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UNRECORDED
FILE 12/12/95

Re: Docket No. 950985-TP

Dear Ms. Bayó:

Enclosed for filing on behalf of MCI Metro Access Transmission Services, Inc. (MCImetro) in the above referenced docket are the original and 15 copies of the rebuttal testimony of Mr. Don Price and Dr. Nina Cornell.

By copy of this letter this document has been provided to the parties on the attached service list.

Very truly yours,

R.D.M.

Richard D. Melson

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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

FILE COPY

REBUTTAL TESTIMONY OF

DR. NINA W. CORNELL

ON BEHALF OF

MCI METRO ACCESS TRANSMISSION SERVICES, INC.

DOCKET NO. 950985-TP

(MCIMETRO SUBDOCKET)

DECEMBER 12, 1995

DOCUMENT NUMBER-DATE

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FPSC-RECORDS/REPORTING

1 Q. WHAT IS YOUR NAME AND ADDRESS?

2

3 A. My name is Nina W. Cornell. My address is 1290 Wood River Road, Meeteetse,
4 Wyoming, 82433.

5

6 Q. WHAT IS THE PURPOSE OF YOUR REBUTTAL TESTIMONY?

7

8 A. My rebuttal testimony responds to the direct testimonies filed by Dr. Banerjee and
9 Mr. Scheye. Because Dr. Banerjee's testimony is both rebuttal in the complaint case
10 brought by Continental Cablevision and direct testimony in the complaint cases
11 brought by MFS and MCImetro, I will refer to it as Banerjee Testimony.

12

13 Q. DR. BANERJEE CLAIMS THAT YOU ARE OVERLY PESSIMISTIC IN YOUR
14 EVALUATION OF THE EFFECTS OF BARRIERS TO ENTRY IN FLORIDA
15 LOCAL EXCHANGE MARKETS BECAUSE YOU IGNORE THE NAME
16 RECOGNITION AND MARKETING SKILLS OF FIRMS LIKE AT&T AND THE
17 CURRENT PENETRATION OF FIRMS LIKE MFS. (BANERJEE TESTIMONY,
18 PAGE 7-8) DO YOU AGREE WITH HIS ANALYSIS?

19

20 A. No. Dr. Banerjee notes that I and other witnesses raised four specific claims with
21 regard to barriers to entry: (1) large sunk costs; (2) the time it takes for entrants to
22 grow; (3) the need for sunk marketing expenditures; and (4) the need for cooperation
23 from other carriers. Dr. Banerjee addresses only the third of these points. The
24 problem with his reply is that, even if accurate when applied to the local exchange
25 market, it fails to address or overcome the barriers to entry posed by the other three

1 points.

2

3 Q. CAN NAME RECOGNITION PREVENT AN ENTRANT INTO LOCAL
4 EXCHANGE MARKETS IN FLORIDA FROM HAVING TO INVEST LARGE
5 SUMS OF MONEY TO INSTALL LOCAL NETWORKS THAT WOULD BE
6 SUNK SHOULD THE FIRM FAIL?

7

8 A. No. No matter how great the marketing skills of a firm, they do not reduce the high
9 sunk costs inherent in building local exchange networks. Name recognition, for those
10 firms that do have it, may make initial marketing efforts easier or more successful,
11 but even that is not certain. The very same name recognition that Dr. Banerjee cites
12 for AT&T has not made it easy for AT&T to conquer the computer market.

13

14 Q. CAN A FIRM WITH NAME RECOGNITION BUILD A NEW NETWORK ANY
15 FASTER THAN A FIRM WITHOUT?

16

17 A. No. Name recognition may make it easier for one firm to gain financing to build a
18 network, but the actual time that it takes to acquire rights of way and to lay plant and
19 equipment does not change because a firm has name recognition. Building networks
20 that duplicate the geographic reach of the networks the incumbent local exchange
21 carriers already have in place will take a very long time, no matter whether the firm
22 that starts to do so has name recognition or not. Moreover, having world-wide
23 interexchange networks will not shorten this time either. Local networks require the
24 placing of plant in places where the interexchange networks do not now reach. There
25 will be no shortcuts possible just because the firm has an interexchange network.

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Q. WILL NAME RECOGNITION CHANGE THE NEED FOR ENTRANTS TO HAVE COOPERATION FROM OTHER ENTRANTS AND PARTICULARLY FROM THE INCUMBENT FOR THE ENTRY TO HAVE ANY CHANCE OF BEING SUCCESSFUL?

A. No. Marketing skills cannot overcome obstacles -- in the form of higher costs than those borne by the incumbent -- posed by the refusal of the incumbent to cooperate to the degree necessary for true competition to be possible in these markets. For entrants to be able to offer ubiquitous reach to those customers that might want to use the services of the entrant, cooperation from all other providers is essential.

