

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DOCKET NO. 910163-TL

FILED: July 21, 1992

~~900000-12~~

IN RE: Petition on behalf of CITIZENS)
OF THE STATE OF FLORIDA to initiate)
investigation into integrity of SOUTHERN)
BELL TELEPHONE & TELEGRAPH COMPANY'S)
repair service activities and reports.)

DEPOSITION OF: JOHN EDWARD BULKO, JR.

TAKEN AT THE INSTANCE OF: Office of Public Counsel

PLACE: Southern Bell Offices
903 West University Avenue
Gainesville, Florida 32601

TIME: Commenced at 3:45 p.m.
Concluded at 4:22 p.m.

DATE: Thursday, July 30, 1992

REPORTED BY: Marie C. Gentry
Court Reporter

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COPY

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WITNESS

JOHN EDWARD BULKO, JR.	
Examination by Mr. Beck	6

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S T I P U L A T I O N

IT IS STIPULATED that this deposition was taken pursuant to notice in accordance with the applicable Florida Rules of Civil Procedure; that objections, except as to the form of the question, are reserved until hearing in this cause; and that reading and signing was not waived.

IT IS ALSO STIPULATED that any off-the-record conversations are with the consent of the deponent.

1 JOHN EDWARD BULKO, JR.,

2 appeared as a witness and, after being duly sworn by the
3 court reporter, testified as follows:

4 - - -

5 MR. LACKEY: Mr. Bulko, my name is Doug Lackey
6 and I'm appearing in this deposition on behalf of
7 BellSouth Telecommunications, Inc., Southern Bell.

8 Before these gentlemen ask you any questions
9 I've got a couple of preliminary matters we need to
10 discuss.

11 First, this lady is a court reporter and she's
12 taking down everything that I'm saying, she's going
13 to take down the questions that these gentlemen ask of
14 you and your answers. At some juncture this deposition
15 may be transcribed, that is, reduced to writing, and
16 at that time you have the right to read that
17 deposition and make any corrections that are necessary
18 and sign it before it can be used. It's my
19 understanding that you do not wish to waive that right
20 and you indeed wish to read and sign it.

21 MR. PRICE: Yes.

22 MR. LACKEY: The second thing is I have to give
23 you an instruction which is a bit complicated because
24 of what's going on here in Gainesville. I'm going to
25 give it to you, if there is any question about it or

1 you don't understand it or would like me to go into any
2 detail, I'll be more than happy to do it.

3 It may be that during the course of the deposition
4 that Mr. Beck and Mr. Hatch asks you a question which
5 would require you to divulge information that you may
6 have learned during the course of an investigation
7 conducted by Southern Bell at the direction is its
8 Legal Department. If such a question is asked, I will
9 object on the grounds that it calls for privileged
10 information and I'll instruct you not to answer the
11 question.

12 I need to say as an aside, however, that if such
13 a question is asked and you have personal knowledge
14 regarding that question other than knowledge that was
15 obtained through the investigation, then subject to the
16 advice of your attorney you should answer that completely
17 and fully.

18 It may also be that a question is asked which I
19 do not object to but you realize that in answering it
20 you're going to have to reveal something which you
21 learned as a result of the investigation that I made
22 reference to. If that's the case, if that occurs, if
23 you'll simply tell me or your attorney that you have
24 a problem with that, we'll discuss it off the record
25 and I'll handle it from there.

1 What I want to do is preclude your revealing,
2 because of my inadvertence, any information about the
3 investigation which the Legal Department has conducted
4 into the trouble repair reports.

5 Now, that's complicated here in Gainesville for
6 this reason, and this may not affect you at all but I
7 need to make sure the record is clear on it. There
8 have been two investigations here in Gainesville. One
9 investigation was conducted back in late 1990, October,
10 November, December of 1990, perhaps into January of 1991.
11 That investigation was conducted by the Security
12 Department of Southern Bell and, if I can paraphrase it,
13 it involved a review of statusing Test OK trouble reports
14 as out of service. We are not asserting a privilege
15 with regard to that investigation. If Mr. Beck asks you
16 anything about that or if you know anything about it
17 that would be responsive to that question they ask,
18 again, subject to the direction of your attorney, you
19 should feel free to answer that. That's not privileged.

