 | 7 | 7 | 5.52 | 20 | 2 | 8.97 | |
| 9 | 21 | 9.08 | 41 | 2 | 1.66 | 4 | 1 | 1.10 | 13 | 3 | 11.84 | |
| 10 | 2 | 0.72 | 3 | 7 | 4.95 | 36 | 2 | 0.92 | 10 | 1 | 6.59 | |
| 11 | 4 | 1.76 | 8 | 7 | 5.07 | 37 | 2 | 0.44 | 4 | 1 | 7.27 | |
| 12 | 0 | 0.00 | 0 | 6 | 8.02 | 64 | 8 | 11.52 | 138 | 1 | 19.54 | |
| 13 | 2 | 0.88 | 4 | 13 | 5.01 | 32 | 4 | 0.64 | 5 | 1 | 6.53 | |
| 14 | 7 | 6.76 | 37 | 12 | 4.68 | 30 | 6 | 2.44 | 26 | 1 | 13.88 | |
| 15 | 33 | 9.92 | 60 | 21 | 31.73 | 257 | 4 | 1.36 | 14 | 1 | 43.01 | |
| 16 TOTALS | 115 | 85.07 | 426 | 125 | 108.13 | 784 | 63 | 32.08 | 310 | 650 | 225.28 | |
| 17 | 26+ | 8 | 9.92 | 60 | 21 | 31.73 | 257 | 4 | 1.36 | 14 | 1 | 43.01 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE: 03/15/90
TIME: 17:06

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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2

BUSINESS FROM: MOUNT DORA POCKET
TO : WINTER GARDEN

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 40 | 0.00 |
| 2 1 | 3 | 3.56 | 20 | 2 | 3.18 | 25 | 7 | 7.10 |
| 3 2 | 3 | 1.32 | 6 | 0 | 0.00 | 0 | 3 | 4.54 |
| 4 3 | 15 | 18.27 | 67 | 0 | 0.00 | 0 | 6 | 20.48 |
| 5 4 | 3 | 4.94 | 13 | 1 | 0.57 | 4 | 1 | 5.51 |
| 6 8 | 8 | 7.20 | 39 | 0 | 0.00 | 0 | 1 | 7.20 |
| 7 10 | 9 | 3.80 | 17 | 0 | 0.00 | 0 | 1 | 4.02 |
| <i>f</i> TOTALS | 41 | 39.09 | 162 | 3 | 3.75 | 29 | 59 | 48.85 |
| 9 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE: 03/15/90
TIME: 17:06

FROM: MOUNT DORA POCKET
COMBINED
TO : WINTER GARDEN

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 606 | 0.00 |
| 2 | 20 | 13.87 | 67 | 16 | 19.20 | 123 | 9 | 2.70 | 27 | 45 | 35.77 | | | |
| 3 | 14 | 8.24 | 41 | 15 | 14.79 | 112 | 11 | 5.46 | 35 | 20 | 28.49 | | | |
| 4 | 23 | 23.91 | 90 | 5 | 2.49 | 17 | 5 | 2.73 | 21 | 11 | 29.13 | | | |
| 5 | 9 | 8.38 | 30 | 8 | 5.52 | 40 | 3 | 0.90 | 9 | 5 | 14.80 | | | |
| 6 | 20 | 23.28 | 118 | 11 | 7.47 | 54 | 4 | 1.20 | 12 | 7 | 31.95 | | | |
| 7 | 7 | 4.20 | 21 | 0 | 0.00 | 0 | 5 | 0.94 | 8 | 2 | 5.14 | | | |
| 8 | 2 | 2.16 | 12 | 5 | 1.29 | 7 | 7 | 5.52 | 20 | 2 | 8.97 | | | |
| 9 | 29 | 16.28 | 80 | 2 | 1.66 | 4 | 1 | 1.10 | 13 | 4 | 19.04 | | | |
| 10 | 9 | 3.80 | 17 | 0 | 0.00 | 0 | 1 | 0.22 | 2 | 1 | 4.02 | | | |
| 11 | 2 | 0.72 | 3 | 7 | 4.95 | 36 | 2 | 0.92 | 10 | 1 | 6.59 | | | |
| 12 | 4 | 1.76 | 8 | 7 | 5.07 | 37 | 2 | 0.44 | 4 | 1 | 7.27 | | | |
| 13 | 0 | 0.00 | 0 | 6 | 8.02 | 64 | 8 | 11.52 | 138 | 1 | 19.54 | | | |
| 14 | 2 | 0.88 | 4 | 13 | 5.01 | 32 | 4 | 0.64 | 5 | 1 | 6.53 | | | |
| 15 | 7 | 6.76 | 37 | 12 | 4.68 | 30 | 6 | 2.44 | 26 | 1 | 13.88 | | | |
| 16 | 33 | 8 | 9.92 | 60 | 21 | 31.73 | 257 | 4 | 1.36 | 14 | 1 | 43.01 | | |
| 17 | TOTALS | 156 | 124.16 | 588 | 128 | 111.88 | 813 | 72 | 38.09 | 344 | 709 | 274.13 | | |
| 18 | 26+ | 8 | 9.92 | 60 | 21 | 31.73 | 257 | 4 | 1.36 | 14 | 1 | 43.01 | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

FROM: MOUNT DORA POCKET
SUMMARY
TO : WINTER PARK

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|------------|----------|------------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 382 | 42 | 424 |
| 4. ORIGINATING MESSAGES | | 3,125 | 820 | 3,945 |
| 5. MESSAGE MINUTES | | 13,210 | 2,640 | 15,850 |
| 6. MESSAGE REVENUE | | \$2,764.26 | \$736.27 | \$3,500.53 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 59 | 71 | 60 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 4.81 | 12.24 | 5.50 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 8.18 | 19.52 | 9.30 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.23 | 3.22 | 4.02 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.88 | \$.90 | .89 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$4.25 | \$10.99 | \$4.88 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$7.24 | \$17.53 | \$8.26 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 306 | 36 | 342 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 47 | 61 | 48 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 17:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FROM: MOUNT DORA POCKET
RESIDENCE
TO : WINTER PARK

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 268 | 0.00 |
| 1 | 36 | 38.12 | 137 | 21 | 19.74 | 105 | 19 | 5.73 | 41 | 76 | 63.59 |
| 2 | 47 | 41.94 | 149 | 31 | 24.99 | 125 | 20 | 15.18 | 114 | 49 | 82.11 |
| 3 | 73 | 73.40 | 269 | 38 | 30.05 | 157 | 30 | 22.22 | 162 | 47 | 125.67 |
| 4 | 62 | 48.38 | 172 | 20 | 41.59 | 232 | 22 | 23.13 | 191 | 26 | 113.16 |
| 5 | 59 | 51.86 | 194 | 43 | 32.14 | 167 | 38 | 17.31 | 129 | 28 | 101.31 |
| 6 | 75 | 52.64 | 193 | 25 | 24.90 | 133 | 26 | 8.76 | 64 | 21 | 86.30 |
| 7 | 46 | 48.42 | 182 | 34 | 42.33 | 217 | 18 | 11.09 | 75 | 14 | 101.84 |
| 8 | 78 | 72.58 | 268 | 33 | 17.03 | 78 | 17 | 7.01 | 53 | 16 | 96.62 |
| 9 | 68 | 63.83 | 245 | 28 | 27.19 | 145 | 21 | 13.88 | 110 | 13 | 104.90 |
| 10 | 33 | 33.88 | 125 | 25 | 36.43 | 165 | 22 | 11.52 | 90 | 8 | 81.83 |
| 11 | 46 | 37.44 | 131 | 14 | 21.46 | 118 | 17 | 12.18 | 96 | 7 | 71.09 |
| 12 | 36 | 43.67 | 152 | 38 | 59.73 | 329 | 22 | 22.88 | 189 | 8 | 126.20 |
| 13 | 16 | 17.86 | 70 | 5 | 3.32 | 17 | 18 | 5.00 | 35 | 3 | 26.18 |
| 14 | 2 | 1.83 | 7 | 5 | 4.70 | 25 | 7 | 1.87 | 13 | 1 | 8.40 |
| 15 | 41 | 28.55 | 98 | 33 | 30.41 | 157 | 16 | 9.03 | 71 | 6 | 67.99 |
| 16 | 52 | 35.70 | 126 | 10 | 6.47 | 33 | 2 | 0.79 | 6 | 4 | 42.96 |
| 17 | 26 | 68.18 | 284 | 33 | 36.73 | 198 | 26 | 13.62 | 89 | 5 | 118.53 |
| 18 | 41 | 35.33 | 134 | 46 | 64.23 | 355 | 39 | 36.56 | 300 | 7 | 136.12 |
| 19 | 62 | 52.36 | 198 | 59 | 69.94 | 373 | 31 | 14.04 | 108 | 8 | 136.34 |
| 20 | 22 | 11.24 | 34 | 13 | 9.81 | 51 | 5 | 1.07 | 7 | 2 | 22.12 |
| 21 | 11 | 6.04 | 21 | 18 | 19.53 | 105 | 34 | 6.91 | 44 | 3 | 32.48 |
| 22 | 15 | 15.45 | 60 | 5 | 1.42 | 6 | 2 | 1.49 | 12 | 1 | 18.36 |
| 23 | 11 | 17.42 | 73 | 27 | 36.07 | 197 | 10 | 3.76 | 28 | 2 | 57.25 |
| 24 | 33 | 35.07 | 103 | 29 | 22.24 | 107 | 16 | 8.75 | 49 | 3 | 66.06 |
| 25 | 15 | 14.30 | 55 | 14 | 6.09 | 29 | 25 | 14.68 | 116 | 2 | 35.07 |
| 26 | 14 | 11.66 | 44 | 8 | 5.62 | 29 | 6 | 1.48 | 10 | 1 | 18.76 |
| 27 | 0 | 0.00 | 0 | 20 | 16.63 | 83 | 9 | 2.44 | 17 | 1 | 19.07 |
| 28 | 8 | 6.86 | 26 | 18 | 34.17 | 190 | 4 | 1.71 | 11 | 1 | 42.74 |
| 29 | 27 | 11.94 | 39 | 4 | 8.60 | 48 | 0 | 0.00 | 0 | 1 | 20.54 |
| 30 | 14 | 23.82 | 86 | 8 | 12.35 | 68 | 10 | 12.15 | 101 | 1 | 48.32 |
| 31 | 23 | 32.66 | 131 | 9 | 9.32 | 50 | 1 | 0.17 | 1 | 1 | 42.15 |
| 32 | 13 | 8.56 | 31 | 4 | 3.07 | 16 | 17 | 5.52 | 40 | 1 | 17.15 |
| 33 | 30 | 18.25 | 65 | 0 | 0.00 | 0 | 5 | 2.69 | 21 | 1 | 20.94 |
| 34 | 7 | 6.29 | 24 | 16 | 10.74 | 55 | 13 | 3.00 | 20 | 1 | 20.03 |
| 35 | 16 | 15.99 | 51 | 11 | 5.69 | 28 | 12 | 3.73 | 27 | 1 | 25.41 |
| 36 | 13 | 9.48 | 35 | 18 | 22.79 | 124 | 9 | 6.58 | 53 | 1 | 38.85 |
| 37 | 20 | 10.71 | 37 | 11 | 2.92 | 12 | 10 | 2.15 | 14 | 1 | 15.78 |
| 38 | 30 | 27.91 | 107 | 7 | 3.48 | 17 | 5 | 1.19 | 8 | 1 | 32.58 |
| 39 | 6 | 2.96 | 10 | 17 | 8.04 | 39 | 22 | 7.41 | 54 | 1 | 18.41 |
| 40 | 39 | 72.37 | 296 | 39 | 54.75 | 301 | 14 | 10.52 | 85 | 2 | 137.64 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 17:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

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RESIDENCE FROM: MOUNT DORA POCKET
 TO : WINTER PARK

10/01/89 TO 10/31/89

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 50 | 9 | 8.81 | 34 | 29 | 17.24 | 87 | 12 | 5.82 | 37 | 1 | 31.87 |
| 2 54 | 34 | 36.40 | 142 | 2 | 0.85 | 4 | 18 | 7.30 | 55 | 1 | 44.55 |
| 3 61 | 30 | 15.95 | 55 | 22 | 15.87 | 82 | 9 | 8.18 | 67 | 1 | 40.00 |
| 4 66 | 19 | 27.94 | 70 | 15 | 12.50 | 57 | 32 | 49.25 | 233 | 1 | 89.69 |
| 5 73 | 53 | 52.75 | 204 | 7 | 3.99 | 20 | 13 | 11.29 | 74 | 1 | 68.03 |
| 6 78 | 65 | 44.18 | 161 | 5 | 3.49 | 18 | 8 | 1.59 | 10 | 1 | 49.26 |
| 7 TOTALS | 1476 | 1390.98 | 5128 | 917 | 940.65 | 4952 | 732 | 432.63 | 3130 | 650 | 2764.26 |
| 8 26+ | 518 | 494.86 | 1806 | 313 | 280.44 | 1464 | 270 | 167.60 | 1103 | 27 | 942.90 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 17:19

BUSINESS FROM: MOUNT DORA POCKET
TO : WINTER PARK

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 17 | 0.00 |
| 1 | 4 | 2.51 | 9 | 0 | 0 | 0.00 | 0 | 2 | 0.45 | 3 | 6 | 2.96 |
| 2 | 6 | 3.88 | 14 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3 | 3.88 |
| 3 | 3 | 1.71 | 6 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 1.71 |
| 4 | 4 | 2.05 | 7 | 1 | 1 | 1.40 | 1 | 3 | 4.28 | 12 | 2 | 7.73 |
| 5 | 5 | 4.46 | 17 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 4.46 |
| 6 | 10 | 8.00 | 30 | 1 | 0.42 | 2 | 1 | 0.28 | 2 | 2 | 8.70 | |
| 9 | 14 | 16.95 | 67 | 3 | 1.62 | 8 | 1 | 0.17 | 1 | 2 | 18.74 | |
| 10 | 8 | 8.06 | 16 | 9 | 6.07 | 21 | 3 | 0.51 | 3 | 2 | 14.64 | |
| 11 | 39 | 40.03 | 138 | 9 | 5.88 | 30 | 7 | 4.48 | 27 | 5 | 50.39 | |
| 12 | 17 | 17.97 | 70 | 6 | 3.05 | 15 | 1 | 0.86 | 7 | 2 | 21.88 | |
| 13 | 20 | 16.24 | 48 | 5 | 5.84 | 20 | 1 | 1.17 | 1 | 2 | 23.25 | |
| 17 | 13 | 9.02 | 33 | 4 | 5.49 | 30 | 0 | 0.00 | 0 | 1 | 14.51 | |
| 24 | 33 | 39.32 | 78 | 5 | 5.85 | 10 | 10 | 10.54 | 48 | 2 | 55.71 | |
| 26 | 44 | 41.64 | 160 | 3 | 0.92 | 4 | 5 | 1.19 | 8 | 2 | 43.75 | |
| 28 | 23 | 16.10 | 59 | 4 | 2.21 | 11 | 1 | 1.32 | 7 | 1 | 19.63 | |
| 33 | 25 | 15.86 | 57 | 15 | 7.15 | 29 | 26 | 14.11 | 93 | 2 | 37.12 | |
| 35 | 29 | 27.57 | 106 | 1 | 0.25 | 1 | 5 | 1.41 | 10 | 1 | 29.23 | |
| 40 | 23 | 31.61 | 46 | 8 | 8.87 | 13 | 9 | 12.32 | 16 | 1 | 52.80 | |
| 64 | 48 | 59.13 | 170 | 2 | 7.06 | 11 | 14 | 6.72 | 52 | 1 | 72.91 | |
| 69 | 40 | 42.74 | 158 | 4 | 3.21 | 11 | 25 | 12.38 | 96 | 1 | 58.33 | |
| 86 | 78 | 78.05 | 289 | 7 | 3.47 | 17 | 1 | 0.17 | 1 | 1 | 81.69 | |
| 23 | 132 | 106 | 96.83 | 354 | 15 | 11.50 | 60 | 11 | 3.92 | 27 | 1 | 112.25 |
| 24 | TOTALS | 592 | 579.73 | 1932 | 102 | 80.26 | 294 | 126 | 76.28 | 414 | 59 | 736.27 |
| 25 | 26+ | 416 | 409.53 | 1399 | 59 | 44.64 | 157 | 97 | 53.54 | 310 | 11 | 507.71 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 17:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FROM: MOUNT DORA POCKET
COMBINED TO : WINTER PARK

FGC TOLL

| MESSAGES | MESSAGES | **** DAY (8-5) NO DISCOUNT**** | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | MINUTES | DISCOUNTED** | **NIGHT + WEEKEND MESSAGES | REVENUE | MINUTES | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|----------|--------------------------------|---------|---------|---------------------------|---------|---------|--------------|----------------------------|---------|---------|--------------|-----------------|---------------|
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 285 | 0.00 |
| 2 | 40 | 40.63 | 146 | 21 | 19.74 | 105 | 21 | 6.18 | 44 | 82 | 66.55 | | | |
| 3 | 53 | 45.82 | 163 | 31 | 24.99 | 125 | 20 | 15.18 | 114 | 52 | 85.99 | | | |
| 4 | 76 | 75.11 | 275 | 38 | 30.05 | 157 | 30 | 22.22 | 162 | 48 | 127.38 | | | |
| 5 | 66 | 50.43 | 179 | 21 | 42.99 | 233 | 25 | 27.41 | 203 | 28 | 120.83 | | | |
| 6 | 64 | 56.32 | 211 | 43 | 32.14 | 167 | 38 | 17.31 | 129 | 29 | 105.77 | | | |
| 7 | 85 | 60.64 | 223 | 26 | 25.32 | 135 | 27 | 9.04 | 66 | 23 | 95.00 | | | |
| 8 | 46 | 48.42 | 182 | 34 | 42.33 | 217 | 18 | 11.09 | 75 | 14 | 101.84 | | | |
| 9 | 78 | 72.58 | 268 | 33 | 17.03 | 78 | 17 | 7.01 | 53 | 16 | 96.62 | | | |
| 10 | 82 | 80.78 | 312 | 31 | 28.81 | 153 | 22 | 14.05 | 111 | 15 | 123.64 | | | |
| 11 | 41 | 41.94 | 141 | 34 | 42.50 | 186 | 25 | 12.03 | 93 | 10 | 96.47 | | | |
| 12 | 85 | 77.47 | 269 | 23 | 27.34 | 148 | 24 | 16.66 | 123 | 12 | 121.47 | | | |
| 13 | 53 | 61.64 | 222 | 44 | 62.78 | 344 | 23 | 23.74 | 196 | 10 | 148.16 | | | |
| 14 | 36 | 34.10 | 118 | 10 | 9.16 | 37 | 19 | 6.17 | 36 | 5 | 49.43 | | | |
| 15 | 2 | 1.83 | 7 | 5 | 4.70 | 25 | 7 | 1.87 | 13 | 1 | 8.40 | | | |
| 16 | 41 | 28.55 | 98 | 33 | 30.61 | 157 | 16 | 9.03 | 71 | 6 | 67.99 | | | |
| 17 | 52 | 35.70 | 126 | 10 | 6.47 | 33 | 2 | 0.79 | 6 | 4 | 42.96 | | | |
| 18 | 39 | 77.20 | 317 | 37 | 42.22 | 228 | 26 | 13.62 | 89 | 6 | 133.04 | | | |
| 19 | 41 | 35.33 | 134 | 46 | 64.23 | 355 | 39 | 36.56 | 300 | 7 | 133.04 | | | |
| 20 | 62 | 52.36 | 198 | 59 | 69.94 | 373 | 31 | 14.04 | 108 | 8 | 136.12 | | | |
| 21 | 22 | 11.24 | 34 | 13 | 9.81 | 51 | 5 | 1.07 | 7 | 2 | 22.12 | | | |
| 22 | 11 | 6.04 | 21 | 18 | 19.53 | 105 | 34 | 6.91 | 44 | 3 | 32.48 | | | |
| 23 | 15 | 15.45 | 60 | 5 | 1.42 | 6 | 2 | 1.49 | 12 | 1 | 18.36 | | | |
| 24 | 44 | 56.74 | 151 | 32 | 41.92 | 207 | 20 | 14.30 | 76 | 4 | 112.96 | | | |
| 25 | 77 | 76.71 | 263 | 32 | 23.16 | 111 | 21 | 9.94 | 57 | 5 | 109.81 | | | |
| 26 | 15 | 14.30 | 55 | 14 | 6.09 | 29 | 25 | 14.68 | 116 | 2 | 35.07 | | | |
| 27 | 37 | 27.76 | 103 | 12 | 7.83 | 40 | 7 | 2.80 | 17 | 2 | 38.39 | | | |
| 28 | 0 | 0.00 | 0 | 20 | 16.63 | 83 | 9 | 2.44 | 17 | 1 | 19.07 | | | |
| 29 | 8 | 6.86 | 26 | 18 | 34.17 | 190 | 4 | 1.71 | 11 | 1 | 42.74 | | | |
| 30 | 27 | 11.94 | 39 | 4 | 8.60 | 48 | 0 | 0.00 | 0 | 1 | 20.54 | | | |
| 31 | 14 | 23.82 | 86 | 8 | 12.35 | 68 | 10 | 12.15 | 101 | 1 | 48.32 | | | |
| 32 | 48 | 48.52 | 188 | 24 | 16.47 | 79 | 27 | 14.28 | 94 | 3 | 79.27 | | | |
| 33 | 13 | 8.56 | 31 | 4 | 3.07 | 16 | 17 | 5.52 | 40 | 1 | 17.15 | | | |
| 34 | 59 | 45.82 | 171 | 1 | 0.25 | 1 | 10 | 4.10 | 31 | 2 | 50.17 | | | |
| 35 | 7 | 6.29 | 24 | 16 | 10.74 | 55 | 13 | 3.00 | 20 | 1 | 20.03 | | | |
| 36 | 16 | 15.99 | 51 | 11 | 5.69 | 28 | 12 | 3.73 | 27 | 1 | 25.41 | | | |
| 37 | 36 | 41.09 | 81 | 26 | 31.66 | 137 | 18 | 18.90 | 69 | 2 | 91.65 | | | |
| 38 | 20 | 10.71 | 37 | 11 | 2.92 | 12 | 10 | 2.15 | 14 | 1 | 15.78 | | | |
| 39 | 30 | 27.91 | 107 | 7 | 3.48 | 17 | 5 | 1.19 | 8 | 1 | 32.58 | | | |
| 40 | 6 | 2.96 | 10 | 17 | 8.04 | 39 | 22 | 7.41 | 54 | 1 | 18.41 | | | |
| 41 | 46 | 39 | 72.37 | 296 | 39 | 54.75 | 301 | 14 | 10.52 | 85 | 2 | 137.64 | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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||
J

DATE: 03/15/90
TIME: 17:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
5

FROM: MOUNT DORA POCKET
TO : WINTER PARK
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE | | | |
|-----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|------|-----|---------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | | |
| 1 50 | 9 | 8.81 | 34 | 29 | 17.24 | 87 | 12 | 5.82 | 37 | 1 | 31.87 |
| 2 54 | 34 | 36.40 | 142 | 2 | 0.85 | 4 | 18 | 7.30 | 55 | 1 | 44.55 |
| 3 61 | 30 | 15.95 | 55 | 22 | 15.87 | 82 | 9 | 8.18 | 67 | 1 | 40.00 |
| 4 64 | 48 | 59.13 | 170 | 2 | 7.06 | 11 | 14 | 6.72 | 52 | 1 | 72.91 |
| 5 66 | 19 | 27.94 | 70 | 15 | 12.50 | 57 | 32 | 49.25 | 233 | 1 | 89.69 |
| 6 69 | 40 | 42.74 | 158 | 4 | 3.21 | 11 | 25 | 12.38 | 96 | 1 | 58.33 |
| 7 73 | 53 | 52.75 | 204 | 7 | 3.99 | 20 | 13 | 11.29 | 74 | 1 | 68.03 |
| 8 78 | 65 | 44.18 | 161 | 5 | 3.49 | 18 | 8 | 1.59 | 10 | 1 | 49.26 |
| 9 86 | 78 | 78.05 | 289 | 7 | 3.47 | 17 | 1 | 0.17 | 1 | 1 | 81.69 |
| 10 132 | 106 | 96.83 | 354 | 15 | 11.50 | 60 | 11 | 3.92 | 27 | 1 | 112.25 |
| 11 TOTALS | 2068 | 1970.71 | 7060 | 1019 | 1020.91 | 5246 | 858 | 508.91 | 3544 | 709 | 3500.53 |
| 12 26+ | 934 | 904.39 | 3205 | 372 | 325.08 | 1621 | 367 | 221.14 | 1413 | 38 | 1450.61 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

69

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

FROM: APOPKA
SUMMARY TO : MOUNT DORA EXCHANGE

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 16,302 | 4,306 | 20,608 |
| 2. CUSTOMERS BILLED | | 16,302 | 2,877 | 19,179 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 3,667 | 1,238 | 4,905 |
| 4. ORIGINATING MESSAGES | | 19,267 | 12,791 | 32,058 |
| 5. MESSAGE MINUTES | | 83,083 | 32,662 | 115,745 |
| 6. MESSAGE REVENUE | | \$0.00 | \$0.00 | \$0.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 22 | 43 | 26 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 1.18 | 2.97 | 1.56 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 5.25 | 10.33 | 6.54 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.31 | 2.55 | 3.61 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$0.00 | \$0.00 | \$0.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$0.00 | \$0.00 | \$0.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$0.00 | \$0.00 | \$0.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 2,312 | 952 | 3,264 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 14 | 33 | 17 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

DATE: 03/21/90
TIME: 10:19

FROM: APOPKA
TO : MOUNT DORA
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FGD TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|--|---------|---------------------------|-------------------------|----------------------------|-------------------------|--------------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 12635 |
| 2 | 508 | 1792 | 490 | 2574 | 357 | 1225 | 1355 |
| 3 | 466 | 1483 | 439 | 2523 | 351 | 1257 | 628 |
| 4 | 368 | 1631 | 437 | 2565 | 290 | 1223 | 365 |
| 5 | 326 | 1298 | 365 | 1944 | 285 | 1091 | 244 |
| 6 | 283 | 1052 | 320 | 1743 | 247 | 1351 | 170 |
| 7 | 227 | 789 | 333 | 1925 | 250 | 1157 | 135 |
| 8 | 197 | 624 | 319 | 2279 | 233 | 1266 | 107 |
| 9 | 184 | 830 | 249 | 1454 | 159 | 740 | 74 |
| 10 | 224 | 772 | 274 | 1674 | 168 | 658 | 74 |
| 11 | 158 | 519 | 224 | 1252 | 158 | 614 | 54 |
| 12 | 116 | 601 | 210 | 1302 | 158 | 639 | 44 |
| 13 | 171 | 566 | 219 | 1117 | 174 | 701 | 47 |
| 14 | 155 | 639 | 189 | 1066 | 163 | 490 | 39 |
| 15 | 134 | 447 | 240 | 1448 | 116 | 377 | 35 |
| 16 | 69 | 241 | 172 | 1005 | 119 | 432 | 24 |
| 17 | 132 | 437 | 179 | 936 | 105 | 463 | 26 |
| 18 | 94 | 606 | 125 | 526 | 104 | 387 | 19 |
| 19 | 117 | 386 | 158 | 670 | 121 | 414 | 22 |
| 20 | 89 | 292 | 126 | 502 | 70 | 268 | 15 |
| 21 | 66 | 304 | 72 | 393 | 62 | 206 | 10 |
| 22 | 85 | 259 | 84 | 328 | 62 | 131 | 11 |
| 23 | 84 | 308 | 127 | 542 | 75 | 365 | 13 |
| 24 | 121 | 500 | 172 | 935 | 121 | 595 | 18 |
| 25 | 90 | 303 | 137 | 625 | 61 | 196 | 12 |
| 26 | 70 | 267 | 141 | 681 | 89 | 389 | 12 |
| 27 | 110 | 423 | 134 | 372 | 68 | 200 | 12 |
| 28 | 39 | 172 | 108 | 575 | 96 | 303 | 9 |
| 29 | 41 | 232 | 80 | 425 | 47 | 144 | 6 |
| 30 | 73 | 197 | 110 | 402 | 78 | 167 | 9 |
| 31 | 23 | 83 | 47 | 229 | 50 | 228 | 4 |
| 32 | 54 | 175 | 88 | 447 | 75 | 378 | 7 |
| 33 | 92 | 215 | 74 | 203 | 58 | 141 | 7 |
| 34 | 42 | 123 | 48 | 127 | 42 | 104 | 4 |
| 35 | 97 | 283 | 56 | 242 | 85 | 278 | 7 |
| 36 | 38 | 342 | 52 | 285 | 50 | 220 | 4 |
| 37 | 17 | 85 | 68 | 272 | 59 | 186 | 4 |
| 38 | 51 | 99 | 34 | 97 | 26 | 60 | 3 |
| 39 | 26 | 108 | 21 | 61 | 29 | 74 | 2 |
| 40 | 40 | 200 | 73 | 232 | 43 | 131 | 4 |
| 41 | 0 | 0 | 12 | 67 | 28 | 106 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

