

All the Republic Contracts on Section 1

April 16, 1993

Florida Public Service Commission Division of Records and Reporting 101 East Gaines Street Tallahassee, FL 32399-0870

DEPOSIT TREAS REC DATE

Dr. www

WAY 0 5 5

Dear Sir:

930471-TI

Enclosed are an original and twelve (12) copies of GE Capital Communication Services Corporation's, d/b/a GE EXCHANGESM and d/b/a GE Capital EXCHANGESM, Application Form for Authority To Provide Interexchange Telecommunications Service Within The State of Florida. Please date-stamp and return the extra copy provided as proof of filing. An envelope with the return address and the appropriate postage is attached for this purpose.

Also enclosed is a check for \$250 made payable to the Florida Public Service Commission to cover the filing fee.

If plead or ruling is not in favor of applicant, please withdraw the application rather than reject the petition.

Your assistance in this matter is greatly appreciated.

Sincerely,

Robert F. Reisner

President

Enclosures

05001 MAY-68

1

** FLORIDA PUBLIC SERVICE COMMISSION **

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

101 E. Gains Street
Fletcher Building
Tallahassee, Florida 32399-0866

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instruct ons

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In the case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have any questions about completing the form, contact:

Florida Public Service Commission Division of Communications Bureau of Service Evaluation 101 East Gaines Street Tallahassee, Florida 32399-0866 (904) 488-1280

E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission Division of Administration, Room G-50 101 East Gaines Street Tallahassee, Florida 32399-0850 (904) 488-4733 1. This is an application for (check one): (X) Original Authority (New Company) () Approval of Transfer (To another certificated company). () Approval of Assignment of existing certificate (To a noncertificated company). () Approval for transfer of control (To another certificated company). 2. The legal name of the applicant: GE Capital Communication Services Corporation Name under which the applicant will do business (fictitious name, etc.): **GE Capital Communication Services Corporation** d/b/a GE EXCHANGE^m and d/b/a GE Capital EXCHANGE^m, National address (including street name & number, post office box, city, state and zip code). 260 Long Ridge Road Stamford, CT 06927-9500 Florida address (including street name & number, post Office box, city, state, zip code). NONE Structure of organization; (X) Corporation () Individual () Foreign Partnership () Foreign Corporation () General Partnership () Limited Partnership () Other, __ If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Applicant is a corporation. (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

FORM PSC/CMU 31 (4/91)

(b) covide proof of co	mpliance ith the fictitious er 865.09 FS), if applicable.
------------------------	--

Fictitious name registration number: _

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:
 - adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.
 - (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.
- 8. If incorporated, Please give:
 - (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter Number: _____ Will be late filed.

(b) Name and address of the company's Florida registered agent.

> C T Corporation System 8751 West Broward Boulevard Plantation, Florida 33324

(c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

See attachment F for list.

 adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

Nons.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

None.

- 9. Who will serve as liaison with the commission in regard to (please give name title, address and telephone number):
 - (a) The application;
 Todd Lowe, President, Visiology, Inc.
 4960 Mountain View Parkway
 Birmingham, AL 35244
 (205) 980-8501
 - (b) Official point of Contact for the ongoing operations of the company;

 Robert F. Reisner, President

 260 Long Ridge Road

 Stamford, CT 06927-9500

 (203) 357-6276
 - (c) Tariff; Robert F. Reisner
 - (d) Complaints/ Inquiries from customers; Robert F. Reisner
- 10. List the states in which the applicant:
 - (a) Has operated as an interexchange carrier.
 None. The Applicant is not an interexchange carrier.
 - (b) Has applications pending to be certificated as an interexchange carrier.

The Applicant has applications pending to be certificated to resell intrastate interexchange telecommunications services in the states of California, Iowa, Maryland, Massachusetts, New York and Pennsylvania.

(c) Is certificated to operate as an interexchange carrier.

The Applicant has registered with the regulatory commissions and resells telecommunication services in Colorado, Michigan, Montana, New Jersey, Oklahoma, Tennessee, Texas, Virginia, and Utah.

(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None.

(e) Has regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

None.

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None.

MTS wit	h di	istance	se	nsitive	per	minute	rate
_ Method	of	access	ļs	FGA			
_ Method	of	access	ļs	FGB			
 method	OI	access	15	rGD			
 _ Method	of	access	15	800			
MTS with	h ro	oute spe	ci	fic rate	es pe	r minu	te
_ Method	of	access	is	FGA			
_ Method	of	access	is	FGB			
 Method	OI	access	15	FGD			
 Method	of	access	15	800			
not dis _ Method _ Method _ Method _ Method	of of	access access	is is	FGA FGB FGD			
 MTS for	pay	y telep)	none	e servi	ce pr	oviđer	s
			iin	plan	/Peac	h out	Flori

	WATS type service (Bulk or volume discount) Method of access is via dedicated access Method of access is via switched access
	Private Line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc)
	X Travel Service Method of access is 950 X Method of access is 800
	900 Services
	X Operator Services X Available to presubscribed customers Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals) Available to inmates
	Services included are: X Station assistance X Person to Person assistance Directory assistance Operator verify and interrupt Conference Calling
	x Other:
	See Attachment G
12.	What does the end user dial for each of the interexchange carrier services that were checked in services included (above).
	When placing intrastate outbound long distance calls outside of your area code, the end user dials 1 + the area code + the seven digit number. When calling within your area code, the end uses dials 1 + the seven digit number. To reach Directory Assistance outside of your area code, the end user dial 1 + area code + 555-1212. To reach Directory Assistance within your area code, the end user dial 1 + 555-1212. To Reach the long distance operator of the underlying carrier, the end user dials 00- or 0 + the called number. 800 calls are completed by dialing 1+800+ the called number. Travel Card calls are completed by dialing 1 + a universal 800 number, the called number, and the travel card code.
13.	What services will the applicant offer to other certified telephone companies:
	() Facilities. () Operators. () Billing and Collection. () Sales. () Maintenance. () Other: NONE

- 14. Will you marketing program:
 - (Y) Pay commissions?
 - (N) Offer sales franchises?
 - (N) Offer multi-level sales incentives?
 - (Y) Offer other sales incentives?
- 15. Explain any of the offers checked above (To whom, what amount, type of franchise, etc.).

See Attachment H.

- 16. Who will receive the bills for your service (Check all that apply)?
 - (X) Residential customers. (X) Business customers.
 () PATS providers. () PATS station end-users.
 () Hotels & motels. () Hotel & motel guests.
 () Universities. () Univ. dormitory residents.
 () Other: (specify) ________.
- 17. Please provide the following (if applicable):
 - (a) Will the name of your company appear on the bill for your services, and if not, why?

Services provisioned through AT&T will be billed by the Applicant and will have the Applicant's name on the bill. Services provisioned through Sprint will be billed by Sprint for direct payment to Sprint and will not have the applicants name on the bill.

(b) Provide the name and address of the firm who will bill for your service.

> Compucom Communications Corp. 333 N. Alabama St., Suite 240 Indianapolis, IN 46204

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

See Attachment I.

** APPLICANT ACKNOWLEDGEMENT STATEMENT

- REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- 2. GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
- SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- LEC BYPASS RESTRICTIONS: I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
- RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commissions' Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
- ACCURACY OF APPLICATION: By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

Robert F. Reisner

April 16, 1993 Date

Typed name and signature of owner or chief officer

ATTACHMENTS:

- A CERTIFICATE TRANSFER STATEMENT (Not Applicable)
- B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C INTRASTATE NETWORK
- D FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES (Not Applicable)
- E GLOSSARY (Not Applicable)

** APPENDIX A **

CERTIFICATE TRANSFER STATEMENT

NOT APPLICABLE

APPENDIX B

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- () The applicant will not collect deposits nor will it collect payments for service more than one month in advance.
- (X) The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month.

