

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

IN RE: Adoption of Rules	)	DOCKET NO. 891297-TS
25-24.550 through 25-24.587,	)	
Florida Administrative Code,	)	ORDER NO. 23979
Relating to Shared Tenant	)	
Service (STS) Providers.	)	ISSUED: 1/10/91
<hr/>		

NOTICE OF ADOPTION OF RULES

NOTICE is hereby given that the Commission, pursuant to section 120.54, Florida Statutes, has adopted Rules 25-24.555, 25-24.557, 25-24.560, 25-24.565, 25-24.567, 25-24.568, 25-24.569, 25-24.572, 25-24.575, 25-24.580, 25-24.585, and the forms incorporated therein, F.A.C., relating to shared tenant service with changes.

The rules were filed with the Secretary of State on January 8, 1991, and will be effective on January 28, 1991. A copy of the relevant portions of the certification filed with the Secretary of State is attached to this Notice.

This docket is closed upon issuance of this notice.

By Direction of the Florida Public Service Commission, this  
10th day of JANUARY, 1991.

  
 STEVE TRIBBLE, Director  
 Division of Records & Reporting

( S E A L )

CBM

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DOCUMENT NUMBER-DATE

00298 JAN 10 1991

PSC-RECORDS/REPORTING

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CERTIFICATION OF  
PUBLIC SERVICE COMMISSION ADMINISTRATIVE RULES  
FILED WITH THE  
DEPARTMENT OF STATE

I do hereby certify:

(1) The time limitations prescribed by paragraph 120.54(11)(a), F.S., have been complied with; and

(2) There is no administrative determination under section 120.54(4), F.S., pending on any rule covered by this certification; and

(3) All rules covered by this certification are filed within the prescribed time limitations of paragraph 120.54(11)(b), F.S. They are filed not less than 28 days after the notice required by subsection 120.54(1), F.S., and;

(a) And are filed not more than 90 days after the notice; or

(b) Are filed not more than 90 days after the notice not including days an administrative determination was pending; or

(c) Are filed within 21 days after the adjournment of the final public hearing on the rule; or

(d) Are filed within 21 days after the date of receipt of all material authorized to be submitted at the hearing; or

(e) Are filed within 21 days after the date the transcript was received by this agency.

Attached are the original and two copies of each rule covered by this certification. The rules are hereby adopted by the

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undersigned agency by and upon their filing with the Department of State.

<u>Rule No.</u>	<u>Rulemaking Authority</u>	<u>Specific Law Being Implemented, Interpreted or Made Specific</u>
25-24.555	350.127(2), F.S.	364.01, 364.339, F.S.
25-24.557	350.127(2), F.S.	364.01, 364.339, F.S.
25-24.560	350.127(2), F.S.	364.33, 364.335, 364.339, F.S.
25-24.565	350.127(2), F.S.	364.33, 364.335, 364.339, F.S.
25-24.567	350.127(2), F.S.	364.32, 364.33, 364.335, 364.337, 364.339, 364.345, F.S.
25-24.568	350.127(2), F.S.	364.33, 364.335, 364.339, 364.345, F.S.
25-24.569	350.127(2), F.S.	364.32, 364.33, 364.335, 364.337, 364.339, 364.345, F.S.
25-24.572	350.127(2), F.S.	350.113, 350.127(1), 364.285, 364.339, 364.345, F.S.
25-24.575	350.127(2), F.S.	364.03, 364.035, 364.337, 364.339, 364.345, F.S.
25-24.580	350.127(2), F.S.	364.337, 364.339, 364.345, F.S.
25-24.585	350.127(2), F.S.	350.113, 364.18, 364.185, 364.339, F.S.

Under the provision of paragraph 120.54(12)(a), F.S., the rules take effect 20 days from the date filed with the Department of State or a later date as set out below:

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Effective: \_\_\_\_\_  
(month) (day) (year)

Steve Fribble  
Steve Fribble

Director, Division of Records & Reporting  
Title

\_\_\_\_\_  
Number of Pages Certified

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Rules 25-24.550  
25-24.555  
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25-24.569  
25-24.572  
25-24.575  
25-24.580  
25-24.585

Docket No. 891297-TS

SUMMARY OF RULE

The proposed adoption of Rules 25-24.550 through 25-24.585, Florida Administrative Code, codify existing regulatory requirements imposed on STS providers as established by statute and Commission orders. The proposed rules address all facets of the provision of STS including, but not limited to, general construction and operating guidelines, types of STS companies, terms and conditions of key words and phrases, certification procedures (e.g., initial application, changes to application, or transfer, and cancellation of certificate), specific exemption, and applicable records, reports and tariffs.

The only substantive change between current regulation and proposed regulation is the requirement in Rule 25-24.585, that an annual report be filed with the Division of Communications by January 31st each calendar year. The rule adopts by reference Form PSC/CMU 36 and Form PSC/CMU 37. Form PSC/CMU 36 is the application form for authority to provide STS service with seven or more access lines. Form PSC/CMU 37 is the application form for authority to provide STS service on a key system with six or fewer access lines.

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SUMMARY OF HEARINGS ON THE RULE

A rulemaking hearing pursuant to section 120.54, Florida Statutes, was held August 31, 1990. The primary issues raised were: whether it was appropriate to codify existing guidance into rules; whether the local exchange companies (LEC) must compensate the STS providers for use of facilities; whether the STS providers should be required to notify their customers regarding the right to use the LEC instead. Participants at the hearing included local exchange companies and STS providers and a governmental airport authority.

Another public hearing was held December 4. At that agenda conference, Commissioners addressed their concern with the word "facilities" in section (11) of Rule 25-24.575 on Shared Tenant Service Operations. They asked staff to prepare a narrower phrase and come back to agenda.

On December 18, the Commission again addressed the issue of the phrase "facilities" in Rule 25-24.575(11). They voted to use the narrower word "cable." They also discussed at length the question of whether to provide an express avenue in the rules for STS providers to petition the Commission in unusual circumstances to require the LEC to compensate them for use of facilities other than cable. The Commission decided that the STS providers have that opportunity anyway and thus there was no need to add an express provision in the rule.

