

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Application for rate) DOCKET NO. 950495-WS
increase and increase in service) ORDER NO. PSC-95-1453-FOF-WS
availability charges by Southern) ISSUED: November 28, 1995
States Utilities, Inc. for)
Orange-Osceola Utilities, Inc.)
in Osceola County, and in)
Bradford, Brevard, Charlotte,)
Citrus, Clay, Collier, Duval,)
Highlands, Lake, Lee, Marion,)
Martin, Nassau, Orange, Osceola,)
Pasco, Putnam, Seminole, St.)
Johns, St. Lucie, Volusia, and)
Washington Counties.)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER DENYING THE OFFICE OF PUBLIC COUNSEL'S MOTION
FOR RECONSIDERATION, DENYING NASSAU COUNTY CUSTOMERS' MOTION
FOR RECONSIDERATION, CANCELLING AND RESCHEDULING CUSTOMER SERVICE
HEARINGS AND POSTPONING THE EVIDENTIARY HEARING,
REQUIRING UTILITY TO PROVIDE SUPPLEMENTAL NOTICE TO ITS CUSTOMERS,
AND DENYING UTILITY'S REQUEST TO PROCESS
INTERIM FILING IN 30 DAYS

BY THE COMMISSION:

Background

Southern States Utilities, Inc. (SSU or utility), is a Class A utility that has water and wastewater facilities in 25 counties. On June 28, 1995, SSU filed an application with the Commission requesting increased water and wastewater rates for 141 service areas, pursuant to Section 367.081, Florida Statutes. SSU also requested an increase in service availability charges, pursuant to Section 367.101, Florida Statutes. On August 2, 1995, SSU completed the minimum filing requirements for a general rate increase, and that date was established as the official filing date for this proceeding.

DOCUMENT NUMBER-DATE

11879 NOV 28 95

FPSC-RECORDS/REPORTING

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On July 26, 1995, the Commission issued Order No. PSC-95-0901-PCO-WS that acknowledged the intervention of the Office of the Public Counsel (OPC). The Sugarmill Woods Civic Association, Inc., the Spring Hill Civic Association, Inc., and the Marco Island Civic Association, Inc., were also granted intervenor status by Order No. PSC-95-1034-PCO-WS, issued August 21, 1995 and Order No. PSC-95-1143-PCO-WS, issued on September 14, 1995, respectively.

In response to the mandate issued by the First District Court of Appeal and the reversal of portions of Order No. PSC-93-0423-FOF-WS, issued in Docket No. 920199-WS, the Commission issued Order No. PSC-95-1292-FOF-WS on October 19, 1995. By this order, the Commission ordered SSU to begin charging final rates based on a modified individual system basis (also known as modified stand alone).

On September 29, 1995, the Prehearing Officer issued the Order Establishing Procedure (Order No. PSC-95-1208-PCO-WS) in this docket. That order listed the dates for the filing of testimony and the service hearings, and confirmed that Order No. PSC-95-0943-PCO-WS would continue to govern discovery. On October 9, 1995, OPC filed a motion for reconsideration by the full Commission of the Order Establishing Procedure. In that motion, the OPC specifically requests that we order the utility to send new notices and a new rate case synopsis to the customers. Further, OPC requests that customer service hearings be held anew and that we refrain from setting a date for filing intervenor testimony until the Commission rules on OPC's six separate motions to postpone date for filing intervenor testimony. Also, OPC requests that we lift the limit on discovery, currently set at 1000 interrogatories and 500 requests for production of documents.

On October 17, 1995, SSU filed its response and request for expedited disposition. On October 23, 1995, the Nassau County Customers of SSU (hereinafter referred to as Nassau customers), through counsel Arthur I. Jacobs, filed their Motion for Reconsideration of the Order Establishing Procedure. On November 7, 1995, the Nassau customers filed a motion to intervene. The motion has not yet been ruled upon. Accordingly, the Nassau customers are not recognized as a party in this case. However, their motion was almost identical to OPC's motion, except it did not refer to the due date for intervenor testimony nor the limits on discovery.

