

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 950316-TL
tariff filing to add Directory) ORDER NO. PSC-95-0644-FOF-TL
Assistance Call Completion for) ISSUED: May 24, 1995
Toll Directory Assistance)
customers by BellSouth)
Telecommunications, Inc. d/b/a)
Southern Bell Telephone and)
Telegraph Company.)
_____)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING DIRECTORY ASSISTANCE CALL
COMPLETION FOR TOLL DIRECTORY ASSISTANCE

BY THE COMMISSION:

On March 15, 1995, BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company (Southern Bell) filed a proposed tariff to add Directory Assistance Call Completion (DACC) for toll directory assistance in its General Subscriber Tariff. DACC is an optional service which allows users of directory assistance to have the telephone number they have requested dialed by the directory assistance operator system.

Currently, DACC service is available for local calls only; with this tariff, Southern Bell proposes to offer DACC for toll calls. The customer may request blocking of DACC (local or toll) calls originating from their lines by contacting Southern Bell's business office. Blocking is provided free of charge. DACC service is not available for the following service call categories:

1. UniServ DA number requests;
2. Non-Bell exchange carrier customers;
3. Any special line class codes;
4. 976 DA number requests;
5. Alternately billed calls;
6. PBX-type customers who request real time notification of charges;

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7. Calls from tandems where the end user cannot be identified; and
8. Calls from coin operated telephone stations.

DACC service will be offered at a rate of \$0.30 per completed toll call for both residential and business accounts. A DACC completed toll call is defined as a call which is answered at the called telephone number. Southern Bell believes that this charge is sufficient to recover the cost of providing DACC service and provides an appropriate level of contribution. The incremental cost is \$0.20 per call, which includes hardware costs, software costs, maintenance and additional trunk usage.

Southern Bell has projected first-year demand for DACC to be 176,602 completed toll calls, for gross revenues of \$52,981 and net revenues of \$17,660. The projected demand for the second twelve month period is 188,964 completed toll calls, for gross revenues of \$56,689 and net revenues of \$18,896. Southern Bell's estimates assume that nine percent of its customers who are offered this option will choose to participate. Its forecasts also assume that seventy percent of DACC toll calls will be completed.

Upon consideration, we find it appropriate to approve the proposed tariff, effective May 14, 1995.

It is, therefore,

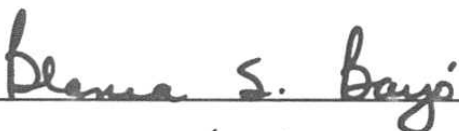
ORDERED by the Florida Public Service Commission that the request for approval of Directory Assistance Call Completion for toll directory assistance by BellSouth Telecommunications, Inc. d/b/a Southern Bell Telephone and Telegraph Company is approved, effective May 14, 1995. It is further

ORDERED that, in the event of a timely protest, the tariff approved herein shall remain in effect, with any increase held subject to refund, pending resolution of the protest. It is further

ORDERED that, unless a timely protest is filed, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 24th
day of May, 1995.



BLANCA S. BAYÓ, Director
Division of Records and Reporting

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on June 14, 1995.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.