Q. DR. BANERJEE CLAIMS THAT THERE IS NO BARRIER TO ENTRY CREATED IF INTERCONNECTION CHARGES ARE NOT EQUAL, CONTRARY TO YOUR CLAIM IN YOUR DIRECT TESTIMONY. (BANERJEE TESTIMONY, PAGES 9-10) DO YOU AGREE?

A. No. In a remarkable sleight of hand, Dr. Banerjee announces that there is no entry deterrence due to asymmetric interconnection charges so long as there is what he calls proper imputation, then fails to prove at any place that even his imputation test, which is the wrong imputation test, is met. Indeed, in his discussion on page 49, lines 23-25, he actually proves that even his imputation test cannot be met by the proposed use of switched access charges for interconnection charges.

Q. WHY DOES DR. BANERJEE SAY THERE SHOULD BE ASYMMETRIC

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INTERCONNECTION CHARGES?

A. Dr. Banerjee discusses two different reasons for asymmetric interconnection charges in two different places in his testimony. In the section discussing barriers to entry, Dr. Banerjee asserts that BellSouth's interconnection charges levied on entrants should be higher than the charges paid by BellSouth to entrants because of a need by BellSouth to collect "contribution" towards its "special obligations." (Banerjee Testimony, page 9, lines 5-9) Later in his testimony, Dr. Banerjee also discusses higher costs for BellSouth to terminate traffic than the costs incurred by entrants. I discuss this argument below in my rebuttal to Dr. Banerjee's opposition to the use of mutual traffic exchange for interconnection.

Nowhere in his testimony does Dr. Banerjee offer any evidence of the total cost of the "special obligations" he claims BellSouth faces. He also fails to demonstrate that the "contribution" that would be collected would in fact go to pay for those obligations. If there is such a cost, it should be quantified, and any amount needed to recover it should be collected in a manner that ensures that only that amount is collected and that the proceeds are used in the manner intended. This is not the case with the proposed "contribution" in the charges for interconnection. There is no limit on the amount that might be collected, and no demonstration that the funds would be used solely for meeting "special obligations."

Dr. Banerjee does not claim that the discussion in my direct testimony of how unequal interconnection charges would disadvantage an equally efficient entrant is wrong in the absence of "special obligations" on the part of BellSouth. In the absence of any evidence whatsoever of the cost of the alleged "special obligations," the Commission should not allow asymmetric interconnection charges for the reasons

1 given in my direct testimony (pages 9-10).

2

3 Q. WHAT IS DR. BANERJEE'S VERSION OF IMPUTATION?

4

5 A. Dr. Banerjee claims that the proper version of imputation is to require the retail
6 service of the incumbent to recover its costs plus the same contribution that is
7 included in the price of essential inputs used by entrants. (Banerjee Testimony, page
8 42, lines 4-14)

9

10 Q. WHY IS THIS NOT THE CORRECT IMPUTATION STANDARD?

11

12 A. Dr. Banerjee's approach to imputation would allow the incumbent to raise the costs
13 imposed on entrants in order to engage in anticompetitive behavior. The proper
14 imputation standard is to require the incumbent local exchange carrier to recover
15 from its retail service the price it charges for bottleneck monopoly inputs plus all of
16 the remaining costs of providing the retail service. In this way, if the incumbent
17 local exchange carrier provides bottleneck monopoly inputs in less than the most
18 efficient manner, the entrants are not put under a price squeeze caused by the forced
19 inefficiency.

20 Dr. Banerjee's approach, which would look only at the "contribution"
21 contained in the rate for the bottleneck monopoly inputs, would allow the incumbent
22 to provide the bottleneck monopoly input inefficiently to the entrant, calculate the
23 "contribution," and then provide the bottleneck monopoly inputs to itself in a more
24 efficient manner. The result would be that the incumbent could charge a lower price
25 than the entrant not due to greater efficiency in the provision of the retail service, but

1 due to the ability of the incumbent to force inefficiency on the entrant. This would
2 force equally efficient firms from the market caused by the inefficient provision of
3 the bottleneck monopoly inputs by the incumbent, not the inefficiencies of the entrant.

4

5 Q. DOES DR. BANERJEE OFFER ANY EVIDENCE THAT BELLSOUTH'S LOCAL
6 EXCHANGE SERVICES COULD PASS AN IMPUTATION TEST GIVEN THE
7 RATES PROPOSED FOR LOCAL INTERCONNECTION?

8

9 A. No. Dr. Banerjee provides no imputation analysis of the proposed rates whatsoever.

10

11 Q. YOU SAID HE ESSENTIALLY ADMITS THAT BELLSOUTH'S RETAIL RATES
12 COULD NOT PASS AN IMPUTATION TEST GIVEN THE PROPOSED RATES
13 FOR LOCAL INTERCONNECTION. WHY?

14

15 A. Dr. Banerjee claims that local exchange services are provided below cost, yet
16 BellSouth proposes to charge switched access charges for local interconnection.
17 Switched access charges are both above cost and contain a "contribution." Although
18 Dr. Banerjee offers absolutely no support for his claim that local exchange services
19 are provided below cost, if they were, there is no possibility that they would pass an
20 imputation test -- his or the proper one.

