

TIGA MANAGEMENT CORPORATION, INC.

7933 N. Armenia Ave.
Tampa, Florida 33604
(813) 931-1787 • Fax (813) 931-4332

January 31, 1991

Thomas E. Williams, III
Engineer
Bureau of Service Evaluation
Florida Public Service Commission
101 E Gaines Street
Tallahassee, FL 32399-0865

910102-Tx

Dear Mr. Williams,

Enclosed please find original sets of the application to provide Interexchange Telecommunications Service (IXC) and tariff filing, plus twelve copies.

Please review, and should any questions arise, please feel free to contact me.

Thank you.

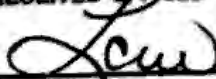
Sincerely,



Donald B. Little

DBL/jw

RECEIVED & FILED


FPSC-BUREAU OF RECORDS

DOCUMENT NO.
01067-91
2-1-91

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION
101 E. Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0866

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

910102-TI

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluations
101 East Gaines Street
Tallahassee, Florida 32399-0866
(904) 488-1280

- E. Once completed, submit the original and twelve (12) copies of this form to:

Florida Public Service Commission
Division of Records and Reporting
101 East Gaines Street
Tallahassee, Florida 32399-0870
(904) 488-8371

FORM PSC/CNU 31 (10/90)
Required by Commission Rule Nos. 25-24.471,
25-24.473 & 25-24.480(2)
(0415C)

DOCUMENT NUMBER-DATE

01067 FEB -1 1991

PSC-RECORDS/REPORTING

1. This is an application for (check one):
 Original Authority (New company).
 Approval of Transfer (To another certificated company).
 Approval of Assignment of existing certificate (To a noncertificated company):

2. The legal name of the applicant:
TIGA Management Corporation, Inc.

3. Name under which the applicant will do business: Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.
same as above

4. Florida address (including street name & number, post office box, city, state and zip code).
7933 N Armenia Ave.
Tampa, FL 33604

5. National address (including street name & number, post office box, city, state and zip code).
same as above

6. Structure of organization; Individual
 Corporation
 Foreign Corporation
 Foreign Partnership
 General Partnership
 Limited Partnership
 Other, _____

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.

8. If incorporated, give name, titles and addresses of the directors, chief officers and ten largest stockholders.

Donald B. Little, President; 6601 Timberbrook Ct, Tampa, FL
Paul Phillips, VP/Treasurer; 113 Arbor Dr. W, Palm Harbor, FL
Mark Thomason, VP; 12704 Raeburn Way, Tampa, FL
Alan Bolling, Sec.; 416 Shore Crest Dr, Tampa, FL

9. If incorporated, please give:

(a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.
attached

(b) Name and address of the company's Florida registered agent.

Donald B. Little
6601 Timberbrook Court
Tampa, FL 33625

10. Information as to whether any of the officers or directors have been adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

none

11. Indicate if any of the officers, directors, partners or stockholders have previously been and/or currently are an officer, director, partner or stockholder in any other Florida certificated telephone company.

no.

(a) If yes, give name of company and relationship.

(b) If no longer associated with company, give reason why not.

State of Florida



Department of State

I certify that the attached is a true and correct copy of the Articles of Incorporation of TIGA MANAGEMENT CORPORATION, INC., a corporation organized under the Laws of the State of Florida, filed on March 23, 1990, as shown by the records of this office.

The document number of this corporation is L61303.

Given under my hand and the
Great Seal of the State of Florida,
at Tallahassee, the Capital, this the
30th day of March, 1990.



Jim Smith
Secretary of State

12. List the states in which the applicant:

- a) Has operated as an interexchange carrier.
- b) Has applications pending to be certificated as an interexchange carrier.
- c) Is certificated to operate as an interexchange carrier.
- d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.
- e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.
- f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Florida is first state

13. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application:

Donald B. Little 7933 N Armenia Tampa, FL 33604
813-931-1787

(b) Official Point of Contact for the ongoing operations of the company:

same as above

(c) Tariff:

Paul Phillips 7933 N Armenia Tampa, FL 33604
813-931-1787

(d) Complaints/Inquiries from customers:

same as (c)

14. The applicant will provide the following interexchange carrier services (Check all that apply):

NTS with distance sensitive per minute rates
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

NTS with route specific rates per minute
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

NTS with statewide flat rates per minute (i.e. not distance sensitive)
 Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

NTS for pay telephone service providers

Block-of-time calling plan (Reach out Florida, Ring America, etc.)