By Order No. PSC-95-1258-PCO-WS, issued on October 13, 1995, the Prehearing Officer denied OPC's first and second motions to postpone date for filing of testimony. Also, by Order No. PSC-95-1321-PCO-WS, issued on October 31, 1995, the Prehearing

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Officer denied OPC's third motion to postpone date for filing of testimony. However, by Order No. PSC-95-1394-PCO-WS, issued November 9, 1995, the Prehearing Officer extended the time for filing intervenor testimony to November 27, 1995.

On November 13, 1995, SSU filed its petition entitled Supplemental Petition Of Southern States Utilities, Inc. For Interim Revenue Relief. In that petition, SSU requests "that the Commission review SSU's supplemental information provided herewith in an expeditious manner and hold an agenda conference within thirty (30) days of the filing of this information to consider this supplemental information and SSU's urgent need for interim rate relief."

Petition for Reconsideration

Rule 25-22.060(1), Florida Administrative code, permits a party who is adversely affected by an order of the Commission to file a motion for reconsideration of that order. After allowing oral argument on the Citizens' Motion for Reconsideration of the Order Establishing Procedure, Order No. PSC-95-1208-PCO-WS, and upon reviewing both the OPC's Motion for Reconsideration by the Full Commission and Nassau County Customers of Southern States Utilities, Inc.'s Motion for Reconsideration by the Full Commission, we have determined that reconsideration is not warranted.

The standard for reconsideration is as set out in Diamond Cab Co. of Miami v. King, 146 So. 2d 889 (Fla. 1962). In that case, the Florida Supreme Court stated that the purpose of a petition for rehearing is merely to bring to the attention of the trial court or the administrative agency some point which it overlooked or failed to consider when it rendered its order in the first instance, and it is not intended as a procedure for re-arguing the whole case merely because the losing party disagrees with the judgment. Id. at 891. In Stewart Bonded Warehouse, Inc. v. Bevis, 294 So. 2d 315, 317 (Fla. 1974), the Court found that the granting of a petition for reconsideration should be based on specific factual matters set forth in the record and susceptible to review. We have applied these standards in our review of the two motions.

Rate Case Synopsis, Notice, and Customer Service Hearings

According to OPC, the rate case synopsis, MFRs, and the notices are not clear; and, therefore, it is impossible for customers or other interested individuals to tell what SSU is requesting in this rate case. OPC argues that the customers have not been provided proper notice, and, consequently, do not know the

extent of their exposure to higher rates in this case because SSU failed to disclose a known court decision about uniform rates to its customers in its notice. OPC alleges that the order establishing procedure "ignores the deficiencies of the notice already provided to customers" by SSU and "ignores the representations made by Commissioners at various service hearings that new customer service hearings would be held." OPC requests that the Commission require the utility to send new notices. OPC further requests that the Commission set new service hearings after customers have been "provided adequate notice about the rates they may face as a result of this case."

The main thrust of OPC's argument on this point appears to be that the synopsis, initial customer notice and notice of customer service hearings violate the requirements of Section 120.57(1)(b)2, Florida Statutes, and that they do not give the citizens fair notice of what is facing them, and that, therefore, there is no clear point of entry into the Section 120.57(1), Florida Statutes, process.

A review of the initial customer notice shows that it contains everything required by Rule 25-22.0407(5)(b), Florida Administrative Code, to include a comparison of current rates and charges (uniform rates) and the proposed new rates and charges (also uniform rates). The current rates at the time of issuance of the initial customer notice were uniform rates, and SSU is requesting uniform rates.

The Order Establishing Procedure requires the utility to comply with all requirements of Rule 25-22.0407, Florida Administrative Code. Rule 25.22.0407(4), Florida Administrative Code, requires a utility to place a copy of its rate case synopsis at all locations where copies of the MFRs and petition were placed within 30 days after the official filing date. The rule also describes what the rate case synopsis must contain. A review of SSU's rate synopsis shows that the utility has included a summary of the section of the MFRs showing a comparison of the present and proposed rates and charges (was attached as Appendix A), a statement of the general reasons for the rate request, a statement of the major issues (included rate structure and weather normalization), a description of the ratemaking process and the time schedule established for the case, and the location where complete MFRs are available. Therefore, it appears that the synopsis complies with Rule 25-22.0407(4)(c), Florida Administrative Code.