20 The investigation with which I'm concerned is the
21 one that occurred subsequent to that. If you were
22 involved in it, if you were interviewed, it would have
23 been in the presence of a Southern Bell attorney,
24 which is one way to distinguish the investigation I'm
25 talking about from the prior one. It's that

1 investigation we're asserting as privileged and it's
2 that one about which I wish you to reveal no information
3 that you obtained during the investigation.

4 Now, that was sort of a long instruction and it
5 may have gotten a little complicated at the end. Is it
6 clear what I've asked you to do or would you like some
7 clarification?

8 THE WITNESS: Well, certain things that were
9 covered during an attorney's presence from Southern Bell
10 had also been covered.

11 MR. LACKEY: I'm glad you brought that up. That
12 came up earlier today.

13 The fact that something occurred in that first
14 investigation was just mentioned in the second one
15 doesn't make the information from the first investigation
16 privileged. If you learned of it in that first
17 investigation through your discussion with the Security
18 Department or discussions with other employees, that's
19 fine.

20 THE WITNESS: Okay.

21 MR. LACKEY: What I'm really particularly
22 interested in is your not disclosing to Mr. Beck or
23 Mr. Hatch anything that you were told in those
24 interviews, anything --

25 MR. BECK: Which interviews, Doug?

1 MR. LACKEY: I'm sorry, the ones in the privileged
2 investigation, the one that the attorney attended.

3 What we've had, if I can use an example, in some
4 instances in the course of those interviews the
5 attorney or the security investigator might have said
6 something to the person being interviewed and the person
7 gained knowledge by that, and that's what I don't want
8 to disclose. But, if you have personal knowledge of it,
9 again subject to your own attorney's instruction, you
10 should feel free to answer those questions fully.

11 Okay?

12 THE WITNESS: Yes, sir.

13 MR. PRICE: I would like to say something. In the
14 fall of 1991 we weren't involved in the investigation
15 which was precipitated by AG and FDLE and other agencies.
16 We gave an extended deposition which over the course of
17 two days lasted several hours. I have a concern about
18 potential inconsistencies and have not been provided a
19 copy of any transcript. If the deposition has been
20 transcribed, I have not been presented a copy either by
21 the AG's office or by Southern Bell.

22 I have explained to Mr. Bulko that he has a right
23 to take the Fifth Amendment or assert a Fifth Amendment
24 privilege in order to avoid any appearance of
25 inconsistency if that might occur and it's not his

1 intention to omit things or develop any inconsistencies.
2 If there are any, they would be inadvertent, but he has
3 elected not to assert any privilege and try to cooperate
4 with this investigation because he feels he has nothing
5 to hide. Is that correct?

6 THE WITNESS: Yes, sir.

7 MR. PRICE: And you do not wish to take the Fifth
8 Amendment?

9 THE WITNESS: That is correct.

10 MR. BECK: Again, I might say, you know, I did not
11 realize Mr. Bulko had been interviewed by Attorney
12 General. I guess you're getting interviewed by a number
13 of people, but it's the government and one side doesn't
14 know what the other side is doing.

15 MR. PRICE: Yes, the proverbial left arm not
16 knowing what the right arm has done, because if you
17 had read -- with all due respect to you guys, if somebody
18 had read the extensive testimony that he gave, then I'm
19 sure this would have been obviated.

20 MR. BECK: It's not available. It's not only that
21 I didn't read it, it's simply not available to us.

22 MR. PRICE: No one has ordered it.

23 MR. BECK: And even if it were, I think they would
24 not provide it to us if it's part of their investigation.

25 But, be that as it may, let's go ahead and proceed.

- - -
EXAMINATION

1
2
3 BY MR. BECK:

4 Q Mr. Bulko, my name is Charlie Beck. I'm with the
5 Office of Public Counsel and I'll probably be doing most of
6 the questioning but others may have questions also when I'm
7 done.