21

22 Q. GIVEN DR. BANERJEE'S REBUTTAL, HAVE YOU CHANGED YOUR
23 OPINION THAT ASYMMETRIC INTERCONNECTION CHARGES WOULD
24 POSE A SIGNIFICANT BARRIER TO ENTRY?

25

1 A. No.

2

3 Q. DR. BANERJEE SAID HE FOUND YOUR CONCERN "HIGHLY CONTRIVED"
4 THAT THE USE OF SWITCHED ACCESS CHARGES FOR
5 INTERCONNECTION MIGHT FORCE THE ENTRANT TO MIRROR THE
6 ARCHITECTURE OF THE INCUMBENT. DO YOU AGREE?

7

8 A. No. Apparently Dr. Banerjee does not understand switched access charges.
9 Switched access charges have a set number of rate elements: local switching, local
10 transport, and the charges that are established to collect "contribution." One of these
11 is a charge for the use of the customer's local loop, the Carrier Common Line
12 charge.

13 Dr. Banerjee claims that if an entrant's architecture is different, the entrant
14 could have a different set of rate elements. He specifically claims that the entrant
15 could have a fixed charge to recover "fixed plant (e.g., loops)" (Banerjee
16 Testimony, page 12, line 23) The problem is that this would violate his earlier claim
17 that only the incumbent or entering firms that have "special obligations" can recover
18 "contribution" in their interconnection rates. Charges intended to recover fixed costs
19 not caused by interconnection by definition collect "contribution."

20

21 Q. DO YOU STILL BELIEVE THAT THE USE OF SWITCHED ACCESS CHARGES
22 AS THE MODEL FOR INTERCONNECTION COULD FORCE THE ENTRANT
23 TO MIRROR THE ARCHITECTURE OF THE INCUMBENT?

24

25 A. Yes. If the entrant can only charge for interconnection on the switched access charge

1 structure, the entrant would be forced to recover less towards its total costs if it uses
2 an architecture that does not include all of the cost components that are included in
3 switched access charges than it could recover if it mirrored the architecture of the
4 incumbent local exchange carrier. If the Commission does not order the use of
5 Mutual Traffic Exchange, the entrant is likely to have to pay for interconnection on
6 almost all of the local exchange service calls its customers make, particularly at the
7 beginning. The incumbent, on the other hand, will pay for interconnection on only
8 a very small percentage of the local exchange calls made by its customers. The very
9 high proportion of calls that will require the entrant to pay for interconnection means
10 that the interconnection price structure will be a very important consideration for the
11 entrant in determining how it will build its network. The citizens of Florida will lose
12 some of the most important benefits from entry if entrants are deterred from trying
13 new and better architectures for providing services.

14
15 Q. DR. BANERJEE CLAIMS THAT YOU ADVOCATE BILL AND KEEP, WHICH
16 IS TERMINATING LOCAL CALLS "FOR FREE." DO YOU AGREE?

17
18 A. No. Dr. Banerjee erroneously claims that I propose that local calls be terminated for
19 free. I advocate Mutual Traffic Exchange, which looks much like bill and keep.
20 Mutual Traffic Exchange is not terminating calls "for free." It is instead payment in
21 kind rather than in cash for the service. The requirement that one carrier terminate
22 calls for a second carrier in exchange for the second carrier terminating calls for the
23 first carrier is not terminating "for free."

24
25 Q. DR. BANERJEE CLAIMS THAT YOU HAVE OVERLOOKED A NUMBER OF

1 "CRITICAL REAL-WORLD ECONOMIC FACTORS" WHEN YOU CLAIM
2 THAT MUTUAL TRAFFIC EXCHANGE IS THE MOST EFFICIENT FORM OF
3 INTERCONNECTION ARRANGEMENT. (BANERJEE TESTIMONY, PAGE 14,
4 LINE 20) DO YOU AGREE?
5

6 A. No. Dr. Banerjee lists four "factors" that he claims I overlooked when I discussed
7 the efficiency benefits from Mutual Traffic Exchange. These four factors are "(1)
8 customer characteristics; (2) incentives of carriers to minimize costs; (3) carriers'
9 cost characteristics; and (4) carrier requirements for recovering contribution toward
10 the cost of special obligations." (Banerjee Testimony, pages 14-15) I disagree with
11 his analysis of each of these "factors."
12

13 Q. WHAT DOES DR. BANERJEE CLAIM IS THE RELEVANCE OF CUSTOMER
14 CHARACTERISTICS TO THE QUESTION OF HOW TO PAY FOR
15 INTERCONNECTION?
16

17 A. Dr. Banerjee claims that entrants will seek out customers in a manner that is not
18 independent of the interconnection rate. According to Dr. Banerjee:

19 If the terminating switched access charge is outrageously high,
20 the entrant would seek customers with high
21 origination-termination ratios. Conversely, if terminating
22 switched access is free (or priced below the entrant's
23 incremental cost of originating traffic), the entrant would seek
24 customers with low origination-termination ratios. (Banerjee
25 Testimony, page 17, line 24, to page 18, line 6, emphasis in
26 the original)
27

28 As a result, he claims that my claim that traffic will tend to be in balance over time
29 is not necessarily true.

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Q. DO YOU AGREE WITH HIS ANALYSIS?