OPC has not met the standard as set forth in Diamond Cab in that OPC has not shown that the order contains any error or mistake of fact or law. Rather OPC is arguing about the utility's compliance with that order. Accordingly, OPC's motion for reconsideration on this point is denied.

Due Date for Intervenor Testimony

In its motion for reconsideration, OPC requests that the Commission refrain from setting a date for filing intervenor testimony until the Commission rules on OPC's motions to postpone testimony. In the Order Establishing Procedure, the Prehearing Officer established November 20, 1995, as the date for the filing of intervenor testimony. In response to OPC's sixth motion to postpone filing of intervenor testimony, the Prehearing Officer, By Order No. PSC-95-1394-PCO-WS, issued November 9, 1995, extended the time for filing intervenor testimony to November 27, 1995. Further, by our decision to require a supplemental initial customer notice and reschedule all customer service hearings in which the customers do not timely receive such supplemental notice prior to such hearing, the Prehearing Officer will now issue a Revised Order Establishing Procedure. In no event will the intervenor testimony be due on November 27, 1995, and all intervenors will be given adequate notice through the Revised Order Establishing Procedure as to when intervenor testimony shall be due.

Limits on Discovery

On July 18, 1995, OPC filed a Motion to Permit Additional Interrogatories. SSU filed its response to this motion on July 31, 1995, and specifically requested that discovery be limited to 500 interrogatories, including subparts.

After considering OPC's motion and SSU's response, the Prehearing Officer issued her Order Granting Motion to Permit Additional Interrogatories and Order on Discovery, Order No. PSC-95-0943-PCO-WS, on August 4, 1995. In that order, recognizing the complexity of the rate case and the large number of facilities, the Prehearing Officer limited discovery to 1,000 interrogatories, and 500 requests for production of documents. OPC did not seek reconsideration of that order. The Order Establishing Procedure, Order No. PSC-95-1208-PCO-WS, issued on September 29, 1995, merely stated that the order on discovery shall govern in this docket.

OPC then filed its Motion for Reconsideration of the Order Establishing Procedure on October 9, 1995, and requested that the limits on discovery be lifted and that they be allowed to proceed with discovery until a party brings an issue about discovery to the

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Prehearing Officer. Florida Rule of Civil Procedure 1.340(a) provides in pertinent part that: "The interrogatories shall not exceed 30, including all subparts, unless the court permits a larger number on motion and notice and for good cause." This rule places the burden on the person requesting the additional interrogatories to demonstrate good cause why they should be permitted. To now allow unlimited interrogatories and require SSU to seek a protective order if it thought the discovery unduly burdensome would turn this requirement on its end. Therefore, OPC's request for unlimited discovery is denied and OPC's motion for reconsideration in this regard is denied. We also note that OPC has yet to reach the limits set on discovery, and it is at that time that OPC may file another motion pursuant to Rule 1.340(a), Florida Rules of Civil Procedure, for additional discovery.

Nassau County Customers' Motion For Reconsideration

As stated earlier, the Order Establishing Procedure was issued on September 29, 1995. The Nassau County Customers filed their motion for reconsideration of Order No. PSC-95-1208-PCO-WS on October 23, 1995. Pursuant to Rule 25-22.038(2), Florida Administrative Code, a motion for reconsideration of an order by the prehearing officer must be filed within 10 days after issuance of the order (by October 9, 1995). Therefore, we find that Nassau County Customers' motion is untimely. Accordingly, this motion is denied.

Requirement for Supplemental Initial Customer Notice

On April 6, 1995, our decision in Order No. PSC-93-0423-FOF-WS in Docket No. 920199-WS was reversed in part and affirmed in part by the First District Court of Appeal. Citrus County v. Southern States Utilities, Inc., 656 So. 2d 1307 (Fla. 1st DCA 1995). A mandate was issued by the First District court of Appeal on July 13, 1995.

