



OFFICE OF THE ATTORNEY GENERAL

DEPARTMENT OF LEGAL AFFAIRS

THE CAPITOL

TALLAHASSEE, FLORIDA 32399-1050

ROBERT A. BUTTERWORTH
Attorney General
State of Florida

*add
ST*

April 5, 1991

Mr. Steve Tribble
Director, Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0850

Re: Dockets nos. 900960-TL and 910163-TL

Dear Mr. Tribble:

The enclosed letter dated February 12, 1987, indicates that the Commission received reports over four years ago about falsification of repair records by Southern Bell management. Pursuant to Section 119.07, Florida Statutes, please provide me the following:

- (1) All audits of possible falsification of repair records by Southern Bell undertaken pursuant to the authority granted the Commission by Section 350.117, Florida Statutes.
- (2) All inquiries conducted by the Commission of possible falsification of repair records by Southern Bell undertaken pursuant to the authority granted the Commission by Section 350.121, Florida Statutes.
- (3) All subpoenas issued by the Commission pursuant to the authority granted the Commission by Section 350.123, Florida Statutes, probing possible falsification of repair records by Southern Bell.
- (4) All documents and reports of investigations prepared by the Commission or in the possession of the Commission probing possible falsification of repair records by Southern Bell, including all notes and workpapers of all persons at the Commission.

DOCUMENT NUMBER-DATE

03405 APR -9 1991

AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER

REC-RECORDS/REPORTING

Mr. Steve Tribble
Page Two

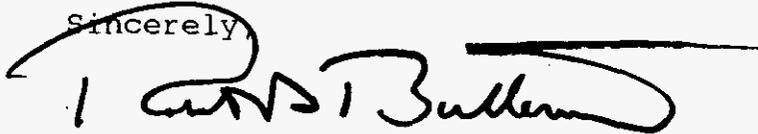
(5) All documents received from Southern Bell at the "tutorial" referred to in the enclosed letter.

(6) Attendance sheets and all notes taken at the "tutorial" referred to in the enclosed letter.

I also request that you provide the names of all persons at the Commission who were aware, prior to January 1, 1991, of reports of possible falsification of repair records by Southern Bell, and the names of all persons at Southern Bell who were told of the reports.

Assistant Attorney General Les Garringer will be in contact with you to receive these materials on my behalf.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert A. Butterworth". The signature is written in a cursive style with a large, sweeping flourish at the end.

Robert A. Butterworth
Attorney General

RAB/hat

Enclosure

Commissioners:
JOHN R. MARKS, III, CHAIRMAN
GERALD L. (JERRY) GUNTER
JOHN T. HERNDON
KATIE NICHOLS
MICHAEL McK. WILSON



DIVISION OF COMMUNICATIONS
DIRECTOR, WALTER D'HAESELEER
(904) 488-1280

Public Service Commission

February 12, 1987

Arthur W. Tifford, P.A.
Attorney at Law
1385 North West 15th Street
Miami, FL. 33125

Dear Mr. Tifford:

Confirming our meeting of February 2, 1987 concerning the alleged alteration of records by Southern Bell management employees. As we discussed, the best approach for us to take, absent testimony from persons with first hand knowledge, is to make sure our staff fully understands the capabilities of the data bases used for control of out of service reports. With additional training we expect to have the tools necessary to discover any abuses of Southern Bell's trouble reporting system.

At my request Southern Bell is in the process of arranging a Commission staff tutorial. Our task will then be easier since we already know what we will be looking for in our next Southern Bell evaluation. A time and place for the evaluation has not yet been established, however, I will notify you of our findings at its conclusion.

I hope, considering your clients request for anonymity, that this has been responsive to your complaint. Please feel free to call on me if you have any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "J.A. Taylor".

J.A. Taylor, Chief
Bureau of Service Evaluation

JAT/tp (0368C)

cc: B. Bailey, 0-113