

CERTIFICATE OF SERVICE
DOCKET NO. 920260-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing Florida Cable Television Association's Direct Testimony of Mark A. Cicchetti has been served by U.S. Mail on this 16th day of November, 1992, to the following parties of record:

Charles J. Beck
Assistant Public Counsel
Office of the Public Counsel
c/o The Florida Legislature
111 W. Madison St., Rm. 812
Tallahassee, FL 32399-1400

Harris R. Anthony, Esq.
E. Barlow Keener, Esq.
c/o Marshall M. Criser, III
Southern Bell Telephone Co.
150 S. Monroe St., Suite 400
Tallahassee, FL 32301

Richard Melson
Hopping, Boyd, Green & Sams
Post Office Box 6526
Tallahassee, FL 32314

Michael Henry
MCI Telecommunications Corp.
MCI Center
Three Ravinia Drive
Atlanta, GA 30346-2102

Patrick K. Wiggins
Wiggins & Villacorta, P.A.
Post Office Drawer 1657
Tallahassee, Florida 32302

Michael W. Tye
106 East College Ave.
Suite 1410
Tallahassee, FL 32301

Monte Belote
Florida Consumer Action Network
4100 W. Kennedy Blvd. #128
Tampa, Florida 33609

Dan B. Hendrickson
P.O. Box 1201
Tallahassee, FL 32302

The American Association of
Retired Persons
c/o Foley & Lardner
Post Office Box 508
Tallahassee, Florida 32302-0508
Attn: Bill L. Bryant, Jr.

Michael B. Twomey
Assistant Attorney General
Department of Legal Affairs
Room 1603, The Capitol
Tallahassee, Florida 32339-1050

Florida Hotel & Motel Assn.
c/o Thomas F. Woods
Gatlin, Woods, Carlson
& Cowdery
1709-D Mahan Drive
Tallahassee, FL 32308

Douglas S. Metcalf
Communications Consultants, Inc.
1600 E. Amelia Street
Orlando, Florida 32803-5505

Benjamin H. Dickens, Jr.
Blooston, Mordkofsky,
Jackson & Dickens
2120 L Street, N.W.
Washington, DC 20037

Robin Norton
Division of Communications
Florida Public Service Comm.
101 East Gaines Street
Tallahassee, FL 32399

Mr. Cecil O. Simpson, Jr.
General Attorney
Mr. Peter Q. Nyce, Jr.
General Attorney
Regulatory Law Office
Office of The Judge
Advocate General
Department of the Army
901 North Stuart Street
Arlington, VA 22203-1837

Angela Green
Division of Legal Services
Florida Public Service Comm.
101 East Gaines Street
Tallahassee, FL 32399

Charlotte Brayer
275 John Knox Rd., EE 102
Tallahassee, FL 32303

Edward Paschall
Florida AARP Capital City
Task Force
1923 Atapha Nene
Tallahassee, FL 32301

Doug Lackey
BellSouth Telecommunications,
Inc. (Southern Bell Telephone
& Telegraph Company)
4300 Southern Bell Center
Atlanta, GA

Joseph P. Gillan
J.P. Gillan & Associates
Post Office Box 541038
Orlando, FL 32854-1038

Rick Wright
AFAD
Florida Public Service Comm.
101 East Gaines Street
Tallahassee, FL 32301


C. Everett Boyd, Jr.
Ervin, Varn, Jacobs, Odom,
& Ervin, P.A.
Post Office Drawer 1170
Tallahassee, FL 32302

Chanthina R. Bryant
Sprint
3065 Cumberland Circle
Atlanta, GA 30339

Mr. Lance C. Norris, President
Florida Pay Telephone
Association, Inc.
Suite 202
8130 Baymeadows Circle, West
Jacksonville, FL 32256

Laura L. Wilson, Esq.
Messer, Vickers, Caparello,
Madsen & Lewis, P.A.
Post Office Box 1876
Tallahassee, FL 32302-1876

Vicki Gordon Kaufman, Esq.
Lawson, McWhirter,
Grandoff & Reeves
522 East Park Ave., #200
Tallahassee, FL 32301

By: 
PETER M. DUNBAR

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Comprehensive Review of)
the Revenue Requirements and)
Rate Stabilization Plan of)
Southern Bell Telephone and)
Telegraph Company)
_____)

Docket No.: 920260-TL
Filed: November 16, 1992

DIRECT TESTIMONY

OF

MARK A. CICCHETTI

FOR

FLORIDA CABLE TELEVISION ASSOCIATION

DOCUMENT NUMBER-DATE

13476 NOV 16 1992

FPSC-RECORDS/REPORTING

DOCKET NO. 920260-TL

TESTIMONY OF MARK ANTHONY CICCETTI

	<u>PAGE</u>
QUALIFICATIONS AND EXPERIENCE	1
INCENTIVE REGULATION PLAN.....	7
CAPITAL ATTRACTION AND FINANCIAL INTEGRITY STANDARDS	22
PORTFOLIO THEORY AND RELEVANT RISK	23
THE CREDIT AND CAPITAL MARKETS	27
IMPACTS OF COMPETITION ON EQUITY COSTS.....	33
DESCRIPTION OF SOUTHERN BELL OF FL.....	34
EQUITY RATIO ANALYSIS.....	35
DISCOUNTED CASH FLOW MODEL	43
RISK PREMIUM ANALYSIS	47
FAIR RATE OF RETURN ON COMMON EQUITY FOR SOUTHERN BELL OF FL.....	51
REBUTTAL	52
SUMMARY	59
EXHIBITS	61

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Q Please state your name and address.

2 A My name is Mark Anthony Cicchetti and my
3 business address is 4500 Shannon Lakes Plaza, Suite
4 152, Tallahassee, Florida 32308.

5 Q By whom are you employed and in what
6 capacity?

7 A I am President of Cicchetti & Company, a
8 financial research and consulting firm. I am also
9 employed by the Division of Bond Finance, Florida
10 State Board of Administration, where I am the
11 Chief of the Bureau of Arbitrage Compliance.

12 Q Please outline your educational
13 qualifications and experience.

14 A I received a Bachelor of Science degree
15 in Business Administration in 1980 and a Master of
16 Business Administration degree in Finance in 1981,
17 both from Florida State University.

18 Upon graduation I accepted a planning
19 analyst position with Flagship Banks, Inc., a bank
20 holding company. As a planning analyst my duties
21 included merger and acquisition analysis, lease-buy
22 analysis, branch feasibility analysis, and special
23 projects.

24 In 1983 I accepted a regulatory analyst
25 position with the Florida Public Service

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Commission. As a regulatory analyst, I provided
2 in-depth analysis of the cost of equity and
3 required overall rate of return in numerous major
4 and minor rate cases. I reviewed and analyzed the
5 current and forecasted economic conditions
6 surrounding those rate cases and applied financial
7 integrity tests to determine the impacts of various
8 regulatory treatments. I also co-developed an
9 integrated spreadsheet model which links all
10 elements of a rate case and calculates revenue
11 requirements. I received a meritorious service
12 award from the Florida Public Service Commission
13 for my contributions to the development of that
14 model.

15 In February 1987, I was promoted to Chief
16 of the Bureau of Finance. In that capacity I
17 provided expert testimony on the cost of common
18 equity, risk and return, corporate structure,
19 capital structure, and industry structure. I
20 provided technical guidance to the Office of
21 General Counsel regarding the development of
22 financial rules and regulations. In addition, I
23 authored the Commission's rules regarding
24 diversification, chaired the Commission's committee
25 on leveraged buyouts, supervised the finance

DIRECT TESTIMONY OF MARK A. CICHETTI

1 bureau's regulatory analysts, co-developed and
2 presented a seminar on public utility regulation
3 for the Florida Public Service Commission
4 attorneys, and provided technical expertise to the
5 Commission in all areas of public utility finance
6 for all industries.

7 In February 1990 I accepted the position
8 of Chief of Arbitrage Compliance in the Division of
9 Bond Finance, now under the State Board of
10 Administration, State of Florida. As Chief of the
11 Bureau of Arbitrage Compliance, I am responsible
12 for assuring that over \$12 billion of State of
13 Florida tax-exempt securities remain in compliance
14 with the federal arbitrage requirements enacted by
15 the Tax Reform Act of 1986. I provide investment
16 advice to trust fund managers on how to maximize
17 yields while remaining in compliance with the
18 federal arbitrage regulations. I designed and
19 implemented the first statewide arbitrage
20 compliance system which includes data gathering,
21 financial reporting, and computation and analysis
22 subsystems.

23 In July 1990 I founded Cicchetti &
24 Company. Through Cicchetti & Company, I provide
25 financial research and consulting services,

DIRECT TESTIMONY OF MARK A. CICHETTI

1 including the provision of expert testimony, in the
2 areas of public utility finance and economics.

3 I have been certified by the Florida
4 Public Service Commission as a Class B Practitioner
5 in the areas of finance and accounting.

6 In June, 1985 I published an article in
7 Public Utilities Fortnightly titled "Reconciling
8 Rate Base and Capital Structure: The Balance Sheet
9 Method." In September, 1986 I was awarded third
10 place in the annual, national, Competitive Papers
11 Session sponsored by Public Utilities Reports,
12 Inc., in conjunction with the University of Georgia
13 and Georgia State University, for my paper titled
14 "The Quarterly Discounted Cash Flow Model, the
15 Ratemaking Rate of Return, and the Determination of
16 Revenue Requirements for Regulated Public
17 Utilities." An updated version of this paper was
18 published in the June, 1989 edition of the National
19 Regulatory Research Institute Quarterly Bulletin.

20 I am the President, and member of the
21 Board of Directors, of the National Society of Rate
22 of Return Analysts (NSRRA) and a member of the
23 Financial Management Association. I have been
24 awarded the designation Certified Rate of Return
25 Analyst by the NSRRA. I am listed in Who's Who in

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 Finance and Industry.

2 I have served twice as a referee for the
3 Competitive Papers Sessions sponsored by Public
4 Utilities Reports, Inc., the University of Georgia,
5 and Georgia State University. I have made public
6 utility and finance related presentations to
7 various groups such as the Southeastern Public
8 Utilities Conference, the National Society of Rate
9 of Return Analysts, the National Association of
10 State Treasurers, and the Government Finance
11 Officers Association.

12 Q Have you previously testified before this
13 Commission?

14 A Yes, I have.

15 Q What is the purpose of your testimony?

16 A The purpose of my testimony is to address
17 two subject areas. The first area is the
18 determination of an appropriate incentive
19 regulation plan for the Southern Bell Telephone and
20 Telegraph Company of Florida (Southern Bell) which
21 will include an overview of the company's current
22 and proposed incentive regulation plans. The
23 incentive regulation plan I am proposing relates to
24 the basic services associated with Southern Bell's
25 regulated local exchange service, defined as

DIRECT TESTIMONY OF MARK A. CICHETTI

1 residence and business exchange service, service
2 connection charges, and switched access. The
3 second area is the appropriate return Southern Bell
4 should be allowed for ratemaking purposes. With
5 regard to the second subject area I will
6 specifically address the determination of the cost
7 of common equity capital and an appropriate equity
8 ratio for Southern Bell.

9 Q Please summarize your conclusions.

10 A With respect to an appropriate incentive
11 regulation plan for Southern Bell, I present an
12 incentive plan that ties the company's reward to
13 specific company actions to improve production
14 efficiency. In my opinion, such a plan provides a
15 proxy for the economic profits, that is profits
16 above a company's cost of capital, that can be
17 earned in a competitive environment if a company is
18 efficient or innovative.

19 With respect to an appropriate allowed return,
20 I conclude the cost of common equity capital for
21 Southern Bell is within the range of 10.90% to
22 11.50% and I recommend the Commission allow the
23 midpoint of this range, 11.20%, for ratemaking
24 purposes. With respect to an appropriate equity
25 ratio I conclude Southern Bell's equity ratio

DIRECT TESTIMONY OF MARK A. CICHETTI

1 should be set at 58.00% of investor capital. My
2 recommended allowed overall rate of return is
3 8.09%.

4 INCENTIVE REGULATION

5 Q Please discuss the need for an incentive
6 regulation plan.

7 A It is generally accepted that public
8 utility regulation, as it is commonly practiced,
9 lacks a formal proxy for the economic profits, that
10 is earnings above a firm's cost of capital, that
11 can be earned in a competitive market if a firm is
12 efficient or innovative. This is because public
13 utility regulation, as it is commonly practiced,
14 operates on cost-plus basis. If a utility is
15 efficient or innovative and lowers its costs, the
16 reward it generally can look forward to is to have
17 its rates reduced to recognize its lower costs.
18 Such treatment represents a perverse incentive with
19 regard to motivating a utility to produce at the
20 most efficient level. Additionally, since public
21 utility regulation generally operates on a cost-
22 plus basis, a utility can increase the dollar
23 amount of its net income, all other things being
24 equal, by overinvesting in or "gold-plating" its
25 system - another perverse incentive.

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 Recognizing these inherent flaws to the
2 regulatory model as it is generally applied,
3 academicians, utility executives, regulators, and
4 legislators have endeavored over the last several
5 years to implement incentive regulation plans to
6 correct the perverse incentives. The remainder of
7 my testimony with regard to an incentive regulation
8 plan for Southern Bell will address: 1.) why
9 Southern Bell's current and proposed incentive
10 regulation plans are not the best solution to the
11 problem of providing an incentive for efficient
12 production; 2.) how they can be detrimental to
13 ratepayers and competitors of Southern Bell and its
14 affiliates, and; 3.) a more appropriate incentive
15 regulation plan that rewards a utility for
16 operating in an efficient manner will be presented.

17 Q Why are Southern Bell's current and
18 proposed incentive regulation plans not the best
19 solution to the problem of providing an incentive
20 for efficient production?

21 A Under Southern Bell's current and
22 proposed incentive regulation plans, the rewards
23 for efficient production are not directly tied to
24 measures under the company's control. Under the
25 company's current earnings sharing plan, which was

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 initially scheduled to run for three years, the
2 company had the opportunity, after sharing, to earn
3 up to 16% on common equity. Although certain
4 exogenous factors (such as refinancing from higher
5 to lower cost long-term debt, and major
6 technological changes) were removed from the
7 sharing formula, it is obvious that events such as
8 a reduction in the company's cost of equity,
9 declining production costs, or a booming economy
10 could have produced returns to the company
11 significantly above their cost of capital without
12 an associated company controlled improvement in
13 efficiency. Such a scenario engenders monopoly
14 profits as the solution to the monopoly profits
15 problem - the reason why the company is regulated
16 to begin with.

17 Under the company's proposed price
18 regulation plan, the same result could occur
19 through price manipulation. Even though the price
20 regulation plan includes a productivity offset, it
21 also includes an inflation factor that could have
22 the effect of offsetting the productivity factor if
23 the company is operating in a declining cost
24 environment. Furthermore, the 4% productivity
25 factor could prove to be either much too high or

DIRECT TESTIMONY OF MARK A. CICHETTI

1 much too low.

2 Finally, under both the current plan and
3 Southern Bell's proposed plan, the company faces
4 the same type of perverse gold-plating incentive at
5 the sharing points and the top of the allowed
6 sharing range, that it faces under traditional
7 regulation.

8 Therefore, an incentive regulation plan
9 that ties an appropriate reward for efficient
10 production to specific efficiency gains is a better
11 proxy of a purely competitive environment and is
12 superior to an incentive plan that provides a
13 reward for circumstances beyond the company's
14 control or for self-serving manipulation. This is
15 particularly true if there is no earnings cap
16 associated with the reward for efficiency and
17 therefore no incentive to gold-plate rather than
18 economize.