When SSU submitted its draft of the rate case synopsis and of the notice, neither SSU nor our Staff knew how we would vote in order to comply with the Court's mandate. Therefore, it was unclear what rates would be finally approved in Docket No. 920199-WS. At the time the synopsis and initial customer notice were approved, SSU was (and still is) charging uniform rates. On September 26, 1995, we voted to require the utility to implement the modified stand alone rates based on the evidence in the record in Docket No. 920199-WS. The order (Order No. PSC-95-1292-FOF-WS)

memorializing this vote was issued on October 19, 1995. However, SSU has moved for reconsideration of that order and has indicated that it might appeal that order, and as of the date of this recommendation, has still not implemented those rates.

In the case of City of Plant City v. Mayo, 337 So. 2d 966, 971 (Fla. 1976), in response to the argument that a disseminated notice was inadequate with regard to a particular issue decided by the Commission, the Florida Supreme court wrote as follows:

[W]e must agree . . . that more precision is probably not possible and in any event not required. To do so would either confine the Commission unreasonably in approving rate changes, **or require a pre-hearing procedure to tailor the notice to the matters which would later be developed.** We conclude, therefore, that the Commission's standard form of notice for rate hearings imparts sufficient information for interested persons to avail themselves of participation. (emphasis added)

As suggested by the court in Plant City, a prehearing procedure to sculpt the perfect notice is impossible as a practical matter and would unreasonably confine the Commission. The purpose of the customer notice, the court stated, is to notify interested persons to avail themselves of participation, and SSU's notice fulfills this purpose.

However, with the issuance of Order No. PSC-95-1208-PCO-WS, on October 19, 1995 (ordered SSU to establish modified stand-alone rates), some of SSU's customers will have increased rates if those rates are implemented. These rates may possibly be further increased if SSU's current rate case application is granted, and we decide to retain the modified stand-alone rates, rather than the proposed uniform rate structure contained in SSU's filing or some other rate structure.

We are concerned that the initial customer notice provided to the customers in this case does not fully outline the potential impact to the customers if a rate structure other than the one requested by the utility is adopted by this Commission. We believe that the supplemental notice including Attachment A and a form for customer comment, will address those concerns. It is attached to this order and incorporated herein. SSU shall mail this supplemental notice, with Attachment A and customer comment form to all of its customers within 30 days of our vote and shall also

attach it to each synopsis. All rescheduled customer service hearings will be scheduled so that the customers will receive the supplemental notice at least 14 days in advance of the customer service hearing.

Except for the service hearings held in Hernando and Hillsborough/Polk Counties, the service hearings already held shall be rescheduled. The customer service hearings scheduled for November 27 and 28, 1995, shall be held as scheduled, but shall also be rescheduled. The December 7 and 12, 1995, customer service hearings for Osceola/Orange Counties and Martin/St. Lucie Counties, respectively, are cancelled and shall be rescheduled at a later time.

Because of the time constraints in rescheduling the customer service hearings, the technical hearing now scheduled to begin on January 29, 1996, shall be cancelled and rescheduled at a later time.

Supplemental Petition of Southern States Utilities, Inc. For
Interim Revenue Relief

As stated in the background portion of this order, SSU has requested that the Commission hold an agenda conference and consider its request for interim rate relief within 30 days of its filing. Section 367.082(2)(a), Florida Statutes, requires the Commission to authorize, within 60 days of the filing for such relief, the collection of rates sufficient to earn the minimum of the range of rate of return calculated in accordance with subparagraph (5)(b)2 of that section. Based on the magnitude of this filing and the discussion set out above, this request for a decision on interim rate relief in 30 days is denied.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the Office of Public Counsel's Motion for Reconsideration by the Full Commission of the Order Establishing Procedure is denied. It is further

