

July 1, 1993

Via Federal Express

Florida Public Service Commission Division of Administration, Room G-50 101 East Gaines Street Tallahassee, FL 32399-0850 930649-7I

Re: Application for Authority to Provide Interexchange Telecommunications Service Within the State of Florida

Dear Sirs and Madams:

Enclosed are the original and 12 copies of the Application of and proposed Tariff of Quest Telecommunications, Inc., along the non-refundable \$250 application fee.

To confirm your receipt of this filing, please date-stamp and return the enclosed copy of this letter in the enclosed self-addressed, stamped envelope.

We look forward to doing business in the state of Florida, and appreciate your consideration of our Application. Should anyone at the Commission need any additional information, or if I can expedite the process in any way, please feel free to call me at 1-800-476-8353.

Sincerely,

Jeonie Ray, Director of

Legal and Regulatory Affairs

Enclosures

Lord mark conducts

1000

AND SECTION AND ADDRESS.

and products

1- 104 35-24

City on the or Deliverations Control

Edought - MITH-DATE

07132 JUL-28

THE REPORT OF THE COLUMN

- This is an application for (check one):
   (X) Original Authority (New company).
  - ( ) Approval of Transfer (To another certificated company).
  - Approval of Assignment of existing certificate (To a noncertificated company).
  - Approval for transfer of control (To another certificated company).
- Select what type of business your company will be conducting (check all that apply):
  - Facilities based carrier company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
  - (X) Operator Service Provider company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
  - (X) Reseller company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
  - () Switchless rebiller company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
  - () Multi-Location Discount Aggregator company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.

Name of corporation, partnership, cooperative, joint venture or sole proprietorship: Quest Telecommunications, Inc. 4 . Name under which the applicant will do business (fictitious name, etc.): Same 5. National address (including street name & number, post office box, city, state and zip code). 100 Hartsfield Centre, Suite 400 Atlanta, Georgia 30354 Florida address (including street name & number, post office box, city, state and zip code): Applicant does not maintain an office in Florida. 7. Structure of organization: ( ) Individual ( ) Corporation (X) Foreign Corporation ( ) Foreign Partnership ( ) General Partnership ( ) Limited Partnership ( ) Other, If applicant is an individual or partnership, please 8. give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign (a) limited partnership statute (Chapter 620.169 FS), if applicable. Indicate if the individual or any of the partners have previously been: adjudged bankrupt, mentally incompetent, or (1) found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not. N/A. Applicant is a corporation. FORM PSC/CMU 31 (11/91) -3-

(c) Tariff: (d) Complaints/Inquiries from customers; Jeanie Ray Director of Legal and Regulatory Affairs Quest Telecommunications, Inc. 100 Hartsfield Centre, Suite 400 Atlanta, Georgia 30354 Telephone: 404-209-0945 (As to all parts of Item 10) 11. List the states in which the applicant: (a) Has operated as an interexchange carrier. Georgia, Louisiana, Michigan Has applications pending to be certificated as an (b) interexchange carrier. Alabama (Resale), New York (Resale), North Carolina (Resale) (c) Is certificated to operate as an interexchange carrier. Georgia\* (Resale, Operator Services); Louisiana\* (Resale registration); Michigan does not certificate. \*Name change pending; former company name: American Public & Private Communications, Inc. (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved. None. (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved. None. Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved. None. 12. What services will the applicant offer to other certificated telephone companies: ( ) Facilities. ( ) Operators. ( ) Billing and Collection. ( ) Sales. ( ) Maintenance. (X) Other: Applicant may offer resold long distance and/or operator services to other certificated providers. 11. Do you have a marketing program? Yes, as to Applicant's telephone calling card, the Liberty Card. FORM PSC/CMU 31 (11/91) -5-

14. Will your marketing program: (X) Pay commissions? ( ) Offer sales franchises? ( ) Offer multi-level sales incentives? ( ) Offer other sales incentives? Explain any of the offers checked in question 13 (To whom, what amount, type of franchise, etc.). Please see Page 6.1 immediately following this page. 16. Who will receive the bills for your service (Check all that apply)? ( ) Residential customers. ( ) Business customers. ( ) PATS providers. ( ) PATS station end-users. ( ) Hotels & motels. ( ) Hotel & motel quests. ( ) Universities. ( ) Univ. dormitory residents. ( ) Other: (specify) Please see Page 6.1 immediately following this page. Please provide the following (if applicable): 17. Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided? Please see Page 6.1 immediately following this page. Name and address of the firm who will bill for your service. Please see Page 6.1 immediately following this page. 18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

FORM PSC/CMU 31 (11/91)

Applicant's proposed tariff is submitted herewith.

19.	The applicant will provide the following interexchange carrier services (Check all that apply):
	X MTS with distance sensitive per minute rates
	Method of access is FGA
	Method of access is FGB
	X Method of access is FGD
	X Method of access is 800
	X MTS with route specific rates per minute
	Method of access is FGA
	Method of access is FGB
	X Method of access is FGD
	X Method of access is 800
	X MTS with statewide flat rates per minute
	(i.e. not distance sensitive)
	Method of access is FGA
	Method of access is FGB
	X Method of access is FGD
	_X Method of access is 800
	_X MTS for pay telephone service providers
	_X Block-of-time calling plan (Reach out Florida, Ring America, etc.).
	X 800 Service (Toll free)
	X WATS type service (Bulk or volume discount) X Method of access is via dedicated facilities X Method of access is via switched facilities
	X Private Line services (Channel Services) (For ex. 1.544 mbs., DS-3, etc.)
	X Travel service
	Method of access is 950
	X Method of access is 800
	900 service