800 Service (Toll free)

MATS type service (Bulk or volume discount)
 Method of access is via dedicated facilities
 Method of access is via switched facilities

Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

- Travel Service
- Method of access is 950
- Method of access is 800

800 service

XX Operator Services

- Available to presubscribed customers
- Available to non presubscribed customers (for example to patrons of hotels, students in Universities, patients in hospitals)
- Available to inmates

NOTE: only to the extent of placing call collector boxes to record calling data. Lines are leased.

Services included are:

- Station assistance
- Person to Person assistance
- Directory assistance
- Operator verify and interrupt
- Conference Calling

Other:

15. What does the end user dial for each of the interexchange carrier services that were checked in question 14?

Dial "0+" or "0-"

16. What services will the applicant offer to other certificated telephone companies:

- () Facilities.
- () Operators.
- () Billing and Collection.
- () Sales.
- () Maintenance.
- (x) Other: usage for long distance calls

17. Will your marketing program:
- Pay commissions?
 - Offer sales franchises?
 - Offer multi-level sales incentives?
 - Offer other sales incentives?

18. Explain any of the offers checked above (To whom, what amount, type of franchise, etc.).

Commissions on net revenue for all credit card calls to host facility (hotel, hospital, airline lounge, college).

19. Who will receive the bills for your service (Check all that apply)?

- Residential customers.
- Business customers.
- PATS providers.
- PATS station end-users.
- Hotels & motels.
- Hotel & motel guests.
- Universities.
- University dormitory residents.
- Other: (specify) airline lounge callers, hospital patients

20. Provide the name and address of the firm who will bill for your service.

We plan to use National Billing Systems, a wholly owned subsidiary of National Data Corp, 1 NDC Plaza, Atlanta, GA. 30329

21. Will the name of your company appear on the bill for your services, and if not, why?

The billing insert produced by the LEC will list calls under the name "National Billing Systems" and, where available, will include a subcarrier identity.

22. Who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?

Billed party contacts NBS at a 800 number listed in billing package. NBS then assists to resolve dispute with TIGA.

23. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

attached

****APPLICANT ACKNOWLEDGEMENT STATEMENT****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
6. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.


Donald B. Little/ President

Typed name and signature of owner or
chief officer.

President

Title

1/27/91

Date

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
- B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C - INTRASTATE NETWORK
- D - FLORIDA TELEPHONE EXCHANGES
AND EAS ROUTES
- E - GLOSSARY

FORM PSC/CHJ 31 (10/90)

****APPENDIX A****

CERTIFICATE TRANSFER STATEMENT

I, (TYPED NAME)
current holder of certificate number _____, have reviewed this
application and join in the petitioner's request.

NOTE: this page is not applicalbe. This is a new
application.



Donald B. Little
Signature of owner or chief officer
of the certificate holder

President
title

1/27/91
Date

****APPENDIX B****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)


Donald B. Little

Typed name and signature of Owner
or Chief officer

President

Title

1/27/91

Date

**** APPENDIX C ****

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased.

1) 7933 N Armenia 2)
Tampa, FL 33604

3) 4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) none 2)

3) 4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1) POP-to-POP TYPE OWNERSHIP

2) none

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D). attached

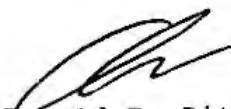
5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

TIGA will provide service to all exchanges in Florida. TIGA will further provide this service through an existing MTS carrier.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (~~xxx~~) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

a) What services have been provided and when did these services begin?

b) If the services are not currently offered, when where they discontinued?


Donald B. Little

Typed name and signature of Owner or Chief officer

President

Title

1/27/91

Date

**** APPENDIX D ****


FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Donald B. Little 

Typed name and signature of
Owner/Chief Officer

President

Title

1/27/91

Date

NOTE: TIGA plans to operate in all areas of attached
Form PSC/CMU 31 (10/90)

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

Extended Service Area	with	These Exchanges
PENSACOLA:		Cantonment, Gulf Breeze, Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Tyndall AFB and Youngstown-Fountain.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:		New Smyrna Beach.
TAMPA:		Central None East Plant City North Zephyrhills South Palmetto West Clearwater
CLEARWATER:		St. Petersburg, Tampa-West and Tarpon Springs.
ST. PETERSBURG:		Clearwater.
LAKELAND:		Bartow, Mulberry, Plant City, Polk City and Winter Haven.
ORLANDO:		Apopka, East Orange, Lake Buena Vista Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter Springs.