FACTS AND CIRCUMSTANCES JUSTIFYING THE RULE

In 1986, the Florida Legislature enacted Chapter 86-270, Laws

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Statutes. Section 364.339 grants the Public Service Commission exclusive jurisdiction over duplicative or competitive shared tenant service (STS) furnished through a common switching or billing arrangement to commercial tenants in a single building. The statute required the Commission to make a public interest determination by January 15, 1987. Docket No. 860455-TL was opened for that purpose.

As a result of the evidence developed in the hearings conducted in Docket No. 860466-TL in October, 1986, the Commission issued Order No. 17111. Order No. 17111 set forth the criteria STS providers had to meet for certification. Order No. 17368 denied reconsideration, but clarified certain portions of Order No. 17111.

Order No. 18325 provided for a more limited form of certification for STS providers utilizing key systems with six lines or less.

Up until proposal of these rules, STS providers have been operating under the provisions established by section 364.339, Florida Statutes, and Orders Nos. 17111, 17369, and 18325. Adoption of the proposed Rules 25-24.550 through 25-24.585, Florida Administrative Code, will codify the regulation and provision of shared tenant service operations.

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25-24.550 Reserved.

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1        25-24.555 Scope and Waiver.

2        (1) This part applies to persons or companies other than  
3 local exchange telecommunications companies who share or resell  
4 local exchange telecommunications service. As provided by Rules  
5 25-4.002, 25-9.001, and 25-14.001, no provision of Chapters 25-4,  
6 25-9 or, 25-14 shall apply to shared or resold local exchange  
7 telecommunications service except as provided by Rule 25-4.041 and  
8 this Part.

9        (2) To the extent these rules are inconsistent with  
10 provisions of Chapter 364, Florida Statutes, regarding shared  
11 tenant service, companies subject to this Part are exempted from  
12 such provisions or are subject to different requirements than  
13 otherwise prescribed for telecommunications companies under the  
14 authority of section 364.339, Florida Statutes.

15        (3) A shared tenant service company may petition for  
16 exemption from applicable portions of Chapter 364, Florida  
17 Statutes, or for application of different requirements than  
18 otherwise prescribed for telecommunications companies by Chapter  
19 364, Florida Statutes, under the authority of section 364.339,  
20 Florida Statutes.

21        (4) A shared tenant service company may petition for a waiver  
22 of any provision of this part. The Commission may grant a waiver  
23 to the extent that it determines that it is in the public interest  
24 to do so. The Commission may grant the petition in whole or part  
25 and may impose reasonable alternative regulatory requirements on

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1 the petitioning company. In disposing of a petition, the  
2 Commission shall consider:

3 (a) The factors enumerated in section 364.339 (3), Florida  
4 Statutes;

5 (b) The extent to which competitive forces may serve the same  
6 function as, or prevent the necessity for, the provision sought to  
7 be waived; and

8 (c) Alternative regulatory requirements for the company which  
9 may serve the purposes of this part.

10 (5) Any statutory exemptions granted or rule waivers granted  
11 prior to the adoption of this rule are void, and to the extent not  
12 covered in this rule, must be renewed.

13 Specific Authority: 350.127 (2), F.S.

14 Law Implemented: 364.01, 364.339, F.S.

15 History: New.  
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1        25-24.557 Types of Shared Tenant Service Companies.

2        (1) For purposes of this Part, shared tenant service provided  
3 through a key system with seven or more lines or a Private Branch  
4 Exchange (PBX) constitutes a major shared tenant service company.  
5 shared tenant service provided through a key system or hybrid  
6 system with six or fewer lines is determined to be a minor shared  
7 tenant service company.

8        (2) A company desiring a status change from a major shared  
9 tenant service company to a minor shared tenant service company  
10 shall apply to the Commission for approval of said status change.  
11 A company whose status changes from a minor shared tenant service  
12 company to a major shared tenant service company shall first submit  
13 an application on Form PSC/CMU 36 ( / ), entitled "Application  
14 Form For Authority To Provide Shared Tenant Service," in accordance  
15 with Rule 25-24.567.

16 Specific Authority: 350.127 (2), F.S.

17 Law Implemented: 364.01, 364.339, F.S.

18 History: New.  
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1       25-24.560 Terms and Definitions. For purposes of this Part,  
2 the following definitions apply:

3       (1) "Unaffiliated Entities" means those corporations,  
4 partnerships, proprietorships, or other groups that control less  
5 than 50 percent of the stock of the entity which claims to be  
6 affiliated.

7       (2) "Agent" means one authorized to act on behalf of another.

8       (3) "Company" means a shared tenant service company.

9       (4) "Interexchange Company" means any telecommunications  
10 company, as defined in section 364.02(7), Florida Statutes, which  
11 provides telecommunication service between exchange areas as those  
12 areas are described in the approved tariffs of individual local  
13 exchange companies.

14       (5) "Key System" means a multi-line system in which the user  
15 can select a specific line for outgoing communications by pressing  
16 the button associated with that line on the phone.

17       (6) "Local Exchange Company" means any telecommunications  
18 company, as defined in section 364.02(7), Florida Statutes, which  
19 provides telecommunication service within exchange areas as those  
20 areas are described in the approved tariffs of the  
21 telecommunications company.

22       (7) "Local Service Area" or "Local Calling Area" means the  
23 area within which telecommunications service is furnished to  
24 subscribers under a specific schedule of exchange rates and within  
25 which calls may be completed without toll charges. A local service

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1 area may include one or more exchange areas or portions of exchange  
2 areas.

3 (8) "Pay telephone service company" means any telecommunica-  
4 tions company, as defined in section 364.02(7), Florida Statutes,  
5 other than a Local Exchange Company, which provides pay telephone  
6 service as defined in section 364.335(3), Florida Statutes.

7 (9) "Private Branch Exchange" or "PBX" means a system in  
8 which trunk lines connect a telephone company central office to a  
9 switching system which directs incoming calls to the appropriate  
10 user.

