

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 930814-TL
tariff filing to introduce new) ORDER NO. PSC-93-1479-FOF-TL
custom calling features by) ISSUED: October 11, 1993
NORTHEAST FLORIDA TELEPHONE)
COMPANY, INC. (T-93-458 filed 8-)
11-93).)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK
JULIA L. JOHNSON
LUIS J. LAUREDO

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

Northeast Florida Telephone Company (Northeast or the Company) proposes to introduce new custom calling features into its General Subscriber Service Tariff. The following is a list of the proposed new services:

1. Cancel Call Waiting
2. Do Not Disturb
3. Call Hold
4. Call Forwarding Busy Line-Fixed
5. Call Forwarding Busy Line-Variable
6. Call Forwarding Don't Answer-Fixed
7. Call Forwarding Don't Answer-Variable
8. Call Transfer
9. Voice/Data Protection
10. Wake-Up Service
11. Remote Activation of Call Forwarding

In addition to the new custom calling features the Company proposes to introduce a multi-feature discount plan. The discount plan is a packaging option which offers residential and business customers reduced monthly rates on selected central office features when a minimum purchase requirement of two features is met. The amount of the discount depends on the number of features in a customer's multi-feature package; the greater the number of features, the greater the discount.

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The Company indicates that it will have to purchase additional software in order to provide Wake Up Service. Total software investment for providing Wake Up Service is estimated to be \$1,590.00. The Company estimates first year revenues from Wake Up Service to be \$720.00. This estimate is based on an initial twelve residential customers and two business customers. Based on a net present value analysis it appears that the cost this software will be recovered after three years.

Additional software also will have to be purchased in order to provide Remote Activation of Call Forwarding Service. The total software investment for Remote Activation is estimated at \$3,180.00. The Company estimates that first year revenues from Remote Activation will be \$768.00. This estimate is based on an initial ten residential customers and two business customers. Based on a net present value analysis it appears that the cost of this software will be recovered after approximately five years.

Since the Company's existing software is capable of providing the remaining custom calling features, the Company will incur no additional costs for providing them. The Company did not provide any revenue estimates for the remaining features.

The Company will price the new calling features using banded rates. The banded rates offered for these services fall in line with banded rates for custom calling features offered by other local exchange companies.

Upon review, we find that the introduction of these features will provide customers with the use of current technology while providing the Company with the opportunity to enhance revenue. Thus, we shall approve Northeast's tariff filing to introduce additional custom calling features.

Therefore, it is

ORDERED by the Florida Public Service Commission that Northeast Florida Telephone Company's tariff filing is hereby approved. It is further

ORDERED that this tariff shall become effective October 10, 1993. If a timely protest is filed, this tariff shall remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission this 11th
day of November, 1993.

STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

CWM

by: Kay Flynn
Chief, Bureau of Records

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on November 1, 1993.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

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Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.