8 Could you please state your full name?

9 A John Edward Bulko, Jr.

10 Q Are you employed by Southern Bell?

11 A Yes, sir.

12 Q What position do you hold with the company?

13 A Assistant manager in the maintenance center.

14 Q Here in Gainesville?

15 A Yes, sir.

16 Q How long have you held that position?

17 A In the maintenance center?

18 Q Yes.

19 A Because my title I've held since 1980, same title
20 -- I mean the same rank as far as assistant manager, but in
21 the maintenance center I've been here since 1986.

22 Q And where were you before that just briefly?

23 A In Cross City, Florida, as a repair supervisor in
24 the field.

25 Q Mr. Bulko, earlier this year did you have occasion

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7 Q Let me ask a few other questions, if I can.

8 Have you ever worked in the back room of the
9 maintenance center here?

10 A Yes, sir.

11 Q Was that in load control or was it in other
12 functions?

13 A Load control, yes, sir.

14 Q Has there to your knowledge ever been in effect a
15 procedure that would require maintenance administrators to
16 contact a manager before closing out any out of service that
17 went over 24 hours?

18 A Yes, sir.

19 Q Do you recall about when that procedure was in
20 effect?

21 A Well, all I know is -- I can't remember dates but I
22 can remember it was during Mr. Collamati's tenure in the
23 maintenance center. He was our second level.

24 Q And do you recall -- I know this may be difficult
25 -- the approximate length of time that procedure was in

1 effect?

2 A Well, it stopped after he left and Gary Swilley
3 took over.

4 Q And do you know why Gary Swilley changed that
5 procedure?

6 A No, I don't know why, sir.

7 Q Was it only out of services over 24 hours that an
8 MA had to contact a manager?

9 A No, not really. There were others. There were
10 other times when an MA would contact a supervisor just for
11 various information that they didn't understand and they
12 wanted to make sure that they closed a report out correctly.

13 Q I'm looking for times that they were required to
14 ask even if they felt like they knew how to close it out
15 correctly. Was the only category of reports where they had
16 to contact a manager those where it was over 24 hours or were
17 there others?

18 A Back during the time that Mr. Collamati was in
19 charge there was a particular method whereas a man in the
20 field, if he was closing out a report over 24 hours and --
21 let's see. If he was closing a report over 24 hours and he
22 was using a code to close the report out and he cleared the
23 report before the 24-hour period but he wanted to use the
24 close-out time, well, then, she would contact a manager
25 because that's incorrect. The clear time of that customer's

1 report was he cleared it three hours ago but now he wants to
2 close it. Okay, I can understand close, but now he wants to
3 clear and close now. That's wrong. He cleared it three
4 hours ago. Now, that's the clear time because we have two
5 times, a clear time, advise or disadvise the customer and
6 then the close time. So, yes, she would contact.

7 Q What was the reason for having only the instances
8 where the out of service went over 24 hours that only in
9 those instances they have to contact a manager?

10 A Well, I was told that a manager should be sought
11 out by one of the MAs, maintenance administrators, for the
12 mere fact that they, the upper management, didn't feel that
13 the outside craft people were closing out troubles many times
14 to the correct codes and so that, therefore, we need to have
15 them challenged as to what codes they're using on a
16 close-out. And that's how the MA got involved in seeking the
17 attention of a manager.

18 Q If the problem were only using the right code,
19 wouldn't you apply that then on every close-out, not just
20 those that are over 24 hours?

21 A I'm sorry?

22 Q If the problem was that the MAs were not using the
23 correct codes --

24 A Uh-huh.

25 Q -- why was the category of those questioned reports

1 only those that were closed over 24 hours?

2 A Well, according to my knowledge, the over 24 hour
3 is a major index that we have to achieve and it's one that
4 the company wants to meet, and so that, therefore, we want to
5 make sure we're closing the trouble to the right code,
6 closing it out within 24 hours when we do clear it in 24
7 hours and not let the technician drive the time out further
8 than 24 hours when, in fact, he did clear it back.