19 Q In your previous answer you referred to
20 price manipulation. Are you taking a position with
21 regard to the appropriateness of pricing
22 flexibility for any given product or service?

23 A No. My only purpose in citing price
24 manipulation was with regard to incentives for
25 efficient production. Rewards for efficient

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 production should be tied to specific actions that
2 achieve efficiencies. An appropriately derived
3 efficiency incentive does not preclude
4 appropriately derived flexible prices where
5 warranted.

6 Q How can Southern Bell's current and
7 proposed incentive regulation plans be detrimental
8 to ratepayers and competitors of Southern Bell?

9 A In order to understand how Southern
10 Bell's current and proposed incentive regulation
11 plans can be detrimental to ratepayers and
12 competitors of the company and its affiliates, it
13 is necessary to have an understanding of the effect
14 market structure has on a firm's return on common
15 equity.

16 Q What is market structure?

17 A Market structure refers to the range of
18 conditions, such as the number of firms, the
19 economies of scale or scope, the type of product
20 sold, and the demand for that product that may
21 effect the behavior and performance of firms in
22 that market. Market structure is best thought of
23 as a continuum between pure competition and natural
24 monopoly. Purely competitive markets are
25 characterized by minimal economies of scale or

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 scope such that no single supplier has a natural
2 cost advantage over other suppliers. In the short
3 run, under effectively competitive conditions, a
4 firm can earn economic profits, that is a return
5 above its cost of capital, only if it is efficient
6 or innovative. In the long run, under effectively
7 competitive conditions, a firm cannot earn above
8 its cost of capital due to the ease of entry and
9 exit to and from the market. If a firm in an
10 effectively competitive environment is earning
11 above its cost of capital, new firms will enter the
12 market to share in those profits. Another way to
13 look at it is to recall that the long term in
14 economics is defined as the period of time
15 necessary to change production processes.
16 Consequently, in the long run, a firm's competitors
17 will match its efficiency by changing their
18 production processes.

19 Natural monopoly markets are
20 characterized by substantial economies of scale or
21 scope and decreasing average costs such that one
22 supplier can always serve the market at lower unit
23 costs than two or more suppliers. Under such a
24 scenario, barriers to entry are severe since the
25 single most efficient provider will always be able

DIRECT TESTIMONY OF MARK A. CICHETTI

1 to price below any potential entrant. Left
2 unregulated, a natural monopoly will not produce
3 competitive results. Assuming an industry is a
4 natural monopoly, regulation benefits society by
5 reducing price, increasing output, and reducing the
6 economic profits of monopolies. Regulators
7 accomplish this by backing away from the objectives
8 of allocative efficiency and marginal cost pricing
9 and instead, establish a "fair-return" price.
10 Although this treatment does not produce socially
11 optimum price and output, it is, from a social
12 point of view, an improvement over an unregulated
13 natural monopoly.

14 Q Why do regulators back away from the
15 objective of allocative efficiency and marginal
16 cost pricing?

17 A Because utilities are required to meet
18 the peak demand for their products or services,
19 they generally have significant excess capacity
20 during periods of normal demand. This high level
21 of investment in facilities means unit costs of
22 production will likely decrease over a wide range
23 of output. This situation results in the socially
24 optimum price being below average cost. Pricing at
25 this level would likely result in bankruptcy.

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 Therefore, regulators set a "fair-return" price
2 which allows a utility to recover the reasonable
3 and prudent costs associated with the provision of
4 utility service, which includes an appropriate
5 return on common equity.

6 Q Would you please tie the foregoing
7 discussion to how Southern Bell's current and
8 proposed incentive regulation plans can be
9 detrimental to its ratepayers and competitors?

10 A Certainly. The cost and demand functions
11 associated with the provision of local exchange
12 service continue to exhibit the characteristics of
13 natural monopoly. Very large fixed investments are
14 necessary to provide local exchange service to
15 large populations of customers and the obligation
16 to serve does not allow free exit. Additionally,
17 there are no practical alternatives to the local
18 exchange companies for basic telephone service at
19 this time. This is in contrast to certain other
20 telecommunications markets where technological
21 advances have lowered costs to the point that at
22 least several firms of efficient size can compete
23 to supply the needs of high volume customers.
24 Consequently, adequate protection for Southern
25 Bell's ratepayers and competitors requires that

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Southern Bell's profits associated with the
2 provision of basic monopoly services be
3 sufficiently constrained by either effective
4 competition or adequate regulation. Allowing a
5 monopoly provider the opportunity to earn 16% on
6 common equity capital, as is possible under
7 Southern Bell's current and proposed incentive
8 regulation plans, potentially for reasons beyond
9 the company's control, when its cost of capital is
10 significantly below 16%, is not in the best
11 interest of ratepayers. For Southern Bell, at a
12 cost of common equity of 11.20%, the revenue effect
13 associated with an earned return on common equity
14 of 16% is approximately \$165 million per year,
15 given the company's requested capital structure,
16 and the earnings impact is approximately \$100
17 million per year. Obviously, allowing Southern
18 Bell the opportunity to generate approximately \$165
19 million per year from ratepayers (and consequently
20 earn approximately \$100 million per year) that it
21 may have no right to (that is, for reasons beyond
22 the company's control), in the name of incentive
23 regulation is of great concern to ratepayers and
24 competitors of Southern Bell and its affiliates. A
25 more appropriate incentive regulation plan would

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 provide a proxy for the economic profits that could
2 be earned by a firm in a competitive environment
3 and would be tied directly to actions taken by the
4 company to increase production efficiency.

5 Q In your opinion, do Southern Bell's
6 current and proposed incentive regulation plans
7 meet the criteria specified in Florida Statute
8 364.036?

9 A In my opinion they do not. F.S. 364.036
10 requires, among other things, that the Commission
11 find that alternative regulatory methods: 1.) are
12 consistent with the public interest; 2.) that rates
13 for monopoly services are just and reasonable, and
14 not unduly discriminatory, and do not yield
15 excessive compensation; 3.) that there are adequate
16 safeguards to assure that the rates for monopoly
17 services do not subsidize competitive services,
18 and; 4.) that there are identifiable benefits to
19 ratepayers not available under traditional rate of
20 return regulation.

21 In my opinion, an incentive regulation
22 plan that potentially allows a regulated monopoly
23 supplier to generate \$165 million per year above
24 its cost of capital for reasons not related to
25 specific efficiency gains is not in the public

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 interest, yields excessive compensation, and
2 provides a source of funding to subsidize
3 competitive services that would not be available if
4 the company operated in an effectively competitive
5 environment. It is generally accepted that
6 regulation is to act as a proxy for competition.

7 Finally, F.S. 364.036 (5) states:

8 The Commission may at any time, on its
9 own motion or on petition of the local
10 exchange telecommunications company or
11 any interested party, and may upon being
12 presented with and considering competent
13 substantial evidence that customer rates
14 for basic local exchange
15 telecommunications services exceed levels
16 which would otherwise be approved by the
17 Commission under rate of return
18 regulation or for other good reasons,
19 review any decision adopting an
20 alternative method of regulation and,
21 after notice and opportunity to be heard,
22 impose additional regulatory safeguards
23 including full rate base regulation under
24 the provisions of this chapter.

25 Q What are the elements of the incentive

DIRECT TESTIMONY OF MARK A. CICHETTI

1 regulation plan that you propose?

2 A First, the Commission would determine the
3 company's per access line cost of providing basic
4 local exchange service based on the amount invested
5 (rate base), O&M expenses (net operating income),
6 and the capital costs associated with the amount
7 invested(cost of capital). These amounts should be
8 company reported costs and not commission allowed
9 costs, keeping in mind the Commission has the
10 option of selecting exactly which costs it would
11 like to target to provide an incentive for
12 efficiency. Next, the Commission would create a
13 regional (state, national) rural/urban index of
14 similar costs for the local exchange providers
15 serving the designated area. Finally, the
16 Commission would determine what percentage of cost
17 savings the company would receive if the company
18 produced at a cost below the average cost of the
19 index. It should be noted, such an index could be
20 created for each industry under the Commission's
21 jurisdiction and the concept applied to all
22 companies under the Commission's jurisdiction since
23 all regulated firms face the same perverse
24 regulatory incentives previously cited.

25 Q Could the Commission account for factors

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 unique to a particular firm?

2 A Yes. The Commission would have the
3 ability to adjust the index or the company's
4 results for exogenous factors where warranted. For
5 example, years ago Florida Power and Light's tree
6 trimming expense was questioned because it was high
7 relative to other electric utilities. An analysis
8 of the issue revealed that FP&L was the only
9 electric utility in the continental United States
10 operating in a subtropical environment and that
11 trees in its service area did, in fact, grow at a
12 faster rate, requiring a greater amount of tree
13 trimming expense. Such factors could be adjusted
14 for where warranted.

15 Q In what other ways is your proposed
16 incentive plan superior to Southern Bell's current
17 and proposed incentive plans?

18 A Under the incentive regulation plan I am
19 presenting there would be no earnings cap
20 associated with earnings stemming from cost savings
21 and therefore, no motivation to "gold-plate" rather
22 than economize. There would be less likelihood of
23 unwanted results relative to Southern Bell's
24 current and proposed plans, such as sales scams,
25 because the reward is tied directly to efficiency

DIRECT TESTIMONY OF MARK A. CICHETTI

1 gains and is not tied to revenue production as are
2 Southern Bell's current and proposed incentive
3 regulation plans. Additionally, industrywide costs
4 and productivity improvements, including those
5 associated with technological advances would be
6 reflected in the regional (state, national) index,
7 eliminating the need for inflation and productivity
8 offsets. Unregulated industries experience
9 technological gains and productivity improvements;
10 and, in order for a firm facing effective
11 competition in an unregulated industry to earn
12 economic profits, it must be especially efficient
13 or innovative relative to its competitors.
14 Therefore, the plan I am proposing is a better
15 proxy of the competitive environment than the
16 incentive regulation plan in place or the one
17 proposed by Southern Bell.

18 Q Have recent regulatory changes made your
19 proposed regulatory incentive plan more feasible
20 today than it would have been five or ten years
21 ago?

22 A Yes. Relatively recent regulatory
23 decisions that have allowed entry into markets
24 where it was assumed that technological advances
25 have reduced or eliminated the natural monopoly

DIRECT TESTIMONY OF MARK A. CICHETTI

1 aspects of the particular market have made
2 regulated utilities keenly aware of economic and
3 uneconomic bypass.

4 Economic bypass occurs when a regulated
5 utility's product or service can be provided more
6 efficiently by a competitor. The gains associated
7 with bypass through trade between the customer and
8 the utility's competitor are preserved by society
9 because the customers' demands are met by the
10 lowest cost provider. Assuming a regulated utility
11 is operating in a natural monopoly market and its
12 prices are set appropriately (that is, not above
13 the reasonable and prudent costs associated with
14 providing service and, at a minimum, not below
15 long-run incremental cost), economic bypass could
16 not occur.

17 Uneconomic bypass occurs when the
18 customers' needs could be more efficiently met by
19 the regulated utility supplier, but the regulated
20 firm's price is higher than a competitor's price
21 because, for example, the utility's price reflects
22 inefficiencies or is set at a point above its true
23 cost. Under such a scenario, the customer will
24 seek to bypass the regulated firm's excessive
25 price.

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 In my opinion, the combination of
2 competitors or potential competitor's ready to
3 attack inefficient prices, in combination with an
4 appropriate incentive for specific production
5 efficiencies, makes the plan I am presenting more
6 feasible today than it would have been before the
7 recent regulatory evolution of allowing entry into
8 markets considered contestable.

9 RATE OF RETURN

10 Q What guiding principles did you consider
11 in determining a fair rate of return for Southern
12 Bell?

13 A I relied on the principles established by
14 the Supreme Court of the United States in Bluefield
15 Waterworks and Improvement Company v. Public
16 Service Commission of West Virginia, 262 U.S. 679
17 (1923) and Federal Power Commission v. Hope Natural
18 Gas Company, 320 U.S. 591 (1944). Briefly stated,
19 the Hope and Bluefield decisions provide that the
20 return to the equity owner should be commensurate
21 with returns on investments having corresponding
22 risks and should be sufficient to assure confidence
23 in the financial integrity of the enterprise, so as
24 to maintain its credit and attract capital.

25 Q Please define the cost of common equity

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 capital.

2 A The cost of common equity capital is the
3 minimum rate of return necessary to attract capital
4 to a common equity investment. The cost of common
5 equity is a function of risk. The greater the risk
6 the greater the return investors require.

7 Q What risks do common equity investors
8 face?

9 A A stock's risk consists of company
10 specific risk known as diversifiable risk and
11 market risk known as non-diversifiable risk.
12 Company specific risk is caused by events that are
13 unique to a particular firm such as the loss of a
14 major customer, strikes, lawsuits, and so on.
15 Since these things occur randomly, their effects
16 can be eliminated through diversification -
17 negative events at one firm will be offset by
18 positive events at another. Market risk, on the
19 other hand, is associated with events that affect
20 all firms simultaneously such as inflation, war,
21 and recession. Since all firms are affected
22 simultaneously, the effect of these events cannot
23 be eliminated through diversification. Therefore,
24 since we assume investors are risk averse (that is,
25 accept the highest return for a given level of risk

DIRECT TESTIMONY OF MARK A. CICHETTI

1 or accept the lowest level of risk for a given
2 return), the relevant risk of a stock is the risk
3 that cannot be diversified away. Rational
4 investors do not accept risks that can be easily
5 eliminated. Numerous empirical studies have shown
6 the capital markets are efficient and investors are
7 compensated only for risks that cannot be
8 diversified away. Therefore, the relevant risk of
9 a stock is the risk it contributes to a well-
10 diversified portfolio and is measured by beta.
11 Beta is a measure of a stock's volatility relative
12 to an average stock. A beta of 1.0 indicates that
13 the individual stock's return moves up or down in
14 the same proportion as the market return. A beta
15 above or below 1.0 indicates higher or lower return
16 volatility, and therefore greater or lesser risk,
17 relative to the market as a whole.

18 Q What determines the relevant risk of a
19 stock?

20 A The relevant risk of a stock is
21 determined by the degree to which the stock tends
22 to move up and down with the market. The relevant
23 risk facing a common equity investor can be
24 disaggregated into business risk and financial
25 risk. Business risk relates to the uncertainty

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 surrounding the level of operating income expected
2 to be earned, while financial risk relates to the
3 types of securities used to finance the firm, that
4 is, financial leverage. It is generally accepted
5 that companies with high business risk should
6 capitalize their operations with a relatively lower
7 amount of debt and fixed obligations.

8 Q What general economic factors influence
9 investment decisions?

10 A The interrelated factors of inflation and
11 interest rates are major factors that influence the
12 investment decision-making process.

13 Q Of what significance are inflation and
14 interest rates to an investor?

15 A Interest rates are important to investors
16 because the required return on an investment is
17 affected by the returns available on alternative
18 investments. Additionally, rising inflation and
19 rising interest rates erode earnings. Public
20 utilities in general are particularly sensitive to
21 the effects of high inflation and high interest
22 rates. As with other industries, rising labor and
23 other operating expenses directly impact public
24 utility companies' earnings. Also, due to the
25 capital intensive nature of the public utility

DIRECT TESTIMONY OF MARK A. CICCETTI

1 industries, plant costs and related financing costs
2 have a particularly strong impact on the earnings
3 of these companies.