11 (10) "Shared tenant service" as defined in section  
12 364.339(1), Florida Statutes, means the provision of service which  
13 duplicates or competes with local service provided by an existing  
14 local exchange telecommunications company and is furnished through  
15 a common switching or billing arrangement to commercial tenants  
16 within a single building by an entity other than an existing local  
17 exchange telecommunications company.

18 (11) "Single building" means one structure under one roof.

19 Specific Authority: 350.127(2), F.S.

20 Law Implemented: 364.33, 364.335, 364.339, F.S.

21 History: New.

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1        25-24.565 Certificate of Public Convenience and Necessity  
2 Required.

3        No person shall provide shared tenant service without first  
4 obtaining a certificate of public convenience and necessity from  
5 the Commission. Services may not be provided, nor may deposits or  
6 payment for services be collected, until the effective date of a  
7 certificate, if granted. However, acquisition of equipment and  
8 facilities, as well as advertising and other promotional activities  
9 may begin prior to the effective date of the certificate at the  
10 applicant's risk that it may not be granted. In any customer  
11 contracts for advertisements prior to certification, the applicant  
12 must advise the customer that certification has not and may never  
13 be granted.

14 Specific Authority: 350.127(2), F.S.

15 Law Implemented: 364.33, 364.335, 364.339, F.S.

16 History: New.

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1        25-24,567 Application for Certificate.

2        (1) An applicant desiring to provide major shared tenant  
3 service shall submit an application on Commission Form PSC/CMU 36  
4 (/), which is incorporated into this rule by reference. Form  
5 PSC/CMU 36 (/), entitled "Application Form For Authority To  
6 Provide Shared Tenant Service," was effective on \_\_\_\_\_.  
7 and may be obtained by contacting the Commission's Division of  
8 Communications. An application fee of \$100.00 must accompany the  
9 filing of applications where tariffs are not required (6 lines or  
10 less). Application fees of \$135.00 are required when tariffs must  
11 be submitted. These are non-refundable fees to cover the costs of  
12 processing the applications, and they have no relevance on the  
13 approval or denial of certificates.

14        (2) An applicant desiring to provide minor shared tenant  
15 service shall submit an application on Commission Form PSC/CMU 37  
16 (/), which is incorporated into this rule by reference. Form  
17 PSC/CMU 37 (/), entitled "Application To Provide Shared Tenant  
18 Service within the State of Florida, Resale of Local Telephone  
19 Service on a Key System with Six or Fewer Access Lines" was  
20 effective on \_\_\_\_\_ and may be obtained from the  
21 Commission's Division of Communications.

22        (3) An original and twelve (12) copies of the application  
23 shall be filed with the Division of Records and Reporting.

24        (4) A certificate will be granted if the Commission  
25 determines that such approval is in the public interest.

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1       (5) Any shared tenant service authority previously granted or  
2 granted hereafter is subject to the following:

3       (a) Shared tenant authority granted to all companies is on a  
4 location-by-location basis and is restricted to commercial tenants  
5 in a single building.

6       (b) Each shared tenant service applicant shall agree to:

7           1. Advise all customers of its current rates for resold  
8           local exchange service and its quality of service  
9           standards.

10          2. Inform each customer in advance of agreement to  
11          provide service, that the Florida Public Service  
12          Commission will not set rates or regulate the  
13          service quality standards.

14       (c) A certificate to provide shared tenant service does not  
15 carry with it the authority to provide interexchange or pay  
16 telephone service. A separate application must be made for such  
17 authority.

18 Specific Authority: 350.127(2), F.S.

19 Law Implemented: 364.32, 364.33, 364.335, 364.337, 364.339,  
20 364.345, F.S.

21 History: New  
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1        25-24.568 Improper Use of a Certificate.

2        (1) No certificate of public convenience and necessity  
3 authorizing shared tenant service may be sold, assigned or  
4 transferred by the holder to another without prior Commission  
5 approval. No certificate shall be used as collateral for any  
6 purpose.

7 Specific Authority: 350.127(2), F.S.

8 Law Implemented: 364.33, 364.335, 364.339, 364.345, F.S.

9 History: New.  
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1       25-24.569 Application for Approval of Sale, Assignment, or  
2 Transfer of Certificate.

3       (1) A company desiring to obtain a certificate by sale,  
4 assignment or transfer from the holder thereof shall submit an  
5 application jointly with the certificate holder on either  
6 Commission Form PSC/CMU 36 ( / ) for a major shared tenant  
7 service company or Commission Form PSC/CMU 37 ( / ) for a minor  
8 shared tenant service company, which are incorporated into this  
9 rule by reference. Form PSC/CMU 36 ( / ) is entitled  
10 "Application Form for Authority to Provide Shared Tenant Service"  
11 and became effective on . Form PSC/CMU 37 ( / ) is  
12 entitled "Application Form for Authority to Provide Shared Tenant  
13 Service within the State of Florida, Resale of Local Telephone  
14 Service on a Key System with Six or Fewer Access Lines," and became  
15 effective . Either application may be obtained by  
16 contacting the Commission's Division of Communications.

17       (2) An original and twelve (12) copies of the application  
18 shall be filed with the Division of Records and Reporting.

19       (3) An application for sale, assignment or transfer of a  
20 certificate will be granted if the Commission determines that such  
21 approval is in the public interest.

22       (4) A certificate may be sold, assigned or transferred only  
23 as a whole.

24 Specific Authority: 350.127(2), F.S.

25 Law Implemented: 364.32, 364.33, 364.335, 364.337, 364.339.

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1 364.345, F.S.

