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ORIGINAL
FILE COPY

July 15, 1992

Steve Tribble, Director
Division of Records and Reporting
Florida Public Service Commission
101 East Gaines Street
Tallahassee, FL 32399-0850

Re: Docket No. 920260-TL

Dear Mr. Tribble:

Enclosed for filing in the above-referenced docket on behalf of the Citizens of the State of Florida are the original and 15 copies of the Citizens' Response to FCAN's Motion to Reschedule Service Hearings.

Please indicate the time and date of receipt on the enclosed duplicate of this letter and return it to our office.

Sincerely,

Charles J. Beck
Deputy Public Counsel

- ACK 1
- AFA 1
- APP _____
- CAF _____
- CAF Enclosure
- CRP 1
- CTR _____
- DAG _____
- LEG 1
- LIN 6
- OFC _____
- ROH _____
- SEC 1
- WAS _____
- OTH _____

RECEIVED & FILED

BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

07709 JUL 15 1992

FPSC-RECORDS/REPORTING

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

Comprehensive Review of the)
Revenue Requirements and Rate) Docket No. 920260-TL
Stabilization Plan of Southern) Filed: July 15, 1992
Bell Telephone & Telegraph Company)
_____)

CITIZENS' RESPONSE TO FCAN's
MOTION TO RESCHEDULE SERVICE HEARINGS

The Citizens of Florida ("Citizens"), by and through Jack Shreve, Public Counsel, file this response to the motion to reschedule service hearings filed by the Florida Consumer Action Network (FCAN) on July 10, 1992.

1. The Citizens agree with FCAN that service hearings should be rescheduled. Customers have had no meaningful notice about this case: no bill stuffers were sent to customers, nor were customers appraised about issues in the case. In fact, Southern Bell isn't even scheduled to file testimony until today, and intervenor testimony won't be filed until early November.

2. The Commission has already noticed service hearing in Jacksonville for August 3 and Panama City for August 6. Since it is effectively too late to cancel these hearings, additional hearings should be set for Jacksonville and Panama City during November or December. Other service hearings not yet noticed should be rescheduled for this same November through December

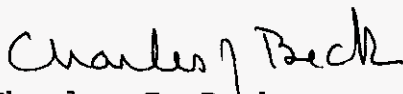
time period.

3. The Citizens also request the Commission the require Southern Bell to send bill stuffers to its customers giving notice about the new hearing dates and providing notice about the issues involved in the case. The Citizens will be glad to work with the staff of the commission and Southern Bell to develop this notice.

WHEREFORE, the Citizens support FCAN's motion to reschedule service hearings, request the Commission to set additional hearings in Jacksonville and Panama City during November or December, reschedule the other service hearings to November or December, and require Southern Bell to send bill stuffers to its customers giving notice about the new hearing dates and providing notice about the issues involved in the case.

Respectfully submitted,

Jack Shreve
Public Counsel


Charles J. Beck
Deputy Public Counsel

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Attorneys for the Citizens of
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**CERTIFICATE OF SERVICE
DOCKET NO. 920260-TL**

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail or hand-delivery to the following parties on this 15th day of July, 1992.

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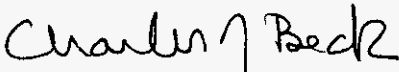
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