

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for Approval of) DOCKET NO. 951513-TL
Tariff Filing To Replace the) ORDER NO. PSC-95-1597-FOF-TL
Limited Service Offering (LSO)) ISSUED: December 27, 1995
on Call Return and Repeat)
Dialing with Permanent Tariff)
Offering by BellSouth)
Telecommunications, Inc., d/b/a)
Southern Bell Telephone and)
Telegraph Company.)

The following Commissioners participated in the disposition of this matter:

SUSAN F. CLARK, Chairman
J. TERRY DEASON
JOE GARCIA
JULIA L. JOHNSON
DIANE K. KIESLING

ORDER APPROVING TARIFF

BY THE COMMISSION:

On August 15, 1994, BellSouth Telecommunications, Inc., d/b/a/Southern Bell Telephone and Telegraph Company (Southern Bell or the Company) requested approval of a Limited Service Offering (LSO) of the TouchStar services, Call Return and Repeat Dialing, within the Jacksonville LATA. Pursuant to the LSO, Southern Bell offers customers the option of using its Call Return and Repeat Dialing features without a monthly presubscription. Customers who are not subscribers to these features are allowed to use them with charges assessed on a per activation basis. The Company originally requested approval of the LSO for these features in order to test market them. We approved the LSO by Order No. PSC-94-1211-FOF-TL, issued on October 4, 1994. Because the test period expires on January 2, 1996, the Company filed a petition on November 2, 1995, requesting approval to eliminate the LSO in the Jacksonville LATA and replace it with a statewide, permanent tariff. The rate will remain \$.75 for each feature per activation. The change will have no visible effect on current users of the services in the Jacksonville LATA.

Pursuant to the proposed tariff, Southern Bell will offer the following features:

Call Return - This feature enables a customer to return a call to the telephone number from which the most recent

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call was received, whether or not the call was answered or the number is known. The customer dials a code to have the network place the call. The call is placed if the line is not busy. If the line is busy, the caller hears a confirmation announcement. After the customer hangs up, a queuing process begins and for the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. When the called line becomes available, the customer is notified by a distinctive ring that the network is ready to place the call.

Repeat Dialing - When activated, this feature automatically redials the last number the customer attempted to call. If the line is not busy, the call is placed. If it is busy, then the customer can continue to activate the repeat dialing feature until the call is completed.

In addition, customers who do not wish to take advantage of these features will have the option of having these features blocked from their access lines. If a customer only requests that these particular features be blocked, the Company will waive the requirement for a service order to do so.

We find that Southern Bell's request to replace the LSO of Call Return and Repeat Dialing in the Jacksonville LATA with a statewide, permanent tariff on these features is reasonable.

Based on the foregoing, it is therefore

ORDERED by the Florida Public Service Commission that Southern Bell Telephone and Telegraph Company's request for approval to replace the Limited Service Offering of Call Return and Repeat Dialing with a statewide, permanent tariff on these features is, hereby, approved effective January 2, 1996. It is further

ORDERED that if a protest is filed in accordance with the requirements set forth below, the tariff filing shall remain in effect, with any increase in revenue held subject to refund, pending resolution of the protest. It is further

ORDERED that if no protest is filed in accordance with the requirements set forth below, this docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 27th
day of December, 1995.

BLANCA S. BAYÓ, Director
Division of Records and Reporting

by: Kay J. Lynn
Chief, Bureau of Records

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, by the close of business on January 17, 1996.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.