2 History: New.

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1           25-24.572 Cancellation of a Certificate.  
2           (1) The Commission may cancel a company's certificate for any  
3 of the following reasons:  
4           (a) Violation of the terms and conditions under which the  
5 authority was originally granted;  
6           (b) Violation of Commission rules or orders;  
7           (c) Violation of Florida Statutes; or  
8           (d) Failure to provide service for a period of six (6)  
9 months.  
10          (2) If a certificated company desires to cancel its  
11 certificate, it shall request cancellation from the Commission in  
12 writing and shall provide the following with its request:  
13          (a) The original certificate  
14          (b) Statement of intent and date to pay Regulatory Assessment  
15 Fee.  
16          (c) Statement of why the certificate is proposed to be  
17 cancelled.  
18          (d) Proof of individual customer notice regarding  
19 discontinuance of service.  
20          (e) Statement on treatment of customer deposits and final  
21 bills.  
22          (3) Cancellation of a certificate shall be ordered subject to  
23 the holder providing the information required by Subsection (2).  
24 Specific Authority: 350.127(2), F.S.  
25 Law Implemented: 350.113, 350.127(1), 364.285, 364.339, 364.345.

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1 F.S.  
2 History: New.  
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1       25-24.575 Shared Tenant Service Operations.

2       (1) All shared tenant service providers shall allow local  
3 exchange companies direct access to tenants who desire local  
4 service from the local exchange company instead of the shared  
5 tenant service provider.

6       (2) Each shared tenant service provider shall allow direct  
7 access to local exchange company "zero" operators for emergencies  
8 and for toll service.

9       (3) Each shared tenant service provider shall allow direct  
10 access to 911 service where available.

11       (4) Each shared tenant service provider shall offer  
12 unrestricted access to all locally available interexchange  
13 companies.

14       (5) Where two (2) or more buildings are served by the same  
15 private branch exchange (PBX), the trunks serving each building  
16 shall be separately partitioned.

17       (6) Shared tenant service customers in one building shall not  
18 access or use the trunks partitioned for another building.

19       (7) Shared tenant service shall be provided to commercial  
20 tenants in a single building.

21       (8) Shared tenant service shall be limited to a total of 250  
22 inward, outward and combinational trunks per private branch  
23 exchange (PBX).

24       (9) Shared tenant service providers shall not be allowed to:

25       (a) Provide shared WATS unless a separate certificate is

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1 granted pursuant to Rule 25-24.470.

2 (b) Establish dedicated facilities (provide lines) direct to  
3 an interexchange company's point of presence (POP).

4 (c) Construct facilities for interconnecting other shared  
5 tenant service locations.

6 (d) Allow intercommunication between unaffiliated commercial  
7 entities.

8 (10) The LEC must be able to gain access to all facilities up  
9 to the demarcation point of the tenant's premises, and retain  
10 responsibility for provision and maintenance of the network up to  
11 that point.

12 (11) If the LEC uses the STS provider's or the STS building  
13 owner's cable to gain access to the tenant, the LEC shall be  
14 required to provide reasonable compensation. Such compensation  
15 shall not exceed the amount it would have cost the LEC to serve the  
16 tenant through installation of its own cable. This cost must be  
17 calculated on a pro rata basis.

18 (12) In those circumstances where the STS provider and  
19 landlord of a building are not the same, the STS provider shall  
20 obtain and guarantee the permission of the building owner to allow  
21 direct access by the LEC to any tenant upon the tenant's request.  
22 This will be a condition of certification.

23 Specific Authority: 350.127(2), F.S.

24 Law Implemented: 364.03, 364.035, 364.337, 364.339, 364.345, F.S.

25 History: New.

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1        25-24.580 Airport Exemption.

2        Airports are exempted from the STS rules due to the necessity  
3 to ensure the safe and efficient transportation of passengers and  
4 freight through the airport facility. If airports extend their  
5 sharing of local services to facilities such as hotels, shopping  
6 malls and industrial parks, the airport will be required to be  
7 certificated as a shared tenant service provider. However, the  
8 airport could partition the trunks serving those entities and  
9 forego STS certification.

10 Specific Authority: 350.127(2), F.S.

11 Law Implemented: 364.337, 364.339, 364.345, F.S.

12 History: New.

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1 25-24.585 Records and Reports; Rules Incorporated.

2 (1) The following rules are incorporated herein by reference  
 3 and apply to shared tenant service companies:

		<u>PORTIONS</u>
<u>SECTION</u>	<u>TITLE</u>	<u>NOT APPLICABLE</u>
4		
5		
6	<u>25-4.019 Records &amp; Reports in General</u>	<u>NONE</u>
7	<u>25-4.020 Location &amp; Preservation of Records</u>	<u>NONE</u>
8	<u>25-4.043 Inquiries</u>	<u>NONE</u>
9	<u>25-4.0161 Regulatory Assessment Fees</u>	<u>NONE</u>

10 (2) Each shared tenant service company shall file with the  
 11 Commission's Division of Communications updated information for the  
 12 following items within ten (10) days after either such change  
 13 occurs.

14 (a) The mailing address of the certificate holder.

15 (b) Name, title and phone number of individual responsible  
 16 for Commission contacts.

17 (3) Each shared tenant service company shall file with the  
 18 Division of Communications by January 31 each year a report showing  
 19 the following:

20 (a) Certificate number;

21 (b) Name of certificate holder;

22 (c) Certificated or building address;

23 (d) Mailing address;

24 (e) Type of switch;

25 (f) Number of trunks or lines;

CODING: Words underlined are additions; words in  
 struck-through type are deletions from existing law.

1        (g) Statement of whether the company is currently providing  
2 shared tenant service;

3        (h) Number of customers being served;

4        (i) Last date service was provided to customers, if no longer  
5 providing service; and

6        (j) Plans for providing service in the future if not  
7 presently providing service.

8 Specific Authority: 350.127(2), F.S.

9 Law Implemented: 350.113, 364.18, 364.185, 364.339, F.S.

10 History: New.

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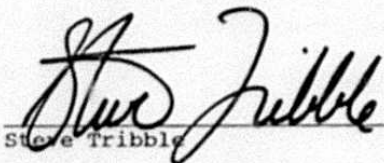
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CERTIFICATION OF  
INCORPORATION BY REFERENCE

I do hereby certify:

(1) That paragraph (2) incorporates Form PSC/CMU 36 (4/90) into Rule 25-24.557 by reference.