The Company is in the process of obtaining the bond. When received it will be filed with the Division of Records and Reporting of the Florida Public Service Commission.

Robert F. Reisner

Typed name and signature of Owner or Chief officer

President Title

April 16, 1993 Date

** APPENDIX C **

INTRASTATE NETWORK

1.	POP:	Address	where	located,	and	indicate	if	owned
	or le	ased.						

1) N/A

2)

3)

4)

 SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) N/A

2)

3)

4)

TRANSMISSION FACILITIES: POP-to-POP facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

1, POP-to-POP

TYPE

OWNERSHIP

2) N/A

4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

Service may be provided from any exchange in the State of Florida. 5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirement contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

The Applicant resells telecommunication services provided by AT&T and U.S. Sprint. The underlying carrier is in compliance with Commission Rule 25-24.471 (4) (a).

- 6. CURRENT FLORIDA INTRASTATE SERVICES: Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is <u>has</u>, fully describe the following:
 - a) What services have been provided and when did these services begin?
 - b) if the services are not currently offered, when were they discontinued?

Robert F. Reisner

Typed name and signature of Owner or Chief officer

President

Title

April 16, 1993

Date

APPENDIX D

FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Robert F. Reisner

Typed Name and signature of Owner/Chief Officer

President

Title

April 15, 1993

Date

The Applicant plans to resell service to all exchanges in the State of Florida. All dedicated access and inbound services are offered statewide. Switched access services are available only to customers in equal access offices.

ATTACHMENT F

DIRECTORS, OFFICERS AND STOCKHOLDERS

GE Capital Communication Services Corporation Officers & Directors				
Name / Title	Address			
Mary Chmielowiec Vice President				
Timothy Dowd Vice President				
Sarah E. Gorman Secretary, Director				
Robert L. Grimm Chairman of the Board	GE Capital Communication Services Corporation 260 Long Ridge Rd. Stamford, CT 06927-9500			
James A. Parke Director				
Robert F. Reisner President & CEO Director				
Dennis R. Sweeney Vice President Treasurer				

Shareholders:

GE Capital Corporation 260 Long Ridge Rd. Stamford, CT 06927-9500

ATTACHMENT G

11. The applicant will provide the following interexchange carrier services (Check all that apply):

Other

	Carrier Service Names		
GE Service Name	AT&T	Sprint	
GE Connect Long Distance			
Plan A Rate Schedule A/A	SDN A		
Plan S Rate Schedule S		VPN Off-Off	
Plan S Rate Schedule C		Clarity Switched	
GE Connect Direct			
Plan A Rate Schedule A/B	SDN B		
Plan A Rate Schedule A/C	SDN C		
Plan A Rate Schedule A/D	SDN D		
Plan S Rate Schedule S		VPN On-Off	
Plan S Rate Schedule C		Clarity Dedicated	
GE Connect 800			
Plan A Rate Schedule A	800 Ready Line		
Plan S Rate Schedule S		Fonline 800	
Plan S Rate Schedule C		Clarity 800 Switched	
GE CONNECT DIRECT 80	00		
Plan A Rate Schedule A	Megacom 800		
Plan S Rate Schedule S		Ultra 800	
Plan S Rate Schedule C		Clarity 800 Dedicated	
GE Connect Card			
Plan A Rate Schedule A	SDN Travel Card		
Plan S Rate Schedule S		VPN Calling Card	
Pian S Rate Schedule C		Clarity FonCard	
Operator Toll Assistance	n/a	Operator Services	
Directory Assistance	SDN D/A	D/A	

ATTACHMENT H

EXPLANATION OF SALES COMMISSIONS

The Applicant sells through its own employees and independent sales agents. These agents earn commissions based on monthly eligible revenue generated by their customers that is collected in the previous month. The commission rates very with the agent's volume.

From time to time, the Applicant may offer other sales incentives such as sales contests or special awards.

ATTACHMENT I

PROPOSED TARIFF

GE Capital Communication Services Corporation d/b/a GE Capital EXCHANGESM d/b/a GE EXCHANGESM

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of long distance telecommunications services provided by GE Capital Communication Services Corporation with principal offices at 260 Long Ridge Road, Stamford, CT 06927-9500. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issue Date: April 16, 1993

Effective Date:

by:

Check Sheet

All the sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original Tariff.

SHEET	REVISION
1	Original Sheet
2	Original Sheet
3	Original Sheet
4	Original Sheet
5	Original Sheet
6	Original Sheet
7	Original Sheet
8	Original Sheet
9	Original Sheet
10	Original Sheet
11	Original Sheet
12	Original Sheet
13	Original Sheet
14	Original Sheet
15	Original Sheet
16	Original Sheet
17	Original Sheet
18	Original Sheet
19	Original Sheet
20	Original Sheet

Issue Date: April 16, 1993

Effective Date:

by:

Check Sheet (continued)

SHEET	REVISION
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22	Original Sheet
23	Original Sheet
24	Original Sheet
25	Original Sheet
26	Original Sheet
27	Original Sheet
28	Original Sheet
29	Original Sheet
30	Original Sheet
31	Original Sheet
32	Original Sheet
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35	Original Sheet
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37	Original Sheet
38	Original Sheet
39	Original Sheet
40	Original Sheet
41	Original Sheet
42	Original Sheet
43	Original Sheet
44	Original Sheet

Issue Date: April 16, 1993

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by:

Check Sheet (continued)

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Effective Date:

by:

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete Or Discontinue
- Change Resulting In An Increase To A Customer's Bill
- M Moved From Another Tariff Location
- N New
- R Change Resulting In A Reduction To A Customer's Bill
- T Change In Text Or Regulation But No Change In Rate Or Charge

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Effective Date:

by:

TARIFF FORMAT

- A. Sheet Numbering Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th Revised Sheet 14 Cancels the 3rd Revised Sheet 14.
- C. Paragraph Numbering Sequence There are five levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1
 - 2.1.1
 - 2.1.1 (A)
 - 2.1.1 (4).1
- D. Check Sheet When a filing is made with the Commission, an updated Check Sheet accompanies the filing. The Check Sheet lists the sheets contained in the Tariff, with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision.

Issue Date: April 16, 1993

Effective Date:

by:

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

ANI: ANI is an acronym for Automatic Number Identification.

Access Line: An Access Line is a transmission line from either the LEC's or the Underlying Carrier's Point-of-Presence (POP) to the Customer's premises. An Access Line is used to process voice and limited speed data calls.

AT&T: AT&T refers to AT&T Communications, Inc.

Business Customer: A Business Customer is a Customer who subscribes to the Company's service(s) and whose primary use of the service is of a business nature.

Commission: Commission refers to the Florida Public Service Commission.

Company: Company refers to GE Capital Communication Services Corporation, d/b/a GE Capital EXCHANGESM and d/b/a GE EXCHANGESM.

Customer: The Customer is a person or legal entity which subscribes to service(s) from the Company and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

Dedicated Access: If a Customer's location has a direct path to the network of the Underlying Carrier, it is considered Dedicated Access. When Dedicated Access is required to access the Company's services, the Customer is responsible for obtaining access. In telecommunications terminology, this is also referred to as special access.

Issue Date: April 16, 1993

Effective Date:

by:

GE Capital Communication Services Corporation d/b/a GE Capital EXCHANGESM d/b/a GE EXCHANGESM

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Employees: The term employees refers to the employees of General Electric Corporation and all subsidiaries, affiliates, agents, and any other groups designated by the Company.

InterLATA Call: An InterLATA call is any call that originates and terminates in a different LATA.

IntraLATA Call: An IntraLATA call is any call that originates and terminates within the same LATA.

LATA: LATA stands for Local Access and Transport Area which is a geographic boundary, within which the LEC provides communications services.

LATA-Pair Pricing: LATA-Pair Pricing allows a Customer to order service between a Customer's specified pair of LATAs. The LATA pairs specified by the Customer must be those in which the Customer's premises are located.

