

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause	)	DOCKET NO. 910292-TI
proceedings against TELESPHERE NETWORK,	)	ORDER NO. 24873
INC. for violation of Commission Rules	)	ISSUED: 7/31/91
25-4.111(1) and 25-4.043 regarding	)	
responses to consumer complaints.	)	
	)	

The following Commissioners participated in the disposition of this matter:

- THOMAS M. BEARD, Chairman
- J. TERRY DEASON
- BETTY EASLEY
- MICHAEL McK. WILSON

FINAL ORDER RESOLVING SHOW CAUSE PROCEEDINGS

BY THE COMMISSION:

On April 2, 1991, we voted to order Telesphere Network, Inc. (Telesphere or the Company) to show cause why it should not be fined \$3,800 for failing to respond to staff inquiries in a timely manner as required by Rules 25-4.111(1) and 25-4.043. Order No. 24448 was issued on April 30, 1991.

Telesphere responded to Order No. 24448 on May 20, 1991. In its response, the Company stated an intent to pay the proposed fine and correct the in-house problems which originally led to the violations. Unfortunately, Telesphere's response to staff inquiries regarding consumer complaints continued to be filed late, even after the Company had filed its response to Order No. 24448.

At the July 2, 1991 Agenda Conference, we considered Telesphere's response. In recognition of the post-Order late filings, the Company offered to pay an additional \$1,000 and demonstrated that its most recent filings had been timely. Therefore, we find it to be in the public interest to accept the Company's most recent settlement offer with the admonition that future responses to consumer complaints be filed in a timely manner.

Based on the foregoing, it is


ORDERED by the Florida Public Service Commission that Telesphere Network, Inc. pay a \$4,800 fine for violation of Rule 25-4.111(1) and 25-4.043, Florida Administrative Code. It is further

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ORDERED that this docket be closed.

By ORDER of the Florida Public Service Commission, this 31st  
day of JULY, 1991.

  
STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

JKA

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.