A. No. First of all, Dr. Banerjee apparently does not understand when interconnection charges would be paid. Second, he does not understand the incentives facing network operators to gain customers.

A carrier would have to pay an interconnection charge whenever a call originated by a customer of its network terminates to a customer of the other carrier's network. Thus, high origination to termination ratios mean that the carrier with customers of that kind would pay interconnection charges much more often than would the other carrier. If the other carrier had high interconnection charges, the entrant would not want customers with high origination to termination ratios, contrary to Dr. Banerjee's claim.

Dr. Banerjee's alternative example involved the preferences of entrants if interconnection charges were based on Mutual Traffic Exchange. If a customer has a low origination to termination ratio, that means that the carrier to which the customer subscribes would pay for fewer call terminations than would the other carrier. In this setting, however, if the interconnection payment was in the form of Mutual Traffic Exchange, that would mean that the carrier serving the customer would bear the costs for more terminations than would the other carrier. Thus, Dr. Banerjee is wrong that the use of Mutual Traffic Exchange would make the entrant prefer to have customers with a low origination to termination ratio.

The problem with all of this analysis, however, is that entrants are not likely to select customers on the basis of origination to termination ratios. Once a carrier has decided to put facilities in a given geographic area -- namely down some

1 particular street -- that carrier will want to serve every customer that it can profitably
2 serve along that route. Moreover, for a carrier to be able to profitably serve a
3 customer means simply that the additional costs of serving that customer be less than
4 the revenues it could get from the customer. So long as the cost of (1) the rights of
5 way and the facilities in them to go from the street to the customer and (2) the costs
6 of providing switching are less than the revenues to be received, the carrier will
7 happily serve the customer. Even if the facilities go down that particular street
8 because an initial customer had a particularly favorable service profile, it does not
9 mean that the rest of the customers along the route share that profile. Only if the
10 costs of terminating calls on another carrier's network are outrageous, will the
11 question of originating and terminating call ratios become relevant to the customers
12 the entrant would be willing to serve.

13

14 Q. DR. BANERJEE CLAIMS THAT HE GIVES ENTRANTS MORE CREDIT FOR
15 "MARKETING SAVVY" THAN YOU IN THAT HE BELIEVES ENTRANTS
16 WILL BE ABLE TO MAKE A DISTINCTION AMONG CUSTOMERS BASED
17 ON ORIGINATION TO TERMINATION RATIOS. (BANERJEE TESTIMONY,
18 PAGE 29, LINES 11-18) IS THIS INFORMATION A MATTER OF
19 "MARKETING SAVVY?"

20

21 A. No. Except for 800-type calls, the vast majority of customers do not have any form
22 of records to show how many incoming calls they receive. Moreover, in a flat-rate
23 local exchange environment, most customers also do not have direct information on
24 how many outgoing calls they make, unless they have customer premises equipment
25 that records that data. Short of wire-tapping, entrants cannot know the traffic

1 patterns of most customers. Obviously there are exceptions: airline reservation
2 offices, and phone ordering operations clearly receive many more calls than they
3 make.

4 These exceptions, however, pose a different challenge for marketing, at least
5 for an interim period. Customers that depend upon a large number of incoming calls
6 for their businesses are the kinds of firms most likely to want true number portability.
7 For at least some time to come, this will not be available. Therefore, unless one of
8 this kind of customer is moving sufficient distances to require a telephone number
9 change in any event, entrants will have little success attracting these customers.

10

11 Q. DR. BANERJEE CLAIMS THAT MUTUAL TRAFFIC EXCHANGE WOULD
12 RESULT IN CARRIERS FOCUSING ONLY ON MINIMIZING ITS OWN COST
13 OF DELIVERING TRAFFIC TO THE OTHER CARRIER, AND THAT NO
14 CARRIER WOULD HAVE THE INCENTIVE TO MINIMIZE THE COSTS OF
15 TERMINATING TRAFFIC. (BANERJEE TESTIMONY, PAGE 18-20) DO YOU
16 AGREE?

17

18 A. No. Dr. Banerjee completely ignores the incentives of those same carriers to
19 minimize the costs of the terminations that it is performing in exchange for the
20 terminations that the other carrier performs for it. In kind payments are real costs
21 to the companies that perform them, and those companies have real incentives to
22 minimize those costs.

23

24 Q. DR. BANERJEE USES THE EXAMPLE OF THE USE OF THE TANDEM,
25 CLAIMING THAT UNDER MUTUAL TRAFFIC EXCHANGE, ENTRANTS

1 WOULD PREFER TO TERMINATE LOCAL CALLS AT THE TANDEM,
2 RATHER THAN DELIVERING THEM TO EACH OF THE END OFFICES. IS
3 HIS EXAMPLE A GOOD EXAMPLE OF WHAT HE IS CLAIMING?