LEC: LEC is an acronym for Local Exchange Carrier which is the serving telephone company providing local services to subscribers.

MATR: MATR stands for Minimum Average Time Requirement.

NPA: NPA literally stands for Numbering Plan Area but is more commonly referred to as an area code.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

NXX: NXX is the first three digits of the Customer's telephone number. N is a number between 2 and 9. X is a number between 9 and 9.

On-Network Station: An On-Network Station is a station which subscribes to one of the Company's outbound Plan A services.

Off-Network Station: An Off-Network Station is a station which does not subscribe to one of the Company's outbound Plan A services.

PBX: PBX is an acronym for Private Branch Exchange.

Plan A: Plan A is a provisioning option and means the Customer is provisioned utilizing the facilities of Underlying Carrier 1 which is AT&T.

Plan S: Plan S is a provisioning option and means the Customer is provisioned utilizing the facilities of Underlying Carrier 2.

POP: POP is an acronym for Point-of-Presence and is the central office of the Underlying Carrier where the LEC hands off the traffic of the Company's Customers or where the T-1.5 digital facility interconnects with the Underlying Carrier.

Residential Customer: A Residential Customer is a Customer who subscribes to the Company's service(s) in a non-business, trade, or professional name.

Issue Date: April 16, 1993

Effective Date:

by:

GE Capital Communication Services Corporation d/b/a GE Capital EXCHANGESM d/b/a GE EXCHANGESM

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Subscriber: The Subscriber is a person or legal entity which subscribes to service(s) from the Company and thereby assumes responsibility for the payment of charges and compliance with the Company's Tariff regulations.

Switched Access: If the Customer's location has a transmission line that is switched through the LEC to reach the network of the Underlying Carrier, the access is switched.

T-1 Digital Service: T-1 Digital Service, also called T-1, is a digital link between two points. This link typically transmits at speeds of 1.544 megabits per second. In most cases, this service allows twenty-four access paths between any two points.

Underlying Carrier: Underlying Carrier refers to the interexchange carrier that provides the long distance services the Company resells.

Issue Date: April 16, 1993

Effective Date:

by:

2.1 Undertaking of the Company

The Company's services are offered for intrastate InterLATA and IntraLATA telecommunication services originating and terminating within the State of Florida under terms of this Tariff. Services are offered subject to the availability of facilities and the terms and conditions of this Tariff. The Company resells the services of facility based carriers. The Company resells the services of facility based carriers are an agent and/or reseller, depending upon the particular services and the Underlying Carrier involved, and subject to the terms of any applicable interstate offering or arrangement between the Underlying Carrier and the Company.

This Tariff is on file with the Commission and copies may be inspected during normal business hours at the Company's principal place of business which is located at 260 Long Ridge Road, Stamford, CT 06927.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service without liability when necessitated by conditions beyond its control, or when the Customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 Prior written permission from the Company is required before any assignment or transfer of service which consent cannot be unreasonably with held. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.3 Liabilities of the Company
 - 2.3.1 Conditions under which the Company may refuse or terminate service without liability include:
 - For non-payment of any sum for telephone service owed to the Company after five (5) days notice, in accordance with Paragraph 2.12.2, except in extreme cases; or
 - For insufficient or fraudulent billing information, invalid or unauthorized telephone numbers, or pre-arranged account code numbers; or
 - For any violation by a Customer related to the request for such service of either the provisions of this Tariff or any laws, rules, regulations, or policies; or
 - By reason of any order or decision of a court or other governmental authority which prohibits the Company from furnishing such service; or
 - If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, or services; or
 - Failure to meet specific program provisions; or
 - Any reasonable business reason; or
 - Failure to meet the Company's credit extension policy; or
 - The Company is selling, transferring, or ending the business.

In case of refusal to establish service, the Company shall notify the applicant in writing of the reason for such refusal.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.3 Liabilities of The Company (continued)
 - 2.3.2 The Company's liability for any failure of performance hereunder due to causes beyond its control, including, but not limited to:
 - unavoidable interruption in the working of transmission facilities;
 - acts of God such as storms, fire, flood, or other catastrophes;
 - any law, order, regulation, direction, action or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of such governmental entity, or of any civil or military authority;
 - national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or,
 - notwithstanding anything in this tariff to the contrary, the unlawful acts of individuals, including acts of the Company's agents and employees if committed beyond the scope of their employment

shall in no event exceed the proportionate charge of the Company billing to the Customer for the period of service during which the impairment existed.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.3 Liabilities of The Company (continued)
 - 2.3.3 The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects occurring in the course of furnishing service hereunder and not caused by the negligence or intentional acts of the Customer shall in no event exceed an amount equivalent to the initial period charge to the Customer according to this Tariff for the call during which such mistake, omission, interruption, delay, error or defect in the course of furnishing service hereunder occurs, except in cases of willful misconduct by the Company.
 - 2.3.4 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
 - 2.3.5 The Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence. The Subscriber shall indemnify and hold harmless the Company from any claim of the owner of the Subscriber's premises or other third party claims for such damages.
 - 2.3.6 No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization. The Subscriber will indemnify and hold harmless the Company from any claims of the owner of the Subscriber's premises or other third party claims for such damages.
 - 2.3.7 The Company is not liable for any damages the Subscriber may incur as a result of the unlawful use or use by an unauthorized person.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.3 Liabilities of The Company (continued)
 - 2.3.8 This service is furnished subject to the conditions that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
 - The use of the service of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
 - The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service by rearranging, tampering with, or making connection with any service components of the Underlying Carrier, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charge for such service;
 - The use of the service of the Company for a message or messages, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
 - The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

Issue Date: April 16, 1993

Effective Date:

by:

2.3 Liabilities of The Company (continued)

2.3.9 Consequential And Other Damages

The Company's liability shall be limited to that expressly assumed in Paragraph 2.3 hereof. The Company shall not be liable for any other direct, indirect, consequential, special, actual, or punitive damages, or for any lost profits of any kind or nature whatsoever arising out of any furnishing of, or interruption in, service provided hereunder, absent a determination of willful misconduct by judicial or administrative proceedings. With respect to any services provided hereunder, the Company hereby expressly disclaims, without limitation, all warranties not stated in this tariff, whether express, implied or statutory, and in particular disclaims all implied warranties of merchantability and fitness for a particular purpose.

2.4 Use of Service

The Customer may not use any of the services offered by the Company under this Tariff for any unlawful purpose.

Issue Date: April 16, 1993

Effective Date:

by:

2.5 Obligations of the Customer

- 2.5.1 The Company shall be indemnified and held harmless by the Customer against:
 - Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Company;
 - Violation of any other literary, intellectual, artistic, dramatic, or musical right;
 - Violations of the right to privacy;
 - Claims of patent infringement arising from combining or connecting Company's facilities or the facilities of the underlying carrier with apparatus and systems of the Customer;
 - All lost or stolen calling cards;
 - Any other rights whatsoever relating to or arising from message content or the transmission thereof;
 - All other claims arising out of any act or omission of the Customer in connection with any service provided by the Company.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.5 Obligations of the Customer (continued)
 - 2.5.2 The Customer shall be responsible for the payment of all charges for services provided under this Tariff and for the payment of all excise, sales, use or other similar taxes that may be levied by a governing body or bodies in conjunction with or as a result of the service furnished under this Tariff.
 - 2.5.3 The Company shall not be liable by the Customer for damages or statutory penalties or be obligated to make any adjustment, refund or cancellation of charges unless the Customer has notified the Company of any dispute concerning charges, or the basis of any claim for damages, within sixty (60) calendar days after an invoice is rendered or a debit is effected by the Company for the call giving rise to such dispute or claim. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demand. In the event that the Customer is not satisfied with the Company's resolution of any dispute, the Customer may make application to the Commission for review and disposition of the matter.
 - 2.5.4 The Company's failure to provide or maintain service under this tariff shall be excused by the Customer for all circumstances beyond the Company's reasonable control.
 - 2.5.5 The Customer shall indemnify and save the Company harmless from any and all liability not expressly assumed by the Company in Paragraph 2.3 and arising in connection with the provision of service to the Customer, and shall protect and defend the Company from any suits or claims alleging such liability, and shall pay all expenses (including attorneys' fees) and satisfy all judgements which may be incurred by or rendered against the Company in connection therewith.