9 Q Was it only the over 24-hour reports that were
10 challenged?

11 A To the best of my knowledge I'm going to say yes.

12 MR. PRICE: Don't guess. If you know, tell him.
13 If you don't know, tell him.

14 A I don't know.

15 Q Could you describe in a bit more detail what you
16 mean by challenge?

17 A If a man was calling in a maintenance administrator
18 closing out a report, well, then, she would ask him what's
19 his clear time. Like I said before, if it wasn't -- if he
20 was going to say, "Okay, I cleared it three hours ago but I'm
21 closing it now," that's it. She'd raise her hand and a
22 supervisor would come over and now we're going to ask him,
23 "Hey, listen, you cleared it three hours ago she says?"
24 We're challenging him.

25 Q Okay.

1 A And that was one instance. And on another instance
2 we had a sheet that we're using that identifies disposition
3 and cause codes that were able to be used on a close-out and
4 many times I was told that the service techs on the outside
5 were not using the correct codes when appropriate and so
6 that, therefore, a manager had to get involved and challenge
7 the outside person as to whether or not this was caused by
8 per se lightning or per se rain, flood, whatever criteria.
9 When it looked like it was what's he using an improper code
10 for, why are we just using 600 code, which means
11 miscellaneous, when, in fact, what really caused this. I was
12 told that the outside people weren't using the correct codes
13 at times, they were just maybe using a code that wasn't
14 accurate, and so we need to challenge them in order to make
15 the close-out correct.

16 Q Was the list of codes that you referred to a list
17 only of exclude codes?

18 A Exclude?

19 Q Yes. Do you understand what I mean by exclude
20 codes?

21 A No, sir.

22 Q You're familiar with the Public Service Commission
23 on out of service over 24 hours, are you not?

24 A Yes, sir.

25 Q Aren't there certain types of repairs or that's

1 caused by a certain condition, those repairs aren't counted
2 toward --

3 A Oh, okay. Yes, sir.

4 Q Like lightning would be one?

5 A Yes, correct.

6 Q And there's a number of such codes, are there not?

7 A Yes.

8 Q Was your challenge list only those codes that would
9 exclude the report from the PSC rule?

10 A I don't know if they all did.

11 Q To the best you can recall what were the codes on
12 your challenge list?

13 MR. PRICE: If you can remember.

14 A I can't remember them all.

15 Q Tell me the ones you do remember.

16 A Well, I can remember lightning, since we have so
17 much, and I can remember flood, because we were involved in a
18 hurricane and we do get high water in Suwannee a lot of
19 times. Lightning, flood, those two really stick out.

20 Q Was the purpose then to challenge them to see if
21 any of those codes applied to the repair they were reporting
22 in?

23 A Yes, sir, especially when it was pretty evident and
24 when there's a man would want to close out the trouble
25 because it has burnt carbons. That's why we put carbons in.

1 Lightning strikes, close the carbons, it opens the line, we
2 come out, we put new carbons in and restore service. They're
3 designed for that. So why does he want to use miscellaneous?

4 Q Have you ever told or suggested to an MA or anyone
5 else that they should use one of those exclude codes, such as
6 lightning, in instances where it doesn't apply to the
7 situation?

8 A No, sir.

9 Q Have you ever heard of anyone doing that?

10 A No, sir.

11 Q Would part of the challenge on out of service over
12 24 hours also be asking about the cleared times, whether the
13 repair was actually cleared before the 24-hour clock passed?

14 A Yes, sir.

15 MR. PRICE: Let me clarify something. Your
16 question says have you ever heard of someone using
17 exclude codes when they did not apply. I assume that's
18 before all this investigation started?

19 MR. BECK: No. The only thing I'm exempting
20 from the question would be something that an attorney
21 or someone working with the attorney asked during the
22 investigation.

23 MR. PRICE: Because he's aware of it from all of
24 the goings-on. I just didn't want there to be a mixup.

25 MR. BECK: Sure.

1 BY MR. BECK:

2 Q Now, if you've heard of it, you know, because it's
3 been in the paper or something, I really don't care about
4 what you might have read in the paper. But when I say have
5 you heard about it, that would also include talking with
6 other people in the maintenance center or any of the people
7 you work with.

