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TESTIMONY OF CINDY HAYNIE
DEPARTMENT OF ENVIRONMENTAL REGULATION

FILED ON BEHALF OF
THE STAFF OF THE FLORIDA PUBLIC SERVICE COMMISSION

FILED: OCTOBER 12, 1992

SYSTEMS: HOLIDAY HEIGHTS, UNIVERSITY SHORES WATER SYSTEMS
COUNTIES: ORANGE

DOCKET NO. 920199-WS - APPLICATION FOR A RATE INCREASE BY
SOUTHERN STATES UTILITIES, INC.

DOCUMENT NUMBER-DATE
11967 OCT 12 1992
FPSC-RECORDS/REPORTING

DIRECT TESTIMONY OF CINDY HAYNIE

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Q. Please state your name and business address.

A. My name is Cindy Haynie. My business address is 3319 Maguire Blvd., Orlando; Florida 32803-3767.

Q. Please state a brief description of your educational background and experience.

A. I received a B.S. in Food Technology from Texas Tech University IN 1979 and have 3½ years experience in the environmental field.

Q. By whom are you presently employed?

A. I am employed by the Florida Department of Environmental Regulation.

Q. How long have you been employed with the Department of Environmental Regulation and in what capacity?

A. I have been with DER for 17 months as an Environmental Specialist, Drinking Water.

Q. What are your general responsibilities at the Department of Environmental Regulation?

A. My general responsibilities include enforcement and compliance monitoring of public water systems.

Q. Are you familiar with Southern States' Holiday Heights and University Shores water treatment systems?

A. Yes.

Q. Are the utility's treatment facilities and distribution system sufficient to serve its present customers?

A. Yes.

Q. Does the utility maintain the required 20 psi minimum pressure

1 | throughout the distribution system?

2 | A. Yes.

3 | Q. Does the utility have an adequate auxiliary power source in the event
4 | of a power outage?

5 | A. Yes.

6 | Q. Are the utility's water wells located in compliance with Section
7 | 17-555.312, Florida Administrative Code?

8 | A. Yes, for University Shores. No, for Holiday Heights. The Holiday
9 | Heights well is within 100 feet of a wastewater plumbing discharge. At this
10 | time DER has accepted this situation.

11 | Q. Does the utility have certified operators as required by Chapter 17-602,
12 | Florida Administrative Code?

13 | A. Yes.

14 | Q. Has the utility established a cross-connection control program in
15 | accordance with Section 17-555.360, Florida Administrative Code?

16 | A. Yes.

17 | Q. Is the overall maintenance of the treatment plant and distribution
18 | facilities satisfactory?

19 | A. Yes.

20 | Q. Does the water produced by the utility meet the State and Federal
21 | maximum contaminant levels for primary and secondary water quality standards?

22 | A. Yes.

23 | Q. Does the utility monitor the organic contaminants listed in Section
24 | 17-550.410, Florida Administrative Code?

25 | A. Yes.

1 | Q. Do recent chemical analyses of raw and finished water, when compared to
2 | regulations, suggest the need for additional treatment?
3 | A. No.
4 | Q. Does the utility maintain the required chlorine residual or its
5 | equivalent throughout the distribution system?
6 | A. Yes.
7 | Q. Has the water system of the Utility been the subject of any Department
8 | of Environmental Regulation enforcement action within the past two years?
9 | A. Yes.
10 | Q. Do you have anything further to add?
11 | A. No.
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