Issue Date: April 16, 1993

Effective Date:

by:

2.6 Interruption of Service

Credit allowances for the interruption of service are subject to the general liability provisions set forth in Paragraph 2.3.2 preceding. It shall be the obligation of the Customer to notify the Company of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the interruption is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.7 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Customer Service

Customer Service may be contacted in writing at GE Capital Communication Services Corporation, 260 Long Ridge Road, Stamford, CT 06927 or via a toll free 800 number. The Company offers its Customers several toll free 800 numbers depending on the Customer's program. Service representatives are available to assist with service complaints Monday through Friday from 10:00 AM to 5:00 PM eastern time. If a Customer calls Customer Service after hours, the call goes to an answering machine. If the call is not an emergency, the answering machine takes a message for a return call the next business day. If the call is an emergency, the Customer is referred to an 800 number at the Network Operations Center which is answered twenty four hours per day, 365 days per year.

Issue Date: April 16, 1993

Effective Date:

by:

2.9 Obtaining Service

2.9.1 Application for Service

To obtain service, the Company requires the Customer to complete a letter of agency or other authorization it deems appropriate.

2.9.2 Establishment of Credit

The Company reserves the right to examine the credit record and check the references of all applicants and Customers. The Company may examine the credit profile/record of any applicant prior to accepting the service order or Customer's deposit. These shall not in themselves obligate the Company to provide services or to continue to provide services, if a later check of applicant's credit record is, in the opinion of the Company, contrary to the best interests of the Company.

2.9.3 Deposits

(A) General

Any applicant whose credit has not otherwise been duly established as provided in Section 2.7.2 hereof may be required to make a deposit to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or to increase a deposit presently held in the event that the conditions of service or basis on which credit was originally established have materially changed.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.9 Obtaining Service (continued)
 - 2.9.3 Deposits (continued)
 - (B) Amount of Deposit

The amount of any deposit shall not exceed the estimated charges for two months' service. The Company shall determine the amount of the deposit.

(C) Return of Deposit

A deposit will be returned:

- When an application for service has been canceled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the Tariff and the excess portion of the deposit will be returned.
- At the end of one year of satisfactory credit history.
- Upon discontinuance of service. The Company will refund the Customer's deposit or the balance in excess of unpaid bills.
- (D) Interest on Deposits

The Company will pay 8% interest on deposits pursuant to the rules and regulations of the State of Florida.

(E) Escrow of Deposit

The Customer's deposit will be held by the Company.

Issue Date: April 16, 1993

Effective Date:

by:

2.10 Rendering and Payment of Bill

2.10.1 General

The Company offers two billing options. With Option 1, charges are billed directly by the Underlying Carrier 2. With Option 2, the Company does the billing. Plan S services are only available with Option 1 billing. Plan A services are only available with Option 2 billing.

2.10.2 Option 1

(A) Billing Period

The billing period is a month.

(B) Rendering Bill

Bills are sent to the current billing address.

(C) Payment

Payment is due upon receipt. Checks are made payable as indicated on the bill and are mailed to the address indicated on the bill.

Issue Date: April 16, 1993

Effective Date:

by:

2.10 Rendering and Payment of Bill (continued)

2.10.2 Option 1 (continued)

(D) Billing Disputes

Billing disputes are usually handled by the Underlying Carrier. However, the Company will interface with the Underlying Carrier on behalf of the Customer when the Company agrees to the validity of the request. If the Customer has not paid the disputed charge within sixty one (61) days of the bill date, the dispute is turned over to the Company to resolve.

(E) Late Charges

If a late charge is levied by the Underlying Carrier, the amount and the timing of the late charge is controlled by the Underlying Carrier's intrastate tariff not the Company's intrastate tariff.

2.10.3 Option 2

(A) Billing Period

The billing period is a month.

(B) Billing Disputes

Billing disputes are handled by the Company's Customer Service organization. See Paragraph 2.9.

Issue Date: April 16, 1993

Effective Date:

by:

2.10 Rendering and Payment of Bill (continued)

2.10.3 Option 2 (continued)

(C) Late Charges

If a Customer's bill is not paid within thirty (30) days from the statement date, the Company imposes a late charge of 1.5% per month on the delinquent amount.

(D) Rendering Bill

.1 Business Customers

Bills will be sent to the current billing address no later than forty five (45) days following the close of billing.

2 Residential Customers

A Residential Customer's bill for the Company's services will be included on the Customer's designated and approved credit card bill.

.3 Employees

Employees have a choice of direct billing by the Company or a payroll deduction plan.

Issue Date: April 16, 1993

Effective Date:

by:

- 2.10 Rendering and Payment of Bill (continued)
 - 2.10.3 Option 2 (continued)
 - (E) Payment
 - .1 Business Customers

Payment is due within fourteen (14) days of the invoice date. Payments will be made directly to the GE Payment Center at the address indicated on the bill.

.2 Residential Customers

Payment is due as indicated on the Customer's credit card bill.

.3 Employees

For employees that choose direct billing, payment is due within fourteen (14) days of the invoice date.

Issue Date: April 16, 1993

Effective Date:

by:

2.11 Cancellation of Service By Customer

2.11.1 General

Customers may cancel service only by giving a thirty (30) day written notice to the Company. Written notice should be directed to GE Capital Communication Services Corporation, 260 Long Ridge Road, Stamford, CT 06927. Upon receipt of the written notice, the Company places an order with the Underlying Carrier to cancel service. If the Customer is moving to another Interexchange Carrier, the Underlying Carrier advises the LEC to cancel service. The Customer may also directly contact the LEC and advise the LEC to change the Customer's Primary Interexchange Carrier Code (PIC).

2.11.2 Customers With Switched Access

The Customer's service is canceled when the LEC changes the Primary Interexchange Carrier (PIC) code or when the Underlying Carrier cancels the service offered by the Company.

2.11.3 Customers With Dedicated Access

The Customer's service is canceled when the Underlying Carrier cancels the service offered by the Company or when the Dedicated Access is moved to another Underlying Carrier.

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Effective Date:

by:

2.12 Termination of Service By Company

2.12.1 Notice of Service Termination

Every effort will be made to provide a Customer five (5) days written notice of termination of service. The written termination notice will be mailed in a separate mailing. However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice. See Paragraph 2.3 for other conditions which the Company may refuse or terminate service.

2.12.2 Non-Payment

(A) Plan A

If payment is not received within forty five (45) days from the billing date, a written termination notice is sent to the Customer in a separate mailing.

(B) Plan S

If payment is not received within sixty one (61) days of the billing date, a written termination notice is sent to the Customer in a separate mailing.

(B) Termination of Service

Service will not be terminated if the Company receives payment prior to the termination date listed on the termination notice or if the Company and the Customer are negotiating a payment arrangement.

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Effective Date:

by:

2.13 Taxes

In addition to the charges specifically pertaining to the Company's services, certain federal, state, and local surcharges, taxes and fees will be applied. These taxes, surcharges, and fees are calculated based upon the amount billed to the end user for the Company's intrastate services. All state and local taxes, surcharges, and fees (i.e., sales tax, gross receipts tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.14 Transfer or Assignment

The Company's intrastate services may not be transferred or assigned to a new Customer unless the new Customer's credit is approved. Paragraph 2.3.1 covers additional conditions under which the Company reserves the right to refuse service to Customers.

2.15 Installation and Connection Charges

The Company does not assess charges for installation and connection of intrastate long distance services. If installation and/or connection charges are assessed, these charges are billed directly by the Underlying Carrier, LEC, or private carrier.