8 A Can I have the question again?

9 Q Have you heard of anybody using exclude codes in
10 instances where they wouldn't properly apply?

11 A Well, if I had during the course of this
12 investigation, I'll tell you, I can't remember at this
13 moment.

14 Q That's fair. I'm just asking what you recall.
15 Can you recall talking to anybody other than the
16 investigators about it?

17 A No, sir.

18 Q Now, we're also on the challenge on the cleared
19 time, that if you had a report that was coming in over 24
20 hours, I take it one of the things you would challenge is to
21 see whether it was cleared before the 24-hour clock expired;
22 is that right?

23 A Yes, sir.

24 Q Have you ever told or suggested to someone that
25 they enter a cleared time earlier than when the repair was

1 made?

2 A No, sir.

3 Q Have you ever discussed with anyone or heard from
4 someone anything that would suggest to you that others may
5 have backed up a time to a time earlier than the actual
6 cleared time?

7 A Yes, sir, I did hear that.

8 Q Where did you hear that?

9 A I can't give a date or a time, but I believe the
10 place was at the convention we held at Daytona Beach,
11 managers convention we held at Daytona Beach on Indigo Lakes.

12 Q Do you recall about when that was?

13 A Well, we don't have them anymore. I would say
14 about two or three years ago.

15 Q What did you hear at that convention about that?

16 A Just scuttlebutt. I don't even know from who
17 anymore. I remember I did hear that in some form over there
18 at -- like when we were eating around the pool or whatever,
19 just hearsay from other people.

20 Q You heard that this was going on?

21 A Yes. I couldn't believe it. Not going on, it's a
22 matter of great deal. I just heard that, yes, it happened.

23 Q Do you recall where it was happening?

24 A No, sir.

25 Q You don't recall who told you that either?

1 A No, sir.

2 Q Was it a matter of some discussion amongst the
3 people or --

4 A No. I think it was brought about in a humor manner
5 rather than a plotting sort of way.

6 Q What do you mean by humor situation?

7 A Well, I can't -- like I said, I can't -- it wasn't
8 that everybody sat down and said, you know, talking serious.
9 We were just having fun and I just recall hearing it.

10 Q Have there been any other instances where you've
11 heard about backing up times to some time earlier than the
12 cleared time?

13 A During this investigation, yes, sir.

14 Q Have you heard about it at a time other than where
15 one of the Southern Bell attorneys or those working with them
16 were talking with you?

17 A I can't remember.

18 Q Do you have any knowledge about persons using
19 no-access codes to stop a clock on repair times that were
20 about to miss the commitment?

21 A No, sir.

22 Q Have you ever heard about that being done?

23 A During this investigation, yes, sir.

24 MR. LACKEY: We need to clarify this.

25 Mr. Beck had previously, I think, stated that his

1 questions would be directed to you in a manner such
2 that you wouldn't have to indicate that you heard
3 something during the investigation. He was going to
4 ask you the questions in a manner such that, you know,
5 if you couldn't -- if you had not heard of this
6 anywhere other than the investigation, it would be
7 appropriate to say no. Isn't that what you intended?

8 MR. BECK: Yes.

9 THE WITNESS: Oh, okay.

10 MR. BECK: And by this investigation we mean
11 solely the one where Southern Bell attorneys were
12 present.

13 MR. LACKEY: We're sort of getting into are you
14 still beating your wife type of thing, Charlie, because
15 if he says, no, I haven't heard it anywhere except the
16 investigation, that means he heard it during the
17 investigation which is revealing part of what went on
18 in the investigation. So, if we could do it the way
19 I just described, it would be appreciated.

20 BY MR. BECK:

21 Q Have you heard about it anywhere other than by
22 those questioning you in the attorney-run investigation?

23 A To the best of my knowledge, no, sir.

24 Q And, again, all of my questions in essence -- if
25 you could take them in a sense that other than told to you by

1 the attorneys or those working with them in that
2 investigation.