4 However, the impacts associated with
5 inflation and interest rates currently are less for
6 Southern Bell than they have been in the past. Not
7 only are inflation and interest rates down
8 substantially but Southern Bell has been able to
9 internally finance most of its capital expenditures
10 despite paying out virtually all of its earnings as
11 dividends to its parent company.

12 Q Have you examined changes in inflation
13 rates?

14 A Yes. As shown on Schedule 1, inflation
15 as measured by the consumer price index has
16 subsided considerably over the last several years
17 and is expected to be approximately 3.2% over the
18 coming year according to the November 1, 1992 Blue
19 Chip Financial Forecasts' consensus forecast. The
20 core consumer price inflation (CPI minus the
21 volatile food and energy components) dropped to
22 2.6% over the last six months and is expected to
23 continue around that low rate over the next several
24 years. High unemployment, continued global
25 competition and slow money growth are factors

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 contributing to the expectations of low inflation.

2 Page 1 of Schedule 1 is a graph of
3 inflation as measured by the Consumer Price Index
4 and page 2 of the schedule graphs the five-year
5 moving average of the annual change in the Consumer
6 Price Index. Page 3 of the attachment provides the
7 statistical data.

8 Q Have you examined changes in interest
9 rates?

10 A Yes. Page 1 of Schedule 2 is a graph of
11 yields on seasoned "A" rated public utility bonds
12 while Page 2 of the schedule charts the five-year
13 moving average of the bond yields. Page 3 provides
14 the statistical data.

15 It should be noted that recent and
16 current economic statistics do not provide a
17 complete basis for determining the value of long-
18 term investments. Rather, they only provide
19 insight into the current environment within which
20 long-term assets are being valued and function as a
21 reference point for past and present forecasts.

22 Q Please discuss the current economic
23 environment and current expectations regarding
24 inflation and interest rates.

25 A As the U.S. economy winds its way through

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 the fourth quarter, both consumers and industry
2 remain mired in economic and political uncertainty.
3 Many see President-elect Clinton's victory as a
4 mandate to stimulate the economy and provide jobs.
5 However, two major policy questions that face the
6 Clinton Administration are 1.) How much fiscal
7 stimulus should be applied to the economy? and 2.)
8 How will that stimulus be balanced against the need
9 to reduce the stifling federal deficit? The
10 answers to these questions likely will define the
11 course of the American economy over the next
12 several years.

13 As has been widely reported, the U.S.
14 consumer has been conspicuously absent from the
15 current economic recovery. Surveys indicate the
16 U.S. consumer remains largely sidelined by
17 continued fears about job security and personal
18 finances. During August, consumer credit
19 contracted by \$1 billion, and is now 2.1% below its
20 1990 peak. In the absence of significant
21 employment or income growth, consumers, much like
22 corporate America, have been extinguishing debt and
23 strengthening balance sheets since the onset of the
24 recession in mid-1990 and throughout the subsequent
25 anemic recovery.

DIRECT TESTIMONY OF MARK A. CICHETTI

1 The U.S. economy, as measured by the
2 gross domestic product, jumped a surprising 2.7% in
3 the third quarter of 1992. This burst of activity
4 surprised economists who had generally estimated a
5 growth rate more comparable to the meager 1.5% pace
6 of the second quarter. However, one-half of the
7 rise in output was associated with inventory
8 accumulation and not sales. It is expected that
9 this inventory accumulation will depress fourth
10 quarter growth, which is now expected to be only 1%
11 on an annual basis. Nevertheless, output is now
12 above the highpoint reached before the onset of the
13 recession in 1990. However, as economists note, it
14 took eight consecutive quarters of economic growth
15 to reach this point, making this the slowest
16 recovery since the Great Depression. Perhaps even
17 more surprising than the unexpected burst of
18 activity is the fact that much of the strength of
19 the third quarter came from the beleaguered
20 American consumer. Consumer spending rose 3.4% in
21 the third quarter, after falling 0.1% in the second
22 quarter, and encompassed both durable and
23 nondurable goods. Given that consumer spending
24 accounts for roughly two thirds of economic
25 activity, this is a crucial element of economic

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 growth. However, as discussed above, without
2 meaningful growth in employment or income, analysts
3 doubt this pace can be sustained.

4 The continued pessimism of the American
5 consumer is further illustrated by the latest
6 consumer confidence survey which shows consumer
7 confidence has fallen to its lowest level since
8 February and is approaching recession related
9 levels. In addition, the latest survey shows the
10 availability of jobs is the consumers main concern.
11 Reinforcing this notion is the fact that employment
12 remains below its pre-recession peak.

13 Q Please continue.

14 A U.S. exports, previously one of the few
15 bright spots of the nascent U.S. recovery, took a
16 significant turn for the worse in August. The
17 year-to-date merchandise trade balance rose to
18 almost \$52 billion in August, 21% wider than that
19 recorded during the first eight months of 1991.
20 The August shortfall of approximately \$9 billion
21 was dominated by a 6.1% plunge in exports,
22 reflective of weakening global demand.

23 Home construction climbed 1.4% in
24 September following a 12.6% increase in August.
25 With U.S. exports now sputtering, home construction

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 appears to be an almost singular area of growth.
2 However, given that construction activity has been
3 largely the result of low interest rates,
4 construction activity is extremely vulnerable to
5 any increase in those rates.

6 On the price front, inflation remains
7 subdued as it has for much of the last two years.
8 Producer prices rose a modest 0.3% in September.
9 Although the 0.3% increase is the largest since
10 April, the core PPI rate rose a more moderate 0.2%.
11 Similarly, consumer prices rose a mere 0.2% in
12 September, the fifth consecutive 0.2% increase.
13 Furthermore, inflation, on a year-over-year basis,
14 as measured by the implicit price deflator, is at
15 its lowest level since 1964.

16 As was widely discussed during the recent
17 presidential campaign, the federal budget deficit
18 has risen to record levels in 1992. The budget
19 deficit for fiscal 1992, which ended September 30,
20 was approximately \$290 billion, exceeding the
21 previous fiscal year's record of \$269 billion. The
22 continuing enormous size of the budget deficit,
23 aside from representing a threat to the American
24 standard of living, largely has hamstrung fiscal
25 policy during the course of the current recession

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 and recovery. The potentially crippling effect of
2 sole reliance on monetary policy clearly is
3 illustrated by the current economic conditions.
4 The economy has failed to respond meaningfully to
5 the twenty-five consecutive interest rate cuts
6 initiated by the Fed, despite the fact the current
7 low level of interest rates has not been seen since
8 the 1960's.

9 As 1992 draws to a close, it appears the
10 American consumer remains a victim of the global
11 winds of change which, previously having battered
12 "smokestack America", moved on to the service
13 sector. The result has been unprecedented waves of
14 restructuring which have resulted in thousands of
15 seemingly permanent white and blue collar job
16 losses. Global competition has made American
17 industry leaner and more competitive but, at the
18 same time, has dealt a severe blow to the
19 historically resilient American psyche. Job and
20 income growth remain the keys to future economic
21 growth, but finding the correct buttons to push, in
22 an increasingly complex and intertwined global
23 economy, has become an exceedingly difficult task.

24 The future course of the economy and of
25 inflation is difficult to predict. However, a

DIRECT TESTIMONY OF MARK A. CICHETTI

1 component of required yields is compensation for
2 expected inflation, the level of which directly
3 impacts the cost of both debt and equity. The
4 current Blue Chip consensus forecast for the
5 bellwether long-term treasury bond for the coming
6 year is 7.60% and the current Blue Chip forecast
7 for the consumer price index for the coming year is
8 3.2%.

9 Q Previously, you mentioned increased
10 competition in the telecommunications industry.
11 Could you please expound on the effect increased
12 competition has on Southern Bell's cost of common
13 equity?

14 A Yes. The effects of increased
15 competition on Southern Bell's cost of common
16 equity must be put in proper perspective.
17 Competition in the telecommunications industry is
18 followed closely by investors and analysts and its
19 impacts and expected impacts are reflected in the
20 stock prices of the telecommunications companies.
21 Additionally, increasing competition represents
22 both challenges and opportunities to these
23 companies. The position of strength from which the
24 Regional Bell Holding Companies (RBHC's) operate
25 should not be ignored. Over the last five years

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 the RBHC's have implemented new technology,
2 automated many previously labor intensive tasks,
3 added fiber loops in large cities, cut operating
4 costs, and markedly increased operating margins.
5 It is also recognized that regulation in general
6 has improved and become more permissive. For
7 example, regulators have allowed such things as
8 incentive regulation plans, pricing flexibility,
9 and entry into information services. It is true
10 that local exchange companies are facing increased
11 competition but whether there ever will be
12 meaningful competition within the local loop is
13 still uncertain and is years away at best.
14 Consequently, ratepayers and competitors must be
15 protected adequately from monopoly behavior. In
16 conclusion, investor expectations and the impacts
17 of competition and expected competition are
18 reflected in current stock prices and therefore
19 accounted for in a market based cost of equity
20 analysis.

21 Q Please describe Southern Bell.

22 A Southern Bell is a large, conservatively
23 financed, local exchange company with over 4.7
24 million access lines serving Florida. The Company
25 provides local exchange service, information

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 access, exchange access, and intra-LATA long
2 distance telecommunications. The Company operates
3 in one of the fastest growing service territories
4 in the country and internally funds almost all of
5 its construction expenditures. As of midnight
6 December 31, 1991 South Central Bell and Bellsouth
7 Services were merged with and into Southern Bell
8 (which included Southern Bell Telephone and
9 Telegraph Company of Florida) and the new entity
10 was renamed Bellsouth Telecommunications, Inc.

11 As shown on Schedule 13, Southern Bell
12 compares favorably financially with the other Bell
13 Operating Companies (BOCS). Southern Bell's total
14 debt to total capital (37.2%) ratio is better than
15 the 40.1% BOC average, while Southern Bell's pretax
16 interest coverage (4.53X) ratio is only somewhat
17 lower than the 5.06 average for the BOCs. Southern
18 Bell's return on average equity (14.43% including
19 the return on investment tax credits, 13.63%
20 excluding the return on investment tax credits) is
21 just slightly lower than the BOC average of 14.9%.
22 The company's percentage of internal funds to
23 construction expenditures (114%) is also above the
24 BOC average.

25 Q Have you examined the equity ratio of

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Southern Bell?

2 A Yes, I have.

3 Q In your opinion, should Southern Bell's
4 equity ratio be reduced for ratemaking purposes?

5 A Yes.

6 Q Why do you believe Southern Bell's equity
7 ratio should be reduced for ratemaking purposes?

8 A It is important that regulators ensure
9 that ratepayers do not subsidize, through a
10 utility's cost of capital, the costs associated
11 with non-utility investments made by the utility,
12 its parent, or affiliates. This can be
13 accomplished by ensuring that only the reasonable
14 and prudent costs associated with the provision of
15 utility service are charged to ratepayers.
16 Generally, when attempting to prevent cross-
17 subsidization between utility and non-utility
18 affiliates, regulators tend to concentrate on costs
19 such as the allocation of common plant or other
20 shared assets and expenses. However, significant
21 cross-subsidization between utility and non-utility
22 affiliates can occur if a regulator allows a
23 company a rate of return above the required return
24 or allows rates to be set using an equity ratio
25 above the level required to allow the utility to

DIRECT TESTIMONY OF MARK A. CICHETTI

1 maintain its financial integrity. Additionally,
2 utilities can manipulate their revenue requirement
3 and their earnings level through changes to their
4 equity ratio. Recognizing this problem, the FCC in
5 Order 90-315, used a hypothetical capital structure
6 consisting of 44.2% debt and 55.8% equity in the
7 docket "Represcribing the Authorized Rate of Return
8 for Interstate Services of Local Exchange
9 Carriers". In its order the FCC stated:

10 We find that the capital
11 structure of the BOC's should
12 not be used in determining the
13 overall interstate cost of
14 capital because the capital
15 structure of those entities is
16 subject to manipulation by the
17 holding companies.

18 In a purely competitive environment it
19 would not be possible for a firm to increase its
20 price above the market rate in one market to
21 subsidize a price in another market. However, in a
22 regulated environment, regulators are a proxy for
23 competition. Therefore, as the Regional Bell
24 Holding Companies and Bell operating companies
25 enter more non-regulated lines of business it

DIRECT TESTIMONY OF MARK A. CICHETTI

1 becomes even more important to ensure ratepayers
2 only bear the reasonable and prudent costs
3 associated with the provision of utility service.
4 As shown on Schedule 13, the RBHC's percentage of
5 revenue from lines of business other than local,
6 toll, and access has increased to approximately 23%
7 today from approximately 14% in 1988.

8 As shown on Schedule 12, Bellsouth has
9 the lowest total debt to total capital ratio of the
10 RBHC's at 41.9% indicating an equity to total
11 capital ratio of 58.1%. As shown on Schedule 12,
12 Southern Bell has a total debt to total capital
13 ratio of 37.2% indicating an equity to total
14 capital ratio of 62.8%, and the company is asking
15 for an equity ratio of 62.34% in this docket. As
16 shown in Standard and Poor's Creditreview dated
17 February 10, 1992, Bellsouth Telecommunications,
18 Inc. has an equity to total capital ratio of 61.2%.
19 This indicates Bellsouth Corp's risky, non-
20 regulated ventures, in total, are not financed with
21 more equity than the less risky regulated telephone
22 operations of Bellsouth Telecommunications Inc. and
23 Southern Bell, signifying reliance on the local
24 exchange companies for credit support by the parent
25 corporation.

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Schedule 10 shows Standard and Poor's
2 financial benchmarks for local exchange companies.
3 As shown on Schedule 10, the total debt to total
4 capital benchmark for a AA local exchange company
5 is "under 42%". As shown on Schedule 13, Southern
6 Bell's total debt to total capital is 37.2%,
7 significantly under that required for a AA rated
8 local exchange company. In my opinion, Southern
9 Bell has not justified its need for such a costly
10 capital structure. Ratepayers should not have to
11 bear the added costs of unnecessarily high equity
12 ratios that are needed by the local exchange
13 company's parent or affiliates to provide credit
14 support for leveraged investments in risky
15 operations.

16 Based on the reasons stated above: 1.)
17 ratepayers should pay only the reasonable and
18 prudent costs associated with the provision of
19 utility service; 2.) a utility's equity ratio
20 should be reasonable and allow the Company to
21 attract capital at a reasonable cost; 3.) increased
22 investment by Southern Bell's affiliates into non-
23 regulated lines of business; 4.) the ability of the
24 Company to manipulate its equity ratio to the
25 detriment of its ratepayers and competitors and to

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 the benefit of itself and its affiliates; 5.) the
2 fact that Southern Bell's equity ratio is above the
3 industry average and well above the minimum
4 requirement inherent in Standard and Poor's total
5 debt to total capital benchmark for a AA rated
6 local exchange company; 6.) it appears Southern
7 Bell's riskier affiliates have not been financed
8 with more equity indicating reliance on the local
9 exchange company for credit support and; 7.) the
10 company has not justified the need for such a
11 costly capital structure: I recommend Southern
12 Bell's equity ratio be set at 58% of investor
13 capital for ratemaking purposes. An equity ratio
14 of 58% is the minimum requirement inherent in
15 Standard and Poor's total debt to total capital
16 financial benchmark for a AA rated local exchange
17 company.

18 Q What methods did you use to determine the
19 required return on common equity for Southern Bell?

20 A To determine the required return on
21 common equity, I used a two-stage, annually
22 compounded discounted cash flow (DCF) model and a
23 risk-premium analysis.