Issue Date: April 16, 1993

Effective Date:

by:

2.16 Timing of Calls

2.16.1 General

Calls are timed and measured by the Underlying Carrier whose services are resold by the Company in accordance with its own Tariff. The Company does not charge for uncompleted calls.

2.16.2 Calls Billed to the GE Connect Card

Calls will be timed by the interexchange carrier that carries the call billed to the calling card.

2.16.3 Plan A Services

Chargeable time begins when connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by the automatic timing equipment. When the Company's services are directly connected to a customer-provided communications system at the Customer's premises, chargeable time begins when a call terminates in, or passes through, the first customer equipment on that customer-provided communications system.

Issue Date: April 16, 1993

Effective Date:

by:

2.16 Timing of Calls (continued)

2.16.4 Plan S Services

(A) Operator Toll Assistance Calls

- .1 On station-to-station calls chargeable time begins when a connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system.
- .2 On person-to-person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
- .3 Chargeable times ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator of the Underlying Carrier.

(B) All Other Calls

Usage begins when the called party picks up the receiver and the local telephone company sends a signal to the switch which utilizes hardware answer supervision or software tone detection. A call is terminated when the calling or called party hangs up.

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Effective Date:

by:

2.17 Rate Period

2.17.1 General

Different rates may be applicable to an intrastate call at a different time of the day and on certain days of the week as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in case of an outbound call and at the called station in case of an inbound call.

2.17.2 Plan S Rate Schedule C

The peak rate period is 8:00 AM to but not including 5:00 PM Monday through Friday. The off-peak rate period is all other times.

2.17.3 All Other Plan S Rate Schedules and All Plan A Services

	Times Applicable		
Rate Period	From	To But Not Including	Days Applicable
Day	8:00 AM	5:00 PM	Mon - Fri
Evening	5:00 PM	11:00 PM	Sun - Fri
Night	11:00 PM 8:00 AM 8:00 AM	8:00 AM 11:00 PM 5:00 PM	All days Saturday Sunday

Issue Date: April 16, 1993

Effective Date:

by:

2.18 Mileage Measurements

2.18.1 General

Each rate center or POP has a unique set of assigned vertical and horizontal (V&H) coordinates which are used by the Underlying Carrier for calculating mileage. Calculation of mileage is in accordance with the V&H coordinate system. Mileage measurements for calls billed to one of the Company's calling card services will be determined by the interexchange carrier that carries the call billed to the calling card.

2.18.2 Plan S - Operator Toll Assistance

Rates for service between points are based on airline mileage between rate centers of the calling and called stations.

2.18.3 Other Mileage Sensitive Services

The distance is measured using the V&H coordinates associated with either the rate centers of the originating and terminating stations or the V&H coordinates associated with the originating and terminating POP of the underlying carrier. The type of access determines which V&H coordinates are used.

If a call is originated or terminated via switched access, the distance is measured using the V&H coordinates associated with the rate centers of the originating or terminating station. If the call is originated or terminated via dedicated access, the distance is measured using the V&H coordinates associated with the originating or terminating POP of the underlying carrier.

The rate for a call between access lines associated with stations that use the same central office is the rate for zero miles.

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Effective Date:

by:

2.19 Determination of Airline Mileage

2.19.1 Calls Mileaged by Underlying Carrier 1

For the purpose of determining airline mileage, vertical and horizontal grid lines have been established across the state. The spacing between adjacent vertical grid lines and between horizontal grid lines represents a distance of one coordinate unit. The unit is the square root of 0.1, expressed in airline miles. A vertical (V) and a horizontal (H) coordinate is computed for each rate center from its latitude and longitude location by use of appropriate map-projection equations. A pair of V&H coordinates locates a rate center, for determining airline mileage, at a particular intersection of an established vertical grid line with an established horizontal grid line. The distance between any two rate centers is the airline mileage computed as explained as follows.

To determine the rate distance between any two rate centers proceed as follows:

- (A) Obtain the "V" and "H" coordinates for each rate center.
- (B) Obtain the difference between the "V" coordinates of the two rate centers. Obtain the difference between the "H" coordinates. The difference is always obtained by subtracting the smaller coordinate from the large coordinate.
- (C) Divide each of the differences in B preceding by three, rounding each quotient to the nearer integer.

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Effective Date:

by:

- 2.19 Determination of Airline Mileage (continued)
 - 2.19.1 Calls Mileaged by Underlying Carrier 1 (continued)
 - (D) Square these two integers and add the two squares. If the sum of the squares is greater than 1777, divide the integers obtained in C preceding by three and repeat Step D. Repeat this process until the sum of the squares obtained in Step D is less than 1778.
 - (E) The number of successive division by three in Steps C and D determines the value of "N". Multiply the final sum of the two squares obtained in Step D by the multiplier specified in the following table for the value of "N" preceding.

N	Multiplier	Minimum Rate Mileage
1	0.9	-
2	8.1	41
3	72.9	121
4	656.1	361
5	5,904.9	1,081
6	53,144.1	3,241

Issue Date: April 16, 1993

Effective Date:

by:

- 2.19 Determination of Airline Mileage (continued)
 - 2.19.1 Calls Mileaged by Underlying Carrier 1 (continued)
 - (F) Obtain square root of product in E preceding and with any resulting fraction, round up to the next higher integer. This is the message rate mileage except that when the mileage so obtained is less than the minimum rate mileage show in E preceding, the minimum rate mileage corresponding to the "N" value is applicable.
 - 2.19.2 Calls Mileaged By Underlying Carrier 2

Calculation of distance is in accordance with the V&H coordinate system. The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal (V&H) coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Bell Communications Research in its NPA-NXX V & H Coordinates Tape and in NECA Tariff No. 4.

FORMULA:

$$\sqrt{\frac{(VI-V2)^2+(HI-H2)^2}{10}}$$

Issue Date: April 16, 1993

Effective Date:

by:

2.20 Return Check Charge

A fee of \$15 or 5% of the amount of the check, whichever is greater, will be charged for each check returned for insufficient funds or account closed.

2.21 Holiday Rates

2.21.1 Plan S Operator Toll Assistance

The term "Holiday" denotes the following holidays: New Year's Day#, Martin Luther King Day*, President's Day*, Memorial Day*, Independence Day#, Labor Day, Columbus Day*, Veterans Day#, Thanksgiving Day, and Christmas Day#. The evening rate applies on the holidays specified above from 8:00 AM to but not including 11:00 PM except when a lower rate would normally apply.

(*) Applies to Federally observed day only. (#) When this holiday falls on a Sunday, the Holiday calling rate applies to calls placed on the following Monday. When this holiday falls on a Saturday, the Holiday calling rate applies to calls placed on the preceding Friday.

2.21.2 All Other Services

Holiday rates do not apply.

Issue Date: April 16, 1993

Effective Date:

by:

2.22 Application of Charges

2.22.1 General

Usage charges apply to all completed calls. The usage charges for each completed call during a billing month will be computed.

2.22.2 Plan S Services

If the charge includes a fraction of a cent greater than \$.005, the fraction is rounded up to the next whole cent. If the charge includes a fraction of a cent less than \$.005, the fraction is rounded down to the next whole cent.

2.22.3 Plan A Services

If the total charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Issue Date: April 16, 1993

Effective Date:

by:

2.23 Determining Rate In Effect

2.23.1 General

For outbound services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For inbound services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect.

2.23.2 Plan S Operator Toll Assistance

The time at the beginning of each minute of connection determines the applicable rate period. When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

2.23.3 All Other Calls Originating Via Switched Access

When a unit of time is split between two rate periods, each rate period applies to the portion of the call that occurred during that rate period.

2.23.4 Calls Originating Via Dedicated Access

When a unit of time is split between two rate periods, the rate is based on the rate period in which it began.