**** FLORIDA EAS FOR MAJOR EXCHANGES CONTINUED ****

WINTER PARK:	Apopka, East Orange, Lake Buena Vista Orlando, Oviedo, Sanford, Windermere Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and Montverde,.
TITUSVILLE:	Cocoa and Cocoa Beach.
COCOA:	Cocoa Beach, Eau Gallie, Melbourne and Titusville.
MELBOURNE:	Cocoa, Cocoa Beach, Eau Gallie and Sebastian.
SARASOTA:	Bradenton, Myakka and Venice.
FT. MYERS:	Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.
NAPLES:	Marco Island and North Naples.
WEST PALM BEACH:	Boynton Beach and Jupiter.
POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North Dade and Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE. The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

BYPASS. Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER. An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE. A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE. The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION. The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY. These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY. The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER. The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS. EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE. The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA. The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE. A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED. An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES. A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS. General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY. means any telephone company, as defined in Section 364.02(4), F.S., which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL. A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL. A telephone call originating and terminating within the same central office unit or entity.

INTRASTATE COMMUNICATIONS. The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE. Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA. LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY. (LEC) means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN. An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE. A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER. A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY. Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP). Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE. Individual line service or party line service.

RESELLER. An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION. A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER. These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE. The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER. Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK. A communication channel between central office units or entities, or private branch exchanges.

**** APPENDIX F ****

SUMMARY OF RESALE CERTIFICATE APPLICATION

1. **Principal U.S. Office:** TIGA Management Corporation, Inc.
7933 N Armenia
Tampa, FL 33604
(813) 971-1797 FAX (813) 931-4332

2. **Principal Florida Office:** same as above

3. **Contact Person** (Name) Donald B. Little
(Address) same as above
(City) _____
(Phone) _____

4. **Nonrecurring Charges:** none

5. **Rate Offering:** Intrastate: Customer dialed calling card station to station: \$.75; Calling card collect, third party station to station: \$1.00; with per minute rates based on \$.27 per minute.
Interstate: Customer calling card station to station: \$.80 to \$1.35; Calling card collect, third party station to station: \$1.00 to \$2.00; with per minute rates based on \$.27 per minute.

6. **Deposit Practices:** none

7. **Service Locations:** (List the exchanges you plan to start service in.)
all in state of Florida

TIGA MANAGEMENT CORPORATION, INC.

ORIGINAL SHEET 1

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishings of service and facilities for telecommunications services provided by TIGA Management Corporation, Inc., with principal offices at 7933 N Armenia Avenue, Tampa, FL. 33604. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: January 25, 1991

Effective: _____

by:

**Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue
Tampa, FL 33604**

CHECK SHEET

Sheets 1 through 14 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION
1	Original
1.1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original

Issued: January 25, 1991

Effective: _____

by:

Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue

Tampa, FL 33604

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Section 4 - Rates.....12

Issued: January 25, 1991

Effective: _____

by:

**Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue**

Tampa, FL 33604

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete of Discontinue**
- I - Change Resulting In An Increase to a Customer's Bill**
- M - Moved From Another Tariff Location**
- N - New**
- R - Change Resulting In A Reduction to a Customer's Bill**
- T - Change In Text or Regulation But No Change In Rate or Charge**

Issued: January 25, 1991

Effective: _____

by:

**Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue
Tampa, FL 33604**

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(1).
2.1.1.A.1.(a).I.(1).(1).

D. Check Sheets - When a tariff filing is made with the FPSC, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: January 25, 1991

Effective: _____

by:

Donald B. Little, President
TIGA Management Corporation, Inc.

7933 N Armenia Avenue
Tampa, FL 33604

SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Billing Center - An arrangement which allows TIGA to send credit card calling data to a separate company and have the company prepare to bill the calling party for the credit card call.

Call Collector - computerized unit which automatically collects data of customer's credit card and number called, duration of call, and then processes information in billing format.

Company - TIGA Management Corporation, Inc.

