

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 941211-TL
tariff filing to restructure the) ORDER NO. PSC-95-0140-FOF-TL
administrative management) ISSUED: January 30, 1995
service offering by BELLSOUTH)
TELECOMMUNICATIONS, INC. d/b/a)
SOUTHERN BELL TELEPHONE AND)
TELEGRAPH COMPANY (T-94-592)
filed 11/7/94)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On November 7, 1994, Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) filed a tariff to restructure the Administrative Management Service (AMS) offering in Section E13 of its Access Tariff. AMS is a mechanized service which provides interexchange carriers (IXCs) a single point of access to the Company's network management products and information. This filing restructures AMS into two distinct services: Basic Service A and Basic Service B.

The restructured AMS allows IXCs to access the Company's network on demand and provides greater control of and additional information about network services which may be purchased from the Company. AMS is provided on a twenty-four hour basis for continuous usage.

Basic Service A utilizes the Company's Electronic Communications Gateway system and offers two features: PIC (Prescribed Interexchange Carrier) Inquiry and Order, and Trouble Administration - the ability to electronically report and receive information about trouble reports. There is no charge for these features except for the purchase of a \$100 Security Card for dial access to the service.

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Basic Service B provides administrative reports, billing information, and product and service information. Though there is currently little customer demand for these features, Basic Service B will continue to be offered through a separate electronic system. The features in Basic Service B are chargeable and must remain in the tariff because they are required under Open Network Architecture.

To order the new restructured AMS, a customer will subscribe to a monthly block of usage, or usage on a per transaction basis. At the end of the month, a customer's AMS transactions will be posted to his/her account for payment. Since AMS is provisioned as a stand alone system, the current rates are designed to recover the Company's investment. Currently, these features are offered for a combined non-recurring charge of \$893.15 and a combined monthly rate of \$98.10.

Southern Bell has estimated that an annual revenue decrease of \$2,939 will result from restructured AMS. While it is uncertain, there may be some cost savings associated with the restructured AMS which could partially offset the decrease in revenue.

Upon consideration, Southern Bell's proposed tariff filing to restructure its Administrative Management Service tariff is approved. The restructured AMS will result in only a minor decrease in revenues, and will have a positive impact on customers. It will increase efficiency for the IXCs.

Based on the foregoing, it is

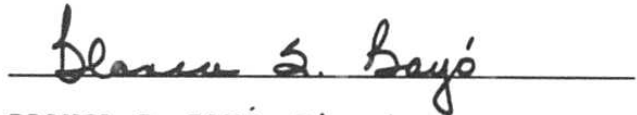
ORDERED by the Florida Public Service Commission that BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company's tariff filing to restructure the Administrative Management Service offering in Section E13 of its Access Tariff is approved. The effective date of the filing will be January 17, 1995. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below in the Notice of Further Proceedings or Judicial Review, the tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that, if no protest is timely filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 30th
day of January, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on February 20, 1995.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

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Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.