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//

DATE: 03/21/90
TIME: 10:19

FROM: APOPKA
RESIDENCE TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 2

FGD TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | **EVENING (5-11) MINUTES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | | |
|----------|--|-----------------------------|-------------------------|-------------------------------|-------------------------|--------------------|-------|-------|
| 1 | 41 | 4 | | | | | | |
| 2 | 42 | 40 | 23 | 18 | 77 | 72 | | |
| 3 | 43 | 21 | 110 | 19 | 58 | 116 | | |
| 4 | 44 | 7 | 176 | 40 | 165 | 90 | | |
| 5 | 45 | 16 | 47 | 53 | 280 | 131 | | |
| 6 | 46 | 24 | 71 | 13 | 40 | 47 | | |
| 7 | 47 | 24 | 51 | 30 | 70 | 185 | | |
| 8 | 48 | 26 | 54 | 25 | 45 | 115 | | |
| 9 | 49 | 18 | 91 | 20 | 94 | 65 | | |
| 10 | 51 | 25 | 45 | 40 | 309 | 249 | | |
| 11 | 52 | 12 | 38 | 25 | 77 | 34 | | |
| 12 | 54 | 15 | 33 | 22 | 164 | 91 | | |
| 13 | 63 | 7 | 22 | 32 | 220 | 184 | | |
| 14 | 68 | 15 | 37 | 21 | 69 | 65 | | |
| 15 | 69 | 23 | 47 | 26 | 60 | 51 | | |
| 16 | 70 | 34 | 82 | 17 | 64 | 65 | | |
| 17 | 71 | 26 | 96 | 24 | 166 | 76 | | |
| 18 | 73 | 7 | 9 | 59 | 319 | 19 | | |
| 19 | 77 | 24 | 74 | 33 | 87 | 44 | | |
| 20 | 79 | 29 | 70 | 27 | 86 | 69 | | |
| 21 | 91 | 22 | 94 | 30 | 149 | 118 | | |
| 22 | 92 | 13 | 36 | 41 | 112 | 88 | | |
| 23 | 93 | 13 | 81 | 45 | 195 | 128 | | |
| 24 | 94 | 22 | 41 | 42 | 98 | 48 | | |
| 25 | 226 | 29 | 98 | 121 | 470 | 215 | | |
| | 295 | 69 | 163 | 94 | 185 | 287 | | |
| 26 | TOTALS | 5818 | 21372 | 7723 | 39704 | 5726 | 22007 | 16302 |
| 27 | 26+ | 1284 | 4426 | 1922 | 7695 | 1628 | 5372 | 114 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

DATE: 03/21/90
TIME: 10:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: APOPKA
TO : MOUNT DORA
BUSINESS

FGD TOLL

PAGE
3

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|--|---------|------------------------------|-------------------------|-------------------------------|-------------------------|--------------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 1639 |
| 2 | 182 | 483 | 54 | 149 | 50 | 159 | 286 |
| 3 | 212 | 629 | 68 | 259 | 42 | 111 | 161 |
| 4 | 175 | 520 | 64 | 209 | 46 | 107 | 95 |
| 5 | 224 | 578 | 52 | 157 | 64 | 196 | 85 |
| 6 | 287 | 760 | 70 | 240 | 58 | 206 | 83 |
| 7 | 244 | 556 | 63 | 182 | 35 | 90 | 57 |
| 8 | 209 | 547 | 66 | 305 | 75 | 213 | 50 |
| 9 | 236 | 554 | 45 | 101 | 47 | 97 | 41 |
| 10 | 198 | 557 | 57 | 110 | 60 | 177 | 35 |
| 11 | 210 | 531 | 66 | 225 | 44 | 91 | 32 |
| 12 | 140 | 412 | 38 | 99 | 20 | 84 | 18 |
| 13 | 216 | 648 | 87 | 355 | 57 | 155 | 30 |
| 14 | 163 | 383 | 47 | 104 | 24 | 74 | 18 |
| 15 | 226 | 543 | 41 | 90 | 41 | 121 | 22 |
| 16 | 151 | 299 | 54 | 116 | 50 | 132 | 17 |
| 17 | 106 | 189 | 12 | 28 | 10 | 36 | 8 |
| 18 | 170 | 462 | 15 | 65 | 19 | 92 | 12 |
| 19 | 148 | 440 | 51 | 211 | 53 | 144 | 14 |
| 20 | 102 | 242 | 34 | 178 | 16 | 29 | 8 |
| 21 | 79 | 208 | 29 | 81 | 32 | 65 | 7 |
| 22 | 103 | 197 | 24 | 84 | 41 | 94 | 8 |
| 23 | 125 | 293 | 18 | 59 | 11 | 40 | 7 |
| 24 | 75 | 173 | 17 | 101 | 23 | 118 | 5 |
| 25 | 276 | 665 | 54 | 208 | 30 | 110 | 15 |
| 26 | 173 | 353 | 15 | 40 | 12 | 23 | 8 |
| 27 | 107 | 190 | 27 | 105 | 22 | 47 | 6 |
| 28 | 105 | 255 | 35 | 123 | 49 | 149 | 7 |
| 29 | 60 | 102 | 7 | 17 | 17 | 39 | 3 |
| 30 | 165 | 396 | 34 | 100 | 33 | 136 | 8 |
| 31 | 60 | 202 | 23 | 125 | 7 | 20 | 3 |
| 32 | 122 | 373 | 49 | 70 | 15 | 28 | 6 |
| 33 | 103 | 234 | 32 | 122 | 25 | 79 | 5 |
| 34 | 144 | 366 | 5 | 35 | 21 | 53 | 5 |
| 35 | 25 | 59 | 32 | 107 | 13 | 26 | 4 |
| 36 | 110 | 350 | 17 | 58 | 17 | 31 | 1 |
| 37 | 25 | 54 | 9 | 44 | 3 | 25 | 1 |
| 38 | 37 | 73 | 2 | 2 | 0 | 0 | 1 |
| 39 | 40 | 123 | 16 | 39 | 21 | 35 | 4 |
| 40 | 27 | 83 | 7 | 12 | 7 | 36 | 1 |
| 41 | 14 | 20 | 21 | 55 | 7 | 28 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

DATE: 03/21/90
TIME: 10:19

FROM: APOPKA
TO : MOUNT DORA
BUSINESS

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 4

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|------|
| 1 | 43 | 60 | 184 | 15 | 80 | 11 | 49 | 2 |
| 2 | 44 | 144 | 484 | 23 | 154 | 9 | 29 | 4 |
| 3 | 45 | 37 | 109 | 8 | 16 | 0 | 0 | 1 |
| 4 | 46 | 104 | 240 | 8 | 14 | 26 | 63 | 3 |
| 5 | 47 | 99 | 315 | 17 | 51 | 25 | 58 | 3 |
| 6 | 48 | 29 | 79 | 7 | 9 | 12 | 42 | 1 |
| 7 | 49 | 78 | 154 | 11 | 19 | 9 | 25 | 2 |
| 8 | 51 | 42 | 87 | 7 | 9 | 2 | 10 | 1 |
| 9 | 52 | 44 | 95 | 6 | 10 | 2 | 2 | 1 |
| 10 | 53 | 102 | 266 | 17 | 47 | 40 | 69 | 3 |
| 11 | 56 | 147 | 351 | 14 | 22 | 7 | 14 | 3 |
| 12 | 57 | 56 | 86 | 0 | 0 | 1 | 1 | 1 |
| 13 | 58 | 89 | 207 | 14 | 19 | 13 | 31 | 2 |
| 14 | 59 | 106 | 264 | 6 | 18 | 6 | 6 | 2 |
| 15 | 60 | 99 | 223 | 47 | 84 | 34 | 66 | 3 |
| 16 | 61 | 109 | 196 | 2 | 2 | 11 | 16 | 2 |
| 17 | 65 | 128 | 237 | 2 | 3 | 0 | 0 | 2 |
| 18 | 66 | 151 | 294 | 18 | 68 | 29 | 67 | 3 |
| 19 | 67 | 95 | 182 | 17 | 49 | 22 | 52 | 2 |
| 20 | 68 | 59 | 120 | 8 | 22 | 1 | 3 | 1 |
| 21 | 70 | 28 | 100 | 18 | 37 | 24 | 52 | 1 |
| 22 | 76 | 76 | 94 | 0 | 0 | 0 | 0 | 1 |
| 23 | 86 | 20 | 40 | 42 | 146 | 24 | 71 | 1 |
| 24 | 94 | 90 | 181 | 2 | 3 | 2 | 2 | 1 |
| 25 | 95 | 154 | 284 | 22 | 49 | 14 | 49 | 2 |
| 26 | 105 | 103 | 177 | 2 | 8 | 0 | 0 | 1 |
| 27 | 117 | 106 | 192 | 2 | 2 | 9 | 16 | 1 |
| 28 | 120 | 39 | 91 | 21 | 56 | 60 | 108 | 1 |
| 29 | 124 | 103 | 238 | 12 | 28 | 9 | 28 | 1 |
| 30 | 126 | 42 | 124 | 62 | 88 | 22 | 38 | 1 |
| 31 | 132 | 99 | 137 | 12 | 35 | 21 | 31 | 1 |
| 32 | 136 | 131 | 299 | 4 | 18 | 1 | 3 | 1 |
| 33 | 141 | 108 | 376 | 15 | 22 | 18 | 43 | 1 |
| 34 | 160 | 160 | 285 | 0 | 0 | 0 | 0 | 1 |
| 35 | 245 | 203 | 758 | 22 | 84 | 20 | 39 | 1 |
| 36 | 253 | 250 | 290 | 3 | 4 | 0 | 0 | 1 |
| 37 | TOTALS | 9147 | 22037 | 1943 | 6046 | 1701 | 4579 | 2877 |
| 38 | 26+ | 4717 | 10815 | 802 | 2290 | 741 | 1815 | 116 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

7

DATE: 03/21/90
TIME: 10:19

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
5

FROM: APOPKA
COMBINED
TO : MOUNT DORA

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|--------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 14274 |
| 2 | 690 | 2275 | 544 | 2723 | 407 | 1384 | 1641 |
| 3 | 678 | 2112 | 507 | 2782 | 393 | 1368 | 789 |
| 4 | 543 | 2151 | 501 | 2774 | 336 | 1330 | 460 |
| 5 | 550 | 1876 | 417 | 2101 | 349 | 1287 | 329 |
| 6 | 570 | 1812 | 390 | 1983 | 305 | 1557 | 253 |
| 7 | 471 | 1345 | 396 | 2107 | 285 | 1247 | 192 |
| 8 | 406 | 1171 | 385 | 2584 | 308 | 1479 | 157 |
| 9 | 420 | 1384 | 294 | 1555 | 206 | 837 | 115 |
| 10 | 422 | 1329 | 331 | 1784 | 228 | 835 | 109 |
| 11 | 368 | 1050 | 290 | 1477 | 202 | 705 | 86 |
| 12 | 256 | 1013 | 248 | 1401 | 178 | 723 | 62 |
| 13 | 387 | 1214 | 306 | 1472 | 231 | 856 | 77 |
| 14 | 318 | 1022 | 236 | 1170 | 187 | 564 | 57 |
| 15 | 360 | 990 | 281 | 1538 | 157 | 498 | 57 |
| 16 | 220 | 540 | 226 | 1121 | 169 | 564 | 41 |
| 17 | 238 | 626 | 191 | 964 | 115 | 499 | 34 |
| 18 | 264 | 1068 | 140 | 591 | 123 | 479 | 31 |
| 19 | 265 | 826 | 209 | 881 | 174 | 558 | 36 |
| 20 | 191 | 534 | 160 | 680 | 86 | 297 | 23 |
| 21 | 145 | 512 | 101 | 474 | 94 | 271 | 17 |
| 22 | 188 | 456 | 108 | 412 | 103 | 225 | 19 |
| 23 | 209 | 601 | 145 | 601 | 86 | 405 | 20 |
| 24 | 196 | 673 | 189 | 1036 | 144 | 713 | 23 |
| 25 | 366 | 968 | 191 | 833 | 91 | 306 | 27 |
| 26 | 243 | 620 | 156 | 721 | 101 | 412 | 20 |
| 27 | 217 | 613 | 161 | 477 | 90 | 247 | 18 |
| 28 | 144 | 427 | 143 | 698 | 145 | 452 | 16 |
| 29 | 101 | 334 | 87 | 442 | 64 | 183 | 9 |
| 30 | 238 | 593 | 144 | 502 | 111 | 303 | 17 |
| 31 | 83 | 285 | 70 | 354 | 57 | 248 | 7 |
| 32 | 176 | 548 | 137 | 517 | 90 | 406 | 13 |
| 33 | 195 | 449 | 106 | 325 | 83 | 220 | 12 |
| 34 | 42 | 123 | 48 | 127 | 42 | 104 | 4 |
| 35 | 241 | 649 | 61 | 277 | 106 | 331 | 12 |
| 36 | 63 | 401 | 84 | 392 | 63 | 246 | 6 |
| 37 | 127 | 435 | 85 | 330 | 76 | 217 | 8 |
| 38 | 76 | 153 | 43 | 141 | 29 | 85 | 4 |
| 39 | 26 | 108 | 21 | 61 | 29 | 74 | 2 |
| 40 | 77 | 273 | 75 | 234 | 43 | 131 | 5 |
| 41 | 123 | 219 | 28 | 106 | 49 | 141 | 5 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

C/S

DATE: 03/21/90
TIME: 10:19

FROM: APOPKA
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
6

COMBINED

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|--------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 41 | 31 | 106 | 25 | 89 | 26 | 108 |
| 2 | 42 | 54 | 130 | 40 | 113 | 32 | 144 |
| 3 | 43 | 81 | 360 | 55 | 245 | 36 | 139 |
| 4 | 44 | 151 | 531 | 76 | 434 | 37 | 160 |
| 5 | 45 | 53 | 180 | 21 | 56 | 16 | 47 |
| 6 | 46 | 104 | 240 | 8 | 14 | 26 | 63 |
| 7 | 47 | 123 | 366 | 47 | 121 | 65 | 243 |
| 8 | 48 | 55 | 133 | 32 | 54 | 57 | 157 |
| 9 | 49 | 96 | 245 | 31 | 113 | 20 | 90 |
| 10 | 51 | 67 | 132 | 47 | 318 | 39 | 259 |
| 11 | 52 | 56 | 133 | 31 | 87 | 17 | 36 |
| 12 | 53 | 102 | 266 | 17 | 47 | 40 | 69 |
| 13 | 54 | 15 | 33 | 22 | 164 | 17 | 91 |
| 14 | 56 | 147 | 351 | 14 | 22 | 7 | 14 |
| 15 | 57 | 56 | 86 | 0 | 0 | 1 | 1 |
| 16 | 58 | 89 | 207 | 14 | 19 | 13 | 31 |
| 17 | 59 | 106 | 264 | 6 | 18 | 6 | 6 |
| 18 | 60 | 99 | 223 | 47 | 84 | 34 | 66 |
| 19 | 61 | 109 | 196 | 2 | 2 | 11 | 16 |
| 20 | 63 | 7 | 22 | 32 | 220 | 24 | 184 |
| 21 | 65 | 128 | 237 | 2 | 3 | 0 | 0 |
| 22 | 66 | 151 | 294 | 18 | 68 | 29 | 67 |
| 23 | 67 | 95 | 182 | 17 | 49 | 22 | 52 |
| 24 | 68 | 74 | 157 | 29 | 91 | 33 | 68 |
| 25 | 69 | 23 | 47 | 26 | 60 | 20 | 51 |
| 26 | 70 | 62 | 182 | 35 | 101 | 43 | 117 |
| 27 | 71 | 26 | 96 | 24 | 166 | 21 | 76 |
| 28 | 73 | 7 | 9 | 59 | 319 | 7 | 19 |
| 29 | 76 | 76 | 94 | 0 | 0 | 0 | 1 |
| 30 | 77 | 24 | 74 | 33 | 87 | 20 | 44 |
| 31 | 79 | 29 | 70 | 27 | 86 | 23 | 69 |
| 32 | 86 | 20 | 40 | 42 | 146 | 24 | 71 |
| 33 | 91 | 22 | 94 | 30 | 149 | 39 | 118 |
| 34 | 92 | 13 | 36 | 41 | 112 | 38 | 88 |
| 35 | 93 | 13 | 81 | 45 | 195 | 35 | 128 |
| 36 | 94 | 112 | 222 | 44 | 101 | 32 | 50 |
| 37 | 95 | 154 | 289 | 22 | 49 | 14 | 49 |
| 38 | 105 | 103 | 177 | 2 | 8 | 0 | 0 |
| 39 | 117 | 106 | 192 | 2 | 2 | 9 | 16 |
| 40 | 120 | 39 | 91 | 21 | 56 | 60 | 108 |
| 41 | 124 | 103 | 238 | 12 | 28 | 9 | 28 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

2/

DATE: 03/21/90
TIME: 10:19

FROM: APOPKA
COMBINED
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | |
|----------|-------------------------|--------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|-------|
| 1 | 126 | 42 | 124 | 62 | 88 | 22 | 38 | 1 |
| 2 | 132 | 99 | 137 | 12 | 35 | 21 | 31 | 1 |
| 3 | 136 | 131 | 299 | 4 | 18 | 1 | 3 | 1 |
| 4 | 141 | 108 | 376 | 15 | 22 | 18 | 43 | 1 |
| 5 | 160 | 160 | 285 | 0 | 0 | 0 | 0 | 1 |
| 6 | 226 | 29 | 98 | 121 | 470 | 76 | 215 | 1 |
| 7 | 245 | 203 | 758 | 22 | 84 | 20 | 39 | 1 |
| 8 | 253 | 250 | 290 | 3 | 4 | 0 | 0 | 1 |
| 9 | 295 | 69 | 163 | 94 | 185 | 132 | 287 | 1 |
| 10 | TOTALS | 14965 | 43409 | 9666 | 45750 | 7427 | 26586 | 19179 |
| 11 | 26+ | 6001 | 15241 | 2724 | 9985 | 2369 | 7187 | 230 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

LL

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: REEDY CREEK
SUMMARY TO : MOUNT DORA EXCHANGE

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 3,175 | 1,972 | 5,147 |
| 2. CUSTOMERS BILLED | | 3,175 | 1,129 | 4,304 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 44 | 56 | 100 |
| 4. ORIGINATING MESSAGES | | 149 | 202 | 351 |
| 5. MESSAGE MINUTES | | 948 | 784 | 1,732 |
| 6. MESSAGE REVENUE | | \$163.45 | \$209.06 | \$372.51 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 5 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .05 | .10 | .07 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.39 | 3.61 | 3.51 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.36 | 3.88 | 4.93 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$1.10 | \$1.03 | \$1.06 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.05 | \$.11 | \$.07 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.71 | \$3.73 | \$3.73 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 16 | 23 | 39 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 2 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/16/90
TIME: 09:35

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

RESIDENCE FROM: REEDY CREEK
 TO : MOUNT DORA

FGC TOLL

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------|----------|-------------------------|-------------------------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3131 | 0.00 |
| 2 | 7 | 11.64 | 44 | 17 | 16.10 | 74 | 4 | 14.81 | 127 | 28 | 42.55 | |
| 3 | 0 | 0.00 | 0 | 4 | 6.00 | 33 | 4 | 2.39 | 19 | 4 | 8.39 | |
| 4 | 1 | 0.34 | 1 | 3 | 3.86 | 21 | 8 | 2.38 | 17 | 4 | 6.58 | |
| 5 | 2 | 0.68 | 2 | 2 | 0.50 | 2 | 0 | 0.00 | 0 | 1 | 1.18 | |
| 6 | 4 | 8.49 | 35 | 3 | 2.47 | 13 | 3 | 3.26 | 27 | 2 | 14.22 | |
| 7 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 6 | 6.08 | 50 | 1 | 6.08 | |
| 8 | 0 | 0.00 | 0 | 4 | 2.35 | 6 | 3 | 2.69 | 22 | 1 | 5.04 | |
| 9 | 0 | 0.00 | 0 | 6 | 15.13 | 85 | 2 | 1.60 | 13 | 1 | 16.73 | |
| 10 | 28 | 2.75 | 11 | 15 | 19.98 | 109 | 11 | 9.09 | 74 | 1 | 31.82 | |
| 11 | 38 | 5.50 | 22 | 20 | 22.08 | 119 | 14 | 3.28 | 22 | 1 | 30.86 | |
| 12 TOTALS | 20 | 29.40 | 115 | 74 | 88.47 | 462 | 55 | 45.58 | 371 | 3175 | 163.45 | |
| 13 | 26+ | 8.25 | 33 | 35 | 42.06 | 228 | 25 | 12.37 | 96 | 2 | 62.68 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE: 03/16/90
TIME: 09:35

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

BUSINESS FROM: REEDY CREEK
TO : MOUNT DORA

FGC TOLL

PAGE
2

| MESSAGES | **** DAY (8-5) | NO DISCOUNT**** | MINUTES | **EVENING (5-11) | DISCOUNTED** | MINUTES | **NIGHT + WEEKEND | DISCOUNTED** | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|----------------|-----------------|---------|------------------|--------------|---------|-------------------|--------------|---------|-----------------|---------------|-------|
| | MESSAGES | REVENUE | | MESSAGES | REVENUE | | MESSAGES | REVENUE | | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1073 | 0.00 | |
| 1 | 20 | 33.62 | 104 | 10 | 12.41 | 37 | 3 | 3.54 | 12 | 33 | 49.57 | |
| 2 | 8 | 9.76 | 31 | 3 | 6.22 | 26 | 5 | 3.15 | 12 | 8 | 19.13 | |
| 3 | 17 | 16.94 | 59 | 3 | 8.02 | 46 | 1 | 1.26 | 4 | 7 | 26.22 | |
| 4 | 4 | 5.07 | 6 | 3 | 5.82 | 15 | 1 | 1.28 | 2 | 2 | 12.17 | |
| 5 | 5 | 4.23 | 16 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 4.23 | |
| 6 | 5 | 3.31 | 12 | 1 | 0.42 | 2 | 1 | 0.17 | 1 | 1 | 3.90 | |
| 7 | 5 | 2.85 | 10 | 1 | 0.94 | 5 | 2 | 0.45 | 3 | 1 | 4.24 | |
| 8 | 3 | 5.11 | 11 | 4 | 9.69 | 37 | 2 | 3.56 | 17 | 1 | 18.36 | |
| 9 | 8 | 12.40 | 24 | 0 | 0.00 | 0 | 2 | 2.53 | 8 | 1 | 14.93 | |
| 10 | 85 | 2.74 | 10 | 81 | 53.57 | 274 | 0 | 0.00 | 0 | 1 | 56.31 | |
| 11 | TOTALS | 79 | 96.03 | 283 | 97.09 | 442 | 17 | 15.94 | 59 | 1129 | 209.06 | |
| 12 | 26+ | 4 | 2.74 | 10 | 81 | 53.57 | 274 | 0 | 0.00 | 0 | 1 | 56.31 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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JL

DATE: 03/16/90
TIME: 09:35

COMBINED FROM: REEDY CREEK
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|-----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 4204 | 0.00 | |
| 2 | 27 | 45.26 | 148 | 27 | 28.51 | 111 | 7 | 18.35 | 139 | 61 | 92.12 | |
| 3 | 8 | 9.76 | 31 | 7 | 12.22 | 59 | 9 | 5.54 | 31 | 12 | 27.52 | |
| 4 | 18 | 17.28 | 60 | 6 | 11.88 | 67 | 9 | 3.64 | 21 | 11 | 32.80 | |
| 5 | 6 | 5.75 | 8 | 5 | 6.32 | 17 | 1 | 1.28 | 2 | 3 | 13.35 | |
| 6 | 9 | 12.72 | 51 | 3 | 2.47 | 13 | 3 | 3.26 | 27 | 3 | 18.45 | |
| 7 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 6 | 6.08 | 50 | 1 | 6.08 | |
| 8 | 5 | 3.31 | 12 | 5 | 2.77 | 8 | 4 | 2.86 | 23 | 2 | 8.94 | |
| 9 | 5 | 2.85 | 10 | 7 | 16.07 | 90 | 4 | 2.05 | 16 | 2 | 20.97 | |
| 10 | 3 | 5.11 | 11 | 4 | 9.69 | 37 | 2 | 3.56 | 17 | 1 | 18.36 | |
| 11 | 8 | 12.40 | 24 | 0 | 0.00 | 0 | 2 | 2.53 | 8 | 1 | 14.93 | |
| 12 | 2 | 2.75 | 11 | 15 | 19.98 | 109 | 11 | 9.09 | 74 | 1 | 31.82 | |
| 13 | 28 | 5.50 | 22 | 20 | 22.08 | 119 | 14 | 3.28 | 22 | 1 | 30.86 | |
| 14 | 38 | 4 | 2.74 | 10 | 81 | 53.57 | 0 | 0.00 | 0 | 1 | 56.31 | |
| 15 TOTALS | 99 | 125.43 | 398 | 180 | 185.56 | 904 | 72 | 61.52 | 430 | 4304 | 372.51 | |
| 16 | 26+ | 10 | 10.99 | 43 | 116 | 95.63 | 502 | 25 | 12.37 | 96 | 3 | 118.99 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE: 03/28/90 UNITED TELEPHONE COMPANY OF FLORIDA
 TIME: 14.34.40 POINT-TO-POINT STUDY
 FROM: WINTERMERE 89/10/01 TO 89/10/31
 SUMMARY TOLL
 TO : MOUNT DORA EXCHANGE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 3,651 | 480 | 4,131 |
| 2. CUSTOMERS BILLED | | 3,651 | 350 | 4,001 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 138 | 23 | 161 |
| 4. ORIGINATING MESSAGES | | 370 | 48 | 418 |
| 5. MESSAGE MINUTES | | 2,767 | 226 | 2,993 |
| 6. MESSAGE REVENUE | | \$378.55 | \$43.62 | \$422.17 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 4 | 7 | 4 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .10 | .10 | .10 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.68 | 2.09 | 2.60 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 7.48 | 4.71 | 7.16 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$1.02 | \$.91 | \$1.01 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.10 | \$.09 | \$.10 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.74 | \$1.90 | \$2.62 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 69 | 12 | 81 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 2 | 3 | 2 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
 REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/16/90
TIME: 09:52

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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RESIDENCE FROM: WINTERMERE
 TO : MOUNT DORA

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|-----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|-------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3513 | 0.00 | |
| 1 | 19 | 14.28 | 75 | 28 | 25.27 | 175 | 69 | 45.99 | |
| 2 | 18 | 27.50 | 149 | 31 | 27.78 | 177 | 35 | 72.85 | |
| 3 | 7 | 11.24 | 65 | 14 | 16.98 | 131 | 9 | 30.98 | |
| 4 | 10 | 16.68 | 78 | 14 | 15.18 | 119 | 8 | 36.50 | |
| 5 | 0 | 0.00 | 0 | 5 | 2.01 | 13 | 2 | 3.83 | |
| 6 | 13 | 8.92 | 46 | 2 | 0.78 | 5 | 4 | 12.56 | |
| 7 | 0 | 0.00 | 0 | 2 | 1.62 | 12 | 1 | 2.64 | |
| 8 | 2 | 0.56 | 2 | 8 | 8.16 | 62 | 2 | 11.59 | |
| 9 | 2 | 5.20 | 36 | 11 | 12.39 | 95 | 2 | 18.29 | |
| 10 | 7 | 5.80 | 31 | 2 | 0.54 | 3 | 1 | 6.48 | |
| 11 | 0 | 0.00 | 0 | 11 | 10.83 | 82 | 1 | 10.83 | |
| 12 | 1 | 1.44 | 2 | 7 | 1.47 | 7 | 1 | 3.61 | |
| 13 | 2 | 11.44 | 70 | 6 | 31.10 | 255 | 1 | 67.84 | |
| 14 | 0 | 0.00 | 0 | 13 | 18.93 | 148 | 1 | 23.27 | |
| 15 | 14 | 19.28 | 110 | 7 | 7.71 | 59 | 1 | 31.29 | |
| 17 TOTALS | 95 | 122.34 | 664 | 161 | 180.75 | 1343 | 3651 | 378.55 | |
| 18 | 26+ | 14 | 19.28 | 110 | 7 | 7.71 | 7 | 4.30 | |
| | | | | | | | 47 | 1 | 31.29 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

