### BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to introduce Calling Number ID service by GTE FLORIDA INCORPORATED DOCKET NO. 910796-TL ORDER NO. 25029 ISSUED: 9/9/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman SUSAN F. CLARK J. TERRY DEASON BETTY EASLEY MICHAEL McK. WILSON

# ORDER APPROVING TARIFF

#### BY THE COMMISSION:

On May 20, 1991, we issued Order No. 24546, our final order in Docket No. 891194-TL. In that Order, we set forth the terms and conditions under which Southern Bell Telephone and Telegraph Company could offer its Caller ID services to subscribers in Florida. We directed Southern Bell to refile its Caller ID tariff in accordance with the guidelines established in Order No. 24546, if it elected to offer Caller ID service. Although the Order was limited to Southern Bell's filing, it established the framework for future Caller ID tariffs.

On December 21, 1990, during the Southern Bell Caller ID proceeding, GTE Florida Incorporated (GTEFL or the Company) filed its Calling Number ID tariff proposal. We withheld a decision on GTEFL's tariff until we resolved the issues in the Southern Bell filing. On July 15, 1991, GTEFL amended its tariff to reflect our findings in Docket No. 891194-TL.

GTEFL's proposal parallels the requirements of Order No. 24546 and includes the following: free per-call blocking to all subscribers; free per-line blocking to all law enforcement and domestic intervention centers requesting that capability; statements in the nonpublished/unlisted section defining the ways these numbers will and will not be divulged; and a prohibition against the resale of numbers obtained through Calling Number ID services. Additionally, at the June 25, 1991 agenda conference, we directed Central Telephone Company of Florida and United Telephone Company of Florida to include language in their tariffs to clarify when an operator can place a call to a nonpublished number, and language offering a free number change, at the customer's request,

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if the customer's nonpublished number is accidentally published in the directory. GTEFL's amended tariff filing includes these requirements.

GTEFL's proposed rates for Calling Number ID service are \$7.00 per month for residential customers and \$10.00 per month for business customers. Although the Company did not have time to perform a cost study for this service after the final order in the Southern Bell docket, the Company assured us that sufficient contribution has been built into the rates to cover the additional expense associated with blocking and still allow the service to be profitable.

GTEFL shall notify its customers with a bill insert stating the approximate availability date for each exchange, per call blocking instructions, and qualifications for per-line blocking in its August or September statements. The Company shall also contact all law enforcement and domestic violence intervention centers in its service area and equip them with per-line blocking, at the agencies' request, before offering the Calling Number ID service. Additionally, GTEFL shall hereinafter include per-call blocking instructions in its telephone directories both on the inside front cover and in the Custom Calling Service instruction pages. Finally, the Company shall file four semi-annual reports outlining the subscription rate for Calling Number ID, the total revenues and costs, and the frequency of use of call-blocking. The first report shall be due February 1, 1992.

Upon review of the above considerations, we find it appropriate to approve GTEFL's tariff proposal to implement Calling Number ID service with an effective date of October 1, 1991.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's tariff proposal to offer Calling Number ID service is hereby approved with an effective date of October 1, 1991, in accordance with the terms and conditions specified herein. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below, the tariff shall remain in effect with revenues held subject to refund pending resolution of the protest. It is further

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ORDERED that if no protest is filed in accordance with the requirement set forth below, this docket shall be closed.

Division of Records and Reporting

(SEAL)

PAK

## NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, 25-22.036(4), Florida as provided by Rule Administrative Code, provided Rule in the form 25-22.036(7)(a)(d) and (e), Florida Administrative Code. petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee,

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Florida	32399-0870,	by	the	close	of	business	on	9/30/91

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sever utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

### MEMORANDUM

September 6, 1991

TO:

DIVISION OF RECORDS AND REPORTING

FROM:

DIVISION OF LEGAL SERVICES (KURLIN)

RE:

DOCKET NO. 910796-TL

25029

Attached is an ORDER APPROVING TARIFF in the above-referenced docket, which is ready to be issued.

PAK/mgf Attachment

cc: Division of Communications

910796a.mgf

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