4

5 A. No. He seems to believe that end office terminations would be the most efficient
6 way to terminate traffic. According to Dr. Banerjee:

7 As the example of terminating traffic at tandems rather than
8 at central offices shows, incentives to produce the socially
9 most efficient outcome are diminished under bill and keep.
10 (Banerjee Testimony, page 20, lines 14-18)

11

12 In fact, however, until the total volumes of traffic reach a certain level, it is more
13 efficient for termination to go through BellSouth's tandems than to have every entrant
14 connected directly to every BellSouth end office. Indeed, based on discussions
15 around the country, incumbent local exchange providers themselves intend to use
16 their own tandem switches to aggregate the traffic intended for the networks of
17 entrants. Dr. Banerjee notes that all carriers have an incentive to deliver traffic at
18 least cost. If it were more efficient for traffic to be delivered by the incumbent to
19 the entrant without use of the tandem, the incumbent would not use the tandem as
20 part of its method of delivering traffic to the entrant.

21

22 Q. DOES DR. BANERJEE'S TANDEM SWITCH EXAMPLE RAISE ANY OTHER
23 CONCERNS?

24

25 A. Yes. Dr. Banerjee claims that under Mutual Traffic Exchange entrants will not face
26 the costs of using BellSouth's network to terminate calls. What he does not address
27 is that his proposal for charging for interconnection creates incentives for the

1 incumbent to inefficiently impose costs upon the entrants in order to try to block or
2 impede entry. If the incumbent can set how it terminates calls and impose a charge
3 for each element of the routing, it can use how it chooses to route traffic to impose
4 additional costs upon the entrant even if the routing chosen was not the most
5 efficient. Dr. Banerjee's discussion of use of the tandem by entrants raises one
6 possibility. If there are in fact more end offices in the BellSouth network than is
7 efficient, Dr. Banerjee's implicit desire that entrants be forced to connect directly to
8 each end office is just an attempt to raise the cost of entry inefficiently.

9

10 Q. DR. BANERJEE ALSO CLAIMS THAT YOUR RECOMMENDATION FAILS TO
11 TAKE INTO ACCOUNT DIFFERENCES IN CARRIERS' COSTS. DO YOU
12 AGREE?

13

14 A. No. Dr. Banerjee notes that all carriers may not have the same costs, but then fails
15 to show why this is of any relevance. If interconnection were truly an independent
16 service and if it were possible to have an effectively competitive market for
17 interconnection, there would be a single price for that service, the price set by that
18 market. If different firms had different costs, either the more efficient firms would
19 make higher profits, or those firms with higher costs would be forced out of the
20 market by the firms with lower costs. Which of these outcomes would occur would
21 depend upon whether the lower cost firms could supply the entire market for
22 interconnection or not.

23

24

25

Interconnection is not an independent service, and it is not possible to have
an effectively competitive market for interconnection services. It is possible,
however, for the Commission to set the terms and conditions for interconnection that

1 would prevail if the incumbent local exchange carriers did not have such
2 overwhelming incentives to try to use interconnection to prevent or deter entry. The
3 best approach is to require the use of Mutual Traffic Exchange, at least for the
4 interim period prior to the full deployment of true number portability. If the
5 Commission chooses any other approach, competition will not bring as many benefits
6 to consumers in Florida, but the Commission can lessen the problems created only
7 if it sets a single rate to be charged by all for interconnection. If it allows asymmetry
8 in the rate, it will prevent equally efficient carriers from entering.

9
10 Q. DR. BANERJEE ALSO CLAIMS THAT MUTUAL TRAFFIC EXCHANGE DOES
11 NOT ACCOUNT FOR "BELLSOUTH'S NEED TO RECOVER ITS LOST
12 CONTRIBUTION." (BANERJEE TESTIMONY, PAGE 22, LINES 10-11) DO
13 YOU AGREE THAT BELLSOUTH HAS A "NEED" TO RECOVER LOST
14 CONTRIBUTION?

15
16 A. No. Dr. Banerjee claims that:

17 Some of BellSouth's retail local exchange services have
18 always been priced above the relevant incremental costs to
19 contribute towards recovery of:

- 20 (1) the fixed common costs of the ubiquitous network,
21 (2) subsidies to services priced inefficiently (e.g. basic local
22 services and service to rural customers) to achieve certain
23 regulatory objectives, and
24 (3) historical costs not yet accounted for because of
25 uneconomic regulatory depreciation rates. (Banerjee
26 Testimony, page 22, line 17, to page 23, line 3)

27
28 He then goes on to argue that customers of entrants should not be able to "avoid"
29 paying this contribution. (Banerjee Testimony, page 23, lines 5-17) What Dr.
30 Banerjee is really arguing is that BellSouth should be made whole in a revenue

1 requirement sense no matter how well or badly it fares in the competitive battle.
2 This would be very bad public policy.