in universities, patients in hospitals. X Available to inmates Services included are: X Station assistance X Person to Person assistance X Directory assistance Operator verify and interrupt
Conference Calling What does the end user dial for each of the 20. interexchange carrier services that were checked in services included (above). The end user would dial 1+NPA+NXX-XXXX or a 1-800 or 10XXX carrier access code + 1+NPA+NXX-XXXX for the following: MTS with distance sensitive per minute rates MTS with route specific rates per minute MTS with statewide flat rates per minute MTS for pay telephone service providers Block-of-time calling plan The end user would dial 1+800+NXX-XXXX for 800 Service. The end user would dial 1+NPA+NXX-XXXX or 10XXX+1+NPA+NXX-XXXX for WATS type service. The end user would dial 0+NPA+NXX-XXXX or a 1-800 or 10XXX carrier access code + 0+NPA+NXX-XXXX for the following: MTS for pay telephone service providers Operator Services 21. Other: Initially, Applicant plans to offer intrastate long distance services in connection with its Liberty Card, and in the future, may expand its intrastate service offerings to include operator services and/or direct dial services. FORM PSC/CMU 31 (11/91) -8-

X Operator Services

X Available to presubscribed customers
Available to non presubscribed customers

(for example to patrons of hotels, students

### \*\*APPLICANT ACKNOWLEDGEMENT STATEMENT\*\*

- REGULATORY ASSESSMENT FEE: I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
- GROSS RECEIPTS TAX: I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
- SALES TAX: I understand that a seven percent sales tax must be paid on intra and interstate revenues.
- 4. APPLICATION FEE: A non-refundable application fee of \$250.00 must be submitted with the application.
- 5. LEC BYPASS RESTRICTIONS: I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
- 6. RECEIPT AND UNDERSTANDING OF RULES: I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
- 7. ACCURACY OF APPLICATION: By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

QUEST TELECOMMUNICATIONS, INC.

RICHARD J. DEWITT, President

Typed name and signature of owner or chief officer.

7/1/93

Date

#### ATTACHMENTS:

- A CERTIFICATE TRANSFER STATEMENT
- B CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
- C INTRASTATE NETWORK
- D FLORIDA TELEPHONE EXCHANGES AND EAS ROUTES
- E GLOSSARY

FORM PSC/CMU 31 (11/91)

### \*\* APPENDIX A \*\*

### CERTIFICATE TRANSFER STATEMENT

I, (TYPED NAME)	
current holder of certificate	number, have
reviewed this application and	join in the petitioner's
request.	
N/A. THIS APPLICATION IS NOT	FOR CERTIFICATE TRANSFER.
N/A. THIS APPLICATION IS NOT	FOR CERTIFICATE TRANSFER.  Signature of owner or chief officer of the certificate holder
N/A. THIS APPLICATION IS NOT	Signature of owner or chief officer of the certificate

#### \*\* APPENDIX B \*\*

### CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payment for service more than one month in advance.
- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)

QUEST TELECOMMUNICATIONS, INC.

RICHARD J. DEWITT

Typed name and signature of Owner or Chief officer

President

Title

7/1/93

Dat

#### \*\* APPENDIX C \*\*

#### INTRASTATE NETWORK

1.	POP: leased	Addresses	where	located,	and	indicate	if	owned	or
	1	1)			2)				
		3)			4)				

Applicant does not plan to have a POP located in the state of Florida.

SWITCHES: Address where located, by type of switch, and indicate if owned or leased.

1) 2)

3) 4)

Applicant does not plan to have a switch located in the state of Florida.

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

POP-to-POP TYPE OWNERSHIP

1)

2)

Applicant does not plan to have POPs located in the state of Florida.

4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

Applicant intends to offer service throughout the state of Florida.

 TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

Applicant will comply by insuring that callers are directly accessing its network via an access code provided by Applicant. IntraEAEA Operator Assisted Calls will be handed off to the serving local exchange company.

6. CURRENT FLORIDA INTRASTATE SERVICES:

Applicant has ( ) or has not (XX) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

N/A. Service not previously provided.

QUEST TELECOMMUNICATIONS, INC.

RICHARD J. DEWITT
Typed name and signature of

Owner or Chief officer

President

Title

7/1/9:

Date

FORM PSC/CMU 31 (11/91)

#### \*\* APPENDIX D \*\*

#### FLORIDA TELEPHONE EXCHANGES

AND

#### EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

Applicant intends to offer services throughout the state of Florida. Calls made with the Liberty Card may be made from any touchtone telephone; therefore, we are unable to specify by exchange where calls may originate.

QUEST TELECOMMUNICATIONS, INC.

RICHARD J. DEWITT

Typed name and signature of Owner or Chief officer

President

Title

7/1/93

5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

With respect to Liberty Card calls, the Applicant will block intraEAEA calls, pursuant to Commission requirement.

With respect to operator-assisted calls that may be offered at a later date, the Applicant would pass intraEAEA calls to the serving LEC.

6. CURRENT FLORIDA INTRASTATE SERVICES:

Applicant has ( ) or has not (XX) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?

N/A. Service not previously provided.

QUEST TELECOMMUNICATIONS, INC.