Issue Date: April 16, 1993

Effective Date:

by:

2.24 Changes to Service Offerings

The Company reserves the right to add, change, or delete services and/or Underlying Carriers at any time.

2.25 Use of Service

Service may be used for the transmission of communications by the Customer and the Customer's authorized user(s). The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose. If the service is to be resold or rebilled, the subscriber must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

Issue Date: April 16, 1993

Effective Date:

by:

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Outbound Service Offerings

3.1.1 General

All outbound services are interstate services with the Customer having the option of using the service to place intrastate calls. The intrastate services are available only if the Customer subscribes to the interstate offering.

3.1.2 GE Connect Long Distance

GE Connect Long Distance is an outbound only, long distance pricing plan for Customers using Switched Access to reach the long distance network of the Underlying Carrier.

3.1.3 GE Connect Direct

GE Connect Direct is an outbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the Underlying Carrier.

Dedicated access channels may be purchased from carriers other than the LEC only in accordance with the commission rules or if the special access channel is jurisdictional interstate. Charges for the dedicated access channel are determined by the access provider.

Issue Date: April 16, 1993

Effective Date:

by:

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Inbound 800 Services

3.2.1 General

Inbound 800 services permit calls to be completed to the Customer's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number (800) NXX-XXXX which terminates at the subscriber's location. Calls are originated from any point in the state on any type of access.

All inbound 800 services are interstate services with the Customer having the option of using the service to place intrastate calls. The intrastate services are available only if the Customer subscribes to the interstate offering.

3.2.2 GE Connect 800

GE Connect 800 allows interstate and intrastate traffic to terminate on a Customer's existing local exchange telephone number. An 800 telephone number will be associated with each local exchange telephone number. Calls are originated from any point in the state on any type of access and are terminated via Switched Access lines between the Customer's premises and the Underlying Carrier's POP in the terminating location.

3.2.3 GE Connect Direct 800

GE Connect Direct 800 allows interstate and intrastate traffic to terminate via Dedicated Access lines between the subscriber's premises and the Underlying Carrier's POP in the terminating city. Dedicated access channels may be purchased from carriers other than the LEC only in accordance with the commission rules or if the special access channel is jurisdictional interstate. Charges for the dedicated access channel are determined by the access provider.

Issue Date: April 16, 1993

Effective Date:

by:

ATTACHMENT F

DIRECTORS, OFFICERS AND STOCKHOLDERS

GE Capital Communication Services Corporation Officers & Directors			
Name / Title	Address		
Mary Chmielowiec Vice President			
Timothy Dowd Vice President			
Sarah E. Gorman Secretary, Director			
Robert L. Grimm Chairman of the Board	GE Capital Communication Services Corporation		
James A. Parke Director	260 Long Ridge Rd. Stamford, CT 06927-9500		
Robert F. Reisner President & CEO Director			
Dennis R. Sweeney Vice President Treasurer			

Shareholders:

GE Capital Corporation 260 Long Ridge Rd. Stamford, CT 06927-9500

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Outbound Service Offerings

3.1.1 General

All outbound services are interstate services with the Customer having the option of using the service to place intrastate calls. The intrastate services are available only if the Customer subscribes to the interstate offering.

3.1.2 GE Connect Long Distance

GE Connect Long Distance is an outbound only, long distance pricing plan for Customers using Switched Access to reach the long distance network of the Underlying Carrier.

3.1.3 GE Connect Direct

GE Connect Direct is an outbound only, long distance pricing plan for businesses that utilize Dedicated Access to reach the POP of the Underlying Carrier.

Dedicated access channels may be purchased from carriers other than the LEC only in accordance with the commission rules or if the special access channel is jurisdictional interstate. Charges for the dedicated access channel are determined by the access provider.

SECTION 3 - DESCRIPTION OF SERVICES

3.3 Operator Toll Assistance

3.3.1 Description of Service

Operator Toll Assistance is any variety of telephone services which require the assistance of a long distance operator. Examples include collect calls and person-to-person calls. There are two categories of operator toll assistance calls. They are 0+ calls and 00 calls. A 0+ call is one in which the Customer dials 0+ the called number to complete the call. A 00 call is one in which the operator dials the called number to complete the call for the Customer.

3.3.2 Availability

Operator Toll Assistance is available to Customers that subscribe to any Plan S service utilizing Switched Access.

Customers subscribing to any of the Company's Plan A outbound services utilizing Switched Access to reach the POP of the Underlying Carrier can reach the operator of the Underlying Carrier by dialing 0+ the called number or by dialing 00. The Underlying Carrier provides the operator services, brands the call, and direct bills all operator services calls under their name not the Company's name.

If a Customer subscribing to any of the Company's services that utilize Dedicated Access dials 0, 00 or 0+ the called number, the call will be blocked. To reach the operator of the Underlying Carrier, the Customer must program their PBX to route the 00 and 0+ calls over their Switched Access lines.

Visiology, Inc.



To:

Joe Pucci

From: Barbara Lowe

Date: April 8, 1993

Subject:

Red Flag Letter - Florida Tariff

Please pay particular attention to the following paragraphs that have been changed from your base tariff:

- 2.3 Liabilities of the Company
 - 2.3.1 Conditions under which the Company may refuse or terminate service without liability include:
 - For non-payment of any sum for telephone service owed owing to the Company after five (5) days notice, in accordance with Paragraph 2.12.2, except in extreme cases; or

In case of refusal to establish service, the Company shall notify the applicant in writing of the reason for such refusal.

Paragraph 2.9.3 (D) Interest on Deposits has been modified to read:

The Company does will pay 8% interest on deposits pursuant to the rules and regulations of the State of Florida.

2.12 Termination of Service By Company

2.12.1 Notice of Service Termination

Every effort will be made to provide a Customer five (5) days written notice of termination of service. The written termination notice will be mailed in a separate mailing. However, in the event of emergency or threatened or actual disruption of service to other Customers, the Company may terminate service without notice. See Paragraph 2.3 for other conditions which the Company may refuse or terminate service.

2.12.2 Non-Payment

(A) Plan A

If payment is not received within forty five (45) days from the billing date, a written termination notice is sent to the Customer in a separate mailing.

(B) Plan S

If payment is not received within sixty one (61) days of the billing date, a written termination notice is sent to the Customer in a separate mailing.

4. 2.16 Timing of Calls

2.16.1 General

Calls are timed and measured by the Underlying Carrier whose services are resold by the Company in accordance with its own Tariff. The Company does not charge for uncompleted calls.

2.20 Return Check Charge

A fee of \$15 or 5% of the amount of the check, whichever is greater, will be charged for each check returned for insufficient funds or account closed.

6. 2.25 Use of Service

Service may be used for the tran mission of communications by the Customer and the Customer's authorized user(s). The Customer may not use any of the services furnished by the Company under this Tariff for any unlawful purpose. If the service is to be resold or rebilled, the subscriber must have a Certificate of Public Convenience and Necessity as an interexchange carrier from the Florida Public Service Commission.

 The following statement has been added to Paragraphs 3.1.3 and 3.2.3. This is not my language.

Dedicated access channels may be purchased from carriers other than the LEC only in accordance with the commission rules or if the special access channel is jurisdictional interstate. Charges for the dedicated access channel are determined by the access provider.

3.3.1 Description of Service

Operator Toll Assistance is any variety of telephone services which require the assistance of a long distance operator. Examples include collect calls and person-to-person calls. There are two categories of operator toll assistance calls. They are 0+ calls and 00 calls. A 0+ call is one in which the Customer dials 0+ the called number to complete the call. A 00 call is one in which the operator dials the called number to complete the call for the Customer.

