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ORIGINAL
JUL 15 1995

September 1, 1995

Ms. Blanca S. Bayo, Director
Division of Records & Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 950737-TP
Investigation into Temporary Local Number Portability Solution to
Implement Competition in Local Exchange Telephone Markets

Dear Ms. Bayo:

Please find enclosed for filing an original and fifteen copies of the Direct Testimony of Beverly Y. Menard on behalf of GTE Florida Incorporated in the above matter.

Service has been made as indicated on the Certificate of Service. If there are any questions regarding this matter, please contact me at (813) 228-3094.

Very truly yours,

Kimberly Caswell

KC:tas
Enclosures

- CK _____
- FA _____
- PP _____
- AF _____
- MU 1 *Taylor*
- TR _____
- EAG _____
- LEG 1
- LIN 5
- OPC _____
- RCH _____
- SEC 1
- WAS _____
- OT _____

A part of GTE Corporation

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DOCUMENT NUMBER-DATE

08590 SEP-1 1995

FPSC-RECORDS/REPORTING

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Investigation into temporary)
local telephone number portability)
solution to implement competition in)
local exchange telephone markets)
_____)

DOCKET NO. 950737-TP

DIRECT TESTIMONY

OF

BEVERLY Y. MENARD

On Behalf Of

GTE Florida, Inc.

DOCUMENT NUMBER-DATE

08590 SEP-1 1995

FPSC-RECORDS/REPORTING

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GTE FLORIDA INCORPORATED
TESTIMONY OF BEVERLY Y. MENARD
DOCKET NO. 950737-TP

Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS AND POSITION WITH GTE FLORIDA INCORPORATED (GTEFL).

A. My name is Beverly Y. Menard. My business address is One Tampa City Center, Tampa, Florida 33601-0110. My current position is Regional Director - Regulatory and Industry Affairs.

Q. WILL YOU BRIEFLY STATE YOUR EDUCATIONAL BACKGROUND AND BUSINESS EXPERIENCE?

A. I joined GTEFL in February 1969. I was employed in the Business Relations Department from 1969 to 1978, holding various positions of increasing responsibility, primarily in the area of cost separations studies. I graduated from the University of South Florida in June of 1973 receiving a Bachelor of Arts Degree in Business Administration with an Accounting Major. Subsequently, I received a Master of Accountancy Degree in December of 1977 from the University of South Florida. In March of 1978, I became Settlements Planning Administrator with GTE Service Corporation. In January of 1981, I was named Manager-Division of Revenues with GTE Service Corporation, where I was responsible for the administration of the GTE division of revenues procedures and the negotiation of settlement matters with AT&T. In November of

1 1981, I became Business Relations Director with GTEFL. In that
2 capacity, I was responsible for the preparation of separations
3 studies and connecting company matters. Effective February
4 1987, I became Revenue Planning Director. In this capacity, I
5 was responsible for revenue, capital recovery and regulatory
6 issues. On October 1, 1988, I became Area Director - Regulatory
7 and Industry Affairs. In that capacity, I was responsible for
8 regulatory filings, positions and industry affairs in eight southern
9 states plus Florida. In August 1991, I became Regional Director
10 - Regulatory and Industry Affairs for Florida. I am responsible for
11 regulatory filings, positions and industry affairs issues in Florida.

12

13 **Q. HAVE YOU EVER TESTIFIED BEFORE THE FLORIDA PUBLIC**
14 **SERVICE COMMISSION?**

15 A. Yes. I have testified before this Commission on numerous
16 occasions.

17

18 **Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS**
19 **DOCKET?**

20 A. The purpose of my testimony is to present GTEFL's proposed
21 prices for remote call forwarding (RCF) which will be used by the
22 Alternative Local Exchange Companies (ALECs) as an interim
23 number portability solution.

24

25 **Q. DOES YOUR TESTIMONY ADDRESS THE ADVANTAGES AND**

1 **DISADVANTAGES OF REMOTE CALL FORWARDING AND**
2 **WHETHER THIS SERVICE SHOULD BE OFFERED AS AN INTERIM**
3 **NUMBER PORTABILITY SOLUTION?**

4 A. No. The parties to this docket reached a stipulation that Remote
5 Call Forwarding would be the interim number portability
6 mechanism which would be offered to certified ALECs effective
7 January 1, 1996.

8

9 **Q. DOES GTEFL CURRENTLY HAVE TARIFFED PRICES FOR REMOTE**
10 **CALL FORWARDING?**

11 A. Yes, it does. The monthly recurring rate is \$16.00 for each
12 number and also includes usage charges for all calls made to the
13 remote call forwarded number.