III
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2

DATE: 03/16/90
TIME: 09:52

BUSINESS
FROM: WINTERMERE
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGC TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|-------------------------|-------------------------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 327 | 0.00 |
| 2 | 8 | 8.74 | 33 | 2 | 1.17 | 2 | 1 | 2.22 | 27 | 11 | 12.13 |
| 3 | 7 | 7.24 | 40 | 3 | 3.09 | 11 | 0 | 0.00 | 0 | 5 | 10.33 |
| 4 | 7 | 7.57 | 28 | 3 | 3.54 | 21 | 2 | 1.86 | 3 | 4 | 12.97 |
| 5 | 4 | 2.08 | 10 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 2.08 |
| 6 | 1 | 0.60 | 3 | 1 | 0.33 | 2 | 3 | 1.70 | 19 | 1 | 2.63 |
| 7 | 0 | 0.00 | 0 | 4 | 2.88 | 21 | 2 | 0.60 | 6 | 1 | 3.48 |
| 8 TOTALS | 27 | 26.23 | 114 | 13 | 11.01 | 57 | 8 | 6.38 | 55 | 350 | 43.62 |
| 9 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

III
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DATE: 03/16/90
TIME: 09:52

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FROM: WINTERMERE
TO : MOUNT DORA
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3840 | 0.00 |
| 2 | 27 | 23.02 | 108 | 30 | 26.44 | 177 | 23 | 8.66 | 91 | 80 | 58.12 |
| 3 | 25 | 34.74 | 189 | 34 | 30.87 | 188 | 21 | 17.57 | 182 | 40 | 83.18 |
| 4 | 14 | 18.81 | 93 | 17 | 20.52 | 152 | 8 | 4.62 | 33 | 13 | 43.95 |
| 5 | 14 | 18.76 | 88 | 14 | 15.18 | 119 | 8 | 4.64 | 52 | 9 | 38.58 |
| 6 | 1 | 0.60 | 3 | 6 | 2.34 | 15 | 8 | 3.52 | 38 | 3 | 6.46 |
| 7 | 13 | 8.92 | 46 | 6 | 3.66 | 26 | 11 | 3.46 | 35 | 5 | 16.04 |
| 8 | 0 | 0.00 | 0 | 2 | 1.62 | 12 | 5 | 1.02 | 9 | 1 | 2.64 |
| 9 | 2 | 0.56 | 2 | 8 | 8.16 | 62 | 6 | 2.87 | 22 | 2 | 11.59 |
| 10 | 2 | 5.20 | 36 | 11 | 12.39 | 95 | 5 | 0.70 | 5 | 2 | 18.29 |
| 11 | 7 | 5.80 | 31 | 2 | 0.54 | 3 | 1 | 0.14 | 1 | 1 | 6.48 |
| 12 | 0 | 0.00 | 0 | 11 | 10.83 | 82 | 0 | 0.00 | 0 | 1 | 10.83 |
| 13 | 1 | 1.44 | 2 | 7 | 1.47 | 7 | 5 | 0.70 | 5 | 1 | 3.61 |
| 14 | 2 | 11.44 | 70 | 6 | 31.10 | 255 | 7 | 25.30 | 246 | 1 | 67.84 |
| 15 | 0 | 0.00 | 0 | 13 | 18.93 | 148 | 7 | 4.34 | 49 | 1 | 23.27 |
| 16 | 28 | 19.28 | 110 | 7 | 7.71 | 59 | 7 | 4.30 | 47 | 1 | 31.29 |
| 17 TOTALS | 122 | 148.57 | 778 | 174 | 191.76 | 1400 | 122 | 81.84 | 815 | 4001 | 422.17 |
| 18 | 26+ | 14 | 19.28 | 110 | 7 | 7.71 | 59 | 4.30 | 47 | 1 | 31.29 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

89/10/01 TO 89/10/31

TOLL

SUMMARY FROM: WINTER GARDEN
TO : MOUNT DORA EXCHANGE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 10,025 | 2,991 | 13,016 |
| 2. CUSTOMERS BILLED | | 10,025 | 1,912 | 11,937 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 572 | 322 | 894 |
| 4. ORIGINATING MESSAGES | | 1,785 | 1,129 | 2,914 |
| 5. MESSAGE MINUTES | | 10,329 | 3,705 | 14,034 |
| 6. MESSAGE REVENUE | | \$.00 | \$.00 | \$.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 6 | 17 | 7 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .18 | .38 | .22 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.12 | 3.51 | 3.26 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.79 | 3.28 | 4.82 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.00 | \$.00 | \$.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.00 | \$.00 | \$.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$.00 | \$.00 | \$.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 282 | 173 | 455 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 3 | 9 | 4 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

DATE: 03/21/90
TIME: 12:51RESIDENCE FROM: WINTER GARDEN
TO : MOUNT DORAUNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGD TOLL

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT*** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|-------------------------|------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9453 |
| 2 | 99 | 405 | 126 | 998 | 65 | 366 | 290 | |
| 3 | 51 | 424 | 59 | 317 | 64 | 214 | 87 | |
| 4 | 56 | 316 | 80 | 416 | 44 | 143 | 60 | |
| 5 | 52 | 178 | 53 | 314 | 35 | 164 | 35 | |
| 6 | 37 | 180 | 41 | 295 | 17 | 140 | 19 | |
| 7 | 36 | 155 | 52 | 304 | 32 | 70 | 20 | |
| 8 | 27 | 128 | 43 | 190 | 14 | 42 | 12 | |
| 9 | 12 | 51 | 25 | 235 | 27 | 111 | 8 | |
| 10 | 9 | 51 | 13 | 112 | 23 | 138 | 5 | |
| 11 | 14 | 65 | 14 | 96 | 2 | 3 | 3 | |
| 12 | 21 | 142 | 16 | 239 | 7 | 103 | 4 | |
| 13 | 31 | 72 | 27 | 123 | 26 | 163 | 7 | |
| 14 | 23 | 66 | 6 | 34 | 10 | 76 | 3 | |
| 15 | 10 | 30 | 15 | 152 | 17 | 57 | 3 | |
| 16 | 19 | 45 | 30 | 153 | 11 | 38 | 4 | |
| 17 | 15 | 70 | 12 | 133 | 7 | 121 | 2 | |
| 18 | 0 | 0 | 10 | 50 | 8 | 16 | 1 | |
| 19 | 24 | 81 | 13 | 50 | 23 | 57 | 3 | |
| 20 | 0 | 0 | 15 | 139 | 7 | 15 | 1 | |
| 21 | 14 | 36 | 7 | 28 | 4 | 28 | 1 | |
| 22 | 19 | 45 | 28 | 193 | 5 | 10 | 2 | |
| 23 | 7 | 94 | 17 | 204 | 14 | 393 | 1 | |
| 24 | 8 | 77 | 32 | 349 | 5 | 26 | 1 | |
| 25 | TOTALS | 584 | 2711 | 734 | 5124 | 467 | 2494 | 10025 |
| 26 | 26+ | 34 | 216 | 77 | 746 | 24 | 429 | 4 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

JF

DATE: 03/21/90
TIME: 12:51

BUSINESS FROM: WINTER GARDEN
TO : MOUNT DURA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/U12

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FGD TOLL

| | MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|--|---------|------------------------------|-------------------------|-------------------------------|-------------------------|--------------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1590 |
| 2 | 104 | 307 | 24 | | 106 | 21 | 63 | 149 |
| 3 | 87 | 294 | 24 | | 100 | 11 | 30 | 61 |
| 4 | 55 | 169 | 10 | | 35 | 10 | 21 | 25 |
| 5 | 61 | 177 | 13 | | 44 | 10 | 32 | 21 |
| 6 | 42 | 121 | 20 | | 60 | 23 | 65 | 17 |
| 7 | 61 | 203 | 11 | | 21 | 6 | 12 | 13 |
| 8 | 27 | 85 | 6 | | 18 | 2 | 15 | 5 |
| 9 | 46 | 137 | 2 | | 15 | 0 | 0 | 6 |
| 10 | 28 | 83 | 10 | | 30 | 7 | 29 | 5 |
| 11 | 5 | 11 | 2 | | 5 | 3 | 6 | 1 |
| 12 | 27 | 135 | 5 | | 16 | 4 | 14 | 3 |
| 13 | 13 | 24 | 0 | | 0 | 0 | 0 | 1 |
| 14 | 23 | 77 | 0 | | 0 | 5 | 18 | 2 |
| 15 | 18 | 40 | 0 | | 0 | 0 | 0 | 1 |
| 16 | 6 | 27 | 12 | | 24 | 1 | 6 | 1 |
| 17 | 20 | 98 | 0 | | 0 | 0 | 0 | 1 |
| 18 | 21 | 39 | 3 | | 8 | 1 | 3 | 1 |
| 19 | 17 | 32 | 0 | | 0 | 4 | 7 | 1 |
| 20 | 18 | 91 | 4 | | 46 | 5 | 18 | 1 |
| 21 | 14 | 51 | 14 | | 28 | 17 | 40 | 2 |
| 22 | 19 | 164 | 10 | | 18 | 6 | 10 | 2 |
| 23 | 38 | 94 | 8 | | 19 | 8 | 37 | 2 |
| 24 | 40 | 186 | 6 | | 41 | 0 | 0 | 1 |
| 25 | TOTALS | 801 | 2645 | 184 | 634 | 144 | 426 | 1912 |
| 26 | 26+ | 110 | 444 | 24 | 78 | 14 | 47 | 5 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

88

DATE: 03/21/90
TIME: 12:51

FROM: WINTER GARDEN
COMBINED
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FGD TOLL

PAGE
3

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | |
|----------|--|---------|------------------------------|-------------------------|-------------------------------|-------------------------|--------------------|-------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 11043 | |
| 2 | 203 | 712 | 150 | 1104 | 86 | 429 | 439 | |
| 3 | 138 | 718 | 83 | 417 | 75 | 244 | 148 | |
| 4 | 111 | 485 | 90 | 451 | 54 | 164 | 85 | |
| 5 | 113 | 355 | 66 | 358 | 45 | 196 | 56 | |
| 6 | 79 | 301 | 61 | 355 | 40 | 205 | 36 | |
| 7 | 97 | 358 | 63 | 325 | 38 | 82 | 33 | |
| 8 | 54 | 213 | 49 | 208 | 16 | 57 | 17 | |
| 9 | 58 | 188 | 27 | 250 | 27 | 111 | 14 | |
| 10 | 37 | 134 | 23 | 142 | 30 | 167 | 10 | |
| 11 | 19 | 76 | 16 | 101 | 5 | 9 | 4 | |
| 12 | 21 | 142 | 16 | 239 | 7 | 103 | 4 | |
| 13 | 58 | 207 | 32 | 139 | 30 | 177 | 10 | |
| 14 | 36 | 90 | 6 | 34 | 10 | 76 | 4 | |
| 15 | 33 | 107 | 15 | 152 | 22 | 75 | 5 | |
| 16 | 19 | 45 | 30 | 153 | 11 | 38 | 4 | |
| 17 | 15 | 70 | 12 | 133 | 7 | 121 | 2 | |
| 18 | 18 | 40 | 10 | 50 | 8 | 16 | 2 | |
| 19 | 6 | 27 | 12 | 24 | 1 | 6 | 1 | |
| 20 | 44 | 179 | 13 | 50 | 23 | 57 | 4 | |
| 21 | 17 | 39 | 3 | 8 | 1 | 3 | 1 | |
| 22 | 18 | 32 | 15 | 139 | 11 | 22 | 2 | |
| 23 | 14 | 91 | 4 | 46 | 5 | 18 | 1 | |
| 24 | 33 | 87 | 21 | 56 | 21 | 68 | 3 | |
| 25 | 19 | 45 | 28 | 193 | 5 | 10 | 2 | |
| 26 | 38 | 164 | 10 | 18 | 6 | 10 | 2 | |
| 27 | 40 | 94 | 8 | 19 | 8 | 37 | 2 | |
| 28 | 39 | 280 | 23 | 245 | 14 | 393 | 2 | |
| 29 | 45 | 77 | 32 | 349 | 5 | 26 | 1 | |
| 30 | TOTALS | 1385 | 5356 | 918 | 5758 | 611 | 2920 | 11937 |
| 31 | 26+ | 144 | 660 | 101 | 824 | 38 | 476 | 9 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

68

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
FROM: WINTER PARK 89/10/01 TO 89/10/31
SUMMARY TO : MOUNT DORA EXCHANGE

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|--|-----------|----------|---------|
| 1. ACCESS LINES | | 108,606 | 51,028 | 159,634 |
| 2. CUSTOMERS BILLED | | 108,606 | 29,494 | 138,100 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 4,772 | 3,524 | 8,296 |
| 4. ORIGINATING MESSAGES | | 15,260 | 13,452 | 28,712 |
| 5. MESSAGE MINUTES | | 87,091 | 42,718 | 129,809 |
| 6. MESSAGE REVENUE | | \$0.00 | \$0.00 | \$0.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE (L3/L2) | | 4 | .12 | .6 |
| 8. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | | .14 | .26 | .18 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | | 3.20 | 3.82 | 3.46 |
| 10. AVERAGE MINUTES PER MESSAGE (L5/L4) | | 5.71 | 3.18 | 4.52 |
| 11. AVERAGE REVENUE PER MESSAGE (L6/L4) | | \$0.00 | \$0.00 | \$0.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE (L6/L1) | | \$0.00 | \$0.00 | \$0.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER (L6/L3) | | \$0.00 | \$0.00 | \$0.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 2,441 | 1,903 | 4,344 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES (L14/L2) | | 2 | 6 | 3 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

90

DATE: 03/21/90
TIME: 13:44

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: WINTER PARK
RESIDENCE TO : MOUNT DORA

PAGE
1

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT*** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 103834 |
| 1 | 767 | 2844 | 925 | 6313 | 639 | 3062 | 2331 |
| 2 | 543 | 2233 | 738 | 4804 | 505 | 2880 | 893 |
| 3 | 386 | 1499 | 554 | 3330 | 413 | 2340 | 451 |
| 4 | 264 | 1086 | 458 | 2768 | 254 | 1398 | 244 |
| 5 | 298 | 1232 | 408 | 3015 | 264 | 1549 | 194 |
| 6 | 206 | 903 | 269 | 2009 | 179 | 1443 | 109 |
| 7 | 165 | 836 | 299 | 2377 | 166 | 902 | 90 |
| 8 | 203 | 864 | 258 | 2087 | 195 | 993 | 82 |
| 9 | 144 | 610 | 242 | 1813 | 181 | 949 | 63 |
| 10 | 165 | 744 | 206 | 1662 | 139 | 599 | 51 |
| 11 | 118 | 729 | 239 | 1776 | 138 | 747 | 45 |
| 12 | 99 | 346 | 186 | 1457 | 123 | 720 | 34 |
| 13 | 93 | 562 | 113 | 947 | 67 | 494 | 21 |
| 14 | 84 | 368 | 75 | 699 | 65 | 333 | 16 |
| 15 | 107 | 544 | 141 | 761 | 97 | 468 | 23 |
| 16 | 40 | 235 | 62 | 377 | 74 | 305 | 11 |
| 17 | 45 | 235 | 82 | 499 | 60 | 288 | 11 |
| 18 | 39 | 307 | 93 | 651 | 48 | 267 | 10 |
| 19 | 50 | 281 | 81 | 396 | 40 | 181 | 9 |
| 20 | 68 | 345 | 89 | 595 | 83 | 311 | 12 |
| 21 | 42 | 128 | 74 | 555 | 31 | 304 | 7 |
| 22 | 73 | 290 | 117 | 591 | 52 | 169 | 11 |
| 23 | 62 | 310 | 89 | 385 | 56 | 225 | 9 |
| 24 | 27 | 139 | 26 | 82 | 19 | 57 | 3 |
| 25 | 43 | 412 | 54 | 557 | 53 | 380 | 6 |
| 26 | 10 | 38 | 42 | 291 | 26 | 116 | 3 |
| 27 | 6 | 31 | 13 | 35 | 8 | 35 | 1 |
| 28 | 0 | 0 | 25 | 510 | 3 | 37 | 1 |
| 29 | 44 | 180 | 46 | 169 | 26 | 77 | 4 |
| 30 | 47 | 105 | 30 | 86 | 13 | 48 | 3 |
| 31 | 27 | 124 | 34 | 215 | 32 | 166 | 3 |
| 32 | 15 | 77 | 53 | 281 | 28 | 265 | 3 |
| 33 | 33 | 12 | 20 | 314 | 12 | 104 | 2 |
| 34 | 35 | 14 | 179 | 12 | 9 | 75 | 1 |
| 35 | 36 | 214 | 0 | 0 | 0 | 0 | 1 |
| 36 | 7 | 30 | 17 | 64 | 13 | 19 | 1 |
| 37 | 11 | 26 | 15 | 106 | 12 | 22 | 1 |
| 38 | 44 | 253 | 18 | 69 | 16 | 50 | 2 |
| 39 | 6 | 56 | 21 | 219 | 13 | 69 | 1 |
| 40 | 41 | 22 | 188 | 649 | 33 | 162 | 3 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

16

DATE: 03/21/90
TIME: 13:44

FROM: WINTER PARK
TO : MOUNT DORA
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGD TOLL

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 45 | 33 | 96 | 6 | 20 | 6 | 13 | 1 |
| 2 | 46 | 5 | 15 | 22 | 100 | 19 | 99 | 1 |
| 3 | 48 | 18 | 34 | 42 | 97 | 36 | 62 | 2 |
| 4 | 63 | 62 | 199 | 0 | 0 | 1 | 4 | 1 |
| 5 | 79 | 33 | 198 | 37 | 276 | 9 | 54 | 1 |
| 6 TOTALS | | 4583 | 20145 | 6421 | 44105 | 4256 | 22841 | 108606 |
| 7 | 26+ | 452 | 2063 | 543 | 3599 | 315 | 1477 | 36 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

CB

DATE: 03/21/90
TIME: 13:44

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: WINTER PARK
TO : MOUNT DORA
BUSINESS

FGD TOLL

PAGE 3

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|--------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 25970 |
| 2 | 1168 | 3705 | 285 | 1154 | 168 | 595 | 1621 |
| 3 | 952 | 2834 | 182 | 634 | 152 | 432 | 643 |
| 4 | 824 | 2313 | 163 | 594 | 102 | 255 | 363 |
| 5 | 599 | 1642 | 122 | 476 | 95 | 306 | 204 |
| 6 | 571 | 1556 | 123 | 388 | 46 | 155 | 148 |
| 7 | 542 | 1909 | 108 | 385 | 46 | 154 | 116 |
| 8 | 372 | 1274 | 57 | 242 | 40 | 93 | 67 |
| 9 | 302 | 948 | 50 | 155 | 40 | 152 | 49 |
| 10 | 263 | 900 | 78 | 355 | 46 | 171 | 43 |
| 11 | 270 | 837 | 36 | 181 | 24 | 124 | 33 |
| 12 | 224 | 702 | 56 | 170 | 39 | 130 | 29 |
| 13 | 201 | 629 | 25 | 111 | 26 | 64 | 21 |
| 14 | 243 | 681 | 61 | 236 | 47 | 129 | 27 |
| 15 | 226 | 724 | 29 | 77 | 25 | 97 | 20 |
| 16 | 95 | 258 | 21 | 76 | 19 | 87 | 9 |
| 17 | 191 | 685 | 14 | 66 | 3 | 4 | 13 |
| 18 | 123 | 360 | 48 | 162 | 33 | 80 | 12 |
| 19 | 28 | 138 | 5 | 92 | 3 | 6 | 2 |
| 20 | 19 | 237 | 31 | 96 | 18 | 45 | 7 |
| 21 | 81 | 273 | 14 | 45 | 5 | 8 | 5 |
| 22 | 109 | 437 | 26 | 86 | 12 | 41 | 7 |
| 23 | 107 | 269 | 47 | 244 | 22 | 78 | 8 |
| 24 | 114 | 322 | 35 | 63 | 12 | 29 | 7 |
| 25 | 69 | 178 | 15 | 34 | 12 | 18 | 4 |
| 26 | 76 | 214 | 17 | 40 | 7 | 18 | 4 |
| 27 | 136 | 390 | 7 | 10 | 13 | 28 | 6 |
| 28 | 123 | 430 | 12 | 37 | 27 | 83 | 6 |
| 29 | 49 | 154 | 4 | 5 | 3 | 20 | 2 |
| 30 | 49 | 147 | 7 | 19 | 2 | 5 | 2 |
| 31 | 65 | 192 | 5 | 13 | 20 | 111 | 3 |
| 32 | 117 | 578 | 7 | 28 | 0 | 0 | 4 |
| 33 | 17 | 69 | 14 | 47 | 33 | 74 | 2 |
| 34 | 80 | 294 | 21 | 80 | 31 | 70 | 4 |
| 35 | 24 | 34 | 9 | 12 | 1 | 1 | 1 |
| 36 | 34 | 102 | 0 | 0 | 2 | 2 | 3 |
| 37 | 73 | 230 | 27 | 77 | 14 | 45 | 2 |
| 38 | 43 | 138 | 25 | 144 | 10 | 58 | 2 |
| 39 | 40 | 154 | 4 | 8 | 0 | 0 | 1 |
| 40 | 36 | 67 | 5 | 11 | 8 | 27 | 1 |
| 41 | 44 | 41 | 1 | 1 | 2 | 4 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

-

10
33

DATE: 03/21/90
TIME: 13:44

BUSINESS FROM: WINTER PARK
TO : MOUNT DORA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|-------|
| 1 | 45 | 44 | 94 | 1 | 3 | 0 | 1 | |
| 2 | 48 | 90 | 232 | 1 | 1 | 5 | 2 | |
| 3 | 49 | 43 | 199 | 5 | 29 | 1 | 1 | |
| 4 | 50 | 48 | 157 | 2 | 3 | 0 | 1 | |
| 5 | 51 | 31 | 41 | 14 | 19 | 6 | 1 | |
| 6 | 52 | 50 | 155 | 2 | 3 | 0 | 1 | |
| 7 | 53 | 123 | 265 | 7 | 11 | 29 | 3 | |
| 8 | 55 | 55 | 152 | 0 | 0 | 0 | 1 | |
| 9 | 57 | 55 | 353 | 2 | 27 | 0 | 1 | |
| 10 | 62 | 55 | 369 | 7 | 36 | 0 | 1 | |
| 11 | 69 | 19 | 45 | 0 | 0 | 50 | 116 | |
| 12 | 70 | 45 | 55 | 25 | 27 | 0 | 1 | |
| 13 | 72 | 45 | 62 | 14 | 19 | 13 | 16 | |
| 14 | 77 | 74 | 183 | 3 | 5 | 0 | 1 | |
| 15 | 83 | 82 | 537 | 1 | 13 | 0 | 1 | |
| 16 | 85 | 69 | 223 | 15 | 53 | 1 | 1 | |
| 17 | 86 | 66 | 122 | 11 | 34 | 9 | 19 | |
| 18 | 105 | 99 | 223 | 3 | 3 | 3 | 3 | |
| 19 | 133 | 132 | 423 | 1 | 2 | 0 | 1 | |
| 20 | 242 | 212 | 666 | 30 | 87 | 0 | 1 | |
| 21 | TOTALS | 10187 | 31666 | 1940 | 7029 | 1325 | 4023 | 29494 |
| 22 | 26+ | 2353 | 7641 | 292 | 867 | 283 | 752 | 62 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

1/6

DATE: 03/21/90
TIME: 13:44

FROM: WINTER PARK
TO : MOUNT DORA
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 129804 |
| 2 | 1935 | 6549 | 1210 | 7467 | 807 | 3657 | 3952 |
| 3 | 1495 | 5067 | 920 | 5438 | 657 | 3312 | 1536 |
| 4 | 1210 | 3812 | 717 | 3924 | 515 | 2595 | 814 |
| 5 | 863 | 2728 | 580 | 3244 | 349 | 1704 | 448 |
| 6 | 869 | 2788 | 531 | 3403 | 310 | 1704 | 342 |
| 7 | 748 | 2812 | 377 | 2394 | 225 | 1597 | 225 |
| 8 | 537 | 2110 | 356 | 2619 | 206 | 995 | 157 |
| 9 | 505 | 1812 | 308 | 2242 | 235 | 1145 | 131 |
| 10 | 407 | 1510 | 320 | 2168 | 227 | 1120 | 106 |
| 11 | 435 | 1581 | 242 | 1843 | 163 | 723 | 84 |
| 12 | 342 | 1431 | 295 | 1946 | 177 | 877 | 74 |
| 13 | 300 | 975 | 211 | 1568 | 149 | 784 | 55 |
| 14 | 336 | 1243 | 174 | 1183 | 114 | 623 | 48 |
| 15 | 310 | 1092 | 104 | 776 | 90 | 430 | 36 |
| 16 | 202 | 802 | 162 | 837 | 116 | 555 | 32 |
| 17 | 231 | 920 | 76 | 443 | 77 | 309 | 24 |
| 18 | 168 | 595 | 130 | 661 | 93 | 368 | 23 |
| 19 | 67 | 445 | 98 | 743 | 51 | 273 | 12 |
| 20 | 134 | 518 | 112 | 492 | 58 | 226 | 16 |
| 21 | 149 | 618 | 103 | 640 | 88 | 319 | 17 |
| 22 | 151 | 565 | 100 | 641 | 43 | 345 | 14 |
| 23 | 180 | 559 | 164 | 835 | 74 | 247 | 19 |
| 24 | 176 | 632 | 124 | 448 | 68 | 254 | 16 |
| 25 | 96 | 317 | 41 | 116 | 31 | 75 | 7 |
| 26 | 119 | 626 | 71 | 597 | 60 | 398 | 10 |
| 27 | 146 | 428 | 49 | 301 | 39 | 144 | 9 |
| 28 | 129 | 461 | 25 | 72 | 35 | 118 | 7 |
| 29 | 49 | 154 | 29 | 515 | 6 | 57 | 3 |
| 30 | 93 | 327 | 53 | 188 | 28 | 82 | 6 |
| 31 | 112 | 297 | 35 | 99 | 33 | 159 | 6 |
| 32 | 144 | 702 | 41 | 243 | 32 | 166 | 7 |
| 33 | 32 | 146 | 67 | 328 | 61 | 339 | 5 |
| 34 | 92 | 314 | 63 | 394 | 43 | 174 | 6 |
| 35 | 24 | 34 | 9 | 12 | 1 | 1 | 1 |
| 36 | 14 | 179 | 12 | 98 | 9 | 75 | 1 |
| 37 | 70 | 316 | 0 | 0 | 2 | 2 | 2 |
| 38 | 7 | 30 | 17 | 64 | 13 | 19 | 1 |
| 39 | 84 | 256 | 42 | 183 | 26 | 67 | 4 |
| 40 | 87 | 391 | 43 | 213 | 26 | 108 | 4 |
| 41 | 42 | 210 | 25 | 227 | 13 | 69 | 2 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

DATE: 03/21/90
TIME: 13:44

FROM: WINTER PARK
TO : MOUNT DORA
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
6