ORDERED that the Nassau County Customers of Southern States Utilities, Inc.'s Motion for Reconsideration by the Full Commission of the Order Establishing Procedure is denied. It is further

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ORDERED that Southern States Utilities, Inc., shall provide its customers with supplemental notice, using the Supplemental Notice to Customers of Application, Attachment A, and Customer Comment Form, which are attached to this order and hereby made a part of this order. It is further

ORDERED that SSU shall provide this supplemental notice, with all attachments to its customers by no later than 30 days of our vote or December 21, 1995, and shall also attach it to each synopsis. It is further

ORDERED that the customer service hearings already held, with the exceptions noted in the body of this order, will be rescheduled. It is further

ORDERED that the customer service hearings scheduled for November 27 and 28, 1995, will be held, but they will also be rescheduled after those customers have timely received the supplemental notice. It is further

ORDERED that the customer service hearings scheduled for December 7 and 12, 1995, are cancelled and shall be rescheduled after those customers have timely received the supplemental notice. It is further

ORDERED that the evidentiary hearing now scheduled to begin on January 29, 1996, is cancelled and will be rescheduled at the earliest possible date. It is further

By ORDER of the Florida Public Service Commission, this 28th day of November, 1995.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: Kay Ferguson
Chief, Bureau of Records

(S E A L)

RRJ

NOTICE OF JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

For that part of the order denying reconsideration, any party adversely affected by the Commission's final action in this matter may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.

For the remainder of the order, which is preliminary, procedural or intermediate in nature, any party adversely affected by this part, may request: (1) reconsideration within 10 days pursuant to Rule 25-22.038(2), Florida Administrative Code, if issued by a Prehearing Officer; (2) reconsideration within 15 days pursuant to Rule 25-22.060, Florida Administrative Code, if issued by the Commission; or (3) judicial review by the Florida Supreme Court, in the case of an electric, gas or telephone utility, or the First District Court of Appeal, in the case of a water or wastewater utility. A motion for reconsideration shall be filed with the Director, Division of Records and Reporting, in the form prescribed by Rule 25-22.060, Florida Administrative Code. Judicial review of a preliminary, procedural or intermediate ruling or order is available if review of the final action will not provide an adequate remedy. Such review may be requested from the appropriate court, as described above, pursuant to Rule 9.100, Florida Rules of Appellate Procedure.

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION
DOCKET NO. 950495-WS

Supplemental Notice to Customers of Application

Application by Southern States Utilities, Inc.
for rate increase and increase in service availability charges
for Orange-Osceola Utilities, Inc. in Osceola County
and in Bradford, Brevard, Charlotte, Citrus, Clay,
Collier, Duval, Highlands, Lake, Lee, Marion,
Martin, Nassau, Orange, Osceola, Pasco, Putnam,
Seminole, St. Johns, St. Lucie,
Volusia, and Washington Counties.

DATED: _____

By notice dated September 12, 1995, Southern States Utilities, Inc. (SSU or utility) provided a notice to its customers pursuant to Commission rules which set forth the purpose of its rate increase application, an initial schedule for customer service hearings, locations for public inspection of the utility's petition and rate case synopsis, a case schedule and an outline of the utility's current and requested rates. Concerns have been raised regarding whether or not the notice adequately outlined the impact to the customers if a rate structure other than the one requested by the utility is adopted by the Commission. Accordingly, the Commission has instructed the utility to provide this supplemental notice for the purpose of illustrating the potential impact of other rate structures on the customers.

Customers should be aware that the Commission is not bound by the utility's proposals and will give consideration to applying revenue increases, if any are authorized, in the manner the Commission deems just, fair, and reasonable. Customers should also be aware that this notice is for illustrative purposes only. The notice cannot provide the customers with the exact rate at this time because a decision on SSU's application has not yet been made. A decision on the final rates is dependent upon the amount of revenue the Commission grants to the utility and the rate structure chosen. Finally, customers should be aware that the final rates could be higher or lower than those shown on the rate schedule herein.