4.3.3 Surcharges

The surcharge for a station-to-station (paid, collect, or third party billing) call is \$1.00. The surcharge for a person-to-person (paid, collect, or third party billing) call is \$2.50. In addition to the surcharge above, an additional surcharge of \$.75 applies to each 00 call. The surcharge for 00 calls will be waived for operator assistance provided to a caller who identifies him or herself as being handicapped and unable to dial the call because of the handicap, or on calls where the Customer cannot otherwise dial the call due to defective equipment or trouble on the network.

4.3.4 Connect to LEC Directory Assistance

If the long distance operator connects the Customer to the LEC directory assistance operator, the charge is \$1.00 per call.

4.3.5 Application of Surcharges

TYPE OF CALL OPERATOR SERVICE

DIALED

CHARGE

SURCHARGE

Dial Station (Customer dialed 1+) No No

Operator Station-to-Station

Collect, billed to 3rd number, or sent paid

(Customer dialed 0+) Yes No (Customer dialed 00-) Yes Yes

Operator Person-to-Person

Collect, billed to 3rd number, or sent paid

(Customer dialed 0+) Yes No (Customer dialed 00-) Yes Yes

Real Time Rated

Time and charges
(Customer dialed 0+)
(Customer dialed 00-)
Yes
No
Yes
Yes

12. 4.4.2 Rates

The rate is \$.? per call for Customers subscribing to Plan A services and \$.60 per call for Customers subscribing to Plan S services. If the directory assistance operator completes a long distance call, there is a \$1.00 directory assistance call completion charge in addition to the charge for the call.

SECTION 3 - DESCRIPTION OF SERVICES

3.3 Operator Toll Assistance

3.3.1 Description of Service

Operator Toll Assistance is any variety of telephone services which require the assistance of a long distance operator. Examples include collect calls and person-to-person calls. There are two categories of operator toll assistance calls. They are 0+ calls and 00 calls. A 0+ call is one in which the Customer dials 0+ the called number to complete the call. A 00 call is one in which the operator dials the called number to complete the call for the Customer.

3.3.2 Availability

Operator Toll Assistance is available to Customers that subscribe to any Plan S service utilizing Switched Access.

Customers subscribing to any of the Company's Plan A outbound services utilizing Switched Access to reach the POP of the Underlying Carrier can reach the operator of the Underlying Carrier by dialing 0+ the called number or by dialing 00. The Underlying Carrier provides the operator services, brands the call, and direct bills all operator services calls under their name not the Company's name.

If a Customer subscribing to any of the Company's services that utilize Dedicated Access dials 0, 00 or 0+ the called number, the call will be blocked. To reach the operator of the Underlying Carrier, the Customer must program their PBX to route the 00 and 0+ calls over their Switched Access lines.

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Effective Date:

by:

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Directory Assistance

3.4.1 Description of Service

Intrastate Directory Assistance involves the supplying of assistance in determining or attempting to determine the telephone number of a party.

3.4.2 Availability of Service

Directory Assistance is available to any Customer that has access to the directory assistance bureau of the Underlying Carrier. If a Customer with Switched Access calls directory assistance for a call within their area code, the call is handled by the LEC. If a Customer with Switched Access calls directory assistance for a call within the state but outside of their area code, the call is routed to the Underlying Carrier for handling. Customers with Dedicated Access must program their PBX to route directory assistance calls over their Switched Access lines.

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Effective Date:

by:

GE Capital Communication Services Corporation d/b/a GE Capital EXCHANGESM d/b/a GE EXCHANGESM

SECTION 3 - DESCRIPTION OF SERVICES

3.5 GE Connect Card

The GE Connect Card allows the Customer or end user to bill a call to their primary service location when the caller is away from their established service location. Customers access the network from anywhere in the state by dialing a universal "800" number plus a calling card code and the called telephone number.

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by:

4.1 Outbound Services

4.1.1 GE Connect Long Distance

- (A) Plan A Services
 - .1 Availability

Plan A services are available statewide.

.2 Rate Schedule A/A

This rate schedule applies to calls between:

- two On-Network Stations which use Switched Access to reach the POP of the Underlying Carrier.
- an On-Network Station which uses Switched Access to reach the POP of the Underlying Carrier and an Off-Network Station within the state.

	I	nitial Perio		Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0705	\$.0618	\$.0618	\$.0235	\$.0206	\$.0206

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by:

- 4.1 Outbound Services (continued)
 - 4.1.1 GE Connect Long Distance (continued)
 - (B) Plan S Services
 - .1 Availability

Service is available in equal access areas.

.2 Rate Schedule S

	I	nitial Perio 18 seconds		Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0681	\$.0498	\$.0498	\$.0227	\$.0166	\$.0166

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Effective Date:

by:

- 4.1 Outbound Services (continued)
 - 4.1.1 GE Connect Long Distance (continued)
 - (B) Plan S Services (continued)
 - .3 Rate Schedule C

Initial Period 6 Seconds or Fraction		Additional Periods 6 Seconds or Fraction	
Peak	Non-Peak	Peak	Non-Peak
\$.0185	\$.0148	\$.0185	\$.0148

Issue Date: April 16, 1993

Effective Date:

by:

- 4.1 Outbound Services (continued)
 - 4.1.2 GE Connect Direct
 - (A) Plan A Services
 - 1 Rate Schedule A/B

This rate schedule applies to calls between an On-Network Station which uses Dedicated Access to reach the POP of the Underlying Carrier and either:

- an On-Network Station that uses Switched Access to reach the POP of the Underlying Carrier or
- an Off-Network Station within the state.

	Initial Period 18 seconds			Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0456	\$.0357	\$.0357	\$.0152	\$.0119	\$.0119

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Effective Date:

by:

- 4.1 Outbound Services (continued)
- 4.1.2 GE Connect Direct (continued)
 - (A) Plan A Services (continued)
 - .2 Rate Schedule A/C

This rate schedule apples to calls between two On-Network Stations which use Dedicated Access to reach the POP of the Underlying Carrier.

	1	nitial Perio 18 seconds		Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0174	\$.0123	\$.0123	\$.0058	\$.0041	\$.0041

Issue Date: April 16, 1993

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by:

- 4.1 Outbound Services (continued)
 - 4.1.2 GE Connect Direct (continued)
 - (B) Plan S Services
 - .1 Rate Schedule S

	I	nitial Perio 18 seconds		Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0429	\$.0315	\$.0315	\$.0143	\$.0105	\$.0105

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by:

- 4.1 Outbound Services (continued)
 - 4.1.2 GE Connect Direct (continued)
 - (B) Plan S Services (continued)
 - .2 Rate Schedule C

Initial 6 6 Seconds of	TO THE INCHES	Additional Periods 6 Seconds or Fraction		
Peak	Non-Peak	Peak	Non-Peak	
\$.0124	\$.0099	\$.0124	\$.0099	

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by:

4.2 Inbound Services

4.2.1 GE Connect 800

(A) Plan A Services

.1 Rate Schedule A

		Initial Per 18 seconds		Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0741	\$.0741	\$.0741	\$.0247	\$.0247	\$.0247

.2 MATR

The MATR for Rate Schedule A is 30 seconds and applies per 800 telephone number. This means that if the average duration per call during each billing period is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds.

.3 Access Line Discount

A discount of \$.02 per intrastate minute of use applies when the Customer orders the service on an Access Line provided by the Underlying Carrier.

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Effective Date:

by:

- 4.2 Inbound Services (continued)
 - 4.2.1 GE Connect 800 (continued)
 - (A) Plan A Services (continued)
 - .4 Volume Value Plan

The volume value plan uses a percentage reduction which applies to usage charges that exceed \$50.00 during a billing month.