3 A Okay.

4 MR. PRICE: It might be that you're going to have
5 a hard time differentiating the investigation, so in the
6 sake of precaution I would suggest and advise you to make
7 clear that you either do know or you don't know. If you
8 don't remember, say I don't remember. Okay?

9 THE WITNESS: Thank you.

10 BY MR. BECK:

11 Q Have you heard of reports being closed out that
12 were about to miss the commitment date and then being
13 reopened as an employee-generated report?

14 A Can you please repeat that?

15 Q Have you heard of customer-generated reports being
16 closed out when they were about to miss the commitment date
17 or commitment time and then being reopened as
18 employee-generated reports?

19 A I can't remember.

20 Q Are you familiar with CON Codes?

21 A Not that familiar, but I know about them, yes, sir.

22 Q Do you have any knowledge of CON Codes being used
23 in instances where the customer did not ask for a later time
24 to have the repair made?

25 A Again, I'm afraid --

1 Q Other than by the attorneys in that investigation.

2 A Well, then, yes, I've heard about them during the
3 security investigation that we first had, yes.

4 Q What do you know about that?

5 A Well, he showed us that there were some being done
6 throughout the state and they were looking into who's doing
7 it.

8 Q When you say there were some of them being done,
9 what was being done?

10 A Some being CON'd in error, some reports.

11 Q Was the implication that they were being done
12 purposely?

13 A That's what I got from what he was saying, yes,
14 sir.

15 Q Do you know whether he was indicating it was done
16 in Gainesville or elsewhere?

17 A He didn't know where it was being done. He was
18 trying to find out.

19 Q When you're saying "he," who is he?

20 A To the best of my knowledge, all I remember of the
21 man's name was Floyd.

22 Q Do you have any knowledge about that being done in
23 Gainesville?

24 A No, sir.

25 Q Have you talked to any other Southern Bell

1 employees employed in the Gainesville area about that
2 occurring?

3 A Have I talked to any employees?

4 Q About CON Codes being used in that manner.

5 A Other than from Floyd's meeting which brought to
6 the surface that being mentioned, I then, yes, talked to
7 another manager and said I can't believe it's being done.

8 Q Did anybody indicate to you that they knew
9 something about it?

10 A No, sir.

11 Q Do you have any knowledge of affecting service
12 reports being statused as out-of-service reports?

13 A I don't remember.

14 Q How about Test OKs being statused as out of
15 service? Do you have any knowledge about that?

16 A No, sir.

17 Q Have you heard about that being done here in
18 Gainesville?

19 A No, sir. Test OKs being statused out of service?

20 Q Yes.

21 A No, sir.

22 Q Do you have any knowledge of fictitious employee
23 codes being used in service reports?

24 A Yes, sir.

25 Q What do you know about that?

1 A That was another thing that Floyd brought up and he
2 wanted to know if I knew what these numbers were, employee
3 numbers.

4 Q What did you tell him?

5 A I didn't. I didn't know who it was.

6 Q Did you discuss that with any other managers or
7 maintenance administrators here?

8 A Yes, I did.

9 Q And did any of them have any idea who had done
10 that?

11 A No, sir.

12 Oh, we did discuss that they could have been done
13 anywhere, anywhere.

14 Q Do you have knowledge of any other means other than
15 those we've discussed here today about means of building up
16 the out-of-service base improperly other than what some
17 attorney -- again, as a predicate, other than what the
18 attorneys during the Southern Bell investigation or those
19 working with him might have told you?

20 A Let me have the question once more.

21 Q Do you have any other knowledge about any other
22 means of improperly building up the out-of-service base?

23 A Only what Floyd covered.

24 Q And you've already told me what he covered or were
25 there other aspects?

1 A He covered another aspect whereby he said that
2 somebody went in the telephone book and got a bunch of
3 numbers and he showed me the pages of the book and then he
4 showed me the troubles that were created and he wanted me to
5 put a link in there and I couldn't help him, although I did
6 help him with information. But I have no way of proving that
7 anything was done unjustly.

