



ORIGINAL
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Florida Power & Light Company, 810 First Florida Bank Building, Tallahassee, FL 32301

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August 28, 1992

Ms. Connie Kummer, Chief
Bureau of Electric Rates
Division of Electric and Gas
Florida Public Service Commission
101 East Gaines Street
Tallahassee, Florida 32399-0850

920800-EI

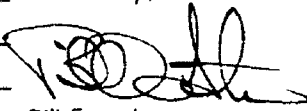
Re: Revised Tariff Sheet

Dear Ms. Kummer:

In accordance with Rule 25-6.097(2) F.A.C., FPL hereby requests the approval of the Florida Public Service Commission to revise the following tariff sheet:

Fourteenth Revised Sheet No. 4.020

The changes being proposed by FPL are necessary to allow for the waiver of certain service charges for good-paying customers who present an explanation justifying such a waiver and for certain emergency conditions. While we have not developed a list of explanations which would justify a waiver, we would judge each case on its own merits. Examples of acceptable explanations would be a customer who is hospitalized or out of town when the payment is due. We believe the limitation of one waiver per year would prevent abuse, although none are expected since this is limited to good-paying customers.

- ACK _____ Emergency conditions would include natural disasters such as Hurricane Andrew.
- AFA _____
- APP _____ Because we have no records upon which to base an estimate of the number
- CAF _____ of waivers, we are unable to estimate the revenue impact of the change.
- CMU _____ I have sent a copy of this transmittal and attachments to Mr. Steve Tribble,
- CTR _____ Director of Records and Reporting.
- EAG _____ Thank you for your assistance.
- LEG _____
- LIN _____ Sincerely,
- CFC _____ 
- RCH _____
- SEC 1 Bill Feaster
Manager, Regulatory Affairs
- WAS _____
- OTH _____ attachment

cc: Steve Tribble

SERVICE CHARGES

A \$16.00 service charge will be made for an initial connection.

A \$19.00 ~~service~~ Reconnection ~~e~~Charge will be made for the reconnection of service after disconnection for nonpayment or violation of a rule or regulation.

A \$16.00 service charge will be made for the connection of an existing account.

A ~~service~~ Returned Check ~~e~~Charge of \$15 or 5% of the amount of the check, whichever is greater, shall be added to the customer's bill for electric service for each check dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the returned check charge.

Charges for services due and rendered which are unpaid as of the past due date are subject to a Late Payment Charge of 1.5% applied to any past due unpaid balance of all accounts, except the accounts of federal, state, and local governmental entities, agencies, and instrumentalities. A Late Payment Charge shall be applied to the accounts of federal, state, and local governmental entities, agencies, and instrumentalities at a rate no greater than allowed, and in a manner permitted, by applicable law.

A \$5.50 Field Collection Charge will be added to a customer's bill for electric service when a field visit is made and payment is collected on a delinquent account. If service is disconnected, or a current receipt of payment is shown at the time of the field visit, this charge will not be applied.

FPL may waive the Reconnection Charge, Returned Check Charge, Late Payment Charge and Field Collection Charge for customers affected by natural disasters or during periods of declared emergencies or once in any twelve (12) month period for any Customer who would otherwise have had a satisfactory payment record (as defined in 25-6.097(2) F.A.C.), upon acceptance by FPL of a reasonable explanation justifying a waiver.

CONSERVATION INSPECTIONS AND SERVICES**Residential Dwelling Units:**

A charge of \$15.00 will be made for a computerized energy analysis in which a comprehensive on-site evaluation of the residence is performed.

Commercial/Industrial:

There is no charge for conservation inspections and services (Business Energy Services).