Total Usage Charge	Percent Discount		
\$50.00 - \$349.99	5%		
\$350.00-\$1,349.99	10%		
\$1,350.00 and over	15%		

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by:

- 4.2 Inbound Services (continued)
 - 4.2.1 GE Connect 800 (continued)
 - (B) Plan S Services
 - .1 Rate Schedule S

	Initial Period 6 seconds			Additional Period 6 seconds		
Hours of Usage	Day	Evening	Night	Day	Evening	Night
0-5	\$.0230	\$.0230	\$.0230	\$.0230	\$.0230	\$.0230
5-25	\$.0208	\$.0208	\$.0208	\$.0208	\$.0208	\$.0208
25-75	\$.0198	\$.0198	\$.0198	\$.0198	\$.0198	\$.0198
75-150	\$.0188	\$.0188	\$.0188	\$.0188	\$.0188	\$.0188
150 +	\$.0186	\$.0186	\$.0186	\$.0186	\$.0186	\$.0186

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by:

- 4.2 Inbound Services (continued)
 - 4.2.1 GE Connect 800 (continued)
 - (B) Plan S Services (continued)
 - .2 Rate Schedule C

Initial Period 6 Seconds or Fraction		Additional Periods 6 Seconds or Fraction	
Peak	Non-Peak	Peak	Non-Peak
\$.0240	\$.0192	\$.0240	\$.0192

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by:

- 4.2 Inbound Services (continued)
 - 4.2.2 GE Connect Direct 800
 - (A) Plan A Services
 - .1 Rate Schedule A

	Initial Period 18 seconds			Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0459	\$.0387	\$.0282	\$.0153	\$.0129	.0094

.2 MATR

The MATR for Rate Schedule A is 30 seconds and applies per 800 telephone number. This means that if the average duration per call during each billing period is less than 30 seconds, billing will be based on the actual number of calls using an average duration of 30 seconds.

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by:

- 4.2 Inbound Services (continued)
 - 4.2.2 GE Connect Direct 800 (continued)
 - (A) Plan A Services (continued)
 - .3 Volume Value Plan

The volume value plan uses a percentage reduction which applies to usage charges that exceed \$10,000.00 during a billing month.

Total Usage Charge	Percent Discount	
\$0.00 - \$10,000.00	0%	
\$10,000.01 - \$30,000.00	10%	
\$30,000.01 and over	15%	

- (B) Plan S Services
 - .1 Rate Schedule S

	Initial Period 18 seconds			Additional Period 6 seconds		
Rate Mileage	Day	Evening	Night	Day	Evening	Night
All	\$.0423	\$.0324	\$.0234	\$.0141	\$.0108	\$.0078

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- 4.2 Inbound Services (continued)
 - 4.2.2 GE Connect Direct 800 (continued)
 - (B) Plan S Services (continued)
 - .2 Rate Schedule C

Initial Period 6 Seconds or Fraction		Additional Periods 6 Seconds or Fraction	
Peak	Non-Peak	Peak	Non-Peak
\$.0134	\$.0107	\$.0134	\$.0107

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4.3 Operator Toll Assistance

4.3.1 Rate Elements

Operator Toll Assistance is billed on a per minute basis plus a surcharge. Per minute charges are based on the distance and duration of the call and the rate period (Day, Evening, or Night/Weekend) when the call is placed.

4.3.2 Rate Schedule

Rate Mileage	I	nitial Perio 1 Minute	1,Traffic ()		Additional Period 1 Minute		
	Day	Evening	Night	Day	Evening	Night	
0-10	\$.1900	\$.1425	\$.0950	\$.0900	\$.0675	\$.0450	
11-22	\$.2600	\$.1950	\$.1350	\$.1600	\$.1200	\$.0800	
23-55	\$.2700	\$.2025	\$.1550	\$.2180	\$.1635	\$.1140	
56-124	\$.2700	\$.2025	\$.1585	\$.2200	\$.1650	\$.1185	
125-292	\$.2700	\$.2025	\$.1610	\$.2260	\$.1700	\$.1235	
293-430	\$.2700	\$.2025	\$.1625	\$.2300	\$.1725	\$.1235	
430+	\$.2700	\$.2025	\$.1660	\$.2350	\$.1725	\$.1285	

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by:

4.3 Operator Toll Assistance (continued)

4.3.3 Surcharges

The surcharge for a station-to-station (paid, collect, or third party billing) call is \$1.00. The surcharge for a person-to-person (paid, collect, or third party billing) call is \$2.50. In addition to the surcharge above, an additional surcharge of \$.75 applies to each 00 call. The surcharge for 00 calls will be waived for operator assistance provided to a caller who identifies him or herself as being handicapped and unable to dial the call because of the handicap, or on calls where the Customer cannot otherwise dial the call due to defective equipment or trouble on the network.

4.3.4 Connect to LEC Directory Assistance

If the long distance operator connects the Customer to the LEC directory assistance operator, the charge is \$1.00 per call.

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SECTION 4 - RATES AND CHARGES

- 4.3 Operator Toll Assistance (continued)
 - 4.3.5 Application of Surcharges

TYPE OF CALL	OPERATOR SERVICE CHARGE	OPERATOR DIALED SURCHARGE
Dial Station (Customer dialed 1+) No	No
Operator Station-to-Station Collect, billed to 3rd number, or	sent paid	
(Customer dialed 0+)	Yes	No
(Customer dialed 00-)	Yes	Yes
Operator Person-to-Person		
Collect, billed to 3rd number, or	sent paid	
(Customer dialed 0+)	Yes	No
(Customer dialed 00-)	Yes	Yes
Real Time Rated Time and charges		
(Customer dialed 0+)	Yes	No
(Customer dialed 04-)	Yes	Yes
(Customer dialed 00-)	1 03	. 00

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by:

- 4.4 Directory Assistance Service
 - 4.4.1 Application of Charges
 - (A) The Directory Assistance charge applies to calls made using the services of the Underlying \$.0117 carrier.
 - (B) The Directory Assistance charge applies whether or not the directory assistance bureau furnished the requested telephone number(s) (e.g., where the requested telephone number is unlisted, non-published or no record can be found).

4.4.2 Rates

The rate is \$.35 per call for Customers subscribing to Plan A services and \$.60 per call for Customers subscribing to Plan S services. If the directory assistance operator completes a long distance call, there is a \$1.00 directory assistance call completion charge in addition to the charge for the call.

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4.5 GE Connect Card

4.5.1 Plan A

(A) Availability

The GE Connect Card - Plan A is only available to Customers that subscribe to a Plan A outbound service.

(B) Rate Schedule A

There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.07 per message. The usage charges are the same as Paragraph 4.1.1 (A).

4.5.2 Plan S

(A) Availability

The GE Connect Card - Plan S is only available to Customers that subscribe to a Plan S outbound service.

(B) Rate Schedule S

If a Customer's outbound service is billed under Plan S Rate Schedule S, the calling card calls will be billed as follows. There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.25 per message. The usage charges are the same as Paragraph 4.1.1(B).1.

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- 4.5 GE Connect Card (continued)
 - 4.5.2 Plan S (continued)
 - (C) Rate Schedule C

If a Customer's outbound service is billed under Plan S Rate Schedule C, the calling card calls will be billed as follows. There are two rate elements. They include a usage charge and a surcharge. The surcharge is \$.60 per message. The usage rates are shown below.

Initial Period 6 Seconds or Fraction		Additional Periods 6 Seconds or Fraction	
Peak	Non-Peak	Peak	Non-Peak
\$.0223	\$.0178	\$.0223	\$.0178

4.6 Special Promotions

The company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the Commission with specific starting and ending dates and under no circumstances for longer than 90 days in any 12 month period.

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4.7 Exemptions and Special Rates

4.7.1 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications devise for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll charges placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to a 5% discount on dialed calls using services which have no Time of Day pricing element. Those dialed calls using a service which has a Time of Day pricing element will receive a credit on a subsequent bill equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.

4.7.2 Directory Assistance for Handicapped Person

There is no charge for Directory Assistance for calls from handicapped persons. Such persons must contact the Company for credit on their directory assistance calls.

4.7.3 Operator Assistance for Handicapped Persons

Operator station surcharges will be waived for operator assistance provided to a caller who identifies him or herself as being handicapped and unable to dial the call because of handicap.

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