Summary of September 12, 1995 Notice

On June 28, 1995, SSU filed an application for increased water and wastewater rates with the Commission. After deficiencies were

met, the official date of filing was established as August 2, 1995. In its application, the utility has requested additional revenues of \$11,791,242 for their water operations and \$6,346,260 for their wastewater operations. These requested increases result in total company consolidated revenues of \$37,950,163 for water and \$27,352,361 for wastewater. This equates to an increase in water revenue of 45.08% and an increase in wastewater revenue of 30.21%.

The utility has requested that the Commission approve uniform rates for all water service areas which receive service from conventional treatment facilities. Two of SSU's service areas, Marco Island and Burnt Store, receive service using an advanced treatment technology known as reverse osmosis. SSU has proposed that these two service areas constitute a separate rate classification. Therefore, SSU proposes that these two service areas have their own uniform reverse osmosis water rates. SSU proposes that their wastewater customers be charged a uniform rate. SSU also proposes that the Commission authorize the utility to implement a monthly weather normalization clause adjustment. This mechanism provides for monthly adjustments to the gallonage charge, up or down, to reflect variations in customer consumption.

Interim Rates

The utility also proposed interim rates to be collected while its request for final rates was pending. The Commission, on October 6, 1995, denied the utility's request for interim rates. On November 13, 1995, the utility filed a new interim request. The Commission has not yet ruled on this request for interim. Pursuant to Section 367.082, Florida Statutes, the Commission must rule on the utility's request for interim rates within 60 days of the date the request is filed. If approved, interim rates would become effective on the date revised tariff sheets are stamped and approved by the Commission. Interim rates are collected subject to refund with interest. The proposed interim rates are outlined in the schedule included herein.

Docket No. 920199-WS

By Order No. PSC-93-0423-FOF-WS, issued March 22, 1993, in Docket No. 920199-WS, the Commission granted increased rates for 127 of SSU's service areas, included in this docket, based on a uniform rate structure. That Order was appealed to the First District Court of Appeal. On April 6, 1995, the Commission's decision regarding the uniform rate structure in Order No. PSC-93-0423-FOF-WS was reversed and remanded by the First District Court of Appeal. Mandate was issued by the First District Court of Appeal on July 13, 1995.

In complying with the mandate, the Commission voted to approve a different rate structure for SSU. In doing that, the Commission had to choose a rate structure supported by the evidence presented in Docket No. 920199-WS that was consistent with the Court's opinion. By Order No. PSC-95-1292-FOF-WS, issued October 19, 1995, the Commission approved a modified stand alone rate structure. On a going-forward basis, the new rate structure may result in higher rates for some of SSU's customers. The modified stand alone rate structure has not yet been implemented because SSU has requested reconsideration of the Commission's decision and if reconsideration is denied, SSU may appeal the order to the First District Court of Appeal. If you are a customer affected by Docket No. 920199-WS, you are still paying the previously approved uniform rate. The potential impact of the utility's requested revenue increase using the modified stand alone rate structure is shown on the schedule included herein.

Rate Schedule

The schedule included in this supplemental notice lists the utility's current rates, the utility's second interim requested rates, potential impact of a stand alone rate, potential impact of a modified stand alone rate, and the utility's proposed uniform rate.

Modification to Hearing Schedule

As a result of the concerns regarding notice already mentioned, the Commission voted at the November 21, 1995 Agenda Conference to hold additional customer service hearings for those already held. In addition, the Commission also voted to postpone the evidentiary hearing to a later date. The new dates and the locations of all hearings will be provided to the customers at a later date through a separate notice.

For those customers who have previously appeared and testified at an earlier customer service hearing, it is important to note that the testimony will still be part of the evidentiary record in this docket. It is not necessary for customers who have previously provided testimony to repeat that testimony at the additional service hearings, however, new or additional testimony is encouraged and will be received.

How to Contact the Commission

For your convenience, a customer comment sheet has been attached to this supplemental notice. Your written comments regarding the utility and the proposed rates, and requests to be

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placed on the mailing list for this case, may be directed to the following address:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All correspondence should refer to "Docket No. 950495-WS: Application by Southern States Utilities, Inc. for rate increase and increase in service availability charges."

