

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Request for approval)
of tariff filing to introduce) DOCKET NO. 920991-TL
simplified Message Desk) ORDER NO. PSC-92-1395-FOF-TL
Interface Service by UNITED) ISSUED: 12/2/92
TELEPHONE COMPANY OF FLORIDA)
_____)

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
SUSAN F. CLARK
J. TERRY DEASON
BETTY EASLEY
LUIS J. LAUREDO

ORDER APPROVING TARIFF

BY THE COMMISSION:

On September 16, 1992, United Telephone Company of Florida (United) filed a tariff to introduce Simplified Desk Interface Service (SMDI). SMDI is a feature that provides a link to a customer provided voice messaging service. SMDI allows providers of voice messaging and telephone answering services to notify their customers that a message is waiting. This service is for the providers of voice messaging or answering services not for the end users.

SMDI sends call related information such as the origin and destination of the call and the reason the call is being forwarded to voice messaging or telephone answering service providers subscribers of SMDI may opt for queuing announcements. A queuing option enables a customer to tell a caller to wait on the line through a recorded announcement. Subscribers may purchase the queuing option and supply their own announcements.

SMDI will be offered in areas served by DMS-100 and 5ESS central office switches. The Company projects an average monthly demand for the service to 20 data links on a Company wide basis. Each data link averages 14 access lines. The Company estimates 240 will take the service under the proposed tariff offering.

We find it appropriate to approve the tariff. The new service will enhance voice mail and answering services while providing positive contributions to United's revenues.

Based on the foregoing, it is

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ORDERED by the Florida Public Service Commission that United Telephone Company of Florida's proposed tariff to introduce Simplified Message Interface Service is hereby approved. It is further

ORDERED that any protest of this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that if a timely protest is filed, the tariff shall remain in effect with any increased revenue held subject to refund pending resolution of the dispute process. It is further

ORDERED that if no protest of this Order is timely filed, the tariff shall become final and this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 2nd day of December, 1992.



STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and

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Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on December 23, 1992.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.