

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 950130-TL
tariff filing to provide Local) ORDER NO. PSC-95-0292-FOF-TL
Service Guarantee Credit program) ISSUED: March 2, 1995
by Quincy Telephone Company (T-)
94-708 filed 12/27/94))
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

Quincy Telephone Company (Quincy or the Company) filed proposed revisions to its General Subscriber Service Tariff on December 27, 1994. In its filing, the Company seeks authority to provide a Local Service Guarantee Credit Program (LSGCP).

The LSGCP plan is similar to plans being utilized by Southern Bell and GTEFL, except that Quincy will allow a credit of monthly local recurring charges when the enumerated service standards are not met. In contrast, Southern Bell and GTEFL allow a credit of \$25 to residence and \$100 to business customers, respectively. Quincy's filing applies to all residence and single-line business customers while GTEFL's and Southern Bell's plans also apply to multi-line business customers.

Another difference is in the accounting treatment of the credits. Southern Bell and GTEFL treat the credits as operating expenses above-the-line in regulated operation. Quincy will record the credits associated with this tariff below-the-line.

The amount of the recurring charges which will be credited to the customer's account will include Local Service, all Custom Calling Features the customer is currently subscribing to, and all associated taxes. The net remaining amount showing on the customer's bill will include any long distance charges and their associated taxes. The credit will increase a below-the-line

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expense account on the Company's books; therefore, the costs will be borne by the shareholders. Regulated revenues will remain the same, with only the accounts receivable decreasing to reflect the adjustment to the customer's bill. Over time, the net effect above-the-line will be that the Company will experience a reduction in cash, from current levels, as a result of the decrease in accounts receivable.

Upon consideration, the LSGCP will increase service quality for customers. Thus, the tariff is approved with an effective date of February 21, 1995.

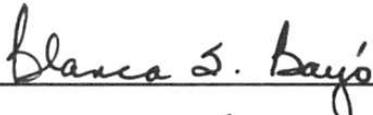
Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff filed on December 27, 1994 by Quincy Telephone Company seeking authority to provide a Local Service Guarantee Credit Program is approved. The effective date of the filing will be February 21, 1995. It is further

ORDERED that if a protest is filed in accordance with the requirement set forth below in the Notice of Further Proceedings or Judicial Review, the tariff shall remain in effect with an increase in revenues held subject to refund pending resolution of the protest. It is further

ORDERED that, if no protest is timely filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 2nd day of March, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

(S E A L)
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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on March 23, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.