FGD TOLL

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 41 | 22 | 188 | 68 | 649 | 33 | 162 | 3 |
| 2 | 42 | 29 | 67 | 5 | 11 | 8 | 27 | 1 |
| 3 | 44 | 41 | 106 | 1 | 1 | 2 | 4 | 1 |
| 4 | 45 | 77 | 190 | 7 | 23 | 6 | 13 | 2 |
| 5 | 46 | 5 | 15 | 22 | 100 | 19 | 99 | 1 |
| 6 | 48 | 108 | 266 | 43 | 98 | 41 | 68 | 4 |
| 7 | 49 | 43 | 199 | 5 | 29 | 1 | 1 | 1 |
| 8 | 50 | 48 | 157 | 2 | 3 | 0 | 0 | 1 |
| 9 | 51 | 31 | 41 | 14 | 19 | 6 | 13 | 1 |
| 10 | 52 | 50 | 155 | 2 | 3 | 0 | 0 | 1 |
| 11 | 53 | 123 | 265 | 7 | 11 | 29 | 49 | 3 |
| 12 | 55 | 55 | 152 | 0 | 0 | 0 | 0 | 1 |
| 13 | 57 | 55 | 353 | 2 | 27 | 0 | 0 | 1 |
| 14 | 62 | 55 | 369 | 7 | 36 | 0 | 0 | 1 |
| 15 | 63 | 62 | 199 | 0 | 0 | 1 | 4 | 1 |
| 16 | 69 | 19 | 45 | 0 | 0 | 50 | 116 | 1 |
| 17 | 70 | 45 | 55 | 25 | 27 | 0 | 0 | 1 |
| 18 | 72 | 45 | 62 | 14 | 19 | 13 | 16 | 1 |
| 19 | 77 | 74 | 183 | 3 | 5 | 0 | 0 | 1 |
| 20 | 79 | 33 | 198 | 37 | 276 | 9 | 54 | 1 |
| 21 | 83 | 82 | 537 | 1 | 13 | 0 | 0 | 1 |
| 22 | 85 | 69 | 223 | 15 | 53 | 1 | 1 | 1 |
| 23 | 86 | 66 | 122 | 11 | 34 | 9 | 19 | 1 |
| 24 | 105 | 99 | 223 | 3 | 3 | 3 | 3 | 1 |
| 25 | 133 | 132 | 423 | 1 | 2 | 0 | 0 | 1 |
| 26 | 242 | 212 | 666 | 30 | 87 | 0 | 0 | 1 |
| 27 | TOTALS | 14770 | 51811 | 8361 | 51134 | 5581 | 26864 | 138100 |
| 28 | 26+ | 2805 | 9704 | 835 | 4466 | 598 | 2229 | 98 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

26

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

FROM: APOPKA
SUMMARY TO : MOUNT DORA POCKET

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 16,302 | 4,306 | 20,608 |
| 2. CUSTOMERS BILLED | | 16,302 | 2,877 | 19,179 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 956 | 401 | 1,357 |
| 4. ORIGINATING MESSAGES | | 3,899 | 2,137 | 6,036 |
| 5. MESSAGE MINUTES | | 17,468 | 5,309 | 22,777 |
| 6. MESSAGE REVENUE | | \$.00 | \$.00 | \$.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 6 | 14 | 7 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .24 | .50 | .29 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 4.08 | 5.33 | 4.45 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.48 | 2.48 | 3.77 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.00 | \$.00 | \$.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.00 | \$.00 | \$.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$.00 | \$.00 | \$.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 532 | 230 | 762 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 3 | 8 | 4 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

DATE: 03/21/90
TIME: 14:43

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: APOPKA
TO : MOUNT DORA POCKET
RESIDENCE

FGD TOLL

PAGE
1

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 15346 |
| 2 | 131 | 429 | 172 | 891 | 121 | 404 | 424 |
| 3 | 98 | 360 | 139 | 552 | 95 | 248 | 166 |
| 4 | 73 | 219 | 95 | 392 | 69 | 324 | 79 |
| 5 | 70 | 348 | 165 | 738 | 105 | 416 | 85 |
| 6 | 46 | 270 | 54 | 255 | 65 | 391 | 33 |
| 7 | 21 | 74 | 62 | 531 | 55 | 253 | 23 |
| 8 | 26 | 62 | 113 | 823 | 64 | 377 | 29 |
| 9 | 32 | 132 | 61 | 296 | 35 | 173 | 16 |
| 10 | 9 | 30 | 43 | 240 | 20 | 79 | 8 |
| 11 | 21 | 54 | 48 | 297 | 61 | 322 | 13 |
| 12 | 23 | 139 | 35 | 175 | 52 | 160 | 10 |
| 13 | 16 | 52 | 37 | 175 | 31 | 95 | 7 |
| 14 | 23 | 132 | 31 | 149 | 24 | 53 | 6 |
| 15 | 19 | 69 | 32 | 80 | 19 | 49 | 5 |
| 16 | 12 | 27 | 31 | 179 | 32 | 125 | 5 |
| 17 | 9 | 226 | 48 | 268 | 23 | 67 | 5 |
| 18 | 12 | 213 | 11 | 132 | 11 | 57 | 2 |
| 19 | 0 | 0 | 9 | 39 | 9 | 46 | 1 |
| 20 | 11 | 39 | 19 | 45 | 8 | 16 | 2 |
| 21 | 5 | 11 | 20 | 37 | 15 | 34 | 2 |
| 22 | 18 | 113 | 45 | 386 | 21 | 183 | 4 |
| 23 | 8 | 31 | 27 | 60 | 9 | 12 | 2 |
| 24 | 24 | 123 | 25 | 165 | 20 | 106 | 3 |
| 25 | 9 | 31 | 29 | 138 | 10 | 15 | 2 |
| 26 | 12 | 20 | 55 | 158 | 33 | 74 | 4 |
| 27 | 14 | 49 | 20 | 80 | 18 | 78 | 2 |
| 28 | 27 | 31 | 22 | 90 | 16 | 25 | 2 |
| 29 | 16 | 3 | 21 | 169 | 7 | 27 | 1 |
| 30 | 1 | 0 | 16 | 56 | 14 | 37 | 1 |
| 31 | 0 | 0 | 27 | 103 | 25 | 246 | 2 |
| 32 | 10 | 35 | 6 | 78 | 14 | 59 | 1 |
| 33 | 12 | 97 | 32 | 208 | 50 | 111 | 3 |
| 34 | 20 | 59 | 32 | 73 | 10 | 19 | 1 |
| 35 | 4 | 11 | 21 | 54 | 16 | 83 | 1 |
| 36 | 7 | 40 | 13 | 67 | 28 | 106 | 1 |
| 37 | 0 | 0 | 12 | 66 | 13 | 58 | 1 |
| 38 | 14 | 133 | 16 | 55 | 15 | 21 | 1 |
| 39 | 7 | 13 | 24 | 37 | 10 | 24 | 1 |
| 40 | 23 | 35 | 16 | 86 | 17 | 41 | 1 |
| 41 | 21 | 64 | 32 | 107 | 36 | 86 | 1 |
| 42 | 17 | 64 | 25 | | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL

DATE: 03/21/90
TIME: 14:43

FROM: APOPKA
RESIDENCE TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGD TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|--|---------|------------------------------|-------------------------|-------------------------------|-------------------------|--------------------|
| TOTALS | 894 | 3838 | 1709 | 8530 | 1296 | 5100 | 16302 |
| 26+ | 166 | 634 | 303 | 1329 | 289 | 1021 | 20 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

66

DATE: 03/21/90
TIME: 14:43

BUSINESS FROM: APOPKA
TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 2476 | |
| 2 | 106 | 251 | 41 | 110 | 24 | 101 | 171 | |
| 3 | 87 | 241 | 36 | 86 | 19 | 35 | 71 | |
| 4 | 63 | 125 | 37 | 111 | 14 | 29 | 38 | |
| 5 | 69 | 150 | 25 | 72 | 34 | 64 | 32 | |
| 6 | 54 | 100 | 17 | 31 | 19 | 71 | 18 | |
| 7 | 63 | 138 | 20 | 35 | 19 | 47 | 17 | |
| 8 | 22 | 42 | 13 | 52 | 7 | 19 | 6 | |
| 9 | 22 | 50 | 15 | 44 | 11 | 22 | 6 | |
| 10 | 9 | 74 | 15 | 45 | 10 | 35 | 7 | |
| 11 | 18 | 32 | 11 | 38 | 4 | 13 | 3 | |
| 12 | 32 | 58 | 4 | 16 | 12 | 24 | 4 | |
| 13 | 13 | 31 | 15 | 30 | 11 | 45 | 3 | |
| 14 | 13 | 31 | 8 | 21 | 7 | 17 | 2 | |
| 15 | 7 | 15 | 8 | 13 | 15 | 20 | 2 | |
| 16 | 19 | 48 | 5 | 28 | 8 | 12 | 2 | |
| 17 | 13 | 23 | 0 | 0 | 4 | 4 | 1 | |
| 18 | 19 | 82 | 3 | 5 | 4 | 81 | 2 | |
| 19 | 31 | 77 | 3 | 20 | 2 | 7 | 2 | |
| 20 | 35 | 74 | 20 | 40 | 8 | 17 | 2 | |
| 21 | 18 | 45 | 0 | 0 | 5 | 7 | 2 | |
| 22 | 25 | 90 | 0 | 0 | 5 | 23 | 1 | |
| 23 | 11 | 34 | 10 | 76 | 5 | 0 | 1 | |
| 24 | 10 | 23 | 19 | 22 | 0 | 2 | 1 | |
| 25 | 10 | 38 | 18 | 27 | 2 | 14 | 2 | |
| 26 | 64 | 112 | 7 | 7 | 7 | 13 | 1 | |
| 27 | 40 | 116 | 0 | 0 | 7 | 42 | 1 | |
| 28 | 29 | 79 | 7 | 9 | 12 | 17 | 1 | |
| 29 | 69 | 274 | 7 | 7 | 4 | 39 | 1 | |
| 30 | 245 | 758 | 22 | 84 | 20 | 0 | 1 | |
| 30 | 253 | 290 | 3 | 4 | 0 | | | |
| 31 | TOTALS | 1454 | 3456 | 389 | 1033 | 294 | 820 | 2877 |
| 32 | 26+ | 686 | 1724 | 93 | 236 | 57 | 150 | 10 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

CJG/

DATE: 03/21/90
TIME: 14:43

FROM: APOPKA
TO : MOUNT DORA POCKET
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 17822 |
| 2 | 237 | 680 | 213 | 1001 | 145 | 505 | 595 |
| 3 | 185 | 601 | 175 | 638 | 114 | 283 | 237 |
| 4 | 136 | 344 | 132 | 503 | 83 | 353 | 117 |
| 5 | 139 | 498 | 190 | 810 | 139 | 480 | 117 |
| 6 | 100 | 370 | 71 | 286 | 84 | 462 | 51 |
| 7 | 84 | 212 | 82 | 566 | 74 | 300 | 40 |
| 8 | 48 | 104 | 126 | 875 | 71 | 396 | 35 |
| 9 | 54 | 182 | 76 | 340 | 46 | 195 | 22 |
| 10 | 47 | 104 | 58 | 285 | 30 | 114 | 15 |
| 11 | 21 | 54 | 48 | 297 | 61 | 322 | 13 |
| 12 | 41 | 171 | 46 | 213 | 56 | 173 | 13 |
| 13 | 48 | 110 | 41 | 191 | 43 | 119 | 11 |
| 14 | 36 | 163 | 46 | 179 | 35 | 98 | 9 |
| 15 | 32 | 100 | 40 | 101 | 26 | 66 | 7 |
| 16 | 19 | 42 | 39 | 192 | 47 | 145 | 7 |
| 17 | 28 | 274 | 53 | 296 | 31 | 79 | 7 |
| 18 | 25 | 236 | 11 | 132 | 15 | 61 | 3 |
| 19 | 0 | 0 | 9 | 39 | 9 | 46 | 1 |
| 20 | 42 | 121 | 22 | 50 | 12 | 97 | 4 |
| 21 | 40 | 88 | 23 | 57 | 17 | 41 | 4 |
| 22 | 18 | 113 | 45 | 386 | 21 | 183 | 4 |
| 23 | 8 | 31 | 27 | 60 | 9 | 12 | 2 |
| 24 | 42 | 197 | 45 | 205 | 28 | 123 | 5 |
| 25 | 9 | 31 | 29 | 138 | 10 | 15 | 2 |
| 26 | 57 | 110 | 55 | 158 | 38 | 81 | 6 |
| 27 | 25 | 83 | 30 | 156 | 23 | 101 | 3 |
| 28 | 16 | 31 | 22 | 90 | 16 | 25 | 2 |
| 29 | 11 | 26 | 40 | 191 | 7 | 27 | 2 |
| 30 | 10 | 38 | 34 | 83 | 16 | 39 | 2 |
| 31 | 10 | 35 | 27 | 103 | 25 | 246 | 2 |
| 32 | 12 | 97 | 6 | 78 | 14 | 59 | 1 |
| 33 | 20 | 59 | 32 | 208 | 50 | 111 | 3 |
| 34 | 4 | 11 | 21 | 73 | 10 | 19 | 1 |
| 35 | 7 | 40 | 13 | 54 | 16 | 83 | 1 |
| 36 | 64 | 112 | 7 | 7 | 7 | 14 | 2 |
| 37 | 0 | 0 | 12 | 67 | 28 | 106 | 1 |
| 38 | 14 | 133 | 16 | 66 | 13 | 58 | 1 |
| 39 | 7 | 13 | 24 | 55 | 15 | 21 | 1 |
| - 40 | 47 | 116 | 0 | 0 | 7 | 13 | 1 |
| 41 | 40 | 79 | 7 | 9 | 12 | 42 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

101

DATE: 03/21/90
TIME: 14:43

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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COMBINED FROM: APOPKA
TO : MOUNT DORA POCKET

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|--------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 49 | 23 | 35 | 16 | 37 | 10 | 24 | 1 |
| 2 70 | 21 | 64 | 32 | 86 | 17 | 41 | 1 |
| 3 78 | 17 | 64 | 25 | 107 | 36 | 86 | 1 |
| 4 80 | 69 | 274 | 7 | 7 | 4 | 17 | 1 |
| 5 245 | 203 | 758 | 22 | 84 | 20 | 39 | 1 |
| 6 253 | 250 | 290 | 3 | 4 | 0 | 0 | 1 |
| 7 TOTALS | 2348 | 7294 | 2098 | 9563 | 1590 | 5920 | 19179 |
| 8 26+ | 852 | 2358 | 396 | 1565 | 346 | 1171 | 30 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

10/25/90

DATE: 03/28/90
TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

FROM: REEDY CREEK
SUMMARY TO : MOUNT DORA POCKET

89/10/01 TO 89/10/31 TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|---------|-----------|----------|---------|
| 1. ACCESS LINES | | 3,175 | 1,972 | 5,147 |
| 2. CUSTOMERS BILLED | | 3,175 | 1,129 | 4,304 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 4 | 6 | 10 |
| 4. ORIGINATING MESSAGES | | 16 | 15 | 31 |
| 5. MESSAGE MINUTES | | 59 | 55 | 114 |
| 6. MESSAGE REVENUE | \$10.91 | | \$13.54 | \$24.45 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE (L3/L2) | 0 | | 1 | 0 |
| 8. AVERAGE MESSAGES PER ACCESS LINE (L4/L1) | .01 | | .01 | .01 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER (L4/L3) | 4.00 | | 2.50 | 3.10 |
| 10. AVERAGE MINUTES PER MESSAGE (L5/L4) | 3.69 | | 3.67 | 3.68 |
| 11. AVERAGE REVENUE PER MESSAGE (L6/L4) | \$.68 | | \$.90 | \$.79 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE (L6/L1) | \$.00 | | \$.01 | \$.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER (L6/L3) | \$2.73 | | \$2.26 | \$2.44 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | 1 | | 1 | 2 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES (L14/L2) | 0 | | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/16/90
TIME: 10:02

FROM: REEDY CREEK
RESIDENCE TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FCC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|-------------|-------------------------------|-------------|-----------|--------------------------------|-------------|-----------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3171 | 0.00 |
| 2 | 1 | 2.06 | 8 | 0 | 0.00 | 0 | 1 | 1.43 | 12 | 3 | 3.49 |
| 3 | 13 | 0.00 | 0 | 9 | 6.74 | 35 | 4 | 0.68 | 4 | 1 | 7.42 |
| 4 | TOTALS | 2 | 2.06 | 8 | 6.74 | 35 | 5 | 2.11 | 16 | 3175 | 10.91 |
| 5 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

60/

DATE: 03/16/90
TIME: 10:02

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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2

BUSINESS FROM: REEDY CREEK
 TO : MOUNT DORA POCKET

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1123 | 0.00 |
| 1 | 2 | 2.12 | 5 | 1 | 2.11 | 6 | 2 | 1.45 | 3 | 5 | 5.68 |
| 10 | 0 | 0.00 | 0 | 10 | 7.86 | 41 | 0 | 0.00 | 0 | 1 | 7.86 |
| # TOTALS | 2 | 2.12 | 5 | 11 | 9.97 | 47 | 2 | 1.45 | 3 | 1129 | 13.54 |
| 5 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

50/

DATE: 03/16/90
TIME: 10:02

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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3

COMBINED FROM: REEDY CREEK
 TO : MOUNT DORA POCKET

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|-------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 4294 | 0.00 | |
| 2 | 1 | 4.18 | 13 | 1 | 2.11 | 6 | 3 | 2.88 | 15 | 8 | 9.17 | |
| 3 | 10 | 0.00 | 0 | 10 | 7.86 | 41 | 0 | 0.00 | 0 | 1 | 7.86 | |
| 4 | 13 | 0.00 | 0 | 9 | 6.74 | 35 | 4 | 0.68 | 4 | 1 | 7.42 | |
| 5 | TOTALS | 4 | 4.18 | 13 | 20 | 16.71 | 82 | 7 | 3.56 | 19 | 4304 | 24.45 |
| 6 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

90/

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

FROM: WINTERMERE
SUMMARY TO : MOUNT DORA POCKET

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 3,651 | 480 | 4,131 |
| 2. CUSTOMERS BILLED | | 3,651 | 350 | 4,001 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 22 | 5 | 27 |
| 4. ORIGINATING MESSAGES | | 39 | 11 | 50 |
| 5. MESSAGE MINUTES | | 236 | 48 | 284 |
| 6. MESSAGE REVENUE | | \$36.19 | \$8.44 | \$44.63 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 1 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .01 | .02 | .01 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 1.77 | 2.20 | 1.85 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.05 | 4.36 | 5.68 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.93 | \$.77 | \$.89 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.01 | \$.02 | \$.01 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$1.64 | \$1.69 | \$1.65 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 11 | 2 | 13 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 0 | 1 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/16/90
TIME: 10:12

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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RESIDENCE FROM: WINTERMERE
 TO : MOUNT DORA POCKET

FGC TOLL

| | MESSAGES | MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | MESSAGES | REVENUE | DISCOUNTED** MINUTES | MESSAGES | WEEKEND REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|---|----------|----------|----------------------------|---------|----------|---------|-------------------------|----------|--------------------|-------------------------|--------------------|------------------|
| 1 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3629 | 0.00 |
| 2 | 1 | 2 | 2.16 | 12 | 6 | 5.50 | 33 | 3 | 1.14 | 12 | 11 | 8.80 |
| 3 | 2 | 4 | 12.64 | 76 | 7 | 7.98 | 55 | 5 | 3.13 | 26 | 8 | 23.75 |
| 4 | 3 | 1 | 0.28 | 1 | 2 | 0.66 | 4 | 0 | 0.00 | 0 | 1 | 0.94 |
| 5 | 4 | 1 | 0.28 | 1 | 2 | 0.66 | 4 | 1 | 0.14 | 1 | 1 | 1.08 |
| 6 | 5 | 0 | 0.00 | 0 | 4 | 1.32 | 8 | 1 | 0.30 | 3 | 1 | 1.62 |
| 7 | TOTALS | 8 | 15.36 | 90 | 21 | 16.12 | 104 | 10 | 4.71 | 42 | 3651 | 36.19 |
| 8 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

301

DATE: 03/16/90
TIME: 10:12

BUSINESS FROM: WINTERMERE
TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012
FGC TOLL

PAGE
2

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 345 | 0.00 |
| 2 | 1 | 2.80 | 9 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3 | 2.80 |
| 3 | 2 | 2.16 | 12 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 2.16 |
| 4 | 6 | 0.00 | 0 | 4 | 2.88 | 21 | 2 | 0.60 | 6 | 1 | 3.48 |
| 5 TOTALS | 5 | 4.96 | 21 | 4 | 2.88 | 21 | 2 | 0.60 | 6 | 350 | 8.44 |
| 6 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

60/-

DATE: 03/16/90
TIME: 10:12

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: WINTERMERE
COMBINED TO : MOUNT DORA POCKET

FGC TOLL

PAGE 3

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3974 | 0.00 |
| 2 | 5 | 4.96 | 21 | 6 | 5.50 | 33 | 3 | 1.14 | 12 | 14 | 11.60 |
| 3 | 6 | 14.80 | 88 | 7 | 7.98 | 55 | 5 | 3.13 | 26 | 9 | 25.91 |
| 4 | 1 | 0.28 | 1 | 2 | 0.66 | 4 | 0 | 0.00 | 0 | 1 | 0.94 |
| 5 | 1 | 0.28 | 1 | 2 | 0.66 | 4 | 1 | 0.14 | 1 | 1 | 1.08 |
| 6 | 0 | 0.00 | 0 | 4 | 1.32 | 8 | 1 | 0.30 | 3 | 1 | 1.62 |
| 7 | 6 | 0.00 | 0 | 4 | 2.88 | 21 | 2 | 0.60 | 6 | 1 | 3.48 |
| 8 TOTALS | 13 | 20.32 | 111 | 25 | 19.00 | 125 | 12 | 5.31 | 48 | 4001 | 44.63 |
| 9 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

0// -

DATE:03/28/90
TIME:14.34.40

FROM: WINTER GARDEN
SUMMARY TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|--------|
| 1. ACCESS LINES | | 10,025 | 2,991 | 13,016 |
| 2. CUSTOMERS BILLED | | 10,025 | 1,912 | 11,937 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 77 | 51 | 128 |
| 4. ORIGINATING MESSAGES | | 184 | 106 | 290 |
| 5. MESSAGE MINUTES | | 1,162 | 313 | 1,475 |
| 6. MESSAGE REVENUE | | \$.00 | \$.00 | \$.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 3 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .02 | .04 | .02 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.39 | 2.08 | 2.27 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.32 | 2.95 | 5.09 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.00 | \$.00 | \$.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.00 | \$.00 | \$.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$.00 | \$.00 | \$.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 33 | 17 | 50 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 0 | 1 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

///

DATE: 03/21/90
TIME: 15:04

RESIDENCE FROM: WINTER GARDEN
 TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FGD TOLL

PAGE
1

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| / | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 9948 |
| 2 | 1 | 9 | 40 | 19 | 146 | 16 | 54 | 44 |
| 3 | 2 | 5 | 36 | 5 | 28 | 12 | 52 | 11 |
| 4 | 3 | 6 | 36 | 14 | 49 | 7 | 19 | 9 |
| 5 | 4 | 3 | 21 | 4 | 19 | 1 | 3 | 2 |
| 6 | 5 | 3 | 44 | 4 | 16 | 3 | 24 | 2 |
| 7 | 6 | 8 | 11 | 4 | 24 | 12 | 32 | 4 |
| 8 | 7 | 4 | 6 | 3 | 3 | 0 | 0 | 1 |
| 9 | 9 | 1 | 1 | 6 | 31 | 2 | 8 | 1 |
| 10 | 11 | 11 | 122 | 15 | 234 | 7 | 103 | 3 |
| // | TOTALS | 50 | 317 | 74 | 550 | 60 | 295 | 10025 |
| /2 | 26+ | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

2//

DATE: 03/21/90
TIME: 15:04

BUSINESS FROM: WINTER GARDEN
TO : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FGD TOLL

PAGE
2

| | MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1861 |
| 2 | 19 | | 62 | 10 | 26 | 5 | 21 | 34 |
| 3 | 9 | | 46 | 4 | 9 | 3 | 6 | 8 |
| 4 | 10 | | 43 | 0 | 0 | 2 | 2 | 4 |
| 5 | 4 | | 7 | 3 | 13 | 1 | 5 | 2 |
| 6 | 0 | | 0 | 1 | 4 | 4 | 13 | 1 |
| 7 | 1 | | 1 | 2 | 6 | 3 | 6 | 1 |
| 8 | 25 | 4 | 5 | 12 | 22 | 9 | 16 | 1 |
| 9 | TOTALS | 47 | 164 | 32 | 80 | 27 | 69 | 1912 |
| 10 | 26+ | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

G//
2

DATE: 03/21/90
TIME: 15:04

FROM: WINTER GARDEN
COMBINED 10 : MOUNT DORA POCKET

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FGD TOLL

PAGE
3

| | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|-------------------------|---------------------------|---------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 11809 |
| 2 | 1 | 28 | 102 | 29 | 172 | 21 | 75 | 78 |
| 3 | 2 | 14 | 82 | 9 | 37 | 15 | 58 | 19 |
| 4 | 3 | 16 | 79 | 14 | 49 | 9 | 21 | 13 |
| 5 | 4 | 7 | 28 | 7 | 32 | 2 | 8 | 4 |
| 6 | 5 | 3 | 44 | 5 | 20 | 7 | 37 | 3 |
| 7 | 6 | 9 | 12 | 6 | 30 | 15 | 38 | 5 |
| 8 | 7 | 4 | 6 | 3 | 3 | 0 | 0 | 1 |
| 9 | 9 | 1 | 1 | 6 | 31 | 2 | 8 | 1 |
| 10 | 11 | 11 | 122 | 15 | 234 | 7 | 103 | 3 |
| 11 | 25 | 4 | 5 | 12 | 22 | 9 | 16 | 1 |
| 12 | TOTALS | 97 | 481 | 106 | 630 | 87 | 364 | 11937 |
| 13 | 26+ | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

4/1/

DATE: 03/28/90
TIME: 14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: WINTER PARK
SUMMARY TO : MOUNT DORA POCKET

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 108,606 | 51,028 | 159,634 |
| 2. CUSTOMERS BILLED | | 108,606 | 29,494 | 138,100 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 627 | 516 | 1,143 |
| 4. ORIGINATING MESSAGES | | 1,747 | 1,199 | 2,946 |
| 5. MESSAGE MINUTES | | 11,291 | 3,972 | 15,263 |
| 6. MESSAGE REVENUE | | \$.00 | \$.00 | \$.00 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 2 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .02 | .02 | .02 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.79 | 2.32 | 2.58 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.46 | 3.31 | 5.18 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.00 | \$.00 | \$.00 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.00 | \$.00 | \$.00 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$.00 | \$.00 | \$.00 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 282 | 198 | 480 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 0 | 1 | 0 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
MESSAGES IN THIS STUDY ORIGINATE FROM AN EQUAL ACCESS OFFICE

DATE: 03/21/90
TIME: 15:21

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: WINTER PARK
TO : MOUNT DORA POCKET
RESIDENCE

FGD TOLL

PAGE
1

| | MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|----------|--|---------|---------------------------|-------------------------|----------------------------|-------------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 107979 |
| 2 | 1 | 91 | 330 | 160 | 1071 | 94 | 413 | 345 |
| 3 | 2 | 55 | 261 | 97 | 651 | 86 | 432 | 119 |
| 4 | 3 | 33 | 156 | 65 | 408 | 49 | 222 | 49 |
| 5 | 4 | 14 | 98 | 49 | 252 | 25 | 154 | 22 |
| 6 | 5 | 13 | 61 | 55 | 493 | 32 | 193 | 20 |
| 7 | 6 | 19 | 147 | 28 | 289 | 13 | 104 | 10 |
| 8 | 7 | 14 | 90 | 32 | 254 | 17 | 89 | 9 |
| 9 | 8 | 18 | 98 | 40 | 248 | 22 | 56 | 10 |
| 10 | 9 | 11 | 68 | 37 | 324 | 24 | 103 | 8 |
| 11 | 10 | 22 | 113 | 15 | 49 | 13 | 61 | 5 |
| 12 | 11 | 19 | 189 | 25 | 314 | 22 | 201 | 6 |
| 13 | 12 | 8 | 29 | 31 | 385 | 21 | 52 | 5 |
| 14 | 13 | 11 | 58 | 19 | 264 | 9 | 108 | 3 |
| 15 | 14 | 3 | 13 | 4 | 13 | 7 | 83 | 1 |
| 16 | 15 | 12 | 111 | 8 | 35 | 10 | 37 | 2 |
| 17 | 16 | 0 | 0 | 8 | 61 | 8 | 79 | 1 |
| 18 | 17 | 13 | 109 | 8 | 35 | 13 | 58 | 2 |
| 19 | 19 | 11 | 95 | 4 | 40 | 4 | 19 | 1 |
| 20 | 20 | 4 | 30 | 23 | 188 | 13 | 18 | 2 |
| 21 | 21 | 3 | 3 | 26 | 338 | 13 | 231 | 2 |
| 22 | 23 | 11 | 75 | 26 | 137 | 9 | 19 | 2 |
| 23 | 25 | 15 | 89 | 2 | 12 | 8 | 16 | 1 |
| 24 | 26 | 1 | 2 | 17 | 241 | 8 | 75 | 1 |
| 25 | 47 | 17 | 33 | 11 | 64 | 19 | 44 | 1 |
| 26 | TOTALS | 418 | 2258 | 790 | 6166 | 539 | 2867 | 108606 |
| 27 | 26+ | 18 | 35 | 28 | 305 | 27 | 119 | 2 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