24 It is important to note that estimating
25 the cost of common equity is a subjective

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 procedure. It is impossible to measure it
2 precisely and it is generally estimated within a
3 range. The cost of common equity is a function of
4 investor expectations and it is impossible to know
5 all investors' expectations at any point in time.
6 Consequently, professional judgment must be
7 exercised when determining proxies for investor
8 expectations. When analyzing cost of equity
9 estimates, it is important to understand the
10 rationale underlying the subjective inputs and how
11 well the models relied upon reflect reality.

12 Q How did you apply the DCF and risk
13 premium models to obtain Southern Bell's cost of
14 common equity?

15 A I conducted a DCF analysis on the index
16 of Regional Bell Holding Companies and I conducted
17 a risk premium analysis on Moody's Natural Gas
18 Distribution Index.

19 Relying on an index of companies, rather
20 than a single company, helps minimize forecasting
21 errors and should provide more reliable information
22 for use in measuring the cost of common equity.

23 In my judgement, a proxy for the
24 regional Bell holding companies (RBHCs) must be
25 used in the risk premium study because the RBHCs

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 have only been in existence since 1984. In my
2 opinion, there is insufficient data regarding the
3 RBHCs to do a valid risk premium study using RBHC
4 data. I believe it is reasonable to use the
5 natural gas distribution index in the risk premium
6 study as a proxy for the telecommunications
7 industry since both industries face competition,
8 bypass, and non-cost based pricing while continuing
9 to be subject to regulation.

10 Q Please describe the investment risk
11 characteristics that comprise your indices.

12 A The investment risk parameters for the
13 index of Bell companies are: a Value Line Safety
14 Rank of 1, a Value Line beta of .82, an S&P and
15 Moody's bond rating of AA-/Aa2, and an average
16 equity ratio of 59.3% of investor capital,
17 excluding short-term debt.

18 The investment risk parameters for
19 Moody's Natural Gas Distribution Index are: a
20 Value Line Safety rank of 1.6, a Value Line beta of
21 .63, and an average equity ratio of 51.9% of
22 investor capital, excluding short-term debt.
23 Schedule 3 and 4 provide the investment risk
24 characteristics for the indices.

25 Q Please briefly describe the models you

DIRECT TESTIMONY OF MARK A. CICHETTI

1 used.

2 A The discounted cash flow model is the
3 most commonly used market based approach for
4 estimating a utility investor's required return on
5 common equity capital. In a DCF analysis, the cost
6 of equity is the discount rate which equates the
7 present value of expected cash flows associated
8 with a share of stock to the present price of the
9 stock.

10 A risk premium analysis recognizes that
11 equity is riskier than debt. Equity investors thus
12 require a "risk premium" over the cost of debt as
13 compensation for assuming additional risk.

14 Q Please provide the equation and define
15 the terms for the discounted cash flow model.

16 A This information is provided on Schedule
17 5. Inherent in this basic model are several
18 simplifying assumptions: (1) dividends are paid
19 annually and grow at a constant rate; (2) the
20 price, P_0 , is determined on a dividend payment date;
21 and (3) dividends increase once a year starting
22 exactly one year hence.

23 Q Is Equation (4), Schedule 5, the DCF
24 model you used to determine the cost of common
25 equity capital?

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 A No, it is not. As mentioned above, the
2 basic DCF model assumes that dividend growth rate
3 is constant over time. If, however, the future
4 growth rate is expected to change, a two-stage or
5 variable growth rate model should be used. I have
6 relied on a two-stage variable growth rate model in
7 order to use the specific dividend forecasts for
8 the next five years provided by Value Line.
9 Equation (5) on Schedule 5 shows a two-stage DCF
10 model. In the two-stage model, dividend growth is
11 estimated on an individual basis for an initial
12 growth period. After the initial period, dividends
13 are assumed to grow into perpetuity at the expected
14 long-term growth rate.

15 Q How did you use this model to determine
16 the cost of common equity capital for the index?

17 A The current stock price (P_0) was
18 determined by averaging the high and the low stock
19 price for October 1992 for each company. I assumed
20 an initial growth period based upon Value Line's
21 explicit dividend forecasts (n). I used Value
22 Line's forecast of dividends for 1992 and 1996, and
23 assumed a constant rate of growth in between to
24 estimate the expected dividends (D_t) during the
25 initial growth period. The long-term constant rate

DIRECT TESTIMONY OF MARK A. CICHETTI

1 of growth expected after 1996 (g_n) was calculated
2 using the earnings retention method ($b \times r$
3 approach) and Value Line's expected return on
4 equity (r) and expected retention rate (b) for
5 1996.

6 Q Did you incorporate an allowance for
7 flotation costs in applying your DCF model?

8 A Yes. The DCF calculations I performed
9 all include an adjustment of 3% to recognize the
10 expenses associated with issuing stock. An
11 allowance for issuance costs enables the utility to
12 recover the costs incurred when issuing common
13 stock. Issuance expenses include registration,
14 legal, and underwriter fees, and printing and
15 mailing expenses. Investors would never be able to
16 earn the required return on their investment
17 without an issuance cost adjustment because the
18 sales price will always exceed the net proceeds to
19 the company as a result of incurring issuance
20 costs. These costs will be incurred whether the
21 stock is publicly traded or privately held.

22 Conceptually, the situation with common
23 stock is similar to that of bonds and preferred
24 stock. With bonds for example, the issuance
25 expenses are reflected in the cost charged to

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 ratepayers and are recovered over the life of the
2 bond. The cost to the company for a specific bond
3 issue is the interest expense plus the amortization
4 of issuance costs divided by the principal value
5 less the unamortized issuance costs. The result is
6 that the cost to the utility is greater than the
7 return to the creditor.

8 Unlike the case of bonds, however, common
9 stock does not have a finite life. Therefore,
10 issuance costs cannot be amortized and must be
11 recovered by an upward adjustment to the allowed
12 return on equity. This adjustment reflects the
13 fact that, due to the issuance costs, the utility
14 earns a return on an equity balance that is less
15 than the actual amount paid by investors. (See
16 Brigham, E.F., Aberwald, D., and Gapenski, L.D.,
17 "Common Equity Flotation Costs and Rate Making,"
18 Public Utilities Fortnightly, May 2, 1985, pp. 28-
19 36). Historically, utility underwriting expenses
20 associated with issuing common stock have averaged
21 3 to 4 percent of gross proceeds. (See Petteway,
22 R.H., "A Note on the Flotation Costs of New Equity
23 Capital Issues of Electric Companies," Public
24 Utilities Fortnightly, March 18, 1982, pp. 68-69.
25 When the adjustment for flotation costs (FC) is

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 recognized, the cost of equity is given by Equation
2 (6), Schedule 4.

3 Q What is the required return on common
4 equity for the index based upon your two-stage
5 annually-compounded DCF model?

6 A Solving Equation (6), Schedule 4 for the
7 cost of equity (K) produces a required return on
8 common equity for the index of 11.50% (rounded).
9 Schedule 6 shows the inputs and results of my
10 analysis.

11 Q Please describe the risk premium approach
12 of determining the cost of common equity.

13 A The return to equity owners is a residual
14 return and is less certain than the yield on bonds.
15 Therefore, equity owners must be compensated for
16 this additional risk. The risk premium approach
17 estimates the cost of common equity by adding a
18 premium to the cost rate of debt to compensate the
19 investor for the greater risk inherent in an equity
20 investment. The basic risk premium model takes the
21 form:

22
$$K_e = B_y + R_p$$

23 where:

24 K_e = the cost of common equity

25 B_y = the yield on debt

DIRECT TESTIMONY OF MARK A. CICHETTI

1 R_p = the risk premium on common stock

2 In order to apply the methodology, a risk
3 premium for common stock over some measure of debt
4 cost must be estimated.

5 Q How did you estimate the equity - debt
6 risk premium?

7 A I began my analysis by estimating the
8 required market returns for the index of natural
9 gas utilities for each month of the 1982-1992 ten-
10 year period (120 data points) using the same DCF
11 methodology described previously. This was
12 accomplished by using the Value Line data that was
13 available to investors each month of the 1982-1992
14 period, and the then current stock prices.

15 Q How was the equity - debt risk premium
16 determined?

17 A I began my analysis by estimating the
18 required market returns for Moody's Natural Gas
19 Distribution Index for each month of the 1982-1992
20 ten-year period (120 data points) using the same
21 DCF methodology described previously. This was
22 accomplished by using the Value Line data that was
23 available to investors each month of the 1982-1992
24 period, and the then current stock prices.

25 Q How was the equity - debt risk premium

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 determined?

2 A For each month, the required returns on
3 common equity derived from my DCF analyses were
4 compared to the then current yield on long-term
5 government bonds, as reported by Moody's, to
6 determine the risk premium for common equity over
7 the yield on long-term government bonds.

8 Q What is your estimate of the equity -
9 debt risk premium for the index?

10 A As shown on Schedule 7, the equity - debt
11 risk premium for the index averaged 3.30% (rounded)
12 over the period 1982-1992.

13 Q What measure of debt cost did you add to
14 the risk premium to determine the cost of equity?

15 A I used the November 1, 1992, Blue Chip
16 Financial Forecasts' (Blue Chip) consensus forecast
17 for long-term government bond yields for the coming
18 year of 7.60%. Blue Chip Financial Forecasts is a
19 publication that provides interest rate forecasts
20 from approximately 50 leading financial
21 forecasters.

22 Q What is the risk premium cost of common
23 equity for the index?

24 A Combining the next four quarters expected
25 yield on long-term government bonds of 7.60% with

DIRECT TESTIMONY OF MARK A. CICHETTI

1 the equity-debt risk premium of 3.30% results in a
2 risk premium cost of equity of 10.90% for the
3 index.

4 Q Do you have any evidence that supports
5 the reasonableness of using Moody's Natural Gas
6 Distribution Index as a proxy for Southern Bell?

7 A Yes, I conducted the same risk premium
8 analysis for the index of regional Bell holding
9 companies starting at divestiture (1984) and
10 continuing to the present. The risk premium for
11 the Bell holding companies over this time period is
12 within 10 basis of the risk premium for the gas
13 distribution index used in this docket.

14 Q Why didn't you use the results of your
15 risk premium analysis of the Bell holding companies
16 to determine a risk premium cost of equity for
17 Southern Bell?

18 A Although the results of my study support
19 the use of the gas distribution index as a proxy
20 for the index of Bell holding companies, I do not
21 believe the period of time since divestiture
22 provides a sufficiently large sample size for a
23 valid risk premium study. Therefore, I have relied
24 on results that were experienced over a ten year
25 period.

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Q How does the investment risk of the Bell
2 Holding Company Index compare to that of the Gas
3 Distribution Index.

4 A As shown on Schedules 3 and 4, the
5 average bond rating of the Bell Holding Company
6 Index is higher than that of the Gas Distribution
7 Index. The Natural Gas Distribution Index has a
8 lower beta but has a less attractive Value Line
9 Safety Rank and a higher debt ratio. In my
10 judgement, the two indices are comparable.

11 Q Did you make an adjustment to the
12 required return on equity to recognize the
13 difference in risk between Southern Bell and the
14 indices?

15 A No. Although Southern Bell is a AAA
16 rated company and the indices are on average AA
17 rated, I did not make a compensating adjustment
18 because of the adjustment I am recommending to
19 Southern Bell's equity ratio. If I had not
20 recommended an adjustment to Southern Bell's equity
21 ratio I would have adjusted the determined cost of
22 equity downward to recognize the difference in risk
23 between Southern Bell and the indices.

24 Q Based on your DCF and risk premium
25 analyses, what is your conclusion as to the

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 investor required rate of return on common equity
2 for Southern Bell?

3 A Based on my DCF analysis and risk premium
4 analyses, I conclude the investor required rate of
5 return on common equity for Southern Bell is within
6 the range of 10.90% to 11.50% with a midpoint of
7 11.20%. As shown on Schedule 15, a return on
8 common equity of 11.20% will allow Southern Bell a
9 coverage ratio of 4.10X. In my opinion, such a
10 coverage ratio, given Southern Bell's financial
11 profile, should allow Southern Bell to attract
12 capital at a reasonable cost.

13 Q Have you examined the direct testimony of
14 Southern Bell witness Dr. Randall S. Billingsley
15 regarding the cost of common equity for Southern
16 Bell?

17 A Yes. In my opinion the estimated cost of
18 equity range of 14.36% to 14.80% determined by Dr.
19 Billingsley overstates the cost of common equity to
20 Southern Bell.

21 Q Why do you believe Dr. Billingsley's
22 estimate of Southern Bell's cost of common equity
23 overstates Southern Bell's cost of common equity?

24 A I believe Dr. Billingsley's analysis
25 overstates the cost of common equity for Southern

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 Bell because Dr. Billingsley: 1) relied on
2 estimates of earnings growth as proxies for
3 expected dividend growth; 2) performed his
4 discounted cash flow analyses on companies that, in
5 my opinion, are not comparable to Southern Bell,
6 and; 3) relied on a quarterly compounded discounted
7 cash flow model that produced an investor's
8 effective required rate of return, but he did not
9 adjust the effective rate to its corresponding
10 nominal rate to recognize that the Florida Public
11 Service Commission relies on average investment and
12 not beginning of the year investment when
13 determining rates.

14 Q Why do you believe it is incorrect to
15 rely on estimates of earnings growth as a proxy for
16 dividend growth?

17 A The discounted cash flow (DCF) model is a
18 dividend discounting model. According to DCF
19 theory, the cost of equity is the discount rate
20 (required rate) that equates the present value of
21 the expected cash flows associated with a share of
22 stock to the price of the stock. The cash flows
23 expected to be received from a share of stock
24 consist of expected dividends plus the price
25 investors expect to receive when they sell the

DIRECT TESTIMONY OF MARK A. CICHETTI

1 stock. The market price in any period (t) will
2 equal the present value of the dividends and sales
3 price expected after period (t). Applying this
4 concept to all future sales prices, the current
5 stock price can be shown to equal the present value
6 of all dividends expected to be paid in the future,
7 including any liquidating dividend. Therefore,
8 expected dividend growth should be used when
9 determining the cost of common equity using a DCF
10 model.

11 The expected growth in earnings is not a
12 valid proxy for the expected growth in dividends
13 because all earnings are not paid out as dividends
14 when they are earned. A dollar received in the
15 future is worth less than a dollar received today
16 because a dollar today can be invested in an
17 interest earning account and increase in value.
18 This principle is known as the time value of money.

19 Generally, utility companies increase
20 dividends in a lock-step fashion and only when it
21 is anticipated that a higher level of earnings can
22 support a higher level of dividends. Not properly
23 accounting for the timing and amount of expected
24 cash flows when performing a discounted cash flow
25 analysis produces an incorrect result.

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 Q Why do you believe the companies Dr.
2 Billingsley selected for use in his DCF analysis
3 are not comparable to Southern Bell?

4 A Dr. Billingsley did not provide the
5 companies or the associated data that he used to
6 determine his DCF estimates. However, Dr.
7 Billingsley determined his group of comparable
8 companies for his DCF analysis by performing a
9 "cluster analysis". The "cluster analysis"
10 technique allegedly produces a group of firms with
11 comparable risk by identifying firms that are
12 "close" to the target firm on the basis of selected
13 risk indicia. Additionally, Dr. Billingsley used
14 the S&P 500 to determine his risk premium cost of
15 equity for Southern Bell. In my opinion, the fact
16 that Dr. Billingsley's comparable firms are non-
17 regulated indicates the firms are not "close
18 enough" to be comparable to Southern Bell.
19 Industrial companies in general, and the companies
20 that comprise the S&P 500 in particular, are
21 riskier than Southern Bell. The companies are not
22 regulated and have higher betas than even the
23 Regional Bell Holding Companies which are partly
24 comprised of high risk non-regulated companies.
25 Regulated companies are generally considered less

DIRECT TESTIMONY OF MARK A. CICHETTI

1 risky than non-regulated companies because their
2 expected earnings before interest and taxes (EBIT)
3 are generally less variable than non-regulated
4 firms. The reason a regulated firm's expected EBIT
5 is less variable than a non-regulated firm's EBIT
6 is because appropriate regulation requires
7 regulators to balance the interests of ratepayers
8 and shareholders and maintain the regulated firm's
9 financial integrity. This results in less
10 earnings variability for the regulated firm and
11 consequently less uncertainty and therefore less
12 risk.

