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FILE COPY

August 19, 1993

920260-TL

Mr. Steve C. Tribble Director, Division of Records and Reporting Florida Public Service Commission 101 East Gaines Street Tallahassee, Florida 32301

RE: Docket No. 900960-TL

Dear Mr. Tribble:

ACK

Enclosed are an original and fifteen copies of Southern Bell Telephone and Telegraph Company's Response and Objections to Public Counsel's Eleventh Request for Production of Documents. Please file these documents in the above-captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.

DOCUMENT NUMBER-DATE

09000 AUG 19 #

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CERTIFICATE OF SERVICE Docket No. 920260-TL Docket No. 900960-TL Docket No. 910163-TL Docket No. 910727-TL

I HEREBY CERTIFY that a copy of the foregoing has been

furnished by United States Mail this 19th day of August, 1993 to:

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Florida Public Service
Commission
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Tallahassee, FL 32399-0866

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION



In re: Show Cause proceeding against Southern Bell Telephone and Telegraph Company for misbilling customers Docket No. 900960-TL

Filed: August 19, 1993

SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY'S RESPONSE AND OBJECTIONS TO PUBLIC COUNSEL'S ELEVENTH REQUEST FOR PRODUCTION OF DOCUMENTS

COMES NOW, BellSouth Telecommunications, Inc., d/b/a
Southern Bell Telephone and Telegraph Company ("Southern Bell" or
"Company"), and files, pursuant to Rule 25-22.034, Florida
Administrative Code, and Rule 1.350, Florida Rules of Civil
Procedure, its Response and Objections to the Office of Public
Counsel's ("Public Counsel") Eleventh Request for Production of
Documents dated July 20, 1993.

GENERAL RESPONSE AND OBJECTIONS

- 1. Southern Bell objects to Public Counsel's proposed "Instruction" relating to details of privileged documents. To the extent a document responsive to any of the requests is subject to an applicable privilege, some of the information requested by Public Counsel would be similarly privileged and therefore not subject to discovery.
- 2. With regard to Public Counsel's definition of "document" or "documents", Southern Bell has made a diligent, good faith attempt to locate documents responsive to the scope of Public Counsel's individual requests for documents.

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- 3. Southern Bell objects to Public Counsel's definition of "you" and "your" as well as the definition of "Southern Bell". It appears that Public Counsel, through its definition of these words, is attempting to obtain discovery of information in the possession, custody, or control of entities that are not parties to this docket. Requests for Production may only be directed to parties, and any attempt by Public Counsel to obtain discovery from non-parties should be prohibited. See Rule 1.340, Florida Rules of Civil Procedure; Broward v. Kerr, 454 So. 2d 1068 (4th D.C.A. 1984).
- 4. Southern Bell does not believe it was Public Counsel's intent to require Southern Bell to produce again the same documents previously produced in other dockets, but to the extent it does, Southern Bell objects on the basis that such a request would be unduly burdensome, oppressive, and unnecessary, and for these reasons is prohibited.
- 5. Southern Bell objects to the specific time and place designated by Public Counsel for the production of documents for the reasons that the designation is not reasonable, but has no objection to producing the documents that are responsive and to which no other objection is made, at a mutually agreed upon time and place.
- 6. The following Specific Responses are given subject to the above-stated General Responses and Objections.

SPECIFIC RESPONSES

- 7. With respect to Request No. 1, Southern Bell will produce responsive documents that are in its possession, custody, or control at a mutually convenient time and place.
- 8. With respect to Request No. 2, Southern Bell will produce responsive documents that are in its possession, custody, or control at a mutually convenient time and place.
- 9. With respect to Request No. 3, Southern Bell will produce responsive documents that are in its possession, custody, or control at a mutually convenient time and place. Pursuant to an agreement with Public Counsel, Southern Bell will produce the responsive documents with customers' names, addresses, telephone numbers and other personally identifiable information redacted.
- 10. With respect to Request No. 4, Southern Bell will produce responsive documents that are in its possession, custody, or control at a mutually convenient time and place. Pursuant to an agreement with Public Counsel, Southern Bell will produce the responsive documents with customers' names, addresses, telephone numbers and other personally identifiable information redacted.

Respectfully submitted this 19th day of August, 1993.

SOUTHERN BELL TELEPHONE AND TELEGRAPH COMPANY

HARRIS R. ANTHONY (3)

c/o Marshall M. Criser, IIt 400 - 150 South Monroe Street Tallahassee, Florida 32302

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