

State of Florida

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DIVISION OF WATER &  
WASTEWATER  
CHARLES HILL  
DIRECTOR  
(904) 413-6900

Public Service Commission

October 16, 1995

Ms. Karen Shofter  
Southern States Utilities, Inc.  
1000 Color Place  
Apopka, Florida 32703

Dear Ms. Shofter:

RE: Docket No. 950495-WS, Application of Southern States Utilities, Inc. for a rate increase in Bradford, Brevard, Charlotte, Citrus, Clay, Collier, Duval, Hernando, Highlands, Hillsborough, Lake, Lee, Marion, Martin, Nassau, Orange, Osceola, Pasco, Polk, Putnam, Seminole, St. Johns, St. Lucie, Volusia, Washington Counties and Orange-Osceola Utilities, Inc. in Osceola County.

This letter should confirm the dates of the rate audit, scheduled for the week of October 30, 1995 thru November 3, 1995, in Southern States' home office in Apopka, Florida, as part of the above-mentioned rate case. We will need to review the records listed below for the systems included in this docket for the January 1994 through July 1995 time period:

1. Meter reading cards
2. Customer account cards/billing register, including adjustments
3. General ledger, (all revenue accounts including adjustments)
4. Copies of customer's bills
5. Applications for service
6. Customer deposit records
7. Developer agreements in effect on or after (January 1994)
8. Customer complaint file

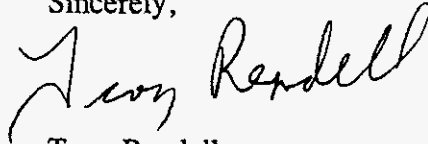
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DOCUMENT NUMBER - DATE  
 10229 OCT 17 95  
 FPSC-RECORDS/REPORTING

Karen Shofter  
October 16, 1995  
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Please contact me at (904) 413-6934 immediately if any of this information can not be available or if you have any questions.

Sincerely,

A handwritten signature in cursive script that reads "Troy Rendell". The signature is written in black ink and is positioned above the typed name.

Troy Rendell  
Rate Supervisor

cc: Charles H. Hill  
Division of Legal Services (Jaber)  
**Division of Records and Reporting**