9/1/96

DATE: 03/21/90
TIME: 15:21

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FROM: WINTER PARK
TO : MOUNT DORA POCKET
BUSINESS

FGD TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----------|-------------------------|-------------------------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 0 | 0 | 0 | 0 | 0 | 0 | 0 | 28978 |
| 1 | 205 | 606 | 75 | 275 | 38 | 136 | 318 |
| 2 | 127 | 428 | 34 | 78 | 23 | 56 | 92 |
| 3 | 85 | 235 | 19 | 54 | 13 | 33 | 39 |
| 4 | 32 | 106 | 21 | 123 | 15 | 50 | 17 |
| 5 | 17 | 54 | 7 | 42 | 6 | 12 | 6 |
| 6 | 68 | 159 | 10 | 96 | 6 | 17 | 14 |
| 7 | 12 | 62 | 8 | 49 | 1 | 1 | 3 |
| 8 | 25 | 166 | 3 | 8 | 4 | 10 | 4 |
| 9 | 18 | 48 | 11 | 49 | 7 | 27 | 4 |
| 10 | 27 | 78 | 3 | 7 | 0 | 0 | 3 |
| 11 | 8 | 24 | 2 | 4 | 1 | 1 | 1 |
| 12 | 26 | 51 | 5 | 12 | 5 | 10 | 3 |
| 13 | 23 | 80 | 12 | 41 | 4 | 14 | 3 |
| 14 | 14 | 14 | 0 | 0 | 0 | 0 | 1 |
| 15 | 18 | 70 | 1 | 1 | 5 | 15 | 1 |
| 16 | 19 | 42 | 7 | 35 | 8 | 42 | 3 |
| 17 | 8 | 29 | 11 | 28 | 2 | 4 | 1 |
| 18 | 7 | 9 | 9 | 12 | 6 | 7 | 1 |
| 19 | 22 | 58 | 3 | 12 | 0 | 0 | 1 |
| 20 | 25 | 18 | 99 | 57 | 5 | 20 | 1 |
| 21 | 36 | | | | | | |
| 22 | TOTALS | 796 | 2534 | 254 | 983 | 149 | 455 |
| 23 | 26+ | 18 | 99 | 13 | 57 | 5 | 20 |
| | | | | | | | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

DATE: 03/21/90
TIME: 15:21

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FROM: WINTER PARK
TO : MOUNT DORA POCKET
COMBINED

FGD TOLL

| | **** DAY (8-5) MESSAGES | NO DISCOUNT***** MESSAGES | MINUTES | **EVENING (5-11) MESSAGES | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | DISCOUNTED** MINUTES | TOTAL CUSTOMERS |
|----|-------------------------|---------------------------|---------|---------------------------|----------------------|----------------------------|----------------------|-----------------|
| 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 136957 |
| 2 | 1 | 296 | 936 | 235 | 1346 | 132 | 549 | 663 |
| 3 | 2 | 182 | 689 | 131 | 729 | 109 | 488 | 211 |
| 4 | 3 | 118 | 391 | 84 | 462 | 62 | 255 | 88 |
| 5 | 4 | 46 | 204 | 70 | 375 | 40 | 204 | 39 |
| 6 | 5 | 30 | 115 | 62 | 535 | 38 | 205 | 26 |
| 7 | 6 | 87 | 306 | 38 | 385 | 19 | 121 | 24 |
| 8 | 7 | 26 | 152 | 40 | 303 | 18 | 90 | 12 |
| 9 | 8 | 43 | 264 | 43 | 256 | 26 | 66 | 14 |
| 10 | 9 | 29 | 116 | 48 | 373 | 31 | 130 | 12 |
| 11 | 10 | 49 | 191 | 18 | 56 | 13 | 61 | 8 |
| 12 | 11 | 27 | 213 | 27 | 318 | 23 | 202 | 7 |
| 13 | 12 | 34 | 80 | 36 | 397 | 26 | 62 | 8 |
| 14 | 13 | 34 | 138 | 31 | 305 | 13 | 122 | 6 |
| 15 | 14 | 17 | 27 | 4 | 13 | 7 | 83 | 2 |
| 16 | 15 | 12 | 111 | 8 | 35 | 10 | 37 | 2 |
| 17 | 16 | 0 | 0 | 8 | 61 | 8 | 79 | 1 |
| 18 | 17 | 13 | 109 | 8 | 35 | 13 | 58 | 2 |
| 19 | 18 | 12 | 70 | 1 | 1 | 5 | 15 | 1 |
| 20 | 19 | 53 | 253 | 11 | 75 | 12 | 61 | 4 |
| 21 | 20 | 4 | 30 | 23 | 188 | 13 | 18 | 2 |
| 22 | 21 | 11 | 32 | 37 | 366 | 15 | 235 | 3 |
| 23 | 22 | 7 | 9 | 9 | 12 | 6 | 7 | 1 |
| 24 | 23 | 11 | 75 | 26 | 137 | 9 | 19 | 2 |
| 25 | 25 | 37 | 147 | 5 | 24 | 8 | 16 | 2 |
| 26 | 26 | 1 | 2 | 17 | 241 | 8 | 75 | 1 |
| 27 | 36 | 18 | 99 | 13 | 57 | 5 | 20 | 1 |
| 28 | 47 | 17 | 33 | 11 | 64 | 19 | 44 | 1 |
| 29 | TOTALS | 1214 | 4792 | 1044 | 7149 | 688 | 3322 | 138100 |
| 30 | 26+ | 36 | 134 | 41 | 362 | 32 | 139 | 3 |

THIS REPORT INCLUDES TOLL TYPES: TOLL

811

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE

89/10/01 TO 89/10/31

TOLL

SUMMARY TO : ORLANDO

| | | RESIDENCE | BUSINESS | TOTAL |
|--|---------|-------------|-------------|-------------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 3,953 | 732 | 4,685 |
| 4. ORIGINATING MESSAGES | | 29,046 | 11,945 | 40,991 |
| 5. MESSAGE MINUTES | | 128,277 | 39,841 | 168,118 |
| 6. MESSAGE REVENUE | | \$26,502.17 | \$11,274.19 | \$37,776.36 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 49 | 65 | 51 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 3.59 | 7.62 | 4.24 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 7.35 | 16.32 | 8.75 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.42 | 3.34 | 4.10 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.91 | \$.94 | \$.92 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$3.27 | \$7.19 | \$3.91 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$6.70 | \$15.40 | \$8.06 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 2,986 | 645 | 3,631 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L4/L2) | 37 | 57 | 39 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
RESIDENCE TO : ORLANDO

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 4143 | 0.00 |
| 1 | 507 | 492.81 | 1764 | 242 | 325.98 | 1693 | 218 | 128.90 | 933 | 967 | 947.69 |
| 2 | 608 | 576.89 | 2116 | 338 | 369.18 | 1926 | 220 | 141.23 | 1008 | 583 | 1087.30 |
| 3 | 598 | 577.82 | 2146 | 331 | 414.91 | 2215 | 265 | 169.78 | 1263 | 398 | 1162.51 |
| 4 | 596 | 562.88 | 2040 | 317 | 408.97 | 2171 | 323 | 193.89 | 1415 | 309 | 1165.74 |
| 5 | 566 | 515.10 | 1872 | 318 | 384.48 | 2081 | 246 | 147.94 | 1082 | 226 | 1047.52 |
| 6 | 665 | 604.75 | 2264 | 409 | 503.60 | 2702 | 288 | 199.69 | 1526 | 227 | 1308.04 |
| 7 | 461 | 515.28 | 1911 | 321 | 454.51 | 2439 | 254 | 144.89 | 1101 | 148 | 1114.68 |
| 8 | 420 | 414.39 | 1528 | 254 | 280.49 | 1511 | 214 | 146.52 | 1130 | 111 | 841.40 |
| 9 | 488 | 456.06 | 1689 | 328 | 393.89 | 2046 | 246 | 146.46 | 1096 | 118 | 996.41 |
| 10 | 439 | 378.51 | 1389 | 307 | 319.56 | 1686 | 234 | 111.79 | 784 | 98 | 809.86 |
| 11 | 358 | 339.50 | 1170 | 213 | 186.17 | 977 | 155 | 69.48 | 515 | 66 | 595.15 |
| 12 | 474 | 504.96 | 1799 | 297 | 309.27 | 1570 | 189 | 119.26 | 890 | 80 | 933.49 |
| 13 | 309 | 283.20 | 1071 | 220 | 232.84 | 1201 | 160 | 88.51 | 615 | 53 | 604.55 |
| 14 | 369 | 313.38 | 1188 | 226 | 339.41 | 1861 | 175 | 117.53 | 939 | 55 | 770.32 |
| 15 | 235 | 239.62 | 890 | 205 | 271.85 | 1453 | 160 | 139.82 | 1096 | 40 | 651.29 |
| 16 | 244 | 287.80 | 1036 | 215 | 259.04 | 1399 | 165 | 93.63 | 703 | 39 | 640.47 |
| 17 | 192 | 173.67 | 664 | 175 | 184.18 | 952 | 109 | 48.43 | 370 | 28 | 406.28 |
| 18 | 381 | 425.62 | 1652 | 204 | 197.98 | 1043 | 117 | 74.73 | 565 | 39 | 698.33 |
| 19 | 343 | 304.56 | 1140 | 246 | 228.87 | 1194 | 133 | 75.75 | 579 | 38 | 609.18 |
| 20 | 197 | 189.40 | 651 | 193 | 203.03 | 1025 | 110 | 71.76 | 552 | 25 | 464.19 |
| 21 | 270 | 258.59 | 987 | 144 | 160.13 | 863 | 90 | 56.53 | 422 | 24 | 475.25 |
| 22 | 211 | 293.82 | 859 | 115 | 109.54 | 556 | 70 | 47.73 | 369 | 18 | 401.09 |
| 23 | 245 | 233.36 | 883 | 144 | 124.92 | 649 | 117 | 56.93 | 440 | 22 | 415.21 |
| 24 | 148 | 131.76 | 504 | 107 | 72.61 | 373 | 105 | 64.13 | 484 | 15 | 268.50 |
| 25 | 155 | 151.67 | 560 | 171 | 141.51 | 697 | 99 | 66.77 | 512 | 17 | 359.95 |
| 26 | 132 | 111.06 | 422 | 160 | 206.29 | 1109 | 98 | 53.75 | 409 | 15 | 371.10 |
| 27 | 256 | 194.72 | 694 | 122 | 88.05 | 433 | 135 | 75.76 | 562 | 19 | 358.53 |
| 28 | 193 | 184.60 | 688 | 129 | 110.86 | 579 | 98 | 49.30 | 377 | 15 | 344.76 |
| 29 | 162 | 170.66 | 660 | 108 | 140.30 | 764 | 78 | 74.34 | 602 | 12 | 385.30 |
| 30 | 72 | 67.49 | 259 | 48 | 43.25 | 229 | 60 | 37.13 | 286 | 6 | 147.87 |
| 31 | 43 | 39.23 | 150 | 13 | 11.08 | 63 | 6 | 3.08 | 24 | 2 | 53.39 |
| 32 | 108 | 93.35 | 360 | 83 | 71.11 | 369 | 65 | 40.69 | 312 | 8 | 205.15 |
| 33 | 86 | 123.54 | 496 | 60 | 77.82 | 424 | 52 | 34.16 | 273 | 6 | 235.52 |
| 34 | 122 | 132.71 | 469 | 68 | 60.23 | 301 | 48 | 20.79 | 141 | 7 | 213.73 |
| 35 | 82 | 74.52 | 250 | 64 | 96.75 | 532 | 64 | 39.36 | 306 | 6 | 210.63 |
| 36 | 101 | 71.83 | 264 | 102 | 61.41 | 310 | 121 | 50.07 | 379 | 9 | 183.31 |
| 37 | 114 | 117.62 | 440 | 67 | 57.64 | 275 | 41 | 24.96 | 111 | 6 | 200.22 |
| 38 | 98 | 67.07 | 245 | 60 | 52.13 | 275 | 32 | 12.25 | 83 | 5 | 131.45 |
| 39 | 130 | 124.67 | 419 | 46 | 54.49 | 266 | 19 | 16.71 | 125 | 5 | 195.87 |
| 40 | 94 | 67.84 | 250 | 65 | 95.62 | 525 | 41 | 13.49 | 98 | 5 | 176.95 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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OC/

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
TO : ORLANDO
RESIDENCE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| 1 | 41 | 103 | 76.19 | 282 | 79 | 75.70 | 403 | 64 | 27.83 | 212 | | | 6 | 179.72 |
| 2 | 42 | 94 | 89.23 | 343 | 42 | 41.60 | 222 | 32 | 24.82 | 199 | | | 4 | 155.65 |
| 3 | 43 | 14 | 9.13 | 33 | 19 | 10.28 | 51 | 10 | 2.72 | 19 | | | 1 | 22.13 |
| 4 | 44 | 221 | 253.85 | 998 | 120 | 144.87 | 792 | 99 | 94.38 | 764 | | | 10 | 493.10 |
| 5 | 45 | 10 | 4.78 | 16 | 17 | 10.98 | 56 | 18 | 9.24 | 72 | | | 1 | 25.00 |
| 6 | 46 | 61 | 49.57 | 182 | 82 | 55.35 | 284 | 41 | 15.62 | 117 | | | 4 | 120.54 |
| 7 | 47 | 32 | 25.83 | 97 | 46 | 49.99 | 240 | 16 | 9.15 | 46 | | | 2 | 84.97 |
| 8 | 48 | 73 | 70.82 | 273 | 54 | 26.63 | 130 | 17 | 8.46 | 57 | | | 3 | 105.91 |
| 9 | 49 | 21 | 17.72 | 67 | 39 | 43.07 | 247 | 38 | 46.52 | 387 | | | 2 | 107.31 |
| 10 | 51 | 56 | 66.04 | 256 | 74 | 62.34 | 328 | 74 | 38.85 | 295 | | | 4 | 167.23 |
| 11 | 52 | 58 | 52.44 | 197 | 51 | 40.34 | 137 | 47 | 25.76 | 104 | | | 3 | 118.54 |
| 12 | 53 | 120 | 123.14 | 478 | 51 | 42.26 | 222 | 41 | 19.53 | 149 | | | 4 | 184.93 |
| 13 | 54 | 62 | 45.46 | 169 | 24 | 20.52 | 108 | 22 | 12.44 | 98 | | | 2 | 78.42 |
| 14 | 55 | 17 | 14.98 | 57 | 19 | 19.75 | 106 | 19 | 9.76 | 76 | | | 1 | 44.49 |
| 15 | 57 | 131 | 139.00 | 458 | 53 | 45.92 | 198 | 44 | 36.88 | 148 | | | 4 | 221.80 |
| 16 | 58 | 11 | 11.79 | 46 | 26 | 12.20 | 59 | 21 | 6.76 | 49 | | | 1 | 30.75 |
| 17 | 59 | 49 | 32.07 | 116 | 43 | 131.41 | 801 | 26 | 49.33 | 417 | | | 2 | 212.81 |
| 18 | 60 | 19 | 30.46 | 119 | 23 | 52.18 | 292 | 18 | 14.16 | 115 | | | 1 | 96.80 |
| 19 | 61 | 88 | 72.26 | 268 | 20 | 15.67 | 76 | 14 | 6.36 | 40 | | | 2 | 94.29 |
| 20 | 62 | 29 | 25.51 | 84 | 24 | 19.08 | 94 | 9 | 5.81 | 29 | | | 1 | 50.40 |
| 21 | 63 | 54 | 42.22 | 158 | 40 | 28.82 | 149 | 32 | 10.34 | 75 | | | 2 | 81.38 |
| 22 | 65 | 28 | 32.75 | 129 | 22 | 31.55 | 173 | 15 | 4.14 | 29 | | | 1 | 68.44 |
| 23 | 68 | 44 | 45.86 | 174 | 11 | 13.30 | 72 | 13 | 6.21 | 48 | | | 1 | 65.37 |
| 24 | 69 | 18 | 14.63 | 55 | 24 | 27.41 | 148 | 27 | 15.00 | 118 | | | 1 | 57.04 |
| 25 | 70 | 26 | 35.75 | 143 | 27 | 20.89 | 109 | 17 | 10.79 | 86 | | | 1 | 67.43 |
| 26 | 72 | 23 | 17.94 | 67 | 24 | 22.23 | 118 | 25 | 8.01 | 58 | | | 1 | 48.18 |
| 27 | 79 | 55 | 43.54 | 163 | 22 | 8.76 | 41 | 2 | 0.34 | 2 | | | 1 | 52.64 |
| 28 | 82 | 47 | 30.47 | 110 | 69 | 30.54 | 146 | 48 | 24.42 | 190 | | | 2 | 85.43 |
| 29 | 83 | 119 | 112.91 | 434 | 32 | 24.08 | 125 | 15 | 8.14 | 64 | | | 2 | 145.13 |
| 30 | 89 | 46 | 63.02 | 252 | 80 | 72.01 | 381 | 52 | 32.39 | 250 | | | 2 | 167.42 |
| 31 | 91 | 121 | 75.87 | 272 | 40 | 34.51 | 188 | 21 | 16.89 | 137 | | | 2 | 127.27 |
| 32 | 92 | 38 | 26.03 | 95 | 28 | 45.44 | 245 | 26 | 21.04 | 136 | | | 1 | 92.51 |
| 33 | 94 | 28 | 16.42 | 58 | 18 | 6.40 | 29 | 48 | 21.53 | 165 | | | 1 | 44.35 |
| 34 | 96 | 6 | 3.42 | 12 | 46 | 34.46 | 179 | 44 | 20.51 | 153 | | | 1 | 58.39 |
| 35 | 99 | 53 | 52.98 | 205 | 35 | 32.79 | 180 | 11 | 10.95 | 90 | | | 1 | 96.72 |
| 36 | 103 | 42 | 41.7 | 163 | 31 | 44.17 | 242 | 30 | 24.59 | 200 | | | 1 | 110.46 |
| 37 | 121 | 37 | 51.2. | 205 | 48 | 54.46 | 294 | 36 | 22.93 | 183 | | | 1 | 128.61 |
| 38 | 122 | 31 | 16.98 | 59 | 60 | 22.25 | 102 | 31 | 8.57 | 60 | | | 1 | 47.80 |
| 39 | 147 | 61 | 39.14 | 141 | 3 | 1.09 | 5 | 83 | 17.40 | 112 | | | 1 | 57.63 |
| 40 | -40 | 161 | 89.38 | 309 | 27 | 21.07 | 110 | 13 | 6.55 | 50 | | | 1 | 117.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:41

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

RESIDENCE FROM: MOUNT DORA
 TO : ORLANDO

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| TOTALS | 13539 | 12878.81 | 47582 | 8828 | 9600.32 | 50619 | 6679 | 4023.04 | 30076 | 8096 | 26502.17 |
| 26+ | 4060 | 3703.41 | 13809 | 2788 | 2723.40 | 14336 | 2217 | 1300.96 | 9687 | 209 | 7727.77 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

cc/

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
TO : ORLANDO
BUSINESS

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) | MESSAGES | REVENUE | MINUTES | DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|------------------|----------|---------|---------|--------------|----------|---------|---------|--------------------------------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 402 | 0.00 |
| 1 | 70 | 75.24 | 250 | 280 | 6 | 4.15 | 17 | 11 | 9.47 | 36 | 87 | 88.86 | 87 | 88.86 | |
| 2 | 103 | 91.98 | 485 | 12 | 7.87 | 30 | 15 | 6.71 | 34 | 65 | 106.56 | 65 | 106.56 | | |
| 3 | 167 | 148.17 | 619 | 21 | 24.87 | 113 | 13 | 4.93 | 28 | 67 | 177.97 | 67 | 177.97 | | |
| 4 | 166 | 180.63 | 619 | 21 | 32.66 | 161 | 25 | 15.79 | 90 | 53 | 229.08 | 53 | 229.08 | | |
| 5 | 159 | 159.30 | 482 | 29 | 43.63 | 192 | 32 | 20.60 | 120 | 44 | 223.53 | 44 | 223.53 | | |
| 6 | 124 | 132.44 | 426 | 22 | 16.14 | 72 | 34 | 28.42 | 114 | 30 | 177.00 | 30 | 177.00 | | |
| 7 | 161 | 156.86 | 505 | 33 | 41.34 | 139 | 23 | 19.21 | 66 | 31 | 217.41 | 31 | 217.41 | | |
| 8 | 215 | 243.86 | 727 | 17 | 29.37 | 119 | 24 | 27.76 | 84 | 32 | 300.99 | 32 | 300.99 | | |
| 9 | 155 | 156.93 | 531 | 30 | 38.27 | 104 | 40 | 41.37 | 131 | 25 | 236.57 | 25 | 236.57 | | |
| 10 | 149 | 140.26 | 469 | 23 | 18.25 | 78 | 18 | 9.14 | 45 | 19 | 167.65 | 19 | 167.65 | | |
| 11 | 150 | 167.75 | 522 | 22 | 20.45 | 81 | 26 | 25.68 | 131 | 18 | 213.88 | 18 | 213.88 | | |
| 12 | 170 | 152.85 | 527 | 13 | 11.14 | 50 | 21 | 11.48 | 40 | 17 | 175.47 | 17 | 175.47 | | |
| 13 | 171 | 189.20 | 609 | 20 | 28.67 | 92 | 17 | 17.29 | 46 | 16 | 235.16 | 16 | 235.16 | | |
| 14 | 122 | 120.79 | 369 | 9 | 15.18 | 55 | 9 | 8.46 | 26 | 10 | 144.43 | 10 | 144.43 | | |
| 15 | 197 | 215.32 | 606 | 29 | 28.37 | 89 | 44 | 44.06 | 112 | 18 | 287.75 | 18 | 287.75 | | |
| 16 | 233 | 220.84 | 699 | 29 | 46.67 | 153 | 42 | 33.08 | 129 | 19 | 300.59 | 19 | 300.59 | | |
| 17 | 98 | 98.65 | 344 | 11 | 9.80 | 36 | 10 | 10.93 | 60 | 7 | 119.38 | 7 | 119.38 | | |
| 18 | 134 | 150.28 | 523 | 20 | 21.61 | 99 | 8 | 11.65 | 89 | 9 | 183.54 | 9 | 183.54 | | |
| 19 | 152 | 143.20 | 477 | 12 | 12.68 | 55 | 26 | 31.46 | 103 | 10 | 187.34 | 10 | 187.34 | | |
| 20 | 138 | 110.87 | 378 | 22 | 15.91 | 62 | 20 | 8.79 | 52 | 9 | 135.57 | 9 | 135.57 | | |
| 21 | 189 | 236.36 | 734 | 26 | 32.46 | 117 | 16 | 16.52 | 71 | 11 | 285.34 | 11 | 285.34 | | |
| 22 | 123 | 112.45 | 326 | 34 | 31.53 | 111 | 19 | 13.43 | 58 | 8 | 157.41 | 8 | 157.41 | | |
| 23 | 85 | 97.24 | 293 | 4 | 2.61 | 9 | 3 | 1.85 | 6 | 4 | 101.70 | 4 | 101.70 | | |
| 24 | 116 | 124.08 | 334 | 14 | 21.72 | 66 | 14 | 8.61 | 27 | 6 | 154.41 | 6 | 154.41 | | |
| 25 | 181 | 145.35 | 503 | 10 | 18.85 | 99 | 9 | 14.97 | 125 | 8 | 179.17 | 8 | 179.17 | | |
| 26 | 131 | 92.68 | 324 | 10 | 11.98 | 65 | 15 | 11.28 | 91 | 6 | 115.94 | 6 | 115.94 | | |
| 27 | 27 | 23.90 | 91 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 23.90 | 1 | 23.90 | | |
| 28 | 184 | 191.21 | 739 | 21 | 20.02 | 95 | 19 | 9.41 | 64 | 8 | 220.64 | 8 | 220.64 | | |
| 29 | 117 | 118.09 | 359 | 14 | 9.56 | 39 | 14 | 15.06 | 68 | 5 | 142.71 | 5 | 142.71 | | |
| 30 | 196 | 165.77 | 627 | 23 | 23.51 | 126 | 21 | 8.34 | 60 | 8 | 197.62 | 8 | 197.62 | | |
| 31 | 85 | 92.74 | 268 | 5 | 7.38 | 13 | 3 | 4.06 | 10 | 3 | 104.18 | 3 | 104.18 | | |
| 32 | 57 | 41.69 | 154 | 4 | 4.10 | 22 | 3 | 0.62 | 4 | 2 | 46.41 | 2 | 46.41 | | |
| 33 | 101 | 94.00 | 343 | 16 | 19.69 | 107 | 15 | 5.17 | 38 | 4 | 118.86 | 4 | 118.86 | | |
| 34 | 89 | 95.26 | 314 | 24 | 13.54 | 59 | 23 | 24.88 | 58 | 4 | 133.68 | 4 | 133.68 | | |
| 35 | 91 | 92.50 | 263 | 8 | 8.36 | 13 | 6 | 8.72 | 10 | 3 | 109.58 | 3 | 109.58 | | |
| 36 | 115 | 152.78 | 481 | 17 | 23.35 | 66 | 12 | 12.14 | 30 | 4 | 188.27 | 4 | 188.27 | | |
| 37 | 167 | 123.33 | 427 | 12 | 9.05 | 34 | 6 | 3.24 | 8 | 5 | 135.62 | 5 | 135.62 | | |
| 38 | 136 | 132.56 | 370 | 10 | 15.10 | 38 | 6 | 7.10 | 9 | 4 | 154.76 | 4 | 154.76 | | |
| 39 | 73 | 57.38 | 195 | 1 | 0.25 | 1 | 4 | 1.36 | 10 | 2 | 58.99 | 2 | 58.99 | | |
| 40 | 51 | 37.82 | 102 | 12 | 9.09 | 14 | 21 | 8.79 | 43 | 2 | 55.70 | 2 | 55.70 | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:41

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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BUSINESS FROM: MOUNT DORA
TO : ORLANDO