RICHARD J. DEWITT

Typed name and signature of Owner or Chief officer

President

Title

7/1/93

#### FLORIDA TELEPHONE EXCHANGES

achua	Channel Labo		GNATURE	DA	TE	
	Cherry Lake	ft. Meade	Jacksonville	Kelbourne	Panama City	Spring Lake
ford	Chiefland	Ft.Hyers	Jacksonville Bch	Metrose	Panama City Beach.	Starke
ligator Point	Chipley	Ft.Myers Beach	Jasper	Hiami	Paxton	Stuart
tha	Citra	Ft.Pierce	Jay	Micanopy	Pensacola	Sugarloaf Key
elachicola	Clearwater	ft.Walton Beach	Jennings	Middleburg	Perrine	Sunny Hills
opka,	Clermont	ft. White	Jensen Beach	Milton	Perry	Tallahassee
cadia	Clewiston	Freeport	Julington	Molino	Pierson	Tampe
cher	Cocoa	frostproof	Jupiter	Monticello	Pine Island	Tarpon Springs
tor	Cocoe Beach	Gainesville	Keaton Beach	Montverde	Plant City	Tavares
on Park	Corel Springs	Geneva	Kenansville	Moore Haven	Polk City	The Beaches
ker	Cottondale	Glendale	Key Largo	Mount Dora	Pomona Park	Titusville
lowin	Crawfordville	Graceville	Key West	Mulberry	Pompano Beach	Trenton
rtow	Crescent City	Grand Ridge	Keystone Heights	Munson	Ponce De Leon	Trilacoochee
lle Glade	Crestview	Green Cove Sps	Kingsley Lake	Myakka	Ponte Vedra Beach	
lleview	Cross City	Greensboro	Kissianee	Naples	Port Charlotte	Tyndall AFB
verly Mills	Crystal River	Greenville	La Belle	New Port Richey	Port St Joe	Umstills
g Pine	Dade City	Greenwood	Lady Lake	New Smyrna Beach	Port St Lucie	Valperaiso
ountstown	Daytone Beach	Gretna	Lake Buena Vista	Mewberry		Venice
a Grande	Debary	Groveland	Lake Butler	Worth Cape Coral	Punta Gorda	Vernon
a Raton	Deerfield Beach	Gulf Breeze	Lake City		ouincy	Vero Beach
nifay	Defuniak Springs	Haines City	Lake Placid	Worth Dade	Ralford	Weldo
nita Springs	Deland	Hastings	Lake Vales	North Fort Myers	Reedy Creek	Welnut Hill
uling Green	Deleon Springs	Havana	Lakeland	North Key Largo	Reynolds Hill	Wauchule
ynton Beach	Delray Beach	Hawthorne		North Waples	St. Augustine	Weekiwachee Sps
adenton	Destin	High Springs	Lourel Mill	North Port	St. Cloud	Welsks
anford	Dowling Park	Hilliard	Lawtey	Oak Hill	Sr. Marks	Wellborn
istol	Dunnellon	Hobe Sound	Lee	Ocala	St. Petersburg	West Kissimmee
onson	East Orange	Holley Navarre	Leesburg	Okeechobee	Sait Springs	West Palm Beach
ooker	Eastpoint	Hollywood	Lehigh Acres	Oklawaha	San Antonio	Westville
ooksville	Eau Gallie	Homestead	Live Cak	Old town	Sanderson	Wewahitchks
nnel	Englewood		Lynn Haven	Orange City	Sanford	White Springs
shnell	Eustis	Komosassa Springs Kosford	turaville	Orange Park	Sanibel-Captiva	Wildwood
I Lahan	Everglades	7.00	MacClenney	Orange Springs	Santa Rosa Beach	Williston
tonment	fernandina Beach	Nowey	Madison	Orlando	Sarasota	Windermere
e Coral		Kudson	Malone	Oviedo	Seagrove Beach	Winter Garden
Me Haze	flagler Beach	!mmokalee	Marathon	Pace	Sebastian	Winter Haven
rabelle	florahome	Indian Lake	Marco Island	Pahokee	Sebring	Winter Perk
	fla Boys Ranch	Indiantown	Mariama	Palatka	Shalimer	Yankeetown
dar Keys	forest	Interlachen	Maxville	Palm Coast	Silver Sps.Shores	Youngstown-Fount
ntury	ft.George	Inverness	Mayo	Palmetto	Sneads	Yulee
attahoochee	ft.Lauderdale	Islamorada	McIntosh	Panacea	Sopchoopy	Zephyrhills

### \*\* FLORIDA EAS FOR MAJOR EXCHANGES \*\*

Area	with	These Exchanges
PFNSACOLA:		conment, Gulf Breeze e, Milton Holley-Navarre.
PANAMA CITY:	Your	Haven, Panama City Beac gstown-Fountain and all AFB.
TALLAHASSEE:	Mont	fordville, Havana, icello, Panacea, Sopchop St. Marks.
JACKSONVILLE:	Jack Maxv Oran	win, Ft. George, sonville Beach, Callahan ille, Middleburg ge Park, Ponte Vedra and ngton.
GAINESVILLE:	Hawt Melr	hua, Archer, Brooker, horne, High Springs, ose, Micanopy, erry and Waldo.
OCALA:	Fore: McIn Oran	eview, Citra, Dunnellon, st Lady Lake (B21), tosh, Oklawaha, ge Springs, Salt Springs Silver Springs Shores.
DAYTONA BEACH:	New 1	Smyrna Beach.
TAMPA:	Centr East North South West	Plant City Zephyrhills Palmetto
CLEARWATER:	St. I	Petersburg, Tampa-West ar
ST. PETERSBURG:	Clear	water.

