

MEMORANDUM

July 26, 1991

TO : DIVISION OF RECORDS AND REPORTING
FROM : DIVISION OF LEGAL SERVICES (ADAMS)
RE : DOCKET NO. 910292-TI

JKA *TC*

24873

Attached is a FINAL ORDER RESOLVING SHOW CAUSE PROCEEDINGS in the above-referenced docket, which is ready to be issued.

JKA/ttl
Attachment
cc: Division of Communications

910292a.ttl

DOCUMENT NUMBER-DATE

07663 JUL 31 1991

PSC-RECORDS/REPORTING

Document Index Listing
910292

910292-TI
Title:

Initiation of show cause proceedings against TELESPHERE NETWORK, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.

<u>DOCUMENT NO.</u>	<u>DATE</u>	<u>DOCKET NO.</u>	<u>DESCRIPTION</u>
✓02192-91	03/05/91	910292-TI	CAF/Brown req to est dkt: Initiation of show cause proceedings against TELESPHERE NETWORK, INC. for violation of Commission rules.
✓02814-91	03/21/91	910292-TI	RECOMM fr LEG/Adams; CAF/Brown to 4/2/91 ag - initiate show cause proceedings.
✓03217-91	04/03/91	910292-TI	VOTE SHEET fr 4/2/91 ag - ALL.
✓03986-91	04/25/91	910292-TI	Copy of CAF/Brown letter to TELESPHERE NETWORK atty Sexton requesting assistance in provision of outstanding customer complaint reports by company.
✓04137-91	04/30/91	910292-TI	Order 24448 initiating show cause proceedings against TELESPHERE NETWORK, INC.; response due 5/20/91. (BDEGW)
✓04510-91	05/08/91	910292-TI	TELESPHERE NETWORK (illegible signature) - Signed return receipt card for show cause order.
✓05038-91	05/20/91	910292-TI	TELESPHERE NETWORK (Sexton) - Response to show cause and offer of settlement.
✓06203-91	06/20/91	910292-TI	RECOMM fr LEG/Adams; CMU/Brown to 7/2/91 ag - do not accept settlement, set for hearing.
✓06679-91	07/02/91	910292-TI	VOTE SHEET fr 7/2/91 ag - ES, BR, WN, DS.
✓07663-91	07/31/91	910292-TI	Final Order 24873 resolving show cause proceedings against TELESPHERE NETWORK, INC. and closing docket. (BDEW)
✓08271-91	08/15/91	910292-TI	TELESPHERE NETWORK, INC. (Sexton) - Payment of \$4,800 fine in compliance with Order 24873, C244 dated 8/16/91.

**Docket Index Listing for Closed Dockets
910292**

910292-TI

Docketed: March 5, 1991
Company: Telesphere Network, Inc. (TI856)
Title: Initiation of show cause proceedings against TELESPIHERE NETWORK, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.
OPRs: LEG - Adams
OCRs: CAF - Brown
 CMU -
Staff Counsel: LEG - Adams
Commissioners: Prehearing Officer - Administrative
 Hearing Officers - All Commissioners

<u>DOCUMENT NO.</u>	<u>DATE</u>	<u>DOCKET NO.</u>	<u>DESCRIPTION</u>
02192-91	03/05/91	910292-TI	CAF/Brown req to est dkt: Initiation of show cause proceedings against TELESPIHERE NETWORK, INC. for violation of Commission rules.
02814-91	03/21/91	910292-TI	RECOMM fr LEG/Adams; CAF/Brown to 4/2/91 ag - initiate show cause proceedings.
03217-91	04/03/91	910292-TI	VOTE SHEET fr 4/2/91 ag - ALL.
03986-91	04/25/91	910292-TI	Copy of CAF/Brown letter to TELESPIHERE NETWORK atty Sexton requesting assistance in provision of outstanding customer complaint reports by company.
04137-91	04/30/91	910292-TI	Order 24448 initiating show cause proceedings against TELESPIHERE NETWORK, INC.; response due 5/20/91. (BDEGW)
04510-91	05/08/91	910292-TI	TELESPIHERE NETWORK (illegible signature) - Signed return receipt card for show cause order.
05038-91	05/20/91	910292-TI	TELESPIHERE NETWORK (Sexton) - Response to show cause and offer of settlement.
06203-91	06/20/91	910292-TI	RECOMM fr LEG/Adams; CMU/Brown to 7/2/91 ag - do not accept settlement, set for hearing.
06679-91	07/02/91	910292-TI	VOTE SHEET fr 7/2/91 ag - ES, BR, WN, DS.
07663-91	07/31/91	910292-TI	Final Order 24873 resolving show cause proceedings against TELESPIHERE NETWORK, INC. and closing docket. (BDEW)

Case Assignment and Scheduling Record
(Case with Unconventional Time Schedule)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910292-T1 Date Docketed: 03/05/91 Title: Initiation of show cause proceedings against TELESPHERE NETWORK, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.