13 As further evidence of the lower risk of
14 regulated companies, Standard and Poor's financial
15 benchmark for telephone companies are significantly
16 less burdensome than the criteria for industrial
17 companies because of the difference in risk. It
18 also should be noted that the financial benchmarks
19 for the telephone companies take into account the
20 risks associated with the current status of the
21 industry. Therefore, in my opinion, it is not
22 appropriate to rely on the required return on
23 equity for the S&P 500, or on unregulated
24 industrial companies, as a proxy for the required
25 return on equity for Southern Bell.

DIRECT TESTIMONY OF MARK A. CICHETTI

1 Furthermore, Dr. Billingsley's states the
2 expected long term growth of cellular earnings is
3 not reflected in analysts' long-term forecasts of
4 RBHC's earnings growth. However, analysts are
5 considering cellular earnings growth in their long-
6 term earnings forecasts. For example, Morgan
7 Stanley forecasts five-year earnings growth of 6%,
8 on average, for the telco's with 50% of that coming
9 from cellular operations (see Morgan Stanley, U.S.
10 Investment Perspectives, December 18, 1991). Given
11 that cellular operations are much riskier than
12 local exchange operations and investors consider
13 the effects of cellular when evaluating RBHC's
14 stocks, (see S&P Telecommunications Creditreview,
15 June 24, 1991) the effect of cellular on the RBHC's
16 required return on common equity would be to
17 increase it, not decrease it. In fact, as shown on
18 Schedule 8, the evidence indicates the RBHC's cost
19 of common equity has been increasing relative to
20 that of the natural gas distribution index and
21 relative to the risk free rate, as the RBHC's
22 investment in non-regulated operations has
23 increased. In my opinion, such a conclusion is
24 more consistent with financial theory, and the
25 evidence, than the conclusion that the RBHC's

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 investment in cellular assets is pushing down the
2 relatively rising observed cost of common equity of
3 the RBHC's.

4 Q Why should the investor's effective
5 required rate of return determined using a
6 quarterly compounded DCF model be adjusted to its
7 corresponding nominal rate of return?

8 A Using the results derived from a
9 quarterly DCF model without making an effective to
10 nominal rate of return adjustment, when average
11 investment is used to determine appropriate utility
12 rates, is inconsistent and unfair to ratepayers.
13 The effective to nominal rate of return adjustment
14 recognizes the time value of money associated with
15 the company's monthly accrual of earnings which is
16 a function of ratepayers paying their bills on a
17 monthly basis. It is inconsistent to recognize the
18 time value of money associated with investor's
19 quarterly receipt of dividends, through use of a
20 quarterly DCF model, and not recognize the time
21 value of money associated with ratepayers paying
22 their bills on a monthly basis and the company's
23 monthly accrual of earnings. Ignoring the
24 compounding effects of the company's monthly
25 accrual of earnings , as reflected in the 12-month

DIRECT TESTIMONY OF MARK A. CICHETTI

1 average equity balance, results in an
2 overestimation of the point at which rates should
3 be set. (See C.M. Linke and J.K. Zumwalt,
4 "Estimation Biases in Discounted Cash Flow Analyses
5 of Equity Capital Cost in Rate Regulation,"
6 FINANCIAL MANAGEMENT, Autumn, 1984, pp. 15-20 and
7 M.A. Cicchetti, "The Quarterly Discounted Cash Flow
8 Model, Effective and Nominal Rates of Return, and
9 the Determination of Revenue Requirements for
10 Regulated Utilities", THE NATIONAL REGULATORY
11 RESEARCH INSTITUTE QUARTERLY BULLETIN, June, 1989,
12 pp. 249-259.

13 Q In your opinion, what effect do the
14 inconsistencies in Dr. Billingsley's testimony have
15 on his recommended cost of common equity for
16 Southern Bell?

17 A In my opinion, the inconsistencies in Dr.
18 Billingsley's testimony cause his recommended cost
19 of common equity range to be overstated.

20 Q Please summarize your testimony.

21 A My testimony addressed two subject areas.
22 The first area was the determination of an
23 appropriate incentive regulation plan for Southern
24 Bell which included an overview of the company's
25 current and proposed incentive regulation plans. I

DIRECT TESTIMONY OF MARK A. CICCHETTI

1 presented an incentive plan that ties the company's
2 reward to specific company actions to improve
3 production efficiency. In my opinion, such a plan
4 provides a proxy for the economic profits, that is
5 profits above a company's cost of capital, that can
6 be earned in a competitive environment if a company
7 is efficient or innovative.

8 The second area I addressed was the
9 appropriate return Southern Bell should be allowed
10 for ratemaking purposes. With respect to an
11 appropriate allowed return, I concluded the cost of
12 common equity capital for Southern Bell is within
13 the range of 10.90% to 11.50% and I recommend the
14 Commission allow the midpoint of this range,
15 11.20%, for ratemaking purposes. With respect to
16 an appropriate equity ratio I concluded Southern
17 Bell's equity ratio should be set at 58.00% of
18 investor capital.

19 Q Does this conclude your testimony?

20 A Yes, it does.

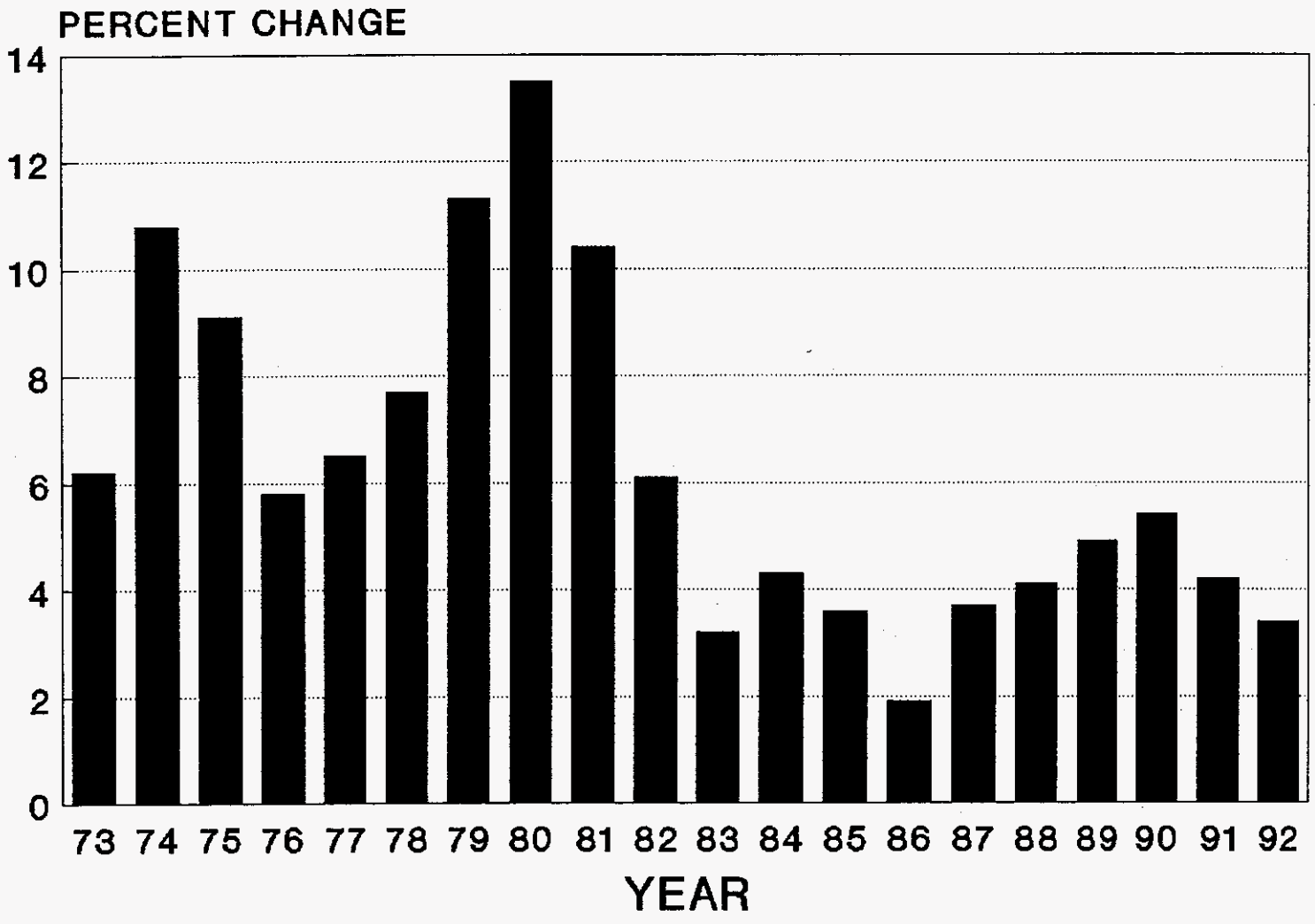
21

EXHIBITS

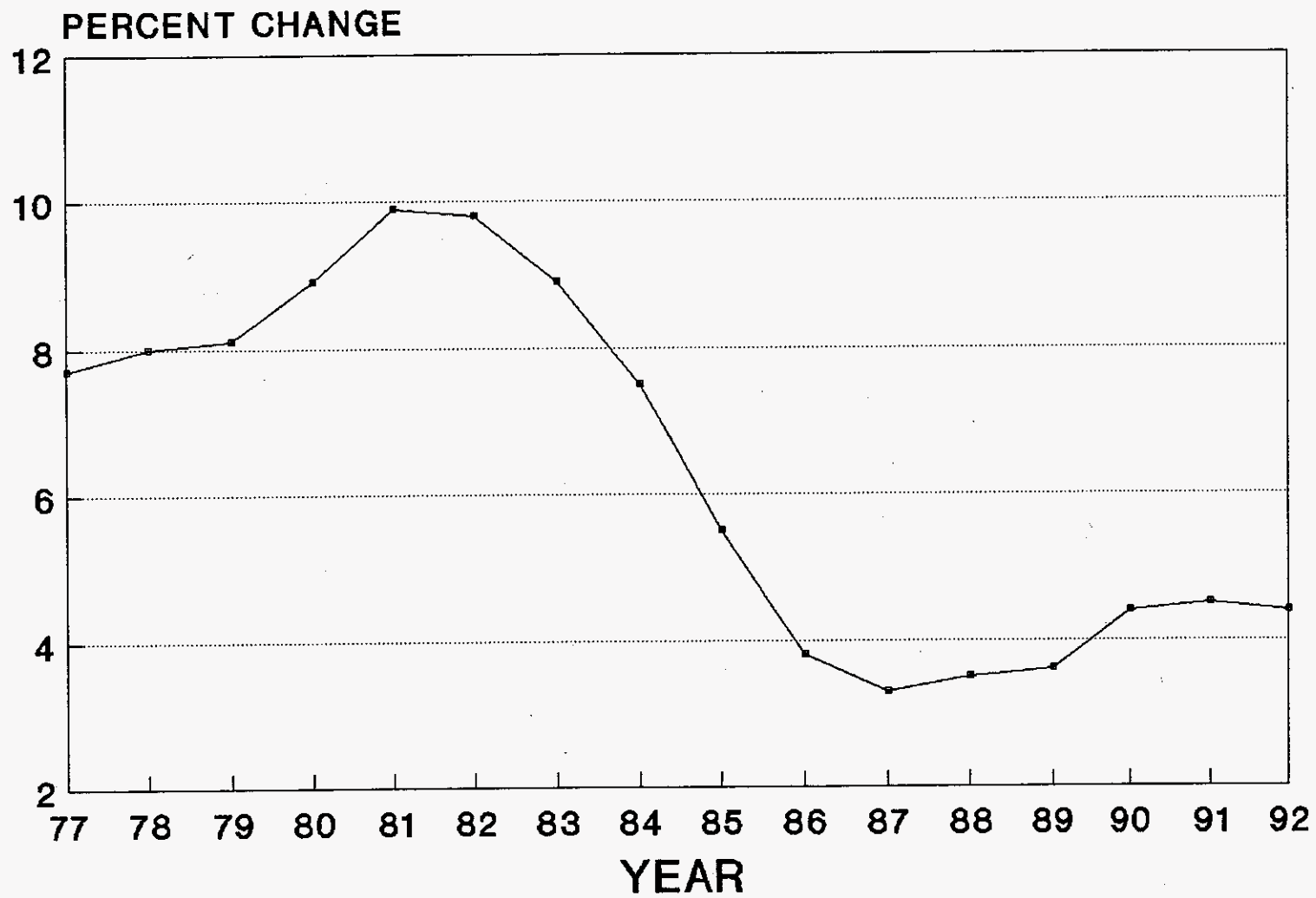
LISTING OF EXHIBITS

- Schedule 1 - The Consumer Price Index - Average Annual Percentage Changes and the Five Year Moving Average
- Schedule 2 - Yield on Seasoned "A" Utility Bonds - Annual Average Percentage Changes and the Five Year Moving Average
- Schedule 3 - AA/Aa Rated Telecommunications Utilities Investment Risk Characteristics
- Schedule 4 - Moody's Natural Gas Distribution Index Investment Risk Characteristics
- Schedule 5 - DCF Model Equation
- Schedule 6 - Two-Stage Growth, Annually Compounded Discounted Cash Flow Analysis for the Bell Regional Holding Company Index
- Schedule 7 - Estimated Monthly Risk Premiums - Moody's Natural Gas Distribution Index
- Schedule 8 - Risk Premium Graphs
- Schedule 9 - Risk Premium Equation
- Schedule 10 - Standard and Poor's Financial Benchmarks
- Schedule 11 - BOC Quality Measurements
- Schedule 12 - RBHC Quality Measurements
- Schedule 13 - Florida Operations - Selected Financial Ratios
- Schedule 14 - RBHC's Breakdown of Revenues
- Schedule 15 - Southern Bell Telephone and Telegraph - Capital Structure