LAKELAND:

Bartow, Mulberry, Plant City, Polk City and Winter Haven.

### \*\* FLORIDA EAS MAJOR EXCHANGES CONTINUE \*\*

ORLANDO:

Apopka, East Orange, Lake

Buena Vista, Oviedo,

Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter

Springs.

WINTER PARK:

Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs Reedy Creek, Geneva and

Montverde.

TITUSVILLE:

Cocoa and Cocoa Beach.

COCOA:

Cocoa Beach, Eau Gallie, Melbourne and Titusville.

MELBOURNE:

Cocoa, Cocoa Beach, Eau Gallie

and Sebastian.

SARASOTA:

Bradenton, Myakka and Venice.

FT. MYERS:

Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva

Islands.

NAPLES:

Marco Island and North Naples.

WEST PALM BEACH:

Boynton Beach and Jupiter.

POMPANO BEACH:

Boca Raton, Coral Springs, Deerfield Beach and Ft.

Lauderdale.

FT. LAUDERDALE:

Coral Springs, Deerfield Beach, Hollywood and Pompano

Beach.

HOLLYWOOD:

Ft. Lauderdale and North Dade.

NORTH DADE:

Hollywood, Miami and Perrine.

MIAMI:

Homestead, North Dade and

Perrine

FORM PSC/CMU 31 (11/91)

#### \*\* APPENDIX E \*\*

#### \*\* GLOSSARY \*\*

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange servive.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

FORM PSC/CMU 31 (11/91)

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity. FORM PSC/CMU 31 (11/91)

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.



June 25, 1993

GREGORY ORENSTEIN 100 HARTSFIELD CENTRE PARKWAY SUITE 400 ATLANTA, GA 30354

Re: Document Number P34433

The Amendment to the Application of a Foreign Corporation for AMERICAN PUBLIC & PRIVATE COMMUNICATIONS, INC. which changed its name to QUEST TELECOMMUNICATIONS, INC., a Delaware corporation authorized to transact business in Florida, was filed on June 21, 1993

Should you have any questions regarding this matter, please telephone (904) 487-6050, the Amendment Filing Section

Darlene Connell Corporate Specialist Division of Corporation

Letter Number 993A00121214



# FLORIDA DEPARTMENT OF STATE Jim Smith Secretary of State

June 25, 1991

Jean W. Ray % 7000 Central Parkway, Suite 500 Atlanta, GA 30328

Dear Ms. Ray:

Qualification documents for AMERICAN PUBLIC & PRIVATE COMMUNICATIONS, INC. were filed on June 18, 1991, and assigned document number P34433. Your check for \$70.00 covering the various fees and taxes has been received.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

A corporation annual report will be due this office between January 1 and July 1 of next year. A Federal Employer Identification (FEI) number will be required before this report can be filed. If the FEI number was supplied to us at the time of qualification, the number will be printed on your report form. If you do not have a Federal Employer Identification number, please apply to the Internal Revenue Service NOW by calling 1-800-829-3676 and requesting form SS-4

Should you have any questions regarding this matter, please telephone (904)487-6051, the Registration and Qualification Section

DIANE C. CUSHING Division of Corporations

#### TITLE SHEET

This tariff contains the descriptions, regulations and rates applicable to the furnishing of service and facilities for telecommunications services furnished by Quest Telecommunications, Inc. ("Quest"), with principal offices at 100 Hartsfield Centre, Suite 400, Atlanta, Georgia 30354. This tariff applies to services furnished within the State of Florida. This tariff is on file with the Florida Public Service Commission ("Commission"), and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### CHECK SHEET

This tariff contains sheets 1 through 27, inclusive, each of which is effective on the date shown thereon. Original and revised sheets as named below comprise all changes from the original tariff and ar currently in effect as of the date on the bottom of this page.

Sheet	Revision
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### TABLE OF CONTENTS

TITLE	SHEE	ET .			*	٠	٠	٠	*	*	*5		٠	٠		•	٠	1.0	•	•	*	*	$\times$	1
CHECK	SHEE	ET .							*	•	•	•				٠			÷		•			2
SYMBO	LS .						•	•	*	*		•		٠	٠					٠		٠		4
TARIF	F FOF	RMAT	г.				•		•	٠		٠					٠			•	•			5
1.	TECHN	IIC	AL '	TEF	RMS	; <i>7</i>	NE	) 7	ABE	RE	EV	[A]	ric	ONS	5				×					6
2.	RULES	i Al	ND I	REC	GUI	A	CIC	)NS	5							٠			æ	×	*			9
	2.1	App	olio	cat	iic	n	of	7	rar	11	Ef												*	9
	2.2	Use	9 0	f S	Ser	vi	CE	25																11
	2.3	Lia	abi.	lit	y	of	. 0	ue	st												*			12
	2.4	Car	nce	11a	iti	or	1 0	or	In	ite	eri	ur	ot:	loi	1 0	of	Se	erv	/i	ces	3			13
	2.5	Res	sto	rat	ic	n	of		er	v	C	9 .												14
	2.6																							15
	2.7	Adv	and	ce	Pa	ivn	ner	its	5									*						15
	2.8	Tax	ces				1																	1.5
	2.9	Res	spor	nsi	bi	11	ti	es	; c	f	tì	ne	Ci	ıst	con	ner								15
	2.10																							18
	2.11	Val	lida	ati	or	1 0	of	Cı	ced	lit	-				•		Ç.			4				20
	2.12																							20
	2.13	Ret	ur	nec	1 (	che	eck	. (	Cha	r	jе	٠						2.		*				20
	DESC																							
	3.1	Tir	nin	go	of	Ca	111	S											٠					21
	3.2																							
	3.3	Tir	ne e	of	Da	iy	Ra	te	2 F	eı	cio	ods	5							7.				21
	3.4	Rec	cogi	nia	ec	1	lat	ic	ona	1	H	110	da	ys	5			100						22
	3.5																							23
4.	RATES							٠			•								;×	×	*	*	*	25
	4.1	Dia	cect	t I	) i a	11	Ca	111	F	at	es	5				10								2.5
	4.2	Lil	per	ty	۳ (	ca	rd	C	all	1	Ra	te:	S											26
	4.3	Ope	era	con	- 1	iss	sis	ite	be	Ca	11	l I	Rat	ces	5								9	26
	4.4	Dia	cec	to	гу	As	ssi	st	ar	C	2				٠									26