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | **EVENING (5-11) DISCOUNTED** | **NIGHT + WEEKEND DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE | | | | | | | |
|----------|--------------------------------|-------------------------------|--------------------------------|-----------------|---------------|---------|------|-------|--------|------|--------|----------|
| MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | | | | |
| 44 | 83 | 45.93 | 160 | 4 | 1.35 | 6 | 1 | 0.17 | 1 | 2 | 47.45 | |
| 45 | 26 | 38.14 | 61 | 8 | 12.44 | 25 | 11 | 22.46 | 99 | 1 | 73.04 | |
| 47 | 95 | 84.47 | 199 | 20 | 16.15 | 44 | 26 | 20.42 | 96 | 3 | 121.04 | |
| 50 | 94 | 78.84 | 295 | 1 | 0.42 | 2 | 5 | 3.22 | 14 | 2 | 82.48 | |
| 52 | 137 | 115.80 | 426 | 5 | 3.67 | 19 | 14 | 4.95 | 30 | 3 | 124.42 | |
| 56 | 52 | 49.60 | 175 | 3 | 2.47 | 13 | 1 | 3.62 | 31 | 1 | 55.69 | |
| 57 | 95 | 88.73 | 336 | 4 | 3.59 | 19 | 15 | 4.54 | 24 | 2 | 96.86 | |
| 58 | 51 | 32.29 | 116 | 6 | 2.01 | 9 | 1 | 0.17 | 1 | 1 | 34.47 | |
| 60 | 79 | 50.09 | 180 | 16 | 11.27 | 58 | 25 | 6.74 | 47 | 2 | 68.10 | |
| 64 | 37 | 39.72 | 155 | 17 | 7.02 | 33 | 10 | 2.26 | 15 | 1 | 49.00 | |
| 65 | 49 | 27.18 | 95 | 13 | 8.77 | 45 | 3 | 0.51 | 3 | 1 | 36.46 | |
| 66 | 49 | 124.91 | 349 | 5 | 11.10 | 36 | 12 | 25.26 | 124 | 1 | 161.27 | |
| 68 | 30 | 19.59 | 67 | 28 | 17.20 | 87 | 10 | 3.41 | 25 | 1 | 40.20 | |
| 69 | 68 | 76.94 | 302 | 1 | 0.25 | 1 | 0 | 0.00 | 0 | 1 | 77.19 | |
| 70 | 66 | 65.97 | 177 | 2 | 8.61 | 49 | 2 | 0.80 | 6 | 1 | 75.38 | |
| 72 | 113 | 113.96 | 336 | 16 | 19.71 | 100 | 15 | 14.88 | 55 | 2 | 148.55 | |
| 82 | 51 | 29.53 | 104 | 13 | 4.46 | 20 | 18 | 6.73 | 50 | 1 | 40.72 | |
| 83 | 71 | 63.63 | 234 | 6 | 1.84 | 8 | 6 | 6.87 | 57 | 1 | 72.34 | |
| 91 | 83 | 103.14 | 409 | 5 | 8.67 | 48 | 3 | 0.85 | 6 | 1 | 112.66 | |
| 92 | 76 | 65.40 | 248 | 4 | 1.35 | 6 | 12 | 2.27 | 14 | 1 | 69.02 | |
| 93 | 85 | 74.90 | 285 | 2 | 0.67 | 3 | 6 | 1.02 | 6 | 1 | 76.59 | |
| 95 | 75 | 83.28 | 328 | 3 | 1.44 | 7 | 17 | 5.85 | 43 | 1 | 90.57 | |
| 98 | 119 | 93.59 | 350 | 49 | 19.48 | 92 | 28 | 9.90 | 60 | 2 | 122.97 | |
| 99 | 277 | 269.91 | 978 | 13 | 7.75 | 39 | 7 | 5.31 | 43 | 3 | 282.97 | |
| 110 | 106 | 85.03 | 319 | 3 | 2.30 | 12 | 1 | 0.28 | 2 | 1 | 87.61 | |
| 121 | 89 | 62.92 | 231 | 15 | 6.35 | 30 | 17 | 4.59 | 32 | 1 | 73.86 | |
| 149 | 106 | 81.89 | 301 | 10 | 8.55 | 45 | 33 | 14.15 | 108 | 1 | 104.59 | |
| 155 | 150 | 105.74 | 388 | 0 | 0.00 | 0 | 5 | 1.65 | 9 | 1 | 107.39 | |
| 184 | 164 | 178.00 | 677 | 8 | 5.10 | 26 | 12 | 5.92 | 46 | 1 | 189.02 | |
| 193 | 190 | 152.23 | 571 | 3 | 1.09 | 5 | 0 | 0.00 | 0 | 1 | 153.32 | |
| 210 | 204 | 229.63 | 779 | 4 | 4.48 | 14 | 2 | 0.45 | 3 | 1 | 234.56 | |
| 251 | 158 | 110.44 | 372 | 37 | 25.78 | 127 | 56 | 24.93 | 191 | 1 | 161.15 | |
| 263 | 232 | 212.92 | 780 | 6 | 4.78 | 25 | 25 | 10.53 | 80 | 1 | 228.23 | |
| 273 | 259 | 270.61 | 1044 | 6 | 3.57 | 18 | 8 | 2.61 | 17 | 1 | 276.79 | |
| 286 | 205 | 224.47 | 755 | 41 | 36.03 | 160 | 40 | 19.91 | 124 | 1 | 280.41 | |
| 36 | 596 | 541.12 | 1948 | 38 | 67.00 | 267 | 30 | 16.08 | 61 | 1 | 624.20 | |
| 37 | TOTALS | 9700 | 9373.15 | 31605 | 1081 | 1085.90 | 4387 | 1164 | 815.14 | 3849 | 1134 | 11274.19 |
| 38 | 26+ | 5972 | 5602.25 | 19587 | 592 | 511.70 | 2188 | 645 | 373.48 | 2026 | 109 | 6487.43 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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II

RP/

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
TO : ORLANDO

COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
6

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 4545 | 0.00 |
| 2 | 577 | 568.05 | 2014 | 248 | 330.13 | 1710 | 229 | 138.37 | 969 | 1054 | 1036.55 |
| 3 | 711 | 668.87 | 2396 | 350 | 377.05 | 1956 | 235 | 147.94 | 1042 | 648 | 1193.86 |
| 4 | 765 | 725.99 | 2631 | 352 | 439.78 | 2328 | 278 | 174.71 | 1291 | 665 | 1340.48 |
| 5 | 762 | 743.51 | 2659 | 338 | 441.63 | 2332 | 348 | 209.68 | 1505 | 362 | 1394.82 |
| 6 | 725 | 674.40 | 2354 | 347 | 428.11 | 2273 | 278 | 168.54 | 1202 | 270 | 1271.05 |
| 7 | 789 | 737.19 | 2690 | 431 | 519.74 | 2774 | 322 | 228.11 | 1640 | 257 | 1485.04 |
| 8 | 622 | 672.14 | 2416 | 354 | 495.85 | 2578 | 277 | 164.10 | 1167 | 179 | 1332.09 |
| 9 | 635 | 658.25 | 2255 | 271 | 309.86 | 1630 | 238 | 174.28 | 1214 | 143 | 1142.39 |
| 10 | 643 | 612.99 | 2220 | 358 | 432.16 | 2150 | 286 | 187.83 | 1227 | 143 | 1232.98 |
| 11 | 588 | 518.77 | 1858 | 330 | 337.81 | 1764 | 252 | 120.93 | 829 | 117 | 977.51 |
| 12 | 508 | 507.25 | 1692 | 235 | 206.62 | 1058 | 181 | 95.16 | 646 | 84 | 809.03 |
| 13 | 644 | 657.81 | 2326 | 310 | 320.41 | 1620 | 210 | 130.74 | 930 | 97 | 1108.96 |
| 14 | 480 | 472.40 | 1680 | 240 | 261.51 | 1293 | 177 | 105.80 | 661 | 69 | 839.71 |
| 15 | 491 | 434.17 | 1557 | 235 | 354.59 | 1916 | 184 | 125.99 | 965 | 65 | 914.75 |
| 16 | 432 | 454.94 | 1496 | 236 | 300.22 | 1542 | 204 | 183.88 | 1208 | 58 | 939.04 |
| 17 | 477 | 508.64 | 1735 | 244 | 305.71 | 1552 | 207 | 126.71 | 832 | 58 | 941.06 |
| 18 | 290 | 272.32 | 1008 | 186 | 193.98 | 988 | 119 | 59.36 | 430 | 35 | 525.66 |
| 19 | 515 | 575.90 | 2175 | 224 | 219.59 | 1142 | 125 | 86.38 | 654 | 48 | 881.87 |
| 20 | 495 | 447.76 | 1617 | 258 | 241.55 | 1249 | 159 | 107.21 | 682 | 48 | 796.52 |
| 21 | 335 | 300.27 | 1029 | 215 | 218.94 | 1087 | 130 | 80.55 | 604 | 34 | 599.76 |
| 22 | 459 | 494.95 | 1721 | 170 | 192.59 | 980 | 106 | 73.05 | 493 | 35 | 760.59 |
| 23 | 334 | 356.27 | 1185 | 149 | 141.07 | 667 | 89 | 61.16 | 427 | 26 | 558.50 |
| 24 | 330 | 330.60 | 1176 | 148 | 127.53 | 658 | 120 | 58.78 | 446 | 26 | 516.91 |
| 25 | 264 | 255.84 | 838 | 121 | 94.33 | 439 | 119 | 72.74 | 511 | 21 | 422.91 |
| 26 | 336 | 297.02 | 1063 | 181 | 160.36 | 796 | 108 | 81.74 | 637 | 25 | 539.12 |
| 27 | 263 | 203.74 | 746 | 170 | 218.27 | 1174 | 113 | 65.03 | 500 | 21 | 487.04 |
| 28 | 283 | 218.62 | 785 | 122 | 88.05 | 633 | 135 | 75.76 | 562 | 20 | 382.43 |
| 29 | 377 | 375.81 | 1427 | 150 | 130.88 | 674 | 117 | 58.71 | 441 | 23 | 565.40 |
| 30 | 279 | 288.75 | 1019 | 122 | 149.86 | 803 | 92 | 89.40 | 670 | 17 | 528.01 |
| 31 | 268 | 233.26 | 886 | 71 | 66.76 | 355 | 81 | 45.47 | 346 | 14 | 345.49 |
| 32 | 128 | 131.97 | 418 | 18 | 18.46 | 76 | 9 | 7.14 | 34 | 5 | 157.57 |
| 33 | 165 | 135.04 | 514 | 87 | 75.21 | 391 | 68 | 41.31 | 316 | 10 | 251.56 |
| 34 | 187 | 217.54 | 839 | 76 | 97.51 | 531 | 67 | 39.33 | 311 | 10 | 354.38 |
| 35 | 211 | 227.97 | 783 | 92 | 73.77 | 360 | 71 | 45.67 | 199 | 11 | 347.41 |
| 36 | 173 | 167.02 | 513 | 72 | 105.11 | 545 | 70 | 48.08 | 316 | 9 | 320.21 |
| 37 | 216 | 224.61 | 745 | 119 | 84.76 | 374 | 133 | 62.21 | 409 | 13 | 371.58 |
| 38 | 281 | 240.95 | 867 | 79 | 66.69 | 309 | 47 | 28.20 | 119 | 11 | 335.84 |
| 39 | 234 | 199.63 | 615 | 70 | 67.23 | 313 | 38 | 19.35 | 92 | 9 | 286.21 |
| 40 | 203 | 182.05 | 614 | 47 | 54.74 | 267 | 23 | 18.07 | 135 | 7 | 254.86 |
| 41 | 94 | 67.84 | 250 | 65 | 95.62 | 525 | 41 | 13.49 | 98 | 5 | 176.95 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

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11
12
13

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
TO : ORLANDO
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
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FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 | 41 | 103 | 76.19 | 282 | 79 | 75.70 | 403 | 64 | 27.83 | 212 | 6 | 179.72 |
| 2 | 42 | 145 | 127.05 | 445 | 54 | 50.69 | 236 | 53 | 33.61 | 242 | 6 | 211.35 |
| 3 | 43 | 14 | 9.13 | 33 | 19 | 10.28 | 51 | 10 | 2.72 | 19 | 1 | 22.13 |
| 4 | 44 | 304 | 299.78 | 1158 | 124 | 146.22 | 798 | 100 | 94.55 | 765 | 12 | 540.55 |
| 5 | 45 | 36 | 42.92 | 77 | 25 | 23.42 | 81 | 29 | 31.70 | 171 | 2 | 98.04 |
| 6 | 46 | 61 | 49.57 | 182 | 82 | 55.35 | 284 | 41 | 15.62 | 117 | 4 | 120.54 |
| 7 | 47 | 127 | 110.30 | 296 | 66 | 66.14 | 284 | 42 | 29.57 | 142 | 5 | 206.01 |
| 8 | 48 | 73 | 70.82 | 273 | 54 | 26.63 | 130 | 17 | 8.46 | 57 | 3 | 105.91 |
| 9 | 49 | 21 | 17.72 | 67 | 39 | 43.07 | 247 | 38 | 46.52 | 387 | 2 | 107.31 |
| 10 | 50 | 94 | 78.84 | 295 | 1 | 0.42 | 2 | 5 | 3.22 | 14 | 2 | 82.48 |
| 11 | 51 | 56 | 66.04 | 256 | 74 | 62.34 | 328 | 74 | 38.85 | 295 | 4 | 167.23 |
| 12 | 52 | 195 | 168.24 | 623 | 56 | 44.01 | 156 | 61 | 30.71 | 134 | 6 | 242.96 |
| 13 | 53 | 120 | 123.14 | 478 | 51 | 42.26 | 222 | 41 | 19.53 | 149 | 4 | 184.93 |
| 14 | 54 | 62 | 45.46 | 169 | 24 | 20.52 | 108 | 22 | 12.44 | 98 | 2 | 78.42 |
| 15 | 55 | 17 | 14.98 | 57 | 19 | 19.75 | 106 | 19 | 9.76 | 76 | 1 | 44.49 |
| 16 | 56 | 52 | 49.60 | 175 | 3 | 2.47 | 13 | 1 | 3.62 | 31 | 1 | 55.69 |
| 17 | 57 | 226 | 227.73 | 794 | 57 | 49.51 | 217 | 59 | 41.42 | 172 | 6 | 318.66 |
| 18 | 58 | 62 | 44.08 | 162 | 32 | 14.21 | 68 | 22 | 6.93 | 50 | 2 | 65.22 |
| 19 | 59 | 49 | 32.07 | 116 | 43 | 131.41 | 801 | 26 | 49.33 | 417 | 2 | 212.81 |
| 20 | 60 | 98 | 80.55 | 299 | 39 | 63.45 | 350 | 43 | 20.90 | 162 | 3 | 164.90 |
| 21 | 61 | 88 | 72.26 | 268 | 20 | 15.67 | 76 | 14 | 6.36 | 40 | 2 | 94.29 |
| 22 | 62 | 29 | 25.51 | 84 | 24 | 19.08 | 94 | 9 | 5.81 | 29 | 1 | 50.40 |
| 23 | 63 | 54 | 42.22 | 158 | 40 | 28.82 | 149 | 32 | 10.34 | 75 | 2 | 81.38 |
| 24 | 64 | 37 | 39.72 | 155 | 17 | 7.02 | 33 | 10 | 2.26 | 15 | 1 | 49.00 |
| 25 | 65 | 77 | 59.93 | 224 | 35 | 40.32 | 218 | 18 | 4.65 | 32 | 2 | 104.90 |
| 26 | 66 | 49 | 124.91 | 349 | 5 | 11.10 | 36 | 12 | 25.26 | 124 | 1 | 161.27 |
| 27 | 68 | 74 | 65.45 | 241 | 39 | 30.50 | 159 | 23 | 9.62 | 73 | 2 | 105.57 |
| 28 | 69 | 86 | 91.57 | 357 | 25 | 27.66 | 149 | 27 | 15.00 | 118 | 2 | 134.23 |
| 29 | 70 | 92 | 101.72 | 320 | 29 | 29.50 | 158 | 19 | 11.59 | 92 | 2 | 142.81 |
| 30 | 72 | 136 | 131.90 | 403 | 40 | 41.94 | 218 | 40 | 22.89 | 113 | 3 | 196.73 |
| 31 | 79 | 55 | 43.54 | 163 | 22 | 8.76 | 41 | 2 | 0.34 | 2 | 1 | 52.64 |
| 32 | 82 | 98 | 60.00 | 214 | 82 | 35.00 | 166 | 66 | 31.15 | 240 | 3 | 126.15 |
| 33 | 83 | 190 | 176.54 | 668 | 38 | 25.92 | 133 | 21 | 15.01 | 121 | 3 | 217.47 |
| 34 | 89 | 46 | 63.02 | 252 | 80 | 72.01 | 381 | 52 | 32.39 | 250 | 2 | 167.42 |
| 35 | 91 | 204 | 179.01 | 681 | 45 | 43.18 | 236 | 24 | 17.74 | 143 | 3 | 239.93 |
| 36 | 92 | 114 | 91.43 | 343 | 32 | 46.79 | 251 | 38 | 23.31 | 150 | 2 | 161.53 |
| 37 | 93 | 85 | 74.90 | 285 | 2 | 0.67 | 3 | 6 | 1.02 | 6 | 1 | 76.59 |
| 38 | 94 | 28 | 16.42 | 58 | 18 | 6.40 | 29 | 48 | 21.53 | 165 | 1 | 44.35 |
| 39 | 95 | 75 | 83.28 | 328 | 3 | 1.44 | 7 | 17 | 5.85 | 43 | 1 | 90.57 |
| 40 | 96 | 6 | 3.42 | 12 | 46 | 34.46 | 179 | 44 | 20.51 | 153 | 1 | 58.39 |
| 41 | 98 | 119 | 93.59 | 350 | 49 | 19.48 | 92 | 28 | 9.90 | 60 | 2 | 122.97 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

9/21/

DATE: 03/14/90
TIME: 12:41

FROM: MOUNT DORA
TO : ORLANDO

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

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COMBINED

FGC TOLL

| | MESSAGES | **** DAY (8-5) NO DISCOUNT**** MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----|----------|--|----------|---------|---|----------|---------|--|---------|---------|-----------------|---------------|
| 1 | 99 | 330 | 322.89 | 1183 | 48 | 40.54 | 219 | 18 | 16.26 | 133 | 4 | 379.69 |
| 2 | 103 | 42 | 41.70 | 163 | 31 | 44.17 | 242 | 30 | 24.59 | 200 | 1 | 110.46 |
| 3 | 110 | 106 | 85.03 | 319 | 3 | 2.30 | 12 | 1 | 0.28 | 2 | 1 | 87.61 |
| 4 | 121 | 126 | 114.14 | 436 | 63 | 60.81 | 324 | 53 | 27.52 | 215 | 2 | 202.47 |
| 5 | 122 | 31 | 16.98 | 59 | 60 | 22.25 | 102 | 31 | 8.57 | 60 | 1 | 47.80 |
| 6 | 147 | 61 | 39.14 | 141 | 3 | 1.09 | 5 | 83 | 17.40 | 112 | 1 | 57.63 |
| 7 | 149 | 106 | 81.89 | 301 | 10 | 8.55 | 45 | 33 | 14.15 | 108 | 1 | 104.59 |
| 8 | 155 | 150 | 105.74 | 388 | 0 | 0.00 | 0 | 5 | 1.65 | 9 | 1 | 107.39 |
| 9 | 161 | 121 | 89.38 | 309 | 27 | 21.07 | 110 | 13 | 6.55 | 50 | 1 | 117.00 |
| 10 | 184 | 164 | 178.00 | 677 | 8 | 5.10 | 26 | 12 | 5.92 | 46 | 1 | 189.02 |
| 11 | 193 | 190 | 152.23 | 571 | 3 | 1.09 | 5 | 0 | 0.00 | 0 | 1 | 153.32 |
| 12 | 210 | 204 | 229.63 | 779 | 4 | 4.48 | 14 | 2 | 0.45 | 3 | 1 | 234.56 |
| 13 | 251 | 158 | 110.44 | 372 | 37 | 25.78 | 127 | 56 | 24.93 | 191 | 1 | 161.15 |
| 14 | 263 | 232 | 212.92 | 780 | 6 | 4.78 | 25 | 25 | 10.53 | 80 | 1 | 228.23 |
| 15 | 273 | 259 | 270.61 | 1044 | 6 | 3.57 | 18 | 8 | 2.61 | 17 | 1 | 276.79 |
| 16 | 286 | 205 | 224.47 | 755 | 41 | 36.03 | 160 | 40 | 19.91 | 124 | 1 | 280.41 |
| 17 | 596 | 528 | 541.12 | 1948 | 38 | 67.00 | 267 | 30 | 16.08 | 61 | 1 | 624.20 |
| 18 | TOTALS | 23239 | 22251.96 | 79187 | 9909 | 10686.22 | 55006 | 7843 | 4838.18 | 33925 | 9230 | 37776.36 |
| 19 | 26+ | 10032 | 9305.66 | 33396 | 3380 | 3235.10 | 16524 | 2862 | 1674.44 | 11713 | 318 | 14215.20 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

LCL

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE
SUMMARY TO : EAST ORANGE

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 93 | 29 | 122 |
| 4. ORIGINATING MESSAGES | | 278 | 61 | 339 |
| 5. MESSAGE MINUTES | | 1,528 | 249 | 1,777 |
| 6. MESSAGE REVENUE | | \$283.02 | \$73.60 | \$356.62 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 1 | 3 | 1 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .03 | .04 | .04 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 2.99 | 2.10 | 2.78 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 5.50 | 4.08 | 5.24 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$1.02 | \$1.21 | \$1.05 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.03 | \$.05 | \$.04 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.04 | \$2.54 | \$2.92 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 46 | 13 | 59 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 1 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/13/90
TIME: 10:50

RESIDENCE FROM: MOUNT DORA
TO : E.ORANGE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 8003 | 0.00 | |
| 1 | 12 | 12.82 | 50 | 26 | 28.89 | 144 | 9 | 4.63 | 36 | 47 | 46.34 | |
| 2 | 9 | 7.20 | 27 | 16 | 39.49 | 213 | 13 | 9.44 | 76 | 19 | 56.13 | |
| 3 | 8 | 4.56 | 16 | 16 | 15.49 | 71 | 6 | 5.71 | 47 | 10 | 25.76 | |
| 4 | 7 | 2.84 | 9 | 11 | 6.56 | 34 | 2 | 1.02 | 8 | 5 | 10.42 | |
| 5 | 1 | 0.34 | 1 | 2 | 0.50 | 2 | 2 | 0.57 | 4 | 1 | 1.41 | |
| 6 | 5 | 3.31 | 12 | 3 | 2.99 | 16 | 4 | 11.60 | 98 | 2 | 17.90 | |
| 7 | 7 | 10.28 | 37 | 1 | 0.60 | 3 | 0 | 0.00 | 0 | 1 | 10.88 | |
| 8 | 2 | 3.90 | 16 | 6 | 12.37 | 69 | 1 | 0.17 | 1 | 1 | 16.44 | |
| 9 | 0 | 0.00 | 0 | 9 | 22.10 | 124 | 1 | 5.11 | 44 | 1 | 27.21 | |
| 10 | 2 | 4.13 | 17 | 4 | 8.59 | 48 | 5 | 2.57 | 20 | 1 | 15.29 | |
| 11 | 1 | 1.26 | 5 | 3 | 1.27 | 6 | 8 | 3.52 | 27 | 1 | 6.05 | |
| 12 | 2 | 3.90 | 16 | 2 | 1.37 | 7 | 12 | 7.84 | 54 | 1 | 13.11 | |
| 13 | 6 | 7.10 | 28 | 7 | 6.08 | 32 | 4 | 3.64 | 8 | 1 | 16.82 | |
| 14 | 0 | 0.00 | 0 | 18 | 4.50 | 18 | 3 | 0.51 | 3 | 1 | 5.01 | |
| 15 | 22 | 0.00 | 0 | 15 | 11.81 | 63 | 7 | 2.44 | 18 | 1 | 14.25 | |
| 16 | TOTALS | 62 | 61.64 | 234 | 139 | 162.61 | 850 | 77 | 58.77 | 444 | 8096 | 283.02 |
| 17 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

66/

DATE: 03/13/90
TIME: 10:50

BUSINESS FROM: MOUNT DORA
TO : E.ORANGE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | | **EVENING (5-11) DISCOUNTED** | | | | **NIGHT + WEEKEND DISCOUNTED** | | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|----------|-------------------------------|---------|----------|---------|--------------------------------|------|-------|--|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1105 | 0.00 | | | |
| 2 | 10 | 11.22 | 44 | 1 | 1.25 | 1 | 5 | 4.60 | 16 | 16 | 17.07 | | | |
| 3 | 11 | 10.96 | 25 | 0 | 0.00 | 0 | 5 | 3.88 | 14 | 8 | 14.84 | | | |
| 4 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3 | 4.89 | 15 | 1 | 4.89 | | | |
| 5 | 2 | 1.14 | 4 | 0 | 0.00 | 0 | 2 | 0.34 | 2 | 1 | 1.48 | | | |
| 6 | 0 | 0.00 | 0 | 6 | 11.99 | 32 | 0 | 0.00 | 0 | 1 | 11.99 | | | |
| 7 | 8 | 22.82 | 93 | 0 | 0.00 | 0 | 3 | 0.51 | 3 | 2 | 23.33 | | | |
| 8 | TOTALS | 36 | 46.14 | 166 | 7 | 13.24 | 33 | 14.22 | 50 | 1134 | 73.60 | | | |
| 9 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

OC/

DATE: 03/13/90
TIME: 10:50

FROM: MOUNT DORA
COMBINED
TO : E.ORANGE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 9108 | 0.00 |
| 2 | 22 | 24.04 | 94 | 27 | 30.14 | 145 | 14 | 9.23 | 52 | 63 | 63.41 |
| 3 | 20 | 18.16 | 52 | 16 | 39.49 | 213 | 18 | 13.32 | 90 | 27 | 70.97 |
| 4 | 8 | 4.56 | 16 | 16 | 15.49 | 71 | 9 | 10.60 | 62 | 11 | 30.65 |
| 5 | 9 | 3.98 | 13 | 11 | 6.56 | 34 | 4 | 1.36 | 10 | 6 | 11.90 |
| 6 | 1 | 0.34 | 1 | 2 | 0.50 | 2 | 2 | 0.57 | 4 | 1 | 1.41 |
| 7 | 5 | 3.31 | 12 | 9 | 14.98 | 48 | 4 | 11.60 | 98 | 3 | 29.89 |
| 8 | 20 | 33.10 | 130 | 1 | 0.60 | 3 | 3 | 0.51 | 3 | 3 | 34.21 |
| 9 | 2 | 3.90 | 16 | 6 | 12.37 | 69 | 1 | 0.17 | 1 | 1 | 16.44 |
| 10 | 0 | 0.00 | 0 | 9 | 22.10 | 124 | 1 | 5.11 | 44 | 1 | 27.21 |
| 11 | 2 | 4.13 | 17 | 4 | 8.59 | 48 | 5 | 2.57 | 20 | 1 | 15.29 |
| 12 | 1 | 1.26 | 5 | 3 | 1.27 | 6 | 8 | 3.52 | 27 | 1 | 6.05 |
| 13 | 2 | 3.90 | 16 | 2 | 1.37 | 7 | 12 | 7.84 | 54 | 1 | 13.11 |
| 14 | 6 | 7.10 | 28 | 7 | 6.08 | 32 | 4 | 3.64 | 8 | 1 | 16.82 |
| 15 | 0 | 0.00 | 0 | 18 | 4.50 | 18 | 3 | 0.51 | 3 | 1 | 5.01 |
| 16 | 22 | 0.00 | 0 | 15 | 11.81 | 63 | 7 | 2.44 | 18 | 1 | 14.25 |
| 17 TOTALS | 98 | 107.78 | 400 | 146 | 175.85 | 883 | 95 | 72.99 | 494 | 9230 | 356.62 |
| 18 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

16/

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA EXCHANGE

89/10/01 TO 89/10/31

TOLL

SUMMARY TO : LAKE BUENA VISTA

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|----------|
| 1. ACCESS LINES | | 8,096 | 1,567 | 9,663 |
| 2. CUSTOMERS BILLED | | 8,096 | 1,134 | 9,230 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 206 | 43 | 249 |
| 4. ORIGINATING MESSAGES | | 708 | 148 | 856 |
| 5. MESSAGE MINUTES | | 1,782 | 446 | 2,228 |
| 6. MESSAGE REVENUE | | \$422.76 | \$122.75 | \$545.51 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 3 | 4 | 3 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .09 | .09 | .09 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.44 | 3.44 | 3.44 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 2.52 | 3.01 | 2.60 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.60 | \$.83 | \$.64 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.05 | \$.08 | \$.06 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$2.05 | \$2.85 | \$2.19 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 99 | 20 | 119 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 2 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/14/90
TIME: 12:27