14

15 **Q. IS GTEFL PROPOSING TO CHARGE THE SAME TARIFFED PRICES**
16 **TO ALECs FOR REMOTE CALL FORWARDING?**

17 A. No.

18

19 **Q. WHAT IS GTEFL'S PROPOSAL FOR MONTHLY RECURRING**
20 **RATES FOR REMOTE CALL FORWARDING PROVIDED FOR**
21 **INTERIM NUMBER PORTABILITY?**

22 A. GTEFL proposes to charge \$1.25 per month per line ported with
23 no usage charges. For multi-line hunt groups, GTEFL will charge
24 an additional \$1.10 per month for each additional path in the
25 switch.

1 Q. MRS. MENARD, CAN YOU EXPLAIN WHY YOU HAVE
2 ADDITIONAL CHARGES FOR PATHS IN A MULTI-LINE HUNT
3 GROUP?

4 A. Yes. Since I am not an engineer, I will use an example to explain
5 GTEFL's position. If an ALEC says that they want remote call
6 forwarding for a given line number, we will set the call forwarding
7 parameter (REM value) in the switch to one which will only allow
8 one call to the line number at a time.

9

10 Assume a business customer has a twenty line hunt group.
11 Further assume that the business customer gets four simultaneous
12 calls. With the REM value in the switch set to one, three of the
13 calls will get a busy signal. If the customer does not want this to
14 occur, they can request that the REM value be set to four to allow
15 four simultaneous calls at the same time. In this instance, the
16 charge to the ALEC would be \$1.25 for the line number which is
17 ported plus \$3.30 ($\1.10×3) for the additional three paths in the
18 switch.

19

20 Q. IS GTEFL SAYING THAT THE REM VALUE HAS TO BE SET AT
21 THE SAME NUMBER AS THE NUMBER OF LINES IN THE MULTI-
22 LINE HUNT GROUP?

23 A. No. The number of additional paths to be ordered by the ALEC
24 for a given customer will be dependent on the traffic
25 characteristics for that individual customer.

1 **Q. WOULD GTEFL EVER REQUIRE AN ALEC TO ORDER ADDITIONAL**
2 **PATHS?**

3 A. Yes, if the ALEC does not order sufficient paths. The comparable
4 tariff language from our RCF tariff is "RCF is provided on the
5 condition that the subscriber subscribe to sufficient RCF features
6 and facilities to adequately handle calls to the RCF subscriber
7 without interfering with or impairing any services offered by the
8 Telephone Company." GTEFL would expect the same conditions
9 to apply to Remote Call Forwarding for ALECs for interim number
10 portability.

11

12 **Q. DOES GTEFL PROPOSE ANY NONRECURRING CHARGES FOR**
13 **REMOTE CALL FORWARDING?**

14 A. Yes. The proposed order charges will be \$11.00 for residence
15 orders and \$14.00 for business orders. These service charges are
16 per order for an end user customer rather than being based on the
17 number of paths that might be ordered in a given service order.

18

19 **Q. DOES GTEFL CHARGE THESE SAME NONRECURRING CHARGES**
20 **TO ANY OTHER CUSTOMERS?**

21 A. Yes. These are GTEFL's rates for Network Access Change charge
22 (shown in Section A4.7 of GTEFL's General Services Tariff).
23 These are the same rates which GTEFL charges Enhanced Service
24 Providers (ESPs) when ESP services are added or rearranged on an
25 existing line.

1 Q. ARE THERE ANY OTHER CONDITIONS WHICH WOULD APPLY
2 WHEN AN ALEC ORDERS REMOTE CALL FORWARDING FOR
3 INTERIM NUMBER PORTABILITY?

4 A. Yes. The forwarded-to number would be fixed at the time the
5 service order was written and could not be changed by the
6 customer except via a new service order. The service order
7 received from the ALEC would contain a letter of authorization
8 from the end user customer. In addition, to insure there is no
9 arbitrage, end user customers would not be allowed to receive the
10 remote call forwarding rate charged to ALECs and Remote Call
11 Forwarding to another RCF number is not permitted.

12
13 Q. SHOULD THE RATES CHARGED TO ALECS FOR REMOTE CALL
14 FORWARDING ONLY COVER INCREMENTAL COSTS?

15 A. No. The rates must cover direct costs and make some
16 contribution to shared costs.

17
18 Q. DOES THIS CONCLUDE YOUR TESTIMONY?

19 A. Yes, it does.

20
21
22
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25

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of the Direct Testimony of Beverly Y. Menard on behalf of GTE Florida Incorporated in Docket No. 950737-TP were sent via U.S. mail on September 1, 1995 to the parties on the attached list.

A handwritten signature in cursive script, appearing to read "Kimberly Caswell", written in black ink.

Kimberly Caswell