

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930701-TL
tariff filing to provide usage-) ORDER NO. PSC-93-1261-FOF-TL
based Call Tracing service by) ISSUED: August 31, 1993
GTE FLORIDA INCORPORATED.)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On July 6, 1993 GTE Florida Incorporated (GTEFL or the Company) filed a request to approve a tariff filing to provide usage-based Call Tracing. Usage-based Call Tracing allows a recipient of obscene, harassing, or threatening phone calls to request an automatic trace of the last call received. GTEFL currently offers Call Tracing only on a "per line" basis. The Company proposes to rate usage-based Call Tracing on a "per activation" basis and to continue offering Call Tracing on a "per line" basis.

The Company's Proposal

Usage-based Call Tracing is a discretionary service and is provided via Signaling System Seven (SS7) technology. The Company proposes to tariff this service as a Smart Call feature in section A13 of its General Services Tariff. Usage based Call Tracing will allow the recipient of an obscene, harassing, or threatening call to request an automatic trace of the last call received with the results of the trace sent to GTEFL security. At the customer's request, the results of the trace are sent to the customer's law enforcement agency (e.g., the Tampa Police Department). Trace results are not provided directly to the customer by the Company. The customer must contact the Company within ten days after activating a call trace in order to have the trace results forwarded to the customer's local law enforcement agency or the trace record will automatically be deleted from the system.

The Company estimates that the cost for each transaction is \$2.76. The cost of providing this service was derived from a five

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month analysis of demand for the current Call Trace offering. The average length of time spent in processing a call trace was multiplied by a labor rate of \$12.45 per hour. The Company proposes to charge a rate of \$3.50 for each transaction. This rate is comparable to the rates charged by other LECs for similar service.

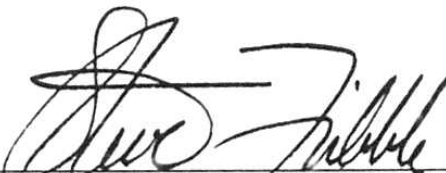
Upon review, we find that the proposal falls in line with prior Commission orders which make Call Trace widely available on a per-use basis and makes the offering structurally uniform with Call Trace services offered by other local exchange companies. Therefore, we shall approve GTEFL's request to provide usage based Call Tracing.

Based upon the foregoing, it is

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's tariff filing to offer usage-based Call Tracing is hereby approved. It is further

ORDERED that this tariff shall become effective on September 4, 1993. If a timely protest is filed, this tariff shall remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission this 31st day of August, 1993.



STEVE TRIBBLE, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on September 21, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.