BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION NOTICE OF COMMISSION CUSTOMER SERVICE HEARINGS

TO

SOUTHERN STATES UTILITIES, INC.

THE OFFICE OF PUBLIC COUNSEL

SPRING HILL CIVIC ASSOCIATION, INC.,

SUGARMILL WOODS CIVIC ASSOCIATION, INC.,

MARCO ISLAND CIVIC ASSOCIATION, INC,

AMELIA ISLAND COMMUNITY ASSOCIATION, ET. AL.

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 950495-WS

IN RE: APPLICATION FOR A RATE INCREASE AND INCREASE IN SERVICE AVAILABILITY CHARGES BY SOUTHERN STATES UTILITIES, INC. FOR ORANGE-OSCEOLA UTILITIES, INC. IN OSCEOLA COUNTY, AND IN BRADFORD, BREVARD, CHARLOTTE, CITRUS, CLAY, COLLIER, DUVAL, HIGHLANDS, LAKE, LEE, MARION, MARTIN NASSAU, ORANGE, OSCEOLA, PASCO, PUTNAM, SEMINOLE ST. JOHNS, ST. LUCIE VOLUSIA, AND WASHINGTON COUNTIES

ISSUED: January 11, 1996

NOTICE is hereby given that the Florida Public Service Commission will hold public service hearings in the above-referenced docket. The service hearings will be held at the following times and places:

JANUARY

Monday, January 22, 1996 6:00 p.m. Marriot Marco Island Resort Salons F and G 400 S. Collier Boulevard Marco Island, Florida 33937

Wednesday, January 24, 1996 6:00 p.m. Citrus County Fairgrounds Auditorium - U.S. 41 3610 S. Florida Avenue Inverness, Florida 34451

DOCUMENT NUMBER-DATE

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NOTICE OF SERVICE HEARING DOCKET NO. 950495-WS PAGE 2

> Thursday, January 25, 1996 10:00 a.m. Ocala Hilton Ballroom 3600 S.W. 36th Avenue Ocala, Florida 34474

Monday, January 29, 1996 6:00 p.m. City of Kissimmee Civic Center Ballroom 201 E. Dakin Avenue Kissimmee, Florida 34741

Tuesday, January 30, 1996 6:00 p.m. Mount Dora Community Center 520 Baker Street Mount Dora, Florida 32757 Thursday, January 25, 1996 6:00 p.m. Prime Osborn Convention Center South Ballroom 1000 Water Street Jacksonville, Florida 32204

Tuesday, January 30, 1996 10:00 a.m. Sanford Civic Center 401 E. Seminole Boulevard Sanford, Florida 32771

Wednesday, January 31, 1996 10:00 a.m. City of New Port Richey Commission Chambers 5919 Main Street New Port Richey, Florida 34652

FEBRUARY

Thursday, February 1, 1996 6:00 p.m. Holiday Inn Downtown Hibiscus and Jasmine Rooms 1209 S. Federal Highway Stuart, Florida 34994

Wednesday, February 7, 1996 6:00 p.m. Highlands County Administration Building County Board Room 411 S. Eucalyptus Street Sebring, Florida 33870 Monday, February 5, 1996 10:00 a.m. (C.S.T) Sunny Hills Community Center 101 Sunny Hills Boulevard Sunny Hills, Florida 32428

Thursday, February 8, 1996 10:00 a.m. Sheraton Harbor Place Ballroom 2500 Edwards Drive Fort Myers, Florida 33901

<u>PURPOSE</u>

The purpose of these public service hearings is to take customer testimony on the quality of service provided by Southern States Utilities, Inc. Customers of Southern States Utilities, Inc., may also be heard on any and all issues in the case relating to the proposed changes in rates and charges. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

NOTICE OF SERVICE HEARING DOCKET NO. 950495-WS PAGE 3

The hearings will begin as scheduled and will continue until all witnesses have been heard. If no witnesses are present, the service hearing may be adjourned. All persons desiring to present testimony are urged to appear at the beginning of each service hearing.

Any person requiring some accommodation at the service hearings because of a physical impairment should call the Division of Records and Reporting at (904) 413-6770 at least five calendar days prior to the service hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at: 1 (800) 955-8771 (TDD).

JURISDICTION

This Commission is vested with jurisdiction over the subject matter of this proceeding by the provisions of Chapter 367, Florida Statutes. This proceeding will be governed by Chapter 367, Florida Statutes, in addition to Chapter 120, Florida Statutes, and Rules 25-9, 25-22, and 25-30, Florida Administrative Code.

Sections 367.081, 367.0816, 367.101, and 367.171, Florida Statutes, and any other relevant sections of Chapter 367, Florida Statutes, are applicable to this proceeding, as well as Chapter 120, Florida Statutes, and Rules 25-9, 25-22 and 25-30, Florida Administrative Code.

By DIRECTION of the Florida Public Service Commission, this <a href="https://doi.org/10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10.1007/jhp.10

BLANCA S. BAYÓ, Director

Division of Records and Reporting

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