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission Staff and approved by the Commission for distribution by the utility to its customers.

How to Contact the Office of Public Counsel

Chapter 350, Florida Statutes, provides that it is the duty of the Public Counsel to provide legal representation for the people of the state in proceedings before the Commission. Any utility customer that wishes to contact the Florida Office of Public Counsel for assistance may do so at 1-800-342-0222.

SOUTHERN STATES UTILITIES, INC.
NOTICE TO CUSTOMERS OF APPLICATION - DOCKET NO. 950495-WS
"XYZ" SERVICE AREA
"XYZ" COUNTY
RATE SCHEDULE - MONTHLY WATER RATES

ATTACHMENT A
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| CLASS METER SIZE | PRESENT RATES (UNIFORM- 920199-WS) | PROPOSED INTERIM RATES | POTENTIAL FINAL RATES | |
|---------------------|---|------------------------------|-------------------------|---|
| | | | STAND ALONE RATES | MODIFIED PROPOSED STAND UTILITY ALONE (UNIFORM) |

WATER

Residential, Multi-
 Family, & General Service

Base Facility Charge:

| | | | | | |
|------------------|---------|---------|---------|---------|---------|
| 3/4 X 5/8" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 3/4" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 1" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 2" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 3" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 4" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 5" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 6" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 8" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| 10" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |

| | | | | | |
|--|---------|---------|---------|---------|---------|
| Gallonge Charge: (per 1,000 gallons) | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
|--|---------|---------|---------|---------|---------|

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SOUTHERN STATES UTILITIES, INC.
 NOTICE TO CUSTOMERS OF APPLICATION - DOCKET NO. 950495-WS
 "XYZ" SERVICE AREA
 "XYZ" COUNTY
 RATE SCHEDULE - MONTHLY WASTEWATER RATES

ATTACHMENT A
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| CLASS METER SIZE | PRESENT RATES (UNIFORM- 920199-WS) | PROPOSED INTERIM RATES | POTENTIAL FINAL RATES | |
|---------------------|---|------------------------------|-------------------------|---|
| | | | STAND ALONE RATES | MODIFIED PROPOSED STAND UTILITY ALONE (UNIFORM) |

WASTEWATER

Residential Service

Base Facility Charge:

| | | | | | |
|---|---------|---------|---------|---------|---------|
| All meter sizes | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| Gallonage Charge: (per 1,000 gallons) | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx | \$ x.xx |
| Wastewater Cap: | 6,000 | 6,000 | 6,000 | 6,000 | 6,000 |
| All Excess Gallons | \$ x.xx | \$ x.xx | N/A | N/A | N/A |

SOUTHERN STATES UTILITIES, INC.
 NOTICE TO CUSTOMERS OF APPLICATION - DOCKET NO. 950495-WS
 "XYZ" SERVICE AREA
 "XYZ" COUNTY
 RATE SCHEDULE - MONTHLY WASTEWATER RATES

| CLASS METER SIZE | PRESENT RATES (UNIFORM- 920199-WS) | PROPOSED INTERIM RATES | POTENTIAL FINAL RATES | |
|---------------------|---|------------------------------|-------------------------|---|
| | | | STAND ALONE RATES | MODIFIED PROPOSED STAND UTILITY ALONE (UNIFORM) |

WASTEWATER

General Service & Multi-Family Service

Base Facility Charge:

| | | | | | |
|------------------|---------|---------|---------|--------|---------|
| 3/4 X 5/8" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 3/4" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 1" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 2" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 3" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 4" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 5" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 6" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 8" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |
| 10" meter | \$ x.xx | \$ x.xx | \$ x.xx | \$x.xx | \$ x.xx |

Gallonge Charge: \$ x.xx \$ x.xx \$ x.xx \$ x.xx \$ x.xx
 (per 1,000 gallons)

ORDER NO. PSC-95-1453-FOF-WS
DOCKET NO. 950495-WS
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Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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