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March 9, 1993

Mr. Steve C. Tribble  
Director, Division of Records and Reporting  
Florida Public Service Commission  
101 East Gaines Street  
Tallahassee, Florida 32301

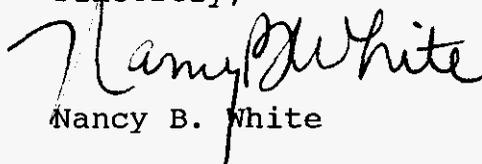
RE: Docket No. 920260-TL, 900960-TL, 910163-TL, 910727-TL

Dear Mr. Tribble:

Enclosed is an original and fifteen copies of a Southern Bell Telephone and Telegraph Company's Motion to Reinstitute Customer Credit. Please file this document in the above-captioned dockets.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.

Sincerely,

  
Nancy B. White

Enclosures

cc: All Parties of Record  
A. M. Lombardo  
H. R. Anthony  
R. D. Lackey

DOCUMENT NUMBER-DATE

02618 MAR-93

FPSC-RECORDS/REPORTING

**CERTIFICATE OF SERVICE**

**Docket No. 920260-TL**

**Docket No. 900960-TL**

**Docket No. 910163-TL**

**Docket No. 910727-TL**

I HEREBY CERTIFY that a copy of the foregoing has been  
furnished by United States Mail this 9th day of March, 1993 to:

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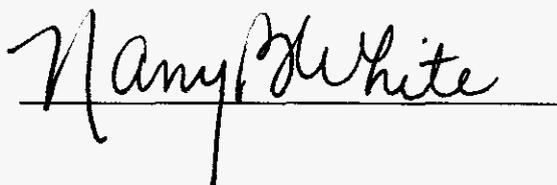
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Nancy White

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Comprehensive Review of ) Docket No. 920260-TL  
the Revenue Requirements and Rate )  
Stabilization Plan of Southern )  
Bell Telephone and Telegraph )  
Company )

In re: Show cause proceeding ) Docket No. 900960-TL  
against Southern Bell Telephone )  
and Telegraph Company for )  
misbilling customers )

In re: Petition on behalf of ) Docket No. 910163-TL  
Citizens of the State of Florida )  
to initiate investigation into )  
integrity of Southern Bell )  
Telephone and Telegraph Company's )  
repair service activities and )  
reports )

In re: Investigation into ) Docket No. 910727-TL  
Southern Bell Telephone and )  
Telegraph Company's compliance ) Filed: March 9, 1993  
with Rule 25-4.110(2), F.A.C., )  
Rebates )

SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY'S  
MOTION TO REINSTITUTE CUSTOMER CREDIT

COMES NOW, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company ("Southern Bell" or "Company"), and, pursuant to Rule 25-22.073, Florida Administrative Code, files its Motion to Reinstitute Customer Credit, showing in support thereof the following:

1. In Order No. 25558, issued on January 2, 1992, the Florida Public Service Commission ("Commission") directed Southern Bell to implement a monthly credit on customers' bills. The effect of the credit was to reduce Southern Bell's revenues by approximately \$44.9 million on an annual basis for 1992. By the terms of Order No. 25558, the credit was to continue until the Commission held further proceedings to determine how to

dispose of the funds, which the Commission characterized as "excess earnings." Subsequent to Order No. 25558, the Commission issued Order No. PSC-92-1412-FOF-TL on December 7, 1992. In this Order the Commission identified an additional \$3,917,357 in excess revenues which was available for disposition. The Commission allowed Southern Bell to use this additional revenue to offset the cost of refinancing higher cost debt for 1992. The Commission further stated that the credit being received by Southern Bell's customers would continue until the end of 1992. Permanent disposition of the total amount of \$48 million is to be addressed in the above captioned docket.

2. Hearings in the above captioned docket were scheduled to begin in March of 1993, but have recently been postponed. As noted above, the monthly customer credit that was in effect during 1992 was terminated at the close of 1992 according to Commission order. The earnings which formed the basis of the monthly credit will continue to be accrued by Southern Bell until such time as a permanent disposition of those funds is determined. In order to avoid the accumulation of a potentially large sum of money that would be returned to customers, at the earliest, sometime in the second half of 1993, Southern Bell proposes that, until such time as the Commission makes a permanent disposition of the monies, the Commission reinstitute the monthly customer credit.

3. This request is fully consistent with the Commission's original Order No. 25558. Southern Bell would propose

reinstating the customer credit beginning in April, 1993, which could be accomplished if this Commission acts expeditiously on this Motion. The credit for the months of January, February, and March, 1993 could be added to the credits for the months of April, May, and June, 1993. The credit would continue until such time as there is a final disposition of this docket.

WHEREFORE, Southern Bell requests that the Commission grant its Motion to Reinstitute Customer Credit, hold that the Company accomplish same as proposed herein and that the credit be continued until the Commission's final determination in this docket.

Respectfully submitted this 9th day of March, 1993.

SOUTHERN BELL TELEPHONE  
AND TELEGRAPH COMPANY



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