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FROM: MOUNT DORA
RESIDENCE TO : LAKE BUENA VISTA

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) | MESSAGES | REVENUE | MINUTES | DISCOUNTED** | MESSAGES | REVENUE | MINUTES | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|------------|---------------|-------------|------------------|--------------|------------|------------|--------------|------------|-------------|---------------|--------------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 7890 | 0.00 |
| 1 | 56 | 52.71 | 185 | 25 | 12.60 | 56 | 11.37 | 56 | 11.37 | 78 | 107 | 78 | 107 | 76.68 | |
| 2 | 36 | 30.84 | 106 | 16 | 12.63 | 66 | 3.95 | 66 | 3.95 | 27 | 34 | 27 | 34 | 47.42 | |
| 3 | 22 | 13.92 | 50 | 4 | 3.07 | 16 | 3.79 | 16 | 3.79 | 27 | 13 | 27 | 13 | 20.78 | |
| 4 | 35 | 22.48 | 81 | 14 | 7.10 | 29 | 7.00 | 29 | 7.00 | 30 | 16 | 30 | 16 | 36.58 | |
| 5 | 21 | 16.57 | 62 | 6 | 3.75 | 19 | 4.94 | 19 | 4.94 | 37 | 8 | 37 | 8 | 25.26 | |
| 6 | 4 | 1.59 | 5 | 2 | 0.67 | 3 | 1.02 | 3 | 1.02 | 6 | 2 | 6 | 2 | 3.28 | |
| 7 | 12 | 12.36 | 48 | 2 | 0.67 | 3 | 3.25 | 3 | 3.25 | 25 | 3 | 25 | 3 | 16.28 | |
| 8 | 12 | 11.67 | 45 | 9 | 4.67 | 23 | 1.43 | 23 | 1.43 | 11 | 3 | 11 | 3 | 17.77 | |
| 9 | 24 | 12.07 | 41 | 3 | 2.31 | 12 | 0.00 | 12 | 0.00 | 0 | 3 | 0 | 3 | 14.38 | |
| 10 | 6 | 2.04 | 6 | 1 | 0.25 | 1 | 0.51 | 1 | 0.51 | 3 | 1 | 3 | 1 | 2.80 | |
| 11 | 25 | 19.54 | 73 | 12 | 7.67 | 39 | 7.41 | 39 | 7.41 | 51 | 6 | 51 | 6 | 34.62 | |
| 12 | 5 | 1.93 | 6 | 4 | 3.59 | 19 | 0.51 | 19 | 0.51 | 3 | 1 | 3 | 1 | 6.03 | |
| 13 | 34 | 30.88 | 118 | 3 | 1.45 | 7 | 0.85 | 7 | 0.85 | 5 | 3 | 5 | 3 | 33.18 | |
| 14 | 9 | 11.34 | 45 | 3 | 0.92 | 4 | 1.54 | 4 | 1.54 | 12 | 1 | 12 | 1 | 13.80 | |
| 15 | 13 | 6.49 | 22 | 5 | 1.59 | 7 | 0.00 | 7 | 0.00 | 0 | 1 | 0 | 1 | 8.08 | |
| 16 | 16 | 6.82 | 22 | 1 | 0.42 | 2 | 4.70 | 2 | 4.70 | 26 | 1 | 26 | 1 | 11.94 | |
| 17 | 21 | 8.52 | 27 | 10 | 3.59 | 17 | 0.00 | 17 | 0.00 | 0 | 1 | 0 | 1 | 12.11 | |
| 18 | 10 | 6.85 | 25 | 12 | 3.34 | 14 | 2.60 | 14 | 2.60 | 17 | 1 | 17 | 1 | 12.79 | |
| 19 | 48 | 23.84 | 85 | 2 | 1.89 | 10 | 3.25 | 10 | 3.25 | 25 | 1 | 25 | 1 | 28.98 | |
| 20 | TOTALS | 400 | 292.46 | 1052 | 134 | 72.18 | 347 | 174 | 58.12 | 383 | 8096 | 422.76 | | | |
| 21 | 26+ | 86 | 46.03 | 159 | 25 | 9.24 | 43 | 32 | 10.55 | 68 | 4 | 65.82 | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

1

2
3
4

DATE: 03/14/90
TIME: 12:27

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

BUSINESS FROM: MOUNT DORA
TO : LAKE BUENA VISTA

FGC TOLL

PAGE
2

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1091 | 0.00 |
| 1 | 19 | 15.98 | 43 | 2 | 1.42 | 3 | 2 | 2.77 | 8 | 23 | 20.17 |
| 2 | 11 | 10.30 | 33 | 2 | 0.50 | 2 | 3 | 1.08 | 8 | 8 | 11.88 |
| 3 | 9 | 8.99 | 25 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 3 | 8.99 |
| 4 | 2 | 2.06 | 8 | 1 | 0.25 | 1 | 5 | 1.29 | 9 | 2 | 3.60 |
| 5 | 5 | 7.68 | 31 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 7.68 |
| 6 | 2 | 2.06 | 8 | 1 | 0.77 | 4 | 3 | 1.19 | 9 | 1 | 4.02 |
| 7 | 14 | 8.44 | 30 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 2 | 8.44 |
| 8 | 10 | 8.23 | 31 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 8.23 |
| 9 | 18 | 6.58 | 20 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 6.58 |
| 10 | 39 | 42.25 | 166 | 0 | 0.00 | 0 | 2 | 0.91 | 7 | 1 | 43.16 |
| 11 | TOTALS | 127 | 112.57 | 395 | 6 | 2.94 | 10 | 7.24 | 41 | 1134 | 122.75 |
| 12 | 26+ | 37 | 42.25 | 166 | 0 | 0.00 | 0 | 0.91 | 7 | 1 | 43.16 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

1151

DATE: 03/14/90
TIME: 12:27

FROM: MOUNT DORA
TO : LAKE BUENA VISTA
COMBINED

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|--------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 8981 | 0.00 | |
| 2 | 75 | 68.69 | 228 | 27 | 14.02 | 59 | 28 | 14.14 | 86 | 130 | 96.85 | |
| 3 | 47 | 41.1 | 139 | 18 | 13.13 | 68 | 19 | 5.03 | 35 | 42 | 59.30 | |
| 4 | 31 | 22.9 | 75 | 4 | 3.07 | 16 | 13 | 3.79 | 27 | 16 | 29.77 | |
| 5 | 37 | 24.54 | 89 | 15 | 7.35 | 30 | 20 | 8.29 | 39 | 18 | 40.18 | |
| 6 | 26 | 24.25 | 93 | 6 | 3.75 | 19 | 13 | 4.94 | 37 | 9 | 32.94 | |
| 7 | 6 | 3.65 | 13 | 3 | 1.44 | 7 | 9 | 2.21 | 15 | 3 | 7.30 | |
| 8 | 26 | 20.80 | 78 | 2 | 0.67 | 3 | 7 | 3.25 | 25 | 5 | 24.72 | |
| 9 | 12 | 11.67 | 45 | 9 | 4.67 | 23 | 3 | 1.43 | 11 | 3 | 17.77 | |
| 10 | 24 | 12.07 | 41 | 3 | 2.31 | 12 | 0 | 0.00 | 0 | 3 | 14.38 | |
| 11 | 16 | 10.27 | 37 | 1 | 0.25 | 1 | 3 | 0.51 | 3 | 2 | 11.03 | |
| 12 | 25 | 19.54 | 73 | 12 | 7.67 | 39 | 29 | 7.41 | 51 | 6 | 34.62 | |
| 13 | 5 | 1.93 | 6 | 4 | 3.59 | 19 | 3 | 0.51 | 3 | 1 | 6.03 | |
| 14 | 34 | 30.88 | 118 | 3 | 1.45 | 7 | 5 | 0.85 | 5 | 3 | 33.18 | |
| 15 | 9 | 11.34 | 45 | 3 | 0.92 | 4 | 3 | 1.54 | 12 | 1 | 13.80 | |
| 16 | 18 | 13.07 | 42 | 5 | 1.59 | 7 | 0 | 0.00 | 0 | 2 | 14.66 | |
| 17 | 30 | 16 | 6.82 | 22 | 1 | 0.42 | 2 | 13 | 4.70 | 1 | 11.94 | |
| 18 | 31 | 8.52 | 27 | 10 | 3.59 | 17 | 0 | 0.00 | 0 | 1 | 12.11 | |
| 19 | 34 | 10 | 6.85 | 25 | 12 | 3.34 | 14 | 12 | 2.60 | 1 | 12.79 | |
| 20 | 39 | 37 | 42.25 | 166 | 0 | 0.00 | 0 | 2 | 0.91 | 1 | 43.16 | |
| 21 | 48 | 39 | 23.84 | 85 | 2 | 1.89 | 10 | 7 | 3.25 | 1 | 28.98 | |
| 22 | TOTALS | 527 | 405.03 | 1447 | 140 | 75.12 | 357 | 189 | 65.36 | 424 | 9230 | 545.51 |
| 23 | 26+ | 123 | 88.28 | 325 | 25 | 9.24 | 43 | 34 | 11.46 | 75 | 5 | 108.98 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

561

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

FROM: MOUNT DORA POCKET
SUMMARY TO : ORLANDO

89/10/01 TO 89/10/31

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|------------|------------|------------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 439 | 47 | 486 |
| 4. ORIGINATING MESSAGES | | 4,126 | 894 | 5,020 |
| 5. MESSAGE MINUTES | | 17,193 | 3,626 | 20,819 |
| 6. MESSAGE REVENUE | | \$3,649.20 | \$1,050.32 | \$4,699.52 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 68 | 80 | 69 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | 6.35 | 13.34 | 7.00 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 9.40 | 19.02 | 10.33 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 4.17 | 4.06 | 4.15 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | .88 | \$1.17 | .94 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$5.61 | \$15.68 | \$6.55 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$8.31 | \$22.35 | \$9.67 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 360 | 41 | 401 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 55 | 69 | 57 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:59

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 1

FROM: MOUNT DORA POCKET
RESIDENCE TO : ORLANDO

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 211 | 0.00 |
| 1 | 34 | 34 | 36.54 | 135 | 21 | 18.74 | 99 | 24 | 11.28 | 87 | 79 | 66.56 |
| 2 | 54 | 54 | 48.17 | 176 | 23 | 24.19 | 124 | 15 | 7.21 | 47 | 46 | 79.57 |
| 3 | 41 | 47.54 | 183 | 24 | 14.12 | 71 | 28 | 13.62 | 88 | 31 | 75.28 | |
| 4 | 74 | 66.50 | 232 | 33 | 27.21 | 137 | 37 | 21.98 | 174 | 36 | 115.69 | |
| 5 | 84 | 65.14 | 230 | 36 | 28.51 | 133 | 30 | 12.48 | 75 | 30 | 106.13 | |
| 6 | 107 | 97.77 | 352 | 56 | 38.02 | 185 | 29 | 21.97 | 169 | 32 | 157.76 | |
| 7 | 57 | 70.44 | 279 | 38 | 45.17 | 220 | 45 | 20.35 | 143 | 20 | 135.96 | |
| 8 | 85 | 95.95 | 362 | 57 | 73.63 | 401 | 34 | 25.00 | 193 | 22 | 194.58 | |
| 9 | 72 | 60.60 | 216 | 30 | 25.60 | 100 | 24 | 9.05 | 59 | 14 | 95.25 | |
| 10 | 70 | 53.99 | 198 | 59 | 42.62 | 203 | 51 | 21.05 | 146 | 18 | 117.66 | |
| 11 | 43 | 42.62 | 143 | 37 | 28.58 | 149 | 30 | 13.55 | 104 | 10 | 84.75 | |
| 12 | 52 | 58.94 | 214 | 25 | 24.67 | 126 | 19 | 11.33 | 81 | 8 | 94.94 | |
| 13 | 53 | 42.64 | 147 | 35 | 38.17 | 178 | 29 | 18.24 | 95 | 9 | 99.05 | |
| 14 | 38 | 29.30 | 113 | 16 | 9.99 | 45 | 16 | 3.63 | 22 | 5 | 42.92 | |
| 15 | 45 | 35.15 | 115 | 17 | 28.55 | 136 | 13 | 12.54 | 66 | 5 | 76.24 | |
| 16 | 11 | 12.87 | 42 | 13 | 15.04 | 83 | 8 | 4.55 | 36 | 2 | 32.46 | |
| 17 | 35 | 28.77 | 104 | 19 | 33.16 | 186 | 14 | 7.30 | 57 | 4 | 69.23 | |
| 18 | 47 | 97.41 | 388 | 26 | 32.19 | 175 | 17 | 15.74 | 127 | 5 | 145.34 | |
| 19 | 52 | 45.05 | 171 | 42 | 36.69 | 182 | 20 | 11.27 | 80 | 6 | 93.01 | |
| 20 | 15 | 10.39 | 38 | 5 | 5.92 | 32 | 0 | 0.00 | 0 | 1 | 16.31 | |
| 21 | 84 | 83.53 | 323 | 39 | 61.36 | 338 | 24 | 17.45 | 132 | 7 | 162.34 | |
| 22 | 39 | 37.65 | 132 | 15 | 14.61 | 78 | 12 | 8.70 | 70 | 3 | 60.96 | |
| 23 | 33 | 32.61 | 126 | 21 | 15.62 | 81 | 15 | 7.35 | 57 | 3 | 55.58 | |
| 24 | 38 | 25.57 | 93 | 28 | 15.22 | 76 | 30 | 21.27 | 156 | 4 | 62.06 | |
| 25 | 15 | 18.44 | 73 | 33 | 33.64 | 180 | 27 | 13.61 | 106 | 3 | 65.69 | |
| 26 | 46 | 38.41 | 145 | 18 | 23.82 | 130 | 14 | 10.18 | 82 | 3 | 72.41 | |
| 27 | 54 | 52.94 | 200 | 20 | 14.34 | 74 | 7 | 3.48 | 26 | 3 | 70.76 | |
| 28 | 39 | 33.12 | 121 | 9 | 10.53 | 57 | 8 | 6.75 | 55 | 2 | 50.40 | |
| 29 | 24 | 12.53 | 43 | 2 | 0.67 | 3 | 3 | 1.08 | 8 | 1 | 14.28 | |
| 30 | 0 | 0.00 | 0 | 17 | 17.20 | 92 | 13 | 10.71 | 87 | 1 | 27.91 | |
| 31 | 7 | 5.83 | 22 | 8 | 8.04 | 63 | 17 | 15.29 | 122 | 1 | 29.16 | |
| 32 | 39 | 56.50 | 227 | 32 | 27.16 | 143 | 28 | 17.37 | 138 | 3 | 101.03 | |
| 33 | 8 | 6.17 | 23 | 12 | 48.54 | 276 | 15 | 3.34 | 22 | 1 | 58.05 | |
| 34 | 39 | 31.43 | 118 | 13 | 16.19 | 88 | 20 | 10.85 | 85 | 2 | 58.47 | |
| 35 | 48 | 33.97 | 125 | 20 | 15.35 | 80 | 8 | 2.84 | 21 | 2 | 52.16 | |
| 36 | 23 | 29.37 | 108 | 44 | 53.99 | 264 | 11 | 11.46 | 86 | 2 | 94.82 | |
| 37 | 25 | 24.83 | 96 | 34 | 47.14 | 258 | 21 | 8.14 | 61 | 2 | 80.11 | |
| 38 | 25 | 21.61 | 82 | 15 | 13.76 | 73 | 1 | 0.57 | 4 | 1 | 35.94 | |
| 39 | 25 | 23.22 | 89 | 46 | 47.87 | 263 | 17 | 20.36 | 169 | 2 | 91.45 | |
| 40 | 46 | 29 | 19.75 | 72 | 5.35 | 27 | 8 | 3.17 | 24 | 1 | 28.27 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

-

1
6
2

DATE: 03/15/90
TIME: 15:59

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 2

RESIDENCE FROM: MOUNT DORA POCKET
TO : ORLANDO

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) DISCOUNTED** | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|-------------------------------|----------|--------------------------------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 48 | 14 | 9.59 | 35 | 31 | 14.64 | 71 | 1 | 25.31 |
| 2 51 | 26 | 27.78 | 104 | 13 | 9.63 | 50 | 1 | 42.96 |
| 3 52 | 29 | 20.96 | 74 | 39 | 28.71 | 75 | 2 | 69.67 |
| 4 58 | 11 | 11.79 | 46 | 26 | 12.20 | 59 | 1 | 30.75 |
| 5 63 | 28 | 17.34 | 62 | 14 | 12.30 | 65 | 1 | 34.11 |
| 6 83 | 44 | 56.82 | 226 | 30 | 23.23 | 121 | 1 | 84.32 |
| 7 89 | 33 | 51.93 | 210 | 27 | 27.66 | 148 | 1 | 99.03 |
| 8 92 | 38 | 26.03 | 95 | 28 | 45.44 | 245 | 1 | 92.51 |
| 9 TOTALS | 1932 | 1855.50 | 6908 | 1255 | 1254.98 | 6423 | 650 | 3649.20 |
| 10 26+ | 654 | 611.92 | 2323 | 507 | 523.76 | 2705 | 36 | 1343.88 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

86/38

DATE: 03/15/90
TIME: 15:59

**UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89**

EA185A0A/012

PAGE
3

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | ***EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|--------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 12 | 0.00 |
| 1 | 4 | 12.63 | 53 | 2 | 0.67 | 3 | 0 | 0.00 | 0 | 6 | 13.30 |
| 2 | 7 | 4.22 | 15 | 0 | 0.00 | 0 | 1 | 0.28 | 2 | 4 | 4.50 |
| 3 | 7 | 4.68 | 17 | 2 | 6.71 | 38 | 0 | 0.00 | 0 | 3 | 11.39 |
| 4 | 5 | 21.25 | 90 | 7 | 8.48 | 46 | 0 | 0.00 | 0 | 3 | 29.73 |
| 5 | 6 | 11.24 | 46 | 3 | 3.51 | 19 | 1 | 0.74 | 6 | 2 | 15.49 |
| 6 | 3 | 1.94 | 7 | 3 | 3.48 | 13 | 0 | 0.00 | 0 | 1 | 5.42 |
| 7 | 7 | 5.83 | 22 | 0 | 0.00 | 0 | 9 | 13.00 | 48 | 2 | 18.83 |
| 8 | 14 | 16.49 | 65 | 0 | 0.00 | 0 | 4 | 2.17 | 17 | 2 | 18.66 |
| 9 | 20 | 17.61 | 67 | 0 | 0.00 | 0 | 10 | 3.41 | 25 | 3 | 21.02 |
| 10 | 18 | 16.86 | 56 | 2 | 1.50 | 2 | 2 | 0.45 | 3 | 2 | 18.81 |
| 11 | 5 | 11.13 | 46 | 3 | 11.45 | 65 | 8 | 5.15 | 41 | 1 | 27.73 |
| 12 | 15 | 12.52 | 44 | 1 | 0.42 | 2 | 2 | 1.25 | 10 | 1 | 14.19 |
| 13 | 21 | 16.57 | 62 | 7 | 2.61 | 12 | 12 | 4.89 | 37 | 2 | 24.07 |
| 14 | 8 | 19.35 | 39 | 9 | 16.87 | 43 | 5 | 8.69 | 32 | 1 | 44.91 |
| 15 | 19 | 13.36 | 49 | 0 | 0.00 | 0 | 5 | 1.07 | 7 | 1 | 14.43 |
| 16 | 22 | 21.80 | 81 | 0 | 0.00 | 0 | 3 | 0.73 | 5 | 1 | 22.53 |
| 17 | 25 | 26.21 | 102 | 3 | 3.00 | 16 | 1 | 0.17 | 1 | 1 | 29.38 |
| 18 | 30 | 33.89 | 133 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 1 | 33.89 |
| 19 | 41 | 33.11 | 120 | 21 | 11.29 | 56 | 6 | 4.61 | 20 | 2 | 49.01 |
| 20 | 50 | 90.23 | 276 | 8 | 7.84 | 10 | 12 | 10.07 | 19 | 2 | 108.14 |
| 21 | 17 | 29.03 | 92 | 11 | 21.34 | 55 | 8 | 9.89 | 21 | 1 | 60.26 |
| 22 | 34 | 25.36 | 94 | 2 | 0.84 | 4 | 1 | 0.17 | 1 | 1 | 26.37 |
| 23 | 36 | 25.12 | 92 | 0 | 0.00 | 0 | 7 | 1.30 | 8 | 1 | 26.42 |
| 24 | 33 | 51.27 | 93 | 7 | 8.97 | 14 | 7 | 9.87 | 13 | 1 | 70.11 |
| 25 | 49 | 124.91 | 349 | 5 | 11.10 | 36 | 12 | 25.26 | 124 | 1 | 161.27 |
| 26 | 129 | 150.62 | 491 | 26 | 16.94 | 62 | 31 | 12.90 | 89 | 1 | 180.46 |
| TOTALS | 625 | 797.23 | 2601 | 122 | 137.02 | 496 | 147 | 116.07 | 529 | 59 | 1050.32 |
| 26+ | 444 | 589.75 | 1842 | 83 | 81.32 | 253 | 85 | 74.24 | 296 | 12 | 745.31 |

**THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.**

DATE: 03/15/90
TIME: 15:59

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY

EA185A0A/012

PAGE 4

FROM: MOUNT DORA POCKET
TO : ORLANDO
COMBINED

10/01/89 TO 10/31/89

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | REVENUE | MINUTES | **EVENING (5-11) DISCOUNTED** | MESSAGES | REVENUE | MINUTES | **NIGHT + WEEKEND DISCOUNTED** | MESSAGES | REVENUE | MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|---------|---------|-------------------------------|----------|---------|---------|--------------------------------|----------|---------|---------|-----------------|---------------|
| 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 0 | 0 | 0.00 | 0 | 223 | 0.00 |
| 1 | 38 | 49.17 | 188 | 23 | 19.41 | 102 | 24 | 11.28 | 87 | 85 | 79.86 | | | |
| 2 | 61 | 52.31 | 191 | 23 | 24.19 | 124 | 16 | 7.49 | 49 | 50 | 84.07 | | | |
| 3 | 48 | 52.22 | 200 | 26 | 20.83 | 109 | 28 | 13.62 | 88 | 34 | 86.67 | | | |
| 4 | 79 | 87.75 | 322 | 40 | 35.69 | 183 | 37 | 21.98 | 174 | 39 | 145.42 | | | |
| 5 | 90 | 76.38 | 276 | 39 | 32.02 | 152 | 31 | 13.22 | 81 | 32 | 121.62 | | | |
| 6 | 110 | 99.71 | 359 | 59 | 41.50 | 198 | 29 | 21.97 | 169 | 33 | 163.18 | | | |
| 7 | 57 | 70.44 | 279 | 38 | 45.17 | 220 | 45 | 20.35 | 143 | 20 | 135.96 | | | |
| 8 | 92 | 101.78 | 384 | 57 | 73.63 | 401 | 43 | 38.00 | 241 | 24 | 213.41 | | | |
| 9 | 86 | 77.09 | 281 | 30 | 25.60 | 100 | 28 | 11.22 | 76 | 16 | 113.91 | | | |
| 10 | 90 | 71.60 | 265 | 59 | 42.62 | 203 | 61 | 24.46 | 171 | 21 | 138.68 | | | |
| 11 | 61 | 59.48 | 199 | 39 | 30.08 | 151 | 32 | 14.00 | 107 | 12 | 103.56 | | | |
| 12 | 52 | 58.94 | 214 | 25 | 24.67 | 126 | 19 | 11.33 | 81 | 8 | 94.94 | | | |
| 13 | 53 | 42.64 | 147 | 35 | 38.17 | 178 | 29 | 18.24 | 95 | 9 | 99.05 | | | |
| 14 | 38 | 29.30 | 113 | 16 | 9.99 | 45 | 16 | 3.63 | 22 | 5 | 42.92 | | | |
| 15 | 45 | 35.15 | 115 | 17 | 28.55 | 136 | 13 | 12.54 | 66 | 5 | 76.24 | | | |
| 16 | 16 | 24.00 | 88 | 16 | 26.49 | 148 | 16 | 9.70 | 77 | 3 | 60.19 | | | |
| 17 | 35 | 28.77 | 104 | 19 | 33.16 | 186 | 14 | 7.30 | 57 | 4 | 69.23 | | | |
| 18 | 62 | 109.93 | 432 | 27 | 32.61 | 177 | 19 | 16.99 | 137 | 6 | 159.53 | | | |
| 19 | 52 | 45.05 | 171 | 42 | 36.69 | 182 | 20 | 11.27 | 80 | 6 | 93.01 | | | |
| 20 | 36 | 26.96 | 100 | 12 | 8.53 | 44 | 12 | 4.89 | 37 | 3 | 40.38 | | | |
| 21 | 84 | 83.53 | 323 | 39 | 61.36 | 338 | 24 | 17.45 | 132 | 7 | 162.34 | | | |
| 22 | 47 | 57.00 | 171 | 24 | 31.48 | 121 | 17 | 17.39 | 102 | 4 | 105.87 | | | |
| 23 | 33 | 32.61 | 126 | 21 | 15.62 | 81 | 15 | 7.35 | 57 | 3 | 55.58 | | | |
| 24 | 57 | 38.93 | 142 | 28 | 15.22 | 76 | 35 | 22.34 | 163 | 5 | 76.49 | | | |
| 25 | 37 | 40.24 | 154 | 33 | 33.64 | 180 | 30 | 14.34 | 111 | 4 | 88.22 | | | |
| 26 | 46 | 38.41 | 145 | 18 | 23.82 | 130 | 14 | 10.18 | 82 | 3 | 72.41 | | | |
| 27 | 54 | 52.94 | 200 | 20 | 14.34 | 74 | 7 | 3.48 | 26 | 3 | 70.76 | | | |
| 28 | 39 | 33.12 | 121 | 9 | 10.53 | 57 | 8 | 6.75 | 55 | 2 | 50.40 | | | |
| 29 | 49 | 38.74 | 145 | 5 | 3.67 | 19 | 4 | 1.25 | 9 | 2 | 43.66 | | | |
| 30 | 30 | 33.89 | 133 | 17 | 17.20 | 92 | 13 | 10.71 | 87 | 2 | 61.80 | | | |
| 31 | 7 | 5.83 | 22 | 8 | 8.04 | 43 | 17 | 15.29 | 122 | 1 | 29.16 | | | |
| 32 | 39 | 56.50 | 227 | 32 | 27.16 | 143 | 28 | 17.37 | 138 | 3 | 101.03 | | | |
| 33 | 41 | 33.11 | 120 | 21 | 11.29 | 56 | 6 | 4.61 | 20 | 2 | 49.01 | | | |
| 34 | 58 | 96.40 | 299 | 20 | 56.38 | 286 | 27 | 13.41 | 41 | 3 | 166.19 | | | |
| 35 | 56 | 60.46 | 210 | 24 | 37.53 | 143 | 28 | 20.74 | 106 | 3 | 118.73 | | | |
| 36 | 37 | 25.36 | 94 | 2 | 0.84 | 4 | 1 | 0.17 | 1 | 1 | 26.37 | | | |
| 37 | 34 | 25.36 | 125 | 20 | 15.35 | 80 | 8 | 2.84 | 21 | 2 | 52.16 | | | |
| 38 | 48 | 33.97 | 108 | 44 | 53.99 | 264 | 11 | 11.46 | 86 | 2 | 94.82 | | | |
| 39 | 23 | 29.37 | 108 | 34 | 47.14 | 258 | 21 | 8.14 | 61 | 2 | 80.11 | | | |
| 40 | 25 | 24.83 | 96 | 15 | 13.76 | 73 | 1 | 0.57 | 4 | 1 | 35.94 | | | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