8 Q What type of information did you help him with?

9 A The fact that I told Floyd about the man,
10 and one day he just happened to say, "Well, I've got
11 to build my base," or something close to that, I can't
12 remember the exact words, and I would have never -- I would
13 have never taken any action on that nor was I his supervisor.
14 He was the same rank as me and certainly capable of handling
15 his job in a professional manner and I felt that he was
16 either joking or crazy.

17 Q What brought him to tell you that, that he had to
18 build up his base?

19 A I have no idea, sir. All I know is he had a
20 telephone book in his hand and I shared that with my boss and
21 my boss said I should share it with Floyd, so I did. I even
22 told my boss, Gary. I said, "I'll tell you, I can't prove he
23 did a thing with it, Gary." But it was just something that
24 happened and I just remembered it now that Gary mentioned
25 that Floyd had said that he's covering scmebody, he's looking

1 for somebody that had done this, so I just remember that
2 incident. But I said, "I can't prove it, so," I said,
3 "there's no sense in even mentioning it." But Gary said,
4 "No, I think it's worth mentioning. You ought to tell Floyd.
5 They're investigating, tell him what you know."

6 Q Has any other manager said anything to you that
7 might indicate some involvement of building up the base
8 improperly?

9 A No.

10 Q Do you have any knowledge about persons falsifying
11 customer repair records in any manner that we haven't already
12 discussed?

13 A I can't remember.

14 MR. BECK: That's all I have. There may be
15 some more.

16 MR. HATCH: I don't have any questions.

17 MR. LACKEY: Thank you, sir. We appreciate it.

18 (Witness excused)

19 (Whereupon, at 4:22 o'clock p.m., the deposition
20 was concluded.)
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AFFIDAVIT OF DEPONENT

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This is to certify that I, JOHN EDWARD BULKO, JR., have read the foregoing transcription of my testimony, Page 6 through 34, given on July 30, 1992, in Docket No. 910163-TL, and find the same to be true and correct, with the exceptions, and/or corrections, if any, as shown on the errata sheet attached hereto.

JOHN EDWARD BULKO, JR.

Sworn to and subscribed before me this _____ day of _____, 19__.

NOTARY PUBLIC

State of _____

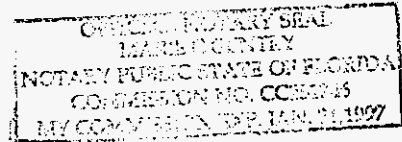
My Colmmission Expires:

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4 F L O R I D A)
5 COUNTY OF CLAY)
6

7 I, the undersigned authority, certify that
8 John Edward Bulko, Jr., personally appeared before me and
9 was duly sworn.

10
11 WITNESS my hand and official seal this 15TH day
12 of October, 1993.

13
14 Marie C. Gentry
15 MARIE C. GENTRY
16 Notary Public - State of Florida
17 My Commission No. CC251746
18 Expires: January 21, 1997



1 STATE OF FLORIDA)
2 COUNTY OF CLAY)

CERTIFICATE OF REPORTER

3
4 I, Marie C. Gentry, Court Reporter,
5 DO HEREBY CERTIFY that I was authorized to and did
6 stenographically report the foregoing deposition of JOHN
7 EDWARD BULKO, JR.;

8 I FURTHER CERTIFY that this transcript, consisting
9 of 37 pages, constitutes a true record of the testimony given
10 by the witness.

11 I FURTHER CERTIFY that I am not a relative,
12 employee, attorney or counsel of any of the parties, nor am I
13 a relative or employee of any of the parties' attorney or
14 counsel connected with the action, nor am I financially
15 interested in the action.

16 DATED this 1st day of October, 1993.

17 Marie C. Gentry
18 Marie C. Gentry
19 Court Reporter
20 Telephone No. (904) 264-2943

21 STATE OF FLORIDA)
22 COUNTY OF CLAY)

23 The foregoing certificate was acknowledged before
24 me this 1st day of October, 1993,
25 by Marie C. Gentry, who is personally known to me.

Patricia H. Vierengel
Notary Public - State of Florida

**PATRICIA H. VIERENGEL
NOTARY PUBLIC STATE OF FLORIDA
MY COMMISSION EXPIRES 6/21/97
COMM. # CC 29827**