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMPUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 11 and 12 would be Sheet 11.1.
- B. Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current sheet version on file with the Florida Public Service Commission (Commission). For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)
- D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet is included. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the addition. All revised sheets in a given filing are designated by an asterisk (\*) on the Check Sheet. The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on file with the Commission.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1995

#### TECHNICAL TERMS AND ABBREVIATIONS

For the purpose of this tariff, the following definitions will apply:

Access Code - A numerical sequence which enables a Customer to access the Company's network.

<u>Authorization Code</u> - A numerical sequence which enables the Company to identify the Customer.

<u>Caller</u> - A person who initiates any telephone Calls using Services provided under this tariff. The Caller and/or Customer and/or End User may be the same person or entity.

<u>Calling Card Calls</u> - Calls for which charges are billed, not to the originating telephone number, but to a credit card issued by a local exchange carrier or interexchange carrier for this purpose.

<u>Collect Calls</u> - Calls for which charges are billed, not to the originating telephone number, but to the destination or terminating telephone number. An automated interface or a live operator's intervention is required to obtain agreement for the called party to accept the charges.

Commercial Credit Card - A credit card issued by a bank, financial institution or other business organization which authorizes the holder to charge purchases for later billing. American Express, MasterCard and Visa are some of the Commercial Credit Cards accepted by Quest.

<u>Commission</u> - Used throughout this tariff to mean the Florida Public Service Commission.

<u>Common Carrier</u> - A company or entity providing telecommunications services to the public.

Company - Quest Telecommunications, Inc.

<u>Customer</u> - The person, firm, corporation, governmental agency or other entity which orders Service for its own use, or for the use of its patrons, guests, employees, inmates or others, and which is responsible for

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMPRINICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

compliance with Company tariff regulations. The Caller and/or Customer and/or End User may be the same person or entity.

<u>Direct Dial Calls</u> - Long distance calls placed by presubscribed residential or business Customers on a direct-dial (1 + Area Code + Destination Number) basis.

<u>Direct Entry Calls</u> - An arrangement whereby a Caller, responding to voice prompts, enters necessary information to place and bill a call, without the assistance of a live Company operator.

End User - A person or entity designated by the Caller to be responsible for the payment of Calls placed using the Company's Services. The End User is usually designated by providing information about the End User sufficient to allow billing to the End User. The Caller and/or Customer and/or End User may be the same person or entity.

<u>Liberty<sup>SM</sup> Card Calls</u> - Calls for which charges are billed not to the originating telephone number, but to a Liberty<sup>SM</sup> Card.

Local Access and Transport Area (LATA) - The term "Local Access Transport Area" denotes a geographical area established by the U. S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a Bell operating company provides communications services.

Measured Charge - A charge assessed on a per minute basis in calculating the charges for a completed call. Measured Charges are specified as a rate per minute which applies to each minute, with fractional minutes of use counted as one full minute.

Operator Assisted Calls - Calls utilizing the assistance of a live or automated Quest operator. A fixed charge, which may vary depending upon the manner in which a call is placed, applies to Operator Assisted Calls.

Operator Dialed Charge - A charge which is applied to those calls which the Caller has the ability to dial, but chooses instead to have the operator dial. This charge

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

is in addition to applicable Operator Assisted Call charges.

Operator Station - A Service arrangement, other than Person-to-Person, which utilizes the assistance of a live or automated Quest operator, to complete the Call.

<u>Person-to-Person Calls</u> - Calls which are placed under the stipulation that the Caller will speak only to a specific person, department, mobile station, extension or office.

Quest - Used throughout this tariff to mean Quest Telecommunications, Inc., a Delaware corporation.

Room Charge Calls - Calls for which charges are collected by the Customer, normally a hotel, motel or hospital, but including other institutions, from the guest or occupant of the room from which the call originated. Calls of this type require that Quest communicate the call detail and charges back to the originating Customer location upon completion of the call.

<u>Set Use Fee</u> - A separate charge of \$.25 which may be assessed by the Customer to the user of Customer-owned pay telephones, which is remitted in full by Quest to the Customer.

Station - Any location from which long distance Calls may be placed or received.

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the services, the transmission of data, facsimile, signaling, metering, or other similar communications.

