

DOCKET NO. 960038-TL

REQUEST TO ESTABLISH DOCKET

Date 1-9-96

- 1. Division Name/Staff Name Communications
- 2. OPR CMU
- 3. OCR Legal
- 4. Suggested Docket Title REQUEST FOR APPROVAL OF TARIFF FILING TO CLARIFY BLOCKING OF SPECIFIC CALLS RELATED TO THE ADVANCED CREDIT MANAGEMENT TARIFF (T-95-743, FILED 11/16/95)
by GTE FLORIDA INC OPERATED

- 5. Suggested Docket Mailing List (attach separate sheet if necessary)
 - A. Parties (Provide names of regulated companies or use abbreviation from list below if Parties should include all regulated companies in one or more industries; provide names and addresses of nonregulated companies; provide names, addresses, and affiliation (i.e., attorney, company liaison officer, or customer) of individuals.)

GTEFL _____

- B. Interested Persons/Companies (Provide names, complete mailing addresses, and affiliation. Use abbreviation from list below if Interested Persons should include all regulated companies in one or more industries.)
- _____
- _____
- _____
- _____

REGULATED INDUSTRIES

Investor-Owned Electrics	(EI)	Water Utilities	(WU)
Electric Cooperatives	(EC)	xxxLocal Exchange Telephone Cos.	(TL)
Municipal Electrics	(EM)	Interexchange Telephone Cos.	(TI)
Gas Utilities	(GU)	Coin-Operated Telephone Cos.	(TC)
Wastewater Utilities	(SU)	Shared Tenant Telephone Cos.	(TS)
		Alternate Access Vendors	(TA)

- 6. Check One:
 - Documentation attached.
 - Documentation will be provided with recommendation.

PSC/RAR 10 (Revised 09/93)
I:\PSC\CMU\WP\RED.CMU

DOCUMENT NUMBER-DATE
00290 JAN-96
FPSC-RECORDS/REPORTING



T-95-743

GTE Telephone Operations
Florida Operation

One Tampa City Center
201 N. Franklin Street
P.O. Box 110
Tampa, FL 33601-0110

November 16, 1995

Mr. Walter D'Haeseleer, Director
Division of Communications
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Dear Mr. D'Haeseleer:

Attached are four (4) copies of the following page from our General Services
Tariff:

Section A2

2nd Revised Page 15.2

This proposed tariff filing is issued for clarification purposes only. The
Advanced Credit Management tariff is revised to specify which calls will be
blocked if the minimal amount due on the customer notice is not paid.

It would be appreciated if you would handle this filing with the
Commissioners and members of the Staff, as appropriate, for approval.

Acknowledgement, date of receipt, and authority number of this filing are
requested. A duplicate letter of transmittal is enclosed for this purpose.

Sincerely,

for Beverly Y. Menard
Regional Director - Regulatory & Industry Affairs

BYM:DBK:wjh
Enclosures

A2. GENERAL REGULATIONS

1-TRK/DEL
T-95-743

A2.4 Payment Arrangements and Credit Allowances (Continued)

.2 Credit and Deposits for Applicants (Continued)

g. Advanced Credit Management (Continued)

(2) Regulations

(d.) Customers may call the Customer Contact Center during normal business hours to receive a current account balance. The account balances will be updated on a daily basis.

(e.) When a customer reaches the established credit limit, five working days written notice will be provided to the customer. The written notice shall be separate and apart from the regular monthly bill.

(f.) Fifty percent (50%) of the account credit limit amount must be paid plus any amount over the credit limit. If the minimal amount due on the notice is not paid, access to 3, 0, and all 900/976/700 calls will be blocked, where facilities are available. In addition, the Company will restrict all collect, credit card and third number bill calls. Access to the local calling area and emergency services will not be blocked. A recording will advise the customer that blocking has been imposed when dialing or billing attempts are initiated. Once the customer has been blocked, the block will only be removed if the minimal amount due is paid. A Restoration of Service charge is not applicable when the customer's toll service is unblocked.

(C)

Operator 0*, 1+900/976/700, Customer Abbreviated Dialing (#NXX), 000 1*, 1+555+1212, 1+NPA+555+1212, 1000+01*, 1000+011*, 10XXX 1*, 10XXX+1*, 10XXX+011*, and/or 101XXXX+011*

(C)
(C)

TARIFF REVISIONS
LEGISLATIVE FORMAT

A2. GENERAL REGULATIONS

A2.4 Payment Arrangements and Credit Allowances (Continued)

.2 Credit and Deposits for Applicants (Continued)

g. Advanced Credit Management (Continued)

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- (d.) Customers may call the Customer Contact Center during normal business hours to receive a current account balance. The account balances will be updated on a daily basis.
- (e.) When a customer reaches the established credit limit, five working days written notice will be provided to the customer. The written notice shall be separate and apart from the regular monthly bill.
- (f.) Fifty percent (50%) of the account credit limit amount must be paid plus any amount over the credit limit. If the minimal amount due on the notice is not paid, access to Operator 0+, 1+900/976/700, Customer Abbreviated Dialing (#XXX), DDD 1+, 1+555+1212, 1+NPA+555+1212, 1000+01+, 1000+011+, 10XXX 1+, 10XXX+1+, 10XXX+011+, and/or 101XXXX+011+ calls will be blocked. In addition, the Company will restrict all collect, credit card and third number bill calls. Access to the local calling area and emergency services will not be blocked. A recording will advise the customer that blocking has been imposed when dialing or billing attempts are initiated. Once the customer has been blocked, the block will only be removed if the minimum amount due is paid. A Restoration of Service charge is not applicable when the customer's toll service is unblocked. (C)