(2) That Form PSC/CMU 36 (4/90) consists of an application form for authority to provide major shared tenant service.



Steve Tribble

Director, Division of Records & Reporting  
Title

Number of Pages Certified

( S E A L )

**\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\***

DIVISION OF COMMUNICATIONS  
BUREAU OF SERVICE EVALUATION  
101 E. Gaines Street  
Fletcher Building  
Tallahassee, Florida 32399-0866

APPLICATION FORM

FOR

AUTHORITY TO PROVIDE SHARED TENANT SERVICE

---

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
101 East Gaines Street  
Tallahassee, Florida 32399-0866  
(904) 488-1280

- E. Once completed, the original and twelve (12) copies of this form are to be submitted to:

Florida Public Service Commission  
Division of Records and Reporting  
101 East Gaines Street  
Tallahassee, Florida 32399-0870  
(904) 488-8371

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1. This is an application for (check one):
  - Original Authority (New company).
  - Approval of Sale/Transfer (To another certificated company).
  - Approval of Assignment of existing certificate (To a noncertificated company).
2. The legal name of the applicant:
3. Name under which the applicant will do business:
  - (a) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.
4. Address of the building to be served (include street name and number, city, state and zip code).
5. Address of the applicant (include street name and number, suite number, P.O. box, city, state and zip code). If mailing address differs from above, provide that also.
6. Who is to serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
  - (a) The application:
  - (b) Official Point of Contact for the ongoing operations of the company:
  - (c) Tariff:

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(d) Complaints/Inquiries from customers:

7. Structure of organization; ( ) Individual  
( ) Corporation  
( ) Foreign Corporation  
( ) Foreign Partnership  
( ) General Partnership  
( ) Limited Partnership  
( ) Other, \_\_\_\_\_
8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
- a) Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.
9. If incorporated, give name, titles and addresses of the directors, chief officers and ten largest stockholders.
10. If incorporated, please give:  
(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.  
(b) Name and address of the company's Florida registered agent.
11. Provide information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.
12. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other Florida certificated telephone company.
- (a) If yes, give name of company and relationship.

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(b) If no longer associated with company, give reason why not.

13. Who will receive the bills for your service?  
 Business customers for use at their business.  
 Other: (specify) \_\_\_\_\_.
14. Who will send the bill for your services?  
Provide name and address.
15. When billed party receives bill for your services, will the name of your company appear on the bill (provide copy of bill)?  
If not, explain why?
16. Who will the billed party contact to ask questions about the bill (Provide name and phone number). How will he be informed of this?
17. What effect will your company's operation have on the quality of service available from alternate suppliers?
18. What effect will your company's operation have on telephone service rates charged to customer's of other companies?
19. Please submit the proposed tariff under which the company plans to begin operation. Use the format enclosed.
20. List other states in which you provide stated tenant service?

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21. Of that list, which states have regulatory requirements for certification?
  
  
  
  
  
  
  
  
  
  
22. Have you ever received B1 or R1 STS access service from a Florida LEC?  
  
If yes, who and when?
  
  
  
  
  
  
  
  
  
  
23. Have you ever been denied a certificate or been required to show cause or been penalized in another state?  
  
If yes, give details.
  
  
  
  
  
  
  
  
  
  
24. What type of PBX serves your building?
  
  
  
  
  
  
  
  
  
  
25. How many trunks go into your PBX for the single building?
  
  
  
  
  
  
  
  
  
  
26. When did you start providing services as a shared tenant provider?



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I UNDERSTAND THAT I AM REQUIRED TO PAY REGULATORY ASSESSMENT FEE (MINIMUM \$25.00 PER CALENDAR YEAR) AND GROSS RECEIPTS TAX. FURTHERMORE, I AGREE TO KEEP THE COMMISSION ADVISED OF ANY CHANGES IN THE ITEMS LISTED IN THIS APPLICATION.

Date: \_\_\_\_\_

I, \_\_\_\_\_  
attest to the accuracy of the information contained in this application  
(including Attachments) and will comply with all current and future  
Commission requirements regarding interexchange telephone service.

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**\*\* APPENDIX A \*\***

TO BE COMPLETED ONLY IF CERTIFICATE IS TO BE  
TRANSFERRED  
ASSIGNED OR SOLD.

I, \_\_\_\_\_, of

\_\_\_\_\_  
(Certificate Holder)

have reviewed this application and join in the petitioner's request.

\_\_\_\_\_  
(Signature of Owner/Chief Officer of Certificate holder)

\_\_\_\_\_  
(Date)

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**\*\* APPENDIX B \*\***

CUSTOMER DEPOSITS and ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- ( ) a. The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- ( ) b. The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

\_\_\_\_\_  
 (Signature of Owner/Chief Officer of Applicant)

\_\_\_\_\_  
 (Date)

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Requirements relating to my provision of Shared Tenant Service in Florida.

Signature: \_\_\_\_\_

Title : \_\_\_\_\_

Date : \_\_\_\_\_

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**\*\* Appendix C \*\***

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has ( ) / has not ( ) previously provided shared tenant services in Florida.