Third Party Calis - Calls which are charged to a telephone number which is different from the calling or called telephone number, provided that the third party accepts such charges.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### RULES AND REGULATIONS

### 2.1 Application of Tariff

- 2.1.1 This tariff contains the regulations and rates applicable to intrastate telecommunications services provided by Quest between points within the State of Florida. Quest's services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff.
  - 2.1.1.A Quest may, from time to time, offer various enhanced services and information services within the state of Florida. Such services will be provided pursuant to contract and will not be governed by this tariff.
  - 2.1.1.B Quest may also, from time to time, offer switching and/or transmission services to other telecommunications providers for resale to such companies' customers. The rates for any such services will be determined pursuant to contract, to the extent authorized by the Commission, and the rates sections of this Tariff will not apply thereto.
- 2.1.2 Service furnished by Quest may be connected with services or facilities of other authorized Common Carriers and with private systems, subject to the technical limitations established by Quest.
  - 2.1.2.A The services of Quest are not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services, but do involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS)

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

of underlying Common Carriers who may be subject to the jurisdiction of this Commission. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of Quest and other Common Carriers will be provided at the Customer's expense.

- Interconnection with the facilities 2.1.2.B or services of other Common Carriers shall be under the applicable terms and conditions of the other Common Carrier's tariffs. The Customer is responsible for taking all necessary steps for interconnecting legal Customer-provided terminal equipment or talecommunications systems with Carrier's facilities. Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for such interconnection.
- 2.1.3 The rates and regulations contained in this tariff apply only to the services furnished by Quest and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other Common Carrier for use in accessing the services of Ouest.
- 2.1.4 Quest's nationwide services, including the intrastate services offered under the terms and conditions of this tariff, are available as follows:
  - 2.1.4.A Through arrangements with Customers to provide Operator Assisted Call service to the Customer's patrons, patients, students, and other authorized users. Typical Customers of Operator Assisted Call service would include pay telephone providers, both competitive and LEC,

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMPRINICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

2.2.7 Title to all facilities provided by Quest under this tariff remains in Quest.

### 2.3 Liability of Quest

- Quest shall not be liable for loss or 2.3.1 damage sustained by reason of any failure in or breakdown of facilities associated Quest's services or for with interruption or delay of services. whatever shall be the cause of such failure, breakdown, or interruption and whether negligent or otherwise however long it shall last. In no event shall Quest's liability for any services exceed the charges applicable under this tariff for such service.
- 2.3.2 Quest shall be indemnified and saved harmless by any Customer or by any other entity against claims for libel, slander or the infringement of copyright arising from the material transmitted over its services; and against all other claims arising out of any act or omission of a Customer or of any other entity in connection with services provided by Ouest.
- Quest shall not be liable for any act or omission of any entity furnishing facilities or services connected with or provided in conjunction with the services of Quest.
- 2.3.4 Quest shall not be liable for any personal injury or death of any person or persons, or for any loss or damage sustained by reason of acts, mistakes, omissions, errors or defects in providing its services, whatever shall be the cause and whether negligent or otherwise.
- 2.3.5 Quest shall not be liable for and shall be indemnified and saved harmless by any Customer or other entity from any and all

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

loss, claims, demands, suits, or other action or any liability whatever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others, caused or claimed to have been caused, directly or indirectly, by any act or omission of the Customer or others operation, installation, by any failure to operate, maintenance, removal, presence, condition, location or use of facilities or equipment provided by Quest which is not the direct result of Quest's gross negligence. No agents or employees of any other entity shall be deemed to be the agents or employees of Quest.

Quest shall not be liable for any failure of performance due to causes beyond its control, including, without limitation, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppages or other labor difficulties, and any law, order, regulation or other action of any governing authority or agency thereof.

#### 2.4 Cancellation or Interruption of Services

- 2.4.1 Without incurring liability Quest may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
  - 2.4.1.A For nonpayment of any sum due Quest for the services,
  - 2.4.1.B For violation of any of the provisions of this tariff,

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### 2.6 Deposits

Quest does not require a deposit from the Customer.

#### 2.7 Advance Payments

For Customers whom the Company feels an advance payment is necessary, Quest reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

#### 2.8 Taxes

- 2.8.1 Direct Dial or Operator Assisted Calls.
  All federal, state and local taxes (e.g., excise tax, gross receipts tax, sales tax, municipal utilities tax) for Direct Dial or Operator Assisted Calls are billed as separate line items and are not included in the quoted rates.
- 2.8.2 <u>Liberty<sup>SM</sup> Card Calls</u>. All federal, state and local taxes (e.g., excise tax, gross receipts tax, sales tax, municipal utilities tax) for Liberty<sup>SM</sup> Card Calls are calculated at the time of each call and included in the amount charged for each call.

#### 2.9 Responsibilities of the Customer

- 2.9.1 The Customer is responsible for payment of applicable charges set forth in this tariff.
- 2.9.2 The Customer is responsible for compliance with applicable regulations set forth in this tariff.
- 2.9.3 The Customer is responsible for placing any necessary orders and for the payment of charges for calls originated at the Customer's numbers which are not Collect,

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

Third Party, Calling Card, Credit Card or Liberty Card Calls.

- 2.9.4 If Quest installs equipment at Customer's premises, the Customer may be responsible for payment of an installation charge.
- 2.9.5 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Quest on the Customer's behalf.
- 2.9.6 If required for the provision of Quest's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Quest.
- 2.9.7 The Customer is responsible for arranging access to its premises at times mutually agreeable to Quest and the Customer when required for Quest personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of Quest's services.
- 2.9.8 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of Quest's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.9.9 The Customer shall ensure that the equipment and/or system is properly interfaced with Quest's facilities or services, that the signals emitted into Quest's network are of the proper mode, bandwidth, power and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Quest will permit such equipment to be connected with its channels without the use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Quest equipment, personnel or the quality of service to other Customers, Quest may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Quest may, upon written notice, terminate the Customer's service.