Company: Telesphere Network, Inc. (T1856)

Official Filing Date: 03/05/91
Last Day to Suspend: 05/04/91 8 Mo. Expiration: _____

Referred to: ADM AFA APP CAF CMU EAG (LEG) RCH WAS
(") indicates OPR) _____ _____ _____ X X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B8(b)

Warning: This schedule is tentative and subject to revision

Staff Assignments

OPR Staff J Adams

Staff Counsel J Adams

OCR: (CAF) K Brown
() _____
() _____
() _____

Current CASR revision level

Due Dates

1

Previous Current

1. *Staff Recommendation	SAME	03/21/91
2. *Agenda - Regular	SAME	04/02/91
3. *Show Cause Order	SAME	04/22/91
4. Staff Recommendation	NONE	06/20/91
5. Agenda - Regular	NONE	07/02/91
6. Standard Order	NONE	07/23/91
7. Close Docket or Revise CASR	NONE	08/20/91
8. _____		
9. _____		
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Recommended assignments for hearing and/or deciding this case:

- Full Commission X
- Commission Panel _____
- Hearing Examiner _____
- Staff _____

This case (will) (will not) require a hearing, to be held at: (location) _____

Transcript delivery time recommended:

Normal _____ Expedited _____ Daily Copy _____

Completed Date: _____

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	BR	GT	WN	ES	DS		
X							

- Prehearing Officer

Commissioners					ADM
BR	GT	WN	ES	DS	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: mwl/ub
Date: 6/05/91

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

A copy to each of the following:

And a copy to each of the following when checked:

- | | | | |
|---------------------|-------------------------------|---------------------------|------------------------|
| Chairman Beard | Deputy Ex. Director/Technical | Administration Director | Research Director |
| Commissioner Gunter | General Counsel | Audit. & Finance Director | Water & Sewer Director |
| Commissioner Wilson | Appeals Director | Communications Director | Court Reporter |
| Commissioner Easley | Legal Services Director | Consumer Affairs Director | Other |
| Commissioner Deason | Ex. Admin./Comm. Support | Electric & Gas Director | |
| Executive Director | Each Party | | |

Case Assignment and Scheduling Record
(Case with Unconventional Time Schedule)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910292-T1 Date Docketed: 03/05/91 Title: Initiation of show cause proceedings against TELESPHERE NETWORK, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.

Company: Telesphere Network, Inc. (T1856)

Official Filing Date: 03/05/91
Last Day to Suspend: 05/04/91 8 Mo. Expiration: _____

Referred to: ADM AFA APP CAF CMU EAG (LEG) RCH MAS
(") indicates OPR X X X X

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B8(b)

Warning: This schedule is tentative and subject to revision

Staff Assignments

OPR Staff J Adams

Staff Counsel J Adams

OCRA (CAF) K Brown

() _____
() _____
() _____

Current CASR revision level

Due Dates

0

Previous Current

1. *Staff Recommendation	NONE	03/21/91
2. *Agenda - Regular	NONE	04/02/91
3. Show Cause Order	NONE	04/22/91
4. Close Docket or Revise CASR	NONE	05/28/91
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31.		

Recommended assignments for hearing and/or deciding this case:

- Full Commission X
- Commission Panel _____
- Hearing Examiner _____
- Staff _____

This case (will) (will not) require a hearing, to be held at: (location)

Transcript delivery time recommended:

Normal _____ Expedited _____ Daily Copy _____

Completed Date: _____

Initials: OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	BR	GT	WN	ES	DS		
X							

- Prehearing Officer

Commissioners					ADM
BR	GT	WN	ES	DS	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: JK/ao

Date: 4/1/91

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

A copy to each of the following:

And a copy to each of the following when checked:

- | | | | |
|---------------------|-------------------------------|---------------------------|------------------------|
| Chairman Beard | Deputy Ex. Director/Technical | Administration Director | Research Director |
| Commissioner Gunter | General Counsel | Audit. & Finance Director | Water & Sewer Director |
| Commissioner Wilson | Appeals Director | Communications Director | Court Reporter |
| Commissioner Easley | Legal Services Director | Consumer Affairs Director | Other |
| Commissioner Deason | Ex. Assist./Comm. Support | Electric & Gas Director | |
| Executive Director | Each Party | | |



Case Assignment and Scheduling Record

(Case with Unconventional Time Schedule)

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 910292-TI Date Dkt'd 3/5/91
 Company _____
 Ofcl. Date/Filing: (Tent.) _____ (Final) _____
 Time Constraint/Remarks _____

Docket Title Initiation of show cause proceedings against TELESPHERE NETWORK, INC. for violation of Commission Rules 25-4.111(1) and 25-4.043 regarding responses to consumer complaints.