If the answer above is has, fully describe the following:

(a) What services have been provided? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(b) When did these services begin? \_\_\_\_\_  
\_\_\_\_\_

(c) If not currently offered, when was it discontinued? \_\_\_\_\_  
\_\_\_\_\_

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

APPLICANT: \_\_\_\_\_

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**\*\* APPENDIX D \*\***

SUMMARY OF SHARED TENANT SERVICE APPLICATION

- 1. Principal U.S. Office: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- 2. Principal Florida Office: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- 3. Contact Person (Name) \_\_\_\_\_  
 (Address) \_\_\_\_\_  
 (City) \_\_\_\_\_  
 (Phone) \_\_\_\_\_
- 4. Nonrecurring Charges: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- 5. Rate Offering: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- 6. Deposit Practices: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_
- 7. Service Location:(List the address of where you intend to do business)  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

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\*\* GLOSSARY \*\*

1. "Access Code." The term denotes a uniform four or seven digit code assigned by a company to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.
2. "ATTIX." The term denotes the interexchange carrier of American Telephone and Telegraph Company (AT&T).
3. "Carriers Carrier." An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.
4. "Central Office." A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.
5. "Central Office Code." The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.
6. "Commission." The Florida Public Service Commission.
7. "Company" "Telephone Company" "Utility." These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.
8. "Dedicated Facility." The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.
9. "End User." The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.
10. "Equal Access Exchange Areas." EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.
11. "Exchange." The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

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12. "Exchange (Service) Area." The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.
13. "Extended Area Service." A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.
14. "Facilities Based." An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.
15. "Foreign Exchange Services." A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.
16. "Feature Groups." General categories of unbundled tariffs to stipulate related services.
  - Feature Group A: Line side connections presently serving specialized common carriers.
  - Feature Group B: Trunk side connections without equal digit or code dialing.
  - Feature Group C: Trunk side connections presently serving AT&T-C
  - Feature Group D: Equal trunk access with subscription.
17. "Interexchange Company." means any telephone company, as defined in Section 364.02(4), F.S., which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.
18. "Inter-office Call." A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.
19. "Intra-office Call." A telephone call originating and terminating within the same central office unit or entity.
20. "Intrastate Communications." The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.
21. "Intra-state Toll Message." Those toll messages which originate and terminate within the same state.

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22. "Local Access and Transport Area." LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.
23. "Local Exchange Company." means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.
24. "900 Service." A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.
25. "Pin Number." A group of numbers used by a company to identify their customers.
26. "Pay Telephone Service Company." means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.
27. "Primary Service." Individual line service or party line service.
28. "Reseller." An IXC that does not have any facilities but purchases telecommunications service from an IXC and then resells that service to others.
29. "Station." A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.
30. "Subscriber" "Customer." These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.
31. "Subscriber Line." The circuit or channel used to connect the subscriber station with the central office equipment.
32. "Switching Center." Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.
33. "Toll Station." A telephone station connected directly to the toll switchboard installed for the convenience of the public or of a subscriber in a location where the company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over company lines.
34. "Trunk." A communication channel between central office units or entities, or private branch exchanges.



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(STS Provider's Name) \_\_\_\_\_

(Building Name and Address) \_\_\_\_\_

(Certificate Number) \_\_\_\_\_

PAGE NO. 1

REVISION NO. \_\_\_\_\_

LOCAL EXCHANGE SERVICE TARIFF

I hereby certify \_\_\_\_\_  
(STS Provider's Name)

is charging the following monthly rates for local exchange service only:

- Per Access Line\* \_\_\_\_\_
- Discounts (If Applicable) \_\_\_\_\_
- Other (Specify) \_\_\_\_\_
- Direct-Inward-Dialing Number \_\_\_\_\_
- LEC Directory Listing \_\_\_\_\_

\* If you charge differing rates for different tenants, this information should be provided. Separate each rate by a comma. If additional space is required, use Page No. 2,3, etc.

All subsequent changes will be filed with the Florida Public Service Commission, Communications Division, 101 E. Gaines Street, Tallahassee, FL, 32399-0866, at least 30 days prior to changes becoming effective.

BY: \_\_\_\_\_  
(Officer or Partner)

\_\_\_\_\_  
(STS Provider's Name)

\_\_\_\_\_  
(Address)

\_\_\_\_\_  
(Telephone Number)

EFFECTIVE: \_\_\_\_\_  
(Date)

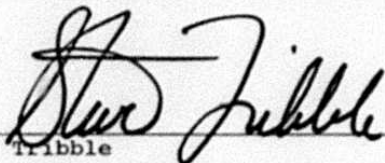
ORDER NO. 23979  
DOCKET NO. 891297-TS  
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CERTIFICATION OF  
INCORPORATION BY REFERENCE

I do hereby certify:

(1) That paragraph (2) incorporates Form PSC/CMU 36 (4/90) into Rule 25-24.567 by reference.

(2) That Form PSC/CMU 36 (4/90) consists of an application form for authority to provide major shared tenant service.



\_\_\_\_\_  
Steve Tribble

Director, Division of Records & Reporting  
Title

\_\_\_\_\_  
Number of Pages Certified

( S E A L )

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\*\* FLORIDA PUBLIC SERVICE COMMISSION \*\*

DIVISION OF COMMUNICATIONS  
BUREAU OF SERVICE EVALUATION  
101 E. Gaines Street  
Fletcher Building  
Tallahassee, Florida 32399-0866

APPLICATION FORM

FOR

AUTHORITY TO PROVIDE SHARED TENANT SERVICE

---

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
101 East Gaines Street  
Tallahassee, Florida 32399-0866  
(904) 488-1280

- E. Once completed, the original and twelve (12) copies of this form are to be submitted to:

Florida Public Service Commission  
Division of Records and Reporting  
101 East Gaines Street  
Tallahassee, Florida 32399-0870  
(904) 488-8371

1. This is an application for (check one):
  - Original Authority (New company).
  - Approval of Sale/Transfer (To another certificated company).
  - Approval of Assignment of existing certificate (To a noncertificated company).
2. The legal name of the applicant:
3. Name under which the applicant will do business:
  - (a) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.
4. Address of the building to be served (include street name and number, city, state and zip code).
5. Address of the applicant (include street name and number, suite number, P.O. box, city, state and zip code). If mailing address differs from above, provide that also.
6. Who is to serve as liaison with the Commission in regard to (please give name, title, address and telephone number):
  - (a) The application:
  - (b) Official Point of Contact for the ongoing operations of the company:
  - (c) Tariff:

(d) Complaints/Inquiries from customers:

7. Structure of organization;  Individual  
 Corporation  
 Foreign Corporation  
 Foreign Partnership  
 General Partnership  
 Limited Partnership  
 Other, \_\_\_\_\_
8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.
- a) Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.
9. If incorporated, give name, titles and addresses of the directors, chief officers and ten largest stockholders.
10. If incorporated, please give:  
(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.  
(b) Name and address of the company's Florida registered agent.
11. Provide information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.
12. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other Florida certificated telephone company.
- (a) If yes, give name of company and relationship.