- 2.9.10 The Customer must pay Quest for replacement or repair of damage to the equipment or facilities of Quest caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by the Customer or others.
- 2.9.11 The Customer must pay for the loss through theft of any Quest equipment installed at Customer's premises.
- With respect to Operator Assisted Call 2.9.12 service furnished to a Customer for the use of its customers or patrons, the place Customer shall tent telephone stickers or other printed documentation furnished by or with the on or in close approval of Quest proximity to all telephones capable of accessing Quest's services and shall take reasonable to replace action documentation which may be removed,

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

defaced or otherwise rendered unavailable.

- 2.9.13 The Customer is responsible for establishing its identity as often as necessary during the course of a call.
- 2.9.14 With respect to a Collect Call, the Customer is responsible for identifying the station, party, or person with whom communication is desired and/or made at the called number.
- 2.9.15 The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or authorized users. This responsibility is not changed due to any use, misuse or abuse of the Customer or Customer's service or Customer-Provided Equipment by third parties, the Customer or Customer's employees, or the public.

#### 2.10 Billing Arrangements

- 2.10.1 Charges for Services hereunder may be:
  - 2.10.1.A billed directly by the Company,
  - 2.10.1.B included on the End User's regular monthly credit card statement, pursuant to billing and collection agreements established by Quest or its intermediary with the applicable Commercial Credit Card issuer.
  - 2.10.1.C included on the End User's regular home or business telephone bill, pursuant to billing and collection agreements established by Ouest or its intermediary

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMPRINICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1995

deemed to be correct and binding on the Customer.

2.10.5 In the event the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

#### 2.11 Validation of Credit

Quest reserves the right to validate the credit worthiness of users through available verification procedures. Where a requested billing method cannot be validated, the Caller may be required to provide an acceptable alternate billing method or Quest may refuse to provide service.

#### 2.12 Contested Charges

For consideration of any disputed charge, a Customer must submit in writing to Quest, within thirty (30) days of the date the bill is issued, the call details and bases for any requested adjustment. Quest will promptly investigate and advise the Customer as to its findings and disposition.

#### 2.13 Returned Check Charge

A charge of \$10, or applicable state returned check charge, whichever is more, may be applied if a check or draft presented for payment of service is not accepted by the institution on which it is written.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### DESCRIPTION OF SERVICE

#### 3.1 Timing of Calls

Timing of each call begins when the called telephone number is answered and ends when either party hangs up, as determined by standard industry methods in use for ascertaining answer and disconnect, including hardware answer supervision in which the LEC sends a signal to the switch or the software utilizing audio tone detection, or as determined by standard industry methods generally in use for ascertaining answer and disconnect as determined by the underlying Common Carrier for Quest's services, where answer supervision is available. Quest will not knowingly bill for uncompleted calls.

#### 3.2 Distance Measurements

The airline mileage between two cities can be calculated using the vertical (V) and horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's FCC Tariff according to the following formula:

In the above example, the V1 and H1 correspond to the V&H coordinates of "City 1" and V2 and H2 correspond to the V&H coordinates of "City 2."

### 3.3 Time of Day Rate Periods

Time of Day Rate Periods are determined by the time of day at the location of the calling station. When a call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies. The rates shown

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

### 3.5 Service Offerings

#### 3.5.1 Direct Dial Call Service

Quest's Direct Dial Call services are furnished to residential and business Customers, operators of terminal telephone or other facilities of privately or publicly owned coin and coinless operated telephone station providers, hotels/motels, hospitals, airports, colleges, universities and other Customers and their patrons. Time of Day and National Holiday discounts apply to Direct Dial Calls. The rates set forth below are applicable to Direct Dial Calls originating and terminating within the state.

The total charge for the transmission of each completed Direct Dial Call consists of (i) a Measured Charge based on the duration, distance and time of day of the call, plus (ii) a Set Use Fee, if any.

### 3.5.2 Liberty Card Call Service

Quest's Liberty Card enables Callers to place calls over Quest facilities from any touchtone telephone in the continental United States. Caller dials a toll-free Access Code for access to equipment owned by Quest ("Company Equipment"), and then dials an Authorization Code followed by the called telephone number. The Company Equipment requests, stores, and verifies the Customer's account information and called telephone number. When the account is validated, the Company Equipment accesses an outgoing circuit and redials the desired telephone number. When the balance on the card has been depleted, the Customer is so advised and if desired, he may call the toll-free number and purchase Ouest Customer Service additional minutes of use for the depleted card by charging the additional purchase to a valid Commercial Credit Card. When a call is concluded, charges for the call, including applicable taxes, are deducted from the Customer's Liberty Card Multiple calls may be made without redialing the Access Code and Authorization Code.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

Customers may purchase Liberty<sup>SM</sup> Cards at retail establishments, from independent sales representatives, from the Company or from other distribution Quest will enter into agreements with channels. retailers or other distributors to discount the price of cards purchased in order to induce retailers and distributors to offer the cards to Customers. Liberty Cards may be denominated in dollars or units, and Customers may charge calls against the card up to the dollar amount or units of usage specified on the Liberty Card. If the Liberty<sup>™</sup> Card is denominated in units, intrastate calls are charged at one unit per minute. No Time of Day or Holiday discounts apply to Liberty Card calls.

The total charge for the transmission of each completed Liberty Card Call consists of a Measured Charge based on the duration of the call. Liberty Card Call charges are paid for by the purchase of a Liberty Card; or, by the purchase of additional time on a depleted Liberty Card, billed to a Commercial Credit Card.