Referred (Check appropriate to: blocks, circle OPR)

AFA	CAF	CMU	APP	EAG	LEG	RCH	VAS	Other
<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Program /Module _____

Related Dockets _____

Staff Assignments

OPR Staff _____

Staff Counsel _____

OCRs () _____
 () _____
 () _____
 () _____

Recommended assignments for hearing and/or deciding this case:

- Full Commission
- Commission Panel
- Hearing Examiner
- Staff

This case (will) (will not) require a hearing, to be held at: (location) _____

Transcript delivery time recommended:

Normal
 Expedited
 Daily Copy

Completed _____, 199

Initials: OPR _____
 Staff _____
 Counsel _____

Time Schedule

Warning: This schedule is tentative and subject to revision

Enter date of this schedule _____>
 Enter scheduler's initials _____>
 If to be PAA, check here _____>
 After 2nd Revision enter number here

Original	1st Revision	2nd Revision

Due Dates

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Original	1st Revision	2nd Revision

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

- as Prehearing Officer

Commissioners						Hrg. Exam.	Staff
ALL	WN	GT	HS	BR	ES		

Commissioners					ADM
WN	GT	HS	BR	ES	

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: _____

Section 4 - RAR Distributes, after Chairman's approval, as indicated below:

And a copy to each of the following when checked:

- A copy to each of the following:
- | | | |
|--|--|---|
| Chairman Wilson
Commissioner Guter
Commissioner Messersmith
Commissioner Beard
Commissioner Essley
Executive Director | Deputy Executive Director /Technical
General Counsel
Appeals Director
Legal Services Director
Executive Assistant/Commission Support
Each party | <input type="checkbox"/> Auditing & Financial Analysis Director
<input type="checkbox"/> Communications Director
<input type="checkbox"/> Consumer Affairs Director
<input type="checkbox"/> Electric & Gas Director
<input type="checkbox"/> Research Director
<input type="checkbox"/> Water & Sewer Director
<input type="checkbox"/> Court Reporter
<input type="checkbox"/> Other _____ |
|--|--|---|

Commissioners:
THOMAS M. BEARD, CHAIRMAN
GERALD L. GUNTER
MICHAEL WILSON
BETTY BASLEY
J. TERRY DEASON

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

MEMORANDUM

June 7, 1991

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Revised Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. It should be noted that this is a revision of an earlier CASR. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Division of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively, but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR36 (Rev 2/91)

Commissioners:
THOMAS M. BEARD, CHAIRMAN
GERALD L. GUNTER
MICHAEL WILSON
BETTY BASLEY
J. TERRY DEASON

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

MEMORANDUM

April 3, 1991

To: All Interested Persons
From: Steve Tribble, Director of Records and Reporting
Re: Original Case Assignment and Scheduling Record

Attached is a time schedule, entitled "Case Assignment and Scheduling Record" (CASR), which has been prepared by Commission staff members and approved by the Chairman. Please review the schedule and note the dates designated by the Commission for completion of stages of work in the docket.

Any requests for changes in the schedule must be filed with the Director of Records and Reporting for consideration by the Commissioner assigned to rule on motions and procedural matters in the docket or by the Commission Chairman.

Persons receiving these schedules should be aware that the dates are subject to change and therefore should not rely on them exclusively but should continue to look to the Commission's official notices and orders for firm dates of hearings and other activities.

ST/tb

Attachment

PSC/RAR35 (Rev 2/91)

CASR TO ✓

910292-TI

3/5/91

Telesphere Network, Inc.
Attn: George Vinall
6100 Executive Boulevard
Rockville, Maryland 20852

Certified
5/1/91

✓ Paul Sexton, Esq.
211 S Gadsden Street
Tallahassee, FL. 32301

3/19/91

ST
NYCOM Information Services, Inc.
Attn: Jodi Del Vecchio
5 High Ridge Park
Stamford, CT 06905

11/1/91

Commissioners:
THOMAS M. BEARD, CHAIRMAN
MICHAEL WILSON
BITTY EASLEY
J. TERRY DEASON

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

JUNE 20, 1991

TO: All Interested Persons
FROM: Steve Tribble, Director of Records and Reporting
RE: Notice of Commission Conference

Attached is an excerpt of the Agenda for the Commission's regular conference, which is scheduled to begin at 9:30 a.m. on July 2, 1991 in Room 106 of the Fletcher Building, 101 East Gaines Street, Tallahassee. The attached excerpt summarizes the issues to be decided in a docket in which you have expressed an interest. As a party of record or interested person in this docket, you may wish to obtain a copy of the Commission staff's recommendation. To do so, call the Records Section of this office at (904) 488-8371.