Customer - The person who places the credit card long distance call and is responsible for payment of charges due.

Day - From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - TIGA recognized holidays are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Host Facility - refers to location of the call collector box, either hotel, hospital, university/college, or pay phone location.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

TIGA - TIGA Management Corporation, Inc. and TIGA Communications

Issued: January 25, 1991

Effective: _____

by:

Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue
Tampa, FL 33604

SECTION 2. RULES AND REGULATIONS

2.1 Undertaking of TIGA Management Corporation, Inc.

TIGA has targeted hotel/motel, hospitals, and universities as its market for the installation and operation of call collector boxes, which, when installed between the host facility's telephone switching system (PBX) and their outside telephone lines, allows TIGA to collect data electronically and control the billing of all credit card, collect or third party billed calls initiated from the host facility's telephone lines.

TIGA shall bill the customers at an industry standard rate, and return a higher than industry standard commission to the host facility.

TIGA services are provided on a twenty-four hours per day, seven day per week basis.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.

2.2.2 TIGA reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

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by:

Donald B. Little, President
TIGA Management Corporation, Inc.
7933 N Armenia Avenue
Tampa, FL 33604

SECTION 2. RULES AND REGULATIONS

2.3 Liabilities of the Company

2.3.1 TIGA's liability for damages arising out of mistakes, omissions, errors, or defects in the billing occurring in the course of furnishing service, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the maximum billing during which the the aforementioned faults in billing occur.

2.3.2 TIGA shall be indemnified and held harmless by the host facility against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content controlled by The Company.

(B) All other claims arising out of any act or omission of the host facility in connection with any service or facility provided by TIGA.

2.4 Interruption of Service

Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the host facility, or to the failure of equipment provided by others, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the host facility to notify the Company immediately of any interruption in service for which a credit allowance is desired.

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SECTION 2. RULES AND REGULATIONS

2.5 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.6 Deposits

The Company does not require a deposit from the customer nor host facility.

2.7 Advance Payments

The Company does not require a deposit from the customer nor host facility.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax, etc.) are listed as separate line items and are not included in the quoted rates.

2.9 Refunds/Credits

2.9.1 The Company shall make every reasonable effort to provide a swift and accurate refund and/or credit to the customer, upon request.

2.9.2 The Customer may request an immediate credit from the Company by notifying the Company direct at the time of occurrence.

2.9.3 The Customer may request a cash refund from the Company by notifying the billing center. The billing center will forward all requests for refunds to the Company and the Company will respond directly with the Customer.

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SECTION 3. DESCRIPTION OF SERVICE
3.1 Timing of Calls

The customer's long distance usage charge is based on the actual usage of TIGA's network. Usage begins when the called party picks up the receiver. When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the software utilizing audio tone detection. With software answer supervision, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling party hangs up.

3.1.1 If the customer should determine that a charge was generated for an uncompleted call, the customer is directed to contact the billing center direct, who in turn contacts the Company to issue the refund direct to the customer.

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NEAC Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

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SECTION 3. DESCRIPTION OF SERVICE**3.2 Calculation of Distance (Cont.)****EXAMPLE:** Distance between Miami and New York City -

	V	H
Miami	8,351	529
New York	4,997	1,406
	*****	*****
Difference	3,354	-877

Square and add: $11,249,316 + 769,129 = 12,018,445$ Divide by 10 and round: $12,018,445 / 10 = 1,201,844.5$
= 1,201,845Take square root and round: $1,201,845 = 1,096.3$
= 1,096 miles**3.3 Service Offerings****3.4.1 Calling Card Intrastate**

Customer dialed calling card is a flat rate, direct access intrastate service designed for the customer when placing a credit card call direct, and without live operator intervention.

3.4.2 Auto Collect, Third Party

Automated collect and third party is a service designed for the customer who wishes to bill a long distance call to another number rather than the host facility or credit card.

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SECTION 3. DESCRIPTION OF SERVICE

3.4 Service Offerings (Cont.)

3.4.3 Equal Access

The TIGA call collector will allow any customer to have equal access to any long distance carrier or billing method of choice. TIGA will not participate in the practice of "blocking".

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SECTION 4. RATES

4.1 Calling card Intrastate

First minute charge: \$1.02
each additional min: \$0.27

4.2 Auto Collect, Third Party

First minute charge: \$1.27
each additional min: \$0.27

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