



Southern Bell

150 South Monroe Street
Suite 400
Tallahassee, Florida 32301

**ORIGINAL
FILE COPY**

A. M. Lombardo
Assistant Vice President-Regulatory Relations

July 10, 1992

920260-TC

Mr. Steve C. Tribble
Director, Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32301

Re: Minimum Filing Requirements Waiver Requests

Dear Mr. Tribble:

Southern Bell wishes to add the following Requests for Waiver and Modification to the Minimum Filing requirements you received May 1, 1992.

**Schedule B-6a
Monthly Data on Material and Supplies**

- ACK
- AFA 5
- APP _____
- CAF _____

Southern Bell does not keep the information on scrap material in the format requested. Thus, Southern Bell can only provide the data in the format approved by Order PSC-92-0496-PCO-T1 (Order on Request for Waiver and Modification of Minimum Filing Requirements).

**Schedule C-11b
Breakdown of Personnel by Department**

- CMU
- CTR _____
- EAG _____
- LEG 1 w/m
- LIN 6
- OPC _____

The contract personnel information required by this schedule is not available since Southern Bell contracts on an individual job basis, not an employee basis. Southern Bell, therefore, requests a waiver on providing the contract personnel data requested in this schedule.

**Schedule C-11c
Employee Compensation**

- RCH _____
- SEC 1
- WAS _____
- OTH _____

The contract compensation information required by this schedule is not available since Southern Bell contracts on an individual job basis, not an employee basis. Southern Bell, therefore, requests a waiver on providing the contract compensation data requested in this schedule.

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92
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Mr. Steve C. Tribble
Page 2
July 10, 1992

**Schedule C-11d
Loaded Hourly Labor Rates**

The contractor hourly labor rate information required by this schedule is not available since Southern Bell contracts on an individual job basis, not an employee basis. Southern Bell, therefore, requests a waiver on providing the contractor hourly labor rate data requested in this schedule.

**Schedule F-1b
Annual Quality of Service Standards**

The requested Call Completions results (item No. 2 of this schedule) are not available in the format of this Schedule. Various results exist but not based on the total attempts versus completions for the types of calls listed (i.e., Intra-Office, Inter-Office, EAS, DDD-Company, DDD-State).

The requested Adequacy of Intercept results (item No. 4 of this schedule), including Changed Number, Disconnected Service, and Disconnected Non-Pay, are not readily available in any tracking system deployed by Southern Bell. Periodic checks are employed to insure compliance.

Repair Service Rebates-24 Hours (item No. 6 of this schedule), is also a result not readily available. There are two major computer systems employed to provide rebates to customers whose service has been interrupted for more than 24 hours: LMOS and Comptrollers Billing System. The systems do not interact to provide management summary reports and at this time are not capable of doing so as a result of different billing cycles in the Comptrollers System. Periodic manual checks are made to determine if rebates are automatically being provided.

Please forward your concurrence to me as soon as possible.
I can be reached at 224-7798 if you wish to discuss further.

Sincerely,



Anthony M. Lombardo