THE CONSUMER PRICE INDEX ANNUAL AVERAGE



THE CONSUMER PRICE INDEX FIVE YEAR MOVING AVERAGE

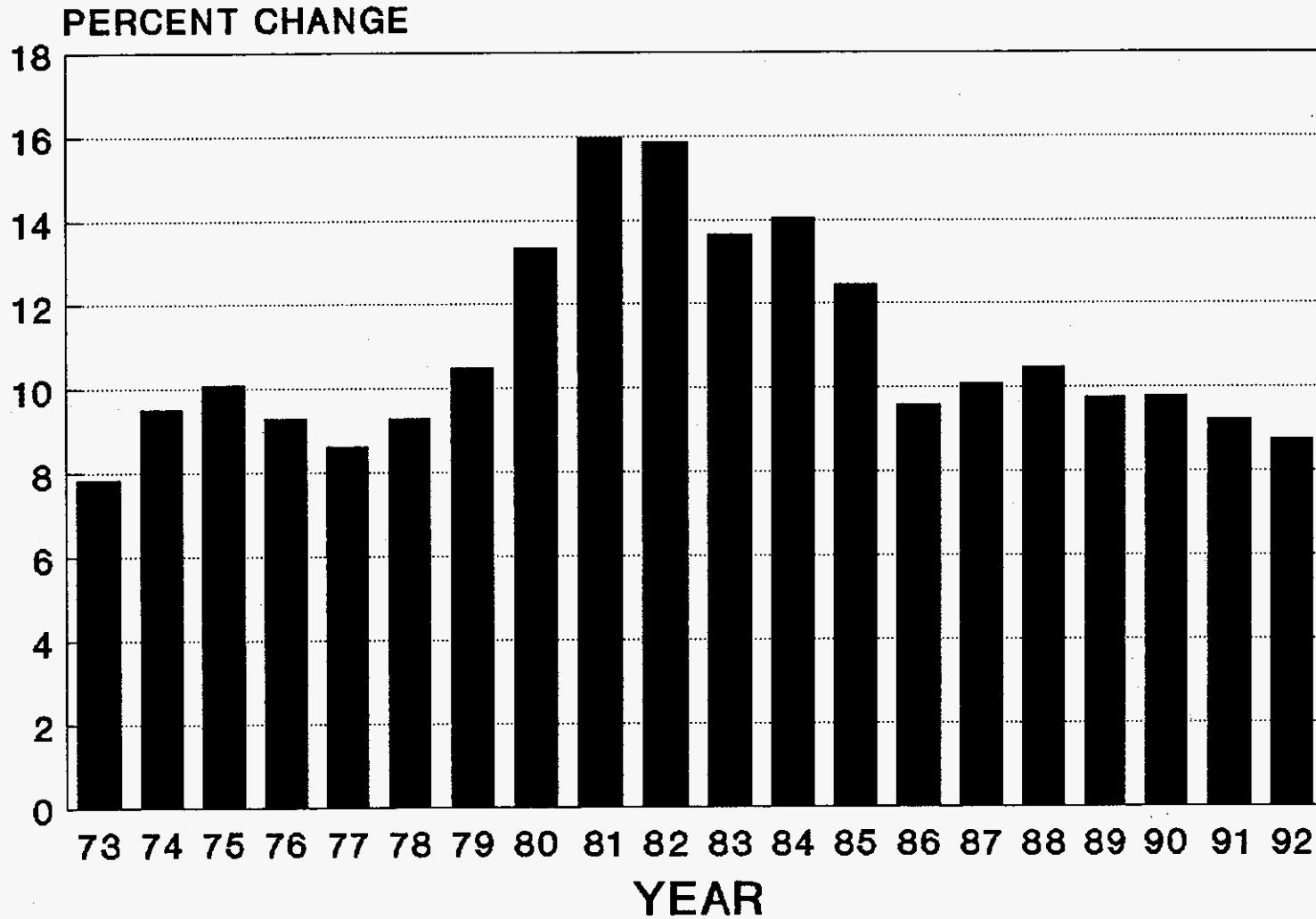


The Consumer Price Index

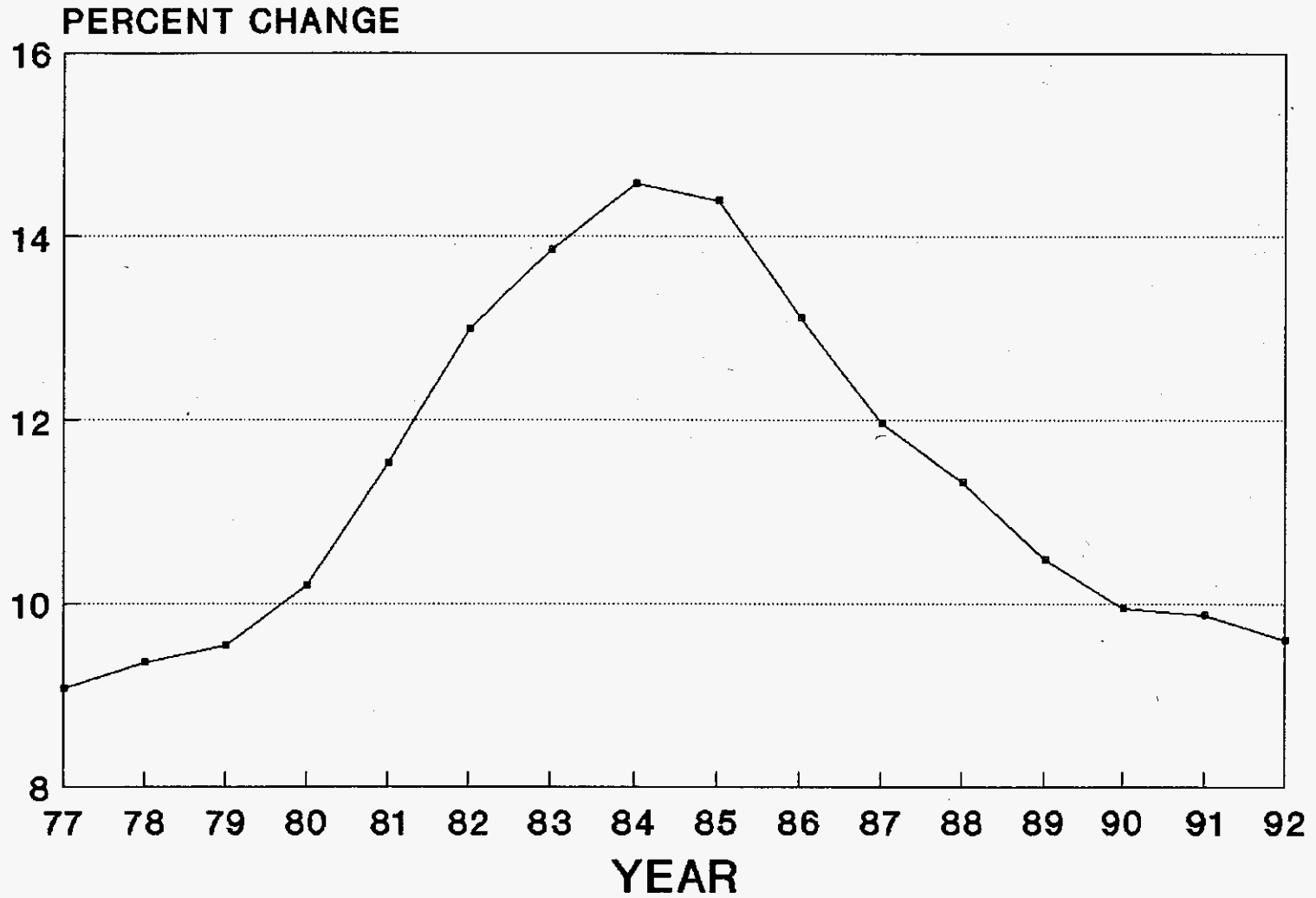
	<u>Annual Average</u>	<u>Five Year Moving Average</u>
1992	3.40%*	4.40%
1991	4.20%	4.50%
1990	5.40%	4.40%
1989	4.90%	3.60%
1988	4.10%	3.50%
1987	3.70%	3.30%
1986	1.90%	3.80%
1985	3.60%	5.50%
1984	4.30%	7.50%
1983	3.20%	8.90%
1982	6.10%	9.80%
1981	10.40%	9.90%
1980	13.50%	8.90%
1979	11.30%	8.10%
1978	7.70%	8.00%
1977	6.50%	7.70%
1976	5.80%	
1975	9.10%	
1974	10.80%	
1973	6.20%	

*Estimated
Source: Value Line

Average Yields A - Rated Utility Bonds ANNUAL AVERAGE



Average Yields A - Rated Utility Bonds FIVE YEAR MOVING AVERAGE



Average Yield on A-Rated Utility Bonds

	<u>Annual Average</u>	<u>Five Year Moving Average</u>
1992	8.75%*	9.61%
1991	9.23%	9.88%
1990	9.79%	9.95%
1989	9.77%	10.48%
1988	10.49%	11.33%
1987	10.10%	11.97%
1986	9.58%	13.12%
1985	12.47%	14.39%
1984	14.03%	14.57%
1983	13.66%	13.86%
1982	15.86%	12.99%
1981	15.95%	11.54%
1980	13.34%	10.20%
1979	10.49%	9.55%
1978	9.29%	9.36%
1977	8.61%	9.07%
1976	9.29%	
1975	10.09%	
1974	9.50%	
1973	7.84%	

*Through September

Source: Moody's Bond Survey

Regional Bell Holding Companies
Investment Risk Characteristics

	S&P Stock Rank	Value Line Safety Rank	Value Line Beta	Value Line Equity Ratio	Moody's Bond Rating	S&P Bond Rating
Ameritech	A-	1	.75	63.5%	Aaa	AAA
Bell Atlantic	A-	1	.85	51.0%	Aa1	AA
BellSouth	A-	1	.80	61.0%	Aaa	AAA
NYNEX	A-	1	.80	57.0%	A1	A
Pacific Telesis	A-	1	.85	62.0%	Aa3	AA-
S.W. Bell	A-	1	.85	61.5%	Aa3	A+
U.S. West	A-	1	.85	59.0%	Aa3	AA-
Average	A-	1	.82	59.3%	Aa2	AA-

Source: Value Line Ratings and Report, Ed. 5, 10/16/92
 Moody's Public Utility Manual, 1991
 Standard & Poor's Bond Guide, September 1992
 Standard & Poor's Stock Guide, October 1992

Moody's Natural Gas Distribution Index
Investment Risk Characteristics

	S&P Stock Rank	Value Line Safety Rank	Value Line Beta	Value Line Equity Ratio	Moody's Bond Rating	S&P Bond Rating
Atlanta Gas & Light	A-	2	.65	48.5%	A3	A-
Bay State Gas	A	2	.65	54.0%	A2	A
Brooklyn Union Gas	A-	1	.50	47.0%	N/A	N/A
Indiana Energy	B+	1	.70	57.0%	Aa3	AA-
Laclede Gas	A-	1	.55	54.0%	Aa3	AA-
N.W. Natural Gas	A-	2	.60	43.5%	A1	A
Peoples Energy	B	2	.80	55.0%	Aa3	AA-
Washington Gas Light	A	2	.55	56.0%	Aa3	AA-
Average	A-	1.6	.63	51.9%	A1	A

Source: Value Line Ratings and Report, Ed. 3, 10/2/92
 Moody's Public Utility Manual, 1991
 Standard & Poor's Bond Guide, September 1992
 Standard & Poor's Stock Guide, October 1992

DCF Model Equation

$$(1) P_0 = \frac{D_1}{(1+K)} + \frac{D_2}{(1+K)^2} + \frac{D_3}{(1+K)^3} + \dots + \frac{D_\infty}{(1+K)^\infty}$$

Where: D_t = Dividend paid at the end of period t

K = Investor's required rate of return
(the market cost of equity)

P_0 = The current price of the stock

Assuming a constant growth in dividends and $g < K$,
Equation (1) can be rewritten as:

$$(2) P_0 = \frac{D_1}{(1+K)} + \frac{D_1(1+g)^1}{(1+K)^2} + \frac{D_1(1+g)^2}{(1+K)^3} \dots + \frac{D_1(1+g)^{n-1}}{(1+K)^n}$$

Which can be reduced to:

$$(3) P_0 = \frac{D_1}{K-g}$$

Which after rearranging terms, results in the familiar
infinite horizon, constant growth, annual DCF model:

$$(4) K = \frac{D_1}{P_0} + g$$

Two-Stage, Annually Compounded DCF Model

$$(5) \quad P_0 = \sum_{t=1}^n \frac{D_t}{(1+K)^t} + \left(\frac{D_n(1+g_n)}{K-g_n} \right) \left(\frac{1}{(1+K)} \right)^n$$

Where:

- P_0 = The current stock price
- D_t = The dividends expected during the period of non-constant growth
- K = Investor's required rate of return (the market cost of equity)
- n = The years of non-constant growth
- D_n = The dividend expected in year n
- g_n = The constant rate of growth expected after year n

Issuance Costs Adjustment

$$(6) \quad P_0(1-FC) = \sum_{t=1}^n \frac{D_t}{(1+K)^t} + \left(\frac{D_n(1+g_n)}{K-g_n} \right) \left(\frac{1}{(1+K)} \right)^n$$

Where:

- FC = Flotation costs

Two-Stage, Annually Compounded
 Discounted Cash Flow Model

	*****Expected Dividends*****					Expected		Average	Average	Average
	1992	1993	1994	1995	1996	EPS	ROE	Dividend	Dividend	Stock
	1992	1993	1994	1995	1996	1996	1996	1992-	1996+	Price
								1996	1996+	9/92
Ameritech	3.55	3.70	3.89	4.09	4.30	6.40	18.00	5.14%	5.91%	\$66.94
Bell Atlantic	2.60	2.68	2.84	3.02	3.20	4.65	20.00	6.09%	6.24%	\$47.25
BellSouth	2.76	2.88	3.04	3.22	3.40	5.45	16.00	5.69%	6.02%	\$51.88
NYNEX	4.64	4.72	5.04	5.38	5.75	8.50	15.00	6.80%	4.85%	\$83.25
Pacific Telesis	2.18	2.25	2.36	2.48	2.60	4.00	17.50	4.94%	6.13%	\$42.50
S.W. Bell	2.90	3.05	3.26	3.49	3.74	6.30	16.00	7.03%	6.50%	\$67.69
U.S. West	2.11	2.20	2.33	2.46	2.60	4.45	15.00	5.73%	6.24%	\$37.88
Average	2.96	3.07	3.25	3.45	3.66	5.68	16.79	5.92%	5.98%	\$56.77

The cost of common equity is calculated using a Two-Stage, Annually Compounded Discounted Cash Flow Model:

$$Po(1-fc) = \sum_{t=1}^n Dt/(1+k)^t + (Dn(1+gn))/(k-gn) * (1/(1+k))^t$$

Solving the above equation for k using Po = \$57.15, fc = 3%, and n = 5,

Provides a cost of common equity of: 11.53%

- 1) Data obtained or calculated from information provided in Value Line, Edition 5, 10/16/92.
- 2) The average stock price is the average of the high and low stock price for October 1992, Compuserve.

