

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF STAFF WORKSHOPS

TO

WATER AND WASTEWATER UTILITIES

AND

ALL INTERESTED PERSONS

UNDOCKETED

WATER AND WASTEWATER CUSTOMER BILLING RULE WORKSHOPS

ISSUED: February 2, 1995

NOTICE is hereby given that the Staff of the Florida Public Service Commission will conduct three workshops, to which all persons are invited, at the following times and places:

9:30 a.m., Wednesday, February 15, 1995
Lehigh Auditorium
240 East Joel Boulevard
Ft. Myers, Florida 33936

9:30 a.m., Thursday, February 16, 1995
County Commission Meeting Room
111 SE 25th Avenue
Ocala, Florida 32671

9:30 a.m., Wednesday, February 22, 1995
Florida Public Service Commission
Room 122, Fletcher Building
101 East Gaines Street
Tallahassee, Florida 32399-0870

PURPOSE

The purpose of these workshops is to discuss the Staff's proposed changes to Commission Rule 25-30.375, Florida Administrative Code, relative to the information that must be provided on a customer bill for Water and Wastewater utilities.

If you wish to comment, but cannot attend the workshops, please file your comments with the Division of Records and Reporting, Fletcher Building, 101 East Gaines Street, Tallahassee, Florida 32399-0870, on or before March 10, 1995, specifically referencing "Undocketed Water and Wastewater Customer Billing Rule Workshops."

DOCUMENT NUMBER-DATE

01230 FEB-22

FPSC-RECORDS/REPORTING

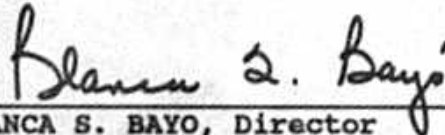
NOTICE OF WORKSHOP
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Any person requiring accommodation at these workshops, because of a physical impairment should call the Division of Records and Reporting at (904) 488-8371 at least five calendar days prior to each workshop. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at 1 (800) 955-8771 (TDD).

JURISDICTION

Jurisdiction is vested in this Commission pursuant to Chapter 367, Florida Statutes. The workshops will be governed by the provisions of that Chapter and Chapters 25-22 and 25-30, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission, this 2nd day of February, 1995.



BLANCA S. BAYO, Director
Division of Records and Reporting

(S E A L)

RGC

AGENDA FOR THE CUSTOMER BILLING RULE WORKSHOPS

When you attend the workshop(s), please be prepared to discuss the following topics:

Customer/Financial Information:

	<u>Water</u>	<u>Wastewater</u>
1. 1994 Total operating revenues	_____	_____
2. 1994 number of customers	_____	_____
3. Anticipated number of customers at build-out	_____	_____

General Information:

1. Who performs the utility's customer billing function?
_____ In-house utility personnel
_____ In-house personnel of a related company
_____ An outside third-party (contractual service)
2. How are the customers' bills are mailed out -- as inserts in envelopes or on post cards?
3. Does the utility own or use a computer to assist in the operations of the utility?
4. If the response to the previous question is "No", does the utility have access to a computer to assist with the operations of the utility?
5. Which of the following items appear on your customers' bills?
_____ The current: BFC flat rate minimum charge
_____ The current gallonage charge per 1,000 gallons or CCF
_____ The meter reading from the previous billing cycle
_____ The meter reading from the current billing cycle
_____ Total consumption/usage for the billing period
_____ Due date of payment
6. What is the annual cost to the utility of the customer billing function?
7. What is the estimated additional annual cost to the utility, if any, of the proposed rule changes?
8. Are there any other aspects of the proposed changes affecting the utility that have not been addressed? If so, please be prepared to explain and discuss.

FLORIDA PUBLIC SERVICE COMMISSION - RECORDS AND REPORTING

Requisition for Photocopying and Mailing

95-33

Date 2/2/95

152
45

Number of Originals 2

Copies Per Original

Requested By Ruth

Item Presented

Agenda For (Date) _____ Order No. _____ In Docket No. _____
X Notice of workshop For (Date) 2-15-95 In Docket No. select
Other _____

Special Handling Instructions

Distribution/Mailing

Number	Distributed/Mailed To	Number	Distribution/Mailed To
32	Commission Offices		
	Docket Mailing List		
120	NHWS		

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Print Shop Verification

Job Number 17 Verified By W.S.
Date and Time Completed _____ Job Checked For Correctness and Quality (Initial) _____

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Date Mailed 2-2-95 Verified By JBM