

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION  
NOTICE OF COMMISSION CUSTOMER SERVICE HEARING

TO

SOUTHERN STATES UTILITIES, INC.

THE OFFICE OF PUBLIC COUNSEL

MARCO ISLAND CIVIC ASSOCIATION

SPRING HILL CIVIC ASSOCIATION, INC.,

SUGARMILL WOODS CIVIC ASSOCIATION, INC.,

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 950495-WS

IN RE: APPLICATION FOR A RATE INCREASE AND INCREASE IN SERVICE  
AVAILABILITY CHARGES BY SOUTHERN STATES UTILITIES, INC. FOR  
ORANGE-OSCEOLA UTILITIES, INC. IN OSCEOLA COUNTY, AND IN  
BRADFORD, BREVARD, CHARLOTTE, CITRUS, CLAY, COLLIER,  
DUVAL, HIGHLANDS, LAKE, LEE, MARION, MARTIN, NASSAU,  
ORANGE, OSCEOLA, PASCO, PUTNAM, SEMINOLE, ST. JOHNS,  
ST. LUCIE, VOLUSIA, AND WASHINGTON COUNTIES

ISSUED: November 7, 1995

NOTICE is hereby given that the Florida Public Service Commission will hold a customer service hearing in the above-referenced docket. The customer service hearing will be held at the following time and place:

Thursday, December 7, 1995, 6:00 p.m.  
Ramada Resort, Maingate at the Parkway, Parkway Ballroom  
2900 Parkway Blvd.  
Kissimmee, FL 34747

PURPOSE

The purpose of this customer service hearing is to take customer testimony on the quality of service provided by Southern States Utilities, Inc. Customers of Southern States Utilities, Inc., and Orange-Osceola Utilities, Inc., may also be heard on any and all issues in the case relating to the proposed changes in rates and charges. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

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The hearing will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of each service hearing.

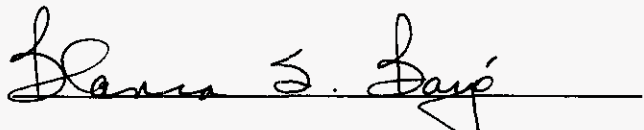
Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the service hearing. If you are hearing or speech impaired, please contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at: 1 (800) 955-8771 (TDD).

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. This proceeding will be governed by Chapter 367, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-9, 25-22, and 25-30, Florida Administrative Code.

Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22 and 25-30, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission, this 7th day of November, 1995.



BLANCA S. BAYÓ, Director  
Division of Records and Reporting

( S E A L )

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