3 The only possible legitimate concern raised by Dr. Banerjee would be any
4 need to pay for subsidies for universal service. For this to be legitimate, however,
5 he or some other witness for BellSouth would have to prove that such subsidies exist
6 and would have to demonstrate the precise cost imposed by them. Then some
7 mechanism should be devised to ensure that those costs were paid, but it should not
8 be through the price for interconnection. The rest of the "needs" cited by Dr.
9 Banerjee are not appropriately charged to the customers of the entrants. Competition
10 works to force firms to become more efficient, whether the efficiencies show up as
11 lower fixed and common costs, or lower incremental costs of particular services. If
12 the customers of entrants are forced to "contribute" to those costs of BellSouth, one
13 of the two major benefits of competition -- lower costs and lower prices -- will be
14 lost to consumers in Florida.

15

16 Q. DR. BANERJEE CLAIMS THAT THE AGREEMENT BETWEEN TCG AND
17 BELLSOUTH ALLOWS FOR MUTUAL TRAFFIC EXCHANGE ONLY IF
18 TRAFFIC IS IN BALANCE, BUT THAT OTHERWISE THERE IS A CASH
19 PAYMENT. DO YOU AGREE?

20

21 A. No. The terms of the agreement allow for Mutual Traffic Exchange if the
22 administrative costs of payment for interconnection are greater than the amount of
23 monies to be exchanged. Dr. Banerjee apparently believes this will only occur if
24 traffic is in balance. The agreement, however, caps the amount a carrier might have
25 to pay if traffic is out of balance, by limiting the amount a carrier would have to pay

1 to no more than 110% of the other carrier's traffic. It is entirely possible that the
2 administrative costs of cash payments could exceed the amount of interconnection
3 charges due within the variance permitted under the agreement. Indeed, given
4 BellSouth's desire to limit the amount by which interconnection payments could vary
5 despite traffic imbalances, Mutual Traffic Exchange is clearly the preferable approach
6 to interconnection.

7

8 Q. DR. BANERJEE CLAIMS THAT THERE IS NO REASON TO BELIEVE
9 TRAFFIC WILL BE IN BALANCE, AND THAT NICHE MARKETING COULD
10 ENSURE THAT TRAFFIC IS OUT OF BALANCE. DO YOU AGREE?

11

12 A. No. I have already discussed why the kind of "niche marketing" Dr. Banerjee
13 expects to occur is in fact unlikely. As entrants acquire customers, they are likely
14 to acquire a number of customers with a wide range of traffic patterns. The merging
15 of these different traffic patterns means that the total traffic is likely to be in balance
16 even if the traffic of some customers is not.

17

18 Q. DR. BANERJEE CLAIMS THAT THE FACT THAT ENTRANTS COMPETE FOR
19 CUSTOMERS MAKES THE FACT THAT BILL AND KEEP IS OFTEN USED
20 BETWEEN ADJACENT INCUMBENT LOCAL EXCHANGE CARRIERS
21 MEANINGLESS. DO YOU AGREE?

22

23 A. No. Dr. Banerjee correctly notes that "[c]ompetition for customers introduces a
24 strategic variable into the interconnection decisions of carriers." (Banerjee
25 Testimony, page 31, lines 22-24) The overwhelming strategic variable is the ability

1 of the incumbent to use interconnection as an anticompetitive tool. There is no such
2 ability in the case of non-competing adjacent local exchange carriers. That is
3 precisely why the Commission should take very seriously the appropriateness of using
4 exactly the same form of interconnection with entrants. Where the incumbents cannot
5 engage in anticompetitive use of interconnection, they very often choose to use bill
6 and keep. That demonstrates how efficient they themselves view this approach to
7 interconnection. The Commission should order the use of Mutual Traffic Exchange
8 between competing carriers in recognition of the fact that the only difference between
9 the two cases that has any relevance to the issue is the ability of the incumbent to
10 engage in anticompetitive strategic use of interconnection pricing.

11

12 Q. DR. BANERJEE CLAIMS THAT YOUR RECOMMENDATION THAT ANY
13 CASH PRICE FOR INTERCONNECTION NOT BE SET ABOVE TOTAL
14 SERVICE LONG RUN INCREMENTAL COST IN ORDER TO ALLOW THE
15 LOWEST POSSIBLE LOCAL EXCHANGE SERVICE RATES IGNORES THE
16 NEED TO SET PRICES BASED ON "SECOND-BEST" PRINCIPLES.
17 (BANERJEE TESTIMONY, PAGES 40-41, 43-45) DO YOU AGREE?

18

19 A. No. Dr. Banerjee claims that because of the need to price some services above total
20 service long run incremental cost in order to recover the shared and common costs
21 of the firm, the proper approach to pricing is to set all prices above incremental cost
22 in inverse proportion to the elasticity of demand (the inverse elasticity rule).

