

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Investigation into the)	DOCKET NO. 880423-TP
statewide offering of access to the)	
local network for the purpose of)	
providing information services)	
)	
In re: Proposed tariff filing by)	DOCKET NO. 881323-TL
SOUTHERN BELL TELEPHONE AND TELEGRAPH)	
COMPANY introducing two-way measured)	ORDER NO. 24309
service to its West Palm Beach exchange)	
)	ISSUED: 4/1/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 J. TERRY DEASON
 GERALD L. GUNTER
 MICHAEL McK. WILSON

ORDER DENYING TARIFF

BY THE COMMISSION:

Docket No. 880423-TP was a generic investigation regarding interconnection of information services providers (ISPs). By Order No. 21815, issued September 5, 1989, we set forth our policies and the required procedures for the provision of information services in Florida. We affirmed our decisions in Reconsideration Order No. 23183, issued July 13, 1990. In addition to other determinations, those Orders required Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) to file tariffs offering various features and functions called Basic Service Elements (BSEs), Complementary Network Services (CNSs), and ancillary services that have been requested as Open Network Architecture (ONA) offerings.

On August 13, 1990, Southern Bell filed a tariff revision offering new or newly unbundled network services in its General Subscriber Services tariff. According to the Company, this filing represents those enhanced features requested by the Enhanced Service Provider (ESP) industry during the ONA process, that it could offer quickly. The offerings that Southern Bell proposed are:

- (1) Trunk Side Access Facility
- (2) Uniform Access Number (UAN)
- (3) Custom Service Area (CSA)
- (4) Call Detail Information

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- (5) Simplified Message Desk Interface (SMDI)
- (6) Message Waiting Indication-Audible (MWI)
- (7) Surrogate Client Number (SCN)
- (8) Multiline Hunt Queuing
- (9) Hot Line/Warm Line
- (10) Automatic Number Identification (ANI)

In Order No. 21815, we expressed a desire to encourage the development of information services in Florida. However, Southern Bell has included ANI as a feature offered in this filing. The Company also has filed, in Docket No. 891194-TL, a tariff for the provision of Caller ID. Although a hearing has been held in the Caller ID docket, we have not made a decision regarding that service. We believe that the policy considerations regarding Caller ID and ANI offerings are similar enough so that it would be inappropriate to approve, at this time, a tariff which includes the ANI feature. Accordingly, we shall deny this tariff; however, we believe it is important to progress with the ONA offering. If Southern Bell refiles its ONA offerings consistent with those proposed herein, but without the ANI offering, the tariff may be approved administratively.

Additionally, if the tariff is refiled, Southern Bell shall include in its required quarterly reports, the following information on each of the offerings: (1) Subscription information or take rates; (2) Description of subscriber inquiries, interest, and concerns; (3) Company plans to address subscriber concerns and to enhance marketability of offering.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Southern Bell Telephone and Telegraph Company's tariff filing to introduce newly unbundled network services as part of its Open Network Architecture offerings is hereby denied as filed. It is further

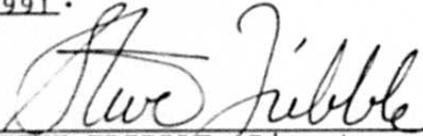
ORDERED that if Southern Bell Telephone and Telegraph Company refiles a tariff consistent with our instructions above to exclude the Automatic Number Identification feature, the tariff may be approved administratively. It is further

ORDERED that the required quarterly reports shall be expanded to include the information set forth in the body of this Order, for each of the offerings. It is further

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ORDERED that with the approval of the refiled tariff, Dockets Nos. 880423-TP and 881323-TL shall be closed if no protest is filed in accordance with the requirement established below.

By ORDER of the Florida Public Service Commission, this 1st
day of MARCH, 1991.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and

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Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on April 21,
1991.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.