(b) If no longer associated with company, give reason why not.

13. Who will receive the bills for your service?  
 Business customers for use at their business.  
 Other: (specify) \_\_\_\_\_
14. Who will send the bill for your services?  
Provide name and address.
15. When billed party receives bill for your services, will the name of your company appear on the bill (provide copy of bill)?  
If not, explain why?
16. Who will the billed party contact to ask questions about the bill (Provide name and phone number). How will he be informed of this?
17. What effect will your company's operation have on the quality of service available from alternate suppliers?
18. What effect will your company's operation have on telephone service rates charged to customer's of other companies?
19. Please submit the proposed tariff under which the company plans to begin operation. Use the format enclosed.
20. List other states in which you provide stated tenant service?

21. Of that list, which states have regulatory requirements for certification?

22. Have you ever received B1 or R1 STS access service from a Florida LEC?

If yes, who and when?

23. Have you ever been denied a certificate or been required to show cause or been penalized in another state?

If yes, give details.

24. What type of PBX serves your building?

25. How many trunks go into your PBX for the single building?

26. When did you start providing services as a shared tenant provider?

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I UNDERSTAND THAT I AM REQUIRED TO PAY REGULATORY ASSESSMENT FEE (MINIMUM \$25.00 PER CALENDAR YEAR) AND GROSS RECEIPTS TAX. FURTHERMORE, I AGREE TO KEEP THE COMMISSION ADVISED OF ANY CHANGES IN THE ITEMS LISTED IN THIS APPLICATION.

Date: \_\_\_\_\_

I, \_\_\_\_\_  
attest to the accuracy of the information contained in this application  
(including Attachments) and will comply with all current and future  
Commission requirements regarding interexchange telephone service.



**\*\* APPENDIX A \*\***

TO BE COMPLETED ONLY IF CERTIFICATE IS TO BE  
TRANSFERRED  
ASSIGNED OR SOLD.

I, \_\_\_\_\_, of

\_\_\_\_\_  
(Certificate Holder)

have reviewed this application and join in the petitioner's request.

\_\_\_\_\_  
(Signature of Owner/Chief Officer of Certificate holder)

\_\_\_\_\_  
(Date)

**\*\* APPENDIX B \*\***

CUSTOMER DEPOSITS and ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- ( ) a. The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
  
- ( ) b. The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

\_\_\_\_\_  
(Signature of Owner/Chief Officer of Applicant)

\_\_\_\_\_  
(Date)

**\*\* APPLICANT ACKNOWLEDGEMENT STATEMENT \*\***

I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Requirements relating to my provision of Shared Tenant Service in Florida.

Signature: \_\_\_\_\_

Title : \_\_\_\_\_

Date : \_\_\_\_\_

**\*\* Appendix C \*\***

CURRENT FLORIDA INTRASTATE SERVICES

Applicant has ( ) / has not ( ) previously provided shared  
tenant services in Florida.

If the answer above is has, fully describe the following:

(a) What services have been provided? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(b) When did these services begin? \_\_\_\_\_  
\_\_\_\_\_

(c) If not currently offered, when was it discontinued? \_\_\_\_\_  
\_\_\_\_\_

DATE: \_\_\_\_\_

NAME: \_\_\_\_\_

SIGNATURE: \_\_\_\_\_

APPLICANT: \_\_\_\_\_

**\*\* APPENDIX D \*\***

SUMMARY OF SHARED TENANT SERVICE APPLICATION

1. Principal U.S. Office: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
2. Principal Florida Office: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
3. Contact Person (Name) \_\_\_\_\_  
(Address) \_\_\_\_\_  
(City) \_\_\_\_\_  
(Phone) \_\_\_\_\_
4. Nonrecurring Charges: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
5. Rate Offering: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
6. Deposit Practices: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
7. Service Location:(List the address of where you intend to do business)  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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\*\* GLOSSARY \*\*

1. "Access Code." The term denotes a uniform four or seven digit code assigned by a company to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.
2. "ATTIX." The term denotes the interexchange carrier of American Telephone and Telegraph Company (AT&T).
3. "Carriers Carrier." An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.
4. "Central Office." A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.
5. "Central Office Code." The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.
6. "Commission." The Florida Public Service Commission.
7. "Company" "Telephone Company" "Utility." These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.
8. "Dedicated Facility." The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.
9. "End User." The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.
10. "Equal Access Exchange Areas." EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.
11. "Exchange." The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

12. "Exchange (Service) Area." The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.
13. "Extended Area Service." A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.
14. "Facilities Based." An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.
15. "Foreign Exchange Services." A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.
16. "Feature Groups." General categories of unbundled tariffs to stipulate related services.
  - Feature Group A: Line side connections presently serving specialized common carriers.
  - Feature Group B: Trunk side connections without equal digit or code dialing.
  - Feature Group C: Trunk side connections presently serving AT&T-C
  - Feature Group D: Equal trunk access with subscription.
17. "Interexchange Company." means any telephone company, as defined in Section 364.02(4), F.S., which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.
18. "Inter-office Call." A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.
19. "Intra-office Call." A telephone call originating and terminating within the same central office unit or entity.
20. "Intrastate Communications." The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.
21. "Intra-state Toll Message." Those toll messages which originate and terminate within the same state.

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22. "Local Access and Transport Area." LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.
23. "Local Exchange Company." means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.
24. "900 Service." A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.
25. "Pin Number." A group of numbers used by a company to identify their customers.
26. "Pay Telephone Service Company." means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.
27. "Primary Service." Individual line service or party line service.
28. "Reseller." An IXC that does not have any facilities but purchases telecommunications service from an IXC and then resells that service to others.
29. "Station." A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.
30. "Subscriber" "Customer." These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.
31. "Subscriber Line." The circuit or channel used to connect the subscriber station with the central office equipment.
32. "Switching Center." Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.
33. "Toll Station." A telephone station connected directly to the toll switchboard installed for the convenience of the public or of a subscriber in a location where the company does not generally furnish exchange service and from which established toll rates are charged for all messages sent over company lines.
34. "Trunk." A communication channel between central office units or entities, or private branch exchanges.