23 According to Dr. Banerjee:

24 Wholesale services like interconnection are, in general, far
25 less price-elastic than retail services. Efficiency losses from
26 contributions (analogous to per-unit taxes) are minimized

1 when the greatest (least) amount of contributions are assessed
2 to the least (most) price-elastic services. Recovering
3 contribution from interconnection can lead to inefficient
4 behavior only to the extent that firms can actually avoid
5 interconnection. As long as contribution is confined mainly
6 to unavoidable services (like interconnection or essential
7 network facilities), the distortions imposed on carriers would
8 be minimal, and the associated welfare losses from recovering
9 contribution from these services should be small. In contrast,
10 recovering contribution only, or mainly, from more
11 price-elastic retail services (which, in many cases, are already
12 priced well above costs) will be correspondingly inefficient
13 and welfare-reducing. (Banerjee Testimony, page 52, line 13,
14 to page 53, line 7)

15
16 Dr. Banerjee claims that this is the most efficient form of pricing when prices cannot
17 be set equal to marginal or incremental cost. He also claims that my concern about
18 setting interconnection prices so that local exchange prices can fall as far as possible
19 is nothing more than a lament that prices in telecommunications cannot be set using
20 first-best principles, namely at marginal cost. (Banerjee Testimony, page 45, lines
21 2-5)

22 There are several problems with Dr. Banerjee's claims. First of all, use of
23 the inverse elasticity rule can only promote static economic efficiency, but not
24 dynamic economic efficiency. If there is any sector of the economy that is dynamic,
25 it is telecommunications. Thus, pricing rules adopted for telecommunications should
26 work to promote dynamic, not static efficiency.

27 Second, the rule only has static efficiency effects when the elasticities used
28 are market elasticities, not firm elasticities. The elasticities that would be available
29 to BellSouth to follow this rule are firm elasticities, not market elasticities. Indeed,
30 Dr. Banerjee implicitly endorses the use of firm elasticities when he claims that retail
31 services are more elastic in demand than wholesale services. To the extent that this
32 is the case, it is only because retail customers have some alternative suppliers in some

1 instances. Otherwise, the demand for the input is derived from the demand for the
2 retail service, and the elasticities should not differ.

3 Third, Dr. Banerjee is wrong when he says that even static efficiency is
4 enhanced using the inverse elasticity rule on prices for intermediate goods and
5 services. Intermediate goods and services are goods and services that themselves are
6 inputs into other goods and services. The static efficiency that can be gained from
7 the use of the inverse elasticity rule only occurs when the services to which this rule
8 applies are final services. Interconnection is an intermediate service, and so should
9 not be subject to the inverse elasticity rule.

10 Fourth, Dr. Banerjee apparently wants to violate his own proposed imputation
11 requirement. If more "contribution" is to be recovered from wholesale services than
12 from retail services, it cannot be the case that the retail services would pass even his
13 wrong version of imputation.

14

15 Q. WERE YOU "LAMENTING" THE NEED TO USE SECOND-BEST PRICES IN
16 TELECOMMUNICATIONS WHEN YOU SAID THAT ANY PRICE FOR
17 INTERCONNECTION HIGHER THAN ITS DIRECT ECONOMIC COST (WHICH
18 IS THE TOTAL SERVICE LONG RUN INCREMENTAL COST) WOULD
19 RESULT IN PRICES HIGHER THAN THEY OTHERWISE COULD BE?

20

21 A. No. My concern is simple: any markup over the direct economic cost that is
22 contained in interconnection charges raises the floor price that is possible no matter
23 how robust competition becomes. This is the case because the price for
24 interconnection cannot be competed down. Therefore, any recovery above cost in
25 that rate is shielded from market pressure, even if the amounts recovered go to pay

1 for inefficiencies of the incumbent local exchange carrier rather than efficient costs.
2 If, on the other hand, the rate for interconnection is set just at cost, and no higher,
3 all of the costs of the incumbent firm are ultimately able to be subjected to a market
4 test for efficiency. This is much better for consumers in Florida than the approach
5 advocated by Dr. Banerjee, which is aimed at ensuring that BellSouth recovers the
6 same amount of net revenue whether or not it is the most efficient firm.

7

8 Q. DR. BANERJEE CLAIMS THAT INTERCONNECTION PRICING IS SUBJECT
9 TO DISCIPLINE BECAUSE OTHERWISE CARRIERS WILL BYPASS
10 INTERCONNECTION SERVICES. DO YOU AGREE?

11

12 A. No. Dr. Banerjee apparently does not understand how switched services work when
13 he says this. No switched local exchange carrier can bypass interconnecting to all
14 other switched local exchange carriers serving customers in the same geographic
15 market because to do so is to cease to provide ubiquitous reach to its customers.
16 Customers demand ubiquitous reach, and will change carriers if the original carrier
17 cannot supply ubiquitous reach. Neither the carrier on whose network a call
18 originates nor the calling customer determines which carrier must terminate the call.
19 That determination is made by the choice of local exchange carrier made by the
20 called party. Thus, the originating carrier cannot bypass the interconnection service
21 of that second carrier. In the passage from his testimony cited above from pages
22 52-53, Dr. Banerjee appears to contradict this claim of his when he talks about how
23 interconnection is an unavoidable service.