ESTIMATED MONTHLY RISK PREMIUM
MOODY'S NATURAL GAS DISTRIBUTION INDEX
1982 -1992

YEAR	MONTH	Cost of Equity Gas	Risk Free Rate	Risk Premium
1982	NOV	17.83	10.84	6.99
	DEC	17.87	10.46	7.40
1983	JAN	17.28	10.60	6.68
	FEB	17.05	10.64	6.41
	MAR	17.15	10.89	6.26
	APR	16.78	10.65	6.13
	MAY	16.68	10.49	6.19
	JUN	16.51	10.52	5.99
	JUL	15.90	10.95	4.95
	AUG	15.82	11.44	4.38
	SEP	15.88	11.78	4.10
	OCT	15.66	11.62	4.04
	NOV	15.36	11.55	3.81
	DEC	15.51	11.68	3.83
1984	JAN	15.30	11.81	3.49
	FEB	15.31	11.65	3.65
	MAR	15.35	11.81	3.54
	APR	15.19	12.28	2.91
	MAY	15.08	12.58	2.50
	JUN	15.22	13.32	1.89
	JUL	15.76	13.43	2.33
	AUG	15.85	13.24	2.61
	SEP	15.86	12.63	3.23
	OCT	15.93	12.34	3.59
	NOV	15.40	12.00	3.40
	DEC	15.13	11.55	3.58

ESTIMATED MONTHLY RISK PREMIUM
MOODY'S NATURAL GAS DISTRIBUTION INDEX

1982 -1992

1985	JAN	14.80	11.51	3.29
	FEB	14.58	11.46	3.12
	MAR	14.53	11.56	2.97
	APR	14.24	11.92	2.32
	MAY	14.26	11.55	2.71
	JUN	14.16	11.08	3.08
	JUL	14.48	10.48	4.00
	AUG	14.60	10.62	3.98
	SEP	15.13	10.70	4.43
	OCT	14.57	10.78	3.79
	NOV	14.65	10.66	3.99
	DEC	14.24	10.19	4.05
1986	JAN	13.47	9.68	3.79
	FEB	13.39	9.59	3.80
	MAR	13.33	9.26	4.07
	APR	12.61	8.15	4.46
	MAY	12.36	7.58	4.78
	JUN	12.40	8.13	4.27
	JUL	11.53	8.27	3.26
	AUG	11.40	7.88	3.52
	SEP	11.37	7.74	3.63
	OCT	11.14	8.10	3.04
	NOV	11.33	8.06	3.27
	DEC	11.07	7.82	3.25
1987	JAN	11.55	7.66	3.89
	FEB	11.36	7.62	3.74
	MAR	11.33	7.71	3.62
	APR	11.02	7.64	3.38
	MAY	11.46	8.35	3.11
	JUN	11.59	8.85	2.74
	JUL	11.44	8.67	2.77
	AUG	11.55	8.77	2.78
	SEP	11.55	9.06	2.49
	OCT	11.83	9.67	2.16
	NOV	12.55	9.73	2.82
	DEC	12.69	9.10	3.59

ESTIMATED MONTHLY RISK PREMIUM
MOODY'S NATURAL GAS DISTRIBUTION INDEX
1982 -1992

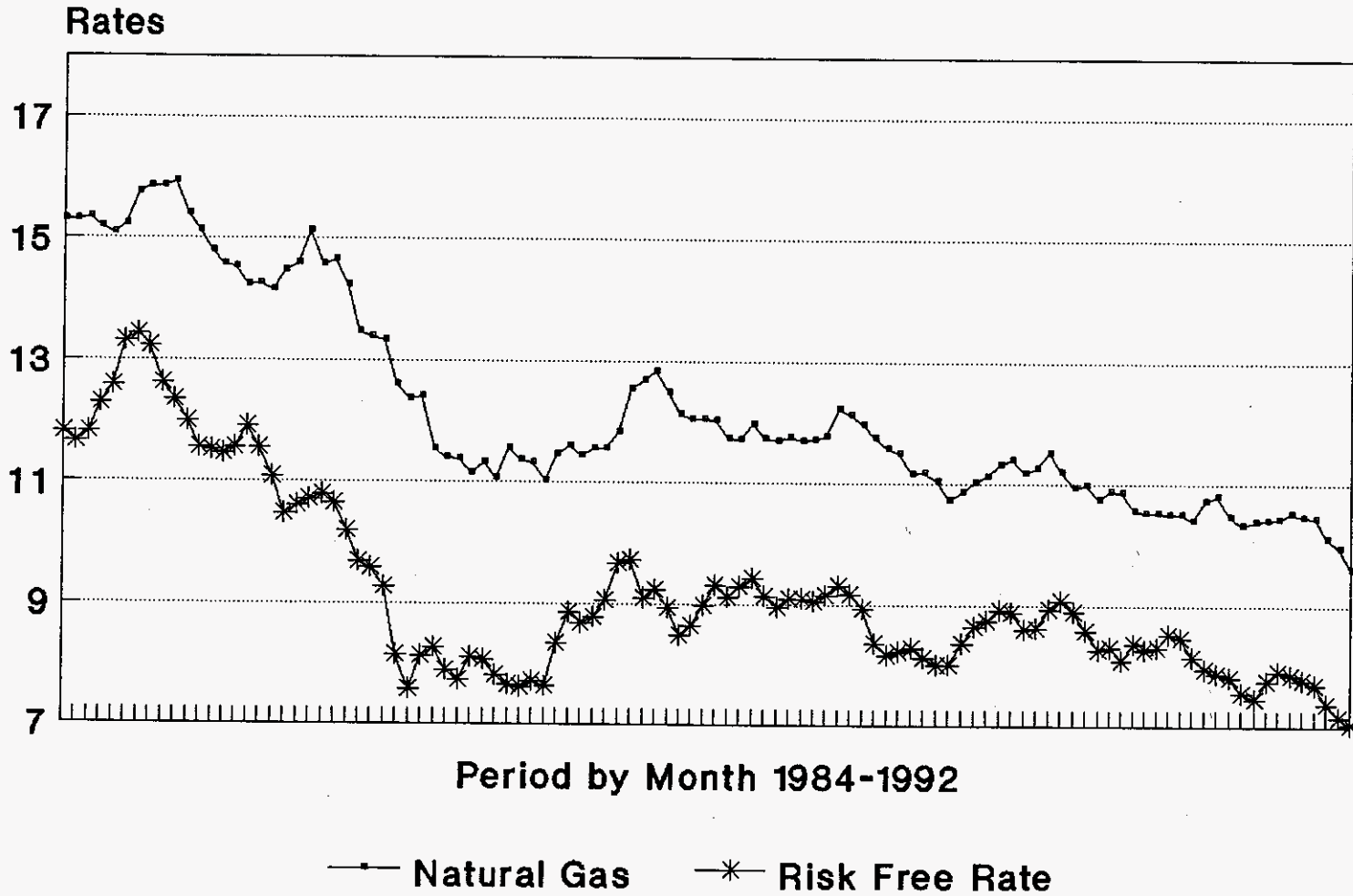
1988	JAN	12.83	9.23	3.60
	FEB	12.48	8.93	3.55
	MAR	12.13	8.48	3.65
	APR	12.05	8.64	3.41
	MAY	12.05	8.97	3.08
	JUN	12.04	9.30	2.74
	JUL	11.73	9.11	2.62
	AUG	11.71	9.28	2.43
	SEP	11.97	9.42	2.55
	OCT	11.74	9.14	2.60
	NOV	11.70	8.96	2.74
	DEC	11.75	9.09	2.66
1989	JAN	11.69	9.10	2.59
	FEB	11.71	9.05	2.66
	MAR	11.78	9.15	2.63
	APR	12.22	9.31	2.91
	MAY	12.13	9.17	2.96
	JUNE	11.97	8.93	3.04
	JULY	11.76	8.37	3.39
	AUG	11.58	8.16	3.42
	SEPT	11.49	8.23	3.26
	OCT	11.17	8.29	2.88
	NOV	11.18	8.12	3.06
	DEC	11.05	8.00	3.05
1990	JAN	10.72	8.00	2.72
	FEB	10.86	8.37	2.49
	MAR	11.03	8.63	2.39
	APR	11.13	8.73	2.40
	MAY	11.32	8.92	2.40
	JUN	11.40	8.87	2.53
	JUL	11.18	8.60	2.58
	AUG	11.26	8.62	2.64
	SEP	11.51	8.93	2.58
	OCT	11.21	9.08	2.13
	NOV	10.94	8.89	2.05
	DEC	10.99	8.58	2.41

ESTIMATED MONTHLY RISK PREMIUM
MOODY'S NATURAL GAS DISTRIBUTION INDEX
1982 -1992

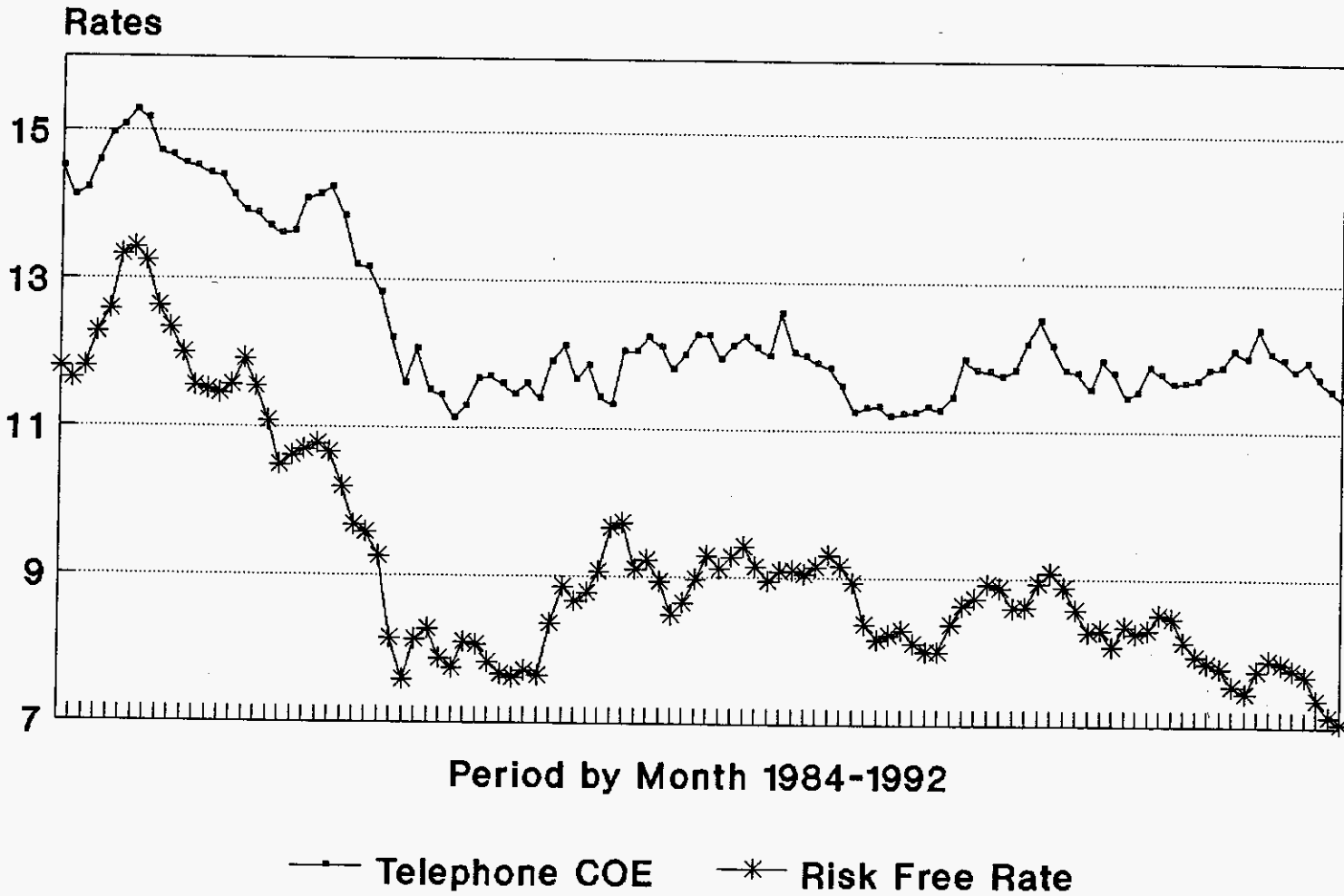
1991	JAN	10.74	8.27	2.47
	FEB	10.89	8.31	2.58
	MAR	10.87	8.09	2.78
	APR	10.58	8.36	2.22
	MAY	10.53	8.26	2.27
	JUN	10.54	8.31	2.23
	JUL	10.52	8.52	2.00
	AUG	10.51	8.47	2.04
	SEP	10.41	8.15	2.26
	OCT	10.72	7.95	2.77
	NOV	10.80	7.86	2.94
	DEC	10.47	7.80	2.67
1992	JAN	10.34	7.55	2.79
	FEB	10.39	7.46	2.93
	MAR	10.41	7.76	2.65
	APR	10.43	7.90	2.53
	MAY	10.54	7.85	2.69
	JUN	10.48	7.77	2.71
	JUL	10.45	7.70	2.75
	AUG	10.12	7.37	2.75
	SEP	9.95	7.15	2.80
	OCT	9.61	7.05	2.56
	AVERAGE			<u>3.29</u>

SOURCE: Value Line 1982-1992, Moody's Municipal and Government Manual

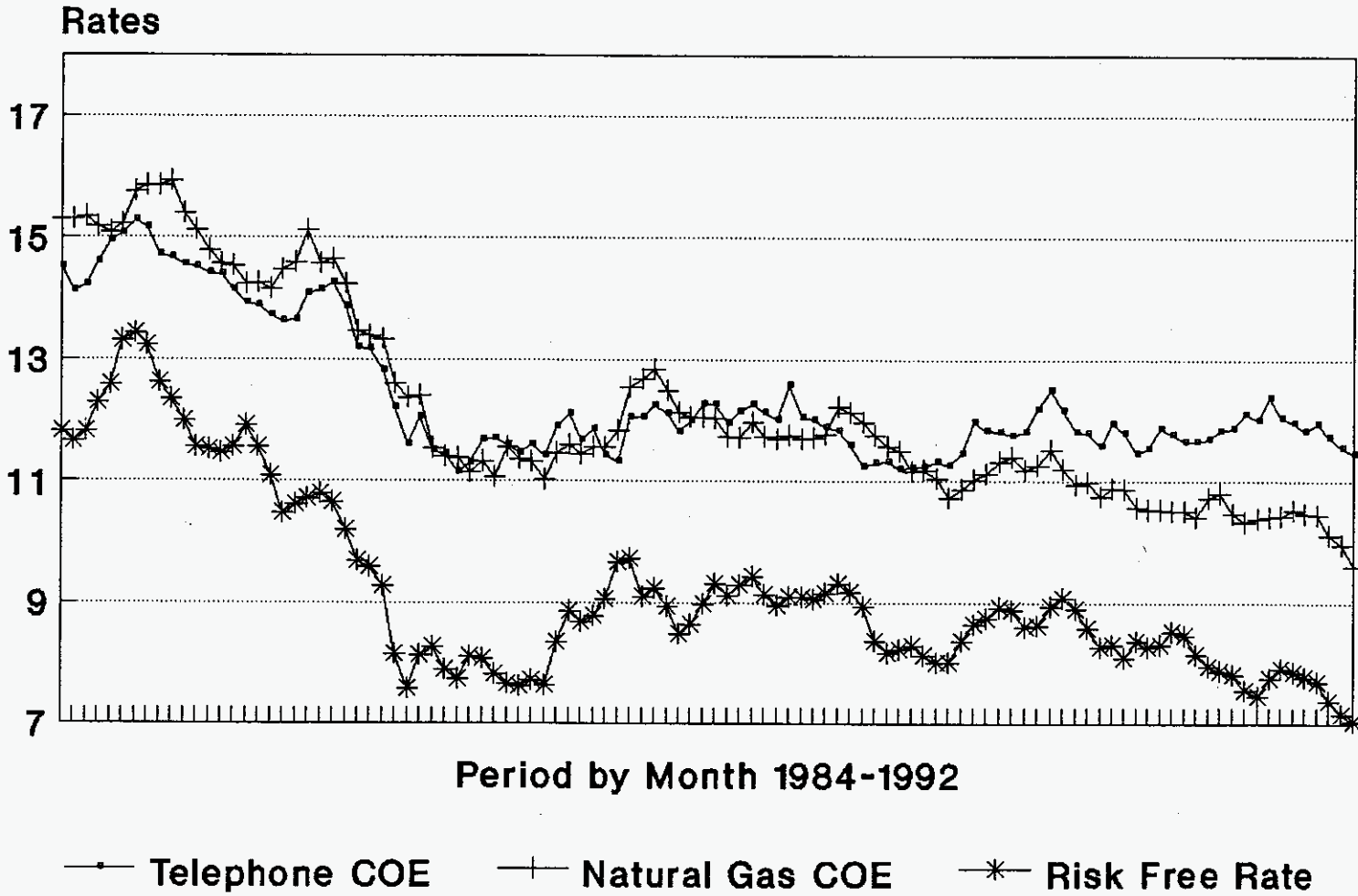
Natural Gas DCF Cost of Equity Versus Risk - Free Rate