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(STS Provider's Name) \_\_\_\_\_

(Building Name and Address) \_\_\_\_\_

(Certificate Number) \_\_\_\_\_

PAGE NO. 1

REVISION NO. \_\_\_\_\_

LOCAL EXCHANGE SERVICE TARIFF

I hereby certify \_\_\_\_\_  
(STS Provider's Name)

is charging the following monthly rates for local exchange service only:

- Per Access Line\* \_\_\_\_\_
- Discounts (If Applicable) \_\_\_\_\_
- Other (Specify) \_\_\_\_\_
- Direct-Inward-Dialing Number \_\_\_\_\_
- LEC Directory Listing \_\_\_\_\_

\* If you charge differing rates for different tenants, this information should be provided. Separate each rate by a comma. If additional space is required, use Page No. 2,3, etc.

All subsequent changes will be filed with the Florida Public Service Commission, Communications Division, 101 E. Gaines Street, Tallahassee, FL, 32399-0866, at least 30 days prior to changes becoming effective.

BY: \_\_\_\_\_  
(Officer or Partner)

EFFECTIVE: \_\_\_\_\_  
(Date)

\_\_\_\_\_  
(STS Provider's Name)  
\_\_\_\_\_  
(Address)  
\_\_\_\_\_  
(Telephone Number)



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CERTIFICATION OF  
INCORPORATION BY REFERENCE

I do hereby certify:

(1) That paragraph (11) incorporates Form PSC/CMU 37 (4/90) into Rule 25-24.567 by reference.

(2) That Form PSC/CMU 37 (4/90) consists of an application form for authority to provide minor shared tenant service.

  
\_\_\_\_\_  
Steve Fribble

Director, Division of Records & Reporting  
Title

\_\_\_\_\_  
Number of Pages Certified

( S E A L )

FLORIDA PUBLIC SERVICE COMMISSION  
APPLICATION FORM  
FOR  
AUTHORITY TO PROVIDE TELECOMMUNICATIONS SERVICE  
WITHIN THE STATE OF FLORIDA  
INSTRUCTIONS

- A. This three page form is used both for an original application for a certificate and for an application for approval of transfer of majority organization control. Each applicant should complete the part applicable to their request.
- B. Respond to each item requested below. If an item is not applicable, explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission  
Division of Communications  
Bureau of Service Evaluation  
101 East Gaines Street  
Tallahassee, Florida 32399-0866  
(904) 488-1280

- E. Once completed, the original and twelve (12) copies of this form are to be submitted to:

Florida Public Service Commission  
Division of Records and Reporting  
101 East Gaines Street  
Tallahassee, Florida 32399-0870  
(904) 488-8371

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FLORIDA PUBLIC SERVICE COMMISSION  
APPLICATION FOR AUTHORITY TO PROVIDE SHARED TENANT SERVICE  
RESALE OF LOCAL TELEPHONE SERVICE ON A KEY SYSTEM  
WITH SIX OR FEWER ACCESS LINES

Name of Provider \_\_\_\_\_ Telephone No. ( ) \_\_\_\_\_

Address of Provider\* \_\_\_\_\_  
(Street) (City) (State) (Zip)

Address of Building being served by Key System \_\_\_\_\_  
(Street)  
\_\_\_\_\_  
(City) (State) (Zip)

Type of Key Equipment \_\_\_\_\_

Number of current local access lines installed \_\_\_\_\_ \*\*

How will you protect the security of the customer's deposits and advance payments? (Please check one)

- \_\_\_ a. I will not collect deposits nor will I collect payments for service more than one month in advance.
- \_\_\_ b. I will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month.

I, \_\_\_\_\_, \_\_\_\_\_ attest to  
(Name) (Title)

the fact that I will comply with the current Commission requirements regarding the provision of local telephone service using a key system with six or fewer lines, and I will abide with all of the Commission requirements. I understand that I must apply for a separate IXC (Interexchange Carrier) certificate if I resell long distance service to my clients.

\_\_\_\_\_  
(Signature of Owner/Chief Office of Provider)

\_\_\_\_\_  
(Date)

\* Certificate will be sent to this address unless otherwise requested in writing.

\*\* If more than six lines, or if service is through a PBX, please request a long application form required by Commission Orders 18325 and 17111.

REQUIREMENTS FOR PROVISIONS OF STS ON A KEY SYSTEM  
WITH SIX OR FEWER ACCESS LINES

The following regulations and limitations will apply to all providers of Shared Tenant Services (STS) who have six or fewer key system lines.

1. Certification by the Florida Public Service Commission (FPSC) is required to operate as a Shared Tenant Provider.
2. Service shall be limited to commercial tenants in a single building, i.e., one structure under one roof.
3. Each STS provider must inform its subscribers of all its rates and charges as well as its quality of service standards.
4. No STS provider shall interfere with the rights of its tenant to obtain service directly from the local exchange company (LEC).
5. Each STS provider who provides access to interexchange companies shall permit unrestricted access to all locally available interexchange telephone companies.
6. Each STS provider must allow access to LEC operators for emergencies.
7. Each STS provider must allow access to 911 service if available.
8. Each STS provider shall not engage in facilities bypass nor shall it allow intercommunication among unaffiliated entities.
9. Each STS provider must file a regulatory assessment fee revenue report twice a year and pay a regulatory assessment fee.
10. Each STS provider must file gross receipts tax reports with the Florida Department of Revenue and pay a gross receipts tax.
11. Each STS provider must inform all tenants that the FPSC does not set the rates they pay to the STS provider for local service and that the Commission does not regulate the quality of service provided by the STS provider.
12. The STS provider is responsible for informing the FPSC and local exchange telephone company if and when more than six lines are used on a shared basis.