24

25 Q. DR. BANERJEE CLAIMS THAT YOUR CONCERN THAT INTERCONNECTION

1 PRICES SET ABOVE DIRECT ECONOMIC COST WOULD PREVENT LOCAL
2 EXCHANGE RATES FROM FALLING AS FAR AS THEY OTHERWISE MIGHT
3 IS INVALID BECAUSE BELLSOUTH'S LOCAL EXCHANGE RATES ARE
4 CAPPED AT RATES THAT ARE BELOW COST AND AT RATES THAT ARE
5 BELOW WHAT WOULD BE "FIRST-BEST" PRICES. (BANERJEE
6 TESTIMONY, PAGES 49-50) DO YOU AGREE?
7

8 A. No. Dr. Banerjee simply asserts that all local exchange rates are below cost. He
9 offers no evidence for that claim. Moreover, he offers no evidence whatsoever that
10 BellSouth is the most efficient carrier, such that even if its rates are below its costs,
11 those are the most efficient costs that could exist in this market. Until there is a fair
12 market test of what are the efficient costs to provide local exchange service, Dr.
13 Banerjee's claims cannot be supported. The only way to have that fair test is to set
14 interconnection prices no higher than their direct economic cost. The most efficient
15 way to set interconnection rates at direct economic cost and no higher is to require
16 carriers to interconnect using Mutual Traffic Exchange. That approach saves the
17 carriers and society the costs of constructing and using measurement and billing
18 systems that do not now exist.
19

20 Q. DR. BANERJEE ALSO CLAIMS THAT THE "CONTRIBUTION" INCLUDED IN
21 BELLSOUTH'S SWITCHED ACCESS CHARGES "IS EQUAL TO THE
22 AVERAGE RETAIL CONTRIBUTION FROM ALL OF BELLSOUTH'S
23 CUSTOMERS." (BANERJEE TESTIMONY, PAGE 50, LINES 10-13, EMPHASIS
24 IN THE ORIGINAL) HE CLAIMS THAT THIS MEANS THERE IS NO
25 CONCERN BECAUSE NEW ENTRANTS WILL CONCENTRATE ON ONLY

1 THE HIGHER "CONTRIBUTION" CUSTOMERS. DO YOU AGREE?

2

3 A. No. Once again, Dr. Banerjee has made a claim with absolutely no empirical
4 support. Nowhere does he show that the "contribution" in switched access charges
5 is equal to the average retail "contribution." Indeed, if BellSouth has been imputing
6 switched access charges into its intraLATA toll rates, as it should to conform even
7 to Dr. Banerjee's principle of competitive parity, this claim is almost certainly false.

8 Even were his claim accurate, his policy conclusion would be flawed.
9 Including a markup over cost in interconnection rates may force entrants to become
10 niche marketers, but this would not be a good public policy approach. The largest
11 gains for consumers in Florida from entry into local exchange markets will come if
12 the interconnection prices are set in such a way that entrants are free to try to market
13 to all consumers, rather than being forced to compete only for the customers who
14 provide the highest net revenue.

15

16 Q. DO YOU ALSO HAVE REBUTTAL TO MR. SCHEYE'S DIRECT TESTIMONY
17 FILED IN THIS PORTION OF THE DOCKET?

18

19 A. Yes. Most of my rebuttal to Mr. Scheye is the same as the rebuttal I filed in Docket
20 No. 950985-TP (Local Interconnection) (Continental Subdocket). Accordingly I
21 would like to adopt my rebuttal testimony, dated November 27, 1995, as part of my
22 rebuttal testimony in this portion of the docket.

23

24 Q. MR. SCHEYE ARGUES THAT BELL SOUTH SHOULD NOT BE FORCED TO
25 ALLOW TWO ENTRANTS TO INTERCONNECT WITH EACH OTHER

1 THROUGH THE USE OF COLLOCATION BY ONE OF THE ENTRANTS.
2 (SCHEYE TESTIMONY, PAGES 28-29) DO YOU AGREE?

3

4 A. No. Mr. Scheye claims that BellSouth should not have to allow such interconnection
5 because that was not what collocation was meant for and because it would violate
6 BellSouth's tariff. Neither of these is a good reason for denying a collocater the
7 ability to interconnect with another entrant in this manner. When collocation was
8 first introduced, there was no local exchange switched services entry. It is not
9 surprising that this was not the initial purpose of collocation. That is not a good
10 reason, however, to allow BellSouth to impose unnecessary costs on entrants.

11

12 Q. DOES THIS CONCLUDE YOUR REBUTTAL TESTIMONY IN THIS PORTION
13 OF THE DOCKET?

14

15 A. Yes.

16

17

18

19

20

21

22

23

24