QH/1

DATE: 03/15/90
TIME: 15:59

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 5

FROM: MOUNT DORA POCKET
TO : ORLANDO
COMBINED

FGC TOLL

| MESSAGES | **** DAY (8-5) MESSAGES | NO DISCOUNT**** REVENUE | MINUTES | **EVENING (5-11) MESSAGES | REVENUE | DISCOUNTED** MINUTES | **NIGHT + WEEKEND MESSAGES | REVENUE | DISCOUNTED** MINUTES | TOTAL CUSTOMERS | TOTAL REVENUE |
|-----------|-------------------------|-------------------------|---------|---------------------------|---------|----------------------|----------------------------|---------|----------------------|-----------------|---------------|
| 1 43 | 36 | 25.12 | 92 | 0 | 0.00 | 0 | 7 | 1.30 | 8 | 1 | 26.42 |
| 2 44 | 25 | 23.22 | 89 | 46 | 47.87 | 263 | 17 | 20.36 | 169 | 2 | 91.45 |
| 3 46 | 29 | 19.75 | 72 | 9 | 5.35 | 27 | 8 | 3.17 | 24 | 1 | 28.27 |
| 4 47 | 33 | 51.27 | 93 | 7 | 8.97 | 14 | 7 | 9.87 | 13 | 1 | 70.11 |
| 5 48 | 14 | 9.59 | 35 | 31 | 14.64 | 71 | 3 | 1.08 | 8 | 1 | 25.31 |
| 6 51 | 26 | 27.78 | 104 | 13 | 9.63 | 50 | 12 | 5.55 | 34 | 1 | 42.96 |
| 7 52 | 29 | 20.96 | 74 | 39 | 28.71 | 75 | 36 | 20.00 | 59 | 2 | 69.67 |
| 8 58 | 11 | 11.79 | 46 | 26 | 12.20 | 59 | 21 | 6.76 | 49 | 1 | 30.75 |
| 9 63 | 28 | 17.34 | 62 | 14 | 12.30 | 65 | 21 | 4.47 | 29 | 1 | 34.11 |
| 10 66 | 49 | 124.91 | 349 | 5 | 11.10 | 36 | 12 | 25.26 | 124 | 1 | 161.27 |
| 11 83 | 44 | 56.82 | 226 | 30 | 23.23 | 121 | 9 | 4.27 | 33 | 1 | 84.32 |
| 12 89 | 33 | 51.93 | 210 | 27 | 27.66 | 148 | 29 | 19.44 | 154 | 1 | 99.03 |
| 13 92 | 38 | 26.03 | 95 | 28 | 45.44 | 245 | 26 | 21.04 | 136 | 1 | 92.51 |
| 14 186 | 129 | 150.62 | 491 | 26 | 16.94 | 62 | 31 | 12.90 | 89 | 1 | 180.46 |
| 15 TOTALS | 2557 | 2652.73 | 9509 | 1377 | 1392.00 | 6919 | 1086 | 654.79 | 4391 | 709 | 4699.52 |
| 16 26+ | 1098 | 1201.67 | 4165 | 590 | 605.08 | 2958 | 433 | 282.44 | 1788 | 48 | 2089.19 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

/ / /

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA

POINT-TO-POINT STUDY

89/10/01 TO 89/10/31

TOLL

FROM: MOUNT DORA POCKET
SUMMARY TO : EAST ORANGE

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 11 | 3 | 14 |
| 4. ORIGINATING MESSAGES | | 33 | 3 | 36 |
| 5. MESSAGE MINUTES | | 202 | 4 | 206 |
| 6. MESSAGE REVENUE | \$36.52 | | \$1.54 | \$38.06 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 2 | 5 | 2 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .05 | .04 | .05 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.00 | 1.00 | 2.57 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 6.12 | 1.33 | 5.72 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$1.11 | \$.51 | \$1.06 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.06 | \$.02 | \$.05 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$3.32 | \$.51 | \$2.72 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 7 | 0 | 7 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 1 | 0 | 1 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:35

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
1

FROM: MOUNT DORA POCKET
RESIDENCE TO : E.ORANGE

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 639 | 0.00 |
| 2 | 1 | 0.00 | 0 | 4 | 3.59 | 19 | 0 | 0.00 | 0 | 4 | 3.59 |
| 3 | 2 | 1.37 | 5 | 2 | 6.20 | 35 | 2 | 3.90 | 33 | 3 | 11.47 |
| 4 | 3 | 3.54 | 13 | 1 | 0.25 | 1 | 0 | 0.00 | 0 | 2 | 3.79 |
| 5 | 6 | 1.25 | 6 | 2 | 0.50 | 2 | 1 | 0.63 | 5 | 1 | 2.38 |
| 6 | 11 | 4.13 | 17 | 4 | 8.59 | 48 | 5 | 2.57 | 20 | 1 | 15.29 |
| 7 | TOTALS | 12 | 10.29 | 39 | 19.13 | 105 | 8 | 7.10 | 58 | 650 | 36.52 |
| 8 | 26+ | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

EPA/

DATE: 03/15/90
TIME: 15:35

BUSINESS FROM: MOUNT DORA POCKET
 TO : E.ORANGE

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA18

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | | TOTAL CUSTOMERS | .00 |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|---------|-----------------|-----|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | |
| 0 1 | 0.00 0.34 | 0 1 | 0 0 | 0.00 0.00 | 0 0 | 0 2 | 0.00 1.20 | 0 3 | 56 3 | 1.54 | |
| TOTALS | 1 0.34 | 1 0 | 0 0 | 0.00 0.00 | 0 0 | 2 0 | 1.20 0.00 | 3 0 | 59 0 | 1.54 0.00 | |
| 26+ | 0 0.00 | 0 0 | 0 0 | 0.00 0.00 | 0 0 | 0 0 | 0.00 0.00 | 0 0 | 0 0 | 0 0.00 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

DATE: 03/15/90
TIME: 15:35

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
3

COMBINED FROM: MOUNT DORA POCKET
 TO : E.ORANGE

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | **EVENING (5-11) | | DISCOUNTED** | | **NIGHT + WEEKEND | | DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|---------|------------------|----------|--------------|---------|-------------------|---------|--------------|-----|-----------------|---------------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | | | |
| 1 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 695 | 0.00 | |
| 2 | 1 | 0.34 | 1 | 4 | 3.59 | 19 | 2 | 1.20 | 3 | 7 | 5.13 | |
| 3 | 2 | 1.37 | 5 | 2 | 6.20 | 35 | 2 | 3.90 | 33 | 3 | 11.47 | |
| 4 | 3 | 3.54 | 13 | 1 | 0.25 | 1 | 0 | 0.00 | 0 | 2 | 3.79 | |
| 5 | 6 | 1.25 | 4 | 2 | 0.50 | 2 | 1 | 0.63 | 5 | 1 | 2.38 | |
| 6 | 11 | 4.13 | 17 | 4 | 8.59 | 48 | 5 | 2.57 | 20 | 1 | 15.29 | |
| 7 | TOTALS | 13 | 10.63 | 40 | 13 | 19.13 | 105 | 8.30 | 61 | 709 | 38.06 | |
| 8 | 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 0.00 | |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

3/15/

DATE:03/28/90
TIME:14.34.40

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
FROM: MOUNT DORA POCKET 89/10/01 TO 89/10/31
SUMMARY TO : LAKE BUENA VISTA

TOLL

| | | RESIDENCE | BUSINESS | TOTAL |
|--|----------|-----------|----------|---------|
| 1. ACCESS LINES | | 650 | 67 | 717 |
| 2. CUSTOMERS BILLED | | 650 | 59 | 709 |
| 3. NUMBER OF CUSTOMERS ORIGINATING 1 OR MORE MESSAGES | | 24 | 3 | 27 |
| 4. ORIGINATING MESSAGES | | 85 | 28 | 113 |
| 5. MESSAGE MINUTES | | 183 | 136 | 319 |
| 6. MESSAGE REVENUE | \$46.06 | | \$32.98 | \$79.04 |
| 7. PERCENT CUSTOMER USAGE 1 OR MORE MESSAGE | (L3/L2) | 4 | 5 | 4 |
| 8. AVERAGE MESSAGES PER ACCESS LINE | (L4/L1) | .13 | .42 | .16 |
| 9. AVERAGE MESSAGES PER CALLING CUSTOMER | (L4/L3) | 3.54 | 9.33 | 4.19 |
| 10. AVERAGE MINUTES PER MESSAGE | (L5/L4) | 2.15 | 4.86 | 2.82 |
| 11. AVERAGE REVENUE PER MESSAGE | (L6/L4) | \$.54 | \$1.18 | \$.70 |
| 12. AVERAGE MESSAGE REVENUE PER ACCESS LINE | (L6/L1) | \$.07 | \$.49 | \$.11 |
| 13. AVERAGE MESSAGE REVENUE PER CALLING CUSTOMER | (L6/L3) | \$1.92 | \$10.99 | \$2.93 |
| 14. NUMBER OF CUSTOMERS ORIGINATING 2 OR MORE MESSAGES | | 10 | 3 | 13 |
| 15. PERCENT CUSTOMER USAGE 2 OR MORE MESSAGES | (L14/L2) | 2 | 5 | 2 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

146

DATE: 03/15/90
TIME: 15:47

FROM: MOUNT DORA POCKET
RESIDENCE TO : LAKE BUENA VISTA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE 1

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | | | **EVENING (5-11) DISCOUNTED** | | | **NIGHT + WEEKEND DISCOUNTED** | | TOTAL CUSTOMERS | TOTAL REVENUE | | |
|----------|--------------------------------|---------|---------|-------------------------------|---------|---------|--------------------------------|---------|-----------------|---------------|---------|-------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | | | MINUTES | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 626 | 0.00 | |
| 1 | 7 | 9.82 | 35 | 4 | 3.90 | 15 | 3 | 0.62 | 4 | 14 | 14.34 | |
| 2 | 4 | 2.28 | 8 | 3 | 0.92 | 4 | 1 | 0.17 | 1 | 4 | 3.37 | |
| 3 | 2 | 1.14 | 4 | 1 | 0.94 | 5 | 0 | 0.00 | 0 | 1 | 2.08 | |
| 4 | 1 | 0.34 | 1 | 0 | 1.61 | 8 | 0 | 0.00 | 0 | 1 | 1.95 | |
| 5 | 1 | 0.34 | 1 | 0 | 0.00 | 0 | 5 | 0.85 | 5 | 1 | 1.19 | |
| 6 | 1 | 1.94 | 7 | 3 | 1.96 | 10 | 2 | 0.34 | 2 | 1 | 4.24 | |
| 7 | 3 | 3.88 | 14 | 4 | 2.73 | 14 | 1 | 0.17 | 1 | 1 | 6.78 | |
| 8 | 6 | 8.52 | 27 | 10 | 3.59 | 17 | 0 | 0.00 | 0 | 1 | 12.11 | |
| 9 | 31 | | | | | | | | | | | |
| 10 | TOTALS | 45 | 28.26 | 97 | 28 | 15.65 | 73 | 12 | 2.15 | 13 | 650 | 46.06 |
| 11 | 26+ | 21 | 8.52 | 27 | 10 | 3.59 | 17 | 0 | 0.00 | 0 | 1 | 12.11 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

7/7/

DATE: 03/15/90
TIME: 15:47

BUSINESS FROM: MOUNT DORA POCKET
TO : LAKE BUENA VISTA

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

PAGE
2

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | MESSAGES | **EVENING (5-11) REVENUE | MESSAGES | DISCOUNTED** | MESSAGES | **NIGHT + WEEKEND REVENUE | MESSAGES | DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE |
|----------|--------------------------------|----------|--------------------------|----------|--------------|----------|---------------------------|----------|--------------|-----------------|---------------|
| | MESSAGES | | REVENUE | | MINUTES | | REVENUE | | MINUTES | | |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | 56 | 0.00 |
| 2 | 1 | 0.34 | 1 | 0 | 0.00 | 0 | 1.08 | 8 | 2 | 1 | 1.42 |
| 24 | 23 | 31.28 | 125 | 0 | 0.00 | 0 | 0.28 | 2 | 1 | | 31.56 |
| TOTALS | 24 | 31.62 | 126 | 0 | 0.00 | 0 | 1.36 | 10 | 59 | | 32.98 |
| 26+ | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 0 | | 0.00 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

SPH/

DATE: 03/15/90
TIME: 15:47

UNITED TELEPHONE COMPANY OF FLORIDA
POINT-TO-POINT STUDY
10/01/89 TO 10/31/89

EA185A0A/012

FROM: MOUNT DORA POCKET
TO : LAKE BUENA VISTA
COMBINED

PAGE
3

FGC TOLL

| MESSAGES | **** DAY (8-5) NO DISCOUNT**** | **EVENING (5-11) DISCOUNTED** | **NIGHT + WEEKEND DISCOUNTED** | TOTAL CUSTOMERS | TOTAL REVENUE | | | | | |
|----------|--------------------------------|-------------------------------|--------------------------------|-----------------|---------------|---------|---------|---------|-----------|---------|
| | MESSAGES | REVENUE | MINUTES | MESSAGES | REVENUE | MINUTES | REVENUE | MINUTES | CUSTOMERS | REVENUE |
| 0 | 0 | 0.00 | 0 | 0 | 0.00 | 0 | 0.00 | 0 | 682 | 0.00 |
| 1 | 7 | 9.82 | 35 | 4 | 3.90 | 15 | 0.62 | 4 | 14 | 14.34 |
| 2 | 5 | 2.62 | 9 | 3 | 0.92 | 4 | 1.25 | 9 | 6 | 4.79 |
| 3 | 2 | 1.14 | 4 | 1 | 0.94 | 5 | 0.00 | 0 | 1 | 2.08 |
| 4 | 1 | 0.34 | 1 | 3 | 1.61 | 8 | 0.00 | 0 | 1 | 1.95 |
| 5 | 1 | 0.34 | 1 | 0 | 0.00 | 0 | 0.85 | 5 | 1 | 1.19 |
| 6 | 3 | 1.94 | 7 | 3 | 1.96 | 10 | 0.34 | 2 | 1 | 4.24 |
| 7 | 6 | 3.88 | 14 | 4 | 2.73 | 14 | 0.17 | 1 | 1 | 6.78 |
| 8 | 23 | 31.28 | 125 | 0 | 0.00 | 0 | 0.28 | 2 | 1 | 31.56 |
| 9 | 21 | 8.52 | 27 | 10 | 3.59 | 17 | 0.00 | 0 | 1 | 12.11 |
| 0 | | | | | | | | | | |
| 11 | | | | | | | | | | |
| 12 | TOTALS | 69 | 59.88 | 223 | 15.65 | 73 | 3.51 | 23 | 709 | 79.04 |
| 13 | 26+ | 21 | 8.52 | 27 | 3.59 | 17 | 0.00 | 0 | 1 | 12.11 |

THIS REPORT INCLUDES TOLL TYPES: TOLL
REVENUES SHOWN REFLECT MESSAGES RATED AT FULL TOLL RATES.

677/

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL, ORDER NO. 22567
MOUNT DORA EAS STUDY
OCTOBER 1989

MOUNT DORA

| CLASS OF SERVICE | GROSS UNITS | EQUIV UNITS |
|------------------|----------------|----------------|
| R-1 | 7,361 | 7,207 |
| R-2 | 439 | 406.5 |
| R-4 | 209 | 198.5 |
| R-ROTARY | | |
| B-KEY | 148 | 147 |
| B-1 | 699 | 695 |
| B-2 | 5 | 5 |
| B-4 | 1 | 1 |
| B-ROTARY | 494 | 479.5 |
| PBX | 77 | 74 |
| SEMI-PUB | 15 | 15 |
| PATS | 20 | 20 |
| TOTAL MOUNT DORA | 9,468 | 9,249 |

UNITED TELEPHONE COMPANY OF FLORIDA
 DOCKET NO. 900039-TL, ORDER NO. 22567
 MOUNT DORA EAS STUDY
 OCTOBER 1989

APOPKA

| | GROSS UNITS | EQUIV UNITS |
|-----------------|----------------|----------------|
| 1 R-1 | 15,707 | 15,386.5 |
| 2 R-2 | 255 | 244.5 |
| 3 R-4 | 140 | 134.5 |
| 4 R-ROTARY | 10 | 10 |
| 5 B-KEY | 376 | 372 |
| 6 B-1 | 1,824 | 1,802.5 |
| 7 B-2 | 4 | 4 |
| 8 B-4 | 0 | 0 |
| 9 B-ROTARY | 1,526 | 1,516 |
| 10 PBX | 253 | 253 |
| 11 SEMI-PUB | 33 | 33 |
| 12 PATS | 60 | 60 |
| 13 TOTAL APOPKA | 20,188 | 19,816 |

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL, ORDER NO. 22567
MOUNT DORA EAS STUDY
OCTOBER 1989

REEDY CREEK

| CLASS OF SERVICE | GROSS UNITS | EQUIV UNITS |
|-----------------------|----------------|----------------|
| R-1 | 2,975 | 2,941.5 |
| R-2 | 27 | 24.0 |
| R-4 | 32 | 30.5 |
| R-ROTARY | 4 | 4 |
| B-KEY | 89 | 89 |
| B-1 | 270 | 266.5 |
| B-2 | 1 | 1 |
| B-4 | 0 | 0 |
| B-ROTARY | 176 | 176 |
| PBX | 580 | 586 |
| SEMI-PUB | 15 | 15 |
| PATS | 59 | 59 |
| MR TRUNK - ADDITIONAL | 2 | 2 |
| TOTAL REEDY CREEK | 4,230 | 4,195 |

UNITED TELEPHONE COMPANY OF FLORIDA
 DOCKET NO. 900039-TL, ORDER NO. 22567
 MOUNT DORA EAS STUDY
 OCTOBER 1989

WINDERMERE

| CLASS OF SERVICE | GROSS UNITS | EQUIV UNITS |
|------------------|----------------|----------------|
| R-1 | 3,610 | 3,598.0 |
| R-2 | 23 | 22.5 |
| R-4 | 6 | 5.5 |
| R-ROTARY | 0 | 0 |
| R-PBX | 6 | 6 |
| B-KEY | 57 | 52 |
| B-1 | 228 | 224.5 |
| B-2 | 4 | 4 |
| B-4 | 1 | 1 |
| B-ROTARY | 143 | 143 |
| PBX | 26 | 26 |
| SEMI-PUB | 3 | 3 |
| PATS | 3 | 3 |
| TOTAL WINDERMERE | 4,110 | 4,089 |

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL, ORDER NO. 22567
MOUNT DORA EAS STUDY
OCTOBER 1989

WINTER GARDEN

| | CLASS OF SERVICE | GROSS UNITS | EQUIV UNITS |
|----|---------------------|----------------|----------------|
| 1 | R-1 | 9,645 | 9,424.5 |
| 2 | R-2 | 225 | 213 |
| 3 | R-4 | 48 | 47.5 |
| 4 | R-ROTARY | 16 | 16 |
| 5 | B-KEY | 300 | 300 |
| 6 | B-1 | 1,124 | 1074 |
| 7 | B-2 | 7 | 7 |
| 8 | B-4 | 0 | 0 |
| 9 | B-ROTARY | 1,087 | 1,078 |
| 10 | PBX | 177 | 175 |
| 11 | SEMI-PUB | 25 | 25 |
| 12 | PATS | 44 | 44 |
| 13 | TOTAL WINTER GARDEN | 12,698 | 12,404 |

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL, ORDER NO. 22567
MOUNT DORA EAS STUDY
OCTOBER 1989

WINTER PARK

| CLASS OF SERVICE | GROSS UNITS | EQUIV UNITS |
|---------------------|----------------|----------------|
| R-1 | 106,332 | 105,346.5 |
| R-2 | 582 | 576 |
| R-4 | 0 | 0.0 |
| R-ROTARY | 188 | 186 |
| R-PBX | 2 | 2 |
| B-KEY | 6,845 | 6,337 |
| B-1 | 16,671 | 14,703.5 |
| B-2 | 2 | 2 |
| B-4 | 0 | 0 |
| B-ROTARY | 20,190 | 20,185 |
| PBX | 5,520 | 5467 |
| SEMI-PUB | 219 | 219 |
| PATS | 361 | 361 |
| MR TRK - 1ST | 24 | 23 |
| MR TRK - ADDITIONAL | 190 | 190 |
| TOTAL WINTER PARK | 157,126 | 153,598 |

United Telephone Company of Florida

| <u>Route</u> | <u>Distance Between Rate Centers (Miles)</u> | <u>Toll Rates</u> | |
|--------------|--|-----------------------------|------------------------------|
| | | <u>Initial 1 Minute</u> | <u>Each Add'l Minute</u> |
| 1 | Mt. Dora to Apopka | 12 miles | \$.28 \$.16 |
| 2 | Mt. Dora to Reedy Creek | 32 miles | \$.40 \$.28 |
| 3 | Mt. Dora to Windermere | 22 miles | \$.28 \$.16 |
| 4 | Mt. Dora to Winter Garden | 17 miles | \$.28 \$.16 |
| 5 | Mt. Dora to Winter Park | 23 miles | \$.40 \$.28 |
| 6 | Mt. Dora to Orlando | 24 miles | \$.40 \$.28 |
| 7 | Mt. Dora to East Orange | 43 miles | \$.40 \$.28 |
| 8 | Mt. Dora to Lake Buena Vista | 27 miles | \$.40 \$.28 |

Note: The above toll rates are United Telephone Company of Florida interexchange, intraLATA Day rates effective July 18, 1988.

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL ORDER NO. 22567

FX ANALYSIS - MT. DORA - ORANGE COUNTY

| | <u>From</u> | <u>To</u> | FX Lines | Completed FX Msgs. Per Month | | Customers Making 2 or more calls/mo. | | CCS | M/M/M |
|-----------------------|-------------|------------------|-------------|------------------------------------|---------|---|---------|--------|-------|
| | | | | Number | Percent | Number | Percent | | |
| / Routes over 3 m/m/m | Mt. Dora | Apopka | 4 | 1,928 | | 2,448 | 27% | 2,488 | 3.38 |
| | | East Orange | 0 | --- | | --- | --- | --- | --- |
| | | Lake Buena Vista | 0 | --- | | --- | --- | --- | --- |
| | | Orlando | 12 | 5,281 | | 3,643 | 39% | 7,536 | 4.79 |
| | | Reedy Creek | 0 | --- | | --- | --- | --- | --- |
| | | Windermere | 0 | --- | | --- | --- | --- | --- |
| | | Winter Garden | 0 | --- | | --- | --- | --- | --- |
| | | Winter Park | 6 | 3,248 | | 3,068 | 33% | 6,588 | 3.81 |
| 2 | | Apopka | Mt. Dora | 21 | 11,442 | 3,285 | 17% | 17,934 | 2.11 |
| | | East Orange | | 0 | --- | --- | --- | --- | --- |
| | | Lake Buena Vista | | 0 | --- | --- | --- | --- | --- |
| | | Orlando | | 0 | --- | --- | --- | --- | --- |
| | | Reedy Creek | | 0 | --- | --- | --- | --- | --- |
| | | Windermere | | 0 | --- | --- | --- | --- | --- |
| | | Winter Garden | | 0 | --- | --- | --- | --- | --- |
| | | Winter Park | | 0 | --- | --- | --- | --- | --- |

UNITED TELEPHONE COMPANY OF FLORIDA
DOCKET NO. 900039-TL ORDER NO. 22567

FX ANALYSIS - MT. DORA (POCKET) - ORANGE COUNTY

| | <u>From</u> | <u>To</u> | <u>FX Lines</u> | <u>Completed FX Msgs. Per Month</u> | <u>Customers Making 2 or more calls/mo.</u> | <u>Number</u> | <u>Percent</u> | <u>CCS</u> | <u>M/M/M</u> |
|---------------------|-------------------|------------------|-----------------|-------------------------------------|---|---------------|----------------|------------|--------------|
| Routes over 3 m/m/m | Mt. Dora (pocket) | Apopka | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | East Orange | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Lake Buena Vista | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Orlando | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Reedy Creek | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Windermere | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Winter Garden | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | | Winter Park | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | Apopka | Mt. Dora | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | East Orange | (pocket) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Lake Buena Vista | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Orlando | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Reedy Creek | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Windermere | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Winter Garden | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Winter Park | | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

ONE-WAY ROUTE ANALYSIS

PAGE 1 OF 2

CALLS ORIGINATING FROM NON-EQUAL ACCESS OFFICES

| FROM | TO | TOTAL MSGS RATED BY UTF | % OF ORIG.CALLS FOR WHICH REVENUE INFORMATION IS AVAILABLE | AVERAGE REV/MSG | | | |
|--------------------|----------------|-------------------------------|---|--------------------|--------|--------|--------|
| | | | | RES | BUS | TOTAL | |
| 1 MT.DORA EXCHANGE | APOPKA | 30,710 | 100 | \$.62 | \$.61 | \$.62 | |
| 2 | E.ORANGE | 339 | 100 | \$1.02 | \$1.21 | \$1.05 | |
| 3 | LK.BUENA VISTA | 856 | 100 | \$.60 | \$.83 | \$.64 | |
| 4 | ORLANDO | 40,991 | 100 | \$.91 | \$.94 | \$.92 | |
| 5 | REEDY CREEK | 345 | 100 | \$.82 | \$1.06 | \$.87 | |
| 6 | WINDERMERE | 425 | 100 | \$.77 | \$.70 | \$.75 | |
| 7 | WINTER GARDEN | 2,853 | 100 | \$.81 | \$.75 | \$.79 | |
| 8 | WINTER PARK | 33,566 | 100 | \$.86 | \$.88 | \$.87 | |
| 9 | MT.DORA POCKET | 5,866 | 100 | \$.58 | \$.58 | \$.58 | |
| 10 | E.ORANGE | 36 | 100 | \$1.11 | \$.51 | \$1.06 | |
| 11 | LK.BUENA VISTA | 113 | 100 | \$.54 | \$1.18 | \$.70 | |
| 12 | ORLANDO | 5,020 | 100 | \$.88 | \$1.17 | \$.94 | |
| 13 | REEDY CREEK | 50 | 100 | \$.96 | \$1.49 | \$1.10 | |
| 14 | WINDERMERE | 21 | 100 | \$.45 | \$.25 | \$.42 | |
| 15 | WINTER GARDEN | 356 | 100 | \$.74 | \$.92 | \$.77 | |
| 16 | WINTER PARK | 3,945 | 100 | \$.88 | \$.90 | \$.89 | |
| 17 | REEDY CREEK | MT.DORA EXCHANGE | 351 | 100 | \$1.10 | \$1.03 | \$1.06 |
| 18 | | MT.DORA POCKET | 31 | 100 | \$.68 | \$.90 | \$.79 |
| 19 | WINDERMERE | MT.DORA EXCHANGE | 418 | 100 | \$1.02 | \$.91 | \$1.01 |
| 20 | | MT.DORA POCKET | 50 | 100 | \$.93 | \$.77 | \$.89 |

ONE-WAY ROUTE ANALYSIS

PAGE 2 OF 2

CALLS ORIGINATING FROM EQUAL ACCESS OFFICES

| FROM | TO | TOTAL MSGS RATED BY UTF | % OF ORIG.CALLS FOR WHICH REVENUE INFORMATION IS AVAILABLE | AVERAGE REV/MSG | | | |
|----------|---------------------|-------------------------------|---|--------------------|--------|--------|--------|
| | | | | RES | BUS | TOTAL | |
| 1 APOPKA | MT.DORA EXCHANGE | 25,647 | 80 | \$.63 | \$.62 | \$.62 | |
| 2 | MT.DORA POCKET | 5,211 | 86 | \$.62 | \$.65 | \$.63 | |
| 3 | WINTER GARDEN | MT.DORA EXCHANGE | 2,351 | 81 | \$.82 | \$.78 | \$.80 |
| 4 | | MT.DORA POCKET | 229 | 79 | \$.90 | \$.74 | \$.85 |
| 5 | WINTER PARK | MT.DORA EXCHANGE | 19,889 | 69 | \$1.10 | \$.90 | \$1.02 |
| 6 | | MT.DORA POCKET | 2,123 | 72 | \$1.25 | \$.93 | \$1.15 |

TWO-WAY ROUTE ANALYSIS

PAGE 1 OF 1

| FROM | TO | TOTAL MSGS RATED BY UTF | % OF ORIG.CALLS FOR WHICH REVENUE INFORMATION IS AVAILABLE | AVERAGE REV/MSG | | |
|---------------------|------------------|-------------------------------|---|--------------------|--------|--------|
| | | | | RES | BUS | TOTAL |
| MT.DORA EXCHANGE | APOPKA | 56,357 | 90 | \$.62 | \$.61 | \$.62 |
| | REEDY CREEK | 696 | 100 | \$.92 | \$1.04 | \$.97 |
| | WINDERMERE | 843 | 100 | \$.91 | \$.76 | \$.88 |
| | WINTER GARDEN | 5,204 | 90 | \$.81 | \$.77 | \$.80 |
| | WINTER PARK | 53,455 | 86 | \$.94 | \$.89 | \$.93 |
| MT.DORA POCKET | APOPKA | 11,077 | 93 | \$.60 | \$.63 | \$.61 |
| | REEDY CREEK | 81 | 100 | \$.88 | \$1.17 | \$.98 |
| | WINDERMERE | 71 | 100 | \$.78 | \$.66 | \$.75 |
| | WINTER GARDEN | 585 | 91 | \$.80 | \$.82 | \$.80 |
| | WINTER PARK | 6,068 | 88 | \$1.00 | \$.91 | \$.98 |