

FLORIDA PUBLIC SERVICE COMMISSION

In Re: Complaint and petition of) DOCKET NO. 900811-EI
Town of Golden Beach for relief) ORDER NO. PSC-93-0026-FOF-EI
from alleged insufficient,) ISSUED: 01/05/93
inadequate, and unsafe overhead)
electric service provided by)
Florida Power and Light Company.)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
BETTY EASLEY

ORDER CLOSING DOCKET

BY THE COMMISSION:

On February 3, 1992, we entered Final Order No. 25670 in Docket No. 900811-EI, in which we determined the total owed Florida Power and Light (FPL) for undergrounding the east side of the Town of Golden Beach (Golden Beach). In that order we also approved a formula for determining the CIAC necessary to underground the refurbished overhead system on the west side of the town. We also stated our desire to review FPL's changes to its trouble call management system.

When we issued Order No. 25670 we kept this docket open. We had contemplated that the adoption of the proposed underground rule in Docket No. 910615-EU could possibly result in a reduction to the west side CIAC formula we had established in the final order. In Order No. 25670, we approved the following formula to determine the west side CIAC:

+ Total cost of installation of underground system
- Cost of upgrades performed by FPL in 1991
- Salvage value of removed facilities
= CIAC due from town.

The CIAC formula set out by Rule 25-6.115, Florida Administrative Code, is as follows:

+ Total cost of installation of underground system
- Total cost of installation of new overhead system
- Salvage value of removed facilities
= CIAC due from town.

If Golden Beach decides to pursue undergrounding the west side, it is not clear whether the CIAC formula approved in Order No. 25670

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or the application of Rule 25-6.115 would result in the least cost to the town. We believe the CIAC formulas would be approximately equivalent in this instance and would result in approximately the same costs to FPL and the town.

At present, Golden Beach has two options approved by us that it can pursue to underground the west side. It can either follow the CIAC established by Order No. 25670, or it can follow FPL's tariff which will be filed pursuant to Rule 25-6.115, Florida Administrative Code. Because we have now promulgated a rule which deals with converting existing overhead systems to underground, the town should not have an indefinite period of time to choose the CIAC approved in Order No. 25670. We believe that one year is a reasonable period of time for the town to decide if it wants to underground the west side pursuant to the formula approved by us in Order No. 25670. FPL is scheduled to file its tariff pursuant to Rule 25-6.115 by March 1, 1993. By March 1, 1994, FPL's approved tariff should have been in effect for approximately one year. Accordingly, if Golden Beach wishes to pursue undergrounding pursuant to the CIAC established in Order No. 25670, it should make a formal request to do so by March 1, 1994. This should give the town ample time to determine which method would provide it with the least cost. The town, of course, can file an application to underground the west side pursuant to Rule 25-6.115 at any time, once FPL's underground tariff has been approved.

Order No. 25670 required FPL to file a Trouble Call Management System (TCMS) Report on April 3, 1992, which discussed changes FPL made to its trouble call system. We also kept Docket No. 900811-EI open so that we could review FPL's upgrades to its trouble call system. Having reviewed the TCMS report, and the letter of clarification dated November 18, 1992, we find that FPL should fully implement the upgrades described therein to its Trouble Call Management System. In addition to the upgrades described by FPL, the company shall further upgrade its trouble call management system so that all trouble causes will be reported, not just wire downs. Quality of service is related to preventing events that result in outages, whether they be momentary or otherwise. Because wire downs may not be the only cause of poor service or outages, accumulating data concerning wire downs only may not provide sufficient information to indicate that a problem exists. The trouble call management system, therefore, should collect data regarding all trouble causes so that FPL's management can evaluate all trouble causes experienced within FPL's system. In addition to providing management with monthly and quarterly reports, the trouble call management system shall also be formulated to provide a report for any requested time period that management deems necessary. For instance, management should be able to review a

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period greater than two years so that data related to tree trimming cycles can be reviewed. We find that FPL's upgrades to its trouble call management system shall be implemented along with the two improvements described by us above.

Because no further action is required by us, this docket shall be closed.

It is, therefore,

ORDERED by the Florida Public Service Commission that if the Town of Golden Beach decides to pursue undergrounding the west side pursuant to the CIAC formula approved in our Order No. 25670, it shall formally request to do so by March 1, 1994. It is further

ORDERED that Florida Power and Light Company shall implement the upgrades to its Trouble Call Management System as described in the body of this order. It is further

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission this 5th day of January, 1993.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

MAH:bmi

by: Kay Feun
Chief, Bureau of Records

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Civil Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.