### 3.5.3 Operator Assisted Call Service

Quest's Operator Assisted Call services are furnished primarily to users of Customer-owned telephones. Time of Day and National Holiday discounts apply to Operator Assisted Calls. The rates set forth below are applicable to Operator Assisted Calls originating and terminating within the State.

The total charge for each completed Operator Assisted Call consists of: (i) an operator service charge, dependent on the type of billing selected (i.e., calling card, charge third party or other) and/or the completion restriction selected (i.e., station-to-station or person-to-person) and/or the manner in which the call is placed; plus (ii) a Measured Charge, dependent on the duration, distance and time of day of the call, plus (iii) a Set Use Fee, if any.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMMUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993

#### 4. RATES

### 4.1 Direct Dial Call Rates

#### 4.1.1 InterLATA

	DA	ľ	EVEN	ING	NIGHT/WEEKEND			
RATE MILEAGE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE		
0-10	0.1900	0.0900	0.1425	0.6750	0.0950	0.0450		
11-22 23-55	0.2600	0.1600 0.2160	0.1950 0.2025	0.1200 0.1610	0.1350 0.1550	0.0800		
56-124	0.2700	0.2200	0.2025	0.1650	0.1595	0.1190		
125-292	0.2700	0.2250	0.2025	0.1684	0.1620	0.1240		
293-430	0.2700	0.2300	0.2025	0.1723	0.1635	0.1240		
431-624	0.2700	0.2300	0.2025	0.1725	0.1670	0.1290		

#### 4.1.2 IntraLATA

	DAY	1	EVEN	ING	NIGHT/W	EEKEND
RATE MILEAGE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE
0-10	0.1500	0.0800	0.1050	0.0560	0.0900	0.0480
11-22	0.1800	0.1200	0.1260	0.0840	0.1080	0.0720
23-55	0.1900	0.1900	0.1330	0.1330	0.1140	0.1140
56-124	0.2000	0.2000	0.1400	0.1400	0.1200	0.1200
125-292	0.2000	0.2000	0.1400	0.1400	0.1200	0.1200

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs
QUEST TELECOMPRUNICATIONS, INC.
100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1995

### 4.2 Liberty Card Call Rates

Rate Mileage Each Minute

All Miles

\$.33

### 4.3 Operator Assisted Call Rates

#### Measured Charge -- InterLATA 4.3.1

	DAY	ť	EVEN:	ING	NIGHT/W	EEKEND
RATE MILEAGE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE	INITIAL MINUTE	EACH ADD'L MINUTE
0-10	0.1900	0.0900	0.1425	0.6750	0.0950	0.0450
11-22	0.2600	0.1600	0.1950	0.1200	0.1350	0.0800
23-55	0.2700	0.2160	0.2025	0.1610	0.1550	0.1150
56-124	0.2700	0.2200	0.2025	0.1650	0.1595	0.1190
125-292	0.2700	0.2250	0.2025	0.1684	0.1620	0.1240
293-430	0.2700	0.2300	0.2025	0.1723	0.1635	0.1240
431-624	0.2700	0.2300	0.2025	0.1725	0.1670	0.1290

4.3.2	Operator Assiste	d Call	Charges	-
	InterLATA			
	Direct Entry Call	s	\$0.80	
	Operator Station		\$1.00	
	Person-to-Person		\$2.50	
	Operator Dialed C	harge	\$0.80	

### 4.4 Directory Assistance Calls

Quest does not provide local directory assistance. Access to long distance directory assistance is obtained by dialing 0 + 555-1212 for listings within the originating area code and 0 + (area code) + 555-1212 for other listings. A flat charge of \$0.65 applies for each connected call to directory assistance.

Issued by: Jeanie Ray, Director of Legal & Regulatory Affairs QUEST TELECOMMUNICATIONS, INC. 100 Hartsfield Centre Parkway, Suite 400, Atlanta, Georgia 30354

Issued: July 2, 1993



DEPOSIT TREAS, REC.

C / 1 B

July 1, 1993

Via Federal Express

Florida Public Service Commission Division of Administration, Room G-50 101 East Gaines Street Tallahassee, FL 32399-0850

> Application for Authority to Provide Interexchange Telecommunications Service Within the State of Florida

Dear Sirs and Madams:

Enclosed are the original and 12 copies of the Application of and proposed Tariff of Quest Telecommunications, Inc., along the non-refundable \$250 application fee.

To confirm your receipt of this filing, please date-stamp and return the enclosed copy of this letter in the enclosed self-addressed, stamped envelope.

We look forward to doing business in the state of Florida, and appreciate your consideration of our Application. Should anyone at the Commission need any additional information, or if I can expedite the process in any way, please feel free to call me at 1-800-476-8353.

Sincerely,

AMERICAN PUBLIC & PRIVATE COMMUNICATIONS 100 HARTSFIELD CENTRE PARKWAY, SUITE 400

ATLANTA, GEORGIA 30354

BARNETT BANK 037-016 9101 SOUTH DIXIE HIGHWAY MIAMI, FLORIDA 33156 003778

\*\*\*\*\* Two Hundred Fifty AND 00/100 DOLLARS \*\*\*\*\*\*\*\*\*

DATE CHECK NO.

**AMOUNT** 

6/18/93

3778

\*\*\*\*\*\*250.00

TO THE

PUBLIC SERVICE COMM. - FLORIDA DIV. OF ADMIN., ROOM G-50 101 EAST GRIMES STREET 32399-0850 TALLAHASSEE FL