Also, as a party of record or interested person, you may wish to attend the conference and address the Commission regarding the docket. If this is your intent, you will need to sign the appearance register, which is located on a table at the back of the hearing room near the double doors. (If you fail to sign the register, you may miss the opportunity to speak before the Commissioners vote on the docket.) The Chairman will then announce each item as it is taken up and ask for your comments at the appropriate time. Any comments you wish to make should be limited to approximately five minutes.

If you have any questions regarding this information, please feel free to call me.

ST:ds
Attachment

910 292-TF

GENERAL: Complete items 1 and 2 when additional services are desired, and complete items 3 and 4.
 Fill your address in the "RETURN TO" space on the reverse side. Failure to do this will prevent this card from being returned to you. The return receipt fee will provide you the name of the person delivered to and the date of delivery. For additional fees the following services are available. Consult postmaster for fees and check box(es) for additional service(s) requested.

1. Show to whom delivered, date, and addressee's address. (Extra charge)
 2. Restricted Delivery (Extra charge)

3. Article Addressed to:
 NYCOM INFORMATION SERV., INC.
 ATTN: JODI DEL VECCHIO
 5 HIGH RIDGE PARK
 STAMFORD, CT. 06905

4. Article Number:
 78757

Type of Service:
 Registered Insured
 Certified COD
 Express Mail Return Receipt for Merchandise

Always obtain signature of addressee or agent and DATE DELIVERED.

5. Signature - Addressee
 X

6. Signature - Agent
 X *adichisair*

7. Date of Delivery
 5-6-91

8. Addressee's Address (ONLY if requested and fee paid)
 7

CEIPT

Capitol Hill Bond 55% COTTON CONTENT RECYCLED

Capitol Hill Bond 55% COTTON CONTENT

Commissioners:
THOMAS M. BEARD, CHAIRMAN
GERALD L. GUNTER
MICHAEL WILSON
BETTY EASLEY
J. TERRY DEASON

State of Florida



STEVE TRIBBLE, Director
Division of Records and Reporting
(904) 488-8371

Public Service Commission

March 22, 1991

TO: All Interested Persons
FROM: Steve Tribble, Director of Records and Reporting
RE: Notice of Commission Conference

Attached is an excerpt of the Agenda for the Commission's regular conference, which is scheduled to begin at 9:30 a.m. on April 2, 1991 in Room 106 of the Fletcher Building, 101 East Gaines Street, Tallahassee. The attached excerpt summarizes the issues to be decided in a docket in which you have expressed an interest. As a party of record or interested person in this docket, you may wish to obtain a copy of the Commission staff's recommendation. To do so, call the Records Section of this office at (904) 488-8371.

Also, as a party of record or interested person, you may wish to attend the conference and address the Commission regarding the docket. If this is your intent, you will need to sign the appearance register, which is located on a table at the back of the hearing room near the double doors. (If you fail to sign the register, you may miss the opportunity to speak before the Commissioners vote on the docket.) The Chairman will then announce each item as it is taken up and ask for your comments at the appropriate time. Any comments you wish to make should be limited to approximately five minutes.

If you have any questions regarding this information, please feel free to call me.

ST:ds
Attachment

PSC/RAR 34 (Rev 1/91)



RECEIVED
MAR 18 1991

FPSC-RECORDS / REPORTING

March 15, 1991

Mr. Steve Tribble, Director
Division of Records & Reporting
State of Florida
Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0870

RE: 910292-TI Initiation of show cause proceedings
against Telesphere Network, Inc. for violation
of Commission Rules 25-4.111(1) and 25-4.043
regarding response to consumer complaints.

Mr. Tribble:

NYCOM INFORMATION SERVICES, INC., is a telecommunications company and has an interest in the telecommunications industry and in this case. Please place our name on your service list to receive copies of Staff Recommendations, Notices and Orders originating from the Public Service Commission in the above captioned case. Copies should be mailed to:

Jodi A. Del Vecchio
NYCOM INFORMATION SERVICES, INC
5 High Ridge Park
Stamford, CT 06905

Thank you.

Very truly yours,


Jodi A. Del Vecchio

add
ST