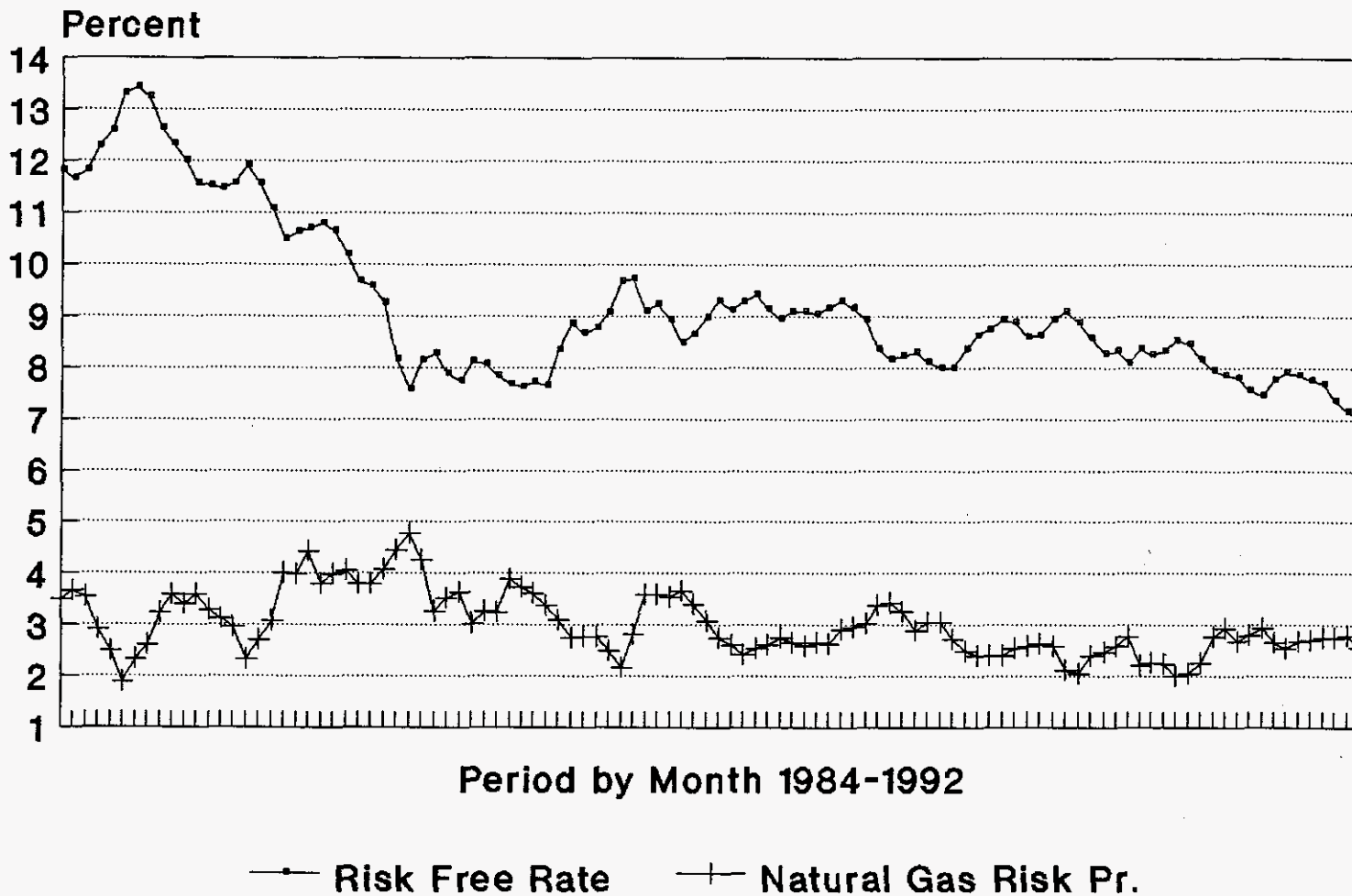
Telephone DCF Cost of Equity Versus Risk - Free Rate



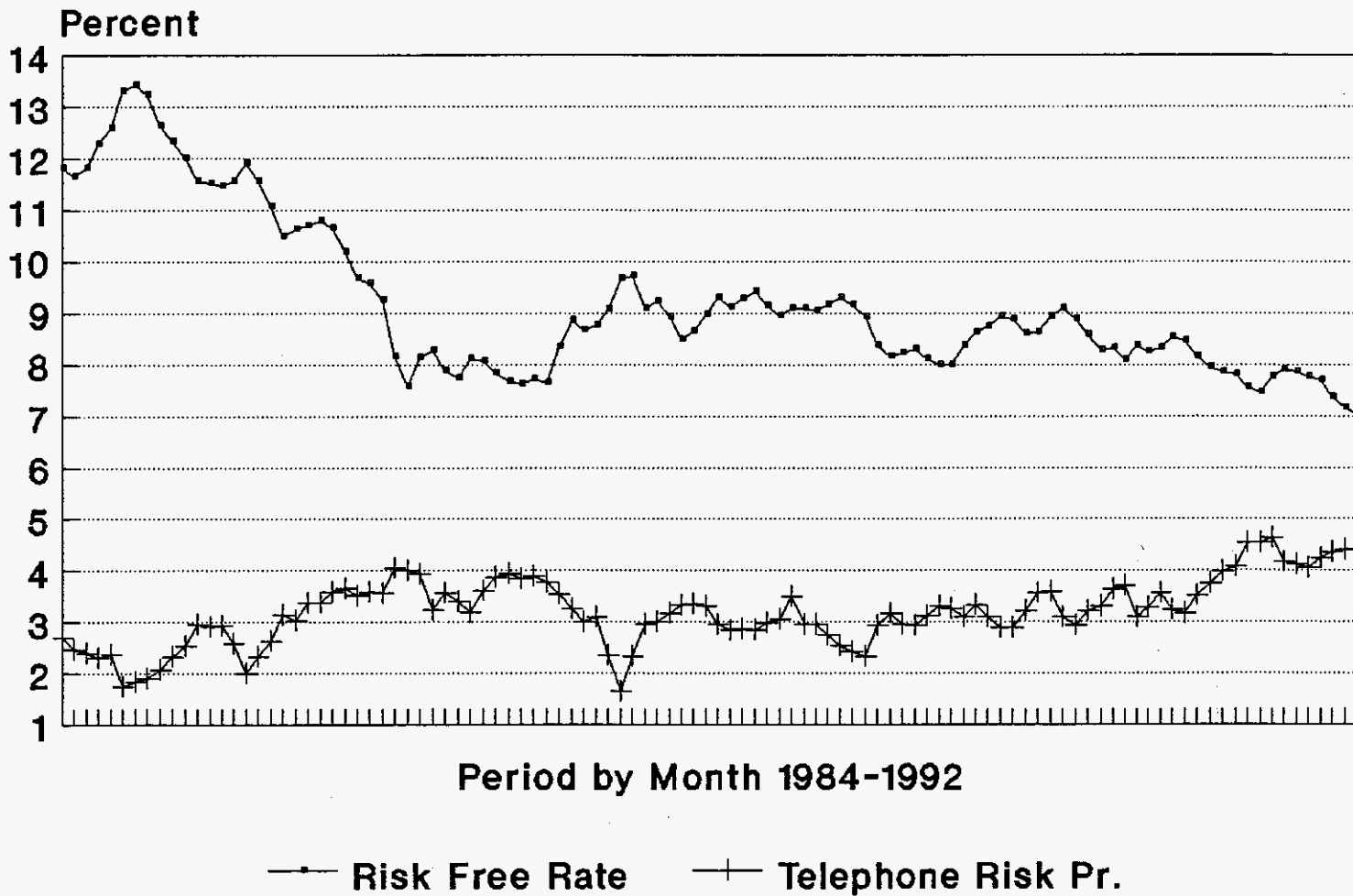
Telephone & Natural Gas DCF Cost of Equity Versus Risk-Free Rate



Natural Gas Risk Premium Versus Risk-Free Rate



Telephone Risk Premium Versus Risk-Free Rate



Risk Premium Cost of Equity

Risk Premium + Expected Risk-Free Rate

$$K_e = 3.29\% + 7.58\%$$

$$K_e = 10.90\% \text{ (Rounded)}$$

Source: Blue Chip Financial Forecast, November 1, 1992

Standard & Poor's Financial Benchmarks

Financial Benchmarks
for
Local Exchange Companies

	<u>AA</u>	<u>A</u>	<u>BBB</u>
Total Debt/ Total Capital	Under 42%	40% - 52%	50% - 62%
Pretax Interest Coverage	Over 4.5X	3.3X - 5.0X	2.3X - 4.0X
Net Cash Flow/ Average Total Debt	Over 32%	25% - 33%	20% - 30%
Funds from Operations Interest Coverage	Over 6.5X	5.0X - 7.0X	3.5X - 5.5X

Source: Standard & Poor's Credit Review, February 10, 1992

Regional Bell Operating Companies
Financial Ratio Summary

Operating Subsidiary	Parent Company	Bond Rating	Total Capital (Mil.)	Tot. Debt/ Tot. Cap.	Pretax Interest Coverage	Return on Average Equity	Net Cash Flow/Cap. Outlays	Net Cash Flow/Total Debt
Illinois Bell	Ameritech	AAA	3,937.0	41.8	5.09	15.2	83.2	32.6
Indiana Bell	Ameritech	AAA	1,363.4	33.3	7.01	16.4	97.1	46.1
Michigan Bell	Ameritech	AAA	3,569.7	41.3	4.47	14.3	107.0	36.2
Ohio Bell	Ameritech	AAA	2,511.3	38.2	4.76	15.1	95.7	33.7
Wisconsin Bell	Ameritech	AAA	1,349.7	38.6	5.26	13.7	107.5	33.2
Bell Tel. of Pa.	Bell Atlantic	AA	4,306.0	43.5	4.80	14.8	170.5	35.1
Chesapeake & Potomac Tel.	Bell Atlantic	AA	644.8	43.6	4.69	13.4	113.7	45.0
Ches. & Pot. of Md.	Bell Atlantic	AA	2,580.5	42.5	4.75	15.4	82.9	32.8
Ches. & Pot. of Va.	Bell Atlantic	AA+	2,521.4	41.5	5.21	16.3	81.3	33.6
Ches. & Pot. Tel. of W.Va.	Bell Atlantic	AA	753.9	38.8	5.82	16.6	112.9	43.5
Diamond State	Bell Atlantic	AAA	275.5	32.5	9.05	20.5	120.4	58.4
N.J. Bell Tel.	Bell Atlantic	AAA	3,966.7	37.4	5.49	16.9	86.4	35.9
BellSouth Telecomms. Inc.	Bellsouth	AAA	18,472.4	38.8	4.33	12.9	91.4	36.8
New Eng. Tel. & Tel.	NYNEX	AA-	5,658.1	42.1	4.25	13.1	95.2	32.0
New York Tel.	NYNEX	A	10,301.8	43.2	3.45	11.5	71.6	24.3
Pacific Bell	Pac. Telesis	AA-	12,474.0	43.0	4.64	14.7	105.1	30.5
Southwestern Bell	S.W. Bell	A+	12,425.7	42.9	3.78	13.8	80.1	24.0
U.S. West Comms., Inc.	U.S. West	AA-	12,811.7	39.6	4.15	12.7	73.8	31.4
Average		AA+	5,551.3	40.1	5.06	14.9	98.7	35.8

Source: Standard & Poor's Credit Review, February 10, 1992

Bell Regional Holding Companies
Financial Ratio Summary

Company	Bond Rating	Total Capital (Mil.)	Tot. Debt/ Tot. Cap.	Pretax Interest Coverage	Return on Average Equity	Net Cash Flow/Cap. Outlays	Net Cash Flow/Avg. L-T Debt	Access Lines (Mil.)	Access Line Growth
Ameritech	AAA	14,772.1	45.2	3.96	15.9	94.9	31.0	16,278	2.40%
Bell Atlantic Corporation	AA	19,900.5	53.0	3.07	13.7	101.1	25.4	17,484	2.50%
Bellsouth Corporation	AAA	22,317.2	41.9	3.86	11.9	98.5	34.3	17,510	3.20%
NYNEX	A+	18,015.7	47.2	2.66	9.0	75.1	23.4	15,303	2.30%
Pacific Telesis	AA-	14,327.0	45.3	3.76	13.8	117.3	33.4	14,112	3.30%
Southwestern Bell Corporation	A+	16,184.2	45.9	3.51	13.4	103.3	28.3	12,105	2.90%
U.S. West Comms., Inc.	AA-	19,725.5	49.4	3.21	12.4	92.5	26.0	12,562	2.80%
Average		17,891.7	46.8	3.4	12.9	97.5	28.8	15,051	2.77%

Source: Standard & Poor's Credit Review, February 10, 1992
Standard & Poor's Industry Surveys, January 23, 1992

Southern Bell Telephone and Telegraph Company -
Selected Financial Ratios

% Internal funds to construction expenditures after dividends (Total Company)	114.03%
Pretax interest earned (NI+ Interest +Income Tax)/Interest (Total Company)	4.53X
Long Term Debt/Capital (Florida Intrastate)	32.99%
Short Term Debt/Capital (Florida Intrastate)	4.18%
Average adjusted achieved return on equity (Florida Intrastate)	13.63%
Adjusted year-end return on equity (Florida Intrastate)	13.21%

Source: Florida Public Service Commission, Southern Bell Telephone and
Telegraph Company, Earnings Surveillance Report for 12 months
ending June 30, 1992

Bell Regional Holding Companies
Revenue Breakdown (%)
1991

	<u>Local Service</u>	<u>Toll</u>	<u>Access</u>	<u>Other</u>
Ameritech	45%	12%	24%	19%
Bell Atlantic	39%	13%	24%	24%
BellSouth	40%	10%	26%	24%
Nynex	46%	9%	25%	20%
Pacific Telesis	34%	22%	23%	21%
Southwestern Bell	38%	11%	26%	25%
<u>U.S. West</u>	<u>33%</u>	<u>14%</u>	<u>25%</u>	<u>28%</u>
Average 1991	39%	13%	25%	23%
Average 1988	42%	14%	29%	14%

Source: Value Line, Ratings & Reports, Edition 5, July 17, 1992
Value Line, Ratings & Reports, Edition 5, April 22, 1988

Southern Bell Telephone and Telegraph Company
Thirteen Month Average

	FPSC Adjusted Retail	% of Total	Cost	After-Tax Weighted Cost	Pre-Tax Weighted Cost
Common Equity	\$1,910,719	44.47%	11.20%	4.98%	7.99%
Long-Term Debt	\$1,249,544	29.08%	8.73%	2.54%	2.54%
Short-Term Debt	\$134,080	3.12%	3.75%	0.12%	0.12%
Customer Deposits	\$55,183	1.28%	8.25%	0.11%	0.11%
Cost Free Capital	\$799,172	18.60%	0.00%	0.00%	0.00%
Investment Tax Credits	\$148,254	3.45%	10.22%	0.35%	0.57%
	\$4,296,952	100.00%		8.09%	11.32%
				TIE Ratio =	<u>4.10</u>